



KWADUKUZA
MUNICIPALITY

ANNUAL REPORT 2023-2024

"By 2030, KwaDukuza shall be a vibrant city competing in the global village economically, socially, politically and in a sustainable manner"

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General Information

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Abbreviations

AFS	Annual Financial Statements
AGSA	Auditor General South Africa
AMR	Automatic Meter Reader
AR	Annual Report
APR	Annual Performance Report
AIDS	Acquired immune deficiency syndrome
AUDCOM	Audit Committee
BU	Business Unit
BAC	Bid Adjudication Committee
BEC	Bid Evaluation Committee
BSC	Bid Specification Committee
CLO	Community Liason Officer
CSS	Customer Satisfaction Survey
CSV/COMM SERV	Community Services and Public Amenities Business Unit
Cllr	Councillor
COGTA	Department of Co-operative Governance and Traditional Affairs
CIDB	Construction Industry Development Board
DSD	Department of Social Development
DOH	Department of Housing
DEFF	Department of Environmental Forestry and Fisheries
DMAF	Municipal Disaster Management Advisory Forum

Abbreviations *...continued*

DM	District Municipality
DGDP	District Growth Development Plan
DOE	Department of Energy
ES	Electrical Services & Fleet Management
EPWP	Expanded Public Works Programme
EDP	Economic Development and Planning
EXCO	Executive Committee
EEDBS	Enhanced Extended Discount Benefit Scheme
EBU	Electrical Services Business Unit
FBU	Finance Business Unit
GIS	Geographic Information Systems
GRAP	Generally Recognised Accounting Principles
HIV	Human Immunodeficiency Virus
HR	Human Resources
ICT	Information, Communication Technology
IDP	Integrated Development Plan
IDPRF	Integrated Development Plan Representative Forum
ISU	Integrated Settlement Unit
IGR	Intergovernmental Relations
IT	Information Technology
KZN	KwaZulu Natal
KPA	Key Performance Area
KPI	Key Performance Indicator
KDM	KwaDukuza Municipality
LED	Local Economic Development
LPU	Large power user
LPA	Local Public Administration
LR	Labour Relations
MANCO	Management Committee
MSA	Municipal Systems Act 2000
MIG	Municipal Infrastructure Grant
MFMA	Municipal Finance Management Act
MPAC	Municipal Public Accounts Committee
MPCC	Multi Purpose Community Centre
MEC	Member of Executive
MSCOA	Municipal Standard Chart of Accounts
MPPR	Municipal Planning and Performance Regulations
MTREF	Medium Term Revenue & Expenditure Framework
NDP	National Development Plan
NGP	New Growth Path
NYDA	National Youth Development Agency
OHS	Occupational Health & safety
ORG	Organisational
OSS	Operation Sukuma Sakhe
PAC	Performance Audit Committee
PPPF	Preferential Procurement Policy Framework
POE	Portfolio of evidence
POPI ACT	Protection of Personal Information Act
Q	Quarter
PMU	Project Management Unit
PME	Performance, Monitoring and Evaluation
PMS	Performance Management System
PGDS	Provincial Growth and Development Strategy
PDMC	Provincial Disaster Management Centre
RMC	Risk Management Committee
SCM	Supply Chain Management
SASSA	South African Social Security Agency
SDBIP	Service Delivery and Budget Implementation Plan
SETA	Sector Education and Training Authority
SDG	Sustainable Development Goals
SMME'S	Small Medium Micro Enterprises
SPLUMA	Spatial Land Use Management Act
TRU's	Temporary Residential Units
WSP	Workplace Skills Plan
WULA	Water Use License Application
YES	Youth Employment Services



01

1.1 MAYOR'S FOREWORD AND EXECUTIVE SUMMARY

Mayor's Foreword



Mayor of KwaDukuza Municipality,
Cllr. Lindi Nhaca

In the period under review coincided with the successful National General Elections and I wish to congratulate all the parties that have constituted the 7th government administration.

We are also commemorating the 28th year milestone of the establishment of local government and 30-years of national democratic government. Let's use these milestones to cherish our achievements and to reflect on our challenges.

Importantly, the detrimental consequences of climate change in recent years have undeniably become an existential threat to social security. In addition, our communities are facing economic difficulties and uncertainty associated with the costs of living which are adding more strain to livelihoods, particularly on those who are less privileged.

True to form, the wide conflict amongst nations in the middle east and eastern Europe makes it even more difficult for government to deliver on its mandates and this significantly affects our development priorities.

On a positive note, the financial year realised a steady upturn of our local economy through investments. We were thrilled by the debut of the Club Med Coastal Resort worth an impressive value of over R1.6 billion. Furthermore, we joyously commemorated the grand opening of the Magwaza Mall in Shakaskraal and the opening of the new extension of Ballito Junction. These advancements indicate that KwaDukuza continues to be an appealing choice for investments.

Such investments have added more chapters to our portfolio, and it will surely cushion KwaDukuza into becoming a world-class investment destination.

Accordingly, the municipality has been under some pressure in spending the disaster government grants, and this is a result of grant conditions and SCM processes which have strained our capacity to spend.

This also applies significantly to our housing projects and other strategic projects. Moreover, energy losses remains the biggest threat to our revenue. Although we are making significant progress, there are still greater challenges. Strategically, an amount of R 30m has been provided for Phase 2 of the New Dukuza Substation Project in the year under review. We have also commissioned the Supervisory Control and Data Acquisition which is known as SCADA. The impact of Scada might not be immediate but it will yield a significant results in a long term with constant upgrades to the network.

As a responsive government, we have also fulfilled the request from the public transport industry which continues to drive economic ability and agility. The council has invested R17,7 million towards the construction the KwaDukuza Taxi Rank and a further R6.5 million was allocated towards upgrades into the Ballito Taxi Rank for the construction of commuter shelters and ablution facilities. These projects will significantly improve the local transport facilities that are utilized by commuters in their thousands.

KwaDukuza Municipality received three converted awards from the KwaZulu-Natal Department of Cooperative Governance and Traditional Affairs for Best Sustained Financial Management, the Cleanest Townships and Best Waste Management Outreach Programme at the occasion of the 2024 Municipal Excellence Awards.

Our municipality continues to heighten confidence in the province by clearly reflecting our commitment of enforcing strict controls. We were rated amongst the top seven municipalities country-wide for financial stability. This means that we continue to maintain a strong liquidity position, we practice effective budgeting, operational excellence, managing liabilities, and combating maladministration. We attribute these successes to the council collective and the hard-working administration. Such accolades remain true to our long-term goal of repositioning KwaDukuza to become the face of the province and as a preferred tourism and investment destination in the country.

Thank you



EXECUTIVE SUMMARY

The KwaZulu-Natal Provincial Growth and Development Strategy (PGDS) has the purpose for the provision of strategic direction for development and planning in the province. The following six provincial priorities that address several developmental challenges related to economic and social needs of the province provide the focus of the PGDS:

- Strengthening governance and service delivery;
- Integrating investments in community infrastructure;
- Sustainable economic development and job creation;
- Developing human capability;
- Developing a comprehensive response to HIV/Aids; and
- Fighting poverty and protecting vulnerable groups in society

The Provincial Administration of KwaZulu-Natal has developed a strategic plan with overarching objectives and clear outcomes to be achieved in the medium term. The vision in the strategic plan is "By 2035, the Province of KwaZulu-Natal should have maximized its position as a gateway to Southern Africa, as well as its human and natural resources, so creating a healthy, safe and sustainable living environment".

The strategic plan sets out seven (7) strategic goals that determine policy direction and key interventions required to achieve the objectives and these are indicated in the table below:

NO.	PGDS STRATEGIES GOAL	ALIGNMENT THEREOF
1	Inclusive economic growth	Promote radical socio-economic transformation agenda to address inequality, unemployment, and poverty
2	Human Resources Development	Create and promote a culture of enhanced service delivery, innovation and excellence through capable cadres of local government.
3	Human and Community Development	Build the capacity and systems for the 4th Industrial Revolution and the integrated e-government services. Create and promote a culture of enhanced service delivery, innovation and excellence through capable cadres of local government.
4	Strategic Infrastructure	Expand and maintain the provision of quality basic services and the integrated human settlements.
5	Responses to Climate Change	Develop comprehensive response to rapid urbanisation, low carbon development and environment sustainability.
6	Governance and policy	• Build the capacity and systems for the 4th Industrial Revolution and the integrated e-government services; • Create and promote a culture of enhanced service delivery, innovation and excellence through capable cadres of local government; • Improve good governance, audit outcomes and consequence management; • Strengthen public participation, complaints management system and accountability; • Ensure mainstreaming and meaningful participation of vulnerable groups (i.e., Youth, women, disabled people) in all developmental programmes;
7	Spatial Equity	Develop comprehensive response to rapid urbanisation, low carbon development and environment sustainability. Expand and maintain the provision of quality basic services and the integrated human settlements.

Table 1 : PGDS Strategies

KwaDukuza Municipality IDP serves as a strategic guide during the term of office of the current councillors. It is based on the issues articulated by the stakeholders and is aligned with the national and provincial development imperatives such as the National Development Plan (NDP) and the Provincial Growth the Development Strategy (PGDS). Its objectives are as follows:

- To guide decision making in respect of service delivery and public sector investment.
- To inform budgets and service delivery programs of various government departments and service agencies.
- To co-ordinate the activities of various service delivery agencies within KwaDukuza Municipality area of jurisdiction.
- To engage communities and other key interested and affected parties in municipal affairs, particularly continuous integrated development process.
- To position the municipality to make a meaningful contribution towards meeting the district and provincial development targets and priorities.

KwaDukuza Municipality strategic focus is influenced by the Sustainable Development Goals(SDG), NDP, PGDS, District Growth Development Plan (DGDP), KwaDukuza Municipal Development Goals and municipal vision which is aimed at optimum utilisation of available resources and potentials to create an enabling environment and sustainable development which promote quality of life for all while capitalizing on our competitive advantages. The following table shows the KZN PGDS Strategic Framework.

KDM GOALS	DGDS-GOALS	PGDS- GOALS	NDP – GOALS	SDG – GOALS
Goal 1: Improve good governance, audit outcomes and consequence management.	6	6	3, 8	16
Goal 2: Strengthen public participation, complaint management system and accountability.		3	4	16
Goal 3: Promote radical socio-economic transformation agenda to address inequality, unemployment and poverty.	1, 3, 5,	1, 7	1, 2,3, 4	1, 2, 5, 6, 7, 8, 9, 10,11
Goal 4: Create and promote a culture of enhanced service delivery, innovation, and excellence through capable cadres of local government.		2, 3, 4	3, 4, 7	4, 5, 6, 9
Goal 5: Enhance municipal financial sustainability.			3, 8	
Goal 6: Develop comprehensive response to rapid urbanization, low carbon development and environment sustainability.	4	5	2	13, 14, 15
Goal 7: Expand and maintain the provision of quality basic services and the integrated human settlements.	5		2, 3, 4, 7	6, 7, 11
Goal 8: Ensure mainstreaming and meaningful participation of vulnerable groups (i.e., youth, women, and disabled people) in all development programmes.		3	4, 5	4, 5, 8, 10, 16
Goal 9: Create a safer and crime free municipal area through community-public private partnerships.	5		7	11, 16
Goal 10: Build the capacity and systems for the 4th Industrial Revolution and the integrated E-government services.		2, 3, 4	5, 7	4

Table 2 : KZN PGDS Strategic Framework

PARTICIPATION IN THE IDP PROCESS

(A) PUBLIC PARTICIPATION CONTEXT

In terms of the provisions of Chapter 4 of the Municipal Systems Act (Act 32 of 2000), a municipality must encourage and create conditions for the local community to participate in the affairs of the municipality, including the preparation, implementation, and review of its Integrated Development Plan. Accordingly, KwaDukuza Municipality has maintained its commitment to a participatory process of IDP review whereby the community would play a meaningful role.

There are four major functions that can be aligned with the public participation process vis-à-vis:

- Needs identification.
- Identification of appropriateness of proposed solutions.
- Community ownership and buy-in; and
- Empowerment.

(B) MECHANISMS FOR PARTICIPATION

The following mechanisms for participation were utilised:

IDP Steering Committee

The Steering Committee is a technical working team consisting of Departmental Heads within the Municipality. This committee is chaired by the Municipal Manager and the IDP Unit is responsible for co-ordinating meetings. The invitation to attend the working sessions is usually extended to middle managers. These are all the representatives who are involved in the preparation of technical reports and information, formulation of recommendations as well as to prepare any other pertinent documents during the compilation of the IDP processes. IDP Steering Committee meets every Monday in the form of Manco and Extended Manco where all issues related to the IDP are attended to. In this financial year, The IDP Steering Committee was held on September 2023 and in February 2024 as well.

IDP Representative Forum (IDPRF)

This forum represents all stakeholders and remains as an inclusive structure as much as possible. Efforts are continuously made to bring additional organisations into the IDPRF and to ensure their continued participation throughout the process. The IDP Representative Forum is constituted as part of the preparation phase of the IDP and continues its functions throughout the annual IDP Review process. The composition of this IDPRF is not limited to following:

- Councillors
- Ward Committee representatives
- Senior Municipal officials
- Ratepayers Associations
- National and Provincial Departments regional representatives
- Non-Governmental Organizations
- Parastatal organizations
- Business Organisations

In this financial year, **The IDP Representative Forum (IDPRF) Meeting** was held on 14 April 2023 and the 9th of May 2024.

The main functions of the IDPRF includes the following.

- Representing the interest of the Municipality's constituency in the IDP process.
- Providing an organizational mechanism for discussion, negotiation, and decision making between the stakeholders inclusive of municipal government.
- Ensuring communication between all the stakeholder representatives inclusive of municipal government.
- Monitoring the performance of the planning and implementation process.

Ward Committees and Community Development Workers

Ward Committees and Ward Councillors are formal structures established as per the provisions of the Municipal Structures Act. Accordingly, these structures are utilized as a link between the Municipality and Communities, for the purposes of obtaining information in pertaining to the IDP implementation.

Advertising Platform used in Publishing IDP/ PMS/Budget/Activities

Local newspapers (i.e., North Coast Courier, Stanger Weekly, Xpress Times, Dolphin Coast Mail) were used interchangeably to publish and/or inform the local community of the progress on the IDP, PMS and Budget Processes. The table below represents the print media/ newspapers, activities and dates published:

Activity	Month	Advertising Platform
KwaDukuza draft IDP, PMS and Budget process plan 23/24	Jul-22	Municipal Website, social media platforms and local newspaper
Final IDP, PMS & Budget process plan 23/24	Sep-22	Municipal Website, social media platforms and local newspaper
Adoption of the DRAFT 2023/24 Integrated Development Plan and comments	April- 2024	Municipal Website, social media platforms and local newspaper
Mayoral Izimbizo/Roadshow for the presentation of the DRAFT BUDGET and IDP for the 2023/24 financial year.	April – 2024	Municipal Website, social media platforms and local newspaper

Table 3 : Advertising Platform for KDM

MUNICIPAL CHALLENGES AND PROPOSED IDP INTERVENTIONS ON BASIC SERVICE DELIVERY (BSD)

NO.	CHALLENGES/COMMUNITY NEEDS IDENTIFIED	IDP INTERVENTIONS
KPA -1: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT		
1	Lack of skills required by the municipality and local economy.	• Expedite efficient operational and relevant courses as offered by Chief Albert Luthuli Skills Centre and Umfolozi FET college; • Emphasis on scarce skills development utilizing both KDM's External and Internal Bursaries programs; • Co-ordinate and facilitate the placements of learners who are partaking in learnerships with various host employers; • Implement KDM's Internship programme by ensuring that each business unit essentially hosts a minimum of five (5) graduates per annum; • Facilitate and co-manage various government skills development initiatives such as tourism safety monitor etc.; and • See to the implementation of Council retention programme.
2	Low figures of women appointed into managerial positions and noncompliance with equity targets.	• Adhere to the implementation of gazette Employment Equity Plan; • Embark on target recruitment so as to accomplish equity targets for less represented groups within Council including those from the coloured and white communities; • Provide a dedicated programme to develop and benefit women talent.
3	An abundance of overtime worked unproductivity and unsupervised municipal staff.	• Introduce and implement shift systems with a view to curb overtime and enhance productivity; • Fast-track the filling of vacant, new and/or attrition posts. • Ensure compliance with the overtime management plan per BU as well as adherence to the Basic Conditions of Employment Act (BCEA); and • Cascade performance management to lower positions of Council.
4	Poor ICT network, support and continuous use of manual systems to process certain applications by BU.	• Invest in the ICT network and off-site disaster recovery facility; • Strengthen the capacity of the ICT Unit by ensuring that critical posts are filled as well as improve general governance issues; • Ensure full implementation of EDP EDRMS and Planning Tracking System; • Support the introduction of electricity application system and SCADA System, • Establish panels to ensure that ICT equipment's and software are provided.
KPA-2: FINANCIAL VIABILITY AND MANAGEMENT		
1	Limited revenue sources and poor collection of debts, which in turn leads to budgetary constraints that adversely impact the financing of various interventions.	• Fast-track and ensure tight implementation of Council credit policy; • Concentrate on revenue enhancement projects led by various BU; • Curb Electrical/Energy Loss through implementing disconnections and continuous meter audits; • Embark on accounts data cleansing project; • Implement approved KwaDukuza Revenue Policy, • Ensure that the Debt and Revenue Enhancement Committee functions to its maximum; and • Implement Debt Incentive Scheme.
2	Failure to deal with irregular expenditure and abuse of section 36 of the MFMA.	• Fast-track the completion of award of section 78 (PPP) project for waste-collection; • Implement and enforce compliance with applicable legislation to avert irregular expenditure; • Reduce section 36 appointments through the establishment of a panel of service providers to attend to emergencies; and • Ensure that there is implementation of consequential management for non-compliance with Council policies and legislation.

MUNICIPAL CHALLENGES AND PROPOSED IDP INTERVENTIONS ON BASIC SERVICE DELIVERY (BSD) *....continued*

NO.	CHALLENGES/COMMUNITY NEEDS IDENTIFIED	IDP INTERVENTIONS
KPA-3: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT		
1	Poor public street lighting.	• Roll-out maintenance of streetlights using the panel of service providers and internal staff; • Roll-out retrofitting of existing streetlights with energy efficiency streetlights; • Installation of new energy efficiency streetlights within the boundaries of the municipality; and; • Implement ongoing Installation of high mast lights (Apollo lights).
2	Poorly maintained roads.	• Hasten the implementation of pothole patching and road rehabilitation programme through panel of contractors servicing all clusters; • Engage in and expedite the rehabilitation of roads by both ILembe DM and Fibre optic contractors, through signed MOA and wayleave applications; • Upgrade roads from gravel to black-top; and • Utilization of internal capacity to re-gravel the gravel roads.
3	Shortage of low-cost and affordable housing.	• Bring to completion all houses that are under construction and continue to mobilize the increment of Housing Development Grant; • Unclog the blocked projects for implementation i.e., Rocky Park, Driefontein; • Fast-track the appointment of Social Housing companies to unlock social housing projects within the municipality; and • Expedite the closure of old projects and issue of title deeds.
4	Poor waste collection services in the semi-urban areas and northern area of KwaDukuza.	• Finalize and implement the recommendations of section 78 study (PPP); • Provide additional skips; • Promote community waste management initiatives using utilizing programs i.e., CWP and Good Green Deeds; • Ensure public education on waste management and impact of illegal dumping; and • Extend the roll-out of recycling bins in the municipal's area of jurisdiction.
5	Poor capital expenditure and negative impact on communities.	• Establish and use a panel of contractors to implement capital expenditure; and • Increase capacity to monitor performance of contractors. • Curb red tape and delays on SCM processes through forward planning.
KPA-4: GOOD GOVERNANCE AND PUBLIC PARTICIPATION		
1	Dysfunctional Ward Committees and lack of public meetings.	• Provide on-going support to Ward Committees to improve their performance through training and ward committee meetings, • Ensure that all Ward Councillors conduct their quarterly meetings with the members of the public; • Ensure that stakeholder forums i.e. (IDP Rep Forum, LED Forum, OSS/ War Rooms, Youth Forums, Gender and Disability, HIV-Aids Local Council etc.) are functioning properly and report to Council on quarterly basis; and • Strengthen the use of communication platforms (e.g. websites, social media and municipal publications) to communicate and receiving of feedback from the community.
2	Deal with the perception of corruption and stagnant audit outcomes.	• Build capacity of Internal Audit to provide on-going assurance services to Council; • Ensure that Anti-fraud hotline is working and known by the public; • Conduct ongoing staff and community awareness on fraud and corruption policies of Council; • Implement consequential management against those who breach Council policies and laws of the Republic of South Africa; and • Encourage the public to attend Council meetings and participate in Annual Oversight report processes.

MUNICIPAL CHALLENGES AND PROPOSED IDP INTERVENTIONS ON BASIC SERVICE DELIVERY (BSD) *....continued*

NO.	CHALLENGES/COMMUNITY NEEDS IDENTIFIED	IDP INTERVENTIONS
KPA-5: LOCAL ECONOMIC DEVELOPMENT		
1	High unemployment rates amongst youth and women in KwaDukuza. Propensity of Local businesses to employ people from outside KwaDukuza.	• Expedite the establishment of NYDA District Office; • Expedite the establishment of YES Office within KwaDukuza; • Expedite and enter into social compact agreements with Investors/Developers to prioritise appointment of KwaDukuza residents when there are job opportunities; and • Ensure that all projects adhere to EPWP principles and the implementation thereof.
2	Untransformed economy and few business opportunities made available to local emerging businesses. This challenge has led to the formation of business forums which violently demand work opportunities.	• Focus on the promotion of direct investment through minimizing development approval red-tape and provision of incentive (rates rebate); • Provide start-up support to SMMES/Cooperatives involved in the manufacturing sector; • Implement Nokukhanya Luthuli tourism prescript business plan; • Implement emerging contractor's development programme; • Promote and support SMMEs that are involved in the innovation and technology business; • Promote green economy; • Implement Target Procurement and enforce meaningful sub-contracting in all municipal contracts exceeding R4 million in value; and • Review and adopt KwaDukuza LED Plan.
3	Increased crime which threatens community safety and investment to the area.	• Partner with private sector and community based organizations for the installation of vehicle identification cameras; • Partner with private security companies and SAPS to fight crime by undertaking joint enforcement blitz and sharing crime intelligence; • Develop and adopt KwaDukuza Crime Strategy; KDM FINAL IDP 2022/23 • Strengthen the functioning of Community Policing Forums; • Focus on targeting school crime awareness programs; • Ensure the implementation of Council by-laws; and • Improvement on the functioning of Council CCTV camera's project.
KPA-6: CROSS CUTTING INTERVENTIONS		
1	Delay in approving building plans and town planning applications.	• Finalize the implementation of Development and Building Plans application reforms with assistance of World Bank/Vuthela LED Programme; • Enter into SLA with all BUs ED who have a responsibility to comment on applications; • Ensure proper functioning of the Development Assessment Committee; • Attend to all public complaints regarding delays within 7 days of receiving such complaints. • Hasten the implementation of all EDRMS Modules and the introduction of Plan Tracking System; and • Continue to have sessions with professionals /agents on a quarterly basis to deal with issues of common interest.
2	Poor enforcement of environmental laws and inadequate knowledge on climate change effects to our communities.	• Increase staff members who are trained and designated as Environmental Management Inspectors by the MEC; • Provide on-going community awareness programmes on climate change and environmental management; • Implement approved KwaDukuza Green buildings guidelines and KwaDukuza Low Carbon Emission Strategy; and • Identify and implement community resilience projects; • Partner with Green Scorpions/ Department of Minerals Resources to enforce against illegal sand miners along Umvoti River; • Encourage mainstreaming of green/climate proof projects by all municipal business units; and • Provide support and guidance to internal departments to comply with applicable legislation when implementing their projects.

Table 4 : Challenges and Interventions on Basic Service Delivery based linked to Key Performance Areas



MUNICIPAL MANAGER'S FOREWORD

Municipal Manager:
Mr. NJ Mdakane

KwaDukuza Municipality has received its 19th Unqualified Audit Opinion for the 2023/2024 financial year. Our system of governance makes it immanent on those who hold public office to, at particular intervals, pause and take stock of the milestones they have made as they traverse the difficult terrain of delivering services to their constituencies. It is at such intervals that public institutions such as ours have to account to their stakeholders as prescribed in the legislation. The exercise is not a simple act of compliance with legislation. It is an exercise that is meant to evaluate whether the actions of those who lead the institution that is meant to bring about fundamental transformation to the lives of the people are consistent with the vision and mission of the institution.

As we reflect on the past year, we remember the life and times of our Deputy Mayor, Councillor Thulani "Mbazo" Ntuli who departed in March 2023. His departure did not deter us and I am pleased to report that the KwaDukuza Municipality has made significant strides in our commitment to transparent and accountable governance. This report, which outlines our financial information, performance highlights, and service delivery achievements, is a testament to the hard work and dedication of our municipal team.

As we continue to navigate the complexities of local governance, our focus remains steadfast on improving the lives of our citizens. We recognize that effective service delivery is the cornerstone of any successful municipality, and I am proud to say that we have made significant progress in this regard. From improved waste management to enhanced community engagement, our efforts have been guided by a singular focus on putting our citizens first.

Our financial performance has also been a key area of focus, with prudent management and sound fiscal discipline enabling us to allocate resources effectively and optimize our budget. We have made concerted efforts to improve our revenue collection, reduce debt, and invest in critical infrastructure projects that will drive growth and development in our region.

KwaDukuza Municipality is not immune to the impact of climate change. In the recent past our infrastructure has suffered the impact of climate change as we have experienced floods which have washed away our road infrastructure and bridges. Communities within the municipality's area of jurisdiction have lost their loved ones. They have also lost their houses due to the unpredictable weather patterns.

As we look to the future, we remain committed to building on this foundation of transparency, accountability, and citizen-centric service delivery. We recognize that there is still much work to be done, and we are eager to continue engaging with our stakeholders to identify areas for improvement and opportunity.

I would like to take this opportunity to thank our municipal team, councillors, and partners for their tireless efforts and commitment to serving our community. I am confident that, together, we can continue to make a meaningful difference in the lives of our citizens.

The year ahead is certain to be full of challenges. Working together with our stakeholders, I am confident that we will emerge victorious.



NHLANHLA MDAKANE
MUNICIPAL MANAGER

EXECUTIVE SUMMARY

a) Previous Financial Years Auditor General South Africa's Audit Opinion

KwaDukuza Municipality received its 18th unqualified audit report for the 2022/23 financial year with emphasis on the following matters:

- **Material impairments – receivables from exchange and non- exchange transactions**
  As disclosed in note 9 to the financial statements, the municipality recognised provision for impairment of R73,43 million (2021-22: R65.91 million) as the recoverability of these amount was doubtful.

  As disclosed in note 10 to the financial statements, the municipality recognised provision for impairment of R229,52 million (2021- 22: R223,42 million) as the recoverability of these amount was doubtful.

- **Material losses- electricity**
  As disclosed in note 52 to the financial statements, material electricity losses of R172 096 301 kwh (2021-22: 171 753 233 kwh) amount to R262 ,54 million (2021-22: R237, 73 million) were incurred, which represents 23,39% (2021-22: 24.83%) of total electricity purchased against a national norm of between 6% to 12%. The losses were due to transmission or distribution losses and illegal connections.

- **Expenditure Management:**
  Monies owed by the municipality was not always paid within 30 days, as required by S65 (2) (e) of the MFMA.

- **Consequence Management:**
  Some of the irregular expenditure incurred by the municipality was not investigated to determine if any person is liable for the expenditure, as required by Section 32 (2) (b) of the MFMA.

b) Current Financial Health Of The Municipality

It is of vital importance that the municipality has adequate sources of revenue, from both its own operations and intergovernmental transfers, to enable it to carry out its functions. The Division of Revenue Act (DORA)has laid out the level of funding from National Government that will be received for the 2023/2024 to 2025/2026 MTREF. The financial health of the municipality is discussed in further depth according to the below categories:

- **Cash/Liquidity Position**
  Cash management is crucial for the short and long-term survival and good management of the organization. To assess the liquidity of the municipality, a current ratio will be used; this ratio expresses the current assets as a proportion to current liabilities. A current ratio of 2:1 and greater is healthy. KwaDukuza's unaudited current ratio for the 2023/2024 financial year is 1.81:1. One of the main reasons for a low current ratio, is the significant amount of unspent conditional Municipal disaster grants. This liability reduces the ratio. The unspent conditional grants are fully cash backed in various bank accounts in cash and cash equivalents. Hence the municipality is in good financial health and can pay off short-term debt.

  It must be stressed that certain expenses and income are cyclical in nature and a reduction of this ratio is generally experienced in the first and second quarter of the financial year.

- **Sustainability**
  The municipality must ensure that the budget is balanced, funded and credible. Revenue must exceed expenditure. Services provided at all levels should be affordable. However, subsidies need to be made available to the indigent households who cannot afford to pay for basic services. Total assets exceed the total liabilities of the municipality, and the municipality is a going concern.

- **Accountability, Transparency and Good Governance**
  The budget process and other financial decisions are open to public participation. It is critical that accurate information is produced within acceptable timeframes. KDM remains accountable to the community who provides the financial resources through either payment of rates and tariffs, or services. The actual in year outcomes are reported to the Finance Portfolio Committee, Budget Steering Committee and Council on a monthly and/ or quarterly basis to ensure adequate oversight. These reports are published on the municipal website and subject to continuous engagements by Provincial Treasury.

- **Equity and Redistribution**
  KwaDukuza Municipality must treat people fairly and equitably when it comes to the provision of services, just as KwaDukuza Municipality expects to be treated equitably by the National and Provincial government when it comes to inter-governmental transfers. KwaDukuza Municipality must ensure that redistribution is in line with the IDP. Detailed consultation occurs via various IDP and Budget platforms to ensure the budget is not only funded but also meets the needs of the community.

c) Revenue trend by source including borrowings.

Long term loans bear interest at 9.73% to 11.36%. The costs of borrowings have a definite impact on the budget. It is expected that regular marginal increases in rates can be expected throughout 2023/2024 to 2024/2025 MTREF. Of the approved adjusted capital budget for 2023/2024 of R1.1b, R10M Cost of borrowings has been provided for in the municipal budget in the Medium-Term Revenue and Expenditure Framework.

Kwa-Dukuza Municipality did not take up any new loans in the 2023/2024 financial year, however the municipality must honour all its loan obligations timeously. Failure to effect prompt payment will adversely affect the raising of future loans at favourable interest rates. Failure to pay any loan instalment will have severe repercussions and may jeopardize the municipality's credit rating. In addition to the timeous repayment of the loans, the municipality should adhere to the covenants stipulated in the loan agreements and the under-mentioned are some examples of typical covenant requirements:

- Furnish audited annual financial statements timeously.
- Reporting of material changes in the financial position of the municipality
- Material changes in the functions, power, and duties of the municipality

The municipality has developed a Borrowing Framework Policy and Guidelines. The objective of the policy is to limit interest rate and credit risk exposure; to maintain debt within specified limits; ensure adequacy for the repayment of debt and to ensure compliance with all Legislation and council policy governing borrowing of funds. The primary goal in the borrowing of funds is to leverage finance at the lowest possible interest rates at minimum risk, within the parameters of authorized borrowings.

In accordance with the above, KwaDukuza has met all loan obligations and covenants in a timely manner.

ASSESSMENT BY THE ACCOUNTING OFFICER ON ARREARS

Description	Total Debt R'	Provision for Impairment R'	Net debt R'
Long term receivables	2 661 885	(2 223 014)	438 871
Current portion of long-term receivables	75 714	-	75 714
Receivables from Exchange Transactions	304 837 912	(76 902 092)	227 935 820
Receivables from Non- Exchange Transaction	422 745 882	(239 411 349)	183 334 533
TOTAL	730 321 393	(318 536 455)	411 784 938

Table 5: Total debtors as of 30 June 2024 are made up as follows:

Total net debtors' amount to R411 784 935 as at 30 June 2024 (R355 749 959 for 2023). This represents a year on year increase of 16%.

The increase in debtors of approximately R56m over the reporting period is attributable to the following:

- Many accounts in arrears do not have conventional or prepaid meters due to bulk metering or being serviced by Eskom. We are unable to disconnect and there is no leverage to pressure debtors into settling their account or making an arrangement.
- Many of the handed over accounts are still being attended to and not yet resolved. This is a lengthy process.
- Trusts and unreported Deceased Estates continue to be a challenge to locate parties liable for payment.
- Business and Households are still recovering from the effects of Covid-19 and natural disasters that affected properties and business in KZN. The pandemic placed a financial strain on individuals and business alike.
- Rising interest rates and cost of basic services have had a negative impact on household disposable income adding pressure on debtors to maintain payments.

Council will maintain efficient debt collection and credit control systems and procedures to further reduce the outstanding debt. The importance of this function is heightened when one considers the challenging economic climate facing the country.

d) Sharing of functions with Sector Departments Project List 2023/2024

PROJECT DESCRIPTION	IMPLEMENTER	VALUE/BUDGET
New Regional KwaDukuza Wastewater Treatment Works. Construction of new regional sewer treatment works on the banks of the uMvoti river, along the N2	iLembe District Municipality Department of Water and Sanitation Department of Cooperative Governance & Traditional Affairs	R400,000,000
Blythedale Coastal Estate. 5123 Residential opportunities, with 1095 affordable housing opportunities, 40 000 m2 commercial & retail space, 1200 sleeper hotels & resorts, a water theme park, a school of golf, sporting school of excellence.	KwaDukuza Municipality iLembe District Municipality Private Developer (eLan Group) Department of Economic Development, Tourism & Environmental Affairs	R16,000,000,000
Club Med Resort Development. 345 four-star room resort, 66 five-star suites, with amenities such as a restaurant, bars, spa, gym, conference centre, entertainment areas, swimming pools, kids club, and club houses. Sports precinct, staff accommodation, beach resorts, water sports etc.	Private Developer (Collins Group) iLembe District Municipality Department of Trade and Industry KwaDukuza Municipality	R1,000,000,000.
Compensation Industrial & Business park development. 100ha industrial/logistics 140ha business park offices	KwaDukuza Local Municipality Department of Trade and Industry Eskom Umgeni iLembe District Municipality Private Sector	R10,000,000,000
Nonoti Beach Tourism Resort. Beach resort development	KwaDukuza Local Municipality iLembe District Municipality Trade & Investment Industrial Development Corporation	R30,000,000.
Zimbali Lakes. 18-hole golf course, the Beach Club, Ocean Club, The Boulevard, The Ridge, Water Club and Sports Club. In addition, they will feature a commercial section resembling the V&A Waterfront.	KwaDukuza Local Municipality Developer	R10,000,000.
Dukuza Substation. Building of a new substation to unlock developments around Compensation area and ensure stability of electricity in the Southern Wards of KwaDukuza (Greater Ballito/Old Dolphin Coast areas).	KwaDukuza Local Municipality, National Treasury (NDBG)	R220 000 000.00
Tinley Manor Substation. Establishment of a new sub-station to support all proposed developments in the Tinley Manor node.	Private Developers, KwaDukuza Municipality, Department of Trade and Industry, National Treasury, Presidency Infrastructure Unit	R160 000 000.00
Woodmead Industrial Area. Industrial Development	Private Developer (Shree Properties) iLembe District Municipality Department of Trade and Industry KwaDukuza Municipality	R800 000 000.00
KwaDukuza Intermodal Transport Facility. Development of intermodal public transport facility incorporating road and rail transport. The facility will also have formal and informal trading facilities, anchored by big retail businesses.	Department of Transport (KZN), PRASA, KwaDukuza Municipality, Organised public transport sector (private)	R120 000 000.00
Nonoti Beach Infrastructure Development. Establishment of new beach node with all public infrastructure	KwaDukuza Municipality	R85 000 0000.00

d) Sharing of functions with Sector Departments Project List 2023/2024 *...continued*

PROJECT DESCRIPTION	IMPLEMENTER	VALUE/BUDGET
KDM Civic Hall Precinct. City Hall to be established on the project site together with public offices and other public facilities such as a library, public spaces and an amphitheatre.	KwaDukuza Municipality	R5,000,000.
Nonoti Beach Tourism Resort. Beach resort development	KwaDukuza Local Municipality iLembe District Municipality Trade & Investment Industrial Development Corporation	R30,000,000.
Hyde Park Coastal Residential. Integrated Residential Development: mixed use with inclusionary houses . The project is expected to have 2800 units yield	KwaDukuza Municipality ; Housing Development Agency , Department of Human Settlements	R3 000 000 000.00
KwaDukuza CBD Regeneration Project. Rehabilitation of roads, stormwater and street furniture infrastructure in the CBD, which improving safety and security through installation of CCTV cameras.	KwaDukuza Municipality, National Treasury (NDPG Grant)	R200 000 000.00
Sappi/ Gizenga Substation. New substation	KwaDukuza Municipality	R28 ,000,000.
Groutville Market Sports Field	KwaDukuza Municipality	R8,000,000.
Museum Renovation	KwaDukuza Municipality	R9,000,000.
Maphumulo Town. Construction of Wastewater Treatment Works in Maphumulo Town	iLembe District Municipality Department of Water and Sanitation Department of Cooperative Governance & Traditional Affairs	R76,000,000.
Transfer and registration of individual sites within the town of Maphumulo.	iLembe District Municipality Department of Cooperative Governance & Traditional Affairs	R1,200,000.
KwaShushu Hot Springs and Ntunjambili Mountain. Establishment of the KwaShushu Hot Springs Resort	Maphumulo Local Municipality Enterprise iLembe Private Developer Department of Economic Development, Tourism & Environmental Affairs	R15,000,000.
uMshwathi Regional Bulk Water Supply Scheme. Provision of Bulk Water supply within the Ndwedwe Municipality funded by uMngeni water in collaboration with iLembe District Municipality	iLembe District Municipality (Phase 05) uMngeni Water (Phase 04 & 06)	R684,664,000 (Phase 04) R225,000 000 (Phase 05) R322 319 000 (Phase 06)
Ndwedwe Town. Completion of the Ndwedwe Water and Sewer Reticulation project for the Ndwedwe Town	Ndwedwe Local Municipality iLembe District Municipality	R15,000,000
New Sundumbili Wastewater Treatment Works. Construction of new regional sewer treatment works at Mandeni Local Municipality	iLembe District Municipality Department of Water and Sanitation Department of Cooperative Governance & Traditional Affairs	R450,000,000.

Table 6 : Sharing of functions-Sector Depts Project List

HSS Project Description	Total Annual Budget
K03100026 Mgigimbe - Phase 1	R 7 217 198,00
K04090001 Etete Phase 4 KwaDukuza Municipality - Services & Top structure (553 Units) Phase 4	R 12 287 890,80
K06020002 Sakhamkhanya Housing Project	R 6 425 811,92
K10110001 - Nyathikazi Housing Development - Phase 1	R 6 248 953,55
K11110008 Nonoti Mouth Housing Project - Phase 1	R 2 000 000,00
K13030003 Municipality Accreditation Funding - KwaDukuza	R 1 772 250,00
K13090001 Steve Biko Phase 2 Housing Project - Phase 2 New Annexure D	R 8 455 818,00
Shakaville Irdp - Phase 1	R 2 000 000,00
TOTAL	**R46 407 922,27**

Table 7 : Ilembe Human Settlement Development Grant (HSDG) 2023/2024

Informal Settlement Name	Prioritised Human Settlements and Housing Development Areas (PHSHDA)	Estimated Number of Households within the Settlement	TOTAL BUDGET
Madundube	N/A	2259	R17 272 980,00
Sheffield	N/A	TBA	R18 000 000,00
Monkey Town	N/A	453	R6 937 488,80
Groutville	KwaDukuza Town/Hyde Park-Nonoti Area	1000	R88 620 494,00
	KwaDukuza Town/Hyde Park-Nonoti Area	1000	
	KwaDukuza Town/Hyde Park-Nonoti Area	1000	
Nyoniyamanzi, Ntshawini, Charlottdale	KwaDukuza Town/Hyde Park-Nonoti Area	881	R6 804 973,00
Etete	Ballito/Shakaskraal Development Area	1245	R3 180 189,00
Nyathikazi	N/A	912	R8 555 439,00
Groutville	KwaDukuza Town Hyde Park Nonoti Area	1589	R28 186 357,00
	TOTAL		**R177 557 920,80**

Table 8 : Ilembe Informal Settlements Upgrading Partnership Grant (ISUPG) 2023/2024

ESKOM ILEMBE DM INFRASTRUCTURE PLAN

Project Name	Schedule Completion Date
Sundumbili NB50 VR Installation (electrification)	2026
Sundumbili NB 32 VR Installation (electrification)	2026
Mangethe Additional Recloser	2026
Driefontein - Dukuza SS	2026
Driefontein 33/11 5MVA to 10MVA upgrade	2026
Madungela SS new Switchroom	2026

Table 9 : Eskom Projects

Project / Programme Name	Activity	Total Project Cost (Realistic)
Upgrade of P104 (24km to 30km)	Upgrade roads	R 106 000 000,00
Upgrade of P104 (18km to 24km)	Upgrade roads	R 106 000 000,00
Construction of L2937 Gravel Road	New Gravel Road	R 2 365 000,00
Construction of A2526 New Gravel	New Gravel Road	R 3 014 000,00
Construction of Mhlongo Road New Gravel Road	New Gravel Road	R 2 695 000,00
Construction of Nkembe 2 New Gravel	New Gravel Road	R 2 145 000,00
Construction of Shangase Schoolroad New Gravel	New Gravel Road	R 2 255 000,00
Construction of Mandleleni New Gravel Road	New Gravel Road	R 2 000 000,00
Construction of Qwabe New Gravel Road	New Gravel Road	R 2 197 800,00
Rehabilitation of P104 (10km to 15km)	Rehabilitation	R 53 621 000,00
Rehabilitation of P492 (0km to 4,4km)	Rehabilitation	R 40 970 224,58
Rehabilitation of P103-2 (0km to 12km)	Rehabilitation	R 182 551 000,00
Reseal of D382 (0km to 5,8km)	Reseals	R 81 176 459,20
Rehabilitation of P103-2 (0km to 12km)	Rehabilitation	R 3 500 000,00

Table 10 : Department Of Transport Projects

SCHOOL NAME	CONSTRUCTION COSTS R'000	FINAL APRROVED ALLOCATION 2023-24 R'000
DARNALL SECONDARY SCHOOL	R10 578,141	R2 041,724
DR B W VILAKAZI PRIMARY SCHOOL (GROUTVILLE)	R1 756,440	R1 500,000
ETETE PRIMARY SCHOOL	R4 500,000	R1 185,000
HARRY BODASING PRIMARY SCHOOL	R3 233,000	R595,000
INKOSI ALBERT LUTHULI SECONDARY SCHOOL	R1 968,000	R201,000
LEE PRIMARY SCHOOL	R3 280,000	R595,000
LLOYD PRIMARY SCHOOL	R51 618,000	R1 835,000
LLOYD PRIMARY SCHOOL	R58 000,000	R1 601,000
MGIGIMBE PRIMARY SCHOOL	R2 998,513	R126,000
MGQWABAGQWABA PRIMARY SCHOOL	R4 120,360	R102,000
NYAKANA INTERMEDIATE SCHOOL	R2 706,000	R595,000
OSIZWENI PRIMARY SCHOOL	R1 700,000	R201,000
PROSPECT FARM PRIMARY SCHOOL	R2 710,000	R1 300,000
SHAKASKRAAL PRIMARY SCHOOL	R18 040,000	R 2 720,262
SIZANI INTERMEDIATE SCHOOL	R2 719,000	R595,000
ST CHRISTOPHER PRIMARY SCHOOL	R49 200,000	R603,118
STANGER MANOR SECONDARY SCHOOL	R22 981,320	R3 244,000
STANGER TRAINING CENTRE	R3 500,000	R2 588,000
THEMBENI PRIMARY SCHOOL	R1 250,000	R1 000,000
TINLEY MANOR PRIMARY SCHOOL	R1 982,988	R452,000
TINLEY MANOR PRIMARY SCHOOL	R54 000,000	R101,000
TSHELENKOSI SECONDARY SCHOOL	R2 378,000	R595,000
TOTAL		**R24 572 104**

Table 11 : Department Of Education Projects

e) Municipal Overview

1.3.1 VISION

"By 2030, KwaDukuza shall be a vibrant city completing in the global village economically, socially, politically and in a sustainable manner."

1.3.2 MISSION

To achieve this vision, the KwaDukuza Municipality will:

- Drive local economic development;
- Deliver a high standard of essential services;
- Encourage public participation; and
- Overcome debt and achieve cost recovery on services provided.

1.3.3 VALUES

Essentially the operations of KwaDukuza Municipality are informed by the Batho-Pele Principles which act as guidelines in respect of relations and interaction between the Municipality and its customers, the community of KwaDukuza Municipality and other stakeholders. Accordingly, the core values upon which the Municipality operates are as follows:

- Ethical behaviour
- Respect
- Honesty & Integrity
- Accountability to each other and the public
- Teamwork
- Initiative and Innovation
- Fiscal Responsibility
- Excellent Customer Service
- Hard work and Timelines
- Care & protection of resources
- Flexibility and cooperatives
- Compliance with all set regulations
- Loyalty
- Unity
- Efficiency
- Professionalism
- Cost Effectiveness
- Discipline
- Diligence
- Openness and Transparency
- Non-discriminatory

1.3.4 LEGISLATIVE AND OTHER MANDATES

1.3.4.1 Constitutional Mandates

The Constitution of the Republic of South Africa (1996) provides the national overarching framework for the work of all government departments in South Africa. Chapter 7 outlines the objectives and mandates in respect of local government. The following mandates for the municipality can be extracted from this:

- To establish municipalities consistent with national legislation;
- To support and strengthen the capacity of municipalities;
- To regulate the performance of municipalities in terms of their functions listed in schedules 4 and 5 of the Constitution;
- To intervene where there is non-fulfilment of legislative, executive or financial obligations; and
- To promote developmental local government.

1.3.4.2 Legislative Mandates

The White Paper on Local Government (1998) and the subsequent package of related legislation (outlined below) provide the national context for local governance across the country.

NO.	Legislation	Mandate
A	Local Government: Municipal Demarcation Act, 1998 (Act 27 of 1998)	This Act provides for • criteria and procedures for the determination of municipal boundaries by an independent authority.
B	Local Government: Municipal Structures Act, 1998 (Act 117 of 1998).	This Act provides for • the establishment of municipalities in accordance with the requirements relating to the categories and types of municipalities; • the establishment of criteria for determining the category of municipality to be established in the area; • a definition of the type of municipality that may be established within each category; • an appropriate division of functions and powers between categories of municipality; and • the regulation of the internal systems, structures and office bearers of municipalities.
C	Local Government: Municipal Systems Act, 2000 (Act 32 of 2000)	This Act provides for • the core principals, mechanisms and processes that are necessary to enable municipalities to move progressively towards the social and economic upliftment of local communities; • ensuring universal access to essential services that are affordable to all; • defining the legal nature of a municipality, including the local community within the municipal area; • municipal powers and functions; • community participation; • the establishment of an enabling framework for the core processes of planning, performance management, resource mobilisation and organisational change; • a framework for local public administration and human resource development; • empowerment of the poor, ensuring that municipalities establish service tariffs and credit control policies that take their needs into account; and • investigations in relation to allegations of fraud, maladministration, corruption and/or failures to adhere to statutory obligations at a municipal level
D	Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) (MFMA)	This Act provides for • securing sound and sustainable management of the financial affairs of municipalities and other institutions in the local sphere of government; and • establishing treasury norms and standards for the local sphere of government.
E	Local Government: Municipal Property Rates Act, 2004 (Act 6 of 2004) as amended by the Local Government: Municipal Property Rates Amendment Act, 2014 (Act No. 29 of 2014)	This Act provides for • securing sound and sustainable management of the financial affairs of municipalities; • the establishment of norms and standards against which the financial affairs can be monitored and measured; • regulating the power of a municipality to impose rates on a property; • excluding certain properties from rating, to make provision for municipalities to implement a transparent and fair system of exemptions; • introducing a rebate through rating policies; • making provision for fair and equitable valuation methods of properties; and • making provision for an 'objection and appeal' process. The Local Government: Municipal Property Rates Amendment Act, 2014 came into operation on 1 July 2015. The Act aims to provide for the various amendments, insertions and deletions in order to enhance proper reporting, compliance and implementation of the processes and procedures pertaining to the Act.
F	Disaster Management Act, 2002 (Act 57 of 2002)	This Act provides for • integration and co-ordinating disaster management policy, which focuses on preventing or reducing the risk of disasters mitigating the severity of disasters; • emergency preparedness, rapid and effective response to disasters and post-disaster recovery; • the establishment of national, provincial and municipal disaster management centres; • disaster management volunteers; and • matters incidental thereto

NO.	Legislation	Mandate
G	Disaster Management Amendment Act, 2015 (Act 16 of 2015)	This Act provides for • clarification of the policy focus on rehabilitation and functioning of disaster management centres; • the alignment of the functions of the National Disaster Management Advisory Forum to accommodate the South African National Platform for Disaster Risk Reduction; • the South African National Defence Force, South African Police Service and any other organ of state to assist the disaster management structures; and • the strengthening of the disaster risk reporting systems in order to improve the country's ability to manage potential disasters.
H	Inter-governmental Relations Framework Act, 2005 (Act 13 of 2005)	The aim of this Act is • to establish a framework for national government, provincial governments and municipalities to promote and facilitate inter-governmental relationships; and • to provide mechanisms and procedures to facilitate the settlement of inter-governmental disputes
I	Spatial Planning and Land Use Management Act, 2013 (Act 16 of 2013)	This Act • provides for a framework for spatial planning and land use management in the republic • specifies the relationship between the spatial planning and the land use management system and other kinds of planning • the inclusive, developmental, equitable and efficient spatial planning at the different spheres of government • provides a framework for the monitoring, co-ordination and review of the spatial planning and land use management system • provides a framework for policies, principles, norms and standards for spatial development planning and land use management • addresses past spatial and regulatory imbalances • promotes greater consistency and uniformity in the application procedures and decision-making by authorities responsible for land use decision and development applications • provides for the establishment, functions and operations of Municipal Planning Tribunals • directs the facilitation and enforcement of land use and development measures.

Table 12 : Legislative Mandates

a) Transversal Legislation

A series of transversal administrative requirements impacts on the work of the Municipality across all its various functions, namely:

- Public Service Act, 1994 (Act 103 of 1994) and Public Service Regulations of 2000;
- Public Finance Management Act, 1999 (Act 1 of 1999) and National Treasury Regulations;
- Annual Division of Revenue Act;
- Skills Development Act, 1998 (Act 97 of 1998);
- Skills Levy Act, 1999 (Act 9 of 1999);
- Employment Equity Act, 1998 (Act 55 of 1998);
- Labour Relations Act, 1995 (Act 66 of 1995);
- Basic Conditions of Employment Act, 1997 (Act 75 of 1997);
- Occupational Health and Safety Act, 1993 (Act 85 of 1993);
- Municipal Electoral Act 2000, (Act 27 of 2000);
- Promotion of Access to Information Act 2000, (Act 2 of 2000).

b) Local Government Policy Mandates

The following provide the policy framework for local government:

- White Paper on Local Government, 1998;
- National Local Government Turn Around Strategy 2009;
- Local Government Anti-Corruption Strategy, 2006;
- Free Basic Services Policy, 2000/01;
- National Public Participation Framework, 2007; and
- National Back to Basics Strategy, 2014

1.3.4.3 DEMOGRAPHIC and ECONOMIC PROFILE

The population of KwaDukuza Municipality has grown by 37.8 % since 2011 from 231 187 to 276 719 in 2016 (Statistics South Africa Census 2016). Furthermore, it has been speculated that during peak seasons KwaDukuza's population reaches +/- 320 000 people owing to the presence of tourists in the area. KwaDukuza Municipality is one of the four KwaZulu-Natal Municipalities which has shown significant growth in the population between 2011 and 2016.

The main contributors to the KwaDukuza Municipality's local economy are agriculture, majority sugarcane farming and processing; light industry, including engineering, and manufacturing of paper and packaging; and tourism. The region boasts a number of seaside resorts and popular coastal towns for holiday making and recreation, including Ballito, Zinkwazi and Blythedale Beach. The economy of KwaDukuza Municipality is dominated by primary and secondary sectors with a smaller portion from the tertiary sector, meaning the economy has a good balance of sectors.

	2016	2011
Population	*276 719*	*231 187*
Age Structure		
Population under 15	*27.7%*	*29.0%*
Population 15 to 64	*67.4%*	*66.7%*
Population over 65	*4.9%*	*4.3%*
Dependency Ratio		
Per 100 (15-64)	*48.4*	*50.0*
Sex Ratio		
Males per 100 females	*97.5*	*97.5*
Population Growth		
Per annum	*4.09%*	*n/a*
Labour Market		
Unemployment rate (official)	*n/a*	*25.0%*
Youth unemployment rate (official) 15-34	*n/a*	*30.8%*
Education (aged 20 +)		
No schooling	*6.8%*	*9.8%*
Matric	*36.4%*	*28.4%*
Higher education	*8.5%*	*8.6%*
Household Dynamics		
Households	*91 284*	*70 284*
Average household size	*3.0*	*3.2*
Female headed households	*39.1%*	*36.7%*
Formal dwellings	*82.1%*	*80.9%*
Housing owned	*62.9%*	*41.5%*
Household Services		
Flush toilet connected to sewerage	*30.4%*	*33.7%*
Weekly refuse removal	*55.6%*	*60.7%*
Piped water inside dwelling	*28.5%*	*33.6%*
Electricity for lighting	*94.6%*	*90.2%*

Table 13: Stats SA Census Data for 2011 and 2016



02

Political, Administrative Governance and Basic Service Delivery

2.1 COMPONENT A: Political and Administrative Governance

2.1.1 Political Governance Structure

After the 2021 Local Government Elections, KwaDukuza Municipality's wards were increased from 29 to 30 wards while councilors increased from 57 seven to 59. KwaDukuza full Council meets monthly while the Executive Committee (EXCO) meets twice a month. Members of the public and media are also encouraged to attend some Council meetings. KwaDukuza Council's Portfolio Committees sets policies and provide guidance towards the implementation of all KwaDukuza Council's Service Delivery.

These portfolio committees are structured as per the national guidelines. Each Portfolio Committee meets once per month. Those committees research issues and find all the necessary facts before these issues are submitted for discussion in full council meetings. The portfolio committees deliberate on issues and then make recommendations to EXCO and the full Council, for the latter to take decisions. The four portfolio committees, as gazetted, are as follows:

- Finance & Local Public Administration Portfolio Committee.
- Economic Development, Planning, Special Programs and Youth Affairs.
- Municipal Services Portfolio Committee.
- Infrastructure and Technical Portfolio Committee

KDM GOVERNANCE FRAMEWORK DEPICTED AS FOLLOWS:



THE POLITICAL STRUCTURE

Council Sittings

The Council of KwaDukuza Municipality consists of 59 Councilors, 30 of whom were directly elected to serve on the Council. Membership of the Council is made up of: -

1. 29 African National Congress Councillors.
2. 4 Inkatha Freedom Party Councillors.
3. 9 Democratic Alliance Councillors.
4. 4 Economic Freedom Fighter Councillors.
5. 5 Independent Party Councillors.
6. 5 Actionsa Councillors
7. 1 ACDP Councillor
8. 1 AIC Councillor
9. 1 ATM Councillor

TOTAL: 59 COUNCILLORS

To ensure compliance with the legislative requirement the Council meets at least quarterly. However, to meet compliance requirements in relation to such issues as Budget approvals, mid-term Budget Reviews, Adjustments Budgets, IDP Reviews, Annual Report and Annual Report Oversight reviews, the Council effectively meets almost once every month. To optimize efficiency of operation the Council has reserved to itself decision making powers on certain critical and strategic matters - such as considering the results of the provincial government's monitoring of the Municipality, deciding whether to provide security for any of the Municipality's debt obligations and deciding to recover unauthorized, irregular, or fruitless and wasteful expenditure from the person liable for that expenditure. It has otherwise delegated to its Executive Committee power to exercise all powers of the Council in respect of matters not specifically excluded from delegation in terms of Section 160 (2) of the Constitution and Section 59 of the Systems Act.

To facilitate maximum participation by Councilors in the decision-making processes of the Council and its Committees, all Councilors are provided with copies of the agenda and minutes of all meetings of the Council, it's Executive Committee, its Portfolio Committees and its Sub-Committees and Task Teams.

1. African National Congress	=	4 Councillors
2. Inkatha Freedom Party	=	1 Councillor
3. Democratic Alliance	=	1 Councillor
4. Actionsa	=	1 Councillor
5. Independent Alliance	=	1 Councillor
6. AIC	=	1 Councillor
7. EFF	=	1 Councillor

The Executive Committee holds ordinary meetings twice per month with additional special meetings being convened as and when necessary. The Terms of Reference of the Executive Committee require that, amongst other things, it: -

Performs the functions of an Executive Committee set out in the Local Government: Municipal Structures Act, 1998; Takes such action as may be necessary to ensure compliance by the Council with all legislation relating to or affecting local government. Receives reports from other committees, and then forwards those reports, with its recommendations, to Council Performs the functions of an Executive Committee set out in the Local Government: Municipal Structures Act, 1998; Takes such action as may be necessary to ensure compliance by the Council with all legislation relating to or affecting local government.

Portfolio Committees (Section 80)

KwaDukuza Municipality has established four Portfolio Committees to assist the Executive Committee, these being: -

1. Finance & Local Public Administration Portfolio committee.
2. Infrastructure and Technical Portfolio Committee.
3. Economic Development and Planning, Special Programs and Youth Affairs.
4. Municipal Services Portfolio Committee.

Each of the Committees has defined terms of reference covering the whole range of the functions of the Municipality. The Portfolio Committees meet once per month and the recommendations of the Portfolio Committees are submitted to the meeting of the Executive Committee following the meeting of the Portfolio Committee. They are established in terms of Municipal Structures Act, section 80. Committees are established by Council, and members are appointed by Council, but do not report to Council. Portfolio Committees report to the Mayor or Executive Committee.

Sub Committees (Section 79)

They are established in terms of Municipal Structures Act, section 79. They are established by and are responsible to Council. They may include members from outside the Council. Their functions and procedures are determined by Council.

The Council has also established Sub-Committees, including: -

1. Budget Steering Committee.
2. Local Labour Forum.
3. Ethics Committee.
4. Women's caucus.
5. Street Naming.
6. Human Resource Development Sub-Committee.
7. IT Steering Committee.
8. Audit Committee, Risk Committee and Performance Audit Committee.
9. Housing Tribunal.
10. Security Panel.

These committees meet on a regular basis to develop strategies and approaches to address challenges in connection with their specific areas of expertise.

Functions of the Speaker



The Speaker: Cllr. G. Govender

Councillor G Govender, was elected as the Speaker of KwaDukuza Municipal Council in accordance with Section 36 of the Municipal Structures Act, and Section 160(1) (b) of the Constitution for the 2021 to 2026 electoral term. Her legal obligations are, amongst other duties:

- To provide guidance at meetings of the Council.
- Perform duties and exercises the powers delegated to the Speaker in terms of Section 59 of Local Government Municipal Systems Act.
- Ensure that the Council meets monthly.
- Ensure compliance of the Council and Council Committees with the Code of Conduct for Municipal Councillors.
- She must maintain order during Council meetings.
- She must ensure that Council meetings are conducted in accordance with Standing Rules and Orders; and

In line with the Municipal Structures Act Section 60 (1) (a) (b) (c); a municipal council that has more than nine members, its Mayor.

- Must appoint a mayoral committee from among the councillors to assist the Mayor.
- May delegate specific responsibilities to each member of the committee; and
- May delegate any of the mayor's powers to the respective members. All full-time councillors, except the Speaker and the Chief Whip, are members of the Mayoral Committee, with the mayor as its chairperson. Members of the Mayoral Committee are the various Section 80 Committee Chairpersons.



The Mayor: Cllr. OL Nhaca

The mayor is elected by Council to co-ordinate the work of Council.

She is the Political Head of Council. The mayor performs functions and duties as set out in the legal framework for Municipalities. She also performs duties as delegated to her by Council. The deputy Mayor assumes the delegated duties of the mayor in her absence.



The Chief Whip: Cllr. H. Mbatha

The functions and duties of the Chief Whip amongst other things are to:

Ensure that Councillors attend to their duties and are accountable to their constituencies.
He assists Council with the deployment of councillors to various Council Committees.
He gives political management of Council meetings.

EXECUTIVE COMMITTEE MEMBERS



Cllr. O.L Nhaca
Mayor

Deputy Mayor
Vacant



Cllr N Cele



Cllr C Mdletshe



Cllr MM Mthiyane



Cllr T Colley



Cllr C Ntleko



Cllr N Sewraj



Cllr D Mthembu



Cllr M Sibisi

Councillor Colley resigned on 11/06/2024.

2.1.1.1 Governance and Leadership

The Council continues its role as a strong and effective advocate, lobbying on behalf of our community for action on important local issues and continues to receive grants from other spheres of government and external bodies.

The following high-level goals and strategic objectives would guide the direction to be taken by the Council of KwaDukuza during the duration of their term of office.

KEY PERFORMANCE AREA	KZN PGDS	OUTCOME 9	KDM GOALS	STRATEGIC OBJECTIVE of the IDP
Municipal Transformation and Institutional Development	Governance and Policy	An efficient, effective and development oriented public service. Human Resources Development.	Build the capacity and systems for the 4th Industrial Revolution and the integrated e-government services. Create and promote a culture of enhanced service delivery, innovation, and excellence through capable cadres of local government.	1. To invest in skills development 2. To enhance organisational performance
Good Governance and Public Participation	Governance and Policy	An efficient, effective and development oriented public service. Deepen democracy through a refine ward committee model.	Improve good governance, audit outcomes and consequence management. Strengthen public participation, complaints management system and accountability. Ensure mainstreaming and meaningful participation of vulnerable groups (i.e., Youth, women, disabled people) in all developmental programmes. Create a safer and crime free municipal area through community-public-private partnerships.	1. To ensure co-ordination and alignment of developmental programmes of the municipality with other spheres of government 2. To involve local communities in matters of local government 3. To ensure effective and efficient integrated legal and advisory Legal Services for Council 4. To provide effective and efficient Internal Audit services for Council 5. To ensure compliance with the laws and regulations To enhance organisational performance (repeat on 2) 6. To identify, assess and manage key risks of which organisation is exposed to 7. To perform follow-ups on implementation of action plans 8. To address oversight requirements of risk management and institution's performance with regards to risk management 9. To ensure co-ordinated effort for the implementation of positive impact towards behaviour change. 10. To streamline empowerment and development of vulnerable groups (10)

KEY PERFORMANCE AREA	KZN PGDS	OUTCOME 9	KDM GOALS	STRATEGIC OBJECTIVE of the IDP
Local Economic Development	Inclusive Economic Growth	Creation of a Conducive and enabling environment for economic growth and development	Promote radical socio-economic transformation agenda to address inequality, unemployment, and poverty	1. To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed 2. To develop a prosperous, inclusive, transformative and diverse local economy (2)
Basic Service Delivery & Infrastructure Development	Infrastructure Development	Improved Access to Basic Services. Ensuring access to adequate Human Settlements and quality basic services	Expand and maintain the provision of quality basic services and the integrated human settlements	1. To involve local communities in matters of local government 2. To facilitate provision of formal housing through construction of high-quality houses. 3. To ensure fair, transparent and compliant housing beneficiary management system. 4. To restore human dignity through asset ownership 5. To ensure that all citizens have an electricity service connection 6. To ensure that energy losses are reduced within legislated guidelines 7. To maintain and upgrade existing municipal infrastructure 8. To ensure that all households have access to roads 9. To ensure safety to road users 10. To ensure that the community has access to functional public amenities 11. To provide access to basic municipal services to all citizens 12. To provide access to basic solid waste services to all citizens 13. To ensure that the community has access to licensed burial facilities (13)

KEY PERFORMANCE AREA	KZN PGDS	OUTCOME 9	KDM GOALS	STRATEGIC OBJECTIVE of the IDP
Financial Management and Viability	Human and Community Development. Governance and Policy	An inclusive and responsive social protection system. Responsive, accountable, effective and efficient developmental local government system	Enhance municipal financial sustainability.	1. To contribute to a safe and secure environment 2. To ensure municipal budget complies with MFMA and Treasury regulations 3. To improve expenditure on Municipal Infrastructure Grant (MIG) allocation 4. To improve expenditure on Capital Budget. 5. To ensure that the revenue of the municipality is collected and accounted for by improving Credit Control and Debt Collection processes 6. To ensure that the revenue of the municipality is collected and accounted for. 7. To ensure proper Asset Management in line with prevailing accounting standards. 8. To ensure that at least of 45% of procurement is awarded to designated sectors i.e., Youth, Women and disabled. 9. To ensure financial viability of the municipality. (9)
Spatial Planning and Environmental Management	Human and Community Development. Environmental Sustainability. Spatial Equity.	An inclusive and responsive social protection system. Sustainable human settlements and improved quality of household life. Protect and enhance our environmental assets and natural resources. An efficient, effective and development oriented public service.	Develop comprehensive response to rapid urbanisation, low carbon development and environment sustainability	To contribute to a safe and secure environment (Repeat). 1. To prevent and reduce the impact of disasters within KDM jurisdiction 2. Developing and sustaining the spatial, natural and built environment. 3. Promote and support Low Carbon Development Path 4. To promote economic growth by creating an enabling environment for SMME 5. To provide educational guidance to local citizen's development. To involve local communities in matters of local government (repeat) (5)
KPA'S 6	6	11	10	41

Table 14: High Level Goals for KDM per Key Performance Area

2.1.2 Administrative Governance Structure

The Municipal Manager heads the administrative structure of KwaDukuza Municipality and is assisted by eight Heads of Business Units (Chief Financial Officer, Chief Operations Officer and Executive Directors). The departments are Finance, Corporate Services, Chief Operations Office, Economic Development and Planning & Human Settlements, Community Services and Public Amenities, Community Safety, Civil Engineering and finally Electrical Engineering Services.



Mr. N. J Mdakane
Municipal Manager

Mr. Mdakane is responsible for performance in the following areas:

- Setting up effective and sound local administration.
- Coordination and compilation of the Integrated Development Plan (IDP).
- Performance management system of the Municipality.
- Oversees the management of internal audit.
- Overall responsibility for finances of the Municipality.
- Advise Political Office Bearers and Council on various issues.
- Responsible for compliance of the Municipality with various pieces of legislation; and
- Ensures community participation in the affairs of the Municipality.



Mr. A.M Manzini
Chief Operations Officer

Mr. Manzini is responsible for providing strategic direction in the following areas:

- Ensures compliance to all governance prescripts.
- All legal matters of the KDM, compilation of legal reports, legal opinions and comments, drafting of loan and service agreements.
- Functionality of Performance Management of the municipality.
- Administrative management of Internal Audit and Risk Management.
- Management of Corporate Communications and IGR.
- Administrative management of the IDP and Public Participation.
- Internal Audit.
- Special Projects.

2.1.2 Administrative Governance Structure *...continued*



Mr. S.M Rajcoomar
Chief Financial Officer

Mr. Rajcoomar is responsible for performance in the following areas:

- Financial Planning and Treasury.
- Supply Chain Management.
- Expenditure Control.
- Credit Control and Debtors.
- Revenue Control.
- Asset Management.
- Budget and Compliance.
- Revenue.
- Income and Expenditure.



Mr. S.M Khanyile
Executive Director : Community Services and Public Amenities

Mr Khanyile is responsible for the strategic performance of the following basic service delivery areas:

- Community Services.
- Waste Management Services.
- Beach maintenance and Marine Safety.
- Cemeteries and Crematorium.
- Parks and Gardens.
- Maintenance of Community Facilities.
- Management of Community Halls and Multi-Purpose Community Centre (MPCC).
- Libraries, Museums and Heritage.



Mr. S.V Hlongwane – Executive Director : Economic Development and Planning & Human Settlements

Mr. Hlongwane is responsible for ensuring basic service delivery and performance in the following areas:

- Local Economic Development and Tourism.
- Development Planning and Building Control.
- Heritage and Museum Services.
- Business Licensing.
- Building Control.
- Development Enforcement.
- Outdoor Advertisement.
- Environmental Management.
- Geographic Information Systems (GIS).
- Delivering of sustainable and integrated Human Settlements
- Youth Development.
- Youth career and entrepreneurship advisory services.
- Sports Development.
- Mass Sports Participation.
- Creative Industry /Arts and Culture Development.



Mr TT Nxumalo - Executive Director: Civil Engineering

The position of Executive Director: Civil Engineering was appointed on the 2 May 2024
Mr TT Nxumalo is responsible for ensuring basic service delivery and performance in the following areas:

- Civil Engineering Services including, construction, maintenance, upgrading and expansion of municipal built assets.
- Road and storm water drainage.
- Project Management Unit (PMU).
- Building Maintenance.
- Infrastructure planning.
- Expanded Public Works Programme (EPWP).

2.1.2 Administrative Governance Structure *...continued*



Mr. S C Viramuthu – Executive Director: Community Safety

Mr. Viramuthu is responsible for the strategic performance of the following basic service delivery areas:

- Disaster Management.
- Law Enforcement/Traffic Policing.
- Crime Prevention.
- Social crime prevention.
- Motor Licensing and Testing Services.
- Fire and emergency services.
- Disaster Management.



Mr. S. Jali – Executive Director : Electrical Engineering Services and Fleet Management

Mr Jali is responsible for ensuring basic service delivery and performance in the following key performance areas:

- Electrical Engineering Planning and Customer Care.
- Electricity Operations.
- Mechanical Workshop.
- Electricity Planning.
- Fleet Management.



Ms P Mntaka - Executive Director: Corporate Services

The position of Executive Director: Corporate Services was filled on 9 June 2023
Ms Mntaka is responsible for the following:

- Maintenance and promotion of healthy labour relations and HR management of staff regarding matters such as staff recruitment, personnel development, personnel administration and employment equity.
- Controlling of statutes and all government and provincial gazettes.
- Controlling of archives and records of council.
- Building administration for KDM.
- The provision of secretariat services for all Committees of KDM as well as for Council meetings.

2.2 COMPONENT B : Intergovernmental Relations (IGR)

The Role of KDM IGR

The KwaDukuza Municipality's (KDM) Inter-Governmental Relations (IGR) unit is crucial for planning and evaluating initiatives aimed at improving the relationships between government spheres. The IGR unit monitors procedures to ensure efficiency and promotes the sharing of good practices between municipalities. By considering both short- and long-term objectives, KDM aligns its IGR efforts with its **Integrated Development Plan (IDP)** and service delivery strategies. These strategies form the core of the municipality's approach to creating sustainable inter-governmental partnerships.

The unit's work is focused on evaluating the appropriateness of inter-governmental programs, ensuring they align with the municipality's broader goals. In addition, the KDM IGR provides guidance to internal departments, ensuring that policies and procedures that regulate these relationships are properly aligned. This holistic approach ensures that integration is supported through defined roles and a clear understanding of contributions needed to foster successful relationships across government levels.

IGR Systems and Service Delivery

The IGR system is designed to enhance service delivery, development, and governance across the **three spheres of government**—local, provincial, and national. The coordination of meetings between KDM and relevant stakeholders has been a part of this system. However, the declaration of a **National Disaster** temporarily suspended meetings, halting the progress of these engagements.

Since then, there has been a gradual improvement in how other business units understand the role of IGR, especially regarding service delivery. Nevertheless, more effort is needed to build stronger relationships with external stakeholders. To address this, it is proposed that workshops be held to help external stakeholders understand the importance of the IGR unit in fast-tracking service delivery. These workshops will align with the **Constitution of the Republic**, which requires the creation and maintenance of such relationships.

Challenges Facing KDM IGR

Despite the progress, several challenges hinder the full realization of IGR's potential:

1. **Poor Alignment of the IDP:** The IDP's development cycle is not aligned effectively, causing delays in the identification and resolution of issues.
2. **Lack of Early Warning Systems:** The absence of early warning systems within municipalities means problems are only identified when they have already escalated.
3. **Limited Inter-Sphere Support:** A lack of streamlining between the different government spheres makes it difficult to resolve issues in a timely manner.
4. **Reduced Communication:** There are gaps in communication and information sharing between stakeholders, which complicates the problem-solving process.
5. **Budget Constraints:** Due to financial limitations and cost containment measures within the municipality, the IGR unit struggles to plan and implement programs effectively. Such programs, if executed, could elevate the municipality's profile and attract foreign investment.

Proposed Solutions to Overcome Challenges

To tackle the challenges mentioned, KDM IGR proposes organizing workshops and meetings with external stakeholders. These gatherings will provide clarity on the vital role of the IGR unit and its efforts in enhancing service delivery. This approach would build stronger inter-governmental relationships, helping to fast-track services.

Additionally, efforts must be focused on enhancing communication between stakeholders, implementing early warning systems to prevent delayed responses, and addressing budget limitations through more efficient resource allocation.

The Impact of IGR Efforts

Despite these challenges, the IGR structures at KDM have functioned effectively, particularly in resolving disputes before they escalate to legal matters. At the district level, municipalities submit challenges to the IGR unit, where solutions are discussed and monitored. This process has led to successful resolutions without the need for court interventions, a clear indicator of IGR's effectiveness.

This summary reflects the role of IGR in improving governance and service delivery, highlighting both challenges and proposed solutions. Shall we dive deeper into specific solutions or focus on stakeholder engagement strategies.

DATE	VENUE	NATURE OF EVENT	EVENT/PROGRAM NAME
02 July 2023	Lethithemba	Engagement with Nodunga Traditional Council. The objectives of the sessions were to strengthen relations with Traditional Councils, outline the approved budget and take stock of issues.	Engagement session with Nodunga Traditional Council.
17 & 28 July 2023 03 August 2023	LED Boardroom	Planning meeting for Women's Month Program coordinated by IGR and Protocol.	Planning Meeting.
17 July 2023	Mayor's Office	Engagement Session	Engagement session with KwaDukuza SAPS.
21 July 2023	Mayor's Office	Engagement Session	Engagement Session with KwaDukuza Correctional Service.
24 July 2023	Council Chamber	The session was coordinated to discuss the land invasion affecting landowners of ward 27.	Engagement session with ward 27 landowners.
01 August 2023	Multiple Sites	Disaster funded Project oversight inspection.	Project oversight inspection.
07 August 2023	Multiple Sites	Disaster funded Project oversight inspection.	Project oversight inspection.
09 August 2023	Stanger High School Sport Ground	Women's month commemoration event held at Stanger High School Sport Ground, the event started by a 5 km fun walk, 10km fun run and followed by a picnic.	Women's Fun Walk, 10km Run and Picnic.
24 August 2023	KwaDukuza Council Chamber	Planning meeting for Inkosi Albert Luthuli Oral History Awards Ceremony.	Inkosi Albert Luthuli Oral History Awards Ceremony.
05 September 2023	Mayor's Office	Meeting with DOE to discuss the development of a high school in Etete	Stakeholder engagement meeting.
03 October 2023	KwaDukuza Council Chamber	Meeting with Operation Dudula.	Engagement session.
13 October 2023	Council Chamber	Tittle deed handover planning meeting	Planning meeting.
21 November 2023	Nyathikazi Community Hall	Meeting was scheduled to discuss and resolve grievances raised by local SMMEs	Engagement session.
21 November 2023	Es'godlweni seNkosi in Nonoti	Engagement with AbaThembu Traditional Council. The objectives of the sessions were to strengthen relations with Traditional Councils, outline the approved budget and take stock of issues.	Engagement with Tradition Council
16 December 2023	New Guilderland Sport field	Social cohesion sport program for the residents of New Guilderland	Sport Event
19 December 2023	KwaDukuza Council Chamber	Planning meeting for all festive season activities to ensure cooperation and collaboration.	Planning meeting.
01 February 2024	Tinley Manor Primary School	Kwadukuza Municipality received a sponsorship of School Shoes from Absa Bank. As part of back to school program her worship accompanied by ABSA Bank officials and councillors handed over school shoes to need pupils of Tinley Manor Primary School.	School Shoes Hand Over.
04 February 2024	Mayor's Office	Meeting with potential investors who would like to expand their investment in KwaDukuza and create mor job opportunities.	Business engagement session.

DATE	VENUE	NATURE OF EVENT	EVENT/PROGRAM NAME
05 & 07 February 2024	Office No. 06 Civic Building	Masakhane campaign planning meeting. The meeting was called to plan for Masakhane campaign which it's a program to encourage citizens to pay for services.	Planning meeting
12 February 2024	KwaDukuza Council Chamber	National Disaster Management Centre & Provincial Disaster Management Centre oversight visit to Disaster funded projects.	Oversight visit.
13 February 2024	KwaDukuza Town Hall	The objectives of the campaign was to encourage citizens to pay for the services they receive, enforce municipal bylaws, and to deal with basic service delivery backlog.	Masakhane Campaign
13 February 2024	Ilembe Main Boardroom	The session was called to deal with service delivery issues affecting Nodunga 1 Traditional Authority.	Stakeholder engagement session.
20 March 2024	KwaDukuza Town Hall	Masakhane Awards ceremony, an occasion to recognise those who have been doing exceptionally well in different fields.	Masakhane Awards Ceremony.
20 March 2024	Mayor's Office	Meeting with Avon Peaking Power Plant. The meeting was to discuss social responsibility that Avon is mandated to comply with, and the role of different stakeholders.	Engagement session with Avon Peaking Power Plant.
20 March 2024	Mayor's Office	Engagement session with Human Rights Commissioner	Stakeholder Engagement Session
18 June 2024	KwaDukuza Library	Meeting with Department of Transport to discuss improvements of roads infrastructure.	Stakeholder engagement session

Table 15: IGR Interventions and Programmes

Social Cluster	KDM Representative	Economic Cluster	KDM Representative
Community services Special programs/OSS Cemeteries Human Settlements Environmental Health	Ms. P. Mkhwanazi Ms. S. Ngiba Mr. S. Xaba Mr. I.M. Zuma Mr. S. Cele	LED IDP & Planning Technical Infrastructure (grants, EPWP, O&M, & PMU)	Cllr. O.L. Nhaca Mr. M. Nene Mr. S.V. Hlongwane Mr. M.P. Zulu
Governance Cluster	**KDM Representative**	**Communications & Public Participation Cluster**	**KDM Representative**
CFO Disaster management Corporate Services/HR PMS Enterprise Risk	Mr. S. Rajcoomar Mr. M.I. Zuma Ms. P. Mntaka Ms. J. Sewdular Ms. S. Ngiba	Communications Office of the Mayor IDP	Mr. S. Zulu Mr. S. Ngobese Ms. Z. Ngubane Mr. M. Zulu
Security cluster	**KDM Representative**	**Technical Hub**	**Political Hub**
Crime prevention/traffic Disaster management Public participation/MRRT Special programs	Mr. C. Viramuthu Mr. M. Faya Mr. M. Prinsloo Mr. M.I. Zuma Mr. M. Zondi Mr. S. Xaba	Mr. N.J. Mdakane Mr. M.A. Manzini Mr. S.V. Hlongwane Mr. T.T. Nxumalo Ms. P. Mntaka Mr. S. Khanyile Mr. C. Viramuthu Mr. S. Jali Mr. S. Rajcoomar Mr. J.S. Phahla	Mr. N.J. Mdakane Mr. M.A. Manzini Mr. S.V. Hlongwane Mr. T.T. Nxumalo Ms. P. Mntaka Mr. S. Khanyile Mr. C. Viramuthu Mr. S. Jali Mr. S. Rajcoomar Mr. J.S. Phahla

Table 16: IGR Structures

2.3 COMPONENT C: Public Accountability and Participation

2.3.1 PUBLIC MEETINGS FOR THE 2023/2024 IDP – IDP ROADSHOWS/IZIMBIZO

In compliance with Chapter 4, Section 16(1) of the Municipal System Act 32 of 2000, KwaDukuza Municipality in collaboration with iLembe District Municipality conducted the IDP, PMS and Budget Roadshows which were scheduled as follows:

IDP MAYORAL IMBIZO SCHEDULE

NO	CLUSTER	VENUE	TIME	DATE
1	Ratepayers Associations of KwaDukuza	Princes Grant	10h00	03/10/2023 (Tuesday)
2	Cluster D1 (W5,13,16, part of W26 (D Section)	KwaDukuza Town Hall	18h00	03/10/2023 (Tuesday)
3	Amakhosi AseNdlunkulu	Council Chamber	11h00	04/10/2023 (Wednesday)
4	Cluster D2 (W17,18,19)	KwaDukuza Town Hall	18h00	04/10/2023 (Wednesday)
5	Cluster C (W4, 21)	Shakashead Hall	10h00	5/10/2023 (Thursday)
6	Cluster G3 (W2,3)	Zamani Hall	10h00	06/10/2023 (Friday)
7	Cluster G2 (W1,25)	Sokesimbone Hall	10h00	07/10/2023 (Saturday)
8	Cluster E2 (W9,10,11,12,29)	Ediphini Sportsground	10h00	08/10/2023 (Sunday)
9	ILembe Chamber	ILembe Chamber Boardroom	15h00	10/10/2023
10	Cluster F (W6,22,30)	Umhlali Preparatory School	18h00	12/10/2023 (Thursday)
11	Cluster G1 (W27)	Madundube Hall	10h00	13/10/2023 (Friday)
12	Cluster A2 (W23,28,8)	Nkobongo Hall	10h00	14/10/2023 (Saturday)
13	Cluster A1(W7,20)	Velani Hall	10h00	15/10/2023 (Sunday)
14	Cluster B (W14,15,24,26)	Nevas Hall	10h00	17/10/2023 (Tuesday)
15	Ward Committees/IDPRF	KwaDukuza Town Hall	10h00	31/10/2023 (Tuesday)

Table 17: Schedule For Mayoral Izimbizo which took place between March/ April (1st cycle) October/November (2nd cycle)

2.3.2 National and Provincial Programmes Rolled Out in KwaDukuza

(a) Ward Committees

The ward committee members were elected in line with the Municipal Structures Act of 1998 from the month of February 2022. KwaDukuza Municipality has 300 ward committee members. The inauguration ceremony was held in June 2022. All ward committee members are committed to serve their communities. A follow up workshop was conducted during the course of July 2022 for all ward committee members who were taken through the core municipal programmes and the role they must play in such programmes which include the following activities:

i) Organise and attend meetings of the ward committee, council, community and sector consultation and feedback meetings, in consultation with Ward Councillor.

ii) Receive and record complaints from the community within the ward regarding service delivery, payment systems and others and provide feedback on council's responses.

iii) Organise and attend meetings of the ward committee, council, community and sector consultation and feedback meetings, in consultation with Ward Councillor.

iv) Receive and record complaints from the community within the ward regarding service delivery, payment systems and others and provide feedback on council's responses.

v) Coordinating ward programmes.

vi) Participating in IDP Review and Representative Forum.

vii) Participating in budget processes.

viii) Participating in performance management.

The municipality set resources aside to assist with the operational costs of the ward committee structures to enrich the public participation activities they are involved in daily in their respective wards. On a monthly basis the ward committee members compile ward reports which are submitted to the public participation unit in the municipality. These reports are then compiled quarterly then sent to the Provincial department of Cooperative Governance and Traditional Affairs (Cogta) for assessment on the functionality of the ward.

2.3.3 IDP PARTICIPATION AND ALIGNMENT

The defined and adopted process plan for the KwaDukuza Municipality: as detailed in the table below.

ALIGNMENT OF IDP, BUDGET AND MUNICIPAL PERFORMANCE MANAGEMENT PROCESSES & DATES FOR THE 2023/2024 FINANCIAL YEAR:

SCHEDULED DATES	IDP	PMS	BUDGET
JULY 2022	Adoption of the Draft IDP Process Plan at the end of July 2022 Holding of the IDP Project Steering Meeting (Extended MANCO) by 30th July 2022. Ensuring alignment of the Section 57 Managers individual Scorecards with the IDP strategies Input into targets and deadlines on the SDBIP.	Performance Agreements submitted to Council for noting Section 53 (3)(b). Q4 Strategy Implementation Performance Progress Report submitted to Audit. Performance Agreements submitted to MEC (COGTA) Section 53 (3)(b).	Prepare budget process plan and timetable for the 2023/24. Compile Section 71 Reports and present to the Mayor.
AUGUST 2022	By 1st of August 2022 Draft 2023/24 IDP Process Plan to be Advertised for public comments. Lodge advert to register on IDP Forum Database. Adoption of 2023/24 Final Process Plan by the 30th of August 2022. Receive MEC comments on previous year's IDP as well as the submitted DRAFT PROCESS PLAN to COGTA. Submission of the final adopted IDP, PMS and Budget Process Plan to COGTA.	Start the process of the Drafting Annual Report 2021/22 PAC to consider Internal Audit Report with the Q4 PMS report. Submit APR to Auditor General.	Obtain Council's approval for 2023/24 Multi-year budget process and timetable (IDP Process Plan) Review external mechanisms affecting the medium-term budget forecasts. Compile Section 71 Reports and present to the Mayor.

SCHEDULED DATES	IDP	PMS	BUDGET
SEPTEMBER 2022	Formalise Council's Vision, Mission, Objectives and Strategies based on the lekgotla resolutions. Consultation with and alignment with Sector Departments. Create template in relation to the scorecard	Draft 2021/22 Annual Report Compiled for GG	Assess Council's 2021/22 Financial Statements and current year's revised results and capacity, to determine the impact on future strategies and budgets Assess the funding policies including the tariff structures.
	(*Situational Analysis*) Feedback to Steering Committee regarding MEC's assessment Finalization of the Ward Councillors needs to be submitted as part of Budget consideration in terms of the adopted Ward Based Plans. Revise prioritization in terms of performance. IDP Representative Forum by end of September 2022. Workshop of Ward Committees on the Ward Based Plans.		Compile Section 71 Reports and present to the Mayor.
OCTOBER 2022	Integration of information from adopted Sector Plans into the IDP Review. Feedback from Senior Managers on Priorities - Projects – as well as Budget inclusions Regional alignment (District Municipality) Finalisation of Mayoral Izimbizo schedule /dates.	Draft Annual Report submitted to Auditor General Q1 2022/2023 Strategy Implementation Performance Progress Report submitted to Audit.	Complete first Quarter Section 52 Financial Performance Evaluation Report. Discuss Findings and obtain input from management, BSC and Council. Compile Section 71 Reports and present to the Mayor.
NOVEMBER 2022	November 2022- IDP Steering Committee - Reviewing of strategies November 2022- Sector Alignment Workshop – COGTA Finalise IDP and Budget first round of Roadshows report and dates Consultation and alignment with Sector Departments/Service Providers and local municipalities IDP Steering Committee - Reviewing of strategies	PAC to consider Internal Audit Report with the Q4 PMS report. Prepare Final Draft of Annual Report 2021/2022	Compile Section 71 Reports and present to the Mayor.

SCHEDULED DATES	IDP	PMS	BUDGET
JANUARY 2023	Steering Committee in the month of January 2023 Send reminders 23-27 January 2023 requesting projects (with proposed budgets) IDP Review integration phase Projects template request to be sent to all Business units by the end of January 2023.	Mayor tables annual report MFMA Sect 127 (2) Make public annual report and invite community inputs into report (MFMA Sect 127 & MSA Sect 12a) Sect 56/57 Managers' quarterly assessments (for second quarter) Tabling of Midterm/Q2 Report to Council by the 25th of January. Q2 2022/2023 Strategy Implementation Performance Progress Report submitted to Audit.	Submit the mid-year budget and performance assessment report to Council. Submit to National Treasury and Provincial Treasury electronically the mid-year budget and performance assessment (Section 35). Compile Section 71 Reports and present to Mayor. Commence consultation on the Adjustment Budget.
FEBRUARY 2023	Consolidation of information and finalization of MEC Assessment issues for the DRAFT IDP. Meeting with COGTA IDP submission and assessment Draft IDP & Budget – Prioritization and Budget Allocation Conclusion of Sector Plans initiated and integration into the IDP Review report Finalise outstanding MEC assessment issues	21day public viewing of annual report Oversight process for the annual report and public participation. Submit annual report to AG, Provincial & DTLGA (MFMA Sect 127). Midyear Review of Section 56 and 57 employees. PAC to consider Internal Audit Report with the Q4 PMS report.	Compile Section 71 Reports and present to Mayor. Adjustment budget to be considered if necessary Make public the adjustment budget and supporting documentation within 10 working days after being approved by Council (Section 126). Draft IDP & Budget – Prioritization and Budget Allocation Review of the Mid-year visit Report by National Treasury and implementation of any recommendations. Compile Section 71 Reports and present to Mayor.
MARCH 2023	IDP Representative Forum on/by the 15th of March 2023 22-26 March 2023 Adoption of Draft IDP 2023/24 financial year. Submit 2022/23 Draft Multi-year budget, IDP and Service Delivery and Budget implementation plan in both printed and electronic format forwarded to Provincial COGTA, within 10 working days after being approved by Council.	Council to consider and adopt an oversight report with the annual report [Due by 31 March 2023 MFMA Sec 129 (1)] Set draft performance objectives for revenue for each budget vote (MFMA Sect 17) Submit 2023/24 Draft Organisational scorecard as an attachment to the Draft Budget. Adjustment of the Organizational Scorecard targets tabled to Council after Adjustment budget.	Submit 2023/24 Draft Multi-year budget and IDP submitted to BSC and Council for consideration. Submit 2023/24 Draft Multi-year budget electronically to National and Provincial Governments, including National Treasury within 10 working days after being approved by Council. Make public the tabled draft budget and supporting documentation within 10 working days after being approved by Council. Compile Section 71 Reports and present to Mayor.

SCHEDULED DATES	IDP	PMS	BUDGET
APRIL 2023	Notice to publicize the draft IDP (21 days) Incorporate comments – adjust the IDP & Budget where necessary IDP Budget Roadshows. Report back on the results of Assessment Feedback	Publicise Oversight Report [within 7 days of Council approval MFMA Sec 129 (3)] Submit Annual Report to Provincial Legislature/MEC Local Government (Within 7 days of council approval. MFMA Sec 132 (2) Q2 2022/2023 Strategy Implementation Performance Progress Report submitted to Audit. Drafting of coming year organisational and departmental scorecards.	Revision of the budget and IDP from inputs received from the community, Government departments and National Treasury, if required Compile Section 71 Reports and present to Mayor. Complete Third Quarter Section 52 Financial Performance Evaluation Report.
MAY 2023	Adjustment and finalization of the Draft IDP from the 1st – 15th May 2023 Adoption of the FINAL 2023/24 IDP by Council on/by the 31st of May 2023.	Review annual organizational performance targets (MPPR Reg) Drafting of coming year organisational and departmental scorecards.	Compile Section 71 Reports and present to Mayor. Final Alignment sessions between IDP, PMS and Budget. Presentation of final Budget for adoption to Council.
JUNE 2023	Submit the 2023/24 IDP to MEC on or before 10 days after adoption. Prepare Draft IDP Process Plan for the 24/25 Financial Year. Publish Council's adopted FINAL IDP 2023/24 on the Municipal website and local Newspapers.	Submission of draft SDBIP to the mayor within 14 days of approval of the budget Submit draft performance agreements of Section 56/57 employees to Mayor within 14 of the approval of the budget. Approval of the Final Top Layer of the SDBIP within 28 days after approval of the budget Make public the performance agreements of the Section 56/57 Employees 14 days after the approval of the Top Layer of the SDBIP. Make public the Top layer of the SDBIP within 10 working days after being approved by Council The Top layer of the Service Delivery and budget implementation plan to be forwarded to national Treasury within 10 working days after being approved by Council	Compile Section 71 Reports and present to Mayor. Approved 2023/24 Multi-year budget electronically format forwarded to National Treasury within 10 working days after being approved by council Make public the approved budget and supporting documentation within 10 working days after being approved by Council. Publish Council's budget on the website and local Newspapers.

Table 18: Dates showing IDP, Budget & PMS Processes

2.4 COMPONENT D: Corporate Governance

2.4.1 Risk Management

Section 62(1) (c) (i) of the Municipal Finance Management Act (MFMA) No. 56 of 2003 assigns an extensive responsibility to the Accounting Officer/ Municipal Manager to take all reasonable steps to ensure that the Municipality has and maintains effective, efficient, and transparent systems of financial and risk management and internal control.

Risk management policy of KwaDukuza Municipality as approved by the Council further extends responsibility to all Municipal officials to implement effective systems of risk management within their areas of responsibility. Accordingly, the Risk Management Unit is established in the Office of the Municipal Manager and delegated to Chief Operations Officer.

The risk management function is currently performed by 2 staff members and 4 interns Risk Management Committee and Audit Committee.

In accordance with the requirements of the MFMA, the annual risk assessment was conducted during the months of March - May 2024 through risk assessment workshops. The annual risk assessment covered both /strategic and operational risks of the Municipality, fraud and corruption risks were also identified.

A detailed risk register was developed comprised of both strategic and operational risks with the top 10 risks being prioritized by management. All identified risks were grouped into specific risk categories to get a more manageable risk register with greater possibility to overview risks, followed by the rating of the risks and controls. Intervention measures were incorporated into the Risk Register through actions plans with clear time frames and assigning of responsibilities to relevant process owners and risk owners.

a) Risk Assessment

Risk assessment including development and implementation of measures to mitigate the top 10 and strategic risks

Residual risk exposure	Risk Acceptability	Proposed Actions	Risk Value
Critical	Unacceptable	Take action to reduce risk with highest priority, accounting officer/chief executive officer and executive authority/accounting Authority attention.	**> 60**
Major	Unacceptable	Take action to reduce risk with highest priority, accounting officer/chief executive officer and executive authority/accounting Authority attention.	**> 35 ≤ 60**
Moderate	Unacceptable	Take action to reduce risk, inform senior Management.	> 20 ≤ 35
Minor	Acceptable	No risk reduction - control, monitor and inform management.	**> 10 ≤ 20**
Insignificant	Acceptable	No risk reduction - control, monitor and inform management.	**≤ 10**

Table 19: Risk Values to Risk Exposure

No.	Ref.	Risk Description	Residual risk Rating	Action Plan	Action Owner	Status
1.	SR09	Lack of existing assets renewal and replacement plan.	Critical	Development and approval of a capital reserve policy. • Submit policy to Council for approval.	Chief Financial Officer	Finalized
				Develop a 10-year asset management plan for Electrical Infrastructure	ED: Electrical Services	Finalised
				Develop a 10-year asset management plan for Community Facilities	ED: Community Services	Not Finalised
				Develop a 10-year asset management plan for Roads Infrastructure	ED: Civil Engineering	Finalised
				Develop a 10-year asset management plan for Storm Water Infrastructure	ED: Civil Engineering	Not Finalised
2.	SR01	Limited ICT resources/ Infrastructure to exploit capacity of 4th Industrial Revolution.	Critical	Revise the ICT organogram/ structure and submit it to HR for consideration.	ED: Corporate Services and Director ICT	Finalized
				Approval of ICT strategy. • Submission to Council for approval.	ED: Corporate Services and Director ICT	Finalized
				Appoint Service provider for the development of Business Continuity Plans. Appoint service provider for the development of Continuity Plans. • Specification and advertisement: 30/09/2023 • Evaluation: 30/11/2023 • Adjudication: 31/12/2023	Director Risk & Compliance/Assistant Manager Risk & Ethics	Not Finalised
				Automation of municipal business processes. • Appointment of service provider	Director ICT	Finalised
3.	SR16	Failure to grow, protect and sustain municipal revenue source / stream (energy).	Critical	To review energy policy to incorporate changes in electricity regulations Act and NRS National Regulation Standard. Workshop a reviewed policy Council:13/10/2023. • Submit reviewed policy to Council for authorization to issue public consultation: 31/10/2023 • Public consultation on reviewed energy policy- 30/11/2023. • Submit to Council for adoption of policy: 28/02/2024	Director Special Projects	Finalised
				Finalize revenue enhancement Strategy. • Identify areas where revenue can be maximized.	Director Revenue	Finalised
				Develop a renewable energy by law. • Workshop draft bylaw to Council: 13/10/2023 • Submit draft bylaw to Council for authorization to issue public consultation: 31/10/2023 • Public consultation on draft bylaw- 30/11/2023. • Submit to Council for adoption of bylaw: 28/02/2024.	Director Special Projects	Finalised
				Investigate possibilities of reducing or waving demand-based component for basic electricity supply. • Appoint service provider to conduct investigation	ED: Electrical Services/ Director: Operations	Finalised

No.	Ref.	Risk Description	Residual risk Rating	Action Plan	Action Owner	Status
4.	SR11	Non-compliance with laws, regulations, acts, rules and municipal policies.	Critical	Monitor implementation of municipal comprehensive compliance checklist • Submit quarterly reports to MANCO and RMC.	Director Risk & Compliance	**Finalised**
				To review the Promotion of Access Information Act (PAIA) manual of KwaDukuza Municipality to align with the POPI Act	Director Legal	**Finalised**
				Review Municipal Comprehensive Compliance Checklist • To ensure completeness of the comprehensive compliance checklist. • Submit checklist to MANCO for input and Council for approval.	Director Risk & Compliance / Ass. Manager Risk	**Finalised**
5.	R18	Inability to implement climate change mitigations and respond to disasters.	Critical	To appoint a service provider to review the Disaster Management Plan. • Appoint service provider • Review Disaster Management Plan	Director Disaster Management	**Not Finalised**
				Review climate management response policy. • Review the policy • Submit to ICLEI for review and comments	Director Planning	**Finalised**
				Align disaster recovery plan (Component of DMP) and Business Continuity Plan. • Align disaster recovery plan with BCP	ED: Community Safety	**Not Finalised**
6.	REL04	High energy losses by the municipality.	Critical	To conduct ongoing meter audit. • Report on 300 meters audited quarterly.	Director Operations	**Finalised**
				Implementation of an electronic job card system. • For easy tracing of jobs conducted and time management.	Director Operations	**Not finalised**
7.	ROMM 05	Lack of business continuity.	Critical	Procurement of Power Generators: Phase	ED: Electrical Services	**Finalized**
				Appoint Service provider for the development of Business Continuity Plans. Appoint service provider for the development of Continuity Plans. • Specification and advertisement-30/09/2023 • Evaluation - 30/11/2023 • Adjudication - 31/12/2023	Director Risk &Compliance/ Assistant Manager Risk & Ethics	**Not Finalised**
8.	SR08	Non implementation of infrastructure service delivery programs as per infrastructure sector plans.	Critical	Implementation of infrastructure sector plans. • Incorporate project planned for implementation as per sector plans in the project prioritization plan.	ED: EDP, ED: Civil Engineering, ED: Electrical and ED: Community Services	**N/A** **Action dependent on project prioritisation model which have not been developed**
9.	SR02	Failure to recognize ICT as a strategic enabler.	Critical	Approval of ICT strategy. • Submission to Council for approval.	ED: Corporate Services and Director ICT	**Finalised**
				Automation of municipal business processes. • Appointment of service provider	Director ICT	**Finalised**
10.	SR20	High pace of rapid urbanization	Major	Develop comprehensive response plan to rapid urbanization. • Appoint service provider to develop the plan	EDP: Director Planning	**Finalized**

Table 20: Details of top 10 KDM risks

Implementation Status	Action Plans 2023/24	Percentage (%)	Action Plans 2022/23	Percentage (%)
Finalised	19	73%	13	46%
Not Finalised	07	27%	15	44%
Totals	26	100%	28	100%

No.	Ref.	Risk Description	Residual risk Rating	Action Plan	Action Owner	Status
1.	SR01	Limited ICT resources/ Infrastructure to exploit capacity of 4th Industrial Revolution	**Critical**	Review of ICT organogram Prioritise filling of ICT positions after final approval	ED: Corporate Services and Director ICT	**Finalised**
				Approval of ICT strategy • Submission to Council for approval	ED: Corporate Services and Director ICT	**Finalised**
				Appoint a Service provider for the development of Business Continuity Plans Appoint a service provider for the development of Continuity Plans • Specification and advertisement- March 2024 - Evaluation – 31/05/2024 • Adjudication – 30/06/2024	Director Risk &Compliance/ Assistant Manager Risk & Ethics	**Not Finalised**
				Automation of municipal business processes • Appointment of service provider	Director: ICT	**Finalised**
2.	SR02	Failure to recognize ICT as a strategic enabler	**Critical**	Approval of ICT strategy • Submission to Council for approval	ED: Corporate Services and Director ICT	**Finalised**
				Automation of municipal business processes • Appointment of service provider	Director ICT	**Finalised**
3.	SR03	Inadequate Information Technology governance processes	**Major**	Innovate ideas to supplement ICT skills • Appoint member of Audit Committee with specialized ICT skills	Director ICT & Director Internal Audit	**Finalised**
4.	SR04	Inappropriate culture that promotes ethical values and accountability to enhance service delivery	**Major**	Develop a plan to implement a complaints management policy • Execution of complaints management plan	Manager OSS	**Finalised**
				Review & Evaluate Consequence management to promote ethical values and implementation categories (1) Phase1-Identify in a table all categories and specific areas on policy that including ethics with their related consequences management (as measures) (2) Submit policy (with plan) to Council for consideration	Director Risk &Compliance / Ass Manager Risk	**Finalised**

No.	Ref.	Risk Description	Residual risk Rating	Action Plan	Action Owner	Status
5.	SR05	Failure to promote and cultivate innovation & excellence in the municipality	Major	Develop an implementation plan for the execution of the succession policy • Identify key priority positions	Director HR	**Finalised**
				Cascade Performance Management System to lower levels (Task Grade 13-12)	Director HR	**Not Finalised**
6.	SR06	Failure to integrate project on credible Integrated Development Plan and Budget	Major	Integration of risk assessment processes with IDP process plan • Submit risk management assessment processes for incorporation in to the 2024/2025 IDP process plan	Director risk & compliance / Assistant Manager Risk	**Finalised**
				Project prioritisation model (1) Develop project prioritisation model, (2) Submit project prioritisation to, MANCO, EXCO and Council for approval	Director IDP, ED: EDP, ED: Civil Engineering, ED: Electrical and ED: Community Services	**Not Finalised**
7.	SR07	Failure to integrate sustainable human settlement program within the Spatial development processes/ Framework	Major	Review Housing Sector Plan (1) Alignment with Spatial Planning Framework and National Housing policy framework (2) Alignment with District IDP (Bulk Infrastructure by iLembe District Municipality & KwaDukuza Municipality) (3) Submit to Council for approval	Director Human Settlement	**Finalised**
				Research on the leaseback options of Council vacant land properties • Submission of leaseback research outcomes to Council	Director Property Management and Admin	**Finalised**
8.	SR08	Non implementation of infrastructure service delivery programs as per infrastructure sector plans	Critical	Implementation of infrastructure sector plans • Incorporate project planned for implementation as per sector plans in the project prioritisation plan	ED: EDP, ED: Civil Engineering, ED: Electrical and ED: Community Services	**N/A** **Action dependent on project prioritisation model which have not been developed**
9.	SR09	Lack of existing assets renewal and replacement plan	Critical	Development and approval of a capital reserve policy • Submit policy to Council for approval	Chief Financial Officer	**Finalised**
				Develop a 10-year asset management plan for Electrical Infrastructure	ED: Electrical Services	**Finalised**
				Develop a 10-year asset management plan for Community Facilities	ED: Community Services	**Not Finalised**
				Develop a 10-year asset management plan for Roads Infrastructure	ED: Civil Engineering	**Finalised**
				Develop a 10-year asset management plan for Storm Water Infrastructure	ED: Civil Engineering	**Not Finalised**

No.	Ref.	Risk Description	Residual risk Rating	Action Plan	Action Owner	Status
10.	SR10	Ineffective Municipal governance structures	**Moderate**	Implementation of MPAC annual workplan • Submit quarterly reports to Council	Director Risk & Compliance	**Finalised**
				Review of MPAC annual workplan • Submit workplan to MPAC and Council for approval	Director Risk & Compliance	**Finalised**
				To conduct good governance seminars • To educate staff & Councillors on the effectiveness of governance processes (Risk Management, Performance Management and Internal Audit activity)	Director Risk & Compliance / Assistant Manager Risk & Ethics	**Not Finalised**
				Review & Evaluate Consequence management to promote ethical values and implementation categories (1) Phase1-Identify in a table all categories and specific areas on policy that including ethics with their related consequences management (as measures) 2) Submit policy and plan to Council	Director Risk & Compliance	**Finalised**

Table 21: Top 10 strategic risks of KDM

Implementation Status	Action Plans	%	Action Plans 2022/23	Percentage (%)
Finalised	35	78%	25	52%
Not Finalised	10	22%	23	48%
Totals	**45**	**100%**	**48**	**100%**

2.4.2 Anti-Fraud And Corruption

The strategy is intended to set down the stance of KwaDukuza Local Municipality towards fraud and corruption as well as to reinforce existing systems, policies, procedures, rules, and regulations of KwaDukuza Local Municipality aimed at preventing, deterring, detecting, reacting to, and reducing the impact of fraud and corruption, where such dishonest activities exist.

The commitment of KwaDukuza Local Municipality to this strategy is for the protection of the public funds it administers and to achieve a reputation for maintaining good systems of internal controls that are determined to prevent and detect all forms of internal and external fraud and corruption committed against KwaDukuza Local Municipality.

KwaDukuza Local Municipality upholds the principles guiding the conduct of the holders of public service, some of which are:

- Integrity
- Professionalism
- Transparency
- Accountability
- Objectivity
- Respect
- Quality of service delivery and value for money.

The objectives of the strategy are to create a culture within the Municipality which promotes public service and discourages unethical conduct, fraud, and corruption by:

- Creating a culture within the Municipality, which is intolerant to unethical conduct, fraud and corruption
- Preventing and detecting unethical conduct, fraud, and corruption
- Development of anti-corruption capacity within the Municipality
- Investigating detected unethical conduct, fraud, and corruption
- Taking appropriate action in the event of such irregularities e.g., disciplinary action, recovery of losses, prosecution etc.
- Applying sanctions, which includes redress in respect of financial losses
- Providing a focus point for the allocation of accountability and authority
- Encouraging all public servants and stakeholders to report suspicious fraudulent activities without fear of reprisals or recriminations

- Strengthening community participation in the fight against fraud, theft and corruption
- Reinforcing transparency of the work of the Municipality and encouraging participation of civil society and community groups in oversight structures
- Improving good governance and building resilient government through:
  a. Improving the application of systems, policies, procedures, rules, and regulations within the Municipality.
  b. Improving accountability, efficiency, and effective administration within the
  c. Municipality, including decision-making and management conduct, which promotes
  d. integrity.

KwaDukuza Local Municipality has a zero-tolerance attitude to fraud and will do everything financially prudent to ensure that fraud, corruption, or misconduct, cannot affect its assets and financial well-being. In keeping with the zero-tolerance approach, acts of fraud, corruption and misconduct will not be tolerated at any level. All fraud will be investigated and followed up by the application of all remedies available within the full extent of the law as well as the application of appropriate prevention and detection controls. These prevention controls include the existing financial and other controls, and checking mechanisms as prescribed in the systems, policies, procedures, rules, and regulations of government.

No.	Ref.	Risk Description	Residual risk	Action Plan	Action Owner	Status
1.	FR01-EL	Illegal electricity connections	Critical	Ongoing awareness on illegal connection to the public (Izimbizo, IDP Roadshows, Community meetings, Newsletters and radio slots) • Issue a statement on illegal connection	Director Operations (Electrical)	Finalised
				Conduct Meter Audit • Report quarterly to IAT and ELTT	ED: Electrical Services	Finalised
				Develop Terms of Reference for Energy Loss Task Team • To enforce forum sittings	ED: Electrical Services & Director Special Project	Finalised
				Appoint Service provider for an electronic job card system • Appointment of service provider • implementation of electronic job card system	ED: Electrical Services	Not Finalised
				Research on the leaseback options of Council vacant land properties • Submission of leaseback research outcomes to Council	Director Property Management and Admin (CS)	Finalised
2.	FR02-EL	Misuse and abuse of municipal fleet vehicles by municipal officials for personal use/ gain resulting in financial loss to the Municipality	Major	Conduct awareness of fleet management policies in consultation with HR • To educate employees (old and new) on respective roles in adherence to fleet management policy	Director Planning/ Manager Fleet	Finalised
				Create C-TRACK credentials for Directors and Managers (For Civil engineering services, EDP, OMM & other small BU's) • To monitor vehicles through C-TRACK	Director Planning/ Manager Fleet	Finalised
				To conduct induction on C-TRACK system • To train Directors/ Mangers on C-TRACK monitoring system	Director Planning/ Manager Fleet	Finalised
				Upgrade C-TRACK system to the latest version • Tracker through satellite	Director Planning/ Manager Fleet	Finalised
				Implement consequence management for any fleet management related transgressions (disciplinary procedure collective agreement and disciplinary regulations for Senior Managers)	Municipal Manager	Finalised

No.	Ref.	Risk Description	Residual risk	Action Plan	Action Owner	Status
3.	FR03-OR	Abuse of leave by employees, leave taken and not processed on the system and non-timeous approval of leave by supervisors on the ESS system	Critical	Issue exception reports for leave approved after leave taken • Submit to FLPA	Director HR	Finalised
				Conduct awareness of leave management policies in consultation with HR • To educate employees on respective roles in adherence to leave management policy	Director HR / Manager HR	Finalised
				To review the KDM policy and procedure manual • To incorporate online leave application and approval • Align with SALGBC collective agreement	Director HR	Not Finalised
				To appoint service provider biometric system • For installation of biometric system	Director HR	Finalised
4.	FR04-HR	Inappropriate appointments of municipal officials	Critical	To review HR policy to classify positions that require compulsory vetting	Director HR	Finalised
				Develop a process plan for each business units to cascade vetting of employees (Over period of time) • Develop a process plan • Incorporation of cascading of vetting of employees on MSIG grant business plan • Submit 2025/26 budget request to finance to secure cascade vetting budget • Submit cascading of employee vetting process plan to LLF and FLPA	Director HR	Not Finalised
				Ongoing vetting for new appointments • Submit a report to Risk & Compliance section	Directors HR	Finalised
5.	FR05-OR	Abuse of overtime by claiming overtime that has not been worked or inflating overtime worked	Critical	Rollout of Shift System for electrical engineering in line with the approved organogram for all after-hours routine tasks • Percentage of vacancies filled within EBU for purposes of rolling out shift system	ED: Electrical	Not Finalised
				Review an Overtime policy to control abuse of overtime • Review Overtime Policy	Director HR	Finalised
				To appoint service provider biometric system • For installation of biometric system	Director HR	Finalised
				Facilitate an arbitration award with SALBGC of the 6-day work agreement for all Service Delivery departments	Municipal Manager/ Executive Director Corporate Services& Director HR	Finalised

No.	Ref.	Risk Description	Residual risk	Action Plan	Action Owner	Status
6.	FR06-OR	Possible abuse of S&T claims by municipal officials claiming expenses that are not worked related or the inflating of such claims with fictitious claims	**Moderate**	To review staff locomotion and travel allowance policy to create uniform policy that is adequate to all employees who qualifies for transport allowance • Finalise review of the policy (incorporate inputs from finance) • Sumit the policy to LLF for consideration -29/02/2024 • Workshop the policy to Council • Submit the policy to Council for adoption	ED Corporate Services/ Director HR	**Not Finalised**
7.	FR07-FIN	Abuse or theft of printers, phone, laptops, parks equipment, stores items, fuel etc for personal gain resulting in financial loss to the Municipality	**Major**	Ongoing fitting of Anti-Siphon into fuel tanks • To prevent theft of fuel for vehicle tankers	Director Planning/ Manager Fleet	**Finalised**
				To conduct anti-fraud and corruption awareness to employees • Ongoing education of staff on issues of fraud & corruption	Director Risk & Compliance/ Assistant Manager Risk & Ethics	**Finalised**
				Installation of CCTV Camera's in municipal buildings and sites that are theft hotspots • Municipal buildings that are potential theft hotspots such as Cashier Offices, stores, workshop to be secured with CCTV Cameras in attempt deter theft of municipal assets Report on CCTV installed	Executive Director Community Safety	**Finalised**
				Impromptu and random audits in cash and stock storing departments • Conducting of impromptu audits on potential theft hotspots such as Cashier Offices, stores and workshop	Head Internal Audit	**Finalised**
				Roll out/Set up of the Fraud Hotline • Set up the functionality of the fraud hotline to anonymously report all fraudulent activities by staff	Project Executive: Risk Management and Compliance	**Finalised**
8.	FR08-FIN	Cover quoting/ bidding whereby fictitious quotes/bids are submitted by the same vendor to conceal the lack of competitive quotes	**Major**	To conduct anti-fraud and corruption awareness to employees, customers and the public • Ongoing education of staff on issues of fraud & corruption	Director Risk & Compliance/ Assistant Manager Risk & Ethics	**Finalised**
				Roll out/Set up of the Fraud Hotline • Set up the functionality of the fraud hotline to anonymously report all fraudulent activities by staff	Project Executive: Risk Management and Compliance	**Finalised**
9.	FR09-FIN	Acceptance of bribes (kickbacks) by municipal officials and Councillors from suppliers in order to influence/ manipulate the award of contracts or payments	**Critical**	To conduct anti-fraud and corruption awareness to employees, customers and the public • Ongoing education of staff on issues of fraud & corruption	Director Risk & Compliance/ Assistant Manager Risk & Ethics	**Finalised**
				Roll out/Set up of the Fraud Hotline • Set up the functionality of the fraud hotline to anonymously report all fraudulent activities by staff	Project Executive: Risk Management and Compliance	**Finalised**

No.	Ref.	Risk Description	Residual risk	Action Plan	Action Owner	Status
10.	FR10-FIN	Leaking of confidential procurement information to suppliers in order to give an unfair advantage during the procurement process	Major	Limit tender discussions at Tender Evaluation Committee & Tender Adjudication Committee only to the departments concerned	Chairperson for Evaluation Committees	Finalised
				Agenda for tender adjudication be in committee be circulated to only members • Final adjudication/ award of tenders be done in committee	Chairperson for bid adjudication committee	Finalised
				Code of conduct for procurement with a clear statement of mutual expectations of all those involved in the procurement process • Development of a code of conduct for all those involved in the procurement process officials and bidders with clear expectations of what is required from both parties during the process	Head SCM	Finalised
				Electronic submission of all documents arising from the tender process to limit interactions between officials and private firms, all documents arising from the tendering process are to be exchanged electronically	Head SCM	Not Finalised
				Segregation of duties between all SMC officials dealing with different processes in the SCM Value chain process • No SCM Official will be involved in more than one task within the SCM Value Chain process to limit conflict of interest • Finalise recruitment process of all vacant positions within the SCM section	Head SCM	Not Finalised

Table 22: Details of fraud KDM risks

Implementation Status	Action Plans 2023/24	Percentage (%)	Action Plans 2022/23	Percentage (%)
Finalised	68	86%	24	57%
Not Finalised	11	14%	18	43%
Totals	79	100%	42	100%

a) INTERNAL AUDIT

In terms of section 216(1)(c) of the Constitution of the Republic of South Africa, (Act 108 of 1996), national legislation must prescribe measures to ensure both transparency and expenditure control in all spheres of government by introducing uniform treasury norms and standards. Good governance involves show an organization is managed, its organizational culture, policies, strategies, and the way it deals with its stakeholders. The internal audit and audit committee provide objective, independent advice to improve oversight, governance and help to mitigate risks.

The Internal Audit unit is formed in accordance with the Municipal Finance Management Act, Act 56 0f 2003, Section 165 and National Treasury, MFMA Circular 65. The main aim of internal audit is to assist in a municipality with internal systems of internal control and effective operation of the audit committee for sound corporate governance in a municipality.

The functions of Internal Audit

The internal audit unit of a municipality or municipal entity must:

- prepare a risk-based audit plan and an internal audit program for each financial year.
- advise the accounting officer and report to the audit committee on the implementation of the internal audit plan and matters relating to:
  - internal audit;
  - internal controls;
  - accounting procedures and practices;
  - risk and risk management; and
  - performance management.
- loss control; and compliance with this Act, the annual Division of Revenue Act and any other applicable legislation; and
- perform such other duties as may be assigned to it by the accounting officer.

The internal audit function referred to in subsection (2) may be outsourced if the Municipality or municipal entity requires assistance to develop its internal capacity and the council of the municipality or the board of directors of the entity has determined that this is feasible or cost-effective.

2.4.3 Supply Chain Management

2.4.3.1 Supply Chain Management (SCM) Committees

The SCM Regulations and KwaDukuza Municipality SCM Policy requires that there be adequate representation of expertise within committees and further indicates that the Tender Adjudication Committee be constituted of senior managers and that there must be a SCM Practitioner amongst them. All bid committee memberships are in line with the legislative requirements. Both tender evaluation committees are made up of cross functional members and its membership includes 1 SCM Practitioner. The Regulations and the KwaDukuza Municipality SCMP further recommends that the Tender Adjudication be chaired by the CFO or a senior manager in the finance section and as such the Tender Adjudication committee is chaired by the CFO and if the CFO is not available, the CFO has nominated the Director Expenditure, Mr. S Chonguene, to attend any TAC meetings in his absence in terms of Regulation 29(2)(a) of the SCM Policy, as a member only.

The following SCM Committee members were appointed for the 2023/2024 financial year.

i. The Technical Bid Specification Committee - comprises the following;

BID SPECIFICATION - TECHNICAL CIVIL AND HUMAN SETTLEMENTS	
Chair	Fisokuhle Mhlongo
Alternate Chair	Ash Sompersadh
Member	Linda Ntuli
SCM	Nqobile Nxumalo
Secretariat	Lindelwa Mwandla

BID SPECIFICATION ELECTRICAL ENGINEERING AND OTHER TECHNICAL RELATED PROJECTS	
Chair	Duma Mhaule
Alternate Chair	Pamela Mkwanazi
Member	Sivagamy Cundasamy
SCM	Deyon Sreramulu
Secretariat	Thobeka Magwaza

ii. The Bid Specification Committee Non-Technical - comprises the following:

BID SPECIFICATION NON-TECHNICAL	
Chair	Mduduzi Mbili
Alternate Chair	Farlan Naidoo
Member	Nishara Singh
SCM	Luyanda Tshonapi
Secretariat	Nokwazi Biyela

iii. The Bid Evaluation Committees Technical - comprising of the following members

BEC TECHNICAL - CIVIL AND HUMAN SETTLEMENTS	
Chair	Mava Ntanta
Alternate Chair	Senzo Buthelezi
Member	Pamela Govender
SCM	Sandile Msweli
Secretariat	Lindelwa Mwandla

BEC TECHNICAL - ELECTRICAL ENGINEERING SERVICES AND OTHER TECHNICAL RELATED PROJECTS	
Chair	Pamella Ntaka
Alternate Chair	Nhlakanipho Biyela
Member	Adil Nunkumar
SCM	Melishia Pillay
Secretariat	Thobeka Magwaza

Council must note that Mr SM Rajcoomar had been placed on precautionary suspension during the 2023/2024 financial year. His proxy, Mr S Chonguene, stood in for all TAC meetings during this period.

It must also be noted that Mr L Moothusamy was on sick leave and in his absence, Mrs Farnaaz Sheik was appointed pro-tempt to provide continuity in the Tender Adjudication Committee.

The SCM Policy and the SCM Regulations requires that the Municipal Manager must for the purposes of Regulation 50, appoint a person independent of the procurement process to investigate any matter that may be brought against the municipality be it a complaint, objection or query with regards to the procurement process of council. In light of this, the below appointments were made to the Tender Appeals Committee.

BID APPEAL	
Chair	Cecil Viramuthu
Alternate Chair	Sifiso Zulu
Member	Themba Yengwa
Member	Mthandeni Nene
Secretariat	Thandokuhle Dludla

KwaDukuza Municipality had received conditional grant funding to repair infrastructure which was damaged during the April floods of 2022. In order to expedite the appointment of contractors and ensure that funding was promptly spent, the Accounting Officer had established Disaster related bid committees, and the appointments made were as follows:-

TENDER SPECIFICATION COMMITTEE- TECHNICAL – DISASTER 1 PROJECTS	
Chair	M Ntanta
Alternate Chair	S. Buthelezi
Member	P Govender
Member	S. Msweli

TENDER SPECIFICATION COMMITTEE- TECHNICAL – DISASTER 2 PROJECTS	
Chair	S Cele
Member	L. Tshonapi
Member	L Mhlongo
Member	S Mdadane

TENDER SPECIFICATION COMMITTEE- TECHNICAL – DISASTER 3 PROJECTS	
Chair	S. Buthelezi
Alternate Chair	N. Ngwane
Member	N. Khawula
Member	S. Msweli

TENDER EVALUATION COMMITTEE- TECHNICAL – DISASTER 1 PROJECTS	
Chair	M Ntanta
Alternate Chair	F. Naidoo
Member	P Govender
Member	S. Msweli

TENDER EVALUATION COMMITTEE- TECHNICAL – DISASTER 2 PROJECTS	
Chair	S Cele
Member	L. Tshonapi
Member	L Mhlongo
Member	S Mdadane

TENDER EVALUATION COMMITTEE- TECHNICAL – DISASTER 3 PROJECTS	
Chair	S. Buthelezi
Alternate Chair	N. Ngwane
Member	N. Khawula
Member	S. Msweli

a) Training

Majority of the members of the bid committees, senior management and SCM Officials have already been trained on the SCM Module in the MFMP Training. All current Supply Chain Officials have all been trained.

There has been no formal training conducted specifically for SCM by the SCM Unit. The Skills Development and Facilitation Unit has organized formal training for the SCM Admin Officers. This training was conducted via their Unit. The SCM Admin Officers have been trained on Microsoft Word and Minute Taking.

The Acting Contracts Manager, Mrs Farnaaz Sheik, had attended MFMP training which was facilitated by the Skills Development Unit during the 2023/2024 financial year.

b) Code of Conduct and Declaration of Interest

All personnel within the SCM unit together with other role players such as Tender committee members have signed the code of Conduct for SCM role players and have also declared their interest. It is a common practice that such declarations be reviewed annually to give personnel the opportunity to declare their interest should their circumstances alter within the financial year. Corporate Services with the take on of new personnel will introduce the declaration of interest as a measure to avoid future conflicts of interests; however, employees are encouraged to also do so when their circumstances alter within the financial year during their employment at KwaDukuza Municipality. At every meeting of Tender Committees, members are given the opportunity to declare their interests.

2.4.3.2 SCM Challenges And Recommendations

CHALLENGES	SOLUTIONS
ACQUISITIONS – R0 – R200K	
• Suppliers do not respond to requests for quotes • Under quoting resulting in withdrawals of CQs • CSD is an on-going problem. Not functional, often offline. • CSD does not identify specialist for a particular commodity reasons being service providers are permitted to register for all commodities • All applicable websites e.g. CSD and CIDB are extremely slow • Requests for buying are received late for planned events • Lack of clear specifications submitted by departments • Incorrect votes used for procurement • Due to policy calling for 1 and 2 CIDB grading's, specialist service providers cannot be sourced	• Suppliers do not respond to requests for quotes • Under quoting resulting in withdrawals of CQs • CSD is an on-going problem. Not functional, often offline. • CSD does not identify specialist for a particular commodity reasons being service providers are permitted to register for all commodities • All applicable websites e.g. CSD and CIDB are extremely slow • Requests for buying are received late for planned events • Lack of clear specifications submitted by departments • Incorrect votes used for procurement • Due to policy calling for 1 and 2 CIDB grading's, specialist service providers cannot be sourced
DEMAND MANAGEMENT – TENDERS	
• Tenders are being extended too many times. • No quorums for scheduled meetings • Late arrival of members (members require secretariats to constantly remind them of meetings despite emails and notices being circulated) • Items / reports submitted by departments are unclear and not credible; for example, authors of the items do not consult with their superiors, compliance check documents are not submitted by the BU. • Business units are not availing themselves to attend meetings although notice of meetings are sent • Items deferred - budget clearance certificate not submitted • Items are not signed off by the relevant ED / Directors • Items deferred for various reasons are not submitted on time to the various committees. • Tenders closed not being sent for evaluation within the validity period • Non-adherence of the procurement plan • Poor minute taking	• Validity to be extended only for 30 days • Scheduled meeting as follows: Friday TAC; Tuesday TEC & Thursday TSC • Communication to members is via e-mails only. All apologies must go via the secretariat with reasons for non-attendance. • All reports must signed off by the EDs • It is mandatory that the BU attends the Bid committee meetings to present their items. Officials up to a Manager level are only to present to the committees • items that are deferred must be resubmitted in 3 days to the Admin Officers for tabling • Tenders must be tabled at the Committee within the validity period. • Compliance with annexure H of the SCM Policy. • Invite the Demand Manager to BU Manco to address the PP • Demand Admin Officers require training on minute taking. The Demand Manager must ensure that he checks the minutes for correctness. • Compliance with Annexure H and N of the SCM Policy

Table 23: SCM Challenges and Recommendations

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Jul-23				
05-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Sakhonavilakazi Construction (Pty) Ltd	UPHELD	05-07-2023	The Appeal is Upheld
05-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Umthombo Wesizwe Projects (Pty) Ltd	UPHELD	05-07-2023	The Appeals Committee is of the view that the bidder did comply with schedule 18, 19 and 30 and as such the Appeal is Upheld.
In The Week 10-14 July The Committee Did Not Sit					
20-07-2023	Tender No. Mn44/2022: Panel Of Contractors For Pothole Patches For A Period Of Three (3) Years	Duwah Construction Group (Pty) Ltd.	UPHELD	20-07-2023	The Appeals committee, having considered the submission made by the appellant and having had cite of the tender document finds that the bidder has complied with the requirements of schedule 8 & 20 and as such the Appeal is upheld.
20-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Mvelarse Trading (Pty) Ltd	UPHELD	20-07-2023	The Appeal is Upheld
20-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Zhemveloh Trading Enterprise (Pty) Ltd	WITHDRAWEN	20-07-2023	The appellant having had cite of his tender submission was satisfied that he has No Grounds of Appeal and as such Waived his right to Appeal.
24-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Mlombombomvu Projects Cc	UPHELD	24-07-2023	The Appeal is Upheld
24-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Thembekile Plumbing Civils & Construction	UPHELD	24-07-2023	The Appeal is Upheld.
25-07-2023	Tender No. Mn44/2022: Panel Of Contractors For Pothole Patches For A Period Of Three (3) Years	Gxabhashe Trading (Pty) Ltd	UPHELD	25-07-2023	The Appeal is Upheld

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
In The Week 10-14 July The Committee Did Not Sit *...continued*					
25-07-2023	Tender No. Mn216/2022 – Establishment For The Panel Of Constructors (Grade 7-9) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Uswazi Projects	DISMISSED	25-07-2023	That it be noted that the Appeal is Dismissed as the appellant failed to comply with the requirements of schedule 16 and 18
25-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Zithunzuzo Trading Cc	DISMISSED	25-07-2023	That it be noted that the Appeals Committee has established that the Company Zithunzuzo Trading CC was none compliant with schedule 18 and as such the Appeal is therefore Dismissed
25-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Celsaw Consulting (Pty) Ltd	UPHELD	25-07-2023	The Appeal is Upheld
25-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Zondivilah Trading Cc	UPHELD	25-07-2023	With regards to all schedules being complied with as per requirement the Appeal is Accordingly Upheld
25-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Goshen Enterprise Hub (Pty) Ltd	PENDING	25-07-2023	The matter was deferred to establish if the missing documents are retrievable or not with this case
25-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Meloh Civils (Pty) Ltd	UPHELD	25-07-2023	The Appeal is Dismissed
25-07-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Phelecon Construction (Pty) Ltd	DISMISSED	25-07-2023	The Appeal is Dismissed
25-07-2023	Tender No. Mn216/2022 – Establishment For The Panel Of Constructors (Grade 7-9) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Thelbridge Enterprise (Pty) Ltd	UPHELD	25-07-2023	The Appeals Committee having reviewed the bid document, TAC minutes of the 18 April 2023 resolution TAC 112 and the representation submitted by the appellant are of the view: The Appeal is Upheld on the basis that the requirements of schedule 22 have been satisfied as discussed above.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Aug-23				
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Goshen Enterprise Hub (Pty) Ltd	UPHELD	01-08-2023	The Appeal is Upheld.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	H & S Group (Pty) Ltd	DEFERRED	01-08-2023	The matter is deferred upon receiving H & S Group (Pty) Ltd Grounds of Appeal in order for the appeals committee to properly deal with the matter.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Isandiso Pipelines & Engineering	DEFERRED	01-08-2023	The matter is deferred upon receiving proper clarity on schedule 26 LIC certificate by the user department in order for the appeals committee to properly deal with the matter.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Burlington Trading (Pty) Ltd	DEFERRED	01-08-2023	The matter is deferred upon receiving Burlington Trading (Pty) Ltd Grounds of Appeal in order for the appeals committee to properly deal with the matter.
01- 08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Tongaat Asphalts Cc	DEFERRED	01-08-2023	The matter is deferred upon receiving Tongaat Asphalts CC Grounds of Appeal in order for the appeals committee to properly deal with the matter.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Right Grace Trading Cc	DEFERRED	01-08-2023	The matter is deferred upon receiving Right Grace Trading CC Grounds of Appeal in order for the appeals committee to properly deal with the matter.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Onombuthu (Pty) Ltd	DEFERRED	01-08-2023	The matter is deferred upon receiving Onombuthu (Pty) Ltd Grounds of Appeal in order for the appeals committee to properly deal with the matter.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Zonke Izikhathi Trading Enterpise	UPHELD	01-08-2023	The Appeal is Upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Aug-23 *...continued*				
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	North Coast General Suppliers	UPHELD	01-08-2023	The Appeal is Upheld.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Ukhozi Distributors	DEFERRED	01-08-2023	The matter is deferred upon receiving Ukhozi Distributors CC Grounds of Appeal in order for the appeals committee to properly deal with the matter.
01-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Hambagashle Construction	UPHELD	01-08-2023	The Appeal is Upheld.
02-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Isandiso Pipelines & Engineering	UPHELD	02-08-2023	The Appeal is Upheld.
08-08-2023	Tender No. Mn216/2022 – Establishment For The Panel Of Constructors (Grade 7-9) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Clives Transport Cc	DISMISSED	08-08-2023	The Appeal is Dismissed.
08-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Ibusaphi Trading Cc	UPHELD	08-08-2023	The Appeal is Upheld.
08-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Havilah Commercial Projects	UPHELD	08-08-2023	The Appeal is Upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Aug-23 *...continued*				
08-08-2023	Tender No. Mn44/2022: Panel Of Contractors For Pothole Patches For A Period Of Three (3) Years	Khehlo's Wheel Projects	DISMISSED	08-08-2023	The appellant had failed to comply with the CIDB requirements at the time of closing of the tender. It be further noted that the CIDB certificate with CRS no. 10200387 expired 14/07/2022 whilst the bid closed on the 22/08/2022 and as such the Appeal is Dismissed.
08-08-2023	Tender No. Mn216/2022 – Establishment For The Panel Of Constructors (Grade 7-9) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Rod Paul Construction	UPHELD	08-08-2023	The Appeal is Upheld.
08-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	H & S Group (Pty) Ltd	UPHELD	08-08-2023	The Appeal is Upheld.
08-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Ukhozi Distributors	UPHELD	08-08-2023	The appellant meets the requirements of schedule 19 and the Appeal is Upheld.
08-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Onombuthu (Pty) Ltd	DISMISSED	08-08-2023	The appellant has failed to comply with the requirements of schedule 18 and as such the Appeal is Dismissed.
16-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Inkosibeko (Pty) Ltd	UPHELD	16-08-2023	The Appeal is Upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Aug-23 *...continued*				
16-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Ngiba Developments (Pty) Ltd	UPHELD	16-08-2023	The Appeal is Upheld.
17-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Saneh's Contracting & Trading Cc	DISMISSED	17-08-2023	The Appeal is therefore Dismissed with cost.
25-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Mapholoba Holdings	UPHELD	25-08-2023	The Appeal is Upheld.
25-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Dm Contracting & Trading Cc	UPHELD	25-08-2023	The Appeal is Upheld.
25-08-2023	Tender No. Mn 247/2022 - Call For Proposals: Appointment Of Panel Of Service Providers-Travel Agency For A Period Of Three Years.	City Of Choice Travel & Tours	UPHELD	25-08-2023	The Appeal is Upheld.
25-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Tongaat Asphalts Cc	UPHELD	25-08-2023	Based on the 2 schedules the Appeal is Upheld.
25-08-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Sqimtwana Projects	UPHELD	25-08-2023	The Appeal is Upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Sep-23				
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Samnotho Projects	UPHELD	22-09-2023	The Appeal is upheld
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Zeemoney Investments	UPHELD	22-09-2023	With regards to all Schedules being complied with as per requirement the Appeal is Accordingly upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Gbtg (Pty) Ltd	UPHELD	22-09-2023	That it be noted that having perused the tender document the Appeals Committee is of the view that GBTG (Pty) Ltd must be further evaluated on the basis that the word 'Preference' does not exclude the bidders who are not from KwaDukuza however it merely means that the bidders from KwaDukuza will get the first preference, and as such the Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Sithembakogawozi	UPHELD	22-09-2023	The Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Nhlangothi Trading	UPHELD	22-09-2023	The Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Da Bloka Projects	UPHELD	22-09-2023	The Appeal is upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Sep-23 *...continued*				
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Onzwakele (Pty) Ltd	UPHELD	22-09-2023	The appellant has met the requirements of schedule 18 in that, the appellant provided a lease agreement and a letter from the landlord stating that the appellant is not in arrears and as such the Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Major League Civils & Plant	UPHELD	22-09-2023	The appellant has met the requirements of schedule 18 in that, the appellant provided a lease agreement and a letter from the landlord stating that the appellant is not in arrears and as such the Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Kuhle Konke Emseni	UPHELD	22-09-2023	That it be noted that rates as per requirements of schedule 18 have been met in that, rates are not applicable in the Mbozamo area supported by the statement of account that indicates as such, Accordingly the Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Ciroc Development	UPHELD	22-09-2023	That it be noted that having perused the tender document the Appeals Committee is of the view that Ciroc Developments must be further evaluated on the basis that the word 'Preference' does not exclude the bidders who are not from KwaDukuza however it merely means that the bidders from KwaDukuza will get the first preference, and as such the Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	C4s Hospitality	UPHELD	22-09-2023	The Appeal is upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Sep-23 *...continued*				
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Sekesime Trading	UPHELD	22-09-2023	The Appeal is upheld.
22-09-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Gobstar Trading	UPHELD	22-09-2023	With regards to all Schedules being complied with as per requirement the Appeal is accordingly upheld.
27-09-2023	Mn 215/2022 Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years.	Skadie Trading	UPHELD	27-09-2023	The Appeal is upheld.
	Oct-23				
02-10-2023	Tender No. Mn 224/2022 The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Thirty Six Months:Zone 16.2 (Ward 22)	Thihli Trading	Pending Recommendations (as new evidence has been identified)	12-10-2023	The Appeal was Upheld on this day however new evidence have been discovered in our 01/11/2022 meeting
12-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Makhemfundo (Pty) Ltd	UPHELD	12-10-2023	That it be noted that this is against this backdrop that the appeal is upheld.
12-10-2023	Tender No. Mn44/2022: Panel Of Contractors For Pothole Patches For A Period Of Three (3) Years	Makhemfundo (Pty) Ltd	UPHELD	12-10-2023	The Appeal is upheld.
12-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Aphelele Amanjomane (Pty) Ltd	DISMISSED	12-10-2023	The Appeals Committee has established that the Company Aphelele Amanjomane (Pty) Ltd was none compliant with schedule 18 and as such the appeal is therefore dismissed.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Oct-23 *...continued*				
12-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Sabella Construction	DEFFERED	12-10-2023	That it be noted the appellant Sabella Construction could not be finalized and was deferred to the next Appeals Committee meeting as there was a conflict of interest declared and the Appeals Committee had no quorum to consider and finalize the Appeal.
12-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Snm Tools	DISMISSED	12-10-2023	The Appeals Committee has established that the company SNM Tools was deemed non-compliant with schedule 2 and 18 and as such the appeal is therefore dismissed.
12-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Nhlathumba Trading	DISMISSED	12-10-2023	The Appeal is dismissed.
12-10-2023	Tender Number Mn 240 / 2022 – Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Substations, Mini-Substations And Associated Equipment During And After Normal Working Hours For A Period Of Three (3) Years	Kb Level Construction	DEFFERED	12-10-2023	The appeal was deferred to the next appeals meeting as the appellant was not present to present.
12-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Gqumshela	DEFERRED	12-10-2023	The appeal was deferred to the next appeals meeting as the appellant was not present to present.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Oct-23 *...continued*				
12-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Rekabal (Pty) Ltd	DEFFERED	12-10-2023	The appeal was deferred to the next appeals meeting as the appellant was not present to present.
24-10-2023	Tender Number Mn 239 / 2022 – Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Overhead Lines Infrastructure During And After Normal Working Hours For A Period Of Three (3) Years	Ijubane Investments	UPHELD	24-10-2023	The Appeal Committee is of the view that the bid must be evaluated further.
24-10-2023	Tender Number Mn 240 / 2022 – Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Substations, Mini-Substations And Associated Equipment During And After Normal Working Hours For A Period Of Three (3) Years	Kb Level Construction	DEFFERED PENDING RECOMMENDATIONS	24-10-2023	That it be noted the recommendations for KB Level Construction will be dealt with in our next Appeals Committee meeting.
24-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Rekabal (Pty) Ltd	UPHELD	24-10-2023	The appeal is upheld.
24-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	4 Four 7 Trading	DISMISSED	24-10-2023	The appeal is dismissed.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Oct-23				
24-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Banokwanda Trading	UPHELD	24-10-2023	The Appeal is upheld.
24-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Sfokoza Civils	DISMISSED	24-10-2023	The appeal is dismissed as the appellant failed to comply with the requirements of schedules 16 and 22.
24-10-2023	Tender Number Mn 239 / 2022 – Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Overhead Lines Infrastructure During And After Normal Working Hours For A Period Of Three (3) Years	Shantis Electrical	DEFERRED	24-10-2023	(Differed Appellant was unable to attend)
24-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Gqumshela	DEFERRED	24-10-2023	(Differed Appellant was unable to attend)
24-10-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Muzima Holdings	DEFERRED	24-10-2023	(Differed Appellant was unable to attend)

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Nov-23				
01-11-2023	Tender No. Mn 224/2022 The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Thirty-Six Months: Zone 16.2 (Ward 22)	Thihli Trading	DISMISSED	01-11-2023	The appeal is dismissed.
07-11-2023	Tender Number Mn 239 / 2022 – Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Overhead Lines Infrastructure During And After Normal Working Hours For A Period Of Three (3) Years	Shantis Electrical (Pty) Ltd	DEFFERED	01-11-2023	Differed (Pending an Authorization document)
07-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Sabella Construction	UPHELD	07-11-2023	The appellant has complied with the requirements of schedule 18 therefore the appeal is upheld.
07-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Muzima Holdings	DISMISSED	07-11-2023	That it be noted that based on the above findings, the appeal is dismissed.
07-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Phanda Phansi Construction	DISMISSED	07-11-2023	That it be noted that exclusively on the non-compliant of schedule 18 the appeal is dismissed.
07-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Khehloz Wheel Projects	UPHELD	07-11-2023	The appeal is upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Nov-23				
07-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Inqobo Yakhe (Pty) Ltd	DISMISSED	07-11-2023	That it be noted that based on the above findings, the appeal is dismissed.
07-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Ezinkalweni (Pty) Ltd	DISMISSED	07-11-2023	That it be that the appeal is therefore dismissed based on the above findings.
07-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Sisimeme Civils & Building Construction	DISMISSED	07-11-2023	That it be noted that based on the above findings the appeal is therefore dismissed.
20-11-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Sinombuyazi Communications	DISMISSED	20-11-2023	The appellant failed to comply with the requirements of schedule 18 hence the appeal is dismissed.
20-11-2023	Tender No. Mn44/2022: Panel Of Contractors For Pothole Patches For A Period Of Three (3) Years	Zssm (Pty) Ltd	UPHELD	20-11-2023	The appeal is upheld.
20-11-2023	Tender No. Mn44/2022: Panel Of Contractors For Pothole Patches For A Period Of Three (3) Years	Masthwalane Trading	DEFFERED TO AJUDICATION	20-11-2023	Deferred to Adjudication
20-11-2023	Tender No.: Mn 96/2023 -Construction Of Mnyundwini Bridge – Ward 09	Mela Okuhle Trading Enterprise	DEFFERED	20-11-2023	The Appeal is deferred upon receiving the initial document that was submitted by the bidder on the 25 January 2023 MN 216/2022.
20-11-2023	Tender No.: Mn 135/2023 Construction Of Asherville Road Ward 27	Zamani Sondlisizwe	DEFFERED TO AJUDICATION & SCM	20-11-2023	There is no appeal at this point the matter must be taken back to the Adjudication Committee/SCM processes.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Nov-23				
22-11-2023	Tender No.: Mn 96/2023 -Construction Of Mnyundwini Bridge – Ward 09	Mela Okuhle Trading Enterprise	DEFFERED	20-11-2023	The Appeals Committee was unable to complete the item hence meeting was differed to meet the following day.
23-11-2023	Tender No.: Mn 96/2023 -Construction Of Mnyundwini Bridge – Ward 09	Mela Okuhle Trading Enterprise	DISMISSED	23-11-2023	The appeal is dismissed, and the Accounting Officer should consider a forensic investigator to investigate the alleged on both utility bill account number 0007016219 for MN 216/2022 and the utility bill account number 0007016212 for MN 96/2023 and to further look at the utility bill for Siza water as they appear to be fraudulent.
	Dec-23				
07-12-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Doxycon (Pty) Ltd	UPHELD	07-12-2023	The appeal is Upheld.
07-12-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Eyoshuku (Pty) Ltd	DISMISSED	07-12-2023	The appeal is dismissed
07-12-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	Afikakonke (Pty) Ltd	DISMISSED	07-12-2023	The matter at hand is not an appeal however a request for information hence the appellant was escorted to the Demand Manager to explain in detail how the bidder scored below the minimum threshold in terms of functionality.
07-12-2023	Tender No. Mn 212 / 2022 - Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Lv Infrastructure And Public Lighting Equipments During And After Normal Working Hours For A Period Of Three (3) Years.	Mnr Electrical	DISMISSED	07-12-2023	The appeal is dismissed.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Dec-23 *...continued*				
07-12-2023	Tender No. Mn 212 / 2022 - Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Lv Infrastructure And Public Lighting Equipments During And After Normal Working Hours For A Period Of Three (3) Years.	Ln Force	DEFFERED	07-12-2023	The matter is adjourned to a future date pending legal advice.
21-12-2023	Tender Number Mn 239 / 2022 – Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Overhead Lines Infrastructure During And After Normal Working Hours For A Period Of Three (3) Years	Shantis Electrical	UPHELD	21-12-2023	The appeal is upheld, and it should be evaluated further.
21-12-2023	Tender No. Mn 77/2023 – Stage 1 Evaluation For The Tender Relating To The Request For Proposals: Appointment Of A Qualified And Competent Service Provider To Undertake The Kwadukuza Municipality Data Cleansing For A Three-Year Period.	Data World (Pty) Ltd	DEFFERED	21-12-2023	The Appeals Committee having noted the comments made by the appellant are of the view that signed TAC minutes must be sent to the appellant together with the TAC minutes cover page which will clearly indicate who was present for the meeting it be further noted that the item is deferred up until the above mentioned is sent.
21-12-2023	Tender No Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And New Municipal Public Infrastructure For A Period Of 3 Years	The Punisher	DISMISSED	21-12-2023	The Appeal is dismissed.
21-12-2023	Tender No. Mn 142/2023 Construction Of Nyongo Road Ward 27	Sm Holdings	DEFFERED	21-12-2023	The appeal is deferred upon receiving signed TAC minutes so proper resolutions are made by Appeals Committee.
21-12-2023	Tender No. Mn 113/2023 Road Rehabilitation Of Mjoza And Njekane Road Ward 11.	Sm Holdings	DEFFERED	21-12-2023	The appeal is deferred upon receiving signed TAC minutes so proper resolutions are made.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Feb-24				
06-02-2024	This Was A Special Meeting For Correcting And Confirmation Of Appeals Committee Minutes				
13-02-2024	The Appeal Committee Had No Quoram For The 13 February 2024 Scheduled Appeals Meeting				
2-2024	Tender No.: Mn 113/2023 Road Rehabilitation Of Mjoza And Njekane Road Ward 11	Sm Holding (Pty) Ltd	DISMISSED	20-02-2024	The appeal is dismissed
20-02-2024	Tender No. Mn 231/2022: The Cutting Of Grass And Litter Picking Within The Kwadukuza Municipality: Zone 13.2 (Ward 17)	Sm Holding (Pty) Ltd	DISMISSED	20-02-2024	The appeal is dismissed.
20-02-2024	Tender No. Mn 248/2022: The Cutting Of Grass And Litter Picking Within The Kwadukuza Municipality: Zone 7 (Ward 11)	Bne General Trading	DEFFERED	20-02-2024	The appeal was deferred to the next appeals meeting for further discussions and recommendations.
20-02-2024	Tender No. Mn 218/2022: The Cutting Of Grass And Litter Picking Within The Kwadukuza Municipality: Zone 3 (Ward 4, 6 & 21)	Kb Level Construction	DEFFERED	20-02-2024	The appeal is deferred to be deliberated in the next appeals meeting and to receive signed TAC minutes.
20-02-2024	Tender No. Mn 248/2022: The Cutting Of Grass And Litter Picking Within The Kwadukuza Municipality: Zone 7 (Ward 11)	Shakti Plant & Civils	It be noted the appellant has failed to honour the appeal invitation despite several attempts	01-03-2024	
	Mar-24				
01-03-2024	Tender No. Mn 248/2022: The Cutting Of Grass And Litter Picking Within The Kwadukuza Municipality: Zone 7 (Ward 11)	Shakti Plant & Civils	DISMISSED	01-03-2024	Failing to comply with the instruction of this schedule shall invalidate the bid, it is against this backdrop that the appeal is dismissed.
01-03-2024	Tender No.: Mn110/2023 Mfecane Street To Link Lindelani Construction Of A New Pedestrian Bridge	Sm Holding (Pty) Ltd	DEFFERED	01-03-2024	The item is deferred to the next appeals meeting where the consulting engineer will be invited together with the civil technician responsible for the item.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Mar-24				
01-03-2024	Tender No. Mn 27/2023 – Supply And Delivery Of Protective Clothing For A Period Of Three (3) Years	Shoreline Industrial Services	DISMISSED	01-03-2024	The appellant has failed to complete and sign section A of schedule 10 subsequently failing to fully comply with condition 1 of schedule 10 and as such the appeal is dismissed.
05-03-2024	Tender No.: Mn110/2023 Mfecane Street To Link Lindelani Construction Of A New Pedestrian Bridge	Sm Holding (Pty) Ltd	UPHELD	05-03-2024	The appeal is upheld, and the appellant should be considered further for evaluation.
05-03-2024	Tender No. Mn 240 / 2022, Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Substations, Mini-Substations And Associated Equipment During And After Normal Working Hours For A Period Of Three (3) Years	Kb Level Construction	DISMISSED	05-03-2024	The appeal is dismissed.
05-03-2024	Tender No. Mn 248/2022: The Cutting Of Grass And Litter Picking Within The Kwadukuza Municipality: Zone 7 (Ward 11)	Bne General Trading	DISMISSED	05-03-2024	Bidder non-compliant with the requirements of schedule 18 subsection 3. And as such the appeal is dismissed
05-03-2024	Tender No.: Mn 142/2023 Construction Of Nyongo Road Ward 27	Sm Holding (Pty) Ltd	DEFFERED	05-03-2024	The appellant must be provided with the correct reasons of disqualification and be provided with an opportunity to resubmit the appeal
14-03-2024	Tender No. Mn 248/2023 Refurbishment Of Velani Community Hall In Etete (Ward 7)	Khucula Trading	DISMISSED	14-03-2024	The appellant has failed to meet the requirements of schedule 17 as the affidavit submitted is not commissioned and does not meet the requirements of an affidavit therefore, the appeal is dismissed.
14-03-2024	Tender No. Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And Creating Of New Municipal Public Infrastructure Within Kwadukuza Municipality For A Period Of 3 Years	Samnotho Projects	DEFFERED	14-03-2024	It be noted that SCM must provide the bidder with the functionality calculations and allow the bidder the opportunity to verify the information submitted in the bid document
14-03-2024	Tender No. Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And Creating Of New Municipal Public Infrastructure Within Kwadukuza Municipality For A Period Of 3 Years	Banokwanda Projects	UPHELD	14-03-2024	The appeal is upheld.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Apr-24				
08-04-2024	Tender No. Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And Creating Of New Municipal Public Infrastructure Within Kwadukuza Municipality For A Period Of 3 Years.	Ciroc Development (Pty) Ltd	DISMISSED	08-04-2024	It be noted that the appellant in his presentation did address the matters of schedule 18 wherein the appellant failed to comply with the requirements of schedule 18 which is a disqualifying schedule and failure to comply with the instructions above shall invalidate the bid therefore, the appeal is dismissed.
08-04-2024	Tender No. Mn 214/2022 Establishment For The Panel Of Contractors (Grade 1-3) For Rehabilitation And Creating Of New Municipal Public Infrastructure Within Kwadukuza Municipality For A Period Of 3 Years.	Samnotho Projects (Pty) Ltd	DISMISSED	08-04-2024	It be noted that based on the above the appellant has not met the requirements of schedule 22 therefore, the appeal is dismissed.
08-04-2024	Tender No. Mn 218/2022: The Cutting Of Grass And Litter Picking Within The Kwadukuza Municipality: Zone 3 (Ward 4, 6 & 21)	Kb Level Construction	DISMISSED	08-04-2024	The appeal is therefore, dismissed.
18-04-2024	Tender No. Mn 01/2023 Provision Of Outdoor Advertising Freestanding Litter Bins For The Collection Of Refuse To Be Placed On Council Property Within The Boundaries Of Kwadukuza With Side Panels To Be Used For Commercial Advertising For A Three (3) Year Period.	Combo Sign (Pty) Ltd	DISMISSED	18-04-2024	The appeal is therefore, dismissed.
18-04-2024	Tender No. Mn 124/2023 Reconstruction Of Hlalankosi Asphalt Road And Low-Level Crossing At Hlalankosi In Ward 25.	Shakti Plant & Civils	UPHELD	18-04-2024	Having considered the above the letter submitted by the appellant and the Business Unit the appeal is upheld. However, it be noted that the appellant still has a second hurdle to cross which is the prize and as such the Appeals Committee recommends that Tender Adjudication reconsider the submission by Shakti Plant & Civils.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Apr-24 *...continued*				
25-04-2024	Tender No. Mn 48/2023 Hardware & Software To Manage Back-Office Administration And Traffic Contravention Management System For The Processing Of Municipal Court Documents As Required In Terms Of The Criminal Procedure Act And To Provide Speed Equipment Technology For Law Enforcement For A Period Of Three Years.	Truvelo Afrika Electronic Division (Pty) Ltd	DEFFERED	25-04-2024	The item was further deferred to be concluded on the next Appeals meeting due to time constraints.
25-04-2024	Tender No. Mn 77/2023 – Stage 1 Evaluation For The Tender Relating To The Request For Proposals: Appointment Of A Qualified And Competent Service Provider To Undertake The Kwadukuza Municipality Data Cleansing For A Three-Year Period.	Data World (Pty) Ltd	DISMISSED	25-04-2024	It be further noted that the appellant was informed of the Appeals procedure as outlined by the KwaDukuza Municipality's SCM policy it is against this backdrop that the Appeals Committee finds that the appellants appeal should be dismissed.
	May-24				
13-05-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Nzamakhuze Holding (Pty) Ltd	UPHELD	13-05-2024	Therefore, the appeal is upheld.
13-05-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Khusi Projects (Pty) Ltd	DISMISSED	13-05-2024	The appeal is dismissed for failing to meet the requirements of schedules 12, 18 and 19.
There Was No Quoram For The 16 May 2024 Scheduled Appeals Committee Meeting					
23-05-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Bmk Group	DEFERRED	23-05-2024	Appeal was deferred due to the unavailability of the BU & insufficient grounds of appeal.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	May-24 *...continued*				
23-05-2024	Tender No. Mn 135/2023 Construction Of Asherville Road Ward 27	Sm Holding	DISMISSED	23-05-2024	Based on the information presented above, the Appeal Committee hereby dismisses the appeal lodged by SM Holding. It recommends that a report be issued to all tender committees, instructing them not to consider SM Holding for any further tenders until the restriction is lifted. The duration of the restriction should be clearly stated in the report.
28-05-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Bmk Group	UPHELD	28-05-2024	The appeal is accordingly upheld.
28-05-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Hvk Consulting	UPHELD	28-05-2024	Having considered the two issues on appeal the Appeal Committee upholds the appeal.
28-05-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Vijay Ori Associates Cc	DEFERRED	28-05-2024	Deferred due to unavailability of the appellant.
	Jun-24				
06-06-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Ix Engineers	DISMISSED	06-06-2024	The appeal is dismissed as the appellant has failed to comply with the requirements of schedule 18.
06-06-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Thembakele Consulting Engineers (Pty) Ltd	DISMISSED	06-06-2024	The appeal is therefore, dismissed.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Jun-24 *...continued*				
06-06-2024	Tender No. Mn 268/2023 Refurbishment Of Kwadukuza Taxi Rank.	Kb Level Construction (Pty) Ltd	DEFFERED		That it be noted that based on all the above mentioned the appellant was eventually given a chance to present their appeal on the next Appeals Committee meeting which was rescheduled for the 12th of May 2024 Wednesday and will be their final chance to present their case and the attorneys were further made aware that it will be their responsibility to request the TEC minutes prior to the Appeal seating.
06-06-2024	Tender No. Mn 268/2023 Refurbishment Of Kwadukuza Taxi Rank.	Shakti Plant & Civils	DISMISSED	06-06-2024	The appeal is therefore, dismissed.
12-06-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Vijay Ori Associates Cc	UPHELD	12-06-2024	That it noted that the appeal is upheld as the bidder has complied fully with the requirements of schedules 11,16 and 19.
12-06-2024	Tender No. Mn 268/2023 Refurbishment Of Kwadukuza Taxi Rank.	Kb Level Construction (Pty) Ltd	DISMISSED	12-06-2024	Consequently, the appeal has been dismissed.
12-06-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Etilweni (Pty) Ltd	DEFFERED	12-06-2024	The appellant was granted an opportunity to make further submissions on the next Appeals Committee meeting.
18-06-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Fma Engineers (Pty) Ltd	DEFFERED	12-06-2024	All matters were deferred to the next Appeals meeting and for the Appeals chairperson to liaise directly with the Civil Engineering Executive Director and confirmation of attendance to be done prior to the reconvening of the meeting.
26-06-2024	Tender No. Mn 22/2022 Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	Etilweni (Pty) Ltd	UPHELD	26-06-2024	The appeal is upheld and is referred to the Tender Evaluation Committee for further evaluation.

2.4.3.3 Tender Appeals Received for the 2023/2024 financial year *...continued*

Date	Tender Description	Name Of The Appellant	Final Outcome	Date Resolved	Comments
	Jun-24 *...continued*				
27-06-2024	Tender No. Mn 48/2023 Hardware & Software To Manage Back-Office Administration And Traffic Contravention Management System For The Processing Of Municipal Court Documents As Required In Terms Of The Criminal Procedure Act And To Provide Speed equipment Technology For Law Enforcement For A Period Of Three Years.	Truvelo Africa Electronics Division (Pty) Ltd	DISMISSED	27-06-2024	It was determined that the lessee is responsible for paying rates and other services including water and electricity however, an affidavit from the landlord Business Partner Properties 002 (Pty) Ltd stating that the lessee Truvelo Africa Electronic Divisions is not in errors for rates and other services and as such the appeal is dismissed.
27-06-2024	Tender No. Mn 160/2023 Upgrade Of Stormwater Line On Jacqueline, Gillain, Zen Drive Ward 6.	Flaxen Lake Trading	DISMISSED	27-06-2024	In conclusion, the appeal lodged by Flaxen Lake trading CC against the decision made by KwaDukuza Municipality's tender Adjudication for MN 160/2023 MN 160/2023 UPGRADE OF STORMWATER LINE ON JACQUELINE, GILLIAN, ZEN DRIVE WARD 6 is hereby dismissed.
27-06-2024	Tender No. Mn 160/2023 Upgrade Of Stormwater Line On Jacqueline, Gillain, Zen Drive Ward 6.	Ukhozi Distributors	DISMISSED	27-06-2024	The appeal is therefore, dismissed.
27-06-2024	Tender No. Mn 160/2023 Upgrade Of Stormwater Line On Jacqueline, Gillain, Zen Drive Ward 6.	Shakti Plant & Civils	DISMISSED	27-06-2024	The appeal is therefore, dismissed.
27-06-2024	Tender No. Mn 160/2023 Upgrade Of Stormwater Line On Jacqueline, Gillain, Zen Drive Ward 6.	Mgwiliy's Trading	DISMISSED	27-06-2024	The appeal is dismissed on the basis that the appellant does not appear in the clarification meeting register.
27-06-2024	Tender No. Mn 256/2023 Panel Of Electrical Contractors For The Supply, Installation, And Refurbishment Of Public Lighting For A Period Of (3) Years.	Nmr Electrical	UPHELD	27-06-2024	The appeal is upheld as the bidder has complied with schedule 21.
27-06-2024	Tender No. Mn 256/2023 Panel Of Electrical Contractors For The Supply, Installation, And Refurbishment Of Public Lighting For A Period Of (3) Years.	Shanti's Electrical	DISMISSED	27-06-2024	The appeal is therefore, dismissed.
27-06-2024	Tender No. Mn 256/2023 Panel Of Electrical Contractors For The Supply, Installation, And Refurbishment Of Public Lighting For A Period Of (3) Years.	Electrical Instrument	UPHELD	27-06-2024	It is against this backdrop that the appeal is upheld as the appellant has complied with the requirements of returnable schedule 25.
28-06-2024	This Was A Special Meeting For Correcting And Confirmation Of Appeals Committee Minutes				

Table 24: Tender Appeals

2.4.4 Municipal By-Laws And Policies

A municipal by-law must be published promptly in the Provincial Gazette, and, when feasible, also in a local newspaper or in any other practical way to bring the contents of the by-law to the attention of the local community; and takes effect when published or on a future date determined in or in terms of the by-law. By-Laws assist in:

- Addressing and regulating a particular situation or issue within the local community in, e.g., street trading, littering, nuisance, noise, parks, etc.
- Legislating on the safety and comfort of the residents within the municipal area and ensuring that certain kinds of anti-social behaviour are prohibited and punished if the prohibitions are not observed.
- Creating specific rights and obligations and informing people's interactions with the municipality through explicit regulatory mechanisms.
- Giving effect to policy in a way that is legally-binding on the community.

KwaDukuza Municipality has the following By-laws in place:

1	Advertising	as published on 19 September 2000
2	Animals and Birds	as published on 19 September 2000
3	Boating and other craft in tidal lagoons, rivers, and watercourses	as published on 19 September 2000
4	Caravan Parks	as published on 19 September 2000
5	Cemetery and Crematorium	as published on 19 September 2000
6	Child Minder Service	as published on 19 September 2000
7	Credit control and debt collection	as published on 19 September 2000
8	Dairies, Cowsheds, Milk Shops, Milk Dealers and Purveyors	as published on 19 September 2000
9	Dogs	as published on 19 September 2000
10	Electricity Supply	as published on 19 September 2000
11	Financial Bylaw	as published on 19 September 2000
12	Fire Safety	as published on 19 September 2000
13	Fireworks and Explosives	as published on 19 September 2000
14	Halls, Rooms and Sportsfield	as published on 19 September 2000
15	Industrial Effluent	as published on 19 September 2000
16	Libraries	as published on 19 September 2000
17	Markets	as published on 19 September 2000
18	Museums	as published on 19 September 2000
19	Manufacture, storage, and sale of foodstuffs	as published on 19 September 2000
20	Nature Reserve	as published on 19 September 2000
21	Noise Control	as published on 19 September 2000
22	Nuisance	as published on 19 September 2000
23	Parking	as published on 19 September 2000
24	Parking of Heavy Vehicles and Caravans	as published on 19 September 2000
25	Public Amenities	as published on 19 September 2000
26	Removal of Refuse	as published on 19 September 2000
27	Slaughtering of Animals	as published on 19 September 2000
28	Street Trading	as published on 19 September 2000
29	Taxis and bus ranks	as published on 19 September 2000
30	- Unsightly and Neglected Buildings and Premises	as published on 19 September 2000
31	Electricity By laws	as published on 28 January 2016
32	KDM Outdoor Advertising Bylaw	as published on 01 July 2018
33	Kwa Dukuza Municipal Special Planning and Land Use Management Bylaws No. 2002	as published on 27 September 2018
34	Kwa Dukuza Municipality Problem Building Bylaw	as published on 01 June 2019
35	Standing Rules and Orders for the meeting of Council and Committees	as published on 19 May 2022
36	Waste Management Removal Bylaw	As published on 23 August 2023
37	Credit Control and Debt Collection Bylaws	as published on 27 June 2024
38	Rates Bylaws	as published on 27 June 2024

Table 25: KDM Bylaws

KwaDukuza Municipality has the following Policies in place:

BUSINESS UNIT	NAME OF POLICY/FRAMEWORK	DATE /RESOLUTION
Corporate Services BU	ITC Policy	14/10/22
Corporate Services BU	It Asset Management Policy	26/01/23 – C1814/23
Corporate Services BU	KDM Individual Performance Management & Development Policy	31/03/23-C1999
Corporate Services BU	KDM Staff Employment Equity Policy	31/03/2023-C2000/23
Corporate Services BU	Staff Bursary Policy	31/03/2023-C2001/23
Corporate Services BU	Review of KDM Staff Recruitment And Selection Policy	26/4/23-C2207/23
Corporate Services BU	KDM Staff Succession Plan	26/04/2023-C2208/23
Corporate Services BU	IT Security Policy	28/06/2023- C2490
Finance BU	Preferential Procurement Policy of KwaDukuza Municipality	16/01/23–C1804/23
Finance BU	Policy & Procedure -Unauthorised Irregular, Fruitless and Wasteful Expenditure	22/05/2024-C1480/2024
Finance BU	SCM Procurement Policy for the year 2023/2024	31/03/23-C1995/23
Finance BU	Rates policy	22/05/2024-C1480/2024
Finance BU	Credit control and debt collection policy	22/05/2024-C1481/2024
Finance BU	Indigent policy	22/05/2024-C1480/2024
Finance BU	Tariff policy	22/05/2024-C1480/2024
Finance BU	Cash management and investment policy	22/05/2024-C1480/2024
Finance BU	Borrowing policy	22/05/2024-C1480/2024
Finance BU	Virement policy	22/05/2024-C1480/2024
Finance BU	Budget policy	22/05/2024-C1480/2024
Finance BU	Funding and reserve policy	22/05/2024-C1480/2024
Finance BU	Asset Management Policy	22/05/2024-C1480/2024
Finance BU	Long term financial planning policy	22/05/2024-C1480/2024
Finance BU	SCM policy for infrastructure procurement and delivery management	22/05/2024-C1480/2024
Finance BU	SCM Procurement Policy for the year 2023/2024	22/05/2024-C1480/2024
Finance BU	Contract management policy - 2023/2024	26/03/2024-C1291/2024
EDP BU	Draft KDM informal business policy	28/6/23 – C2505/23
EDP BU	Draft KDM Informal Business Bylaw	28/6/23- C 2506
EDP BU	Adoption of the business license bylaw and policy	30/11/2023-C866/2023
EDP BU	Draft KDM Building Control Bylaw	Approved in June 2023
COO BU	KwaDukuza Municipality Public Participation Policy	27/10/22-C4108/22
COO BU	Policy regarding Out-Of-Pocket Expenses for Ward Committee Members	31/03/23-C2005/23
COO BU	Risk management policies 2023/24 financial year • Enterprise -Wide Risk Management Policy • Enterprise -wide Risk Management Strategy • Enterprise -wide Risk Management Framework • Anti-Fraud and Corruption Policy • Whistle-blowing Policy Anti-fraud and Corruption Strategy	28/6/23–C2515/23
COO BU	Performance Management System Framework	22/05/2024–C1483
COO BU	Protection of personal information policy (act 4 0f 2023)	27/06/2024-C1635/2024
Electrical Engineering BU	KwaDukuza Draft Energy Policy	26/4/23-C2210/23
Finance BU/Civil Engineering BU	Policy on infrastructure, investments, and capital projects	30/5/23–C2341/23
Community Services & Public Amenities BU	KDM Waste Management Removal &KDM Admission of Guilt	28/06/2023-C 2495

Table 26: 2023/4 KDM Policies by Department

2.4.5 Websites

KwaDukuza Municipality has its own Municipal Website where tenders, council minutes, vacancies, previous annual reports and information that must be publicised in terms of the relevant legislations can be accessed. Information pertaining to all municipal documents and information can be accessed via this site on the following address: www.kwadukuza.gov.za

2.4.6 Public Satisfaction On Municipal Services

A Customer Satisfaction Survey was not undertaken during the 2023/2024 financial year.

2.4.7 Municipal Oversight Committees

2.4.7.1 a) Municipal Public Accounts Committee (MPAC)
b) Audit Committee (AUDCOM)
c) Performance Audit Committee (PAC)
d) The Ethics, Fraud and Risk Management Committee (RMC)

a) Municipal Public Accounts Committee (MPAC)

The Committee consists of 10 Councillors of the Municipality, who are not members of the Executive Committee. The Committee examines: -

- The financial statements of all executive organs of Council.
- Any audit reports issued by the Auditor General on the affairs of the Municipality and its Municipal Entity. Any other financial statements or reports referred to the Committee by the Council.
- The annual report on behalf of the Council. Reports to the Council, through the Speaker, on any of the financial statements and reports referred to above.
- Develops the annual oversight report based on the annual report.
- It initiates any investigation in its area of competence; and
- Performs any other function assigned to it by resolution of the Council.

Members should not serve on any other committee. The Chairperson of the committee is appointed by the Council. MPAC has only one mandatory responsibility –
To prepare a draft Oversight Report and other service delivery related matters. Any other responsibilities must be assigned by Council, through the adoption of a Terms of Reference (Charter). Council must also approve an annual Work Programme.

MPAC MEMBERS

Cllr CP Dumakude
Cllr N Qwabe
Cllr E Kolia
Cllr JF Magwaza
Cllr SC Mwandla
Cllr K Naidoo
Cllr DN Ngema
Cllr NJ Mpanza
Cllr AM Baardman



Cllr TT Mkhize (Chairperson)

b) Audit Committee (AUDCOM)

Section 166 of the MFMA requires that each municipality must have an audit committee. The audit committee must advise the municipal council, the political office bearers, the accounting officer, and the management of the municipality on matters relating to:

- Internal financial control and internal audits.
- Risk management.
- Accounting policies.
- The adequacy, reliability and accuracy of financial reporting and information.
- Performance management; and
- Effective governance.

AUDIT COMMITTEE MEMBERS

MEMBERS

Mr. C Meyiwa
Ms. S Mthembu
Ms. W Oelofse
Mr. K Kooverjee
Mr. M Mthethwa



Ms. N Mchunu (Chairperson)

c) Performance Audit Committee (PAC)

MEMBERS

Ms. N Mchunu
Ms. S Mthembu
Ms. W Oelofse
Mr. K Kooverjee
Mr. M Mthethwa



Mr C Meyiwa (Chairperson)

In terms of the Local Government Municipal Performance and Planning Regulations 2001, the functions of the Performance Audit Committee are as follows:

(i) A performance audit committee must meet at least twice during the financial year: of the municipality concerned.

(ii) A special meeting of the performance audit committee may be called by any member of the committee.

(iii) A performance audit committee may determine its own procedures after consultation with the mayor or the executive committee of the municipality concerned, as the case may be.

(iv) A performance audit committee must –
- review the quarterly reports submitted to it by Internal Audit;
- review the municipality's performance management system and make recommendations in this regard to the council of KwaDukuza Municipality; and
- at least twice during a financial year submit an audit report to the KwaDukuza municipal council.

(v) In reviewing the municipality's performance management system, the performance audit committee must focus on economy, efficiency, effectiveness and impact in so far as the key performance indicators and performance targets set by the municipality are concerned.

(vi) A performance audit committee may –
- communicate directly with the council, municipal manager or the internal and external auditors of the municipality concerned;
- access any municipal records containing information that is needed to perform its duties or exercise its powers;
- request any relevant person to attend any of its meetings, and, if necessary, to provide information requested by the committee; and
- investigate any matter it deems necessary for the performance of its duties and the exercise of its powers.

d) The Ethics, Fraud and Risk Management Committee (RMC)



Chairperson of Risk Management Committee: Mrs. CN Khanyile

The Ethics, Fraud and Risk Management Committee is an oversight and support committee which assists the Accounting Officer in discharging his responsibility for ethics, fraud, and risk management by reviewing the effectiveness of the Municipality's ethics, fraud and risk management systems, practices and procedures and providing recommendations for improvement.

Members for Ethics, Fraud and Risk Management Committee comprises both Executive Directors and an external member, who is the Chairperson of the Committee.

The chairperson of Ethics, Fraud and Risk Management Committee is an independent external person appointed by the Council.

The responsibilities of the committee are formally defined in a charter that is approved by Council.

2.5 COMPONENT E: BASIC MUNICIPAL SERVICES BY DEPARTMENT

2.5.1 ELECTRICAL ENGINEERING SERVICES AND FLEET MANAGEMENT

The Electrical Engineering Services business unit has the responsibility to provide a safe, reliable high-quality electricity and fleet service delivery and electrical infrastructure in an environmentally responsible manner, utilizing best practices through empowered employees who are committed to excellence and customer satisfaction.

The Electrical Engineering Services business unit provides services through an organizational structure that was approved by Council in November 2022. The business unit consists of : -

a) Two departments – Operations and Planning; and

b) Four sections –

1) Distribution and Reticulation
2) Network Control and Support
3) Projects and Assets, and
4) Planning and Fleet.

The Business Unit's Top Management Team is made up of the Executive Director Electrical; Director Planning & Fleet and Director Operations.

2.5.1.1 Operations department

This section delivers and execute the Asset Management Plan through the teams of network operations, customer services, procurement, and works delivery who are responsible for the efficient operation and maintenance of electrical network as well as the delivery of following works program:

- Repairs and maintenance
- Infrastructure refurbishment
- Revenue management
- Network monitoring and control
- Power Outage management
- Health, safety and environment program

2.5.1.2 Planning and Fleet Management Department

This section is responsible for electrical network planning, engineering design, project engineering, asset information, and asset lifecycle including fleet management.

The teams within department execute electrical network system planning and load forecasting, electrical network assets renewal and replacements strategies, and ensure accurate and up to date asset information and that the following capital programs outputs, outcomes and impact are achieved for service delivery by municipality:

- Public lighting
- Low Voltage network upgrades
- Medium Voltage network upgrades
- Electrification, extensions and infills projects
- Substations upgrades and bulk supplies
- Service connections
- Asset management systems program.

A) HIGHLIGHTS

- **Safety and energy savings:** 17 new high masts public lighting installed and energised utilizing panel of contractors; 2260 streetlights refurbished utilising panel of contractors
- **Universal access to electricity:** 177 new service connections energised through electrification, extensions and infills projects, utilizing panel of contractors
- **Increase network reliability, capacity and safety:** 7 substations upgraded through MV network projects utilising panel of contractors; 3 KDM building electrical services upgraded and UPSes installed
- **Revenue protection:** 277 out of 493 maximum demand meters put on automatic meter read (AMR). 708 faulty meters repaired and replaced. 23777 premises visited for meter audits.
- **Resources:** 4 artisans, 8 fault persons, 16 artisan assistants ; 8 general assistants, 4 superintendents, 2 control room attendants , 5 trainees were recruited. 2 truck plus 8 double cab bakkies were procured.

B) Challenges:

#	Challenge	IDP intervention
1	Poor public street lighting.	1. Roll-out maintenance of streetlights using the panel of service providers and internal staff; 2. Roll-out retrofitting of existing streetlights with energy efficient streetlights; 3. Installation of new energy efficient streetlights within the boundaries of the municipality; and; 4. Implement ongoing Installation of high mast lights (Apollo lights).
2	Poor capital expenditure and negative impact on communities.	1. Establish and use a panel of contractors to implement capital expenditure; and 2. Increase capacity to monitor performance of contractors. 3. Curb red tape and delays on SCM processes through forward planning.
3	Limited electricity capacity	1. Building new Eskom intake substation 2. Controlling of small scale embedded generation
4	Vandalism and theft of infrastructure	1. 24/7 manned security at critical areas 2. Installation and maintenance of electronic security systems
5	Energy losses	1. Perform energy audits and raids 2. Smart metering implementation
6	Frequent power outages	1. Establishment of SCADA and Network Control Centre 2. Implement substations, MV and LV networks upgrades and refurbishment projects 3. Adding more resources (external, internal and tools)

Table 27: Challenges and Interventions EBU

C) Electricity Applications

The table provides an illustration of the number of applications processed and the different types of applications.

Applications Processed	2020/21	2021/22	2022/23	2023/24
New supply connections	616	388	420	342
Relaxation	284	139	107	134
Subdivision	35	17	24	18
Special concern	85	15	45	23
B3 and Occupational certificate	46	32	91	77
Encroachment	23	19	16	46
Building plans	58	31	72	85
SDP	23	20	32	34
Wayleave	32	85	34	50
Consolidation	21	9	7	4
Relocation	150	0	4	18
Rezoning	32	14	32	18
Billboards	16	16	16	8

Table 28: Electricity Applications

Electricity Infrastructure

The table below has a list of electricity capacity for the northern and southern regions of the municipality from the period of 2017-2024.

AREA	2017 (MVA)	2018 (MVA)	2019 (MVA)	2020 (MVA)	2021 (MVA)	2022 (MVA)	2023 (MVA)	2024 (MVA)
Northern Network	61	61	62	63	64	64,4	63	70
Southern Network	68	69	69	71	63	68,7	83	75
Total	129	130	131	134	128	133,1	146	145

Table 29: Electricity Capacity

D) ELECTRICAL PROJECTS IMPLEMENTED AS PRIORITIES DURING 2023/2024 FINANCIAL YEAR

Below is a list of projects for the electricity department for the 2023/24 financial year. The table provides the budgeted figures, expenditure, and status of each project.

Ward	Item description	Budget (R)	Expenditure (R)	Status
All	Mechanical Workshop Tools Equipment 360400027	200 000	160 371	Completed
All	Municipal Fleet	7 138 323	7 162 222	Delivered
all	Furniture and Equipment	200 000	91 298	Delivered
All	Electricity Admin Safety Equip Fas PPE Port 400461472	100 000	99 917	Delivered
All	Electricity Admin Tools Equip 400400027	800 000	116 280	Delivered
4, 13, 14, 15, 16, 19, 20, 21, 22, 29, 30	Implementation of KDM Scada System	12 500 365	6 469 075	Under construction
30	New Dukuza 80MVA Bulk 400452153 WIP	11 500 000	2 804 344	Under construction
9, 10, 27, 3, 16	Electricity Admin Housing Elect Project WIP	14 130 021	14 092 942	Completed
9,10,27,3,16	Electricity Admin Housing Elect Project WIP	695 652	693 544	Completed
2,3,13,19,26,11 ,7,22,9,10,12,1 4,15,20,23	Energy Efficient Retrofit- WIP	6 086 957	6 086 042	Completed
All	Metering Kiosk - WIP	3 155 000	-	Under construction
all	Public building services electrical infrastructure refurbish	4 500 000	4 500 000	Completed
22	Simbiti Infrastructure Refurbishment	500 000	335 688	Completed
30	Zimbali Infrastructure Refurbishment	500 000	500 000	Completed
1,2,3,25	NV Street Lights Cluster A 100 SL 400452122 WIP	1 600 000	1 600 000	Completed
13,19,27	NV Street Lights Cluster B 37SL 400452123 WIP	1 600 000	1 612 833	Completed
14,15,24,26	NV Street Lights Cluster C 100SL 400452124 WIP	2 200 000	2 200 000	Completed
9,10,11,12	NV Street Lights Cluster D 100SL 400452125 WIP	2 200 000	2 200 000	Completed
7,8,20,23,28	NV Street Lights Cluster E 100 SL 400452126 WIP	1 600 000	1 600 000	Completed
4,6,21,22,30	NV Street Lights Cluster F 50 SL 400452127 WIP	1 100 000	1 100 000	Completed
5,16,17,18	NV Street Lights Cluster G 50 SL 400452128 WIP	2 200 000	2 200 000	Completed
1,2,3,25	NV Street Lights Refurbishment Cluster A WIP	1 500 000	1 500 000	Completed
13,19,27	NV Street Lights Refurbishment Cluster B WIP	1 500 000	1 500 000	Completed
14,15,24,26	NV Street Lights Refurbishment Cluster C WIP	1 500 000	1 500 000	Completed
9,10,11,12	NV Street Lights Refurbishment Cluster D WIP	1 500 000	1 500 000	Completed
7,8,20,23,28	NV Street Lights Refurbishment Cluster E WIP	1 500 000	1 500 000	Completed
4,6,21,22,30	NV Street Lights Refurbishment Cluster F WIP	1 500 000	1 500 000	Completed
5,16,17,18	NV Street Lights Refurbishment Cluster G WIP	1 500 000	1 499 999	Completed
1,2,3,25	LV Network Upgrades Cluster A WIP	350 000	350 000	Completed
13,19,27	LV Network Upgrades Cluster B WIP	1 300 000	1 300 000	Completed
14,15,24,26	LV Network Upgrades Cluster C WIP	312 696	312 696	Completed
9,10,11,12	LV Network Upgrades Cluster D WIP	700 000	700 000	Completed
7,8,20,23,28	LV Network Upgrades Cluster E WIP	600 000	594 665	Completed
4,6,21,22,30	LV Network Upgrades Cluster F WIP	600 000	600 000	Completed
5,16,17,18	LV Network Upgrades Cluster G WIP	600 000	600 000	Completed
1,2,3,25	MV Network Upgrades Cluster A WIP	637 595	637 595	Completed
13,19,27	MV Network Upgrades Cluster B WIP	2 209 109	2 209 109	Completed
14,15,24,26	MV Network Upgrades Cluster C WIP	737 595	737 594	Completed
9,10,11,12	MV Network Upgrades Cluster D WIP	1 017 290	1 017 290	Completed
7,8,20,23,28	MV Network Upgrades Cluster E WIP	1 672 000	1 672 000	Completed
4,6,21,22,30	MV Network Upgrades Cluster F WIP	1 872 000	1 872 000	Completed
5,16,17,18	MV Network Upgrades Cluster G WIP	6 207 250	6 201 869	Completed
15	MV Substations Upgrades and Refurbishment: Stanger Substation WIP	5 000 000	4 999 999	Completed

Ward	Item description	Budget (R)	Expenditure (R)	Status
19	MV Substations Upgrades and Refurbishment: Lavoupierre Subst WIP	2 048 068	2 048 068	Completed
19	MV Substations New: Lavoupierre Subst. WIP	6 294 061	5 875 002	Completed
13	MV Substations Upgrades and Refurbishment: Glenhills Substat WIP	2 400 000	2 399 312	Completed
15	MV Substations Upgrades and Refurbishment: Gledhow Substation WIP	500 000	499 853	Completed
15	MV Substations Rebuild: SAPPI Substations - KDM WIP	14 000 000	-	Under construction
22	MV Substations Upgrades and Refurbishment: Shakasrock Substat WIP	3 987 446	3 987 222	Completed
30	MV Substations Upgrades and Refurbishment: Business Park Sub WIP	50 000	50 000	Completed
30	MV Substations Upgrades and Refurbishment: Ballito Substation WIP	1 411 288	1 409 519	Completed
20	MV Substations Upgrades and Refurbishment: Shakaskraal Subst WIP	3 000 000	3 000 000	Completed
20	MV Substations Upgrades and Refurbishment: Sheffield Substat	500 000	500 000	Completed
19	Buildings refurbishment - Mechanical workshop	350 000	218 999	Under construction
19	Buildings refurbishment - Electrical workshop Lavoipierre	250 000	175 071	Under construction
6	Buildings refurbishment - Electrical workshop Ballito	250 000	177 895	Under construction
13	Lot 14 Substation WIP	3 397 092	3 397 091	Completed

Table 30: Electrical Department Projects for 2023/2024

E) FLEET SERVICES

The below are a list of 8 vehicles that have been bought during the 2023/2024 financial year.

NO.	Car type	Purchase Price incl VAT R	Status
1	UD truck with aerial platform	1 483 813,35	Delivered
2	4 ton cage truck with crew cab	1 361 808,66	Delivered
3	4x4 double cab bakkie	503 471,00	Delivered
4	4x4 double cab bakkie	503 471,00	Delivered
5	4x4 double cab bakkie	503 471,00	Delivered
6	4x4 double cab bakkie	503 471,00	Delivered
7	4x4 double cab bakkie	503 471,00	Delivered
8	4x4 double cab bakkie	503 471,00	Delivered
9	4x4 double cab bakkie	503 471,00	Delivered

Table 31: List of vehicles procured during 2023/2024

F) ENERGY LOSSES

Kwadukuza municipality purchases bulk electricity from Eskom through three point of supplies which are Driefontein, Shakaskraal and Stanger. Each point of supply has two meters.

Average energy purchases, sales and difference						
Year	**2018/2019**	**2019/2020**	**2020/2021**	**2021/2022**	**2022/2023**	**2023/2024**
Purchases (kWh)	676 903 132	655 647 276	661 912 957	691 794 001	677 874 560	700 780 738
Sales (kWh)	554 753 165	518 350 108	519 967 035	520 040 768	505 778 259	524 952 785
Difference (kWh)	122 149 967	137 297 168	141 945 922	171 753 233	172 096 301	175 827 953
% losses	18%	21%	21%	25%	25%	25%

Table 32: Average energy purchases, sales & difference

Strategies to reduce energy losses

Kwadukuza municipality appointed a service provider through Vuthela Program to do root cause analysis and develop strategies to reduce the energy losses to below 12%. The strategies were developed to be implemented over a period of 5 years.

Strategy developed	Description	Status
T1 – Eskom point of supply metering assurance	This addresses inadequate control over bulk purchases, by installing and monitoring Eskom check meters	4 check meters have been installed and are monitored on the new acquired PNPSCADA system (Automatic Meter Reading - AMR). 2 at Stanger Point of supply are outstanding due to that major infrastructure equipment is being installed (CTs and VTs)
T2 – Ensure all large power users (LPU) are on automatic meter read (AMR)	Municipality has 493 LPUs and all their meters must be monitored and read remotely	278 LPUs metering systems have audited, defect repaired, communication infrastructure installed and uploaded on PNPSCADA AMR system
T3 – Technical and non-technical losses separation	This involves simulating losses in order to know areas in the network with most non-technical losses	Procurement of software is in progress – tender stage
T4 – Implementation of SCADA	Implementation of SCADA system to monitor flow of power from Eskom down to all consumers	Installation and commissioning of SCADA in 13 substations completed. The configuration of statistical meters for each transformer and feeder in each substation is 70% complete
T5 – Electrification and pre-paid metering of informal settlements	This addresses illegal connections in the informal settlements. Data concentrators relaying data from meters to back-end system (meter data management system) will be installed	250 households of Murugan road have been electrified and 219 of Nyoniyamanzi is in progress
F1 – LPU customer audits and consumption verification	This involves remote meter reading and analysis and affects back billing where required	277 LPUs metering systems have audited and uploaded on PNPSCADA system.
F2 – Bulk metering of stands with multiple prepaid meters	This involves reduction on number of meters by installing bulk meters	The database of all prepaid meters (53 435) has been downloaded from Contour and analysis of stands using data from KDM GIS system is in progress
F3 – Small power users metering/ vending assurance	This involves auditing of both conventional and prepaid metered customers	Data cleansing of 53 435 prepaid customers is in progress and audits under the Customer Network link (CNL) project is in progress.
F4 – Review of credit control processes and activities	This involve introduction of digital mobile platforms to manage credit control activities and utilizing data and workforce management system	This activity has not started
I1 – Intra and interdepartmental standard operating procedures enhancement	Develop and document business processes for managing of meter to cash processes performed by Finance and electrical departments	This activity has not started
I2 – Tariff study and review	Review all tariffs and develop new ones for small, embedded generation	Reviewed tariffs presented to NERSA and approved for 2024/25. Cost of Supply for renewables and tariffs is underway to be approved by NERSA by June 2025
I3 – Implementation of municipality customer relations management system (CRM)	Establish an integrated customer care centre for iLembe region and rollout CRM system	Feasibility study done through Vuthela Program
I4 – Implementation of single platform iLembe indigent management system	Develop integrated indigent management system in order to minimise free basic electricity issues	Planned to start after securing funds
I2 – Tariff study and review	Review all tariffs and develop new ones for small, embedded generation	Reviewed tariffs presented to NERSA and approved for 2024/25. Cost of Supply for renewables and tariffs is underway to be approved by NERSA by June 2025

Strategy developed	Description	Status
I3 – Implementation of municipality customer relations management system (CRM)	Establish an integrated customer care centre for iLembe region and rollout CRM system	Feasibility study done through Vuthela Program
I4 – Implementation of single platform iLembe indigent management system	Develop integrated indigent management system in order to minimise free basic electricity issues	Planned to start after securing funds
I5 – Implementation of data warehouse and business intelligence (BI) platforms	The central system to be developed to assist in data cleansing and for decision support and reporting	Feasibility studies and application for funding done. Plan to develop and configure Microsoft Sequel Language (SQL) as a Datawarehouse. Municipality has a licence.
I6 – Establishment of revenue protection unit	An independent team to manage all revenue protection activities	Organizational structure developed and approved by Council. Raids on both metered and unmetered service connections are in progress
S1 – Community engagement	Develop and implement awareness campaigns and communication platforms for energy losses	To be implemented through the secured SECO R9m grant. Project manager has been appointed and work is in progress to on electricity resellers including BnBs and cottages: • Meter audits are to be done • Electricity supply contracts to be issued and signed • Tariffs to be reviewed and implemented • Communication platforms (website, Facebook, WhatsApp) to be made live

Table 33: Strategies to reduce energy losses

G) PUBLIC LIGHTING

Ward	Street Name	No. of lights
Ward 03	Main Road (15); Suncity (11); Sizabantu (10); Road 1 (9)	66
Ward 04	Shakashead (Community Hall) (24); Shakashead (Main Road) (27)	51
Ward 6	Ashley Road (21); Compensation Beach Road (41); Simbithi Drive (9)	71
Ward 8	Nkobongo	9
Ward 10	Nokukhanya Street	42
Ward 11	Tarpon Crescent (11); Bonito Road (7); Porpoise Road (7); Garrick (8); Dolphin Crescent	60
Ward 12	Seaview short right Lagoon Drive; Beach Road and parking's; Short street; Sea view Road; Ocean View	66
Ward 13	Asante Drive	13
Ward 13	North Street	31
Ward 13	No Name Street 1 (S29.325754 E31.291486)	11
Ward 13	Tasneem Road	17
Ward 13	Larkson Crescent	21
Ward 13	Uranus Drive	8
Ward 13	Venus Drive	20
Ward 13	Jupiter	27
Ward 13	Glenhills Drive	15
Ward 13	Radiyat Road	15
Ward 16	Flamboyant Drive	23
Ward 16	The Unissen Road	29

Ward	Street Name	No. of lights
Ward 16	Russel Road	28
Ward 16	Yellowood Drive	31
Ward 16	Waterbroom	10
Ward 16	Temple Groove	19
Ward 16	Bertwell Drive	20
Ward 16	Ridge Road	33
Ward 16	Goolsan Street	6
Ward 16	Clover Road	18
Ward 16	Everest Road	24
Ward 16	School Road	13
Ward 16	Greyridge Drive	29
Ward 16	Colenbrander	16
Ward 17	Bilkis Street	10
Ward 17	Beatrice Street	6
Ward 17	Manor Drive	22
Ward 17	Geranium Street	17
Ward 19	Second Street	26
Ward 19	Fifth Street	11
Ward 19	Fourth Street	16
Ward 19	First Avenue	3
Ward 19	Townview Road	44
Ward 28	R102 Shakaskraal	32
Ward 28	Millview Way	14
Ward 28	Protea Road	14
Ward 28	Rosehill	18
Ward 28	Paterson Street	15
Ward 28	Jasmine	27
Ward 28	Cemetery Road	31
Ward 28	Roslyn Cres	3

Table 34: Refurbishment of streetlights

Ward 2 – Zamani Ward 3 – New Guilderland
Ward 13 – Mercury Lane Ward 27 – Kearsney Post office
Ward 14 – Shumbela Ward 26 – Dumbamehlo
Ward 9 – Mnyundwini Ward 10 - Diphini Ward 29 - Charlotedale
Ward 7 - Etete Ward 8 – YY area Ward 23 – Ejimini Shayamoya
Ward 4 - Shakashead
Ward 5 - Lindelani Ward 16 - Nyoniyamanzi Ward 18 - Mbozamo

Table 35: New high mast lighting

2.5.2 COMMUNITY SERVICES AND PUBLIC AMENITIES

A) Solid Waste Management Services

Section 156 (read in conjunction with Schedule 4B and 45) of the Constitution of South Africa (Act 108 of 1996), assigns cleansing and solid waste removal and disposal to Municipality. KwaDukuza Municipality has established a Solid Waste Management division whose mandate is to provide solid waste removal, transportation, disposal, and general cleanliness of the streets as well as public areas.

KwaDukuza Municipality has a serious challenge of illegal dumping and litter in most of the wards especially in the peri-urban areas that are along the R102 corridor which include Darnall/Zamani township, Gledhow, Ntshawini, Groutville, Charlottedale, Ethembeni, Etete, Shakaskraal, and Shakashead. This challenge is directly linked to the rapid growth experienced by KwaDukuza Municipality as an economic hub within iLembe family of municipalities. Illegal dumping leads to environmental pollution, exposes communities to unhealthy environment, unhealthy odors and most often the decomposed material, toxic waste is carried to water streams by heavy rains, thus polluting rivers, and streams.

The waste management section during the 2023/2024 financial year has continued to improve its functionality through the development and implementation of a multipronged strategy coined “Program for Change”. The “Program for Change” strategy underpinned by five key focus areas that will bring enhanced waste management services.

The five key focus areas are entailing the following:

- As a rapid response (short-term) KDM has established an Illegal Dumping Team constituting of the TLB Operator, Tipper Truck Driver and Five-member crew that will focus on the clearing of illegal dumps.
- Tabling of a feasibility report before Council regarding the extension of roadside refuse removal service to high populated areas that are currently serviced via communal skips.
- Establishment of the education and awareness sub-directorate to drive a rigorous/massive awareness campaign (Change Management).
- Establishment of Municipal bylaws enforcement unit that will ramp up the enforcement thereby harshly and decisively deal with those responsible for illegal dumping and litter (Community Safety).
- Establishment of collaborative efforts with the stakeholders’ citizens, KDM EDP, KDM Civil Engineering, iLembe District Municipality. NPO’s, Business, KZN Department of EDTEA, Taxi Association, Informal Traders, Chamber of Business, Ratepayers Associations & Waste Recyclers.

It must be stressed that KwaDukuza Solid Waste Management Services understands that the significant challenges we face with regards to illegal dumping and culture of throwing away litter cannot be solved with the same level of thinking that created the problem. There is a need for change and a new level of thinking to solve waste management problems in KwaDukuza. Each problem has at its source that started by violations that people think are inconsequential. Littering is one such conduct that is seen as minor by citizens of KwaDukuza without them realizing the long-term adverse effects. Littering is the forebearer of illegal dumping it is often started by one irresponsible resident/individual and eventually the whole neighborhood would dump waste in the street corners. It is for that reason that management has continuously arranged the division’s systems, processes, procedures, and resource for optimal service provision. This includes hardwiring of innovative, purpose made approaches in all the operations of the division and insist on strong control environment with practical and routinely executed internal controls aimed at improving performance.

HIGHLIGHTS:

KwaDukuza had its Integrated Waste Management Plan endorsed by the Minster of Economic Development, Tourism and Environmental Affairs. In 2023/2024, the Section has gazetted its Municipal Waste Removal By-Law.

In 2023/2024, Waste Management Section has extended its waste kerb-side pickup services to wards that were previously serviced through communal bulk refuse containers (Skips). These wards were: Ward 11, 24, 14,15, 10, 25, 26, 27, 26, 01, parts of ward 03, 09, and 13. As a result of this extension, skip service is done for businesses within the KDM jurisdiction, as well as for hiring out to individuals, and community events when required.

KDM Solid Waste Management Section acquired additional two compactor trucks during 2023/2024 financial year towards the extension of kerbside collection service. The Section operates with a fleet of 11 (eleven) compactor waste trucks, four (4) skip loader trucks, one (1) four-ton cage truck, one (1) tipper truck, 1 TLB and two (2) bakkies.

In responding to illegal dumping, KDM Solid Waste Management Section initiated and implemented ward-based quarterly clean up campaigns in collaboration with other social partners, targeting problematic wards. The Section has forged good and progressive partnerships with Economic Development, Tourism and Environmental Affairs (EDTEA), Department of Forestry, Fisheries & Environmental Affairs (DFFE) with regards to utilization of EPWP Beneficiaries for cleansing and illegal dumping clearances in wards and around the CBD.

KDM Solid Waste Management Division has Education and Awareness Officer who drives ongoing education and awareness programs for the section targeting different stakeholders such as KDM EDP, KDM Civil Engineering, businesses such as AQuelle, informal traders, schools, taxi association, waste recyclers and communities. This is towards changing the mind-set amongst the members of the public in relation to best waste handling methods.

However, the Business Unit has plans to expand its education and awareness wing.

KDM Solid Waste Management Division has made strides towards waste minimization initiatives which are aiming at reducing littering, reducing the amount of waste that goes to the landfill. As such, since the engagement of Education and Awareness Officer, the Business Unit has also implemented separation @source pilot project in ward 11, Blythedale Beach. The success of this pilot project will then enable the department to expand the program to other wards.

In addition to waste minimization initiatives, KDM Solid Waste Management Division has developed a recycling and waste buy-back center in Ward 26, Ntshawini. The management and operations of the waste buyback center will be outsourced to the private recycler, a process expected to be completed in 2024/2025 financial year.

The Municipality received the EDTEA grant funding, also known as the EDTEA prize money, during the 2022/2023 financial year. Unfortunately, the waste management section was unable to utilize these funds as the funds were recorded as a Public Contribution in the 13th period of the 2022/2023 financial year and carried forward as an unspent opening balance into the current financial year (2023/2024). In September 2023, the Director Expenditure confirmed the availability of R 1 000 000,00 from EDTEA. However, it was only in November 2023 where the Business Unit was given a go-ahead to start utilizing these funds. Subsequently, the Business Unit started disbursing money as per the Business Plan.





KDM Waste Buy-Back centre in Ward 26, Ntshawini





Illegal dumping clearance using TLB and Tipper Truck, Ward 12, Thembeni area.

Please pitch it in, learners told



Seen are the learners and some of the participants, including educator Mrs Mogie Moonsamy (back row, 3rd from left)

KwaDukuza Municipality embar... Waste Awareness Programme on Fri... 19th April 2024. Kicking off the initiative in Iziphozethu Primary School, the KDM Waste Management team interacted with the learners and urged everyone to take responsibility for their environment.

The purpose of the programme is to raise awareness on proper waste management so that KwaDukuza learners can take responsibility for throwing their trash in bins and not illegally dumping waste on the sides of the road or in open spaces.

KwaDukuza Waste Management officials alongside guest art performer, Lethu Nkwanyana urged learners to take pride in their neighbourhoods and to make a commitment to stop littering and illegal dumping.

Through initiatives such as the KDM Waste Awareness Programme, the Waste Management Department aims to create community awareness among KwaDukuza citizens to do their part to keep the environment clean at all times.





On-going Education and awareness programmes within KwaDukuza

CHALLENGES	POSSIBLE SOLUTIONS
Refuse trucks breakdowns & poor turnaround time on repairs.	Improvement of workmanship at the workshop and increase workshop staff complement. Continuous engagement with the Workshop Management to try and come up with the lasting solution
Untidiness of CBD streets	One-on-one engagement with business owners underway Encourage use of wheelie bins by shop owners. We will engage formal and informal traders through interactions and educational workshops.
Illegal dumping in wards and CBD **By-laws enforcement** **Enforcement of waste management bylaws**	The section will conduct education and awareness sessions with community members, bylaws enforcement and clean up campaigns. Ongoing issuing of fines to people found dumping. The community to assist with taking pictures of people found dumping, more especially vehicle registration numbers.

Table 36: Challenges & Possible Solutions:

B) BEACH AMENITIES

KwaDukuza is a coastal municipality comprising of approximately a 50km stretch of coastline on its eastern boundary from Tongaat river in the South to just beyond the Zinkwazi River in the North, its pristine coastline and beaches is a major attraction for local and international tourists. There are currently 10 beach nodes, namely Salmon Bay, Willard Beach, Thompson's Bay, Shakas Rock, Salt Rock, Sheffield, Tinley Manor, Blythedale Beach, Nonoti Beach and Zinkwazi Beach.

Beach amenities is responsible for the daily management and maintenance of the beach public facilities and the coastline area, which runs between Tongaat river mouth and Zinkwazi river mouth. All maintenance related work and operations are carried out in line with the blue flag requirement as per WESSA guidelines and regulations. The Blue Flag is an international annual award, which focuses on the environmental management of our coastline and coastal waters to help tourism growth and development. The Blue Flag program offers many benefits: improved tourism facilities, enhanced management of coastal ecosystems, increased awareness of the coast and capacity building of coastal municipalities.

The five main components of a blue flag beach are as follows:

- Clean water- Water quality must meet the acceptable standard, and this requires

that water must be tested regularly to analyze water for any possible contamination.

- Clean coasts – the beach and surroundings must be always kept clean.
- Safety – the beach must have safety measures in place to ensure the safety of beach users.
- Access for all- beach must be accessible by everyone including people who have disabilities, of which to this end the municipality has procured special beach wheelchairs and beach mats for people living with disabilities who may want also to enjoy using the beach.
- Education- the site must have relevant educational information displayed and conduct educational activities.

The blue flag status is awarded to beaches that meet the above criteria; however, should the beach fail to maintain or improve its facility the beach may lose its status. It is therefore important to ensure the standards are maintained to the satisfaction of the programme (WESSA) so that the municipality does not lose the status. The blue flag awards are done yearly at different locations where all compliant beaches are awarded.

The following Beaches remained on Blue Flag Pilot Status

1. Willard Beach
2. Salt Rock Beach
3. Blythedale Beach
4. Tinley Manor Beach
5. Zinkwazi Main Beach
6. Thompsons Bay Beach

For 2024/2025 New applications were submitted for full status Blue Flag for the following beaches

1. Blythedale Beach
2. Thompsons Bay Beach

KZN Department of Economic Development, Tourism and Environmental Affairs (EDTEA) approved a KwaDukuza Coastal Maintenance Management Plan which its prime objective is to provide preapproval for any coastal maintenance and emergency work for the beach infrastructure for a period of five years. This authorization makes provision for most of the possible remedial work on the KwaDukuza Coastline.

Highlights on Completed Projects

1. Procurement of a 4x4 bakkie for the section.
2. Appointment of 6x G. A's & 1x Superintendent.
3. Completion of the phase1 of the Nonoti Beach Node Development.
4. Re instatement of public beach access steps at Kudu Lane.
5. Refurbishment and upgrades to beach facility at Shakas cove.
6. Upgrade and the refurbishment of the Clarke Bay Amphitheater.
7. The upgrade of Zinkwazi Main Beach Lifeguard Tower, pump and sewer tank system.
8. The refurbishment and upgrade of Tinley Manor Beach node/ facility.
9. Upgrade and the refurbishment of the Zinkwazi Black Rock Beach node.
10. Upgrade of the Tiffany's Beach (Granny's Pool) sewer septic tank system.
11. Re-enforcement of Salmon Bay storm water outlet and dune rehabilitation.
12. Upgrade and the refurbishment of the Ballito Promenade- Hawkins Parking.
13. Refurbishment and upgrade of Thompson Bay beach access wooden walkway and steps.
14. Nonoti Medium Voltage (MV) Network

CLARKE BAY AMPITHEATER



Before

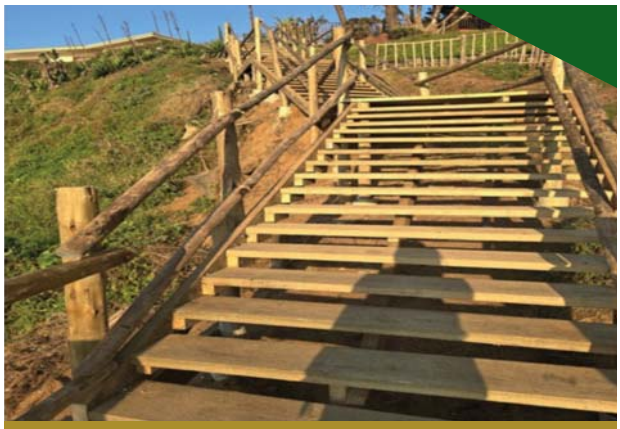


After

KUDU LANE



Before



After

GRANNY'S POOL



Before



After

NONOTI



Before



After

NONOTI



Before



After

ZINKWAZI BLACK POOL



Before



After

ZINKWAZI BLACK ROCK ABLUTION BLOCK



Before



After

ZINKWAZI BLACK ROCK PARKING



Before



After

ZINKWAZI BLACK ROCK STORM WATER



Before



After

TINELY MANOR BEACH

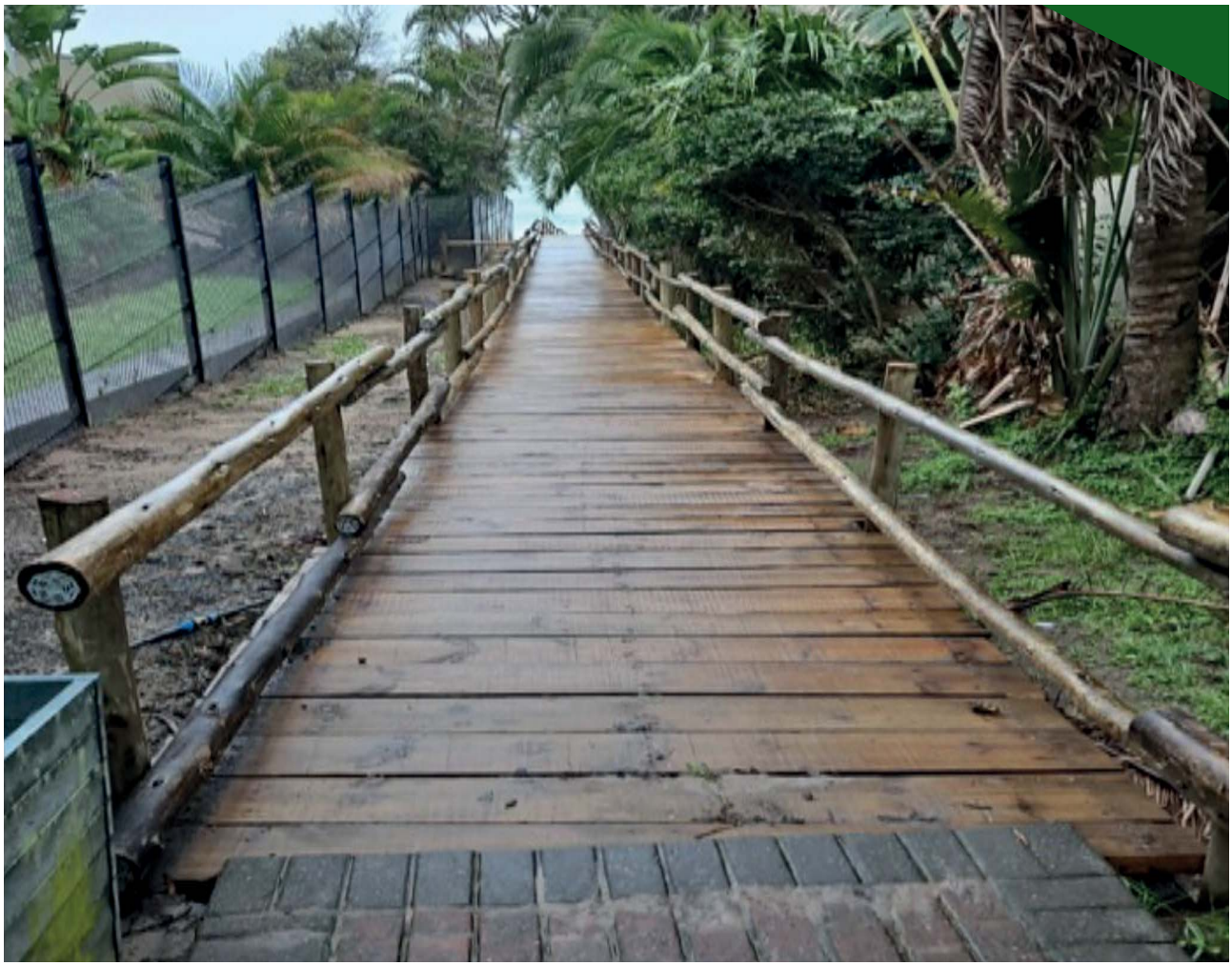


BALLITO PROMENADE





THOMPSON BAY BEACH



Challenges

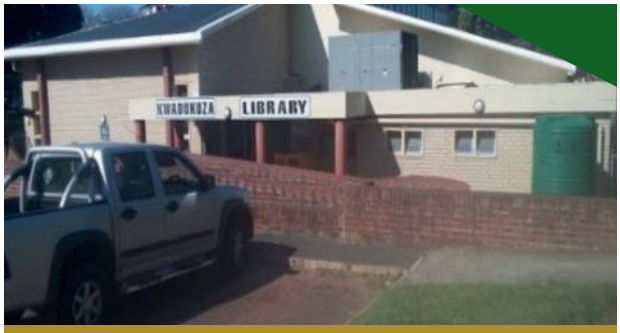
- Lack of adequate fleet to service the entire coastline
- Lack of adequate budget for maintenance of the beach infrastructure
- Regular storm and weather-related damages to beach and coastal infrastructure

C) LIBRARIES, MULTI-PURPOSE COMMUNITY CENTRE AND COMMUNITY HALLS

Libraries

The primary purpose of the public libraries is to provide resources and services in a variety of media to meet the needs of individuals and groups for education, information and personal development including recreation and leisure. They have an important role in the development and maintenance of a democratic society by giving the individual access to a wide and varied range of knowledge, ideas and opinions.

The KwaDukuza Municipality has six libraries as follows:



KwaDukuza Library – Ward 19



Stanger Manor Library – Ward 17



Ballito Library – Ward 06



Umhlali library – Ward 22



Darnall Library – Ward 02



Shakaskraal Library – Ward 28

Library	Books	Audio Visual	Computers for Public	Cyber Cadet	Gaming	Toy Library	Mini Library for the Blind	E–Books	Activities Room
KwaDukuza Library	Yes	No	Yes	Yes	No	No	Yes	Yes	Yes
Stanger Manor Library Manor	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes
Ballito Library	Yes	Yes	Yes	Yes	No	Yes	No	Yes	Yes
Shakaskraal Library	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No
Umhlali Library	Yes	Yes	Yes	No	No	No	No	Yes	Yes
Darnall Library	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No

Table 37: Services that are offered by the KwaDukuza Libraries

Cyber Café

A Cyber Café that is funded by Provincial Library Services can be found at the KwaDukuza, Stanger Manor, Ballito, Shakaskraal, Umhlali and Darnall Libraries. The purpose of Cyber Cadet is to ensure the smooth operation of these Cyber Cafes. The Department of Sport, Arts and Culture provided the funding for the establishment of Cyber Cadets at Ballito and Darnall library and the employment of Cyber Cadets in these two libraries was finalised in September 2024. The Cyber Cadets also offer the free basic computer training to the interested library users and the certificates of attendance are being issued to the attendees after completion of the training. KZN Provincial Library Services have provided all six libraries with public access computers with free internet access and the KwaDukuza Municipality is responsible to provide IT support in all libraries.

Outreach Programmes

The KwaDukuza libraries division undertook and participated in many outreach programmes. The aim of the outreach programmes is to promote the services offered by the libraries and encourage people to enrol at the library with a view to educate the entire community about library services. Furthermore, library practitioners assist in setting up school libraries so that children who are unable to visit the public libraries at least they can use school library to borrow books and do their assignments.

On 18 April 2024 So- High Pre-Primary visited Umhlali library, 48 learners spent time in the library listening to stories, coloring in, building puzzles, playing chess and learning about library services and its benefits. Each learner was given a library bag filled with treats.



Mini Library for the Blind

The Mini library for the blind was introduced at KwaDukuza library was introduced by KZN Provincial Library Services. The KwaDukuza Library have received all the necessary equipment which is: Desktop computer, which is installed with the Jaws programme, Document Reader, Daisy Machine, Table, 2Chairs, Filing Cabinet, Banner and two posters for promotion.

The library works with the community and the social worker to get more people aware of the service that is provided at the KwaDukuza library. Banner and posters informing the community about this service are displayed at KwaDukuza library.

E-Books services

All KwaDukuza libraries offer e-books services, which allow members to access books on tablets, smartphones and Chrome books. It is reported that Ballito library currently has the highest e-books registered members. E-book's service is available 24/7 and it is easy: browse checkout, download, automatic returns and no late fees. Visit your library for step by step on how to access e-books.

Improvement of security at libraries

To improve the security at libraries the beams were installed at Darnall library and CCTV cameras were also installed at KwaDukuza, Darnall and Ballito library. The burglar guards were installed at Ballito and Darnall library.

Community Halls

NO.	NAME OF HALL	WARD	NO	NAME OF HALL	WARD
1	Sokesimbone Hall	1	20	Chris Hani Hall	15
2	Zamani Hall	2	21	Mdoniville Hall	16
3	Nonoti Old Library	2	22	Stanger Manor Hall	17
4	Nyathikazi Hall	3	23	Shakaville Hall	18
6	Shakashead Hall	4	25	Town Hall	19
7	Lindelani A Section Hall	5	26	Supper Room Hall	19
8	Lindelani E Section Hall	5	27	R.A. Moodley Hall	19
9	Velani Hall (Tete)	7	28	Etete Snyman Hall	20
10	Nkobongo Hall	8	29	Driefontein Old Hall	21
11	Malende Hall	9	30	Driefontein Hall	21
12	Hangus Hall	9	31	Shayamoya Hall	23
13	Mgigimbe Hall	9	32	Vulinqondo Hall	25
14	Groutville Hall	10	33	Mdlebeni Hall	25
15	Thandanani Hall	11	34	Ohlange Hall (snags incomplete)	25
16	Thembeni Hall	12	35	Ntshawini Hall	26
17	Shayamoya Hall	13	36	Madundube Hall	27
18	Glenhills MPCC Hall	13	37	Mellow wood Hall	28
19	Lloyd Hall	14	38	Groutville Dube village Hall	29

Table 38: Community Halls

Hall Name	Ward No.	Nature of Renovation	Financial Implications	Supplier
Sokesimbone	1	Repair and inspect Jojo tank + pump Tile hall Toilet repairs	R151,285	Incokazi Trading
Nyathikazi	3	Remove wire mesh fence and install clearview type fence	R225,106	Mvelarse Trading (Pty) Ltd
Shakashead	4	Build caretaker's house	R190,000	Sphikwase Group
Lindelani E Section	5	Install burglar mesh bar screens	R139,000	Ndodenye Projects
Hangus	9	Remove wire mesh fence and install clearview type fence and gate.	R285,141	Mverlase Trading (Pty) Ltd
Thandanani	11	Remove wire mesh fence and install clearview type fence	R232,439	Mverlase Trading (Pty) Ltd
		Burglar guards to windows and doors	R145,000	SI Afrika Trading
Chris Hani	15	Install Burglar bars	R139,000	Ndodenye Projects
Stanger Manor hall	17	Full renovation and burglar gates	R142,580	Umsebenzi Group
		Install burglar mesh screens	R139,000	Ndodenye Projects
Tete – Khalafukwe	20	Remove wire mesh fence and install concrete palisade fence	R207, 211	Ukhozi Distributors
Shayamoya	23	Full renovations including floor tiles Build wheelchair access ramp	R192,000	Myeza Civils
		Remove and replace fence	R170,000	Hlobaluhle Investments
Glenhills MPCC	26	Repair roof and leaks Damaged ceiling boards Gutters and fascias Door and locks	R125 000	Nangu Ndu
Madundube	27	Supply Jojo tanks Connect plumbing Secure with walls Install pump Full renovations incl floor tiles	R168,550	Sfokoza Projects

Table 39: Major renovations done at the halls during 20232024 financial year.

Care-takers house

To improve security at high-risk halls, care takers house was constructed at Ntshawini hall ward 26 and Shakashead hall ward 4. Since the care takers moved-in the vandalism at Ntshawini and Shakashead hall has been decreased.



Shakashead care taker's house – Ward 4



Ntshawini care taker's house ward 26

Multi- Purpose Community Centre (MPCC)

The Glenhills MPCC became fully functionally during the council's previous terms (2011-2016). The operations of this Centre took place after the review of the 1st generation of the MPCC in the country by the GCIS and Office of the Presidency. This culminated in the adoption of the branding name of MPCC to the Thusong Community Centre's. The Glenhills MPCC/Thusong Centre has been identified as a unique case because of its location and proximity to existing community service centers (Government Offices in the CBD). The operation of the MPCC is based on the objectives of the strategic 2nd generation which are:

- To bring government information and service providers closer to the people to promote opportunities as a basis for improved livelihoods.
- To promote cost-effective, integrated, efficient and sustainable service provision to better serve the needs of citizens.
- To build sustainable partnerships with government, business, and civil society.
- To create a platform for greater dialogue between citizens and government

Therefore, the Glenhills MPCC strive to fulfill its mandate considering its location and proximity to various government services within KwaDukuza CBD. The Glenhills MPCC has been operating in pursuit of its original inception goals and in line with Thusong Service Centre Operating Guidelines/ Business Plan. The MPCC over the years have persuaded various government agencies to take permanent residency in the Centre but all in vain. The main reason for the government agencies/departments not to take permanent occupation at the center is it proximity to KwaDukuza CBD, where most of them have permanent offices.

The MPCC does house some of government agencies but not on the permanent basis. The MPCC has been able to forge various partnerships with various community-based organizations/service providers who provide various services to the ward 26 and 13 community. KwaDukuza Municipality also has allocated ward 13 councilors, an office to service his constituency. The presence of the councilor at the Centre has add-value to the operations of the Centre and ensures that government is closer to the community.

KwaDukuza Municipality participates in the provincial MPCC Centre Manager's Forum and submits bi-monthly MPCC operations report. Therefore, the Centre operations are also monitored by COGTA. KwaDukuza municipality, in particular the MPCC Centre supervisor has received letters and verbal commendation by COGTA for having one of the best performing Centre despite its site location.

The report below provides daily/weekly activities that are taking place in the Centre which are provided by private sector, civil society, and government departments.

Activity	Days	Comments
Karate	Mondays or Wednesday's depending on the booking and payment. 16h30 – 18h30	They utilise the hall on some Monday's and Wednesday's of the month.
Church Services	Sundays	Church utilise the hall every Sundays. Block booking policy is applied.
ABET	Monday's-Thursday's. 18h00 – 20h00	ABET exempted from charges
Alcoholics Anonymous Meetings	Friday's 19h00-22h00	AA meetings exempted from charges.
CNCD Site	Monday-Friday	The Department of Social Development have established a CNCD site at the centre whereby meals are prepared and served for beneficiaries
Department of Health	Every Fridays	The Department of health have requested the premises for the Glenhills Clinic outreach team and community Health workers to use the hall for their weekly meetings

Table 40: Daily Services and Activities offered at the Centre.

D) Cemeteries and Crematorium

Cemeteries and Crematorium section is responsible for providing burial and cremation services to the community of KwaDukuza. It has a responsibility of ensuring that there is adequate burial space (cemeteries) for the community and that the crematorium is always operational by maintaining its compliance in terms Environmental regulations as prescribed in the National Environmental Management: Air Quality Act, 2004 (Act No. 39 of 2004).

The Cemeteries and Crematorium section is responsible for providing burial and cremation services to the community of KwaDukuza. Currently, KwaDukuza Municipality only has one operational / opened cemetery; and that is Vlakspruit cemetery in the Southern region of the Municipal area of jurisdiction. However, the municipality has identified potential cemetery sites in the Northern area of KwaDukuza, and preliminary investigations have been done on those sites. All other cemeteries within KwaDukuza municipal jurisdiction have reach their capacity and as a result are closed. Reburials / second interments are allowed in closed cemeteries unless the first burial has more than 10 years since it was interred. It be noted that if a grave is less than 10 years old, no permission is granted for reburial. The crematorium is operational, and it is compliant in terms Environmental Regulations as provided under National Environmental Management: Air Quality Act, 2004 (Act No. 39 of 2004).

The municipality offers the following itemised cremation and burial services which have applicable tariff of charges as approved by Council.

- Adult Resident – weekday cremation
- Adult Resident - weekend & public Holidays cremation
- Child resident – weekday cremation
- Child Resident – Weekend cremation
- Indigent burial
- Indigent cremation
- Self-dug graves
- Pre-dug graves
- Backfilling of the grave
- Hospital paupers
- Reservation of a grave
- Wall of remembrance

Hours of operation:
Monday to Thursday 07:15 to 16:15
Friday 07:15 to 13:15

Burial Services Offered

In-ground burial services

KwaDukuza Municipality provides in-ground burial space/ grave site to facilitate the dignified disposal of human for citizens who wish to lay their loved ones to rest.

Citizens who wish to bury their loved ones in the municipal cemeteries are required to make a booking for a burial, at the municipal offices located at 104 Mahatma Ghandi Street, General Gizenga Mpanza Building.

The bereaved family paperwork is required to produce the following paperwork when making a booking for burial at KwaDukuza Municipality:

- Medical Certificate B1663
- ID document of the deceased
- Death Certificate
- Address of the deceased

There is service charged payable at the municipal cashiers' offices located in the same building and therefore providing a centralized and seamless service to the community. A booking clerk shall issue a booking order to confirm the booking once all paperwork has been received to the satisfaction of KDM and payment has been made. Once everything has been confirmed a burial permit is issued by cemetery office and such must be produced at the point of entry to our cemeteries.

Pauper burials services

KDM also provides pauper burial services, this is a burial of unknown human remains that are found dead within the jurisdiction of KwaDukuza or where no family is found to claim the corpse.

Such corpses are collected and stored by the service provider that is contracted to the municipality. It is important to note that the instruction to the service provider to collect the corpse is only given by the administration cemetery office. KDM also does Hospital/SAPS paupers, and these are paid for by the hospital. Wednesdays are dedicated to the burial of paupers either Hospital or KDM paupers.

Indigent Burials

KDM also provides the indigent burial service to support impoverished persons or family that is qualifying for an indigent fee he/she or the household must be registered on the KwaDukuza municipality indigent register. KDM Council approved tariff of charges policy clause which prescribes that only households or persons that are duly registered in the Municipal indigent register will be considered for this service.

If the household is not on the approved Municipal indigent register, the respective ward Councilor can make a special application/send a request to the office of the Municipal Manager for consideration and approval for that person to pay an indigent fee. The office of the mayor in terms of the policy must give concurrent support and approval of the motivation submitted by a ward councilor. If the household is not on the indigent register and does not have approval from the Municipal Manager, that person pays a normal fee for burial.

Cremation Services

KwaDukuza Crematorium is situated at erf 301 Lindelani Cemetery along provincial road, KwaDukuza offers cremation services to facilitate dignified disposal of human remains.

The bereaved family is required to produce the following paperwork when making a booking for a cremation at KwaDukuza Municipality:

- Application for cremation
- ID document of the deceased
- Death Certificate
- Certificate by medical attendant
- Confirmation by medical attendant
- Certificate after post-mortem examination
- Authority to cremate

A booking clerk shall issue a booking order to confirm the booking once all paperwork has been received to the satisfaction of KDM and payment has been made. Once everything has been confirmed a cremation permit is issued by cemetery office and such must be produced at the point of entry to our crematorium.

The KwaDukuza Crematorium operates two cremators that are Liquid Petroleum Gas powered and designed to take one corpse at time; the cremated remains are extracted separately to ensure that the bereaved receives ashes that are unique to the deceased.

The crematorium facility has an Environmental Authorization and an Air Emissions License which is valid until the 13th August 2027 and therefore crematorium facility is fully compliant and licensed.

Highlights

- The section has appointed the Manager for cemeteries and crematorium.
- Procurement of 2 x new cremators that are gas powered for KwaDukuza Crematorium.
- The Business procured one additional bakkie for the cemeteries section.
- The relocation of the cemeteries booking service to the finance building (General Gizenga Mpanza Building) which enables the community to book, pay and confirm the burial in one building.
- The municipality continues to provide the pauper and indigent burial services to the community of KwaDukuza. This includes paupers received from the General Gizenga Hospital, KwaDukuza Police Station and uMhlali Police Station.

Challenges

- Unavailability of burial space in the Northern area of KwaDukuza
- Vandalism in cemeteries i.e., stealing of palisade fence panels and destroying facilities in old cemeteries.





Above are the old cremators that were removed from the KwaDukuza Crematorium



The old cremation area with the old cabinet with sink ward 26

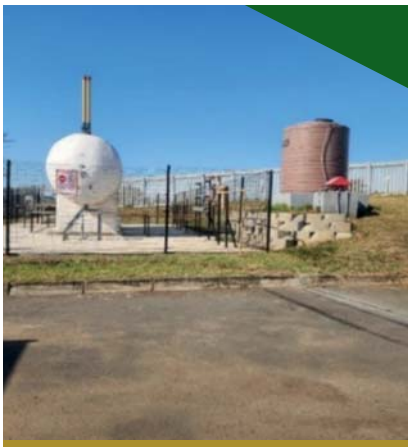
REFURBISHED KWADUKUZA CREMATORIUM



KwaDukuza crematorium - Entrance/parking area



New Cremator 1 and 2



Newly installed gas tank



Back view of the cremator machines



SCADA system a weighing scale

E) Parks and Gardens

This section is responsible for the maintenance of municipal verges, parks, open spaces, gardens, public ablutions, sports facilities and other recreational areas. We strive to create enjoyable, accessible, safe, and green parks, verges and sports facility systems that promotes a strong sense of community through shared spaces and experiences and is treasured by the people it serves.

Maintenance of these areas takes the form of:

- Grass cutting
- Tree maintenance
- Landscaping and landscape maintenance
- Parks development and parks maintenance
- Sports field maintenance
- Litter picking/emptying of municipal refuse bins/ street sweeping
- Maintenance of public ablution facilities
- Herbicide/pesticide control
- Alien vegetation control
- Garden refuse removal
- Clearing of privately own properties which are in contravention of the bylaws.

We aim to:

- Provide a comprehensive range of sports and recreational facilities that are well maintained and accessible to all.
- Keep equipment and facilities maintained to a 'fit for purpose' standard. Shape healthy, safe, green communities.
- Collaborate with partners to provide sustainable, accessible, and diverse leisure opportunities.
- Engage a diverse community and proactively respond to changing demographics, needs, and trends.
- Acquire, maintain, and manage the parks and recreation-built environment throughout the year
- Be courteous, helpful, and accessible to each other and the public we serve.

Challenges

- Aged fleet – due to aged fleet there are numerous breakdowns. Spares are hard to find due to the age of the vehicles. Approximate turnaround time for COF repair is 3 months. This means that a particular vehicle will be off the road for 3 months at a time. The section sometimes has more than one vehicle which will go in for repair sometime which then ends up crippling operations.
- Unskilled staff and weak supervisors - duties are not performed to their specifications. Supervisors are overruled by staff. This leads to reduced work activities performed.
- Illegal dumping – the municipality has a policy dealing with the collection of green waste. Some residents however do not comply with this policy and take out copious amounts of green waste. This is seen as illegal dumping, however not much can be done at this stage as culprits must be caught red-handed. The municipality ends up collecting this green waste and it affects the collection program as the truck is unable to complete its route.
- The municipality has appointed a contractor to undertake minor repairs and maintenance to three sports facilities. This contractor has experienced cashflow issues and has seriously affected the projects. The municipality has taken various steps to mitigate the matter.

2.5.3 COMMUNITY SAFETY BUSINESS UNIT

The Community Safety Business Unit is charged with the responsibility of ensuring that we provide for a safe environment to live, work and play. This Business Unit is in the forefront of delivering sustainable services in an integrated approach. The Community Safety Business Unit comprises of the following Departments: Traffic and Technical Services, Special Operations Unit, Saturation Unit, Social Crime Prevention, Motor Licensing & Testing Centre, Fire & Emergency Services, Disaster Management, Marine Safety, and Law Enforcement Administration.

The Management Team is made up as follows:
Executive Director: Community Safety- Mr. S.C. Viramuthu
Director: Community Safety – Mr. M. Faya
Director: Disaster Management and Emergency Services – Mr. I.M. Zuma
Senior Manager: Operations – Vacant
Chief: Fire & Emergency Services – Vacant
Manager: Crime Prevention – Mr. M.F.J. Prinsloo
Manager: Traffic Services– Mr. M.J. Ntshangase
Acting Manager: Motor Licensing & Testing Operations – Mr. K. Munien
Manager: Marine Safety – Vacant
Acting Assistant Manager: Disaster Management – Mr. M. Gcabashe

The Business Unit's successes and challenges for the 2023/2024 financial year are as follows:

A) TRAFFIC

Month	2022/2023					2023/2024				
	Warrants Executed	Drunken Driving	Section 56 Notices	Section 341 Notices	Section 341 Speed	Warrants Executed	Drunken Driving	Section 56 Notices	Section 341 Notices	Section 341 Speed
July	40	1	995	84	0	341	3	968	41	0
August	32	1	922	63	0	379	36	1 073	50	0
September	214	0	644	17	0	149	27	815	58	0
October	77	0	862	11	0	95	25	759	58	0
November	87	36	697	10	0	212	24	862	51	0
December	118	2	1 106	150	0	64	14	1 052	42	0
January	65	6	981	187	0	00	00	726	47	0
February	19	2	781	72	0	00	2	921	43	0
March	47	3	831	68	0	00	2	1 338	34	0
April	80	3	1 557	77	0	391	2	1 146	41	0
May	00	3	1 028	70	0	00	1	1 008	23	0
June	397	2	77	10	0	00	00	1 208	65	0
TOTAL	1 189	57	10 481	819	0	6 131	1 367	11 876	478	0

Table 1: Statistics on Road Traffic Offences

Highlights:

- Income received through traffic offences – **R2 446 850.00**
- Income received from all traffic licences issued – **R6 750 190.00**
- Income received from all motor vehicle licenses issued – **R9 185 711.33**
- Number of outreach programmes:
  28 Road Safety Community Outreach programmes conducted
  17 Wards visited for Social Crime Prevention programmes

Challenges:

- Overtime incurred in the provision of services at special operations/events. The increasing number of special events has placed pressure on available funds.

Services provided at Special Operations:

Ballito Pro 2023 and 2024
Winter Fair 2023 and 2024
Heritage Day 2023
Diwali Celebrations 2023
Ballito Matric Rage 2023
Ballito Big Week
Blythedale Beach Festival 2023
New Year's Day beach patrols
Easter weekend coastal operations
Presidential visit – 2024
Youth Day Activation programme
Mlungisi Sikhakhane sport development tournament
Open street day
Inter-Municipality games in Mandeni
KwaDukuza women's race and picnic
KwaDukuza Gospel festival
Career Expo (MEC visit)
100% Homebrew concert
Ilembe Youth games (MEC visit)
Freedom Day commemoration
International Museum Day
National Election Day

B) SPECIAL OPERATIONS UNIT

ARREST STATISTICS

Arrest Details	2022/2023	2023/2024
Hijacking	0	2
Unlicensed firearms	1	3
Murder	4	1
Armed robbery	12	5
Theft of motor vehicles	6	10
Drunken driving	25	67
Possession of Dagga	0	2
Section 36 – Property suspected to be stolen	5	1
Rape	0	1
Possession of Dangerous Weapons	0	2
Reckless & Negligent Driving	0	2
Housebreaking (armed)	0	3
Possession of stolen property	0	5
Theft	6	7
Execute warrant of arrest	7	9
Possession of dependant producing drugs (Whoonga)	6	6
Possession of dependant producing drugs (heroin)	21	25
Possession of dependant producing crack cocaine	0	2
Dealing in Drugs: Rock, Cocaine, Mandrax tablets	15	2
Illegal trading	0	1
Illegal immigrant	0	9
Car jacking	2	0
Poaching	0	2
Assault GBH	0	2
Driving and launching on beach (Environment Protection Act)	1	0
Driving without a driver's license	0	1
Dealing with liquor without a license	0	2
Not complying with liquor rules	0	2
Public violence and damaging of property	0	2
TOTAL	**104**	**173**

Table 2: Statistics on Arrests

RECOVERIES STATISTICS

Recoveries Details	2022/2023	2023/2024
Stolen Motor Vehicles	39	22
Firearms	8	4
Magazine (Firearm)	3	1
Dagga	0	24
Loose dagga	948	3
Loose Dagga Valued at	0	1
Cellular phones	5	3
Recovery of alcohol valued at	0	12
Recovery (Rock Cocaine, Mandrax, Heroin, etc.)	250	157
Whoonga straws / capsule	132	24
Shoes & Clothing	1	0
Cash	R32000	0
Firearm ammunition	8	27
Tablet / dependent producing drugs	0	463
Flat screen Television	1	1
Beer cases	0	1
Dependent producing drug heroin pieces	758	312
Copper Cables	5	2
Dangerous Weapon	6	1
Diesel	0	75 litres
Drug KAT	0	15
Fake firearm -black metal toy firearm	0	1
Scissors	0	1
Gold and silver jewellery	0	1
Ausus laptop	0	1
Hair straightener	0	1
SAPS exhibit bag containing fake facial gold cream	0	1
SAPS exhibit bag containing fake facial perfect white cream	0	2
SAPS exhibit bag containing fake facial cargo light cream	0	1
SAPS exhibit bag containing fake facial white gold cream	0	1

Table 3: Statistics on Recoveries

C) MOTOR LICENSING & TESTING OPERATIONS

KWADUKUZA TESTING STATION

STATISTICS DRIVERS

	2022/2023	2023/2024
TRANSACTIONS	34 821	40 244
AMOUNT	R5 955 486.00	R6 550 130.00

BALLITO MOTOR LICENSING

	2022/2023	2023/2024
TRANSACTIONS	37787	31 319
AMOUNT	R1 281 990.30	R1 190 430.39

KWADUKUZA MOTOR LICENSING

	2022/2023	2023/2024
TRANSACTIONS	180 797	146 800
AMOUNT	R6 699 050.14	R6 578 448.50

STATISTICS – MOTOR LICENSING NORTH AND SOUTH

	2022/2023	2023/2024
TRANSACTIONS	218 584	178 119
AMOUNT	R7 981 040.44	R7 768 878.89

TESTING OPERATIONS

	2022/2023	2023/2024
	2022/2023	2023/2024
Examining of eyes & fingerprints	25174	26458
Examining of public professional driving permits clearances	3053	3294
Examining of learner license	7200	7308
Examining of driver's licenses	594 - SHORT STAFF	(536 + 88) = 624 #
Examining of vehicles	174 - SHORT STAFF	(122 + 27) = 149#
Examining of instructors permits	NIL	NIL #

 # - DENOTES COMPETENCY TESTS - 88 DRIVER TESTS & 27 VEHICLES TESTED.
Municipal staff driving municipal vehicles are requested to be tested for their competency as a driver before being allowed to drive a municipal vehicle, this is done by Testing Operations.

On the 08 September 2023, 27 busses were tested for roadworthiness as it was procured to transport the maidens to attend the Reed Dance Festival in Northern Natal.

Examining of Instructors Permits are now done by Department of Transport.

Highlights:

- The roads leading to the Testing Station and the test route for the drivers' test has finally been repaired and repainted.
- The driver testing area has been repainted and remarked as per K53 specifications.
- The standby generator has been repaired and will now start automatically on onset of power failure, previously the generator had to be started manually due to a burnt-out component.
- The Vehicle Testing Station (VTS) had storm damage and now fully refurbished and repainted, the safety rails and metal steps have been repaired and reinstalled.
- The old parking area had a makeshift timber structure which was an eyesore as it was over 50 years old, it is now replaced and has shade cloth on the sides.
- Management is looking at various properties close to the CBD and around, to build an A-Grade Testing centre.

Challenges:

- The VTS has old equipment and is prone to breakdowns, the equipment is of the analogue type and must be digital now. There are always breakdowns, and the service provider has limited spares in stock and has advised us to upgrade the system.
- The location of the VTS is a major problem as the roads leading to the VTS is narrow and the double parking on Chota Road makes it almost impossible to turn an articulated motor vehicle into the gate leading to the VTS.
- The Driver licence Testing Centre and the Motor license patrons utilise the same parking, due to limited parking space a lot of motorists double park or park on the pavement of on the sidewalks.
- The DLTC, RA & VTS is in the heart of a residential area and a new location must be found to provide BETTER SERVICE DELIVERY with easy access for the public.
- The DLTC & VTS is short staffed. In order to provide an efficient and reliable service delivery, the testing of drivers tests and vehicles is done on separate days. This allows staff to be utilised in all spheres of testing.

D) FIRE AND EMERGENCY SERVICES

Fire & Emergency Services comprises of three Divisions, namely:

RE ACTIVE SERVICES

- Operations

PRO ACTIVE SERVICES

- Fire Prevention
- Public Education, Information & Training

EMERGENCY CALL CENTRE

- Call receiving and despatching of resources

RE ACTIVE SERVICES

The following table reflects statistical report on Emergency incidents which occurred during the year 2023/2024

Details	2020/2021	2021/2022	2022/2023	2023/2024
Fires:				
Fires involving structures	101	120	147	130
Fires involving vehicles	38	44	31	45
Fires involving bushes and other types of fires (e.g. trees, tyres, sugarcane, electricity poles, etc.)	209	182	248	263
Rescue/Emergency Medical Assistance:				
Medical assistance	7	2	5	5
Hazardous Materials Incidents	**6**	**4**	**9**	**7**
Other (special services, hoax calls, false alarms, no service rendered)	43	56	61	52
Motor Vehicle accidents	101	122	131	126

Table 4: Emergency Incidents Statistical report

FIRE PREVENTION ACTIVITIES:

Robust Fire Prevention activities were conducted to ensure safety of citizens and enforcement measures were affected by officials who were seconded to Fire Prevention.

228 Building Plans were processed by the Fire Prevention team with 174 premises being inspected for compliance with the National Building Regulations and Building Standards Act and relevant National Standards.

FIRE SAFETY PROGRAM:

- 10 Wards visited for Fire Safety Awareness Talks (school visits and special programs).
- The department was also involved in the Child Protection Campaign which was coordinated by Department of Education and iLembe District Municipality.

Below are some of the incidents which the Fire-fighting team responded to:

Structural fire – Etete township

- An informal house was completely guttered by flames and was extinguished by KwaDukuza Fire and Emergency Services.
- The cause of fire is yet to be established because no comprehensive investigation has been carried out.
- The Fire brigade managed to stop the fire from spreading to neighbouring houses.
- No casualties were registered.

Structural fire – Shakaskraal





- An informal house was completely guttered by flames and was extinguished by KwaDukuza Fire and Emergency Services.
- The cause of fire is yet to be established because no comprehensive investigation has been carried out.
- The Fire brigade managed to stop the fire from spreading to neighboring houses.
- No casualties were registered.

MVA – N2 Northbound, Ballito



It is alleged that a minibus vehicle collided with a light duty motor vehicle.

The incident resulted in three (3) Green Code patients. Relevant agencies such as Fire brigade and Medical services were summoned on scene to stabilize the patients.

MVA – Umhlali





It is alleged that a motorcycle collided with a light duty motor vehicle.
The incident resulted in one (1) Red Code patient.
Relevant agencies such as Fire brigade and Medical services were summoned on scene to stabilize the patients.

MVA – R102, North Point Intersection, Shakashead



It is alleged that two (2) heavy motor vehicles collided with a light duty motor vehicle.

The incident resulted in two (2) Yellow Code and one (1) Green Code patients.

Relevant agencies such as Fire brigade and Medical services were summoned on scene to stabilize the patients.

MVA – N2, Shakashead



It is alleged that one (1) heavy motor vehicle collided with a light duty motor vehicle.

The incident resulted in one (1) Blue Code and two (2) Red Code patients.

Relevant agencies such as Fire brigade and Medical services were summoned on scene to stabilize the patients.

Special Services (rescue) – Peter Hullet/ Osborne Drive, Salt Rock





A male worker drowned in a trench after a water pipe burst.
The incident resulted in one (1) Blue Code patient.
Relevant agencies such as Fire brigade and Medical services were summoned on scene.

Special Services (sand bank collapse) – 127 Zen Drive, Ballito





A sand bank collapsed while builders were working on site, covering five (5) construction workers.

The incident resulted in four (4) Blue Code and one (1) Red Code patients.

The rescue took around 11 hours to get the injured and deceased out from the collapsed bank.

Relevant agencies such as Fire brigade and Medical services were summoned on scene.

Highlights:

- Tender MN 147/2021 has been awarded for procurement of 2 Scania Fire Fighting Tenders (Trucks) with modern firefighting and rescue equipment.
- New standby male and female quarters with a gymnasium, boardroom, laundry, kitchen and recreation area, has been constructed and handed over at the northern fire station.

Challenges:

- Overtime incurred in the provision of emergency services, and assistance provided to municipalities within the District.
- Operational challenges with responding to incidents outside the area of jurisdiction but within the District.
- Downtime on vehicles – no trained mechanics to carry out maintenance and repairs on fire pumps and fire tenders.
- No Vehicle replacement policy in place
- Assisting the District with water in various wards
- Delayed and inadequate training of staff.
- Insufficient Operational and Capital Budget.

E) DISASTER MANAGEMENT

The purpose of this report is to highlight the achievements and shortcomings experienced within the KwaDukuza Disaster Management Unit during the period 01 July 2023 – 30 June 2024 in compliance with the provisions of the Disaster Management Act 57 of 2002.

The KwaDukuza Disaster Management Unit has the mandate and responsibility to ensure that issues concerning disasters and disaster management are dealt with in an integrated and coordinated approach. KwaDukuza Disaster Management Unit acts as an advisory and consultative body on issues concerning disasters to all organs of state and stakeholders, NGOs, CBOs, private sector as well as communities within the Municipality. It is imperative that the KwaDukuza Disaster Management Unit has the responsibility to build the necessary capacity to implement the provisions of the Act as well as to raise awareness to the communities and individuals regarding the risks that affects the Municipality. KwaDukuza Local Disaster Management Unit Annual report reflects on the significant milestones achieved in line with the Disaster Management Act.

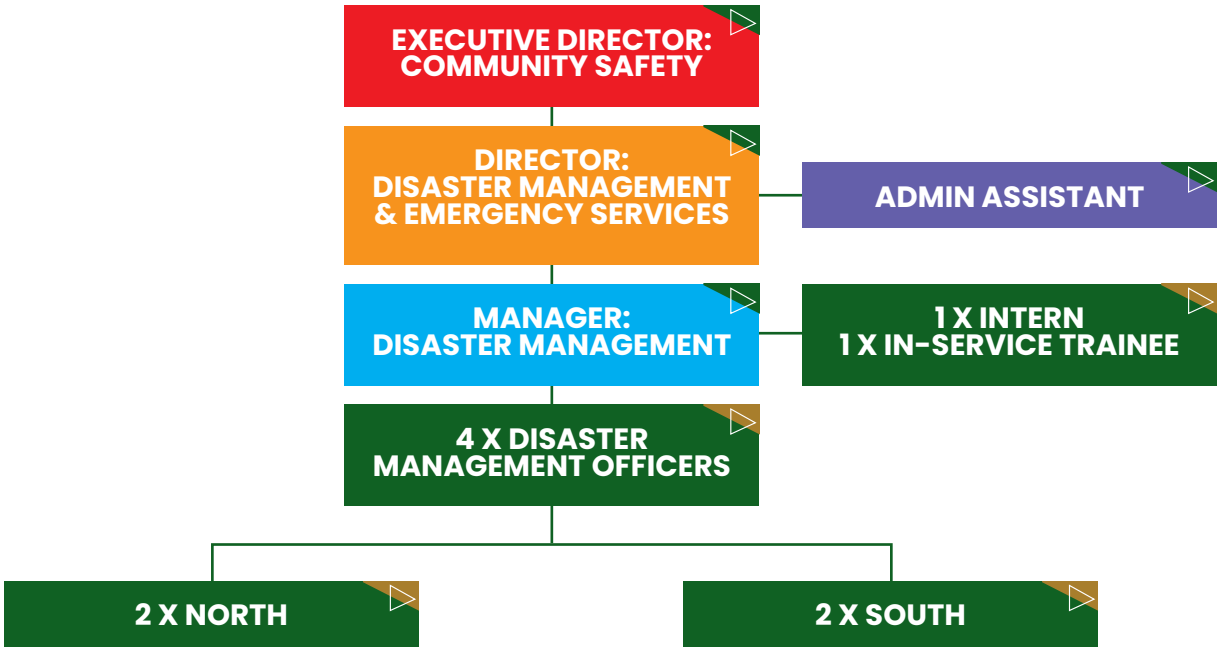
KEY PERFORMANCE AREA 1: INTERGRATED INSTITUTIONAL CAPACITY FOR DISASTER RISK MANAGEMENT

Key Performance Area 1 focuses on establishing the necessary institutional arrangements for implementing disaster risk management within KwaDukuza Municipality. It specifically addresses the application of the principle of co-operative governance for the purpose of a comprehensive disaster management strategy for KwaDukuza Municipality. It also emphasizes facilitating co-operation and co-ordination among existing structures, organizations, and institutions wherever possible and on harnessing existing skills and expertise, this involves all stakeholder and councillors in strengthening the capacity of the Municipality.

STATUS OF DISASTER MANAGEMENT UNIT

The KwaDukuza Disaster Management Section was established in December 2012. Although the municipality does not have an independent disaster management centre, the current disaster management office that is used for disaster management activities is located at the KwaDukuza Municipality offices and is furnished with the required resources; The Section consists of the Director, Administrative Assistant, four Disaster Management Officers and one intern and one in-service trainee. There are currently three vehicles used to respond to disaster incidents and three storage containers that store immediate relief (Food parcels, blankets, sponges, cosmetic packs, and gel stoves). The Department falls within the Community Safety Business Unit and reports to the Municipal Services Portfolio Committee.

INTEGRATED INSTITUTIONAL CAPACITY



Kwadukuza Disaster Management Unit Updated Organogram

DISASTER RISK MANAGEMENT PLAN

Section 53 of the Disaster Management Act (Act No. 57 of 2002) states that each municipality must prepare a disaster risk management plan for its area according to the circumstances prevailing in the area. The KwaDukuza Disaster Management Plan was developed and adopted by the Council in May 2016. After re-advertisement SCM could not find a favourable number of bidders as a result consideration for re-advertisement has been done.

UPDATED LEGISLATIVE COMPLIANCE TOOL (SMILEY FACES)



DISASTER RISK MANAGEMENT POLICY FRAMEWORK

In the 2023-2024 Financial year, The KwaDukuza Disaster Management team developed a disaster risk management policy framework for KwaDukuza Municipality and initiated the policy-making process.

STATUS OF READINESS TO DEAL WITH DISASTERS

KwaDukuza Local Municipality is prone to incidents such as heavy rain, floods, lightning, strong winds, fires, and hail that can kill and injure people, destroy their homes, and damage property. On an ongoing basis, the Disaster Management Practitioners has been capturing, monitoring, and analysing minor and major incidents on an ongoing basis, as required by Disaster Management legislation. The Disaster Management Unit has been proactive in anticipating the types of disasters that may occur, planning ways of preventing or mitigating the major incidents and disasters. The early warning system from SAWS (South African Weather Service) were crucial and helpful since the municipality managed to disseminate the warnings/alerts to the local stakeholders.

STATUS OF INTER-GOVERNMENTAL RELATIONS (IGR) STRUCTURES

Municipal Disaster Management Institutional Arrangements

The Municipality has the responsibility of establishing effective institutional arrangements for the development and approval of integrated disaster risk management matters. To achieve this responsibility, the Municipality has established a Municipal Services Portfolio, Management Committee and Disaster Management Ward-Based Consultative Forum. In the 2023-2024 financial year, disaster management issues were discussed in these committees.

Municipal Services Portfolio Committee: The Municipal Services Portfolio Committee is an internal portfolio committee that deals with matters relating to Disasters and Disaster Risk Management. The committee is fully functional and meet when it is necessary.

Management Committee (MANCO): This is a senior management committee, which meets on a weekly basis where issues pertaining to disaster management are discussed on an ongoing basis.

Disaster Management Ward-Based Consultative Forum: In the 2023-2024 financial year, The KwaDukuza Disaster Management Unit started plans to revive the Disaster Management Ward-Based Consultative Forum to ensure effective community involvement in disaster management and Disaster Risk Reduction measures.

Municipal Disaster Management Advisory Forum (DMAF)

The primary purpose of the Disaster Management Advisory Forum is to provide a mechanism for relevant stakeholders and councillors to consult one another and to co-ordinate their activities with regards to disaster risk management issues. The KwaDukuza Local Municipality established a Disaster Management Advisory Forum in accordance with Section 51 of the Disaster Management Act. KwaDukuza Disaster Management Advisory Forum was launched on 20 February 2015. The disaster risk management advisory forum meetings are held quarterly comprising of all relevant stakeholders.

Schedule of Advisory Forum Meetings for the 2023-2024 Financial Year

Quarter	Date of Meeting	Status
1st Quarter	23 August 2023	Full Attendance (Supper-room)
2nd Quarter	29 November 2023	Full Attendance (North Coast Primary)
3rd Quarter	08 March 2024	Full Attendance (Stanger town hall).
4th Quarter	21 May 2024	Quorum was not met; meeting did not sit (iLembe Auditorium)

Table 1: Schedule of Advisory Forum Meetings

KEY PERFOMANCE AREA 1: DISASTER RISK ASSESSMENT

A disaster risk assessment is the first step in planning an effective Disaster Risk Management policy. It aims to examine the likelihood of expected disaster events. This includes investigating related hazards and conditions of vulnerability that increase the chance of loss.

Section 52 of the Disaster Management Act states that each municipality must:

- Conduct a disaster risk assessment for its functional area.
- Identify and map risks, areas, ecosystems, communities, and households that are exposed or vulnerable to physical and human-induced threats.

Conducting disaster risk assessments is fundamental for the development and implementation of effective disaster risk management policies and plans in the KwaDukuza area. All disaster risk management planning and the development and application of disaster risk reduction policies in KwaDukuza and must therefore be informed by disaster risk assessment information. Disaster Risk Assessment information must also be used to guide priority setting for risk reduction programmes undertaken by role players.

STATUS AND RESULTS OF DISASTER RISK ASSESSMENTS UNDERTAKEN

List of Priority Risks (Hazards)

The Municipality is prone to several natural and man-made hazards, inter alia, (veld fires and structural fires), heavy rain, lightning, strong wind, hail etc. In line with the Disaster Management Act and the Disaster Management Framework, it is imperative to conduct a Risk Analysis, which will identify and prioritize potential hazards and threats that are likely to occur within the KwaDukuza Local Municipality.

STATUS AND RESULTS OF DISASTER RISK ASSESSMENTS UNDERTAKEN

List of Priority Risks (Hazards)

The Municipality is prone to several natural and man-made hazards, inter alia, (veld fires and structural fires), heavy rain, lightning, strong wind, hail etc. In line with the Disaster Management Act and the Disaster Management Framework, it is imperative to conduct a Risk Analysis, which will identify and prioritize potential hazards and threats that are likely to occur within the KwaDukuza Local Municipality.

MONTH	NUMBER OF INCIDENTS	HOUSEHOLDS AFFECTED	HOUSE PARTIALLY DESTORYED	HOUSES TOTALLY DESTROYED	PEOPLE AFFECTED	HOMELESS
OCTOBER	4	114	66	34	345	6
NOVEMBER	15	17	13	4	60	1
DECEMBER	17	41	15	26	158	18
JANUARY	03	180	126	54	660	6
FEBRUARY	10	57	29	25	182	7
MARCH	13	26	16	4	60	2
APRIL	12	27	18	5	81	1
MAY	4	9	3	1	8	1
JUNE	10	16	5	5	45	4
TOTAL	88	601	291	158	1 633	46

Table 2: Priority Hazards identified within the KwaDukuza Local Municipality

KEY PERFORMANCE AREA 2: DISASTER RISK REDUCTION

It is the responsibility of the KwaDukuza Disaster Management Unit to create training programmes for the community that focus on disaster risk awareness, disaster risk reduction, volunteerism and preparedness. Indigenous knowledge must be harnessed and included in the training programmes and its outcomes. The Unit must promote, support and monitor the implementation of knowledge management programmes for Disaster Risk management in the Municipality in accordance with national and provincial standards.

Disaster Risk Reduction Programmes undertaken by the KwaDukuza Disaster Management Unit in the 2023-2024 financial year

QUARTER 2023-2024	DATE	WARD/AREA	TARGET AUDIENCE	THEME
First Quarter	10/7/2023	Ward 24	General	KwaDukuza integrated youth development programme
	20/8/2023	Ward 21	General public	KwaDukuza integrated youth development programme
	17/9/2023	Ward	General public	KwaDukuza integrated youth development programme
Second Quarter	03/12/2023	Ward 5	General Public	Summer season hazards
	20/12/2023	Ward 19 (People's Park)	Children	Summer season hazards
Third Quarter	13/01/2024	Ward 16	General Public	Road & disaster Safety
	04/02/2024	Ward 12 (Mvoti toll plaza)	General public	Road & disaster Safety
	19 /02/2024	Ward 12 (Thembeni Primary School)	Learners	Health awareness campaigns
	24/02/2024	Ward 13 (Glenhills Garage)	General public	Road & Disaster Safety
	25/02/2024	Ward 19 (Bonjour garage)	General public	Road & Disaster Safety
	13/03/2024	Ward 21 (Driefontein Community Hall)	Stakeholders	Capacity Building War Room
	13/03/2024	Ward 29 (Dube Village Office of the Councillor)	Stakeholders	Operation Sukuma Sakhe
Fourth Quarter	26/04/2024	Ward 1 (Sakhamkhanya)	General Public	KwaDukuza integrated youth development programme.
	10/05/2024	Ward 03 (Nonoti Community Hall)	General Public	KwaDukuza integrated youth development programme
	17/05/2024	Ward 04 (Shakashead)	General Public	KwaDukuza integrated youth development programme
	20/05/2024	Ward 16 (Stanger ML Sultan Secondary School)	Learners	KwaDukuza integrated youth development programme
	20/05/2024	Stanger South Secondary School	Learners	KwaDukuza integrated youth development programme
All Four Quarters		KwaDukuza Municipality	Affected families	To reduce disaster risk by enabling affected families with partially and totally damaged homes to 'build back better'.

Table 3: Disaster Risk Reduction programmes

Awareness Campaign pictures





EDUCATION TRAINING, PUBLIC AWARENESS AND RESEARCH









KEY PERFORMANCE AREA 4: DISASTER RESPONSE AND RECOVERY

The Objective of disaster response and recovery is to ensure a coordinated process of supporting emergency-affected communities in reconstruction of physical infrastructure and restoration of emotional, social, economic, and physical wellbeing. The KwaDukuza Disaster Management Unit has an obligation to respond, assess and capture disaster incidents as they occur as per mandate stipulated on the Disaster Management Act. When an incident occurs, the disaster management Practitioner must coordinate disaster management activities and ensure adequate preparedness at all levels to meet major incidents and or disasters challenges.

INCIDENT STATISTICS

Quarter	Heavy Rainfall	Structural Fire	Strong Wind	Other	Total
First Quarter	10	43	11	0	64
Second Quarter	17	18	12	1	48
Third Quarter	21	8	2	2	31
Fourth Quarter	97	38	0	0	135
Total	**145**	**107**	**25**	**3**	**280**

Table 4: Incident statistics

Table 4 above illustrates the number of incidents that were experienced at the Municipality from 01 July 2023– 30 June 2024 period. A total number of Two Hundred and eighty (280) incidents were reported. The KwaDukuza Disaster Management Unit noted that Heavy rainfall incidents were dominant in the period under review as illustrated in above table.

IMPACT OF INCIDENTS

QUARTER	NUMBER OF INCIDENTS	HOUSEHOLDS AFFECTED	HOUSES PARTIALLY DESTROYED	HOUSES TOTALLY DESTROYED	HOMELESS	PEOPLE AFFECTED	FATALITIES	INJURIES
1st Quarter	43	59	21	19	36	218	2	1
2nd Quarter	21	44	16	10	3	102	1	3
3rd Quarter	7	10	4	3	5	39	2	2
4th Quarter	130	132	90	20	13	271	2	2
Total	**222**	**245**	**131**	**52**	**55**	**630**	**7**	**8**

Table 5: Impact of incidents that incurred during the period 01 July 2023 – 30 June 2024

Table 4 above illustrates the number of incidents that were experienced at the Municipality from 01 July 2023– 30 June 2024 period. A total number of Two Hundred and eighty (280) incidents were reported. The KwaDukuza Disaster Management Unit noted that Heavy rainfall incidents were dominant in the period under review as illustrated in above table.

Table 5 above illustrates the impact of the incidents during the 2023/2024 financial year. KwaDukuza Local Municipality accounted for a total number of **Two Hundred and fourth-Five (235)** Households affected, **One Hundred and Thirty-One (131)** Houses Partially Destroyed, **fifty-two (52)** Houses Totally destroyed, **fifty-five (55)** families left homeless, and Six Hundred and **Thirty (630)** people affected, unfortunately during these incidents, there were **Eight (8)** injuries and **Seven (7)** Fatalities.

DISASTER INCIDENT PICTURES

Pictures representing disaster incidents that occurred during the period of 01 July 2023 to 30 June 2024.

First Quarter



Conveys the aftermath following Structure Fire incident in ward 1 during the month of July 2023.



Conveys the aftermath following a heavy rainfall incident in Ward 15 (Chris Hani) during the month of September 2023.

Second Quarter



Conveys the aftermath following the heavy rainfall incident in Ward 01 (Eynsimbini) during the month of December 2023.



Conveys the aftermath following a mad house heavy rainfall incident in Ward 01 (Kwamlilo) during the month of January 2023

Third Quarter



Conveys the aftermath following a structural fire incident in Ward 26 (Sofaya) during the month of February 2023.



Conveys the aftermath following a Heavy Rainfall incident in Ward 19 during the month of April 2024

Fourth Quarter



Structural fire incident in Ward 03 during the month of May 2024.



Windfall incident in Ward 26 during the month of June 2024.

IMMEDIATE RESPONSE

A thorough assessment was conducted to get the magnitude of the damage caused by the incidents. During the 2023-2024 Financial year, KwaDukuza Disaster Management Unit offered immediate assistance to the affected families in the following form of:

AID DISTRIBUTED	TOTAL NO. OF AID DISTRIBUTED
1. Blankets	207
2. Plastic Sheeting	144
3. Food Parcels	85
4. Sponges	173
6. Box B	24
7. Gel Stoves	32
8. Units of building material	80
TOTAL	**745**

Table 6: Immediate Response 2023/2024

ENABLER 1: INFORMATION MANAGEMENT AND COMMUNICATION

The KwaDukuza Disaster Management Unit must develop and implement an effective information management and communication system to enable the receipt, storage, dissemination, and exchange of information between the Unit and all relevant stakeholders. The system must fulfil the requirements stipulated in the National Policy Framework.

Early Warning System

The KwaDukuza Disaster Management Unit operates a bulk information distribution system to disseminate early weather warnings received from South African Weather Services. Once a severe weather warning is received, it is passed on to disaster management stakeholders via telephone and social media groups so that vulnerable communities within KwaDukuza are alerted.

Information Management System

The KwaDukuza Disaster Management Unit has a system in place to receive, manage and store documents to facilitate effective disaster management in the Municipality. (Damage assessments to beneficiary lists, monthly reports to quarterly and annual reports) these documents are passed on to relevant stakeholders to determine the possible required interventions. The Unit plans to adopt a method of cloud storage for historical data to ensure that the data is stored safely for intervention purposes.

ENABLER FUNDING ARRANGEMENTS FOR DISASTER RISK MANAGEMENT

FINANCIAL CAPABILITIES

During the 2023-2024 financial year, the Unit budgeted for Disaster Risk Management, and the budget included only:

- Emergency Relief (Blankets, Plastic Sheeting, Food Parcels & Sponges…etc)
- Temporary Shelter

The Municipality monitors the disaster management budget on an ongoing basis and conducts variances where applicable. The Disaster Management Unit has prepared and completed a Sector Plan designed to establish the framework for implementation of the provisions of the Disaster Management Act and Disaster Risk Management Policy Framework. The Sector Plan with the projects budgeted for is fundamentally, the identified disaster risk reduction activities which will be integrated and aligned with the main activities contained in the municipal IDP.

EVENT SUPPORT AND COMPLIANCE

- Groovers Prayer
- Virgin Active Warrior Race
- Ballito Neighbourhood Watch
- Mclaren Circus Show
- Alfa & Omega Charity
- Ballito Big Braai
- Ballito Big Week
- Ballito Rage
- Stella Soiree
- Private Property (Piano Cost)
- Za Fest Kamer's Lifestyle Market
- Tequila And Mexican Food Festival
- Ballito Pro
- KwaDukuza Winter Fair
- Virgin Active Warrior Race

Ensuring safety and compliance with reference to the safety at sports and recreation events Act 2 of 2010.

CHALLENGES AND RECOMMENDATIONS

CHALLENGE	PROPOSED RECOMMENDATION
• Small office space to accommodate staff	• Additional offices for Disaster Management staff
• No ventilation in storage containers leading to spoilage of relief items	• Installation of air conditioners to preserve relief items
• Lack of disaster risk management understanding in certain stakeholders	• Capacity building programs targeting various disaster management stakeholders

CONCLUSION

The KwaDukuza Disaster Management unit has implemented a very strict proper coordination and integration of disaster related matters 2023/2024, which resulted in the effective monitoring and analyzing the incident that was experienced by the municipality. In line with the requirements of the Disaster Management Act 57 of 2002, KwaDukuza Disaster Management Unit must make provision for resources to be allocated for immediate relief aid such as blankets, food parcels and sponges to the affected families.

F) MARINE SAFETY AND LAUNCH SITE MANAGEMENT

Highlights:

- Zero drowning on the main bathing beaches.
- 2 drownings on unprotected beaches, 2 body recoveries from river and dam.
- Zero marine animal strandings.
- Daily safety and beach information on local radio station Life & Style 88.0 FM - Monday to Saturday performed by the Beach Manager.
- Conducted 5 Education and Safety workshops for the community.
- 3 Schools visited for Water Safety Campaigns.

Challenges:

- Vehicle shortage: All old Nissan 4X4 vehicles need replacing
- Staff shortage - Section needs more staff.



KDM Marine Safety team



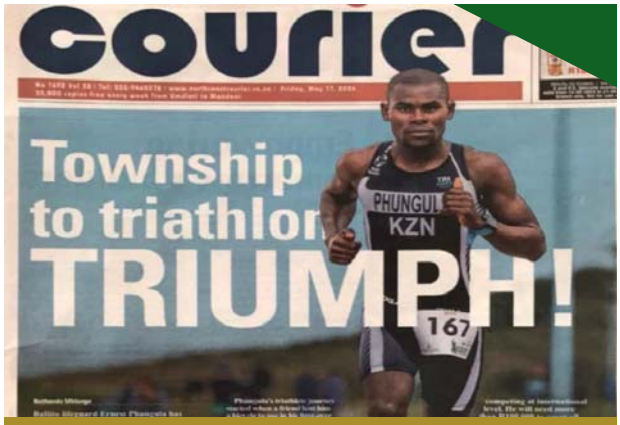
KDM Lifeguard Linda Hlophe's heroic rescue made National news





Marine Safety awarded "Best award for acting beyond the call of duty" for Mayoral Awards.

Lifeguard Supervisors Freedom Mthethwa and Bongani Xulu with MS Portfolio Chairperson Cllr C. Mdletshe and Senior Lifeguard Sandile Mussimango at the 2024 Mayoral Awards Day function.



Ernest Phungula KDM Lifeguard will be representing South Africa in Australia as a triathlete



Ubuntu Swimming Club KDM initiative

2.5.4 CIVIL ENGINEERING AND PROJECT MANAGEMENT UNIT

The Civil Engineering & Project Management Unit Business Unit is responsible for the infrastructure development and service delivery to ensure that KwaDukuza Municipality's vision and mission are achieved as a legislative mandate in sections 152 & 153 of the Constitution for the planning and implementation in these performance areas:

- Roads and Stormwater Projects
- Community Facilities Projects such as halls, creches, sports facilities, commuter shelter, etc.
- Maintaining of Civil Engineering Infrastructure
- Traffic Calming and Pedestrian facilities

The Civil Engineering and Project Management Unit Business unit have a total staff complement of 119 employees. (114 in the Civil Engineering section, and 5 staff in the Project management unit). The goals and objectives of the Civil Engineering & Project Management Unit Business Unit is mandated from Integrated Development aligned to KZNPGDS and National Development Plan. The recent Lekgotla resolutions has since moved the Human Settlements Department to Economic Development, and Planning Business Unit. The move is effective as of 1 July 2023.

Civil Engineering and Project Management Unit Highlights

The Business Unit has managed to achieve the following under the different stages of lockdown over the last 12 months:

KwaDukuza Municipality received an allocation of R 61 442 000 plus the rollover of R149 000.00 in 2023/2024 Financial Year and the Allocation was decreased during the DORA adjustment which was done to all municipalities by R4 109 000.00 and then was further decreased due to the poor performance of the municipality with an amount R16 693 000.00 therefore the total allocation after the adjustments amounts to R40 789 000.00 for 2023/2024 financial year. The allocation included R3 450 000,00 which was rollover for a ringfenced allocation from Department of Sport, Arts and Culture for construction of Groutville Market Sport field.

The Civil Engineering and Project Management Unit initial Capital Budget for the 2023/2024 financial was R703 140 882 (excl. vat). The KwaDukuza municipality received the approval on the rollover application to the value of R 188 075 333(excl. vat). The rollover application was for unspent response, and reconstruction and rehabilitation disaster grant. Adjustment budget was done in November 2023 to accommodate disaster response grant and reprioritization of MIG. The total budget after first budget adjustment for Civil Engineering and Project Management Unit was R 891 216 215. Excl. Vat. The total capital for 2023/2024 after second budget adjustment was R 891 087 861 excl. vat

Table 41: Expenditure on capital budget outlined

Funding	Allocation	Expenditure	Percentage
Council Funding R	R 41 098 499,00	R41 098 499.00	100%
Municipal Disaster Response Grant	R109 043 000.00	R 100 478 168,73	92.15%
Municipal Infrastructure Grant	R40 789 000.00	R40 789 000.00	100%
Reconstruction & Rehabilitation Grant	R22 026 9997.00	R11 042 263.39	54%%
Reconstruction & Rehabilitation Grant	R1 271 097 983,10	R922 054 571,31	72.54 %

The business unit has found a balance in terms of creating new infrastructure such a tarred/ surfaced roads and stormwater, halls and crossings vs maintaining and rehabilitation of existing road infrastructure.

Planning documents (Infrastructure master plans) are now in place which include the following:

- Roads Master Plan,2021 - approved & implementation
- Pavement Management System (PMS) Road Master Plan,2019 - approved & implementation
- Public Local Transport Plan,2021 - approved & implementation
- Housing Sector Plan, 2018- - approved & implementation
- Restructured Zones, 2020 –- approved & implementation
- Stormwater Management Plan- incomplete

Storm Water Drainage

The municipality through various funding sources implemented stormwater maintenance and upgrade projects. Most of these were in response to disaster that occurred in April 2022.

Re-gravel Roads (Operation Budget)

The municipality as part routine maintenance and response disaster that occurred in April 2022, implemented re-gravelling projects under MN89/2021 of contractors for Betterment and Re-gravelling.

Bridge Repairs and Construction

The KwaDukuza Municipality implemented projects which included repairs to flood damaged bridges and reconstruction of flood damaged bridges. These projects were forming part of thirty (30) projects that were funded through Municipal Disaster Response Grant and some under Municipal Disaster Reconstruction and Rehabilitation Grant.

Progress on the implementation of Disaster Grant

KwaDukuza Municipality received three grants is response to disaster that occurred in July 2019 and April 2022. KwaDukuza Municipality was first allocated R109 043 000 as response to April 2022. The R109 043 000 allocation was received in July 2022.The second grant to the value R 1 271 098 000 was received in March 2023 which is reconstruction and rehabilitation grant in response to April 2022 disaster. The third grant to the of R 22 026 997 was received in two trenches, first trench of R 6 000 000 transferred in September 2023 and second trench of R 16 026 997 in transferred in February 2024.

DISASTER RESPONSE GRANT R 109 043 000

The 2023/24 approved budget appropriated R 26 823 089 (VAT INCL.) which was a balance from the previous financial year. The year-to-date expenditure as of 30 June 2024 amounts to R 15 965 141.90 (VAT INCL.) (60%). The overall grant expenditure of R109 million as of 30 June 2024 is R98 185 052.90 (VAT INCL) (90%), and as result, the overall grant balance is R 10 857 947.10 (VAT INCL.)

Projects Status

This allocation was for 30 projects which included roads, stormwater and bridges. From the 30 projects that were approved under this grant, 28 have completed and only two are still under construction.

DISASTER RECONSTRUCTION AND REHABILIATION GRANT R 1 271 098 000

The 2023/24 approved budget appropriated R 899 719 693 (VAT INCL.) which was a balance in the previous financial year. The year-to-date expenditure as of 30 June 2024 amounts to R 557 425 031.88 VAT INCL.) (62%). The overall grant expenditure of R1,271 billion as of 30 June 2024 is R 928 803 370.88 (VAT INCL) (73%), and as result, the overall grant balance is R 342 294 629.12 (VAT INCL.)

Projects status

This allocation was for 5 projects which included roads, stormwater and retaining walls. From the 5 projects that were approved under this grant, 2 have completed and 3 are still under construction.

Challenges

Civil Engineering and Project Management Business Unit experience numerous challenges during the implementation of both capital and operational projects. Challenges experienced included the following:

- The process of appointing contractors taking much longer than reflected in the implementation Plan and the bottle neck is at Evaluation and Adjudication committee
- Project Stoppages due the so called business forums.
- Delays due to inclement weather.
- KwaDukuza and surroundings experience on floods in December 2023 and January 2024 which caused further damages and damaged some the works that were under construction. The damages resulted to budget shortfalls for some projects.
- Poor performance from contracted service providers i.e. Consultants and Contractors.

ROAD REHAB OF LINDELANI WARD 5 - ROAD D1: BUDGET R853 845.10

PICTURES BEFORE CONSTRUCTION



Before construction



After construction

Rehabilitation of Millway and Stormwater in ward 2



Under construction

Rehabilitation of Millway and Stormwater in ward 2





After Construction

G46247 Constr. of Gabion Ret. Wall & St. Upgrade in Ward 4

PICTURES BEFORE CONSTRUCTION







PICTURES AFTER CONSTRUCTION

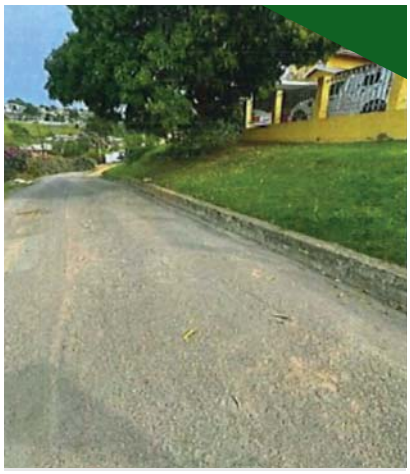


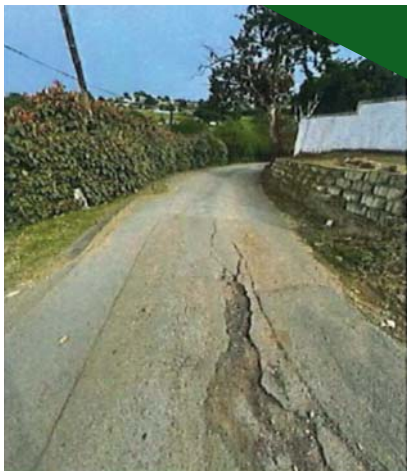


REHABILITATION OF PALM ROAD AND VALLEY ROAD IN WARD 16

PICTURES BEFORE CONSTRUCTION







PICTURES DURING CONSTRUCTION







REHABILITATION OF PALM ROAD AND VALLEY ROAD IN WARD 16

PICTURES AFTER CONSTRUCTION





REPLACE GABION RETAINING STRUCTURE IN STRELETZIA ROAD IN WARD 16

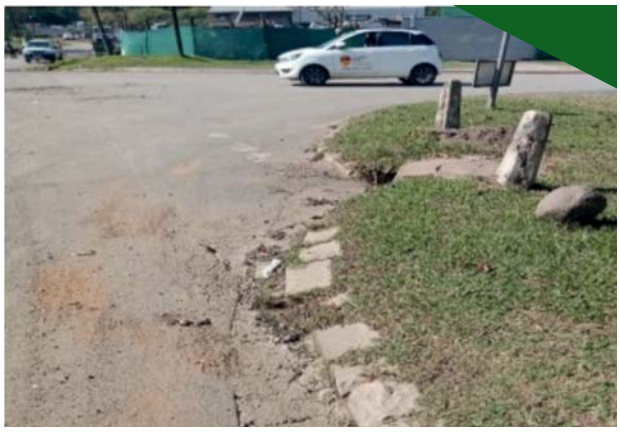
PICTURES BEFORE CONSTRUCTION




PICTURES AFTER CONSTRUCTION




PICTURES BEFORE CONSTRUCTION (Maurice & Perrie Road - Ward 19)









PICTURES AFTER CONSTRUCTION





2.5.5 ECONOMIC DEVELOPMENT AND PLANNING

The Economic Development and Planning Business Unit is in the forefront in dealing with and facilitating economic development within the municipal jurisdiction. The Business Unit (BU) is comprised of three directorates, namely:

- Development Planning,
- Development Enforcement,
- Local Economic Development and
- Human Settlements.

Under Development Planning department, the following functionaries are discussed:

A. Forward / Spatial Planning: SPLUMA Implementation.
B. Municipal Planning Tribunal Activities
C. Land Use Management (Town Planning) Activities
D. Building Control Activities
E. Outdoor Advertising Activities
F. Environmental management and Climate Change Activities
G. Summary of challenges and mitigation measures.

A.SPATIAL PLANNING: SPLUMA IMPLEMENTATION

(i) SPLUMA Bylaws:

The municipality has a Spatial Planning and Land Use Management (SPLUM) By-law in operation was gazetted in September 2018 (By-law No. 2002). These bylaws are being reviewed as part of the Ease of Doing Business Project, commonly referred to as "Senzalula Project". The purpose of reviewing the bylaws is as follows:

- To ensure that there is policy certainty and clarity on the selected functions, which are critical in facilitating entrepreneurship, investment, economic development, and growth.
- To ensure that it removes or reduces Red-Tape whilst ensuring compliance, health, and safety of the end of users / public.
- To ensure that in cases where some of the functions have been implemented based on the national policies or legislation, supplementary bylaws and policies are developed to ensure that local operational conditions are considered.
- To ensure that the policies and bylaws gives effect to transition of our manual administrative processes to digital administrative processes.
- To ensure that the final policies and bylaws are also translated into IsiZulu, as part of our commitment of making KwaDukuza a local government for all.

The SPLUMA Bylaw has been through the legislated public participation processes and the amendments were adopted by Council. The only outstanding step is the gazetting and this should be done in the 2024/25 financial year.

(ii) SPLUMA Approval Structures:

All the decision-making authorities are established and in operation and the current five (5) year term for the Municipal Planning Tribunal (MPT) and Municipal Planning Appeals Authority (MPAA) expiring in October 2025.

(iii) SPLUMA Applications Processed

ITEM	NO. OF APPLICATION		TOTAL
	Pre-Submission	Formal	
No. of Applications	83	34	R779,563.00
Revenue Generated	R116,083.00	R663,480.00	

Table 42: Spluma Applications Processed

The applications tabulated above exclude applications that were already in the system and were yet to be finalised prior to the commencement of the financial year.

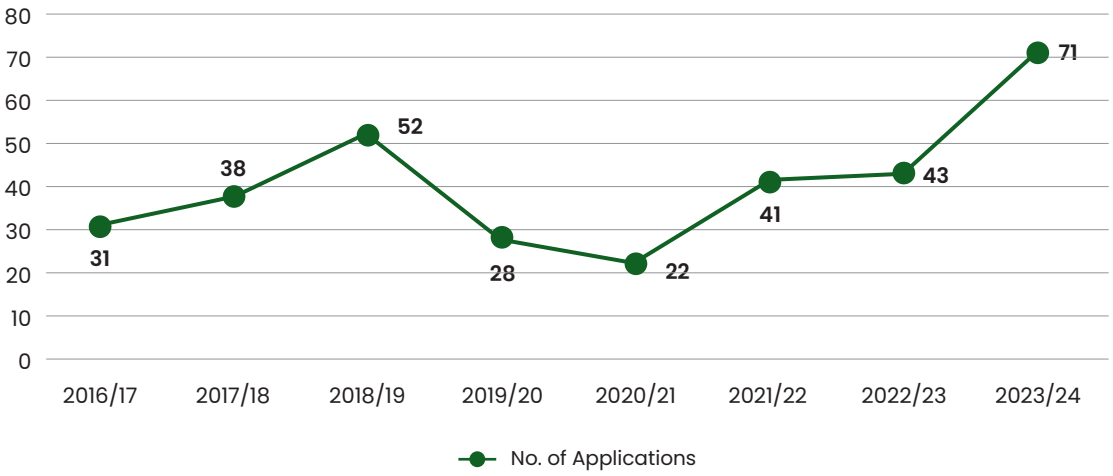
(iv) Decisions By Municipal Decision-Making Authorities:

The decision-making process (outcome) of the Municipal Decision-Making Authorities as compared to the previous financial year is summarized below:

APPLICATION PROGRESS	NO. OF APPLICATIONS	
	2022/2023	2023/2024
Number of applications approved	31	65
Number of applications disapproved	1	5
Number of pending applications	28	15
Pending applications include the following: Applications awaiting MPT and MPAO decision; Applications deferred by the MPT; Pre-submission applications to be assessed; Pre-submission application deferred by the Municipal Planning Registrar. These remaining applications have now overlapped into the current financial year (2024/2025)		
TOTAL	**85**	**92**

Table 43: Decisions By Municipal Decision-Making Authorities

Figure 1: Applications Submitted-Trend analysis (pre-submission & formal submissions)



Based on the above statistics, there has been an increase in the overall number of the applications that have been processed, these include applications submitted in 2022/2023 financial year. The decrease in the number of applications approved and increase in the number of pending applications can be directly attributed to the following:

(a) The resignation of the former Senior Town Planner halfway in the financial year, which left the section with only 2 seasoned technical staff members to process SPLUMA applications with the assistance of 3 interns. The reduction in capacity affected to level of output.

(b) Increase in the complexity and scale of applications which generally takes longer to process or are delayed by objections.

(c) Decrease in the number of Authorised Official (Category 2) applications which are often quicker and simpler to process.

There is a decrease in the revenue generated for the past financial year, which is approximately R172 659 less compared to the 2022/2023 financial year. This indicates that a lower number formal applications were received, which attribute the bulk of the revenue.

(v) Municipal Planning Tribunal Activities

Below is a summary of Municipal Planning Tribunal (MPT) during the reporting financial year:

QUARTERLY STATS	Q1	Q2	Q3	Q4	TOTAL
1. Sittings	6	2	2	2	12
2. Development Applica. considered (incl. deferred items)	18	8	6	5	37
3. Approvals	14	7	4	3	28
4. Disapprovals	-	-	-	1	1
5. Deferrals	4	1	2	1	8
6. Refer to Technical Advisor	-	-	-	-	-

Table 44: Summary of MPT sittings for each quarter of the financial year 23/24

ITEM	2021/22	2022/23	2023/24
1. Sittings	11	13	12
2. Development Applications considered (incl. deferral items)	40	52	37
3. Approvals	27	32	28
4. Disapprovals	1	5	1
5. Deferrals	12	14	8
6. Refer to Technical Advisor	-	1	-

Table 45: Summarised comparison of MPT sittings for financial years 21/22; 22/23; 23/24

The number of applications considered increased in comparison to the previous financial year. There has also been a notable decrease in the number of refusals made by the MPT. This was due to sound applications being brought forward by the Municipal Planning Registrar. There has also been a decrease in the number of deferrals as planners have ensured that when assessing applications, applications are complete and all aspects and procedures are covered prior to referring to the MPT for consideration.

(B) LAND USE MANAGEMENT (TOWN PLANNING) ACTIVITIES

Below is a summary of Land Use management activities relating to Category 2 applications, namely consent (i.e., relaxations, Special consent, encroachments, etc.). Some of the activities discussed include applications processed by the land use management unit and revenue generated during the reporting year:

TYPE OF APPLICATION	NO. OF APPLICATIONS	REVENUE RECEIVED
Special Consent	14	R 85 442.00
Relaxation	117	R 262 665.00
Zoning Certificates	75	R 27 225.00
Encroachments	36	R 79 632.00
Pre-Submissions	24	R 34 844.00
Site Development Plans	29	R 68 081.00
TOTAL APPLICATIONS SUBMITTED	295	R 557 889.00

Table 46: Total No. of applications submitted for 23/24

TYPE OF APPLICATION	APPROVED
Special Consent	5
Relaxation	71
Site Development Plans	22
Pre-Submissions	5
Encroachments	22
TOTAL APPLICATIONS SUBMITTED	125

Table 47: Total No. of applications approved for 23/24

NATURE OF APPLICATION	TOTAL
Building Plans Assessment	966
Business License Applications	310
Zoning Certificates	96
Town Planning Contravention Notices Issued	45
Town Planning Prohibition Notices Issued	18
Town Planning Notices handed over to Enforcement	8

Table 48: Number of applications assessed for 23/24

C. BUILDING ACTIVITIES

In terms of the National Building Regulations and Standards Act, 1977 (Act No. 103 of 1977), the Building Control Section is responsible for, amongst other things, the circulation and approval of building plans, for any building works to be executed on site, the erection of boundary walls and advertising signs and the construction of swimming pools. The section is also responsible for issuance of completion certificates for all buildings that are constructed and comply with the relevant legislation. The section is also tasked with ensuring uniformity with regards to the submission, consideration and approval of the building plans with the KwaDukuza area of jurisdiction, in line with the provisions of the Building Regulations.

(i) Statistics South Africa: Selected Building Statistics (2003)

Statistics South Africa publishes statistics relating to building activities as reported by Local Government. These statistics (for the previous calendar year) are normally published in June and track building plans passed by each province and value of building plans completed.

The latest report for 2023 was published in June 2024 and the municipality contributes by providing monthly reports towards the consolidated report. A summary of the statistics for local government as uplifted from the report is quoted below:

KEY FINDINGS:

"The value of building plans passed by larger municipalities (at current prices) decreased by 13,9% (-R16 390,7 million) in 2023 compared with 2022. Decreases were reported for residential buildings (-19,1% or -R11 908,9 million), additions and alterations (-10,7% or -R3 540,5 million) and non-residential buildings (-4,2% or -R941,3 million).

The value of buildings reported as completed (at current prices) decreased by 13,9% (-R9 414,4 million) in 2023 compared with 2022. Decreases were reported for additions and alterations (-39,6% or -R6 289,4 million), non-residential buildings (-8,9% or -R1 306,9 million) and residential buildings (-4,9% or -R1 818,1 million)."

In relation to the province of KwaZulu Natal, the largest contributors to the value of building plans passed and buildings reported completed are reflected below:

PROVINCE / MUNICIPALITY	VALUE OF BUILDING PLANS PASSED AT PROVINCIAL/ MUNICIPAL LEVEL (R million)	MUNICIPAL % CONTRIBUTION TO THE VALUE OF BUILDING PLANS PASSED AT PROVINCIAL LEVEL
KWAZULU NATAL	13 614,3	
eThekwini Metro	8 208,3	60,3
KwaDukuza Municipality	2 552,3	18,7
Msunduzi Municipality	730,1	5,4
uMgeni Municipality	549,8	4,0
City of Umhlathuze	430,1	3,2

Table 49: Approvals -Largest municipal contributors to value of building plans passed for 2023

PROVINCE / MUNICIPALITY	VALUE OF BUILDING PLANS COMPLETED AT PROVINCIAL/ MUNICIPAL LEVEL (R million)	MUNICIPAL % CONTRIBUTION TO THE VALUE OF BUILDING PLANS COMPLETED AT PROVINCIAL LEVEL
KWAZULU NATAL	10 551,1	
eThekwini Metro	7 840,3	74,3
KwaDukuza Municipality	1 739,6	16,5
uMgeni Municipality	336,7	3,2
Ray Nkonyeni	157,4	1,5
City of Umhlathuze	155,3	1,5

Table 50: Completions: Largest municipal contributors to value of buildings reported as completed 2023

NOTE: Selected areas for KwaDukuza include Ballito, Blythedale Beach, Shakaskraal, Stanger, Tinley Manor Beach, Zinkwazi Beach.

(ii) Building activities for KwaDukuza

In support of the abovementioned statistics as published by Statistics South Africa, the municipality captures detailed information which related to building plan activities. Unlike the Stats SA information measured per calendar year, the municipality - these are outlined below:

CATEGORY	2022/2023 (R)	2023/2024 (R)
No. of Plans Submitted	946	1031
No. of Buildings Completed	616	865
Plan Fees	9 848 613. 54	12 459 039.32
Estimated Values	1 874 607 300	1 649 185 500

Table 51: Building Plans Submissions & Completions:

In addition to the fees charged for the submission and assessment of building plans, additional revenue is generated from various other building control applications. These include applications for permits such as demolition, early commencement, pre-submission of building plans, temporary occupancy, extensions of the validity of temporary occupation certificates, extensions of the validity of building plans, re-inspection fees, and reproduction of building plans for clients. The total income received from building plan fees and other applications is R14, 106,092.70, which is an (76.42%) increase from the previous financial year (R10,779,221.37)

(iii) Ease of doing business

During the 2021/2022 financial year, the KwaDukuza Municipality embarked on the development and implementation of the AFLA system through the Ease of Doing Business/Senzalula project. The project's primary objective was to create an online E-application system designed for various types of permits, including building plan applications, outdoor advertising applications, and town planning applications. This system aims to optimise existing processes by integrating advanced technologies and systematic approaches. Furthermore, the project included various streams, such as the review of the by-laws and policies to support these advancements.

In the 2023/2024 financial year, notable progress has been made with respect to the system. Key achievements include the completion of comprehensive reviews of policies, by-laws, and standard operating procedures, coupled with public participation initiatives and capacity-building exercises, such as training sessions for Officials involved in the application workflow. Additionally, sessions for change management have also been facilitated. The system has advanced through multiple stages, including demonstration, User Acceptance Testing, deployment, training sessions, and debugging. Currently, public engagement efforts to introduce the system are in progress, and the system is projected to go live in October 2024.

(iv) Building Control: Building plan application referral rate.

The referral rate averaged 83.96% during the 2023/2024 financial year. This represents a regression from the 2022/2023 financial year, which had an average referral rate of 86.87%. A decrease of approximately 2.91% in the referral rate was observed during the financial year under review, signalling significant improvement.

(v) Catalytic projects

The following are some of the catalytic projects that the municipality facilitated during the 2023/24 financial year.

(a) Club Med Resort

The hospitality landscape in South Africa is about to be redefined with the upcoming launch of Club Med South Africa, the first Club Med resort in the country, with a distinctive combination of a beach and safari experience. This ground-breaking development is a result of a collaborative partnership between the hotel operators, Club Med, and the Collins Residential Consortium, developers of Club Med Tinley. As the first of its kind in the country, this all-inclusive resort is poised to make contributions to the region, ushering in opportunities for job creation and sustainable growth.

Club Med Tinley represents a great step forward in the hospitality industry, serving as one of the larger hospitality projects in South Africa in the last four decades. It is anticipated to generate over 800 direct jobs and an additional 1,500 indirect jobs, invigorating the local economy and empowering individuals and families with newfound opportunities. During its realisation, the project will also employ 1,200 construction workers, providing a significant boost to the job market. Set over 32 hectares, the beach resort includes 345 Hotel Rooms, 66 Exclusive Collection Villas & 500 pax Conference Venue, amongst others.

The construction commenced in early 2024 and is estimated to be 28 months, having already commenced in early 2024, with resort opening scheduled around July 2026. The above was preceded by the municipality processing the SPLUMA Application to secure the zoning rights first in March 2020. As part of refining the planning rights and facilitating the implementation of the development, the developer requested and has been granted Section 70 approvals i.e. SPLUMA Non- Material Amendments the latest being granted In 2024. This was followed by a number of This was followed by the Site Development Plan which was processed in February 2022 and initial Building Plans approved in May 2024. As part of facilitating the development process, the developer was granted approval to commence with construction (early commencement) submitted and approval. Throughout the period, the municipality has been engaging the developer on a number of issues including facilitating the conclusion of the Service Level Agreement which outlines service infrastructure obligations by both parties and

the Social Compact Agreement aimed at ensuring that the investment contributes to the development of beach facilities and does not restrict the general public from accessing the coastline.

(b) Shakaskraal (Magwaza) Shopping Centre Completion

The municipality welcomed the completion and opening of the Magwaza Shopping at the Shakaskraal area. The investment by Shakas Mall (Pty) Ltd is comprised of a shopping mall, consisting of retail stores, warehouse, and ancillary uses such as ablutions and refuse areas with a total size of the development is 4104 sqm. This development contributes to the municipality's vision and objectives of the Shakaskraal Regeneration Plan which was adopted by Council in 2022.

As part of assisting the process of ensuring the timeous opening of the Mall, the municipality engaged with the developer to address outstanding issues relating to the compliance with conditions of approval. This included addressing issues relating to the parking shortfall. After engagement with the developer and the support from the municipality's Executive Committee, the development was ultimately issued with a completion certificate and officially opened in December 2023. The development has changed the outlook and landscape of the Shakaskraal area with residents having access to improved shopping facilities whilst others have gained employment opportunities.

(c) ALPLA Recycling Plant

During the reporting year, the municipality welcomed the location of ALPLA at one of the municipality's industrial parks, namely, Imbonini (i.e. North Point Estate). ALPLA is a company with a global presence that produces packaging solutions and specialises in packaging systems, bottles, closures & injection moulded parts, amongst others. As part of their company's expansion efforts, they have selected the municipality to invest in a new Recycling plant and aims to target around 30,000 to 40,000 MT of bottles collected in the KZN area and will create more than 100 direct jobs at the proposed recycling plant with many others across the value chain. Importantly the company is working with and developing local partners to setup MRF's across the province where collectors will be able to sell recyclables.

In terms of facilitating the project, the municipality together with TiKZN engaged the company on a number of issues including the suitability of facility in relation to zoning rights and addressed environmental concerns that may occur during construction and when the facility is in operation. This process culminated to the submission of Site Development Plan on the 04th October 2023 and approved on the 26th October 2023 with the building plans submitted 23 November 2023 and ultimately approved 19 December 2023. As part of facilitating the construction process, the developer was granted early commencement approval on the 28th of November 2023 in order to start with construction whilst building plans were being assessed – this assisted with meeting the timeframes set for the completion and opening of the facility. Currently, the facility is at construction stage with the municipality monitoring the processes in order to ensure compliance with conditions of approval and all relevant legislation.

(d) Outdoor advertising activities

The Outdoor Advertising Unit falls under the Building Control Section and regulates advertising within the area of jurisdiction of the Municipality. The advertising referred to herein are all adverting structures in all forms (i.e., permanent, temporary)that are visible to the public, which could be on Council property and private property. All outdoor adverts are regulated by the Outdoor Advertising By-Laws as well as the Outdoor Advertising Policy as adopted by Council.

In relation to advertising activities, the number of permanent applications received and approved in the reporting year decreased in comparison to 2022/2023 financial year, whereas temporary applications received and approved in the 2023/2024 financial year increased in comparison to the 2022/2023 financial year. The function generated a combined (i.e., permanent, and temporary signage) revenue of R 5 378 226.00. Please refer to schedules below:

FINANCIAL YEAR	APPLICATION TYPE	NO. OF APPLICATIONS RECEIVED
2022/2023	Permanent Applications	22
	Temporary Applications	93
2023/2024	Permanent Applications	16
	Temporary Applications	103

Table 52 :Application Comparative Stats Between 2022/2023 FY & 2023/2024 FY

	Permanent Advertising	Temporary Advertising
No. of Applications received for 2023/2024 FY	16	103
No. of Approved Applications	14	103
No. of Disapproved/ Referred Applications	2 (Referred)	0
No. of Applications Pending	0	0
TOTAL APPLICATIONS RECEIVED	**16**	**103**

Table 53: Total Applications Received for the 2023/2024 FY

DESCRIPTION	2022/2023	2023/2024
Application Fees for permanent applications and concessionaries.	R 2 911 432.46	R4 134 878.50
Annual Display Fees, temporary application fees and charges	R1 158 289.43	R 1 243 347.50
TOTAL	R 4 069 721.89	R 5 378 226.00
VALUE DIFFERENCE BETWEEN FINANCIAL YEARS	R 1 308 504.11	

Table 54: Financial comparison between 2022/23 FY & 2023/24 FY (vat excl.)

CATERGORY	NO. OF ENFORCEMENT/REMOVALS
Enforcement Blitz/ Notices	10
Signage/Posters Removal/ Abortion stickers/ Flags/Ground Signage	2 728

Table 55: Enforcement & Removals 2023/2024 FY

The huge increase in the removal of signage/ posters is mainly due to the elections where political parties erected election material but did not remove same. In such cases, those political parties forfeited their deposits.

As part of managing the Outdoor Advertising function, the municipality has appointed several service providers to support its revenue enhancement activities relating to the function. The status of the contracts is outlined in the following table:

CATEGORY	SERVICE PROVIDER	CONTRACT DETAILS
Street Name Signs (MN 71/2022)	Primedia AD Lites	Commencement Date: 01st March 2023 Expiry Date: 28th February 2026.
Street Pole Signs (MN 211/2019)	Masakhe Media	Commencement Date: 01st May 2021 Expiry Date: 30th April 2024. Currently going through tender process to award new tender.
Litter Bins (MN 66/2014)	Outdoor Network	Month-to-Month applications. A new tender has been awarded for commencement in the next financial year.
Billboards (MN 127/2020)	Primedia Outdoor	Commencement Date: 01st January 2022 Expiry Date: 28th February 2025.
	Outdoor Network	Commencement Date: 01st April 2022 Expiry Date: 31st March 2025.

Table 56: Status Quo of concessionaries

D. ENVIRONMENTAL MANAGEMENT AND CLIMATE CHANGE ACTIVITIES

Community and Schools Awareness Programmes

Community awareness is conducted with professionals, community members from diverse societies, people living with disabilities and the youth. Awareness is also conducted via the fully functional Environmental Ward Forum which seats once a month and programmes come from the forum representatives. The forum has received several workshops on biodiversity, wetlands, tree planting, climate change, recycling and environmental impacts. Issues of waste management education accompanied with cleanups are the main challenges communities.

KwaDukuza Municipality has also established a school based environmental schools programme that commemorates all the South African Environmental Calendar Days to promote environmental education and awareness. This programme is aligned with the eco-schools and Schools Environmental Education Programme (SEEP) in partnership with the Department of Economic Development, Tourism and Environmental Affairs. The education and awareness programmes, educational tours, educational talks, competitions and excursions are conducted with schools and the KwaDukuza community and there are a number of programmes which were conducted including:

a) Women in Environment: Pensioners awareness on climate change to building climate resilience (17 August 2023)
b) Trees and their benefit to human health awareness programme (8 September 2023)
c) School Excursion: Water Monitoring Day to Umgeni Water Treatment Work Durban (19 October 2023)
d) Environmental Quiz Youth Climate Action Day (31 October 2023)
e) Ward Committee Water Quality Monitoring: Ntshawini River (28 November 2023)
f) Wetland Awareness Poster in commemoration of National Wetlands Month 2024 (2 February 2024)
g) Educational Tour to South African Weather Services (SAWS) Offices (18 March 2024)
h) Play your part in reducing your carbon footprint awareness programme (raffle competition) (5-12 June 2024)
i) Food Garden Programme Implemented In Commemoration Of International Plant Appreciation Day (14 June 2024)

KwaDukuza Municipality maintains the Covenant of Mayors in Sub-Saharan Africa (CoM SSA) Compliance Badges.

In the past years, as part of Global Covenant of Mayors for Climate & Energy compliance (GCoM compliance), cities including KwaDukuza Municipality have been obligated to report their climate commitments, actions and inventories on reporting platforms. From 2019, local and regional governments for the first time have started reporting climate action data through one unified reporting system. CDP-ICLEI unified reporting provides for data-driven decision-making. Furthermore, understanding what sectors of our cities are generating GHG emissions allows us to set informed emissions reduction targets and meet the requirements of the Paris Agreement and leveraging data for making climate-smart decisions now is crucial for city governments to enhance resilience and reduce emissions over the coming decades.

In relation to the background, CDP works with cities to motivate them to disclose their impacts on the environment and take action to reduce negative impacts. Hence, KwaDukuza Municipality has been reporting its climate actions via the unified reporting system for GCoM compliance purposes annually and received the latest feedback from Covenant of Mayors in Sub-Saharan Africa (CoM SSA) late September 2023. The reporting feedback from CoM SSA confirmed that from the climate action data reported by KwaDukuza Municipality last year 2023, the municipality has maintained its compliance badges highlighted below:

Mitigation Badge

Awarded as soon as one of the steps (i.e., Inventory, Target, or Plan) is accomplished



Inventory

GHG baseline emissions inventory submitted and validated (including all mandatory criteria)

Target

GHG emissions reduction/ low emissions development target set and validated

Plan

Separate or integrated climate action plan for climate change mitigation submitted and validated

Adaptation Badge

Awarded as soon as one of the steps (i.e., Assessment, Goal, or Plan) is accomplished



Assessment

Climate risk & vulnerability assessment (RVA) submitted and validated

Goal

Goal(s) for climate change adaptation goal(s) submitted and validated

Plan

Separate or integrated climate action plan for climate change adaptation submitted and validated

Compliance Badge



The 'Compliance' badge is awarded to cities that have accomplished all steps under all three pillars: mitigation, adaptation, and access to energy. They will keep the badge as long as they keep submitting progress monitoring reports within the required timeframe, validated for meeting GCoM requirements.*

**Please note: GCoM has not yet formalized the energy access pillar. Until its requirements have been adopted, full badge compliance is already achieved once all requirements under the mitigation and the adaptation pillars have been fulfilled.*

NATURAL RESOURCE MANAGEMENT: MAVIVANE TRANSFORMATIVE RIVERINE MANAGEMENT PROGRAMME (TRMP) PHASE 2

Emanating from the successful implementation of Mavivane TRMP phase 1, the Municipality received another grant funding from the Department of Economic Development, Tourism & Environmental Affairs (EDTEA) of R1 500 000 for Phase 2 implementation of Transformative Riverine Management Programme (2023/2024) received by Council on the 27 July 2023. The second phase of the Mavivane TRMP created 240 green jobs through the Natural Resource Management grant for Ward 16 and 19 with an employment opportunity breakdown of 24 team leaders and 216 general workers. The municipality appointed Triplo4 Sustainable Solutions as an independent environmental service provider for project management duties in invasive alien management and waste management during implementation of the project.

As part of successes of the project, the following items formed part of milestone achievements:

- A total 19.43 hectares of land was cleared of alien invasive plant species, the target plant species mentioned in the table below were controlled along the Mavivane River and these species were identified by a qualified and SACNASP certified Ecologist (Pr.Sci.Nat) and workers were trained on the species identified.
- A total number of 4185 bags of waste were collected during Phase 2 on the Mavivane TRMP project. Collectively, the 4185 bags weighed 10 940 kilograms.

Fourth KwaDukuza Environment Day Open Street Event

KwaDukuza Municipality successfully hosted its fourth open street event in commemoration of World Environment Day since the first event in 2019. The programme mainly focused on awareness raising about environmental issues (encouraging every KwaDukuza resident to play their part in acting towards reducing climate change impacts) and socio-economic issues. Prior to the event, a task team was established consisting of representatives from the respective internal and external key departments to assist with the preparations of the event.

The theme for the KwaDukuza Environment Day Open Street Event 2024 were *#LetsHaveFunOnOurStreet#BuildingAClimateSmartCity*. The event was twofold, it commenced with a 2km awareness walk in the morning that was led by Her Worship the Mayor, Cllr Lindi Nhaca. The walk was designed to give participants an opportunity to walk around the CBD, to create visibility about the event and simultaneously raise awareness about environmental and socio-economic issues.

Through the DEDTEA- Environment Empowerment Services unit, we received a positive turnout of nine (09) schools within KwaDukuza Municipality compared to last year, only two schools attended the event. Furthermore, the municipality also received support from neighbouring companies and organisations towards the event and on the day of the event.

Activities on the day of the event include:

Sports & Games

Cyclist group demonstrating cyclists skills; 3x giant outdoor games (giant snake and ladder game; hire tower/ giant Jenga; and connect4) and 4x large inflatables (gladiator obstacle; gladiator basher with gloves; volleyball with ball; and adult jumping castle). In addition, a clown and face painting services was in operation; street soccer, chess and Umlabalaba were also some popular games that the participants enjoyed playing. Lastly, the day also incorporated health and fitness training (aerobics) that was facilitated by the Department of Sports, Arts & Culture.

Exhibitors & Entertainers

In addition, the event incorporated diverse organisations/ businesses that participated in various activities on the day of the event.

E. DEVELOPMENT ENFORCEMENT

The Development Enforcement section achieved good results during the 2023/2024 financial year. It must be noted that this section's work is dependent on the cooperation and support of other critical sections within the EDP business unit, particularly Development Planning. This section also requires the continuous support of Community Safety and other internal and external departments for effective operation.

High Court Matters

The Municipality is empowered by the constitution and laws of the country to uphold the rules. Legislation compels the municipality to act against illegal developments and the transgression of the bylaws. The municipality will only succeed in its duty if it acts accordingly to bring order within its area of jurisdiction, which is in the best interest of its community.

The Development Enforcement section takes matters to court as a last resort, focusing on declared repeat offenders and those who ignore the safety of our community. No matters were taken to court during the 2023/24 financial year.

Integrated Blitz Enforcement Operations

In dealing with the enforcement of bylaws, an integrated approach is used where all departments work together to bring about order within the KwaDukuza area of jurisdiction. The EDP Enforcement Section coordinates the blitz operation, and all other internal directorates are invited, i.e., Community Safety, Civil Department, Electrical Department, Fire Department; Building Control; Town Planning, Environmental unit, including the SAPS, iLembe health, KZN Liquor.

During the 2023/24 financial year, the department has conducted twenty-one (21) Enforcement operations. These were reported to the Council via the ESY Portfolio Committee meeting during the financial year.

Dates and focus areas wherein these operations took place

QUARTER 1	QUARTER 2
1. 04th August 2023 – Hospitality Sector (Ballito) 2. 30th August 2023 – Hospitality sector (KwaDukuza) 3. 01st September 2023 – Blitz Operation (KwaDukuza) 4. 22nd September 2023 – Demolition as per Court order (KwaDukuza) 5. 17th October 2023 – Buildings compliance & Energy loss (KwaDukuza) 6. 20th October 2023 – Joint Blitz Operation (Ballito) 7. 27th October 2023 – Joint Blitz operation (KwaDukuza)	8. 02nd November 2023 – Hospitality Sector (Ballito) 9. 03rd November 2023 – Hospitality Sector (KwaDukuza) 10. 16th November 2023- KwaDukuza 11. 07th December 2023 – SAPS Blitz operation (KwaDukuza
QUARTER 3	**QUARTER 4**
12. 13th February 2024 – Masakhane Campaign (KwaDukuza) 13. 14th February 2024 - Masakhane Campaign (KwaDukuza) 14. 15th February 2024 - Masakhane Campaign (KwaDukuza) 15. 16th February 2024 - Masakhane Campaign (KwaDukuza) 16. 08th March 2024 – Joint Blitz operation (Ballito) 17. 27th March 2024 – Joint Blitz Operation (KwaDukuza	18. 16th May 2024 – Accommodation Operation (Ballito) 19. 17th May 2024 – Accommodation Operation (KwaDukuza) 20. 20th June 2024 Blitz Operation (KwaDukuza) 21. 21st June 2024 – Joint Blitz Operation (Ballito

Enforcement In Gated Estates

In addition to the normal Blitz Enforcement operations, the Enforcement Department coordinates operations on at least three Gated Estates every quarter. We aim to ensure that our legislation/ regulations are complied with within these Estates. Since the start of these operations, we have noticed a decline in illegal development within gated estates.

During the 2023/2024 financial year, thirteen (13) Gated Estates were targeted as part of the Blitz Enforcement Operation:

QUARTER 1	QUARTER 2
1. Springvale Country Estate 2. Fairview Estate 3. Zimbali Lakes Estate 4. Hilltop Estate	1. Seaton Estate 2. Seaward Estate 3. Springvale Estate
QUARTER 3	**QUARTER 4**
1. Manor Estate 2. Lazuli Coastal Estate 3. Port Zimbali Estate	1. Zimbali Boulevard Estate 2. Hilltop Estate 3. Zimbali Lakes Estate

Table 57: Blitz Enforcement Operations

Targeted Enforcement Operations - Scrap Yard/Scrap Metal Dealers

Scrapyards and scrap metal dealers are regulated by the Second-Hand Goods Act, 2009 (Act No 6 of 2009), of which the SAPS remains the custodian. Every person, business, or organization that deals in second-hand goods must register with the South African Police Service.

This includes an auctioneer, general dealer, jeweler, motor vehicle dealer, and scrap metal dealer/recycler.
The theft of copper cables and other metals from public infrastructure has crippled power supplies in many municipalities, left trains unable to operate, and damaged public facilities in many parts of South Africa. At a local level, KwaDukuza municipality is a regular victim of theft and public infrastructure vandalism, contributing to this multi-billion-rand industry.

This is one of the contributing factors for the high energy losses experienced by KwaDukuza Municipality, which has led us to zoom in on these establishments to ensure compliance.

Within the KwaDukuza area, we are aware of approximately ten established scrapyards. Most of these scrapyards are licensed by the SAPS, and the transgressions relate mainly to contravention of the Planning and Building regulations. Unfortunately, KDM is not part of the application and approval process. Hence, we are always on the back foot in enforcing compliance after the damage is done.

Due to these concerns, the Council requested that SAPS conduct a workshop on the processes and procedures for approving second-hand goods dealers. The workshop was held on February 9, 2024. Since then, SAPS has cooperated and worked closely with the municipality on new applications.

The enforcement of scrap metal dealers is part of our ongoing enforcement programme.

Total Number of Blitz Enforcement Operations:	Total Number of Notices Issued (Contravention notices; Sect. 341 notice; Fines)
Gated Estates 13	Gated Estates 51
Integrated CBD/ Residential 21	Integrated CBD/Residential 64

Table 58: Blitz Enforcement Statistics

Implementation of the Illegal Rate Category

One of the objectives of the EDP Enforcement Strategy was introducing the "Unauthorized or Illegal development or use and Abandoned Property or Building" rate category, which we refer to in short as "Illegal Rate coding." This is a punitive rate category in terms of the Council's Rate Policy, five times the standard rates. The implementation is intended to deter illegal activities and should not be construed or interpreted as a fine.

Over the years, the council has lost substantial revenue due to illegal developments while incurring huge costs due to litigation. When people build or use property in contravention of the scheme, the Council loses revenue in terms of plan fees payable, developers' contributions, verge deposits, planning application fees, basis service charges, rates that are incorrectly levied, encroachment fees, etc.

It must be noted that the provision of this punitive "Unauthorized or illegal development or use and abandoned property or building" category intervention currently serves as one of the key practical tools to deal with the non-compliance of Bylaws and has considerably decreased our legal matters, and costs associated in respect thereof.

We implemented the "illegal rate coding" during the 2023/2024 financial year on twenty-nine properties (29) that were grossly non-compliant with the applicable legislation.

During the 2023/2024 financial year, the municipality has generated R 7 655 54.41 of the R 13 16 110.01 billed as additional revenue paid as the punitive fee for non-compliance with the municipal Bylaws.

Total billed for the 2022/23 financial year: **R 13 16 110.01**

Total payment for the 2022/23 financial year: **R 7 655 54.41**

The illegal rate coding will only be removed when the regulations are met. In terms of the above, it must be noted that only ten (10) properties have complied with the regulations by rectifying non-compliance with Town planning and National building regulations.

Problem Buildings for the 2023/2024 Financial Year

Problem Buildings are defined as buildings that are derelict in appearance, overcrowded, or showing signs of becoming unhealthy, unsanitary, unsightly, objectionable, and offensive, negatively affecting the value of surrounding properties.

The process of declaring a building a "Problem Building" involves identifying the building and notifying the owner in writing to fix it. If there is no positive response, the building can be classified as a Problem building. Once the building is classified as a problem building, the municipality has the following options:

(a) Get a court order to compel the owner to rectify or demolish the building. If the owner does not comply, the municipality can also demolish at the owner's account.

(b) To rate code this building as "Illegal" in terms of Council Rates Policy.

During the 2023/24 financial year, the department identified sixteen (16) buildings causing problems within the CBD and surrounding areas. These buildings are being dealt with under the Problem Building Bylaws at various stages.

PROBLEM BUILDINGS	NUMBERS
Commercial Properties	0
Residential Properties	16
TOTAL	16

Table 59: Problem buildings identified

Buildings Declared A "Problem Building"

Of the sixteen (16) buildings identified, one has fully complied and has been demolished, one (1) building is currently being renovated, two (2) buildings were demolished, and three (3) properties are in the final stage of notice.

The other ten (10) buildings have not made any progress and were declared as "Problem Building" in terms of the Problem Building Bylaws.

Establishment Of A Municipal Court

One of the main priorities for Local Government is to strive for an acceptable quality of life for the residents and visitors within its area of jurisdiction. Pursuing this primary goal is a constitutional mandate of local government to ensure the safety and well-being of its residents. By so doing, a climate for sustainable development and prosperity is achieved at the same time.

One of the significant challenges facing local Government is the effective implementation and prosecution of municipal bylaws.

A key to protecting and promoting a safe and healthy environment for the community is arguably applying and enforcing relevant municipal by-laws. Many municipal by-laws regulate activities associated with working and residing in an environment free from health and safety risks. For this reason, municipalities could fulfill

their constitutional mandate by establishing a visible judicial institution (a municipal court) dedicated to handling and prosecuting non-compliance with relevant by-laws.

Process to be followed

To move forward with the process, the following actions are required:

- Initiating resolution of Council for the establishment of a Municipal court.
- Meeting with the Senior Public Prosecutor of the KwaDukuza magistrate's court.
- Develop a comprehensive business plan and implementation plan.
- Approval of the Business Plan by Council.
- Submission of application to the Department of Justice.
- Provision to be made in the IDP and budget for implementation.

The Council has since given the green light for the establishment of the municipal court, subject to a workshop with the Council, which is scheduled for September 6th, 2024.

Current Challenges faced by the Department

- Lack of awareness of Bylaws by the public.
- Delaying tactics by habitual/repeat offenders in complying force the municipality to approach the courts for relief.
- Legislated fines are too low and outdated. Various pieces of Legislation make provisions for fines and penalties. These fines and penalties are extremely low and obsolete and do not serve as a deterrent to stop illegal activities and uses.
- The magistrate's courts lack the expertise and capacity to enforce Bylaws. This forces municipalities to seek relief from the high court, which is an expensive option.

(F) LOCAL ECONOMIC DEVELOPMENT OPPORTUNITIES AND GROWTH

The Local Economic Development Unit falling under the Economic Development and Planning Business Unit of the Municipality is tasked to undertake the objectives of stimulating and advancing the economic development. Therefore, KwaDukuza strives to improve the economy, creating job opportunities, and alleviate poverty and ensuring a balanced dissemination of prosperity for all KwaDukuza residents. In line with KwaDukuza Integrated Development Plan (IDP), the economic development function has two strategic objectives to fulfil:

- Positioning KwaDukuza as preferred tourism and investment destination
- Developing a prosperous, inclusive, transform and diverse local economy

To realize this strategic vision, the unit engages in several initiatives such as enterprise and sector development, provision of access to information and market opportunities, investment promotion and facilitation, facilitating strategic collaborations with LED actors, stimulating the development of priority economic sectors through business support services and building a thriving tourism industry. In the year 2023/2024, the municipality continued to facilitate and co-ordinate various economic development projects and programmes that aimed at growing and sustaining the local economy.

Below is the report of highlighting activities for the 2023/24 period as follows:

(i) BUSINESS LICENSING

The Business Licensing was the function identified as one of the pillars of post Covid economic recovery of the hospitality and tourism sector. On the 16th of July 2021, The Minister of Small Business published a government Gazette 44853, Disaster Directives on Business Licenses and permits. The main thrust of this gazette as interpreted and implemented by KwaDukuza Municipality is as follows:

The published gazettes ceased on the 31st of December 2022, which meant that all businesses that were supposed to operate with a business license, should renew or apply for new from the 1st of January 2023 and pay various tariff charges.

This Business License function is responsible for facilitating services, to registered businesses amongst others:

- Sale or supply of meals or perishable foodstuff as per terms of Item 1 of schedule 1 of Act 71 of 1991
- Provision of health facility or entertainment as per Item 2 of Schedule 1 of Act 71.
- Sale or supply of meals or perishable foodstuff as per terms of Item 3 of schedule 1 of Act 71 of 1991(Food vending or Hawking Facilities)
- Sale or supply of meals or perishable foodstuff and liquor consumption on/off premises as per the Liquor Act 6 of 2010
- Business Licensing Applications – For only KDM Old Buildings
- Business Licensing Applications – Pre-scheme Rural Areas
- Business licenses for accommodation establishments
- Transfer of Business License or business ownership.
- Amendment of Business Licenses
- Issuing of duplicate Business Licenses
- Issuing of special or seasonal events permits
- Issuing of Business License
- Business Licensing Inspections

During the 2023/2024 financial year, two hundred and thirty-five (258) permits were issued. These permits are broken down as follows:

Type of Applications	Month	Total No of Applications Received and processed	Total
New Applications	July 2023 to June 2024	97	97
Renewal of Business License Applications	July 2023 to June 2024	99	99
New - Prescheme Business Applications	July 2023 to June 2024	23	23
Renewal - Prescheme Business Applications	July 2023 to June 2024	16	16
Renewal - Entertainment Business License Applications	July 2023 to June 2024	11	11
Entertainment Business License Applications	July 2023 to June 2024	12	12
TOTAL			**258**

Table 60: Business Permits issued

During the 2023/2024 financial year, Council has approved the new and revised bylaws, following intensive public participation processes with both internal and external stakeholders. Amongst these by laws and policies approved are as follows:-

a) KwaDukuza Municipality Business Licensing bylaw and
b) KwaDukuza Municipality Business Licensing Policy

Prior to Council approval of the above, had to be reviewed in line with Ease of Doing Business and Systems Approval (Senzalula) project. The project is funded by European Union through the national Treasury. The project aims to reduce red tape and improve general business environment for economic growth. The Senzalula project will enable the digitalization of business licensing applications as amongst the business processes.

(ii) INFORMAL TRADING

Informal trading is one of the constitutional function of local government. The municipality as per this function is a regulator, developer and investor. The main objective of this programme is to promote informal trading businesses within KwaDukuza. The implementation of this function involves ensuring that all informal traders comply with the relevant by- laws, provision of working materials, capacity building initiatives, conducive working space and issuing of trading permits.

During the period of 2023/2024 financial year, the Municipality has developed a unique informal business policy and bylaw, which goes beyond the traditional informal trading policies. These policies are a response to challenges that were exposed during the covid 19 lockdown and other incidents. The new regime of policies covers any informal businesses or backyard businesses, or township economy related enterprises which operates without formal approval by the municipality.

This new informal trading policy is amongst the new policies approved by Council and are in line with the Ease of Doing Business (Senzalula) project, which will allow migrate the manual approve manual on-line application system of informal trading permits.

Key Initiatives implemented in 2023/24

- A total number of 212 permits were renewed to informal traders.
- municipality has continued to work with this sector, to support it and ensure it flourishes.
- municipality facilitated two financial literacy workshops in partnership with First National Bank
- Renovations of existing informal trading stalls at ward 06 and 22 was achieved through this financial year.

The public participation has been completed and these policies will be gazetted respectively during the 2024/2025 financial year.

(iii) HANDOVER OF NEW KWADUKUZA MUSEUM

One of the highlight for this year was the handover of the KwaDukuza Museum, which is one of the flagship heritage and tourism project for the Council. The state of art facility was officially handed over by the KZN Department of Sport, Arts & Culture to the Municipality on the 18th May 2024, which also co-incided with the commemoration of International Museums Day celebration. Due to some delays in the finalisation of the content research the provincial department loaned the Municipality with exhibition artifacts displayed during the event.

In the 2024/2025, the Municipality will be working the province in the finalisation of the research content. The delays had been a blessing in disguise, which will allow the revised display of one of Isibhudu Cave, as one of the local heritage site declared by UNESCO as a world heritage site.

(iv) TOURISM MARKETING

KwaDukuza Municipality adopted the use of events as a springboard for destination marketing tool targeting both domestic and foreign tourists. During the 2023/2024 the KwaDukuza Municipality Council approved several events hosted during the cause of this financial year. Most of the events were organised as part of offerings to the travellers and potential tourists.

During this financial year, the municipality hosted biggest events which include *2023/2024 Ballito Pro International Surfing Event, Ballito Rage, Umkhosi WeLembe, Blythedale Beach Festival, Ballito Summer Festival and Big Ballito Week.* These events have contributed to marketing our destination through various media platforms, which include streamline channels, DSTV, radio, social media, and use of influencers. According to the two Ilembe Business Confidence Surveys conducted jointly by the District Economic Development Agency (Enterprise Ilembe) and Ilembe Chamber of Business, Industry and Tourism, has indicated the significant recovery of the tourism sector, and attributed this to various events.

During the same period, the municipality in partnership with Enterprise Ilembe attended the tourism trade shows, which targeted travel and tourism agents and buyers in general.

Name of the Tourism Show	Venue	Dates
Beel Caravan & Outdoor Exhibition	Gauteng	22-24 February 2024
Meetings Africa 2023	Sandton Convention Centre, Gauteng	25-28 February 2024
World Travel Market 2023	Cape Town International	09-11 April 2024
Africa's Travel Indaba 2023	Durban ICC	14-16 May 2024

Table 61: Tourism Events attended

In addition, the Trade shows exist to provide the ideal platform for tourism exhibitors to showcase their offerings to international and local buyers destination marketing companies and leisure tourism companies. Tourism marketing shows enables an environment that is conducive for networking with buyers and industry colleagues.

The last event indicated above, also featured the Basic Quality Verification (BQV) programme certificate handover ceremony by the Deputy Minister of Tourism, to nine KwaDukuza emerging tourism establishment facilities. The BQV programme will enable the tourism establishments to be graded by the Tourism Grading of South Africa in future.

(v) REVIEW OF LOCAL ECONOMIC DEVELOPMENT (LED) STRATEGY

Local Economic Development strategy is one of the blueprint which guides the municipalities, to implement and measure successes of various LED initiatives. In its efforts to foster working relationships with various stakeholders, the LED unit in the previous financial year continued to be engaged with the national COGTA which resulted in KwaDukuza Municipality to be selected in support by the department to various municipalities in the country. The Municipality has been identified to benefit from the support by the department to review its LED strategy. In the year 2023/2024 the Municipality had already completed the LED maturity assessment process. The aim of the process was to assess the current status of LED and stakeholders, to be engaged when the process is being undertaken. The process will be finalised in the year 2024/2025, whereby COGTA will be appointing the service provide to assist the municipality to review its LED strategy.

(vi) IMPLEMENTATION OF MAYORAL LED START-UP PROGRAMME



The Mayoral LED Start-Up programme was successfully implemented during the financial year 2023/24, by KwaDukuza Municipality in partnership with the KZN EDTEA. The programme benefited 30 local SMMEs who were assisted with the procurement of start-up equipment, aimed as supporting the local SMMEs to create more job opportunities and contribute to the local economy.

(vii) FACILITATION OF BUSINESS WEEK



In 2023/24, the Municipality also facilitated the implementation of its annual Business Week programme which is commemorated with the Global Entrepreneurship Week. The event was hosted for over a period of three weeks, which included various activities such as media launch, ward based empowerment sessions, masterclasses on various business development support topics, as well as the business seminar and exhibition. The programme attracted more than 1000 SMMEs and members of the general community. One of the impact made by this initiative was of the opportunity granted to SMMEs to participate in the pitch for funding session, in front of potential funders. This opportunity served as an ideal platform to empower local SMMEs to pitch at a provincial and national level.


KWADUKUZA
museum
9




KWADUKUZA
MUSEUM




POLICE
KJM

G. HUMAN SETTLEMENTS

1. Legislative Mandate

Constitution of the Republic of South Africa, 1996 (Act no. 108 of 1996) Section 26: Everyone has the right to have access to adequate housing. The state must take reasonable legislative and other measures, within its available resources, to achieve the progressive realization of this right.

2. Housing Act, 1997 (Act no. 107 of 1997)

The national, provincial, and local spheres of government must give priority to the needs of the poor in respect to housing development and consult meaningfully with individuals and communities affected by housing development. Ensure that housing development provides a wide choice of housing and tenure options as is reasonably possible which is economically, fiscally, socially, and financially affordable and sustainable, is based on integrated development planning, and is administered in a transparent, accountable, and equitable manner, and upholds the practice of good governance.

3. KDM Human Settlements Key Functions

- Initiation of developments
- Planning and design of developments
- Package Applications for Human Settlements Projects
- Preparation of Project Development Applications and submission to relevant Authorities
- Implementation of Human Settlements Projects in accordance with agreements entered with KZNDHOS
- Coordination of Bulk Infrastructure
- Provide Basic Municipal Engineering services
- Transfer of Properties to successful owners
- Conduct Human Settlements Consumer Education
- Clearance of slums in Human Settlements developments
- Social Facilitation and Signing of beneficiaries for Human Settlements Developments

4. Human Settlements Highlights

During the 2022/23 Financial Year, the KwaDukuza Municipality achieved all the milestones that have designated the categorization of the 16 informal settlements of the National Upgrading Support Programme (NUSP) initiated by the National Department of Human Settlements supported by the Province. The categories are as follows:

- A - In Situ Formalization
- B1 – In Situ Basic Services and Category
- B2 – Relocate with Interim Basic Services

INFORMAL				IN SITU																SDA'S					
				SAN SOUCI	OHLANGE	NTWASHINI	LINDELANI EXTENSION	SHAKA SPRINGS	DUMP SITE	HILLVIEW	NYONI YA MANZI	MURUGANS AREA, WARD 19	MPONGO MPONGWENI	SHAYAMOYA	MAWOWANE	EMADANISHINI	HANGOES	UMGABABA	SHEFFIELD	SUBTOTAL IN SITU	SDA1: PTN 3 LOT11 OF FARM 1676 FU	SDA 2: STANGER	SDA 3: HANGOES	SUBTOTAL RELOCATION	SUBTOTAL (INSITU +RELOCATION)	DEFICIT
#	INFORMAL SETTLEMENT NAME	NUMBER UNITS 2020	NUSP CATEGORY	261	2 390	98	326		91	286	698	166	190	248	90	134	171	260	700	6 109	265	913	241	1 419	7 528	
1.1	San Souci	224	A/B1	224																224				0	224	-
1.2	Ohlange	1 499	A/B1		1 499															1 499				0	1 499	-
2.2	Ntwashini	32	B1			32														32				0	32	-
3.1	Lindelani Extension	444	B1/B2				326													326		118		118	444	-
3.2	Shaka Springs	265	B2																	-	265			265	265	-
3.3	Dump Site	144	B1/B2						91											91		53		53	144	-
3.4	Hillview	416	B1/B2							286										286		130		130	416	-
3.5	Nyoni ya Manzi	1 068	B1/B2								698									698		370		370	1 068	-
3.6	Murugans Area, Ward 19	261	B1/B2									166								166		95		95	261	-
3.7	Mpongompongweni	293	B1/B2										190							190		103		103	293	-
3.8	Shayamoya	292	B1/B2											248						248		44		44	292	-
4.1	Mawowane	150	B1/B2												90					90			60	60	150	-
4.2	Emadanishini	123	B1													123				123				0	123	-
4.3	Hangoes	228	B1/B2														171			171			57	57	228	-
4.4	Umgababa	384	B1/B2															260		260			124	124	384	-
5.1	Sheffield	167	A/B1																167	167				0	167	-
	Total	**5 990**		**224**	**1 499**	**32**	**326**	**0**	**91**	**286**	**698**	**166**	**190**	**248**	**90**	**123**	**171**	**260**	**167**	**4 571**	**265**	**913**	**241**	**1 419**	**5 990**	**0**
	Surplus			**37**	**891**	**66**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**11**	**0**	**0**	**533**	**1 538**	**0**	**0**	**0**	**0**	**1 538**	

It should be noted that within the 16 categorized informal settlements there are projects at the planning stage and some at the implementing stage and land identified for future projects. In the 2022/23 financial year the Municipality made an application and received approval to install the interim services for the Sheffield informal settlements which is in line with the above categorization A/B1 as per the table above. It should be noted that the approval to install the interim services was approved, the Implementation started in 2023/24 financial year and ending in 2024/25 financial year.

Table 62: Showing In Situ,Basic Services & Category

It should be noted that within the 16 categorized informal settlements there are projects at the planning stage and some at the implementing stage and land identified for future projects. In the 2022/23 financial year the Municipality made an application and received approval to install the interim services for the Sheffield informal settlements which is in line with the above categorization A/B1 as per the table above. It should be noted that the approval to install the interim services was approved, the Implementation started in 2023/24 financial year and ending in 2024/25 financial year.

5. Level 2 Accreditation

KwaDukuza Municipality as of 11 May 2023 signed a 3-Year Accreditation Level 2 with the KZN Department of Human Settlements. The KwaDukuza Municipality has been accredited in terms of Section 10 of the Housing Act to administer all the National Human Settlements program on its behalf, subject to certain conditions stipulated in the signed Implementation Protocol. It also ensures the capacitation of the Municipality on the assigned executive functions of administering the National housing programme, and clarifies, and ensure the performance of the respective roles and responsibilities of the National Human Settlements, Provincial Human Settlements, and the Municipality.

6.Nyathikazi & Mgigimbe Housing Project Launch, 26 May 2024 by KwaDukuza Municipality, Mayor Cllr. L Nhaca and KZN Department of Human Settlements, MEC Hon. Mr. KK Nkosi.

6.1 Nyathikazi Housing Project

Situated in KwaDukuza Municipality under Ward 03, the Project is both an In-Situ and Green Field Development and comprise a Total Yield of 912 Sites. The Project has serviced 495 Sites of 912 Sites. The Project will be implemented in Phases for the Housing Units Construction.

6.2 Mgigimbe Housing Project

Situated in KwaDukuza Municipality under Ward 09, the Project is In-Situ Upgrade (ISU) comprising of a Total Yield of 534 Units. The Project has completed Internal Services and is currently busy with Beneficiaries Administration and NHBRC Enrolment.





6.1 Nyathikazi Housing Project Ward 03		6.2 Mgigimbe Housing Project Ward 09
Project Type	Informal Settlement Upgrade	InSitu Upgrade (ISU)
Project No.	K23120002/1	K19030002/2
Ward	03	09
Yield / No. of Sites	300 (Phase 01)	534
No. of Beneficiaries	300 (Phase 01)	534
Project Value	R 57,816,304.00	R 99,552637

6.3 Housing Sector Plan

The Housing Sector Plan is a Five-Year Strategic Plan that is intended to guide a Municipality to deliver housing in a planned and coordinated manner. This plan strengthens the strategic objectives of sustainable human settlement. KwaDukuza Municipality set aside funding in the 2022/23 and 23/24 financial year to review the whole Housing Sector plan the reviewed of the plan included the seven phases as follows:

- Inception
- Policy Review
- Situation analysis
- Stakeholder Engagement
- Submission of draft
- Submission of the final report
- Closeout

The Human Settlements Plan was approved by Council on **26 March 2024**. it should be noted that the Housing Sector Plan will be updated yearly taking consideration of the information that will be received on the yearly IDP roadshows and the Provincial yearly business plan.

7. Housing Needs Register

The Provincial Department-appointed service provider undertaking to create a needs register for the KwaDukuza Local Municipality in June 2022. The National Housing Needs Register (NHNR) will be the tool to be utilized at a provincial and municipal level to enable households to register the need for adequate shelter as it is a web-based application that contains records related to the needs of households for adequate shelter based on captured housing needs questionnaires. As of the **financial year ending in 2023/24, (22 864)** questionnaires were captured, and the data collection is still in progress within KwaDukuza.

8. Priority Human Settlements And Housing Development Areas

The declaration of the Priority Human Settlements And Housing Development Areas (PHSHDAS) by the previous Minister I, LN Sisulu, Minister of Human Settlements, Water and Sanitation was realized on 15 May 2020 as per Gazette Notice No 43316 No 56. The declaration took cognizance of Section 3 of the Housing Act (No. 107 of 1997) read in conjunction with Section 7 (3) of the Housing Development Agency Act, 2008 (No. 23 of 2008), the Spatial Planning and Land Use Management Act (SPLUMA) (No. 16 of 2013), and the Infrastructure Development Act (No. 23 of 2014), hence the declaration of the 136 Priority Human Settlements and Housing Development Areas (PHSHDAs) in South Africa that include the two KwaDukuza areas as follows:

Development Area	Areas	Wards
Ballito/Shakaskraal	(Ballitoville, Charlotte Dale, Etete, Groutville, Nkobongo, Royal Palm Estates, Shakas Head, Shakas Rock, Shakaskraal, Shakaville, Sheffield Beach, Sheffield Manor, Simbithi, Tinley Beach, Tinley Manor Beach)	4, 7, 8, 12, 20, 21, 22, 23, 28,
KwaDukuza Town/Hyde Park- Nonoti Area	KwaDukuza (Charlotte Dale, Groutville, Highridge, New Guelderland, Prince's Grant, Stanger, Townview, Warrenton)	3, 5, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18,19, 24, 26, 29

8.1 Progress On The PHSHDAS In KwaDukuza

The South African Local Government Association (SALGA) appointed a service provider to assist with the development of a guideline for the PHSHDAs as well as the preparation of Development Plans for the KwaDukuza municipality for the two PHSHDA area namely KwaDukuza Ballito/ Shakaskraal Development Area and KwaDukuza Town/ Hyde Park – Nonoti Area. Further to this, the KwaZulu Natal Department of Human Settlements appointed a service provider to conduct the development plan focusing on the KwaDukuza Town/Hyde Park/Nonoti Priority Human Settlement and Housing Development Area (PHSHDA).

8.2 The Development Plan Purpose and Objectives

The development plan together with other existing plans and/or frameworks is aimed at providing a concise overview of the development opportunities from a human settlements perspective that includes infrastructure, social development, economic development, and ecological considerations in and around the PHSHD.

The high-level outcome of the development plan is to ensure human settlements' spatial transformation and consolidation. This requires that the implementation plan identify specific interventions that contribute to the transformation of the area, which should include human settlement projects and budgets, infrastructure programs and budgets, social infrastructure and budgets, economic development projects and budgets, spatial alignment schedule linking to other spatial plans etc as well as the institutional arrangements to coordinate developments in the PHSHDA.

- Create opportunities for liveable, inclusive, and resilient towns and cities;
- Reverse the unjust and dysfunctional spatial legacy of apartheid;
- Improve participation of the disadvantaged in the residential property market; and
- Increase the asset creation potential of the state's investments in human settlements

It should be noted that the deliverables of Ballito/Shakaskraal ((Ballitoville, Charlotte Dale, Etete, Groutville, Nkobongo, Royal Palm Estates, Shakas Head, Shakas Rock, Shakaskraal, Shakaville, Sheffield Beach, Sheffield Manor, Simbithi, Tinley Beach, Tinley Manor Beach) Development Plan was adopted by Council on the 30 November 2023 and the deliverables of KwaDukuza Town/Hyde Park-Nonoti Area progressed to Phase 5 and part stage 6 by the end of 2023/24 financial year the development plans will be concluded in 2024/25 financial year.

9. Restructuring Zones And Social Housing

KwaDukuza Municipality has demarcated the below areas (Restructuring Zones):

RESTRUCTURING ZONE	AREAS
ZONE 1 Approved	KwaDukuza CBD, Rocky Park, Stanger Heights, Doctorskop, Blythedale Beach, and Hyde Park
ZONE 2 Requested	Shakaskraal, Umhlali, Salt, Rock Park, Ballito, Compensation and Greater Driefontein

Table 63: Social Housing

Definition of the Restructuring Zone:

The Restructuring Zone is a geographic area identified for targeted investment based on the need for social, spatial, and economic restructuring of the area/s. Individual sites do not constitute restructuring zones.

In terms of The Social Housing Act, defines Restructuring Zones as the geographic area which has been-

- Identified by the Municipality with the concurrence of the government for the purpose of Social Housing,
- Designated by the Minister in the Gazette for an approved project.

The Restructuring Zone will be identified by the Council and declared by the Minister of Human Settlements.

Progress to Date:

- Council has approved projects within KwaDukuza Restructuring Zones.
- KwaDukuza Municipality has submitted the new restructuring zone boundaries for Zone 1 which is approved and gazetted
- KwaDukuza Municipality re applied for Zone 2 to Human Settlements and the application has been assessed by National Department of Human Settlements.

10. Housing Performance statistics for a 3-year period:

KPI	2021/22	2022/23	2023/24
New Houses Constructed	73	82	73
Houses Handed Over	59	77	72
Sites serviced	399	584	595
Transfers EEDBS	27	30	08

Table 64: Houses Constructed, Handed, and site serviced.

10.1 The Municipality made available funding for the retaining walls under Municipal capital budgets for Lloyds Housing Projects amounting to R 2 614 025 and Steve Bike Housing Projects amounting to R1 000 000.

11. Sheffield Mixed-Use Housing Project Ward 20

The project was initiated in 2018, located in Salt Rock, measuring 9.71 ha in extent. The land belongs to KDM. 11 families were occupying the site during the time of our appointment. The numbers grew as time went on and currently approximately 310 families are occupying the site rendering the site a fully-fledged informal settlement.

Project Type	Mixed-Use: FLISP (FIRST HOME FINANCE), BNGs and Social Housing
Project No.	K22050005
Ward	20
Yield / No. of Sites	700
No. of Beneficiaries	700
Project Value	R4,577,022.00 (Planning) + R21,278,515.06 (Interim Services)
Status Quo	Construction
Brief Scope of Works & Progress (Interim Services)	The following services are planned as part of the interim solution: • Electrification • Roads and stormwater • Ablution blocks • Communal standpipes • Waste skip 1. Roads – 1.3km: Base and Subbase complete, wearing course at 75% 2. Stormwater: 600mm diameter concrete pipes have been delivered and installed. Headwall and catchpits to commence. 3. Water and Sanitation: Sewer excavation done but trenches are now buried and must be redone, 110mm dia. sewer pipes delivered. 4. Temporary Ablutions: Raft foundations are to be allocated to local sub-contractors. Excavation 5. Electrification: The site establishment of the electrical contractor is complete. 19 No. of 11m poles, 34 No. of 9m poles, 30 No. of 2.5 cross arms and 311 No. of 5m poles have been delivered on-site. 25 poles have been planted to date.













12. NYATHIKAZI HOUSING PROJECT

Nyathikazi Housing Project is situated in KwaDukuza Municipality under Ward 3. The project is both an in-situ and greenfield development and comprises of 912 sites. The project has serviced 495 sites of 912 sites. The project will be implemented in phases for the house construction.

The MEC for Human Settlement approved the construction of 300 units for phase 1 on the 4th of January 2024 and the tripartite agreement was concluded on the 7th of May 2024.

Project Type	Informal Settlements Upgrade
Project No.	K23120002/1
Ward	03
Yield / No. of Sites	300
No. of Beneficiaries	300 for phase 1
Project Value	R57 816 304.00
Status Quo	Construction
Brief Scope of Works & Progress	The following services are planned as part of the interim solution: • Electrification • Roads and storm water • Ablution blocks • Communal standpipes • Waste skip









13. MGIGIMBE HOUSING PROJECT WARD 09

The land development area is situated in Ward 9 of the KwaDukuza Municipality in an area commonly known as Mgigimbe. The proposed development is linked to the Stanger CBD by a provincial road and an existing internal municipality road network. It is situated 17,6km west of the KwaDukuza CBD and approximately 7,8 km from the R102 intersection via provincial road L389 through Groutville.

Mgigimbe Housing Project is comprised of 534 sites/units which will cater for low-income households within the area. The project consists of both green and brownfields.

Project Type	ISU
Project No.	K19030002/2
Ward	09
Yield / No. of Sites	534
No. of Beneficiaries	534
Project Value	R99 552 637.44
Status Quo	Construction
Brief Scope of Works & Progress	The following services are planned as part of the interim solution: • Electrification • Roads and storm water • Ablution blocks • Communal standpipes • Waste skip









14. STEVE BIKO EXTENSION HOUSING PROJECT

Steve Biko Phase 2 project is an urban informal settlement upgrade project, it will provide houses for beneficiaries already residing in the area. The development of this area is part of the municipality's slums clearance programme. Stage 1 funding was approved on 12 December 2013 and all planning, facilitation and design have been completed. It was agreed with the Department of Human Settlements that both Stage 2 & 3 funding should be applied for simultaneously to avoid delays in service delivery. Stage 2 & 3 funding was approved on 11 March 2016.

Project Type	In-situ Upgrade Housing Project / PHP
Project No.	4022
Ward	13
Yield / No. of Sites	142
No. of Beneficiaries	1028
Project Value	R214 689 264,97
Status Quo	Construction
Brief Scope of Works & Progress (Interim Services)	Earth Retaining walls are being constructed on unsafe banks created by platforms on steep slopes to construct houses and services.





15. LLOYDS HOUSING PROJECTS

Lloyd's Housing Project is a partial greenfield and majority in-situ upgrade project. The project comprises of the construction of 1 000 RDP/BNG houses and Grade A roads, stormwater, water and sewer services. Internal services construction is in progress in the Greenfields portion of the project area described as phase 1. Construction of 45 houses is completed and services construction is in progress.

Project Type	LLOYDS HOUSING PROJECT (GROUTVILLE PRIORITY 1 PHASE
Project No.	K07080006
Ward	14
Yield / No. of Sites	100
No. of Beneficiaries	988
Project Value	• R67 494 899.58 (DOHS budget) for planning, services and houses • R13,322,340.43 for retaining walls 1, 2 and 3. Including a budget of R2 614 025 +VAT for retaining wall no. 2 in the 2023/24 financial year.
Status Quo	Construction
	The following services are being executed as part of the scope of work and engineering solutions for Phase 1: 1. Refurbishment of 45 Vandalized houses. All houses are completed, handed over and occupied. 2. Construction of Water, sewer, roads and storm water internal services. Water and sanitation are complete on roads A1 (307m), A2 (87m), A3 (92m) and A4 (228m). Roads and stormwater kerbing and channeling are 90% complete on roads A1, A2, A3 and A4. 3. Earth Retaining walls are being constructed on unsafe banks created by platforms on steep slopes to construct houses and services. Retaining wall no. 1 was completed in 2022/23 Retaining wall no. 2 was partially completed as per 2023/24 available budget of R2 614 025 +VAT. 165m length and 2.5m height is complete with the budget. The remaining portion of the wall will be completed during 2024/25. Retaining wall no. 3 will commence in 2024/25









16.FINANCIAL PROJECTIONS AS PER NATIONAL AND PROVINCIAL BUSINESS PLAN

Project Number	Project Name	Ward	2020/21 Budget	2021/22 Budget	2022/23	2023/24
K15100002	Charlottedale	10/29	R1 000 000	R 1 000 000	R 500 000	R 200 000
K07080006	Groutville Priority 1 Ph 2 Lloyds	14	R18 292 934	R7 446 362.10	R 6 000 000	R 1 591 057.80
K07080004	Groutville Ntshawini Priority 1 Ph 2	26	R18 292 934	R7 446 362.10	R 8 332 800	R0
K04010006 K20020027	Ethafeni (Transfers)	12	R0	R300 000	R367 900	R300 000
K04090001	Etete Phase 4	7/20	R18 362 501	R13 140 369.00	R29 590 640	R12 287 890.80
K07080005	Groutville Priority 1 Ph 2 Chris Hani	15	R18 292 934	R10 512 511.20	R4 000 000	R0
K06020002	Sakhamkhanya Phase 2 Housing Project	1	R18 827 934	R7 669 020.00	R3 250 000	R 6 425 953
K11080002	Sokesombone	25	R25 507 045	R0	R0	R0
K03090001	Steve Biko Ph 2	13/16/26	R27 357 546	R13 637 700.00	R7 272 574	R 9 140 791
K10110002	Rocky Park	18	R0	R19 000 000	R5 808 135.62	R0
K11110008	Nonoti Mouth	3	R0	R2 475 994.00	R 372 256,58	R2 475 994
K08120001	Madundube	27	R0	R0	R7 983 816,00	R 17 272 980
K1930002	Mgigimbe	9	R 2 000 000	R 8 803 400.00	R 8 332 800	R 4 493 167.54
K1510005	Sihle Phakathi	24	R19 992 934	R 0	R3 900 000	R31 438 155
K10110001	Nyathikazi	3	R0	R0	R4 641 652.25	R 14 803 243
K03090004	Driefontein Replanning	21	R1 500 000	R 400 000	R0	R0
K13090006	Hyde Park	10	R0	R0	R0	R0
K21030004	Shakasprings	17	R 350 000	R 350 000	R0	R 1000 000
	Shakashead replanning	4	R0	R0	R 200 000	R 500 000
K03100012	Groutville P5 implementation and replanning	9	R0	R200 000	R367 900	R R321 000
	Chief Albert Luthuli (Engineering ASSESSMENTS)	9 / 10 / 11 / 12 / 14 / 15 & 26	R0	R0	R680 000	R0
K03100011	Groutville P2 implementation and Replanning	11	R0	R 300 000	R 376 985	R0
K22030006	Shakaville Integrated	18	R0	R0	R1 600 000	R1 200 00
K22050005	Sheffield (Planning and Bulks)	20	R0	R0	R1 200 000	R 3 200 000
K22030007	Rocky Ridge (Planning)		R0	R0	R 1 200 000	R0
	Sinqobile Upgrading Plan	21				R 1 500 000
	Mbozamo Assessment	18				R 294 100
	Lindelani Transfers	5				R 26 000

Table 65: Financial Projections - National And Provincial Business Plan

17. BLOCKED AND CLOSED-OUT PROJECTS

The Projects that fall within this category are mostly old Projects where some construction has been completed with only Subsidy Administration issues and social facilitation is required to resolve beneficiary issues. Some Projects at close out require funding to complete some milestones namely Town Planning, Conveyancing, and expropriation, etc., some projects have been funded using Special Funding from the Swiss Economic Corporation Office and World Bank and this funding is mainly for those projects that require registering of Property (Title Deeds Restoration Programme).

NO	Project Name
1	Lindelani Phase2
2	Ext 46 Lindelani Phase1
3	Mbozamo Phase 1
4	STANGER EXTENSION 46: Senzangakhona
5	Steve Biko Phase 1
6	Nkobongo Phase1
7	Nkobongo Phase2
8	Shakashead Phase 2
9	Ethafeni
10	Chief Albert Luthuli (CALLRUP)
11	Groutville Priority 5
12	Shayamoya Phase 2
13	Groutville 1
14	Groutville Priority 2
15	Dube Village
16	Aldenville

Table 66: Blocked housing projects

18. HOUSING RECTIFICATION

Rectification Programme that aims to assist projects that were implemented between 1996 -2002. These are projects that were implemented when the subsidy was too minimum, and the product resulted in being small and with poor workmanship. KwaDukuza Municipality has nine (9) projects that meet the criteria of a rectification program.

Projects that were submitted by KwaDukuza Municipality under the rectification Programme		
Nkobongo Phase 1 & 2 (494 & 1009) Stanger Ext 46 (284) Umdlebeni (936) Shayamoya	The Projects were assessed by NHBRC	The Municipality received a correspondence that the rectification programme was discontinued
Shakashead Phase 1(382) Lindelani (272) Steve Biko Phase 1 (198)	The projects were not approved for assessment	The Municipality received correspondence that the rectification program was discontinued

19. AFFORDABLE HOUSING

KwaDukuza Municipality took a resolution to initiate Integrated Developments. The main objective of this initiative was to promote people of different income brackets to live together. These developments will have various programs within one development such as Low Income, Affordable (FLIPS), Community Residential Units (CRU), Social Housing, etc. The following are the projects that have been initiated and are at various stages of implementation:

NO.	WARD	PROJECT NAME	IMPLEMENTING AGENT	PROJECT STATUS
1.	19	Rocky Park	Likhanyile Consulting Engineers	Blocked
2.	11	Hyde Park Country Estate	Vumesa (PTY) LTD	Planning Stage
3.	7/8/20/23/28	Vlakspruit Farm	BVI	Pre-Planning Stage
4.	18	Shakaville Extension	SMA Consultants	Planning Stage
5	4	Shakashead development	SCM Process	SCM Process
6	20	Sheffield	Asande Projects	Planning and Interim services Installation

Table 67: Affordable housing project

20. HUMAN SETTLEMENT DEVELOPMENT CHALLENGES IN 2023/2024 FINANCIAL YEAR

- The scarcity of land for human settlement development;
- In cases where land is available, the landowners are asking for extremely high compensation;
- Urban poor living in very squalor or difficult conditions. This then necessitates KwaDukuza Municipality to be proactive in providing decent living conditions for these people e.g. Shakasprings;
- Unavailability of Funds for Land Acquisition;
- The lack of Council-owned land for human settlement in Ballito makes it impossible for the Council to ensure the integration of communities;
- Insufficient Funds for Bulk Infrastructure e.g., bulk electricity, roads, sewerage, and water;
- Land Invasion; Selling of Council Land;
- The rapid increase in population adds to the housing backlog,
- Unavailability of accommodation;
- The influx of people coming to KwaDukuza to seek job opportunities;
- Budget -Cut/Constraints;
- Discontinuing of Rectification Programme;
- None-Prioritisation of Rural Development.

H. YOUTH AND SPORTS DEVELOPMENT UNIT

Two-third of KwaDukuza Municipality population is youth. Therefore, it is assumed that most of the services and development projects implemented by the municipality are responsive to young population. And this is to expose the youth to various career paths and opportunities in order to broaden their futures .During this financial year the municipality facilitated a number of youth development initiatives and programmes as part of addressing challenges facing young people within KwaDukuza.

YOUTH DEVELOPMENT BUSINESS UNIT INITIATED PROGRAMS:

In April 2017 Council approve the establishment of a Youth Business Unit. The establishment of the Youth directorate/ Business Unit seek to outline strategies and programmes that will be used to address challenges faced by KwaDukuza youth.

Youth are considered to be the future of this country. However, many are Alienated, feel hopeless and resort to social ills. It is than the responsibility of the Municipality to provide its young people with opportunities for obtaining education, for acquiring skills, and for participating fully in all aspects of society

FOCUS AREA 1 : Youth Development	FOCUS AREA 2 : Sports Development
• Mainstreaming of youth development • Youth economic participation • Skills development • Education and career guidance • ICT and advisory services • Creative arts	• Mass sports and recreation participation • Enhancing sports coordination • Talent identification and development • Federation development and support • Social cohesion and development • Promoting a healthy lifestyle

Legislation mandates for youth development functions:

National Youth Policy; Sports and Recreation Act 110 of 1998; National Youth Development Agency act 54 of 2008; Safety at Sports and Recreation Events act 02 of 2010(SASREA); White paper on Sports and Recreation; Provincial Youth development strategy

NYDA Products And Services offered at the Centre

- NYDA Grant funding for individual businesses and cooperatives capped at R200k
- NYDA BCS Voucher e.g. : business plans etc.
- Outreach programmes
- Trainings on Business Development, Sales Pitch, Life Skills and Jobs Preparedness
- Mentorship program
- Jobs database
- Information and support on National Youth Service programs

Youth Development Interventions

PROGRAMME/ PROJECTS NAME	BRIEF DESCRIPTION	IMPLEMENTATION DATE	STATUS
1. PROGRAMMES (Oct – Dec 2023)			
Ward 21 & 27 youth forum led Career guidance outreach programme	Ward 27 Career Day, the aim of the career day was to: • Assist youth with online applications to different tertiary institutions. • Encouraged youth to make informed decisions about their career development. Stakeholders involved were SAPS; IEC and COGTA	14 October 2023	Implemented
KwaDukuza Youth Forums Induction workshop	The induction aimed at capacitating all new members of the Youth Forums across all wards of the expectations, performances , roles and responsibilities. The induction is carried out under the guidelines of Provincial COGTA&OTP integrated youth development strategy.	17 November 2023	Implemented
Youth in Business Seminar	The Youth Business Information Sharing event is a full-day programme for youth centred on innovation and entrepreneurship. It features interactive presentations, networking opportunities, engagement with presenters/ speakers and exhibitions by young entrepreneurs. It is a platform that provides for young existing and aspiring entrepreneurs to acquire knowledge of the business world and be equipped with knowledge on various business requirements and potential funding models. Just over 200 young people benefited knowledge and participated in the programme. Participated entities: Ilembe Enterprise, KwaDukuza LED, EDTEA, KZN Department of Agriculture, Small Enterprise Development Agency, National Youth Development Agency, Ithala Development Finance Corporation Limited, Standard Bank and Nedbank	24 November 2023	Implemented
KwaDukuza Rowing Development	SA Schools Boatrace championships held in Eastern Cape, Port Alfred from 08-09th of December 2023. Kwadukuza supported 22 selected KwaDukuza athletes and a coach to participate in these championships facilitated by Rowing South Africa	08-09 Dec 2023	Implemented
Miss KwaDukuza pageantry programme	Miss KwaDukuza is a leadership platform for ambitious young KwaDukuza women .Through the pageantry process, contestants receives protruding coaching into advanced networking business and life skills 16 December 2023 Blitz - KwaDukuza Beaches | 09:00 18 December 2023 Miss KwaDukuza Interviews | 10:00 Council Chamber 20 December 2023 Photoshoots | 12:00 Civic Building & Luthuli Statue 27 December 2023 Miss KwaDukuza Finale | 08:00 Blythedale Beach Over 105 young women participated in the programme from ward level to the Grand Finale.	August – Dec 2023	Implemented

Youth Development Interventions *...continued*

PROGRAMME/ PROJECTS NAME	BRIEF DISCRIPTION	IMPLEMENTATION DATE	STATUS
1. PROGRAMMES (Oct – Dec 2023) *...continued*			
KZN SALGA Games (KwaDukuza Programme)	KZN has been spearheading the development of sports in all 61 municipalities in KwaZulu Natal through the Inter-municipal games. These games have been one of the flagship sports programmes runed by local government sector in this country successful KwaDukuza implementation plan • Zonal games (Football & Netball – (Clustered wards) 28 Oct - 04 Nov 23 • Multi Coded selections (28 Oct – 11 Nov 2023) • Final selections (11 Nov 2024) • Local squads training sessions (08 days-18-25 Nov 2024). • District Selection games (26 Nov 2024) • District Training sessions (3 – 4days) • Provincial Games – 07-10 December 2023@King Cetshwayo District. 2844 youth took part in the programme in various stages of the programme. Approximately 31 youth in business benefited in the process through supply of goods and services.	August – Dec 2023	Implemented
Blythedale beach festival 2023	The beach festival is used as water safety awareness campaigns to curb a growing number of fatalities within coastal areas during the festive season/period. The event comprises of variety of offerings such as : Beach sports activities, entertainment, kiddies corner, Miss KwaDukuza pageant, water safety awareness, life skills educare session, health screenings and trading stalls. Young people and communities from all 30 KwaDukuza wards partake in the programme. This is a family friendly environment which impacts over 5000 patrons that converge and enjoy festivities	27 December 2023	Implemented
2. PROGRAMMES (Jan 2024- March 2024)			
Back to school campaign: 1. Financial assistance programme/ Bursary	Supporting needy and deserving students to enrol at institutions of higher education by providing registration and admission related fees to the value of R8000 per student. Council set aside R850 000 to assist 106 young people as per the available budget.	25 Jan – 01 Feb 2024	Implemented
2. Matric Excellence awards	Matric class of 2023 excellence awards are held in partnership with the Department of Education in honour, recognition of the outstanding accomplishments and contributions of learners and educators and other role players during the 2023 exams programme.	01 March 2024	Implemented
3. Dress a child	KwaDukuza Municipality as part of its interventions and support of indigent families, every year implement a programme linked with Back to School Campaign, called Dress a Child to support destitute learners with full set of school uniforms. Dress A Child programme are integral party to KwaDukuza Municipality basket of indigent support services, which is also linked to Operation Sukuma Sakhe programme 600 learners set to benefit from the programme each ward allocated 20 beneficiaries	08 March 2024- 15 March 2024	Implemented
ECDs Learnership programme	KwaDukuza Municipality partnered with Environment and Language Education Trust (ELET) in conducting the ECD 12Months learnership programme for ward based females working within the ECD space. These are unqualified females working within the ECD centres at KwaDukuza wards. ELET had an approved funding for ECD NQF level 4 one-year learnership to commence in February 35 women across all KwaDukuza are participating in the programme	04 March – March 2025	Ongoing

Youth Development Interventions *...continued*

PROGRAMME/ PROJECTS NAME	BRIEF DISCRIPTION	IMPLEMENTATION DATE	STATUS
2. PROGRAMMES (Jan 2024- March 2024) *...continued*			
SEDA SMME MICRO ENTERPRISE SUPPORT PROGRAMME	The SMME Support Programme is a training and mentorship project designed to assist and empower small businesses by upskilling them in order to thrive in today's competitive market 75 of KwaDukuza small businesses now shortlisted to partake in the programme.	18 March 2024 Induction	Ongoing
Youth Council Support programme (Strategic management workshop)	The workshop will in addition provide the youth council with an opportunity to develop strategies and design programmes to empower the youth of KwaDukuza as well as to craft the 2024 Youth council calendar. Part of the Youth Council responsibilities includes identifying priorities and fashioning policies that support the identified priorities as well as to contribute towards the application of these policies through public services.	08-10 March 2024	Implemented
Sports development interventions (Support towards KwaDukuza federations)	• KwaDukuza Cricket union supported with transport towards regional championships held at - Addison Park Empangeni • KZNBA -Provincial Basketball championships/selections (KwaDukuza squad supported to partake in the championships games held in Durban) • Mlungisi Sikhakhane tournament • KwaDukuza Boxing club supported with transport and meals towards the provincial boxing championships that took place on the at Clemont , Durban • KwaDukuza Karate federation supported with transport to National Matlosana CUP which took place in Gauteng, Klersdorp • District Netball federation supported with prizes and medals on the held Netball championships that took place at Stanger high school	04 February 2024 10 February 2024 17 February 2024 29 June 2024 02-03 March 2024 09 March 2024	Implemented
3. PROGRAMMES (April- June 2024)			
Chief Albert Luthuli Tournament	This programme is held on an annual basis to commemorate the life and achievement of Inkosi chief Albert Mvumi Luthuli as the recipient of the Nobel Peace prize awarded for his work, sacrifices and dedication to the liberation struggle and the fight for human rights. The programme celebrates the life and times of Inkosi Albert Luthuli through sports particularly soccer as he contributed immensely through the establishment of soccer's structures in and he's involvement in ensuring that everyone who live in the country is afforded equal opportunities to partake in sports.	16 March 2024	Implemented
Ward based Easter celebration games {MultiCoded}	This initiative seeks to respond and support various requests from ward-based youth structures to host their ward led Easter festival activations /games in celebration of Easter weekend for the year 2024.	29 Mar-01 April 24	Implemented
KwaDukuza Career Guidance (in School)	Career planning provides learners with a clear sense of direction in professional life. It helps learners identify strengths, passions, and areas of interest, allowing learners to choose a career path that aligns with values and aspirations. To held in all KwaDukuza Secondary schools.	15-23 April 2024	Implemented
KwaDukuza Integrated youth outreach programme	KwaDukuza youth integrated outreach programme aimed to forge relationships with sector partners in order to facilitate relevant information on available opportunities, engage and educating our communities. Proposed wards (Ward 01, 02,03, 04, 05, 16 & 23 before End of F/Y). young people from the listed wards benefited with knowledge to empower them ton take informed decisions about their lives through available employment t opportunities , educational and business opportunities offered by government and its entities	15 April – July 2024	Implemented

Youth Development Interventions *...continued*

PROGRAMME/ PROJECTS NAME	BRIEF DISCRIPTION	IMPLEMENTATION DATE	STATUS
3. PROGRAMMES (April- June 2024) *...continued*			
KwaDukuza 100% homebrew Music Festival	100% KwaDukuza biggest platform for local talents to show off their talents through musical concert .for KwaDukuza performing artist by KwaDukuza artist. The event accommodated 100% KwaDukuza performing art Genres. Over 21 KwaDukuza emerging artists benefited through this programme	27 April 2024	Implemented
Business Management Training(BMT) and sales pitch	KDM in partnership with NYDA staged a BMT programme as part of the Entrepreneurship Development Programme (EDP). The training is designed to create entrepreneurship awareness and provide business skills training to aspiring and existing young entrepreneurs in order to develop their Personal Entrepreneurial Competences. The programme also afforded an opportunity to trained youth to pitch/ present the creative business ideas for funding purposes.	13 -17 May 2024 Training 20-21 May 2024 Sales Pitch	Implemented

CERTIFICATE HANDOVER CEREMONY: BUSINESS MANAGEMENT TRAINING

KwaDukuza Municipality in collaboration with NYDA iLembe District office hosted a Business Management Training Programme which was aimed at creating a conducive environment for young entrepreneurs to access relevant entrepreneurship skills, knowledge, values and attitudes for businesses.

The programme offers entrepreneurship training that responds adequately to the market and business needs of young people. The business management training programme offers courses designed to support young entrepreneurs in the following stages of business: pre-start up / idea generation, survivalist, early development, growth & expansion.

The courses on offer are approved and accredited by ILO, the International Labour Organisation. Start and Improve Your Business (SIYB) which is the largest global business training programme.

It assists small scale entrepreneurs to start and grow their businesses and create employment.



These training courses are offered as a 3-6 day course depending on the specific needs of the young person and the level of the business.

Participants in the NYDA Business Management Training Programme were issued with a certificate of completion for participating in the course. The official handover ceremony took place on Tuesday, 21 May 2024 at the KwaDukuza Town Hall. The Business Management Training programme continues to successfully provide entrepreneurial skills to young people.





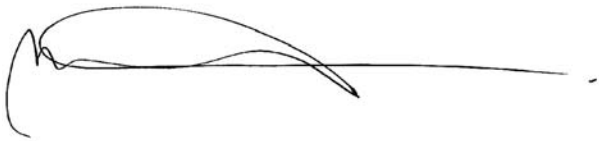
03

ANNUAL PERFORMANCE REPORT FOR 2023/2024

KWADUKUZA
MUNICIPALITY

ANNUAL PERFORMANCE REPORT

I certify that the performance reporting of the municipality has been done in line with the 6 national KPA's and is the focus of the MSA Section 46 requirements as set out from pages 169 to 213 and therefore reflects the performance of the municipality for the financial year 2023/2024, comparisons to performance of the previous financial year and measures to improve performance.



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NJ. MDAKANE (MUNICIPAL MANAGER)

DATE : 31 AUGUST 2024

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ABBREVIATIONS

1. AFS	Annual Financial Statements
2. AMR	Automated Meter Reader
3. APR	Annual Performance Report
4 AR	Annual Report
5. AGSA	Auditor-General South Africa
6. AUDCOM	Audit Committee
7. BU	Business Unit
8. BAC	Bid Adjudication Committee
9. BEC	Bid Evaluation Committee
10. BSC	Bid Specification Committee
11. CAPEX	Capital Budget Expenditure
12. CLO	Community Liason Officer
13. COGTA	Cooperative Governance and Traditional Affairs
14. COMM SERV	Community Services Business Unit
15. DOHS	Departmental of Human Settlement
16. IGR	Intergovernmental Relations
17. ELTT	Energy Loss Task Team
18. EPWP	Extended Public Works Programme
19. EEDBS	Enhanced Extended Discount Benefit Scheme
20. EXCO	Executive Committee
21. EBU	Electrical Services Business Unit
22. FY	Financial Year
23. FBU	Finance Business Unit
24. ICT	Information and Communication Technology
25. IDP	Intergrated Development Plan
26. IA	Implementing Agent (housing) or Internal Audit
27. KDM	KwaDukuza Municipality
28. KPA	Key Performance Area
29. KPI	Key Performance Indicactor
30. KZNDHS	KwaZulu Natal Departmental of Human Settlment

31. LED	Local Economic Development
32. LPA	Local Public Administration
33. LR	Labour Relations
34. MANCO	Management Committee
35. MFMA	Municipal Finance Management Act
36. MIG	Municipal Infrastructure Grant
37. MSA	Municipal Systems Act
38. mSCOA	Municipal Standard Chart of Accounts
39. NDMC	National Disaster Management Centre
40. OHS	Occupational Health & safety
41. OPEX	Operating Budget Expenditure
42. ORG	Organisational
43. OSS	Operation Sukuma Sakhe
44. PAC	Performance Audit Committee
45. PPPF	Preferential Procurement Policy Framework
46. PMS	Performance Management System
47. PME	Performance Monitoring and Evaluation
48. POPI ACT	Protection of Personal Information Act
49. POE	Portfolio of evidence
50. Q	Quarter
51. RMC	Risk Management Committee
52. SECO	Swiss State Secretariat for Economic Affairs
53. SCM	Supply Chain Management
54. SCADA	Supervisory contol and data acquisition
55. SDBIP	Service Delivery and Budget Implementation Plan
56. SETA	Sector Education and Training Authority
57. SMME's	Small Medium Micro Enterprises
59. SPLUMA	Spatial Land Use Management Act
60. WSP	Workplace Skills Plan
61. WULA	Water Use License Application

1. INTRODUCTION:

This section indicates, in more detail, the performance of the municipality for the financial year and refers to the supporting documentation, including the Organisational Service Delivery and Budget Implementation Plan (SDBIP). The report has been compiled taking cognisance of the relevant legislation guiding the development and implementation of the Performance Management System of a Municipality as outlined hereunder.

- ***The Municipal Systems Act of 2000, Chapter 6 & Section 46.***
- ***The Municipal Finance Management Act 56 of 2003, Chapter 12***
- ***Treasury Regulations, Circular 63***
- ***Local Government: Municipal Planning And Performance Management Regulations, 2001***
- ***Local Government: Municipal Performance Regulations For Municipal Managers And Managers Directly Accountable To Municipal Managers, 2006***

The performance reporting of the municipality is done in compliance with the 7 national Key Performance Indicators (KPI's) and is the focus of the MSA Section 46 requirements and therefore reflects the performance of the municipality for the financial year, comparisons to performance of the previous financial year and measures to improve performance. The 7 National KPIs listed below can be found within the Annual Performance Report across different Key Performance Areas (KPA's) they are:

National KPI's as per – Local Government: Municipal Planning and Performance Management Regulations, 2001.	**Adjustments (shown in italics), in terms of Municipal Systems Act 32 of 2000; Section 38(a)(ii), to the following KPI's to enable KwaDukuza Municipality to report effectively:**
a) The percentage of households with access to basic level of water, sanitation, electricity and solid waste removal;	*1. The number of households with access to basic level of electricity.* *2. The percentage of households with access to basic level of solid waste removal.*
b) The percentage of households earning less than R1100 per month with access to free basic services;	*3. The percentage of indigent households earning less than R4 500 per month with access to Free Basic Electricity.* *4. The percentage of indigent households earning less than R4 500 per month with access to Free Basic Solid Waste.*
c) The percentage of a municipality's capital budget actually spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan.	5. The percentage of a municipality's capital budget actually spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan
d) The number of jobs created through municipality's local, economic development initiatives including capital projects.	*6. The number of jobs created through municipality's local economic development initiatives.*
	7. Number of jobs created through municipality's Capital Projects in the IDP
e) The number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan.	*8. The number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan* *Highest Three levels:-* *1) Top Management MM, ED, and Directors (Task Grade 19 -26)* *2) Senior Management (Task Grade 16 - 18)* *3) Professionals (Task Grade 14 -15)*
f) The percentage of a municipality's budget actually spent on implementing its workplace skills plan.	9. The percentage of a municipality's budget actually spent on implementing its workplace skills plan
g) Financial viability as expressed by the following ratios: Debt coverage, cost coverage & outstanding service debtors to revenue	*Financial Management and viability expressed in the ff ratios:*
	10. Debt coverage ratio. Total operating revenue received - operating grants/ debt service payments
	11. Unencumbered cash coverage Ratio (1month)
	12. Ratio of Outstanding service debtors to annual revenue actually received for services (i.e., electricity and refuse)

Table 1 – APR - National Key Performance Indicators

The different KPAs which form the basis of the reporting as legislated and found across all Business Units are:

- ***Municipal Institutional Development & Transformation (MID&T)***
- ***Good Governance & Public Participation (GG&PP)***
- ***Local Economic Development (LED)***
- ***Financial Viability and Management (FV& M)***
- ***Basic Service Delivery and Infrastructure Development (BSD)***
- ***Spatial Planning & Environmental Management (SP& E)***

KwaDukuza Municipality's Annual Performance Report has therefore complied with all the relevant legislation in terms of the setting of performance indicators and targets, alignment to the IDP and the Performance Agreements of the Section 56/57 Senior Managers that have been developed from the Top Layer of the SDBIP as prescribed by Circular 13 of the MFMA 56 of 2003. The performance indicators and targets have been set in line with a SMART principal model, which states that they should be simple, measurable, achievable, realistic and time bound.

The Annual Report of the Municipality covers in detail the assessment of Service Providers as required by "Circular 63 on the compilation of the Annual Report," which will appear on Appendix I of the Annual Report. This assesses the efficiency and effectiveness of the services acquired from the service providers to ensure value for money for the municipality.

In this Annual Performance Report, in terms of the Municipal Systems Act, Section 76, the service provider performing a core function of the Municipality at KwaDukuza Municipality is Dolphin Coast Waste Management and an assessment of the service provider can be found below under "Performance of Service Providers."

KPA ALIGNMENT TO THE IDP OBJECTIVES

KEY PERFORMANCE AREA	KDM GOALS FROM THE IDP	STRATEGIC OBJECTIVE OF THE KDM IDP
Municipal Transformation and Institutional Development	1. Build the capacity and systems for the 4th Industrial Revolution and the integrated e-government services, 2. Create and promote a culture of enhanced service delivery, innovation and excellence through capable cadres of local government	1. To invest in skills development 2. To enhance organisational performance **(2)**
Good Governance and Public Participation	3. Improve good governance, audit outcomes and consequence management, 4. Strengthen public participation, complaints management system and accountability 5. Ensure mainstreaming and meaningful participation of vulnerable groups (i.e., Youth, women, disabled people) in all developmental programmes 6. Create a safer and crime free municipal area through community- public-private partnerships.	1. To ensure co-ordination and alignment of developmental programmes of the municipality with other spheres of government 2. To involve local communities in matters of local government 3. To ensure effective and efficient integrated legal and advisory Legal Services for Council 4. To provide effective and efficient Internal Audit services for Council 5. To ensure compliance with the laws and regulations To enhance organisational performance (repeat) 6. To identify, assess and manage key risks of which organisation is exposed to 7. To perform follow-ups on implementation of action plans 8. To address oversight requirements of risk management and institution's performance with regards to risk management 9. To ensure co-ordinated effort for the implementation of positive impact towards behaviour change. 10. To streamline empowerment and development of vulnerable groups **(10)**

KPA ALIGNMENT TO THE IDP OBJECTIVES *...continued*

KEY PERFORMANCE AREA	KDM GOALS FROM THE IDP	STRATEGIC OBJECTIVE OF THE KDM IDP
Local Economic Development	7. Promote radical socio-economic transformation agenda to address inequality, unemployment and poverty	1. To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed 2. To develop a prosperous, inclusive, transformative and diverse local economy **(2)**
Basic Service Delivery & Infrastructure Development	8. Expand and maintain the provision of quality basic services and the integrated human settlements	1. To involve local communities in matters of local government 2. To facilitate provision of formal housing through construction of high-quality houses. 3. To ensure fair, transparent and compliant housing beneficiary management system. 4. To restore human dignity through asset ownership 5. To ensure that all citizens have an electricity service connection 6. To ensure that energy losses are reduced within legislated guidelines 7. To maintain and upgrade existing municipal infrastructure 8. To ensure that all households have access to roads 9. To ensure safety to road users 10. To ensure that the community has access to functional public amenities 11. To provide access to basic municipal services to all citizens 12. To provide access to basic solid waste services to all citizens 13. To ensure that the community has access to licenced burial facilities **(13)**
Financial Management and Viability	9. Enhance municipal financial sustainability.	1. To contribute to a safe and secure environment 2. To ensure municipal budget complies with MFMA and Treasury regulations 3. To improve expenditure on Municipal Infrastructure Grant (MIG) allocation 4. To improve expenditure on Capital Budget. 5. To ensure that the revenue of the municipality is collected and accounted for by improving Credit Control and Debt Collection processes 6. To ensure that the revenue of the municipality is collected and accounted for. 7. To ensure proper Asset Management in line with prevailing accounting standards. 8. To ensure that at least of 45% of procurement is awarded to designated sectors i.e., Youth, Women and disabled. 9. To ensure financial viability of the municipality **(9)**
Spatial Planning and Environmental Management (cross cutting Interventions)	10. Develop comprehensive response to rapid urbanisation, low carbon development and environment sustainability.	To contribute to a safe and secure environment (Repeat). 1. To prevent and reduce the impact of disasters within KDM jurisdiction 2.Developing and sustaining the spatial, natural and built environment. 3. Promote and support Low Carbon Development Path 4. To promote economic growth by creating an enabling environment for SMME 5. To provide educational guidance to local citizen's development. To involve local communities in matters of local government (repeat) **(5)**
KPA'S : 6	**10**	**41**

BACKGROUND TO THE ORGANISATIONAL SDBIP

SUMMARY OF PAST PERFORMANCE - 2022/2023 AG REPORT ON PERFORMANCE INFORMATION.

Extract below: -

19. *I selected the following key performance area presented in the annual performance report for the year ended 30 June 2023 for auditing. I selected a key performance area that measures the municipality's performance on its primary mandated functions and that is of significant national, community or public interest.*

Key Performance Area	Page numbers	Purpose
Basic service delivery and infrastructure development	*12*	*Expand and maintain the provision of quality basic services and the integrated human settlements*

20. *I evaluated the reported performance information for the selected key performance area against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the municipality's planning and delivery on its mandate and objectives.*

21. *I performed procedures to test whether:*
    - *the indicators used for planning and reporting on performance can be linked directly to the municipality's mandate and the achievement of its planned objectives*
    - *the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements*
    - *the targets can be linked directly to the achievement of the indicators and are specific, time-bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated*
    - *the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents*
    - *the reported performance information is presented in the annual performance report in the prescribed manner*
    - *there is adequate supporting evidence for the achievements reported and for the measures taken to improve performance.*

22. *I performed the procedures for the purpose of reporting material findings only; and not to express an assurance opinion or conclusion.*

23. *I did not identify any material findings on the reported performance information for the selected key performance area.*

2. PERFORMANCE MANAGEMENT PROCESSES 2023/2024

The Municipal Systems Act (MSA) of 2000, Section 38(a) mandates municipalities to establish performance management systems, and the Planning and Performance Management Regulations of 2001, describes the municipality's Performance Management System (PMS) as consisting of a framework that articulates and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed as well as to determine the roles of different stakeholders

Performance management is a process that measures the implementation of an organisation's strategy. It provides a mechanism to measure whether targets to meet its strategic objectives set by municipalities and its employees are met. The PMS implementation and management process is carried out at KwaDukuza Municipality in different phases namely:

Phase 1: Planning
Phase 2: Monitoring and managing performance information
Phase 3: Performance measurement and analysis
Phase 4: Performance review and improvement
Phase 5: Performance report

Co-ordination involves the overall responsibility of being the custodian of the municipality's performance management system and managing the system on behalf of the Municipal Manager. This is a strategic function which resides in the Office of the Municipal Manager.

The co-ordination of the implementation phases of performance management is the function of the Performance Monitoring and Evaluation (PME) department who are responsible for the following core activities:

- Co-ordination of the development and implementation activities of the organisational PMS, through interaction with all relevant stakeholders;
- Ensuring and overseeing the implementation of the Performance Management Framework and compliance to all performance legislative requirements in respect of the implementation of the PMS;
- Providing regular support and capacity to the different departments in developing departmental Service Delivery and Budget Implementation Plans (SDBIP);
- Continuously providing technical support to the Municipal Manager and the senior management team with implementation, assessment, review, monitoring and information management;
- Providing capacity for analysing organisational performance information submitted by Senior Managers on a quarterly, mid-term and annual basis in preparation for reporting;
- Responsible for co-ordination and compiling the annual Section 46 performance report;
- Ensuring that all quarterly, mid-term and annual organisational performance reports are submitted to relevant stakeholders timeously, for example, quarterly, mid-term and annual performance reports to EXCO, Council, the Auditor-General South Africa, MEC of Cooperative Governance and Traditional Affairs (COGTA) and the public (through website; print media notification and copies are made available for viewing at municipal venues).

3. EXECUTIVE SUMMARY OF PERFORMANCE FOR THE 2023/2024 FINANCIAL YEAR (FY)

Below is a summary of the performance results of all performance targets included in the Organisational Service Delivery and Budget Implementation Plan (SDBIP) for the 2023/2024 Financial Year. The Organisational SDBIP can be found below, in Section 5 of the Annual Performance Report : -

The traffic light system that is used to report performance throughout the year is as follows on the SDBIP, with 2 additional colours representing targets well met and targets extremely well met :

- ***Blue – Performance targets extremely well met***
- ***Dark Green – Performance target well met***
- ***Light Green – Performance target met***
- ***Orange – Performance targets partially met***
- ***Red – Performance target not met (needs urgent intervention)***

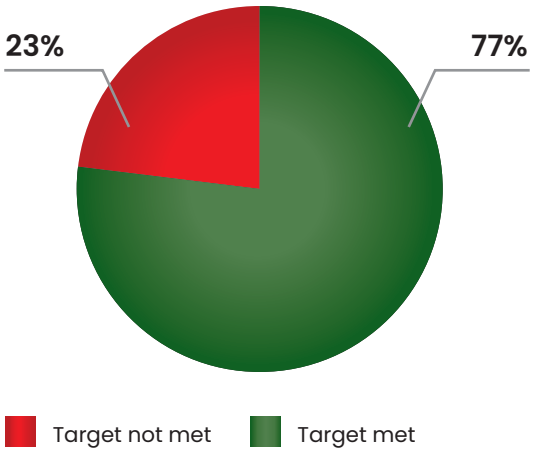
For the purposes of the Annual Performance Report, targets are either, Target met (Green) or Target not met (Red).

There was a total of seventy eight (78) performance targets for 2023/2024.

- 60 Performance targets were met (77%)
- 18 Performance targets were not met (23%)

A matter of concern is that the number of targets that were not met is above 5%. The overall achievement for the 2023/2024 financial year was **77%** as graphically illustrated below:

2023/2024 overview of targets met and not met



Graph 1: APR Performance 2023/2024:Targets Met and Targets Not Met

3 Year annual overall performance on the achievement of targets

YEAR	2021/2022	2022/2023	2023/2024
PERCENTAGE	57%	77%	77%

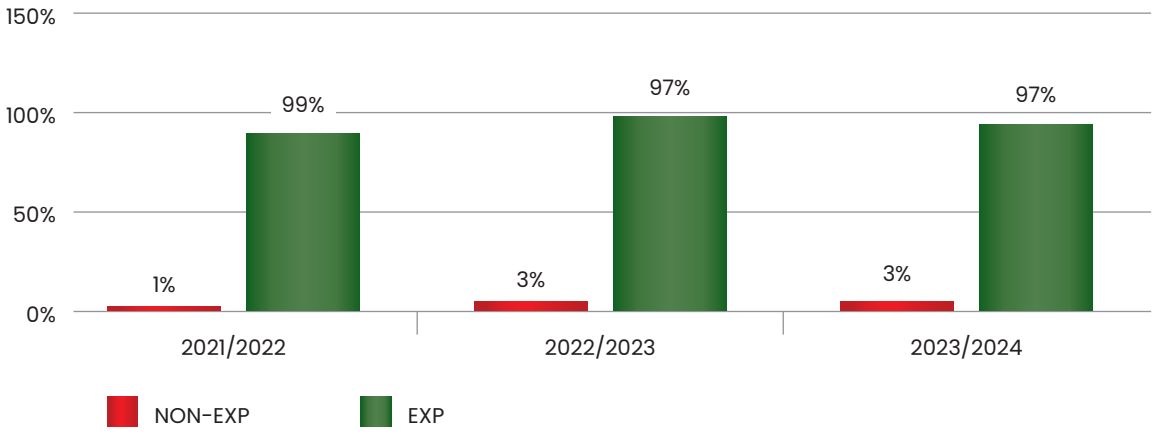
BUDGET SPENDING: 3 Year Operating Budget Expenditure (OPEX) and Capital Budget Expenditure (CAPEX)

OPEX

BUDGET EXPENDITURE	2021/2022	2022/2023	2023/2024
Expenditure	99%	97%	97%
Non-Expenditure	1%	3%	3%
TOTAL	100%	100%	100%

Table 2–APR : 3 Year Opex Comparison

OPEX BUDGET OVER 3 YEARS



Graph 2: APR 3 Year Opex Comparison

Summary of OPEX Budget : -

The Expenditure on the Operating Budget for the 2023/2024 FY was 97% (R2 536 208 046 out of R2 618 278 812), which shows that it has stayed the same for both financial years 2022/2023 FY (97%) and 2023/2024.

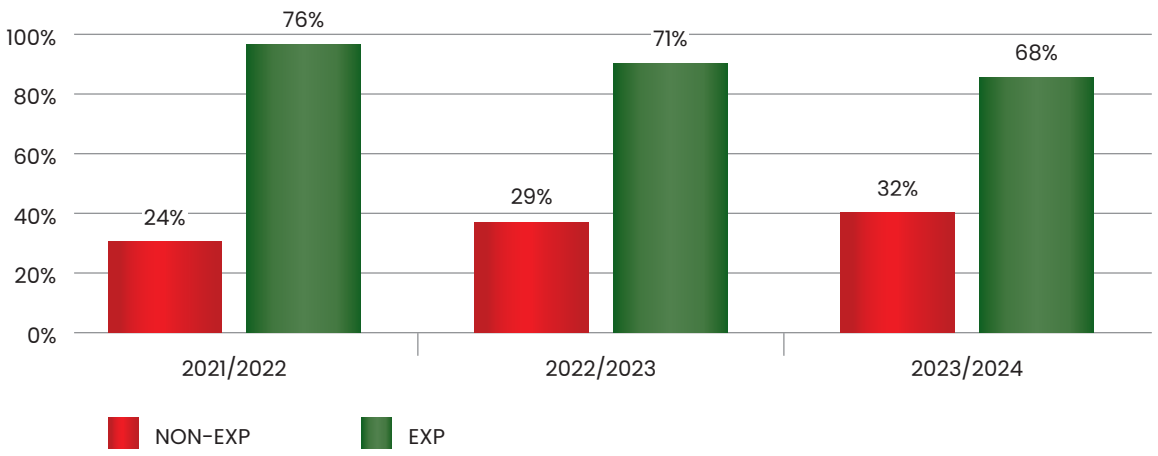
The reasons for the operating expenditure not reaching a 100% are attributed to savings being realised on the Operating budget for example through vacancies, resignations, employees not attending training/courses physically but opting for virtual ones and fewer employees attending conferences.

CAPEX

BUDGET EXPENDITURE	2021/2022	2022/2023	2023/2024
Expenditure	76%	71%	68%
Non-Expenditure	24%	29%	32%
TOTAL	100%	100%	100%

Table 3-APR : 3 Year Capex Comparison

CAPEX BUDGET OVER 3 YEARS



Graph 3: APR 3 Year Capex Comparison

Summary of CAPEX Budget

The expenditure on Capital Budget for 2023/2024 FY was **68%** (R765 798 417 out of R1 122 175 158), which shows a **3% decrease** when compared to the 2022/2023 FY(71%).

Reasons for lower capital spend may be attributed to :

a) The disaster grant and the subsequent increase in the capital budget amount.
b) R1 271 098 000 was received on 17th of March 2023 for 400 roads and stormwater projects, in addition to our existing capital budget. These budgets were not fully spent during the 4 short months (March-June 2023)of the 2022/2023 financial year and funds were rolled over to 2023/2024 financial year.
c) There was a large number of tenders that were taking longer to process, with the existing number of staff.
d) There were instances of under-quoting by service providers, resulting in cash flow challenges which led to delays on completion of projects.
e) There were instances of business forums disrupting processes and refusing to follow correct sub-contracting processes stipulated on the municipal supply chain management policy.
f) There were appeals on the awarding of large contracts which delayed the appointment of service providers to carry out works.

Summary of 2023/2024 Performance of National KPAs:

KPA	NO OF STRATEGIC OBJECTIVES FROM THE IDP	TOTAL NO. OF TARGETS ON THE SDBIP	Targets Met	Targets Not Met	% achieved per KPA
Municipal Transformation & Institutional Development	3	15	14	1	93%
Good Governance & Public Participation	10	7	4	3	57%
Municipal Financial Viability & Management	8	19	16	3	84%
Spatial Planning, Environmental Management & Social Services (Cross Cutting)	5	7	7	0	100%
Local Economic Development	2	4	4	0	100%
Basic Service Delivery	13	26	15	11	58%
TOTAL	41	78	60	18	77%
Overall Achievements for 2023/2024 in %					

Table 4 : APR - KPA Overview 2023/2024

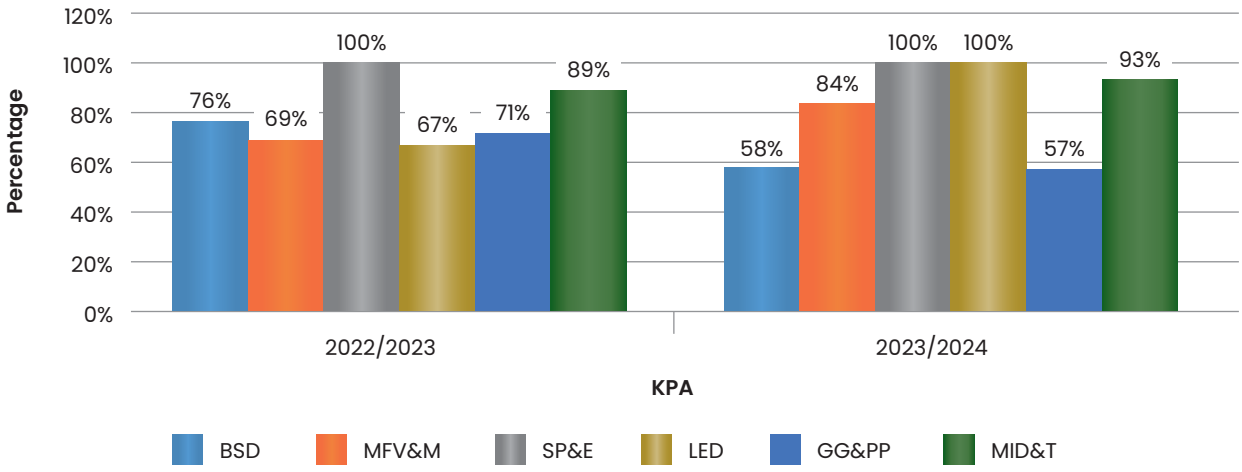
Table of comparison of KPA's over the 2022/2023 and 2023/2024 Financial Year

KPA	2022/2023 FY (% ACHIEVED)	2023/2024 FY (% ACHIEVED)	increase (+) decrease (-) from 22/23
Municipal Transformation & Institutional Development **(MID&T)**	89%	**93%**	**4%+**
Good Governance and Public Participation **(GG&PP)**	71%	**57%**	**14%-**
Municipal Financial Viability & Management **(MFV&M)**	69%	**84%**	**15%+**
Spatial Planning, Environmental Management & Social Services (Cross Cutting) **(SP&E)**	100%	**100%**	**N/A**
Local Economic Development **(LED)**	67%	**100%**	**33%+**
Basic Service Delivery **(BSD)**	76%	**58%**	**18%-**

Table 5 APR : KPA's performance over the past 2 years

Graphical representation of performance : comparison of KPAs from 2022/2023 to 2023/2024 Financial year

KPA Performance over the past 2 years.



Graph 4 -APR : KPA's performance over the past 2 years

Overall Achievement of targets over the past 2 years

2022/2023 77%
2023/2024 77%

The 2023/2024FY indicates the same percentage of performance, which is 77%, as the 2022/2023FY. There has been an increase in performance on Municipal Transformation & Institutional Development, Municipal Financial Viability & Management and Local Economic Development. A decrease can be seen on Good Governance and Public Participation and Basic Service Delivery, with Spatial Planning, Environmental Management & Social Services (Cross Cutting) being the same with a high 100% over the 2022/2023 FY in comparison to 2023/2024 FY. This is further broken down below per KPA.

4. PERFORMANCE AND SUPPORTING INFORMATION

This section indicates, in more detail, the performance of the municipality for the financial year and refers to the supporting documentation, including the Municipal SDBIP. A comparative summary of each KPA is provided over 2022/2023 and 2023/2024 financial years.

4.1 Municipal Institutional Development and Transformation

The overall performance for this KPA was 89% in the 2022/2023 financial year and has increased to 93% in 2023/2024.

KPA	2022/2023 FY (% ACHIEVED)	2023/2024 FY (% ACHIEVED)	% increase (+) decrease (-) from 22/23
Municipal Institutional Development and Transformation	89%	93%	4%+

The performance highlights for 2023/2024

- 5 Successful candidates were employed in the Top management, Senior Management and Professionals category against a target of 4. This target was exceeded due to 1 internal promotion.
- The target to maintain youth at 50% was exceeded and recorded at 57% at year end. This was due to majority of the applications received were from youth.
- Very good progress has been made on training, the target was set at achieving 90% spend on training and equipping municipal employees with the necessary skills, the target was exceeded (94%).
- The number of properties that were transferred from erstwhile Transitional Local Council (TLC) to KwaDukuza Municipality was 39 against a target of 25.
- In terms of compliance, the Municipal SDBIP, Performance Framework, Performance Agreements submitted to COGTA, and the Annual Report Processes were all carried out well before due dates and all within 100% of the legislation due to improved efficiencies of personnel within the business unit.
- Documents such as the Performance Agreements, Annual Report and Oversight Reports were placed in the municipal website before legislated periods.

Challenges and Measures to improve performance

Challenges	Measures to improve performance
OPMS 03 - The target to maintain 50% employment of women at all levels was not met, because most applications received for Electrical Department were males, other reasons for not being met was due to internal promotions. There were delays with issuing of vetting results, even though they were submitted early.	To keep track with the service provider in ensuring that they prioritize the KDM vetting process, so they issue the results on time. To review Organogram and Employment Equity Plan by 31st December 2024.

4.2 Good Governance And Public Participation

The overall performance for this KPA was 71% in the 2022/2023 financial year and has decreased to 57% in 2023/2024.

KPA	2022/2023 FY (% ACHIEVED)	2023/2024 FY (% ACHIEVED)	% increase (+) decrease (-) from 22/23
Good Governance and Public Participation	71%	57%	14%-

The performance highlights for 2023/2024

- The strategic compliance matter such as the approval of the Integrated Development Plan, was done timeously with Council approval.
- The Audit Committee and Performance Audit Committee submitted 4 reports to Council, 1 for each quarter, more than what is required by legislation. This shows that the Audit committees are ensuring that Council is kept well informed.
- The Municipal Risk Register was approved by Council on time, all Risk Reports were submitted to the Risk Management Committee (RMC) and Executive Committee (EXCO).

Challenges and Measures to improve performance

Challenges	Measures to improve performance
OPMS 21-The 2024/2025 Risk based Annual Internal Audit Plan was not submitted to Council. No Plan had been reported to the Council. The meeting of the Audit Committee took place on the 28 June 2024 and posed a challenge to report the plan to Council before the end of current financial year. The risk register was only received at the end of May, IA commenced with the preparation of the plan in June and ongoing consultations with stakeholders led to this target not being met.	The plan will be reported to the Council meeting scheduled for the first quarter of new financial year.
OPMS 24- The target on quarterly reports on organisational compliance with relevant laws and regulations was not met. The were delays in finalizing compliance reports due to the lack of capacity within the IA Unit.	A revised and amended organogram was submitted to Council and approved, in terms of the new regulations it must also be submitted to CoGTA, this is awaiting approval. All outstanding compliance reports to be submitted in Quarter 1 of 2024/2025.
OPMS 28-The target for progress reports on the percentage of AG findings resolved in the AG action plan, compiled by IA, and submitted to EXCO/Council was not met. The non achievement is due to the lack of capacity within the IA Unit.	A revised and amended organogram was submitted to Council and approved, in terms of the new regulations it must also be submitted to CoGTA, this is awaiting approval. All outstanding compliance reports to be submitted in Quarter 1 of 2024/2025.

4.3 Municipal Financial Management and Viability

The overall performance for this KPA was 69% in the 2022/2023 financial year and has increased to 84% in 2023/2024.

KPA	2022/2023 FY (% ACHIEVED)	2023/2024 FY (% ACHIEVED)	% increase (+) decrease (-) from 22/23
Financial Management and Viability	69%	84%	15%+

The performance highlights for 2023/2024

- MIG Expenditure was recorded at 100% spend which makes a positive impact for communities receiving services by way of roads, stormwater and infrastructure.
- Irregular expenditure has significantly reduced. The target was exceeded due to a significant decrease on irregular expenditure for 2023/24 against prior year expenditure. The Security tender was awarded in the 2022/23 financial year. The travel agency tender was also awarded in the beginning of the 2023/24 financial year.
- The Municipal Budget was adopted by Council within the legislated timeframe.
- The targets relating to ratios on Debt Coverage, Unencumbered Cash Coverage and Outstanding Service Debtors to Annual Revenue Actually Received, were all exceeded. On the debt Coverage ratio, the municipality did not take out any additional loans resulting in a more favorable ratio.
- The AFS was submitted to AGSA on time, on 31 August 2023.
- 100% of indigent households, as per Council's Indigent Register, earning less than R4 500 per month were given access to Free Basic Electricity and Free Solid Waste Removal, totaling 10440 households.
- Streetlights has a 100% expenditure with 1720 streetlights and 17 high masts installed.

Challenges and Measures to improve performance

Challenges	Measures to improve performance
OPMS 34-The National Flood Disaster Grant was not fully spent, because of delays experienced in awarding due to appeals received for one of the projects carrying the biggest amount; Poor performance of contractors sighting cash flow problems because of the number of awards made through the panel of contractors; Some projects had savings being realised thus lowering the actual expenditure; Business Forum interruptions on some projects delayed the progress on projects.	The planning processes with the existing capacity to be improved in the outer years. Appeals processes have to follow due course. Contractors placed on terms for poor performance on projects. Stakeholder engagements to be held to resolve Business Forum Disputes.
OPMS 35-The target of 90% spend on the municipality's capital budget actually spent on capital projects was not met, due to: Poor performance of contractors sighting cash flow problems because of the number of awards made through the panel of contractors; Some projects had savings being realised thus lowering the actual expenditure; Business Forum interruptions on some projects delayed the progress on projects. The significant variance is due to the disaster grant funding, funds have been committed to various projects and the National Disaster Management Centre (NDMC) has been in consultation with the municipality to seek guidance and roll over of funds.	The planning processes with the existing capacity to be improved in the outer years. Appeals processes have to follow due course. Contractors placed on terms for poor performance on projects. Stakeholder engagements to be held to resolve Business Forum Disputes. Projects that are rolled over to be completed during the 2024/2025 financial year.
OPMS 37-Debt has increased, due to slow turnaround times in deeds updates resulting in consumers not receiving statements timeously; difficulties experienced with handed over properties and locating owners for service/estates/ liquidations/ vacant properties; back-billing of refuse charges and electricity due to faulty meters; back-billing of property rates through Section 78 Schedules; Customers ability to pay due to declining economic conditions; back-billing and punitive fines for Rates for Illegal/Unauthorised use properties; Historical Debt may be Irrecoverable and Interest and Admin Charges continue to accrue on accounts.	The Finance BU: Revenue Section to ensure that - SMS payment reminders are sent to customers monthly. - that customer details are updated at each interaction with the customer to facilitate better debt collection and credit control. - that debtors are handed over to the panel of debt collection attorneys on a quarterly basis.

4.4 Spatial Planning & Environmental Management & Social Services (Cross Cutting Issues)

The overall performance for the KPA was 100% for 2022/2023 and 100% for 2023/2024.

KPA	2022/2023 FY (% ACHIEVED)	2023/2024 FY (% ACHIEVED)	% increase (+) decrease (-) from 22/23
Spatial Planning & Environmental Management	100%	100%	N/A

The performance highlights for 2023/2024

- There were 125 multi-disciplinary law enforcement operations conducted against a target of 120 as invitations were extended to the BU from external law enforcement agencies to join in their operations. Invitations received from Councillors and Sector departments.
- 30 Outreach programmes were planned, but 66 outreach programmes were conducted on fire safety, social crime prevention and road safety. Invitations were extended to the BU from schools to conduct programmes for Career Guidance Day. As part of festive season operations, there were more opportunities for outreach programs to be conducted. Due to KDM Youth Integrated Outreach programs been conducted.
- The KwaDukuza Museum was completed.
- 12 Environmental Management Community awareness Programmes conducted against a target of 10.
- SPLUMA applications, consent applications and building plans were all approved timeously and with average percentages of 96% and above for all applications processes within the legislated number of days showing the efficiency of the business unit.

4.5 Local Economic Development

The overall performance for this KPA was 67% in the 2022/2023 financial year and increased to 100% in 2023/2024.

KPA	2022/2023 FY (% ACHIEVED)	2023/2024 FY (% ACHIEVED)	% increase (+) decrease (-) from 22/23
Local Economic Development	67%	100%	33%+

The performance highlights for 2023/2024

- The number of jobs created through the Municipality's Expanded Public Works Programme (EPWP) was exceeded. The target was to create 80, however 82 was created, as additional funds were provided by Council.
- The total number of jobs created through capital projects were 501 against a target of 370 as there were many projects on the ground and more labour-intensive methods being applied.
- There were 27 business sessions held against a targeted 20.
- There were 309 jobs created through LED initiatives against a target of 120, due to projects such as Mavivane Phase 2 implementation and development of the Zimbali Lakes Golf Course.

4.6 Basic Service Delivery

The overall performance for the KPA was 76% in the 2022/2023 financial year and has decreased to 58% in 2023/2024.

KPA	2022/2023 FY (% ACHIEVED)	2023/2024 FY (% ACHIEVED)	% increase (+) decrease (-) from 22/23
Basic Service Delivery	76%	58%	18%-

The performance highlights for 2023/2024

- The number of new houses that were constructed was 73 against a target of 58, due to budget alignment by KZDOHS, to the latest housing subsidy quantum.
- 57 Houses were planned to be handed over to beneficiaries however this was exceeded to 72 houses being handed over as more beneficiaries were found and signed up.
- Townsend Road/Avondale Stormwater was completed in the first quarter of the financial year, due to adequate performance of the contractor.
- Roads upgraded : the target was exceeded. 12763.28m2 was completed against a target of 7500m2. An additional allocation was made to the rehabilitation program under MIG. This was done to help improve MIG expenditure. Certain projects also had savings, and those savings were redirected to rehabilitation of roads.
- 3000m2 in Beatrice Street, Ward 16/17 was upgraded against a target of 1530m2. An additional allocation was made to the rehabilitation program under MIG. This was done to help improve MIG expenditure. Certain projects also had savings, and those savings were redirected to rehabilitation of roads.
- 8 Beach Facilities were upgraded : Salmon Bay; Tinley Manor Tidal Pool; Thompsons Bay Beach; Renewal of Shakas Cove; Clark Bay Amphitheatre; Zinkwazi Black Rock Beach; Hawkins Car Park and Ballito Promenade.

Challenges and Measures to improve performance

Challenges	Measures to improve performance
OPMS 72-The target of 696 sites being serviced with electrical, sewer or water services were not met. 595 was done, due to continuing work stoppages by local sub-contractors. The two targeted housing projects 1) Nyathikazi Housing project was faced with slow progress on site that led to the termination of the main contractor. 2) Madundube housing project has been delayed for 6 months as the main contractor withdrew from the project because of the interruptions from the local subcontractors that resulted in multiple work stoppages.	A new main contractor has been appointed for the Nyathikazi project. The Madundube Implementing Agent was put on terms by the municipality. The implementing agent for Madundube responded to the letter and then submitted a request for an extension of time due to delays in completing the work while dealing with the final accounts and the claims by the main contractor, that was working of site. Work to continue in the 2024/2025 financial year.
OPMS 73-The target was not met for EEDBS units transferred. 15 was planned however 8 was transferred. Due to the following issues: during the door-to-door visits in one of the blocks of flats, it was revealed that a significant number of flats are being rented out with insufficient information about the person they are renting to. In most cases the owners are missing, deceased or there is a dispute amongst the family on who should take ownership of the unit.	The Municipality will continue with the door-door programme to compile the individual challenges of each beneficiary. The Municipality will be advertising those beneficiaries that are missing and can not be located. The Municipality will establish a committee in quarter 2 of 24/25,that will be listening to different cases for these units and decide on who to transfer the flat to. The cases that will be tabled, before the committee will include Rentals, Missing owners, diseased owners and ownership disputes amongst the family members.
OPMS 76- Groutville Market Sportsfield was close to completion with a few minor works to be done such as the septic tank, apron concrete, goals posts and installation of gates. The installation of the fence has been delayed due to a container that is onsite which is used by a local resident as a tuck-shop.	An engagement with ward leaders will be held to speed up the relocation of a container that is onsite. The project will then be completed in the first quarter of the 24/25 financial year.
OPMS 77a-The total m2 for Townsend Road was not done because during the planning process of the entire area, the road to be surfaced was measured totalling, 3420 square meters, and during the implementation of the project, some of the portions of the road required base repairs of approximately 388 square meters, this part of the road was severely damaged and had potholes of around 388 m2. Before the actual road could be surfaced, the contractor had to repair the portion of the road which had developed potholes.	In future a more detailed assessment will be done which will have more accurate estimated output and budget provision to be made available in order to cover for unforeseen conditions such as potholes, base failures, stormwater upgrades.
OPMS 78a-The target of 4200m2 to be done in wards 7,8,20,23,28 was not met. 2351m2 was done reason being was that the area to be attended to was based on the road, entire surface and at the implementation of the project, the available budget had to cater for the professional fees and stormwater management, the final area covered from the available budget was 2351m2 as targets were based on the square meters done.	In future a more detailed assessment will be done which will have more accurate estimated output and budget provision to be made available in order to cover for unforeseen conditions such as potholes, base failures, stormwater upgrades.
OPMS 82- Hullet bridge was not completed. 1. There were challenges experienced due to the contractor pouring concrete on the piers without approval from the employer's agent. 2. On another pier of the bridge the concrete was not poured correctly resulting in the wall bridge to lose shape. 3. The construction joints on the bridge are off by 75mm from the original design. 4. The constructed pierhead is off from the original design by 35mm to the north side which affects the seating of the bearings.	1. The employers agent has requested the contractor to follow all procedures when pouring concrete on all piers and has issued a method statement on how to remedy these defects. 2. The contractor submitted a method statement to remedy the deformation and they have since rectified the deformation. 3. The were errors on the survey submitted by the contractor. The issue was resolved as new levels were taken and indicate that levels were within tolerances. 4. The levels had to be rechecked by another surveyor who confirmed that there were errors on the original levels. The levels have now been confirmed to be correct. Project rolled over to the 2024/2025 FY.

Challenges and Measures to improve performance *...continued*

Challenges	Measures to improve performance
OPMS 88- Energy losses was not reduced as planned. Energy losses as a 30 June 2024 stood at 25%. Due the following reasons - Measuring system is incomplete. The current system used to calculate losses, uses estimates. The technical losses are estimated to be 10%. Delays in appointing the project manager for SECO grant funded energy losses projects.	1. Continue with meter audit and replacement and raids on a weekly basis. 2. Develop and implement energy monitoring system. 1st phase of SCADA will be commissioned in July 2024. 3. Development of smart metering system will be done once National Treasury approved KDM participation on RT 29 transversal contract. 4. The implementation of AMR system is in progress for MD metered customers 5. Appoint Energy Losses Project Manager in quarter 1 of 2024/25. The projects are executed by contractors on the panel for MN 91/2020 contract The following projects that are aligned with strategies developed are being implemented: - Identify, Audits all formal Electricity Resellers (Estate, Commercial Business Park, Shopping Centres) (Estimated to be 139) - Identify, Audit selected informal Electricity Resellers within Ward 10 and 19 (Residential rental units and Cottages) (Target 50 from each wards) - Repair, replace Formal and Selected Informal Electricity Resellers metering equipment or meters in the case of Small Power Users(SPU) or Metering Equipment in the case of LPU) - Implement Automated Meter Reading (AMR)/Smart Metering on Formal and Selected Informal Electricity Resellers - Develop and facilitate signing of Service Level Agreement contract with all Formal Electricity Resellers - Develop and Implement Electricity Meter Management System Community Engagement
OPMS 94 & 96- Sports fields not completed because of Poor performance of contractors sighting cash flow problems because of the number of awards made through the panel of contractors has delayed the completion of these projects.	Issuing of the Completion certificate for Stanger Manor Sportsfield, Glenhills Sportsfield and Driefontein will be done in Q1 of the 2024/2025 financial year.
OPMS 99 & 100- Taxi Ranks: KwaDukuza Taxi Rank - Delays were experienced by the contractor due to having to relocate the taxis from the taxi rank. Ballito Taxi Rank upgrade was not completed because delays were experienced in the SCM processes particularly within the TEC as they encountered challenges in reaching a decision due to varying perspectives on the potential emerging program that is not currently present within the KwaDukuza Municipality.	KwaDukuza Taxi Rank - The project is a multi-year one and has been rolled over to the 2024/2025 financial year for completion. Ballito Taxi Rank - Applying the Potentially Emerging (PE) Status as per the CIDB Regulation - The SCM Unit will investigate this as part of the SCM policy during Q1 of the new financial year and provide Council with a way forward. Practical completion certificate for the Ballito Taxi Rank is planned for Q1 of the 2024/2025 financial year.

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT									
OPMS 01	To build capable and transformed institutional capacity	The number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan (NKPI) Highest Three levels :- 1) Top Management MM, ED, and Directors (Task Grade 19 -26) 2) Senior Management (Task Grade 16 - 18) 3) Professionals (Task Grade 14 -15)	4 people employed from employment equity target groups in the three highest levels of management by 30 June 2023	Target exceeded as 8 people were employed in total from equity target groups in the three highest levels of management.	**4 people employed from employment equity target groups in the three highest levels of management by 30 June 2024**	Target met. 5 people employed. 1. Manager Legal 2.Manager Electrical Reticulation 3. Senior Town Planner 4.Executive Director Civil Engineering Services. 5.Manager Traffic.	N/A	N/A	
OPMS 03	To build capable and transformed institutional capacity	Percentage employment of women candidates from all levels by target date.	Maintain 50% employment of women at all levels by 30 June 2023	Target met. 54%. (43 Actual/80 Target x 100)	**Ensure 50% employment of women candidates from all levels by 30 June 2024**	Target not met. 43%. (49/113)	Most applications received for Electrical Department were males. Due to internal promotions. There were delays with issuing of vetting results, even though they were submitted early.	To keep track with the service provider in ensuring that they prioritize the KDM vetting process, so they issue the results on time. To review Organogram and Employment Equity Plan by 31st December 2024.	
OPMS 04	To build capable and transformed institutional capacity	Percentage employment of youth candidates from all levels by target date.	Maintain 50% employment of youth at all levels by 30 June 2023	Target Met 50%. (40 Actual/80 Target x 100)	**Ensure 50% employment of youth candidates from all levels by 30 June 2024**	Target met. 57%. (64/113)	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT *...continued*									
OPMS 06	To invest in skills development	The percentage of a municipality's budget spent on implementing its workplace skills plan (WSP)(NKPI)	90% of a municipality's training budget spent on implementation of WSP by 30 June 2023.	Target Exceeded 96% spent. R1 076 418.38/R1 124 000.00 x 100/1 = 96%	**90% of a municipality's training budget spent on implementation of WSP by 30 June 2024.**	Target met. 94% (R2822785,77/ R3002420,00 x100 = 94%)	N/A	N/A	
OPMS 08	To ensure proper Asset Management in line with prevailing accounting standards.	Number of properties transferred from erstwhile TLC's to KDM by target date	N/A	N/A	**25 properties transferred from erstwhile TLC's to KDM by 30 June 2024.**	Target met. 39 properties transferred	N/A	N/A	
OPMS 09	To enhance organisational performance	Number of PMS Frameworks adopted by target date.	Adoption of reviewed PMS Framework by Council by 31 May 2023.	Target met. Minutes dated 30 May 2023. C 2323.	**Adoption of 1 PMS Framework by Council by 31 May 2024.**	Target met. 1 PMS Framework adopted by Council on 22/05/24. Council Resolution number C1483/2024	N/A	N/A	
OPMS 10	To enhance organisational performance	Turnaround time for the approval of the SDBIP by the Mayor after the approval of the Budget	Adoption of top layer of the SDBIP and Organisational Scorecard for 2023/2024, within 28 days of the approval of the budget.	Target met. Budget approved on 31 May 2023 SDBIP approved by Mayor, letter dated, 22 June 2023. Council Adoption 28 June 2023.	**2024/2025 Service Delivery and Budget Implementation Plan (SDBIP) approved by Mayor within 28 Days after the approval of the budget.**	Target met. The budget was approved on the 22/05/2024.The 2024/2025 SDBIP was approved by Mayor on 12/06/2024 which was within 15 days from the approval of the budget.	N/A	N/A	
OPMS 11	To enhance organisational performance	Turnaround time for the submission of Performance Agreements to the MEC for Local Government	Submission of the Performance Agreements to the MEC for Local Government within 14 days after the approval of the Top Layer of the SDBIP.	Target met 8 Performance Agreements submitted to MEC for Local Government on 05/07/2022 within 14 days after the approval of SDBIP on 15/06/2022-C637/2022)	**Submission of the Performance Agreements to the MEC for Local Government within 14 days after the Mayors approval of the SDBIP.**	Target met. 9 Performance Agreements submitted to COGTA on 3 July 2023. Within 3 workdays after the approval by the Mayor. SDBIP adopted by Council on 28 June 2023-C2518/2023	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT *...continued*									
OPMS 12	To enhance organisational performance	Number of the Annual Performance Reports (APR-22/23) submitted to the Auditor General (AG) by target date.	Submission of the 2021/2022 Annual Performance Report (APR) to the Auditor General (AG) by 31 August 2022	Target Met 2021/2022 KDM APR submitted to Auditor General on 31/08/2022.	**Submission of the 2022/2023 Annual Performance Report (APR) to the Auditor General (AG) by 31 August 2023**	Target met. Submitted to AGSA on 31/08/2023.	N/A	N/A	
OPMS 13	To enhance organisational performance	Number of KDM 2022/2023 Annual Report tabled at Council by target date.	KDM Annual Report submitted to Council by 31 January 2023.	Target met Annual report submitted to council on 26/01/2023 -C1808/2023	**KDM 2022/2023 Annual Report is tabled at Council by 31 January 2024.**	Target met. Annual report 2022/2023 was submitted to Council on 25/01/2024 - C987/ 2024	N/A	N/A	
OPMS 14	To enhance organisational performance	Number of MPAC Oversight reports to Council for adoption by target date.	Submission of the Oversight report to Council for adoption by 31 March 2023	Target met Oversight report submitted to council on 31/03/2023-C1988/2023	**Submission of the 2022/2023 Oversight report to Council for adoption by 31 March 2024**	Target met. Annual Report 2022/2023 and Oversight Report 2022/2023 was submitted to Council on 26 March 2024 - C1295/2024	N/A	N/A	
OPMS 15	To enhance organisational performance	Number of quarterly performance reports submitted to the EXCO/ Council by target date.	4 quarterly performance reports submitted to the EXCO/ Council by 30 June 2023.	Target met 4 reports submitted to Exco/Council. 1.Quarter 4 of 2021/2022 performance report to Council on 29/09/2022-C1305 2.Quarter 1 Performance Management report submitted to EXCO on 09/11/2022. C1481. 3.Quarter 2 2022/2023 Performance Report submitted to council by 26/01/2023-C 1810 4.Q3 was submitted to EXCO on 10 May 2023. C2320.	**4 quarterly performance reports submitted to the EXCO/ Council by 30 June 2024.**	Target met. 4 reports submitted. Q4 –28/09/2023-C509/2023 Q1 – 17/01/2024 - C986/2024 Q2 – 25/01/2024-C1000/2024 Q3 – 12/06/2024 C1597/2024	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT *...continued*									
OPMS 16	To enhance organisational performance	Number of Performance reviews and performance assessments for Section 56/57 Managers conducted by target date. - 1 Formal Review for Mid year 2023/2024 conducted by 31 March 2024 (Q1 & Q2). - 1 Annual Assessment for 2022/2023, by 30 June 2024.	i) 1 Formal Review for Mid year 2022/2023 conducted by 31 March 2023. i) 1 Annual Assessment for 2021/2022, by 30 June 2023.	Target met 1.2022/2023 Mid Year reviews conducted on 27/03/2023 2.Annual assessments conducted on 1,2,3 February 2023	**i)1 Formal Review for Mid year 2023/2024 conducted by 31 March 2024.** **ii)1 Annual Assessment for 2022/2023, by 30 June 2024.**	Target met. Formal review held on 18&19/03/2024. 1 Annual Assessment was held on 6/7 February 2024.	N/A	N/A	
OPMS 17	To enhance organisational performance	Turnaround time for Performance Agreements to be placed on the municipal website.	Publication of the Performance Agreements on the municipal website 14 days after the approval of the Top Layer of the SDBIP.	Target exceeded Performance Agreements publicized on the municipal website on (29/06/2022) within 9 working days after the approval of SBDIP which was approved on (15/06/2022)	**Publication of the Performance Agreements on the municipal website 14 days after the approval of the SDBIP.**	Target met. Performance Agreements publicised within 3 days on 03/07/2023 after SDBIP approval by Mayor on 28/06/2023-C2518/2023	N/A	N/A	
OPMS 18	To enhance organisational performance	Turnaround time for the Publication of the MPAC Oversight Report.	Publication of the Oversight report on the municipal website and the local newspaper 7 days after approval by Council	Target met. Advert in the local newspaper - 31 March 2023. Submitted to communications section on 5 April 2023. Link : http://www.kwadukuza.gov.za/index.php/reports/ann-2022	**Publication of the Oversight report on the municipal website within 7 days of Council adoption.**	Target met. The oversight Report was adopted on 26/03/2024 and placed on the municipal website on 03/04/2024. Within 4 workdays of Councils adoption. Link: http://www.kwadukuza.gov.za/index.php/reports/ann-over-23	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA: GOOD GOVERNANCE & PUBLIC PARTICIPATION									
OPMS 19	To ensure co-ordination and alignment of developmental programmes of the municipality with other spheres of government	Percentage Adoption of the 2024/2025 IDP in line with S129 MFMA & Chapters 5&6 MSA by Council.	Approval and adoption of the 2023/2024 IDP in line with S129 MFMA & Chapters 5&6 MSA by Council by 31 May 2023	Target met 2023/24 IDP adopted by council on 31/05/2023. (C2347/2023)	**100% Approval and adoption of the 2024/2025 IDP in line with S129 MFMA & Chapters 5&6 MSA by Council by 31 May 2024.**	Target met. 2024/25 IDP was adopted by Council on the 22/05/24. C1478/2024.	N/A	N/A	
OPMS 21	To provide effective and efficient Internal Audit services for Council	Number of Risk based Annual Internal Audit Plan submitted to council	2023/2024 Risk based Annual Internal Audit Plan submitted to council for noting by 30 June 2023	Target not met Risk-Based Annual Internal Audit plan was not submitted to Council for noting.	**1 2024/2025 Risk based Annual Internal Audit Plan submitted to council by 30 June 2024**	Target not met.	No Plan had been reported to the Council. The risk register was only received at the end of May. Meeting of the Audit Committee took place on the 28 June 2024 and posed a challenge to report the plan to Council before the end of current financial year.	The plan will be reported to Council meeting scheduled for the first quarter of new financial year.	
OPMS 24	To ensure compliance with the laws and regulations	Number of quarterly reports on organisational compliance with relevant laws and regulations compiled by Internal Audit and submitted to EXCO/Council	2 Quarterly reports on organisational compliance with relevant laws and regulations compiled by Internal Audit and submitted to EXCO/Council by 30 June 2023.	Target met 2 reports submitted to Exco/Council. 1.Quarter 2 of 2022/2023 reports on organisational compliance with relevant laws and regulations submitted to council on 8/03/2023 -C 1982/2023 and 2.Quarter 3 of 2022/2023 reports on organisational compliance submitted council on 28/06/2023 and EXCO on 10/05/2023	**4 Quarterly reports on organisational compliance with relevant laws and regulations compiled by Internal Audit and submitted to EXCO/Council by 30 June 2024.**	Target not met. 1 report submitted. Q4 – 28/06/2023 C2517/2023	The non achievement is due to the lack of capacity within the IA Unit, to address this matter, a revised and amended organogram was submitted to Council and approved, in terms of the new regulations it must also be submitted to CoGTA, this is awaiting approval.	All outstanding compliance reports to be submitted in Quarter 1 of the new financial year.	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA: GOOD GOVERNANCE & PUBLIC PARTICIPATION *...continued*									
OPMS 25	To ensure compliance with the laws and regulations	Number of Audit and Performance Audit Committee Reports submitted to Council as required by MPPMR 14(4) (a) (iii).	2 Audit & Performance Audit Committee reports submitted to Council by the Audit Committee by 30 June 2023	Target met 1.Audit & Performance Audit Committee report submitted to Council held on 31/08/2022-C1140 and on 31/03/2023-C2004/2023	**4 Audit & Performance Audit Committee reports submitted to Council by the Audit Committee by 30 June 2024**	Target met. 4 reports submitted. Q4 –28/06/2023. C2516/2023 Q1 – 25/01/2024 C998/2024 Q2 & Q3 - 27/06/2024 C1661/2024.	N/A	N/A	
OPMS 28	To provide effective and efficient Internal Audit services for Council	Number of progress reports on the percentage of AG findings resolved in the AG action plan, compiled by IA and submitted to EXCO/Council by target date	2 progress reports on the percentage of AG findings resolved in the AG action plan, compiled by IA and submitted to EXCO/Council by 30 June 2023	Target met 2 Progress report on percentage of AG findings resolved in the AG action plan submitted to EXCO/Council. 1.Progress report with 32% (10 out of 31)of AG findings resolved submitted to EXCO on 08/03/2023-C1983/2023. 2.Report on AG findings submitted to EXCO on the 10/05/ 2023.	**4 progress reports on the percentage of AG findings resolved in the AG action plan, compiled by IA and submitted to EXCO/Council by 30 June 2024**	Target not met. Q1-10/04/2024 (C1394/2024)	The non achievement is due to the lack of capacity within the IA Unit, to address this matter, a revised and amended organogram was submitted to Council and approved, in terms of the new regulations it must also be submitted to CoGTA, this is awaiting approval.	All outstanding compliance reports to be submitted in Quarter 1 of the new financial year.	
OPMS 29	To identify, assess and manage key risks of which organisation is exposed to	Number of 2024/2025 Risk Registers adopted by council	Adoption of 22/23 Risk Register by council by 30 June 2023	Target Met Risk registers was adopted by Council on the 28/06/ 2023.	**Adoption of 2024/2025 Risk Register by council by 30 June 2024**	Target met. Risk Register adopted on 27/06/2024 (C1641/2024)	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA: GOOD GOVERNANCE & PUBLIC PARTICIPATION *...continued*									
OPMS 30	To address oversight requirements of risk management and institution's performance with regards to risk management	Number of reports on top 10 risk action plans submitted to Risk Management Committee and EXCO	4 reports on top 10 risk action plans submitted to Risk Management Committee and EXCO by 30 June 2023	Target met 4 reports submitted to RMC and EXCO 1.Q4 of 2021/2022 submitted to RMC on 01/08/2022 and EXCO on 28/09/2022-C1291 2.Q1 of 2022/2023, submitted to RMC on the 15/11/ 2022 and to EXCO on 07/12/ 2022. 3.1 report on Top 10 risk action plans was tabled to RMC on the 20/ 02/2023 and to EXCO on the 22/02/2023. Report on Top 10 served to RMC on the 6th June 2023 and EXCO on the 29/06/2023. 4.Report on Top 10 served to RMC on the 6th June 2023 and EXCO on the 29/06/2023.	**4 reports on top 10 risk action plans submitted to Risk Management Committee and EXCO by 30 June 2024**	Target met. Q4 – RMC 17/07/2023 EXCO 26/07/2023 Q1 & Q2 – RMC 24/11/2023 & 16/02/2024 EXCO 29/02/2024 Q3 – RMC 19/04/2024 EXCO - 08/05/2024	N/A	N/A	
KPA : FINANCIAL MANAGEMENT AND VIABILITY									
OPMS 33	To improve expenditure on Municipal Infrastructure Grant (MIG) allocation	Percentage expenditure on implementation of MIG infrastructure projects within budget	100% expenditure on implementation of MIG infrastructure projects by 30 June 2023	Target not met. 89.80% spend.	**100% expenditure on implementation of MIG infrastructure projects by 30 June 2024**	Target met. 100%, by 30/06/2024.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : FINANCIAL MANAGEMENT AND VIABILITY *...continued*									
OPMS 34	To improve expenditure on Capital Budget	Percentage spend on the National Flood Disaster Grant by target date.	100% spend on the National Flood Disaster Grant by 30 June 2023(R501 992 904)	Target not met. 68% spend (R339 989 855,64).	**100% spend on the National Flood Disaster Grant by 30 June 2024**	Target not met. 63%, by 30/06/2024.	37% less than target. The municipality was approved R1.2 Billion for the May 2022 disaster with a target to spend such funds within a period of 12 months. The balance of the funds were appropriated for the 2023/24 financial year. Majority of these projects are in progress, while some projects were delayed within the procurement processes - Delays experienced in awarding due to appeals received for one of the projects carrying the biggest amount. - Poor performance of contractors sighting cash flow problems because of the number of awards made through the panel of contractors. - Some projects had savings being realised thus lowering the actual expenditure. - Business Forum interruptions on some projects delayed the output.	-The planning processes with the existing capacity to be improved in the outer years. -Appeals processes have to follow due course. -Contractors placed on terms for poor performance on projects. -Stakeholder engagements to be held to resolve Business Forum Disputes.	
OPMS 35	To improve expenditure on Capital Budget	The percentage of a municipality's capital budget actually spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan (NKPI)	90% of a municipality's capital budget(R1 023 113 853) spent on capital projects by 30 June 2023	Target not met – 71% capital expenditure incurred (R726 409 789,86).	**90% of a municipality's capital budget actually spent on capital projects by 30 June 2024**	Target not met. 68%, by 30/06/2024.	22% less than the target, is attributable to slow spending on the Disaster grant funded projects for the Reconstruction and Rehabilitation of Infrastructure that was damaged due to the impact of storms that occurred in May 2022. The municipality was approved R1.2 Billion for the May 2022 disaster with a target to spend such funds within a period of 12 months. The balance of the funds were appropriated for the 2023/24 financial year. Majority of these projects are in progress, while some projects were delayed within the procurement processes. - Delays experienced in awarding due to appeals received for one of the projects carrying the biggest amount. - Poor performance of contractors sighting cash flow problems because of the number of awards made through the panel of contractors. - Some projects had savings being realised thus lowering the actual expenditure.	The planning processes with the existing capacity to be improved in the outer years. Appeals processes have to follow due course. Contractors placed on terms for poor performance on projects. Stakeholder engagements to be held to resolve Business Forum Disputes. Projects that are rolled over to be completed during the 2024/2025 financial year.	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : FINANCIAL MANAGEMENT AND VIABILITY *...continued*									
OPMS 36	To ensure that the revenue of the municipality is collected and accounted for.	Percentage reduction of Irregular Expenditure in comparison to 2022/2023 Financial Year End Irregular Expenditure.	70% reduction of irregular expenditure by 30 June 2023, when compared to the end of June 2021/2022 financial year.	Target not met. Actual is 14% reduction.	**70% reduction of irregular expenditure in comparison to the 2002/2023 Financial Year End Irregular Expenditure.**	Target met. 94% reduction, by 30 June 2024.	N/A	N/A	
OPMS 37	To ensure that the revenue of the municipality is collected and accounted for by improving Credit Control and Debt Collection processes	Percentage reduction of debt in the greater than 60 days category when compared to debt as at 30 June 2023	2% reduction of debt in the greater than 60 days category when compared to debt as at 30 June 2022 , by 30 June 2023.	Target not met. Debt increased by 24.01%	**2% reduction of debt in the greater than 60 days category when compared to debt as at 30 June 2023.**	Target not met. Debt increased to 26.12%.	1.Slow turnaround times in deeds updates result in consumers not receiving statements timeously 2. Difficulties experienced with handed over properties and locating owners for service/estates/ liquidations/ vacant properties 3. Back-billing of refuse charges and electricity due to faulty meters 4. Back-billing of property rates through Section 78 Schedules 5. Customers ability to pay due to declining economic conditions 6. Backbilling and punitive fines for Rates for Illegal/ Unauthorised use properties 7. Historical Debt may be Irrecoverable. Interest and Admin Charges continue to accrue on accounts.	The Finance BU: Revenue Section to ensure that -SMS payment reminders are sent to customers on a monthly basis. - that customer details are updated at each interaction with the customer so as to facilitate better debt collection and credit control. - that debtors are handed over to the panel of debt collection attorneys on a quarterly basis.	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : FINANCIAL MANAGEMENT AND VIABILITY *...continued*									
OPMS 38	To ensure municipal budget complies with MFMA and Treasury regulations	Number of milestones reached towards the approval of the Annual Budget by target date.	Submission of 2023/2024 credible, accurate and transparent budget to Council in line with MFMA, 56 of 2003 on 31 May 2023.	Target met. 1 report was submitted to Council on the 31 May 2023. Reference made to POE of advertisement. ii) Final approved budget advertised 7days later the Courier News Paper dated 09 June 2023.	**1-Table 24/25 draft budget to council on 31 March 2024.** **2-Table 24/25 final budget to council on 31 May 2024.**	Target met. 1-The draft budget was adopted by Council on 26 March 2024 through C1289/2024. 2-Final adopted by Council on the 22 May 2024 (C1479).	N/A	N/A	
OPMS 39	To ensure municipal budget complies with MFMA and Treasury regulations	Number of Budget implementation reports submitted to Council on budget spent by target dates.	i) 3 Budget implementation Section 52(d) reports by 30 June 2023 ii) MFMA S72 Report submitted to Council on budget spent, by 31 March 2023.	Target met. i) 3 Budget implementation Sections 52 (d) reports submitted: 1) 28 July 2022 2) 27 October 2022 3) 26 April 2023. ii) 1 MFMA S72 report was submitted to Council on the 26 January 2023.	**i) 3 Budget implementation Section 52(d) reports by 30 June 2024** **ii) 1 MFMA S72 Report submitted to Council on budget spent, by 31 March 2024.**	Target met. i) 1-27/07/2023 (C189/2023) 2-26/10/2023 (C645/2023) 3-23/04/2024 (C1400/2024) ii) 1-25/01/2024 (C988/2024)	N/A	N/A	
OPMS 40	To ensure that at least 45% of procurement is awarded to designated sectors i.e., Youth, Women and disabled.	Number of progress reports submitted to Finance & Local Public Administration (FLPA) on the percentage of awards made to designated sectors (i.e. Youth, Women and disabled, military veterans)	2 progress reports submitted to Finance & Local Public Administration (FLPA) on the percentage of awards made to designated sectors (i.e., Youth, Women and disabled, Military Veterans) by 30 June 2023	Target met. 2 reports were submitted to Council : Q1=17 August 2022 Q2=4 November 2022. To FLPA : Q3= 15 February 2023 Q4=17 May 2023.	**4 progress reports submitted to Finance & Local Public Administration (FLPA) on 40 percentage of awards made to designated sectors (i.e. Youth, Women and disabled, Military Veterans) by 30 June 2024**	Target met. Q4 -23/08/2023 (FLPA 224) Q1 -29/11/2023 (FLPA 322) Q2-17/04/2024 (FLPA 90) Q3-21/05/2024 (FLPA 157)	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : FINANCIAL MANAGEMENT AND VIABILITY *...continued*									
OPMS 42	To ensure financial viability of the municipality	Ratio of Outstanding service debtors to annual revenue actually received for services (i.e., electricity and refuse)	Not greater than 0.5:1	Target exceeded Electricity (exceeded) - 0.11% Refuse - 0.28% Overall ratio - 0.12%	**Outstanding service debtors to revenue not greater than 0.25:1**	Target met. 0.12:1	N/A	N/A	
OPMS 43	To ensure financial viability of the municipality	Debt coverage ratio. Total operating revenue received - operating grants/ debt service payments	Not less than 15:01	Target exceeded. Actual 73.70:1	**Not less than 15:01**	Target met. 97,43:1	N/A	N/A	
OPMS 45	To ensure financial viability of the municipality	Unencumbered cash coverage Ratio	Between 1 - 3 months	Target met. Actual : 2 months	**Unencumbered cash coverage Ratio of 1 month.**	Target met. 2,3:1	N/A	N/A	
OPMS 48	To ensure financial viability of the municipality	Number of Annual Financial Statements (AFS) to the Auditor General (AG) by target date.	Submission of the Annual Financial Statements (AFS) to the Auditor General (AG) by 31 August 2022.	Target met. Submission of the Annual Financial Statements (AFS) to the Auditor General done on 31 August 2022.	**Submission 1 Annual Financial Statements (AFS) to the Auditor General (AG) on 31 August 2023.**	Target met. 1 AFS Submitted on 31/08/2023.	N/A	N/A	
OPMS 49	To ensure that all citizens have an electricity service connection	The percentage of indigent households earning less than R4 500 per month with access to Free Basic Electricity.	100% of indigent households, as per Council's Indigent Register, earning less than R4 000 per month with access to Free Basic Electricity by 30 June 2023.	Target met. The actual number of indigent applications as at 30 June 2023 is 8979.	**100% of indigent households, as per Council's Indigent Register, earning less than R4 500 per month with access to Free Basic Electricity by 30 June 2024.**	Target met. 100%. Number of indigent applications as at 30 June 2024 was 10 440.	N/A	N/A	
OPMS 50	To provide access to basic solid waste services to all citizens	The percentage of indigent households earning less than R4 500 per month with access to Free Basic Solid Waste.	100% of indigent households, as per councils indigent register, earning less than R4 000 per month with access to basic level of free solid waste removal by 30 June 2023.	Target met. The actual number of indigent applications as at 30 June 2023 was 8979.	**100% of indigent households, as per councils indigent register, earning less than R4 500 per month with access to basic level of Free Solid Waste removal by 30 June 2024.**	Target met. 100%. Number of indigent applications as at 30 June 2024 was 10 440.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : FINANCIAL MANAGEMENT AND VIABILITY *...continued*									
OPMS 51	To maintain and upgrade existing municipal infrastructure	Percentage expenditure on MV Network upgrades in Cluster A to Cluster G	80% expenditure on MV Network upgrades in Cluster A to Cluster G completed by 30 June 2023. (80% makes up Material ordered. Overhead Structures Built and Site Establishment)	Target not met. MN84/2022- 100% expenditure and Completion certificate dated 25/03/2023. MN93/2022- Appointment of panel of contractor not concluded and 0 % expenditure.	**100% expenditure on MV Network upgrades in Cluster A to Cluster G completed by 31 March 2024.**	Target met. Project was completed under budget. 98% Expenditure, by 31 March 2024. (R14 036 542 out of R14 352 839 Savings of R316 297 realised on projects).	N/A	N/A	
OPMS 52	To maintain and upgrade existing municipal infrastructure	Percentage expenditure on LV Network upgrades in Cluster A to Cluster G	Multi year project -Year 1- 50% expenditure on LV Network Upgrades in Cluster A to Cluster G by 30 June 2023. (50% made up of Site establishment, Material ordered)	Target Exceeded -(99%) R 3 147 479 expenditure and Completion certificates dated 12/05/2023; 24/04/2023; 15/05/2023(Different contractors).	**100% expenditure on LV Network upgrades in Cluster A to Cluster G completed by 31 December 2023.**	Target met. 100%, by 31 December 2023.	N/A	N/A	
OPMS 53	To maintain and upgrade existing municipal infrastructure	Percentage expenditure on Street Lights Refurbishment in Cluster A to Cluster G by target date.	100% expenditure on Street Lights Refurbishment in Cluster A to Cluster G by 31 March 2023.	Target Exceeded 100% (R7 699 999) expenditure and 572 lights refurbished	**100% expenditure on Street Lights Refurbishment in Cluster A to Cluster G by 31 December 2023.**	Target met. 100%, by 31 December 2023.	N/A	N/A	
OPMS 54	To maintain and upgrade existing municipal infrastructure	Percentage expenditure on new streetlights in Cluster A to Cluster G by target date.	100% expenditure on new streetlights (Installation of 13 high mast)in Cluster A to Cluster G by 30 June 2023.	Target Exceeded - Savings realized on the vote. 96,49% (R14 184 066 expenditure (25) High Mast installed.	**100% expenditure on new streetlights in Cluster A to Cluster G by 30 June 2024.**	Target met. 100%, by 30 June 2024.	N/A	N/A	
OPMS 55	To maintain and upgrade existing municipal infrastructure	Percentage expenditure for 10 MV Substations Upgrades and Refurbishment by target date (MN 112/2021)	Appointment of contractor for 9 MV Substations Upgrades and Refurbishment, and 20% expenditure. (20% made up of Site establishment, material ordered) by 30 June 2023.	Target Not Met - YTD Spending is R798 447 (2,90%).	**100% expenditure for 10 MV Substations Upgrades and Refurbishment by 30 June 2024.**	Target met. Project was completed under budget. 98% Expenditure, by 30 June 2024. (R24 768 977 out of R25 190 863. Savings of R421 886 realised on projects).	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : SPATIAL PLANNING, ENVIRONMENTAL MANAGEMENT & SOCIAL SERVICES (CROSS CUTTING ISSUES)									
OPMS 56	To contribute to a safe and secure environment	Number of multi-disciplinary law enforcement operations conducted	80 multi-disciplinary law enforcement operations conducted by 30 June 2023	Target exceeded - 119 multi-disciplinary law enforcement operations conducted	**120 multi-disciplinary law enforcement operations conducted by 30 June 2024**	Target met. 125 multi-disciplinary law enforcement operations conducted	N/A	N/A	
OPMS 57	To prevent and reduce the impact of disasters within KDM jurisdiction	Number of outreach programmes conducted on fire safety, social crime and road safety campaigns.	24 outreach programmes conducted on fire safety, social crime prevention and road safety : - 8 Fire Outreach programmes. 8 Social Crime Prevention Outreach programmes. 8 Road Safety programmes.	Target exceeded :54 Fire Safety - 10 Wards visited: Ward 4, 25, 21, 19, 18, 2, 15, 17, 1 and 16. Social Crime - 11 programmes conducted - Ward 23, 8, 21, 18, 16, 1, 15, 21, 19 24, 15, 24, 19, 8, 15, 7,16 & 21. Road Safety - 33 Road Safety programme conducted on dates; 17/06, 16/06, 31/05, 27/05, 26/05, 17/05, 15/05, 15/05 07/05, 06/05, 01/05, 02/04, 01/04, 15/02, 03/02, 31/01, 29/01, 28/01, 15/01, 14/01, 27/11, 26/11, 06/11, 05/11, 27/10, 29/08, 25/08, 18/08, 14/08, 13/08, 11/08, 03/07 & 01/07	**30 outreach programmes conducted on fire safety, social crime prevention and road safety : - 10 Fire Outreach programmes. 10 Social Crime Prevention Outreach programmes. 10 Road Safety programmes.**	Target met. 66 outreach programmes conducted on fire safety, social crime prevention and road safety	N/A	N/A	
OPMS 59	Developing and sustaining the spatial, natural and built environment	Percentage completion of Museum by target date	Completion of Construction of Museum by 30 June 2023	Target not met.	**100% completion of Museum by 30 June 2024.**	Target met. Completion certificate dated, 05/03/2024.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : SPATIAL PLANNING, ENVIRONMENTAL MANAGEMENT & SOCIAL SERVICES (CROSS CUTTING ISSUES) *...continued*									
OPMS 60	Developing and sustaining the spatial, natural and built environment	Percentage of SPLUMA applications (Rezoning/ subdivision/ Scheme Amendments) processed within stipulated time	90% of SPLUMA applications processed within 90 days from the closing date of advert by 30 June 2023	Target met. 90% of SPLUMA applications processed within 90 days from the closing date of advert	**90% of SPLUMA applications processed within 90 days from the closing date of advert by 30 June 2024**	Target met. 100%.	N/A	N/A	
OPMS 61	Developing and sustaining the spatial, natural and built environment	Percentage of consent applications (i.e., relaxations) processed within 60 days from closing date of advert or date of submission	90% of consent applications processed within 60 days, from the closing date of advert or date of submission by 30 June 2023	Target exceeded, 100% of consent applications processed within 60 days, from closing date of advert or submission date.	**90% of consent applications processed within 60 days, from the closing date of advert or date of submission.**	Target met. 100%.	N/A	N/A	
OPMS 62	Developing and sustaining the spatial, natural and built environment	Percentage of building plans more than 500m2 approved within 60 days of submission	95% of building plans more than 500m2 approved within 60 days of submission.	Target exceeded, 100% of building plans more than 500m2 processed within 60 days of submission	**95% of building plans more than 500m2 approved within 60 days of submission.**	Target met. 96%	N/A	N/A	

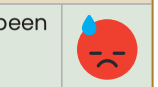
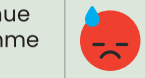
5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : SPATIAL PLANNING, ENVIRONMENTAL MANAGEMENT & SOCIAL SERVICES (CROSS CUTTING ISSUES) *...continued*									
OPMS 64	Developing and sustaining the spatial, natural and built environment	Number of Environmental Awareness Programmes conducted	10 x Environmental Management Community awareness Programmes conducted by 30 June 2023.	Target exceeded; 12 Environmental Management Community awareness programmes conducted 1. KZN cleaning & flood mopping 22/07/2022. 2. School greening programme 01/09/2022; 3. International coast cleanup 17/09/2022; 4. Joint waste clean-up 22/09/2022. 5. KwaDukuza committee workshop 29/09/2022). 6. 28/10/2022-Coastal awareness cleanup. 7. 13/12/2022-KDM joint quarterly clean-up at Ntshaweni Cluster) 8. (Wetland Awareness- Gledhow Primary on 24/02/2023 and 9. Blythedale Blue Flag awareness and cleanup on 24/03/2023. 10. KDM open street event- 23/06/2023, 11. Career expo- 21/04/2023. 12. Quarterly waste management clean-up campaign 13/06/2023.	**10 x Environmental Management Community awareness Programmes conducted by 30 June 2024.**	Target met.12 Environmental Management Community awareness Programmes conducted.	N/A	N/A	
KPA : LOCAL ECONOMIC DEVELOPMENT									
OPMS 65	To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed	The number of jobs created through municipality's local economic development initiatives. (NKPI)	120 Jobs created through LED initiatives by 30 June 2023	Target exceeded 844 jobs created through LED initiatives	**120 Jobs created through LED initiatives by 30 June 2024**	Target met. 309 jobs.	N/A	N/A	
OPMS 66	To develop a prosperous, inclusive, transformative and diverse local economy	Number of Business sessions conducted	20 business sessions conducted by 30 June 2023	Target exceeded 30 Business sessions conducted.	**20 business sessions conducted by 30 June 2024**	Target met. 29 Business Sessions Conducted.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : LOCAL ECONOMIC DEVELOPMENT *...continued*									
OPMS 68	To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed	Number of jobs created through municipality's Capital Projects in the IDP	345 jobs created through municipality's Capital Projects in the IDP by 30 June 2023: i) Community Services : 150 jobs ii) Electrical Services: 75 jobs created. iii) Civil and Human Settlement 120 jobs	Target exceeded. Total = 383 i) Community Services- 105 jobs created. ii) Electrical Services- 103 jobs created iii) Civil Services – 175 jobs created.	**370 jobs created through municipality's Capital Projects in the IDP by 30 June 2024.**	Target met. 501 Electrical BU - 51 Comm. Serv BU - 61 Civil BU - 389	N/A	N/A	
OPMS 69	To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed	Number of job opportunities created through implementation of Expanded Public Works Programme (EPWP)	80 job opportunities created through implementation of Expanded Public Works Programme (EPWP) by 30 June 2023	Target exceeded 86 Job Opportunities created through EPWP.	**80 job opportunities created through implementation of Expanded Public Works Programme by 30 June 2024**	Target met. 82 jobs created.	N/A	N/A	
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT									
OPMS 70	To facilitate provision of formal housing through construction of high-quality houses.	Number of new houses constructed by target date.	90 new houses constructed by 30 June 2023	Target not met 82 houses constructed.	**58 new houses constructed by 30 June 2024**	Target met. 73 houses constructed, by 30 June 2024.	N/A	N/A	
OPMS 71	To ensure fair, transparent and compliant housing beneficiary management system.	Number of houses handed over to beneficiaries by target date.	120 houses handed over to beneficiaries by 30 June 2023	Target not met 77 houses handed over.	**57 houses handed over to beneficiaries by 30 June 2024**	Target met. 72 houses handed over to beneficiaries, by 30 June 2024.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 72	Improved access to adequate housing	Number of sites serviced by target date.	450 sites serviced by 30 June 2023	Target exceeded. 584 sites serviced.	**696 sites serviced by 30 June 2024**	Target not met. 595 sites serviced, by 30 June 2024.	Continuing work stoppages by local sub-contractors. The two targeted housing projects 1) Nyathikazi Housing project was faced with slow progress on site that led to the termination of the main contractor. 2)Madundube housing project has been delayed for 6 months as the main contractor withdrew from the project because of the interruptions from the local subcontractors that resulted in multiple work stoppages.	A new main contractor has been appointed for the Nyathikazi project. The Madundube Implementing Agent was put on terms by the municipality. The implementing agent for Madundube responded to the letter and then submitted a request for an extension of time due to delays in completing the work while dealing with the final accounts and the claims by the main contractor, that was working of site. Work to continue in the 2024/2025 financial year.	
OPMS 73	To restore human dignity through asset ownership	Number of Enhanced Extended Discount Benefit Scheme (EEDBS) units transferred as per the business plan with Dept of Human Settlements (DOHS) by target date.	20 EEDBS units transferred as per business plan with DOHS by 30 June 2023	Target exceeded. 30 EEDBS units transferred.	**15 EEDBS units transferred as per business plan with DOHS by 30 June 2024**	Target not met. 8 EEDBS units transferred, by 30 June 2024.	During the door-to-door visits. In one of the blocks of flats, it was revealed that a significant number of flats are being rented out with insufficient information about the person they are renting to. In most cases the owners are missing, deceased or there is a dispute amongst the family on who should take ownership of the unit.	1. The Municipality will continue with the door-door programme to compile the individual challenges of each beneficiary 2.The Municipality will be advertising those beneficiaries that are missing and can not be located. 3.The Municipality will establish a committee in quarter 2 of 24/25, that will be listening to different cases for these units and decide on who to transfer the flat to. The cases that will be tabled, before the committee will include Rentals, Missing owners, diseased owners and ownership disputes amongst the family members.	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 76	To ensure that the community has access to functional public amenities	Percentage completion of the Groutville Market Sportsfield.	Groutville Market Sportsfield completed by 30 June 2023.	Target not met. There were delays in the project due to labour disputes with the project.	**100% Groutville Market Sportsfield completed by 30 June 2024.**	Target not met. 90% completion by 30/06/2024.	The following works are outstanding: Septic tank, apron concrete, goals posts and installation of gates. The installation of the fence has been delayed due to a container that is onsite which is used by a local resident as a tuck-shop.	An engagement with ward leaders will be held to speed up the relocation of a container that is onsite. The project will then be completed in the first quarter of the 24/25 financial year.	
OPMS 77	To maintain and upgrade existing municipal infrastructure	Percentage Completion of Townsend Road/Avondale Stormwater Upgrade by target date	Townsend Road/ Avondale Stormwater Upgrade completed by 30 June 2023.	Target met. Completion Certificate dated, 17 January 2023.	**100% completion of Townsend Road/Avondale Stormwater Upgrade by 30 September 2023.**	Target met. 100%. Completion Certificate, dated, 24/08/2023.	N/A	N/A	
OPMS 77a	To maintain and upgrade existing municipal infrastructure	Number of m2 of Townsend Road upgraded.	N/A	N/A	**3420m2 of Townsend Road Upgraded by 30 June 2024.**	Target not met. 3032m2. Completion Certificate dated, 30/11/2023.	During the planning process of the entire area, the road to be surfaced was measured totaling 3420 square meters, and during the implementation of the project, some of the portions of the road required base repairs of about 388 square meters, this part of the road was severely damaged and had potholes of around 388 m2. Before the actual road could be surfaced, the contractor had to repair the portion of the road which had developed potholes.	In future a more detailed assessment will be done which will have more accurate estimated output and budget provision to be made available to cover for unforeseen conditions such as potholes, base failures, stormwater upgrades	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 78	To maintain and upgrade existing municipal infrastructure	Number of m^2 of roads rehabilitated by target date.	10130m^2 roads rehabilitated by 31 December 2022.	Target exceeded: 20606m^2 i) Sheffield beach road completed on 19 September 2022, 2882m2. ii) Hugh dent road, Basil Hullet and Club road completed on 05 August 2022, 3620m^2. iii) Joela road completed on 15 July 2022, 2718m2. iv) Ward 28 roads completed on 27 September 2022, 2718m2. v) Driefontein – Completed on 28 November 2022, 8668m^2.	**7500 m^2 of roads upgraded by 31 December 2023.**	Target met. 12763.28 m^2 of Roads rehabilitated, by 31/12/2023. Listing under Section 8.	N/A	N/A	
OPMS 78(a)	To maintain and upgrade existing municipal infrastructure	Number of m^2 of roads rehabilitated by target date.	4060 m^2 of roads rehabilitated by 31 December 2022.	Target exceeded 4201m^2 Completed. i) 2842m2 Ward 16 Moola industrial Completed on 20 July 2022. ii) 1359 m2 Completed for Ballito roads rehab on 30 August 2022.	**4200m^2 of roads upgraded by 31 March 2024.**	Target not met. 2351$m.^2$ Completion certificate for Central Section 2, dated, 3/11/2023.	During the project planning the area to be attended was based on the road, entire surface and at the implementation of the project, the available budget had to cater for the professional fees and stormwater management, the final area covered from the available budget was 2351m^2 as our targets were based on the square metres done.	In future a more detailed assessment will be done which will have more accurate estimated output and budget provision to be made available in order to cover for unforeseen conditions such as potholes, base failures, stormwater upgrades.	
OPMS 78(b)	To maintain and upgrade existing municipal infrastructure	Number of m2 of roads rehabilitated by target date.	61263m2 of roads rehabilitated by 30 June 2023.	Target exceeded. Total =71 806m2	**1530m2 of roads upgraded by 31 March 2024**	Target met. 3000m^2. Beatrice Street, Completion certificate dated 17/11/2023.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 78(c)	To maintain and upgrade existing municipal infrastructure	Number of m2 of roads rehabilitated by target date.	N/A	N/A	**21150m2 of roads upgraded by 31 March 2024.**	Target met. 21180m2, by 31/03/2024. Listing under Section 8.	N/A	N/A	
OPMS 82	To maintain and upgrade existing municipal infrastructure	Number of Bridges to be completed by target date.	17 Bridges upgraded/ constructed by 30 June 2023.	Target not met. 11 Bridges completed.	**Hullet bridge completed by 30 June 2024.**	Target not met. 0 completed by 30/06/2024.	1.There were challenges experienced due to the contractor pouring concrete on the piers without approval from the employer's agent. 2. On another pier of the bridge the concrete was not poured correctly resulting in the wall bridge to lose shape. 3. The construction joints on the bridge are off by 75mm from the original design. 4. The constructed pierhead is off from the original design by 35mm to the north side which affects the seating of the bearings.	1.The employers agent has requested the contractor to follow all procedures when pouring concrete on all piers and has issued a method statement on how to remedy these defects. 2. The contractor submitted a method statement to remedy the deformation and they have since rectified the deformation. 3. The were errors on the survey submitted by the contractor. The issue was resolved as new levels were taken and indicate that levels were within tolerances. 4. The levels had to be rechecked by another surveyor who confirmed that there were errors on the original levels. The levels have now been confirmed to be correct. Project rolled over to the 2024/2025 FY.	
OPMS 86	To ensure that all citizens have an electricity service connection	The number of new households with access to basic level of electricity.	500 new households with access to basic level of electricity by 30 June 2023.	Target exceeded. 1299 new households with access to basic level of electricity	**513 new households with access to basic level of electricity by 30 June 2024.**	Target met. 895, by 30 June 2024.	N/A	N/A	
OPMS 86a	To ensure that all citizens have an electricity service connection	The number of households with access to basic level of electricity (NKPI)	60 963 households with access to basic level of electricity by 30 June 2023.	Target exceeded 61 762 households with access to basic level of electricity	**62275 households with access to basic level of electricity by 30 June 2024.**	Target met. 62657, by 30 June 2024.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 88	To ensure that energy losses are reduced within legislated guidelines	Percentage of Energy kilowatts loss reduced by target date.	Energy kilowatts loss reduced by 10% (from 26% to 16%) by 30 June 2023	Target not met Energy losses increased to 25.72%	**Energy kilowatts loss reduced by 8% (from 26% to 18%) by 30 June 2024**	Target not met. Energy losses recorded at 25,67% at the end of 30/06/2024. 0,05% reduction from 30/06/2023 to 30/06/2024.	Measuring system is incomplete. The current system used to calculate losses, uses estimates. The technical losses are estimated to be 10%. Delays in appointing the project manager for SECO grant funded energy losses projects.	1.Continue with meter audit and replacement and raids on a weekly basis. 2.Develop and implement energy monitoring system. 1st phase of SCADA will be commissioned in July 2024. 3.Development of smart metering system will be done once National Treasury approved KDM participation on RT 29 transversal contract. 4.The implementation of AMR system is in progress for MD metered customers 5.Appoint Energy Losses Project Manager in quarter 1 of 2024/25. The projects are executed by contractors on the panel for MN 91/2020 contract The following projects that are aligned with strategies developed are being implemented: -Identify, Audits all formal Electricity Resellers (Estate, Commercial Business Park, Shopping Centres) (Estimated to be 139) -Identify, Audit selected informal Electricity Resellers within Ward 10 and 19 (Residential rental units and Cottages) (Target 50 from each wards) -Repair, replace Formal and Selected Informal Electricity Resellers metering equipment or meters in the case of Small Power Users(SPU) or Metering Equipment in the case of LPU) -Implement Automated Meter Reading (AMR)/Smart Metering on Formal and Selected Informal Electricity Resellers -Develop and facilitate signing of Service Level Agreement contract with all Formal Electricity Resellers -Develop and Implement Electricity Meter Management System Community Engagement	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 89	To maintain and upgrade existing municipal infrastructure	Percentage completion of Grid Prot 11K P3 relays replaced.	Replace NV Grid Prot Relays 11K by 30 June 2023.	Target Met Completion certificate dated 31/05/2023	**100% completion of the Replacement of Grid Prot 11K P3 relays by 30 June 2024**	Target met. 100%. Completion certificate dated 02/05/2024.	N/A	N/A	
OPMS 90	To maintain and upgrade existing municipal infrastructure	Percentage completion of Switchroom and installation of switchgear in Lot 14 Substation.	N/A	N/A	**100% Completion of Switchroom and installation of switchgear in Lot 14 Substation by 31 December 2023.**	Target met. 100%. Completion Certificate dated, 31/10/2023.	N/A	N/A	
OPMS 91	To provide access to basic solid waste services to all citizens	The percentage of households with access to basic level of solid waste removal (NKPI)	100% households with access to basic level of solid waste removal by 30 June 2023	Target met. 100% of estimated households with access to basic level of solid waste removal.	**100% households with access to basic level of solid waste removal by 30 June 2024.**	Target met. 100% of estimated households with access to basic level of solid waste removal, by 30 June 2024.	N/A	N/A	
OPMS 93	To ensure that the community has access to functional public amenities	The number of Beach Facilities upgraded by target date.	6 Beach Facilities Upgraded by 30 June 2023. 1. Salt Rock Beach 2.Willard Beach 3. Clark Bay Beach 4. Ballito Promenade. 5. Zinkwazi Main Beach 6.Thompsons Bay Beach	Target met. 1.Completion Certificate for Salt Rock Beach - 17/03/2023. 2.Completion certificate for Willard Beach - 13/06/2023. 3. Completion certificate for Clark Bay Beach - 28/02/2023. 4.Practical Completion certificate Ballito Prominade - 27/06/2023. 5.Practical Completion certificate for Zinkwazi Main Beach - 30/06/2023. 6.Completion Certificate Thompsons Bay Beach - 30/03/2023.	**8 Beach Facilities upgraded by 30 March 2024.**	Target met. 8 Beach Facilities Upgraded by 30/06/2024. Listing under Section 8.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 94	To ensure that the community has access to functional public amenities	Number of Sports fields completed.	N/A	N/A	**2 sports fields completed by 30 June 2024.** **- Stanger Manor Sportsfield** **- Glenhills Sportsfield**	Target not met. 0 completed by 30/06/2024.	Poor performance of contractors sighting cash flow problems because of the number of awards made through the panel of contractors, has delayed the completion of these projects.	Issuing of the Completion certificate for Stanger Manor Sportsfield and Glenhills Sportsfield will be done in Q1 of the 2024/2025 financial year.	
OPMS 95	To ensure that the community has access to functional public amenities	Percentage of Nonoti Beach Node Development Phase 3 Completed by target date.	Multi year project - Year 2 Nonoti Beach Node Development Phase 2 : 1.Completion of wall plate. 2.Completion of Roof for ablution facility; 3.Internal service works and parking sub layer works completed by 30 June 2023.	Target met. 1.Wall plate completed. 2.Roof Completed. 3.Layer works to parking completed. Sewer Septic Tank Excavation final level completed.	**100% of Nonoti Beach Node Development Phase 3 Completed by 30 June 2024.**	Target met. 100%. Completion Certificate dated, 26/06/2024.	N/A	N/A	
OPMS 96	To ensure that the community has access to functional public amenities	Percentage completion of the Upgrade to the Driefontein Sportsfield by target date.	Shayamoya Sport field completed by 31 March 2023.	Target met. Completion certificate dated 22/02/2023.	**100% Upgrade to Driefontein Sportsfield completed by 30 June 2024.**	Target not met. 80% completion by 30/06/2024.	Poor performance of contractors sighting cash flow problems because of the number of awards made through the panel of contractors, has delayed the completion of these projects.	Issuing of the Completion certificate for Driefontein Sportsfield will be done in Q1 of the 2024/2025 financial year.	
OPMS 97	To ensure that the community has access to licensed burial facilities	Number of Cremator Filtration System installed.	N/A	N/A	**1 Cremator Filtration System completed by 30 September 2023.**	Target met. 1. Practical Completion certificate dated 29/09/2023.	N/A	N/A	

5. 2023/2024 ANNUAL PERFORMANCE REPORT: Comparison over 2 Financial Years *...continued*

OPMS No.	Strategic Objective from the IDP	Key performance Indicator	2022/2023 Target	2022/2023 Actual	2023/2024 Target & Description	2023/2024 Actual	Reason for Non-achievement	Measures to Improve	Status
KPA : BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT *...continued*									
OPMS 98	To maintain and upgrade existing municipal infrastructure	Percentage completion of the Nonoti MV Network upgrade.	N/A	N/A	**100% Nonoti MV network upgrade completed by 30 June 2024.**	Target met. 100%. Completion certificate dated 26/06/2024.	N/A	N/A	
OPMS 99	To maintain and upgrade existing municipal infrastructure	Percentage completion of stormwater and sewer upgrade for KwaDukuza Taxi Rank by target date.	N/A	N/A	**100% completion of stormwater and sewer upgrade for KwaDukuza Taxi Rank by 30 June 2024.**	Target not met. 0%, by 30 June 2024.	Delays were experienced by the contractor due to having to relocate the taxi's from the taxi rank.	The project is a multi-year one and has been rolled over to the 2024/2025 financial year for completion.	
OPMS 100	To maintain and upgrade existing municipal infrastructure	Percentage Upgrade to the Ballito Taxi Rank completed by target date.	N/A	N/A	**100% Upgrade to the Ballito Taxi Rank completed by 30 June 2024.**	Target not met. 0% completion by 30/06/2024.	Delays were experienced in the SCM processes particularly within the TEC as they encountered challenges in reaching a decision due to varying perspectives on the potential emerging program that is not currently present within the KwaDukuza Municipality	Applying the Potentially Emerging (PE) Status as per the CIDB Regulation - The SCM Unit will investigate this as part of the SCM policy during Q1 of the new financial year and provide Council with a way forward. Practical completion certificate for the Ballito Taxi Rank is planned for Q1 of the 2024/2025 financial year.	

6. KEY AREAS TO NOTE

Improving Performance

- There has been a significant **increase** in performance on LED from 67% to 100%.
- Municipal Transformation & Institutional Development **increased** by 4% from 89% to 93%.
- Spatial Planning, Environmental Management & Social Services (Cross Cutting) remained at a **high** 100% from the previous year.
- Municipal Financial Viability & Management had a significant **increase** from 69% to 84%.

Reporting on Performance is done on a quarterly basis, Section 56/57 Managers were required to respond to Internal Audit Queries on the Performance findings of the respective departments to ensure that audited reports were submitted to the Performance Audit Committee and Executive Committee or Council. The effective implementation of the performance management framework as adopted by Council, and the different roles and responsibilities that were played by different stakeholders served as an early warning indicator for the KwaDukuza Municipality to keep abreast of performance and to effect corrective measures timeously in any of the weak functional areas identified by the performance management system.

Deteriorating Performance

- There has been an 18% **decrease** in Basic Service Delivery performance from 76% to 58%.
- Good Governance and Public Participation decreased by 14%, from 71% to 57%.

There has been a decrease in Basic Service Delivery due to the large number of projects and budget allocations.

KwaDukuza Municipality received the Municipal Disaster Rehabilitation and Reconstruction Grant (MDRG) of R1 271 098.00 inclusive of VAT on the 17th of March 2023 for 400 Roads and Stormwater projects. KwaDukuza Municipality upon receiving this grant, had to do the budget adjustment in line with the grant received. Budget adjustment was done and approved by council on the 14th of April 2024, apportioning this into two financial years i.e. 2022/2023 and 2023/2024 as were already approaching the end of the financial year. During the adjustment budget R577 292 million was allocated under 2022/2023 and R693 806 under 2023/2024.

Based on the above, R371 378 307 was spent on the R 577 292 that was allocated for 2022/2023 financial year. R205 913 693 had to be rolled over to the new financial year thus increasing the budget for 2023/2024 financial year. Rolled over application was approved and the adjustment was done in November 2023 to cater for unspent grant under response and R and R grant.

The expenditure, when looking at the percentage decreased but when looking at the value it is actually more then previous financial years. Civil Engineering and PMU Business Unit after April 2023 budget adjustment had total budget of R704 641 710 and R515 156 736 was spent. Under 2023/2024 financial year, Civil Engineering and PMU BU taking into consideration the budget adjustment in November 2023, had total budget allocation of R 876 572 209 and R 564 468 284,32 was spent. Comparing the two financial year when it comes to amount spent it can be noted that under 2023/2024, more was spent meaning that more service delivery was done compared to the previous financial year. There was more budget allocation compared to other years thus the percentage is lower.

Projects that are on the ground are also struggling to be completed due to failing contractors. Remedying a failing contractor is also a timeous process and by the time the legalities are finalised months go past with little or no work being done on the ground. The other contributing factor is the Supply Chain Management Processes, these processes are time consuming and when tenders have appeals, this also delays the appointment of service providers.

During the 2021/2022 financial year energy losses was recorded at 24.83% which then increased in the 2022/2023 financial year to 25.72%. A decrease was recorded during the 2023/2024 financial year with losses standing at 25%, showing a positive effect on arresting energy losses due to strategies that are in place to ensure reduction. The task going forward will be to reduce energy losses to at least 18% as at the end of June 2025 and to the threshold of 12% and lower in the outer years.

What has been done so far : -

1. Eskom point of supply metering assurance : This addresses inadequate control over bulk purchases, by installing and monitoring Eskom check meters.
   Status of work done: 4 check meters have been installed and are monitored on the new acquired PNPSCADA system (Automatic Meter Reading - AMR).
   2 at Stanger Point of supply are outstanding due to that major infrastructure equipment is being installed (CTs and VTs).
2. Ensure all large power users (LPU) are on automatic meter read (AMR) : Municipality has 493 LPUs and all their meters must be monitored and read remotely.
   Status of work done: 278 LPUs metering systems have audited, defect repaired, communication infrastructure installed and uploaded on PNPSCADA AMR system.

3. Implementation of SCADA: Implementation of SCADA system to monitor flow of power from Eskom down to all consumers.
   Status of work done: Installation and commissioning of SCADA in 13 substations is in progress. The configuration of statistical meters for each transformer and feeder in each substation is 70% complete.
4. Electrification and pre-paid metering of informal settlements: This addresses illegal connections in the informal settlements. Data concentrators relaying data from meters to back end system (meter data management system) will be installed.
   Status of work done: 250 households of Murugan road have been electrified and 219 of Nyoniyamanzi is in progress.
5. LPU customer audits and consumption verification: This involve remote meter reading and analysis and affect back billing where required.
   Status of work done: 277 LPUs metering systems have audited and uploaded on PNPSCADA system.
6. Bulk metering of stands with multiple prepaid meters: This involve reduction on number of meters by installing bulk meters.
   Status of work done: The database of all prepaid meters (53 435) has been downloaded from Contour and analysis of stands using data from KDM GIS system is in progress.
7. Small power users metering/ vending assurance: This involves auditing of both conventional and prepaid metered customers.
   Status of work done: Data cleansing of 53 435 prepaid customers is in progress and audits under the Customer Network link (CNL) project is in progress.
8. Tariff study and review: Review all tariffs and develop new ones for small, embedded generation.
   Status of work done: Reviewed tariffs presented to NERSA and approved for 2024/25. Cost of Supply for renewables and tariffs is underway to be approved by NERSA by June 2025.
9. Community engagement: Develop and implement awareness campaigns and communication platforms for energy losses.
   Status of work done: Develop and implement awareness campaigns and communication platforms for energy losses, to be implemented through the secured SECO R9m grant.
   Project manager has been appointed and work is in progress to on electricity resellers including Bed & Breakfasts and cottages:
   - Meter audits are to be done
   - Electricity supply contracts to be issued and signed
   - Tariffs to be reviewed and implemented

   Communication platforms (website, Facebook, WhatsApp) to be made live.

The strategies that the municipality have put in place going forward are : -

1. Continue with meter audit and replacement and raids on a weekly basis.
2. Develop and implement energy monitoring system. 1st phase of SCADA will be commissioned in July 2024.
3. Development of smart metering system will be done once National Treasury approves KDM participation on RT 29 transversal contract.
4. The implementation of AMR system is in progress for MD metered customers.
5. Appoint Energy Losses Project Manager in quarter 1 of 2024/25. The projects are executed by contractors on the panel for MN 91/2020 contract. The following projects that are aligned with the strategies that were developed, are being implemented:
   - Identify and Audit all formal Electricity Resellers (Estate, Commercial Business Park, Shopping Centres) (Estimated to be 139)
   - Identify and Audit selected informal Electricity Resellers within Ward 10 and 19 (Residential rental units and Cottages) (Target 50 from each wards)
   - Repair and replace Formal and Selected Informal Electricity Resellers metering equipment or meters in the case of Small Power Users(SPU) or Metering Equipment in the case of LPU)
   - Implement Automated Meter Reading (AMR)/Smart Metering on Formal and Selected Informal Electricity Resellers
   - Develop and facilitate signing of Service Level Agreement contract with all Formal Electricity Resellers
   - Develop and Implement Electricity Meter Management System Community Engagement

Lessons Learnt / Way Forward

- Better planning must start from the onset of compiling the Integrated Development Plan.
- Business units to work in-consultation with each other to ensure municipal targets are achieved.
- Capacity should be improved/increased should additional funds become available for more projects.

7. PERFORMANCE OF SERVICE PROVIDERS: Municipal Systems Act, Section 76

All service providers performance are monitored and reviewed through our Supply Chain Management Unit and reported on annually in the form of a Service Provider Assessment, this assessment is found on Appendix I of the Annual Report, however as defined in the Systems Act Section 76 the service provider performing the functions of the Municipality is rated below in the table.

Performance Analysis and rating criteria

For contractor performance rating purposes, the following rating criteria is used:

Challenges and Measures to improve performance

PERFORMANCE WEIGHTING		
1	POOR	Performance did not meet most contractual requirements and contains serious problem(s) for which correction actions were ineffective.
2	SATISFACTORY	Performance did not meet some contractual requirements; contractors' actions appear only marginally effective or were not fully implemented.
3	GOOD	Contractual performance of contractor contains some minor problems for which corrective action taken by the contractor appear or were satisfactory
4	VERY GOOD	Performs meets contractual requirements some minor problems for which corrective action taken by the contractor were effective
5	EXCELLENT	Performance meets contractual requirements with few minor problems for which corrective actions by contractor were highly effective.

The Municipality has in terms of Section 78 of the Municipal Systems Act, 32 of 2000, decided on a mechanism to provide a municipal service, which is Refuse Collection, through an External Service Provider. The performance ratings of this service provider performing the municipal service on behalf of the municipality (Municipal Systems Act; Section 76) is as follows:

SERVICE PROVIDER PERFORMANCE REPORT											
2022/2023 ANNUAL PERFORMANCE RATINGS						2023/2024 ANNUAL PERFORMANCE RATINGS					
COMPANY NAME	EXCELLENT (5)	VERY GOOD (4)	GOOD (3)	SATISFACTORY (2)	POOR (1)		EXCELLENT (5)	VERY GOOD (4)	GOOD (3)	SATISFACTORY (2)	POOR (1)
Community Services and Public Amenities											
DOLPHIN COAST WASTE MANAGEMENT	√						√				

8. LISTING & ADDITIONAL INFORMATION TO THE ANNUAL PERFORMANCE REPORT

1. Adjustments Throughout the year.

	Removed due to changing circumstance of the municipality. (budget change, priority change and change to operational nature of a project)	New KPI's added
Adjustment November 2023	OPMS 79; 80; 83; 84 & 85 to departmental	OPMS 78(a) OPMS 78(b) OPMS 78(c)
Adjustment March 2024	OPMS 02; 05; 07; 20; 22; 23; 26; 27; 31; 32; 41; 44; 46; 47; 58; 67; 74; 75; 81; 87; 92.	OPMS 86(a)

2. N/A on the Comparison Report over 2 years, indicates that the project was not applicable for that financial year.

3. OPMS 86 - Contour = 866
Munsoft = 29

4. OPMS 86(a) - (Baseline 61762 + 895) = 62657

5. On road rehabilitation targets – The estimated m^2 are indicated when planned however on actual execution on the ground, there are underlying layer issues, milling, asphalting, additional earth works as well as other issues such as work rates, which leads to lesser m2 being done for the same amount of budget.

6. Update on Bridges that were not completed in 2022/2023

The monitoring on these bridges were moved to the strategic level i.e. departmental level for reporting as they were not planned to be completed by 30 June 2024.

1. Hullet Bridge: The project was rolled over to 2024/2025 financial year.
2. Mnyundwini Bridge: Budget allocation was inadequate. The project is currently under construction and savings have been sourced from other projects.
3. Salt rock beach banks: Budget allocation was inadequate. Budget was to be made available during 2024/2025.
4. Nkobongo Bridge: The project has been completed and handed over.
5. Sugra Mbozamo: The project has been completed and handed over.
6. New Bridge Kwamfanomdala: The initial contractor was terminated. A new contractor was appointed to complete it, utilizing retention and performance guarantee from the previous terminated contractor. The project is planned to be completed in Q1 of 2024/2025.

7. LISTINGS

OPMS 78 :

1. Ward 12 Tinley Manor road (Lagoon Dr. Ocean Seaview) - Completion Certificate Date : 31/08/2023 - 4205,6m2.
2. Ward 17 Rehab of Road - WIP - Completion Certificate Date: 18/08/2023 - 3412,48m2.
3. Ward 23 Urban Roads - Completion Certificate Date: 22/08/2023 - 2863m2.
4. Ward 11 Blythedale - Completion Certificate Date: 31/08/2023 - 2282,2m2.

OPMS 78(c) :

1- Mill Road Gledhow 14 610m2. Completion certificate dated 04/12/2023.
2-Quarry Road 6570m2. Completion certificate dated 04/12/2023.

OPMS 93 :

1) Salmon Bay - 30/03/2024.
2) Upgrade of Tinley Manor Tidal Pool - 29/03/2024.
3) Thompsons Bay Beach Reinstatement -12/12/2023.
4) Renewal of Shakas Cove (outdoor facilities) - 13/10/2023.
5) Renewal Clark Bay Amphitheater - - 18/03/2024.
6) Zinkwazi Black Rock Beach- 27/02/2024.
7) Hawkins Car Park- 05/03/2024.
8) Ballito Promenade – 20/03/2024.



04

ORGANISATIONAL DEVELOPMENT PERFORMANCE

INTRODUCTION

PERFORMANCE MANAGEMENT SYSTEM

Organisational Performance Management Systems (OPMS)

In terms of the Municipal Systems Act and the Municipal Performance Regulations, KwaDukuza has developed a Performance Management System to measure and assess the Performance of the Organisation and its Section 57 employees known as Executive Directors reporting directly to the Municipal Manager.

The organisational performance is based on the programmes in the IDP, Budget and is being implemented through the use of the Top layer of the Service Delivery Budget Implementation Plan (SDBIP) to monitor performance that is in the Organisational Scorecard and the Performance Agreements of the Municipal Manager and the Heads of Business units. Their performance is monitored quarterly by the Performance Evaluation Committee set up by Council and internally audited by the Internal Audit. A report is sent to Audit Committee, Performance Audit Committee and Council.

PERFORMANCE MONITORING & REVIEWS

In order to fulfil the objective of ensuring accountability, reviews are conducted according to certain lines of accountability:

RESPONSIBILITY	FREQUENCY	NATURE OF REVIEW
Municipal Manager	Quarterly	The departmental scorecards of the Executive Directors are updated and submitted to a review session with the Municipal Manager on a quarterly basis. The scorecards must ensure that the actuals, reasons for not meeting targets and clear corrective actions are given. The MM then provides input and further corrective measures to be put in place to ensure targets are met. This is recorded by the Human Resources Department.
Mayor	Quarterly	The Mayor reviews the Organisational Scorecard which is Municipal Managers Scorecard aligned to the IDP and the Budget on a quarterly basis. The Mayor provides feedback on targets not met and encourages redirection of actions so that targets can be met. This is recorded by the Human Resources Department.
Council	Quarterly/ Annually	The Performance Management System is monitored on a Quarterly basis with the Quarter one; quarter three and quarter four PMS reports being submitted to the Executive Committee. The Quarter 2 and Annual Performance Report is submitted to full Council for oversight.
Public	Annually	It is required by legislation that the public is involved in reviewing municipal performance at least annually. The Annual Report of the Municipality is collated and adopted by Council in January of each year. The Municipal Public Accounts Committee (MPAC) meets four times after council has adopted the Annual Report to consider public comments. An oversight report is drafted and adopted by March together with the Annual Report.

Table 68: Performance - lines of accountability

PERFORMANCE REPORTING:

There are various types of reports that must be generated and disseminated to all the relevant stakeholders:

- Monthly reports,
- Quarterly performance reports,
- Mid-year assessment report also referred to as section 72 reports,
- S57 Performance Assessment and Evaluation report, and
- Annual Performance Report.

Annual reports which are key reporting instruments for municipalities to report against performance targets and budgets outlined in IDP.

Annual Reports contain information of service delivery, performance and how the budget was implemented. The oversight report is the final major step in the annual reporting process of a municipality.

It is essential that all these reports are made accessible to everybody through publication in the municipal website in order to ensure transparency and access to information.

In order to ensure accountability and credibility, the quarterly reports are audited internally by the Internal Audit unit, the Performance Audit Committee and annually by the Auditor-General. The Performance Audit Committee must then table audited performance reports to Council bi-annually.

In terms of this Policy, the frequency of reporting intervals is that all Quarterly Reports are due for submission to the PM&E unit on the 10th after the end of the quarter. If the 10th falls on a Sunday or Public Holiday, the report will be due on the following day, if the 10th falls on a Saturday, the reports are due a day before or the following Monday, but only if that has been negotiated with the PME unit.

PERFORMANCE AUDITING:

For the performance management system to enjoy credibility and legitimacy from the public and other stakeholders, performance reports, must be audited. Audits should ensure that reported performance information is accurate, valid, and reliable.

In terms of the provisions of the Municipal Systems Act and the Performance Regulations of 2001, the annual performance report must be audited internally, and before being tabled and made public, the annual performance report will also be audited by the Auditor-General. It is therefore important to allow sufficient time between completion of annual performance reports and the tabling of the annual performance report for auditing.

After being tabled at the Executive Committee or Council, the annual performance report must then be submitted to the Auditor-General before 31 August of every year, for auditing and be submitted to the MEC for local government in the province for the MEC to complete an annual report of performance of all municipalities in the province, identifying poor performing municipalities and proposing remedial action and submit the provincial report to the national minister. The national minister will then present a consolidated report to parliament.

In terms of Regulation 14 of the Planning and Performance Regulations of 2001, every municipality must develop and implement mechanisms, systems, and processes for auditing the results of performance measurements as part of its internal auditing processes. The specific functions of the internal audit unit on performance information include the assessment of the following:

- The functionality of the municipality's performance management system.
- Whether the municipality's performance management system complies with the provisions of the Municipal Systems Act.
- The extent to which the municipality's performance measurements are reliable in measuring performance of municipalities on its own indicators and the national indicators.
- The Regulations further provides that the municipality's internal auditors must:

  On a continuous basis, audit the performance measurements of the municipality; and submit quarterly reports on their audits to the municipal manager and the performance audit committee.

INDIVIDUAL PERFORMANCE MANAGEMENT SYSTEM

In 2018 KwaDukuza Municipality after consultation with Organised Labour approved Performance Management System Policy aimed at planning, monitoring and evaluating the performance of employees below Section 56 managers. The policy was implemented to Directors and managers, though challenges were experienced in that there were no dedicated personnel employed under the section to assist with the implementation, which then halted the implementation in most Business Units.

In 2021 the Minister responsible for COGTA issued the Local Government Municipal Staff Regulations, September 2021, which required that all employees employed in municipalities must participate in the performance management system. These regulations were effective from 01 July 2022. The existed KwaDukuza municipality Performance Management Policy had to be reviewed in consultation with the unions to align to the provisions of the COGTA Municipal Staff Regulations. The Individual Performance Management and Development Policy was approved by Council in April 2023 after lengthy deliberations on the amendments. It was agreed that it was impossible to implement the formal performance management system for the entire workforce simultaneously and a decision was taken that a phase in approached be adapted to start with employees at management level from Task Grade 14 to 19 during the 2023/24 financial year.

BUSINESS UNIT	NUMBER OF EMPLOYEES FROM T14 & ABOVE	EMPLOYEES WITH SIGNED PERFORMANCE CONTRACTS	EMPLOYEES WHO DO NOT HAVE SIGNED PERFORMANCE CONTRACTS
Office of the MM	12	11	01
Finance	12	12	None
Economic Development & Planning	14	14	None
Civil Engineering & Human Settlement	03	03	None
Community Services & Public Amenities	09	09	None
Community Safety	05	02	01
Electrical Engineering Services	09	01	None
Total	**64**	**52**	**02**

Table 69: KDM Staff Members from T14 to T19 who have signed their Performance Plans.

The municipality in April 2022 resolved to approved 4 posts of Organisational Development and Individual Performance Management Officers to assist with the coordination. These Officers were to be clustered to assist 8 Business Units. Council also approved the position of a Manager Organisational Development and IPMS. Two IPMS Officers were appointed were appointed in December 2023 and commenced with organising and ensuring that the IPMS is fully implemented from Task Grade 12 to 19.

It should be noted that that due to limited funds in the Municipality the IPMS Officer will not only be responsible for the implementation of IPMS but for also other OD projects such as job evaluations and organisational structure.

In the 2024/25 financial year employees on Task Grade 12 and 13 will also be included in the system. These includes amongst other Superintendents, Accountants, Auditors, Divisional Officer, Senior Officers and other specialist posts.

The following Process Plan have been approved for 2024/25 Financial Year

No.	Action	Target Date	Responsibility	Status
1.	Meeting with all ED's, Director HR, PME Department and OD & Performance Section relating to the inclusion of the IPMS Indicator on all ED's Scorecards	27-31 May 2024	Director: HR	Achieved
2.	Virtual Session on the Status Quo for officials on T19- T14 on the submission of 2023/24 Individual Performance Plans	29 May 2024	Director: HR	Achieved
3.	Commencement of submission of draft 2024/25 Performance Agreement and IPP for officials on T19-T14 for your subordinates to OD & PMS office	01-15 June 2024	ED's, Directors, Managers	Achieved
4.	Conducting workshops for officials on Task grade 12 and 13	13 June 2024	Director: HR	Achieved
5.	Crafting session of 2024/25 IPP and Performance Agreements for officials on T12 and T13 (Consultation)	June-July 2024	Director: HR	Achieved
6.	Submission of approved and signed Performance Agreement and IPP for officials on T19- T12 for your subordinates to OD & PMS office	31 July 2024	ED's, Directors, Managers	Achieved
7.	Review of the Appointment of Moderation Committee	15 August 2024	Director: HR	Achieved
8.	Training of Moderation Committee	30 August 2024	Director: HR	Pending
9.	Crafting Session for newly Appointed Employees from T19-T12	1-30 August 2024	Director: HR	Achieved
10.	Submission of Status Quo Report to Moderation Committee for Consideration	01-30 September 2024	Director; HR	Pending
11.	Crafting Session for newly Appointed Employees from T19-T12	01-30 September 2024	Director: HR	Pending
12.	Crafting Session for newly Appointed Employees from T19-T12	01-30 October 2024	Director: HR	Pending
13.	Q1 informal reviews for T19-T12 by supervisor	October-November 2024	ED, Directors, Managers	Pending
14.	Crafting Session for newly Appointed Employees from T19-T12	01-30 November 2024	Director: HR	Pending
15.	Submission of Status Quo Report to Moderation Committee for Consideration	27 December 2024	Director; HR	Pending
16.	Crafting Session for newly Appointed Employees from T19-T12	01-31 December 2024	Director: HR	Pending
17.	Conducting individual performance mid-year reviews for your subordinates	January/ February 2025	ED's, Directors, Managers	Pending
18.	Crafting Session for newly Appointed Employees from T19-T12	01-31 January 2025	Director: HR	Pending
19.	Submission of the Mid-Term Reviews Report to Moderation Committee	28 February 2024	Director: HR	Pending
20.	Crafting Session for newly Appointed Employees from T19-T12	February 2025	Director: HR	Pending
21.	Adjusted IPP approved & submitted for your subordinates to OD & PMS office (T19-T12)	31 March 2025	ED's, Directors, Managers	Pending
22.	Crafting Session for newly Appointed Employees from T19-T12	01-31 March 2025	Director: HR	Pending
23.	Submission of Status Quo Report to Moderation Committee for Consideration	26 April 2025	Director; HR	Pending
24.	Crafting Session for newly Appointed Employees from T19-T12	01-30 April 2025	Director: HR	Pending
25.	Conducting workshops for officials on Task grade 10 and 09	10 May 2025	Director: HR	Pending
26.	Crafting Session for newly Appointed Employees from T19-T12	01-31 May 2025	Director: HR	Pending
27.	Submission of draft 2025/26 Performance Agreement and IPP for officials on T19- T12 for your subordinates to OD & PMS office	June 2025	Director: HR	Pending
28.	Crafting Session for newly Appointed Employees from T19-T12	June 2025	Director: HR	Pending

COMPONENT A: INTRODUCTION TO MUNICIPAL WORKFORCE

The KwaDukuza Human Capital Management Department is established as a centralized function to provide both strategic and operational support to the Nine (9) Business Units created by the Municipality with a total staff complement of **1 421** permanent staff members.

The support provided includes, Talent acquisition and Management, Labour Relations, Organizational Development and Individual Performance Management, Benefits administration, Occupational Health and Safety and Skills development.

No.	BUSINESS UNIT	MASTER STAFF COMPLEMENT	BUDGETED IN 2023/24	ACTUAL	VACANT	VACANCY RATE
1	Office Of the Municipal Manager	73	58	53	5	9.4%
2	Corporate services	80	76	72	4	6%
3	Finance	146	118	111	8	7.2%
4	Economic Development and Planning	135	71	97	26	26%
5	Community services and Public Amenities	322	270	297	27	9%
6	Community Safety	324	251	234	17	5.2%
7	Civil Engineering and Human Settlement	129	107	103	4	7.2%
8	Electrical Engineering	212	151	126	25	20%
	Total	1 421	1 102	1 093	116	11%

Table 70: Total number of Employees per Business Unit and Vacancy Rate.

Employment Equity

In accordance with the Employment Equity Act (55 of 1998) the KwaDukuza Municipality has an Employment Equity Plan (EEP). In line with the Employment Equity Plan, the municipality submitted its Employment Equity Report to the Department of Employment and Labour as per required timeframes.

	Male				Female				Foreign Nationals		
Occupational Level	African	Coloured	Indian	White	African	Coloured	Indian	White	Male	Female	TOTAL
Top Management	19	0	6	0	4	0	2	0	0	0	31
Senior Management	4	0	2	0	4	0	1	0	0	0	11
Professionally Qualified and Experienced Specialists and Mid-Management	17	1	5	2	12	0	2	0	0	0	39
Skilled Technical and Academically Qualified Workers, Junior Management, Supervisors, Foremen and Superintendents	171	3	41	1	85	1	31	2	0	0	335
Semi-skilled and Discretionary Decision Making	155	0	32	0	103	1	24	1	0	0	316
Unskilled and Defined Decision Making	171	0	6	0	146	0	1	0	0	0	324
Total Permanent	537	4	92	3	354	2	61	3	0	0	1 056
Temporary Employees	117	0	2	2	48	0	1	0	0	0	170
Grand Total	**654**	**4**	**94**	**5**	**402**	**2**	**62**	**3**	**0**	**0**	**1 226**

Table 71: Employment Equity: (inclusive of Temporal, excluding Councillors and Casual employees)

Staff Turnover

A high staff turnover proves costly to a municipality and can negatively affect productivity, service delivery and institutional memory/organizational knowledge. This section seeks to report on the municipal staff turnover as well as reasons for such staff turnover for the year under review. The Municipal staff turnover consists of various categories ranging from resignation, death, medical boarding, retirement, and dismissal.

The Municipality has an existing management policy that assists to gather information that may assist reducing the turnover rate especially those resulting from resignations. The Municipality also has a programme to assist those employees' approaching retirement.

EXIT CATEGORY	NUMBER OF STAFF
Death	5
Early Retirement	5
Retirement	1
Resignation	16
Dismissal	5
Boarded	1
Total	**33**

Table 72: 24 Terminations – categorized

Talent Acquisition/Recruitment

In ensuring that the municipality can deliver services and provide the required support, it is critical that the municipality is from time to time able to acquire right people to fill vacancies. During the financial year in question a total of 151 appointments (inclusive of temporal employees) and internal promotions were made to fill vacancies.

Occupational Levels	Male				Female				
	A	C	I	W	A	C	I	W	Total
Top management T19 Up	0	0	0	0	1	0	1	0	2
Senior management T16 - 18	0	0	0	0	0	0	0	0	0
Professionally qualified and experienced specialists and mid-management T14 - 15	3	0	0	0	3	0	0	0	6
Skilled technical and academically qualified workers, junior management, supervisors, foremen, and superintendents T9 - 13	11	0	1	0	8	0	3	0	23
Semi-skilled and discretionary decision making T4 – 8	8	0	0	0	9	0	0	0	17
Unskilled and defined decision making T1 – 3	14	0	0	0	18	0	0	0	14
TOTAL PERMANENT	36	0	1	0	39	0	4	0	80
Temporary employees	1	0	0	0	8	0	0	0	9
GRAND TOTAL	73	0	2	0	86	0	8	0	151

Table 73: Total Number of Appointments Made As Well As Categories

Youth Employment Initiatives

KDM has included in its target Youth Employment initiatives to ensure that at least 50% of such initiatives are youth. These initiatives are indeed to reduces youth unemployment within the municipal boundaries and to ensure the imparting of skills from municipal seasoned employees. This will assist most in succession planning and ensure sustainability of service delivery.

INITIATIVE	MALES	FEMALES	TOTAL
Permanent Employment	64	47	111
Temporal Employment	56	28	84

Table 74: Youth Employment Initiatives Implemented

CHALLENGES	MITIGATIONS
Women appointed in 2023/2024	KDM has improved during the 2023/24 in the appointment of women. This is reflected in the annual targets, however there is still a huge challenge in achieving equity in areas such as Marine Safety, Close Protection Unit and Electrical Services.
Appointment of disabled persons in line with approved employment equity plan	HR Unit together with Municipal Business Units in the first Quarter of 2024/2025 FY will conduct identify posts that will be prioritised for disabled people. There was a delay in this process due to pending review of the staff structure.
Delays in filling vacancies	Setting aside funding for critical vacancies. Council reviewed the Recruitment and Selection Policy to required posts to be filled within 90 days or be abolished.
Overtime	In October 2022 Council reviewed the staff structure for the Electrical Business Unit and created positions at supervisory level to ensure that overtime is reduced by monitoring daily work schedules. Shifts system will be implemented once the majority of posts have been filled. Overtime Management Policy needs to be reviewed during the 2025/25 financial year.

Table 75: Challenges In Human Resource Development

COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE LEVELS ON REPORTING



Human Resources Policies and Plans

Corporate Service's main functions is the development and review of Human Resource related policies.

NAME OF POLICIES
Unpaid Sabbatical leave policy
Close Protection Policy
Councilor Capacity Building Policy
Councilor Tool of Trade Policy

Table 76: HR policies reviewed, tabled and adopted by the Council during the 2023/24 financial year

The KDM Policy and Procedure manual is due for review, however the review had to await the finalisation of Divisional Collective Agreement KZN to cater for the alignment. The Collective Agreement was signed by parties in May 2024 and the process of reviewing the KDM policy and procedure manual has commenced.

Injuries On Duty 2023/2024

The Human Resource Management and Development service is responsible for the reporting and administration of injuries on duty for permanent staff members. This involves the administrative process to report the injury that occurred after it has been reported by the employee or the head of department, the arranging of medical examination, arranging of follow-up visits for treatment and/or evaluation.

The submission of accounts to the Compensation Commissioner is also done. For the year 2023/2024, there were 37 injuries on duty that were reported to the compensation commissioner.

It can be noted that some of the injuries were serious in nature and led to death on duty in the year under review had increased when compared to the previous year's 26 injuries.

NO.	DATE OF ACCIDENT	NAME OF DEPARTMENT	NATURE OF THE ACCIDENT	PLACE OF THE ACCIDENT	SHORT DESCRIPTION	DATE OF SUBMISSION TO W.C. A
1.	28/06/2024	Parks n Gardens	Injury to the left knee, foot and ankle	Ballito	Whilst performing her duties she fell and sustained an injury on the left ankle	09/07/2024
2.	29/06/2024	EDP	Injury to the right ankle	Shakaville sports grounds	Whilst climbing down from the grandstand at a sport event she strained her right ankle.	09/07/2024
3.	08/06/2024	Finance	Injury to the right knee	Blythedale	Whilst reading meters he slipped and fell. He sustained an injury to the right knee.	14/06/2024
4.	18/06/2024	Finance	Trauma	Bilkis St no.20	Whilst reading a meter she was in attacked by arm robbers.	18/06/2024
5.	17/06/2024	Fire & Emergency services	Injury to the right shoulder	KwaDukuza	While walking around the station, he tripped and fell from the unstable drain grating cover.	12/06/2024
6.	05/06/2024	EDP (EPWP)	Injury to the left wrist	Mavivane River	Whilst cutting a tree with a cane knife, she was stung by something on the left-hand wrist and her arm became stiff and started swelling and couldn't moving her fingers	13/06/2024
7.	05/06/2024	EDP (EPWP)	Injury to the left thigh	Mavivane River	Whilst she was slashing weeds, she slipped and fell down the embankment and injured her thigh	13/06/2024
8.	05/06/2024	EDP (EPWP)	Injury to the right leg	Mavivane River	Whilst working on site her overall jacket hooked onto an acacia tree while she was chopping a tree, she accidentally hit her right thigh with the back of an axe.	13/06/2024
9.	06/06/2024	EDP (EPWP)	Injury to the neck	Mavivane River	Whilst he was slashing weeds, he was stung by an insect on the neck	13/06/2024
10.	11/06/2024	EDP (EPWP)	Injury to the left foot	Mavivane River	She was walking on site and stepped on a sharp broken bottle which went through the boot and cut her on the left foot	14/06/24
11.	10/06/2024	EDP (EPWP)	Injury to the right eye	Mavivane River	Whilst she was slashing reed, it hit her in the eye	13/06/2024
12.	05/06/2024	EDP (EPWP)	Injury to the right-hand wrist	Mavivane River	Whilst slashing reeds she was stung on the left hand	10/06/2024

NO.	DATE OF ACCIDENT	NAME OF DEPARTMENT	NATURE OF THE ACCIDENT	PLACE OF THE ACCIDENT	SHORT DESCRIPTION	DATE OF SUBMISSION TO W.C. A
13.	05/06/2024	EDP (EPWP)	Injury to the left leg	Mavivane River	Whilst she was cutting shrubs and trees she fell in the river and sustained an injury on the left leg	10/06/2024
14.	04/06/2024	EDP (EPWP)	Injury on the face	Mavivane River	Whilst he was slashing weeds the slasher of an adjacent slipped and hit his left side of his face near the eye	10/06/2024
15.	04/06/2024	Marine Safety	Injury to the left ankle and foot	Sheffield Beach	Whilst patrolling on site, he slipped and fell and sustained an injury on the knee and foot	10/06/2024
16.	16/05/2024	PMS	Injury to the right foot	KwaDukuza (CBD) 56 Balcomb Street	Whilst she was on her way to a meeting, she slipped and fell down the stairs	22/05/2024
17.	10/05/2024	Parks n Gardens	Injury to the left-hand wrist	Etete	Whilst removing a stump, part of the stamp fell on his left hand	25/06/2024
18.	13/05/2024	Waste Department	Injury to the left shoulder	Thembeni Area	Whilst collecting refuse he fell from the truck and sustained an injury on the shoulder	17/05/2024
19.	15/05/2024	Wast Department	Injury to the eyes	KwaDukuza (CBD) King Shaka str.	Whilst packing bin bags in the truck with broken light bulb, the powder from the broken bulb entered his right eye.	16/05/2024
20.	30/04/2024	Electrical Department	Multiple injuries	NLH KwaDukuza offices	Whilst walking to the meeting venue (Electrical boardroom), she tripped and fell.	07/05/2024
21.	17/04/2024	Traffic	Injury to the left breast	KwaDukuza (CBD)	Whilst trying to assist nurses with a mental ill person she attacked her and bite her left breast	24/04/2024
22.	15/05/2024	Waste Department	Injury to the eyes	KwaDukuza (CBD) King Shaka Street	Whilst packing bin bags in the truck with broken light bulb, the powder from the broken bulb entered his right eye.	16/05/2024
23.	30/04/2024	Electrical Department	Multiple injuries	NLH KwaDukuza offices	Whilst walking to the meeting venue (Electrical boardroom), she tripped and fell.	07/05/2024
24.	13/03/2024	Finance	Injury to the left knee	KwaDukuza	Whilst walking during lunch she slipped and fell	24/04/2024
25.	02/03/2024	Marine Safety	Injury to the left foot	Carks Bay beach	Whilst perform lifeguard (rescuing a person), he sustained a cut on the foot.	07/03/2024
26.	07/02/2024	EDP	Injury to the head	10 Leonela Rd, Ballito KwaDukuza Municipal offices	Whilst seated in a meeting (Nokukhanya building), a metal fell from the roof and hit his head	14/02/2024
27.	08/02/2024	Parks n Gardens	Injury to the right leg	Sheffield	Whilst performing his duties he was poked by a thorn on the left leg	14/02/2024
28.	19/02/2024	Waste Management	Injury to the right hand	Hullet street	Whilst she was changing refuse bins, she felt a burning sensation on her right hand	22/02/2024
29.	20/02/2024	Waste Management	Injury to the right arm	Melville	Whilst operating the bin lifter of a compactor truck, the bin lifter hit his arm	22/02/2024
30.	05/02/2024	Community Safety	Injury on the head	Ballito Municipal Offices	Whilst going outside she tripped and fell on the concrete floor	12/02/2024
31.	05/01/2024	Marine Safety	Injury to the foot	Clark Bay Beach	Whilst performing lifeguard duties, he got cut on his right foot.	11/01/2024
32.	02/01/2024	Electrical Services	Electrical shock	Zimbali Sub	Whilst performing artisan duties, he was electrocuted	08/01/2024
33.	15/12/2023	KwaDukuza Technical Services	Injury to the left hand	KwaDukuza	Whilst towing a vehicle the wedge from the winch cut off his fingers	21/09/2023

NO.	DATE OF ACCIDENT	NAME OF DEPARTMENT	NATURE OF THE ACCIDENT	PLACE OF THE ACCIDENT	SHORT DESCRIPTION	DATE OF SUBMISSION TO W.C. A
34.	24/12/2023	Parks n Gardens	Injury to the left eye	Lot 245 Mafuya St, Shakaville	Whilst picking up a pile of garden refuse, putting it in the truck a stick came lose and struck him on the eye	29/12/2023
35.	05/02/2024	Community Safety	Injury on the head	Ballito Municipal Offices	Whilst going outside she tripped and fell on the concrete floor	12/02/2024
36.	05/01/2024	Marine Safety	Injury to the foot	Clark Bay Beach	Whilst performing lifeguard duties, he got cut on his right foot.	11/01/2024
37.	02/01/2024	Electrical Services	Electrical shock	Zimbali Sub	Whilst performing artisan duties, he was electrocuted	08/01/2024
38.	15/12/2023	KwaDukuza Technical Services	Injury to the left hand	KwaDukuza	Whilst towing a vehicle the wedge from the winch cut off his fingers	21/09/2023
39.	07/11/2023	Parks n Garden	Multiple Injuries	R102 Road (next to UMhlali Police station)	Whilst traveling in a municipal vehicle it had brake failure causing an accident where he sustained multiple injuries.	20/11/2023

Table 77: Injuries on Duty

Employee Assistance Programme (EAP)

KwaDukuza Municipality is committed to the health and the wellbeing of its employees and recognized that a variety of personal problems can disrupt their personal and work lives. Serious family problems are usually amiable to treatment and rehabilitation. Personal problems like alcoholism; drugs; gambling; stress and emotional distress have devastating effects on the health and life of the person. Provision of professional advice to employees will go a long way towards improving their wellbeing in the workplace, KDM further recognizes that the Employee Assistance Practitioner is a tertiary form of support to employees.

KwaDukuza municipality in 2023/2024 financial year conducted the following programmes under EAP office.

- Employee Wellness Sports Day
- Alcohol & Drugs Awareness Session
- Breast cancer Awareness session
- Health screening, Health Education session
- Financial Awareness Session for KDM employees.
- Trauma Counselling for the Law Enforcement Officers
- Women's' Day Celebration
- Men's Master class
- Memorial Services
- Annual Prayer

The municipality has through an open tender system appointed a panel of service providers to assist with counselling and rehabilitation of employees for a period of three years. This will assist in ensuring that employees receive immediate psychological assistance after being involved in traumatic situations such as road accidents and others.

1	Pre-employment medical assessment per employee and report/ to pension fund (Health Screening)
2	Health Assessment for Pension per employee (Health Screening)
3	Ongoing General Health Screening
4	Immunisation Hepatitis A
5	Immunisation Hepatitis B
6	Injury on Duty (IOD) treatment
7	Provision of workplace stress and post trauma Management Programmes
8	Provision of Economic/Financial Stress Management Programmes
9	Provision of workplace Alcohol and Drug abuse Programmes
10	Provision of Counselling services affected employees
11	Conduct audit/assessment for psychosocial factors (Stress, Economic Stress, Alcohol and Drugs

Table 78: EAP scope for these services providers includes

Occupational Health and Safety

The Health and Safety office is responsible for ensuring that internal Business Units and appointed contractors comply with the provisions of Occupational Health and Safety Act. The office performs this function through conducting inspections and issue compliance notices and reports. The following were the areas of performance during the 2023/24 financial year: -

- The quarterly siting of the Health and Safety committee set two times
- Appointment of Occupational Health and Safety Representative per workstation
- Development of mitigation plan on issues of compliance raised in the report by the Department of Employment and Labour are dealt with through follow ups and submitted extension request to DOEL.

Consequence Management

For the municipality to be effective and efficient it requires high level of disciplined staff members geared towards services delivery. For this to be achieved a number of labour relations awareness workshops were conducted.

The Municipality has a responsibility to maintain a capable and disciplined workforce that is able to drive its mandate with discipline while observing relevant legislation and rules. Further the municipality has to ensure that staff members are disciplined through taking disciplinary actions against those involved in corruption, fraud, theft and other forms misconduct.

NO.	BUSINESS UNIT	TYPE OF MISCONDUCT	MANAGEMENT LEVEL	OTHER EMPLOYEES	OUTCOME
1	Community Safety	Negligence	0	1	Finalised: Dismissed
2	Office of the Municipal Manager	Fraud	0	1	Employee resigned.
3	Corporate Services	Putting the name of KDM into disrepute	0	1	Finalised: Dismissed
4	Finance Business Unit	Fraud and Negligence	0	1	Employee resigned.
5	Finance Business Unit	Fraud	0	1	Not Yet Finalized
6	Economic Development and Planning	Sexual Harassment	0	1	Finalised: Suspension was uplifted.
7	Economic Development and Planning	Poor work performance, Dishonesty, Gross Negligence, Bribery, etc.	0	1	Finalised: Dismissed.
8	Community Safety	Fraud and Negligence	0	1	Finalised: Dismissed.
9	Community Safety	Threat of Assault, Gross insubordination	0	1	Finalised: Final Written warning
10	Electrical Engineering Services	Insubordination, Negligence and Fraud	0	1	Not Yet Finalized
11	Finance Business Unit	Fraud and Negligence	0	1	Finalised: Final Written Warning
12	Electrical Engineering Services	Theft, Negligence and fraud	0	1	Finalised: Found not guilty
13	Civil Engineering Services and Human Settlements	Dishonesty and Fraud	0	1	Finalised: Dismissed.
14	Electrical Engineering Services Business Unit	Tender irregularities	1	0	Finalised: Suspension was uplifted
15	Community Safety	Negligence	0	1	Case Closed: employee passed on
16	Community services and Public Amenities	Absent Without Leave	0	1	Finalised: Final Written Warning
17	Corporate Engineering Services & Human Settlements	Putting the name of KDM into disrepute, Dishonesty, unauthorised disclosure of information	0	1	Finalised: Suspension uplifted

NO.	BUSINESS UNIT	TYPE OF MISCONDUCT	MANAGEMENT LEVEL	OTHER EMPLOYEES	OUTCOME
18	Finance Business Unit	Non-compliance with legislation	1	0	Finalised: Suspension was uplifted
19	Community services and Public Amenities	Unauthorised use of KDM vehicle	0	1	Finalised: First Written Warning
20	Civil Engineering & Human Settlements	Abscondment from work	0	1	Finalised: Final Written Warning
21	Community services and Public Amenities	Absent Without Leave	0	1	Finalised: First Written Warning
22	Community Safety	Abscondment	0	1	Not yet Finalised
23	Community Services and Public Amenities	Absent Without Leave	0	1	Finalised: 10 days Suspension without pay
24	Community services and Public Amenities	Misuse of KDM vehicle	0	1	Finalised: First Written Warning
25	Community Safety	Abscondment	0	1	Finalised: Final Written Warning
26	Community services and Public Amenities	Absent Without Leave	0	1	Finalised: Final Written Warning
27	Community services and Public Amenities	Absent Without Leave	0	1	Finalised: First Written Warning
28	Community services and Public Amenities	Absent Without Leave	0	1	Finalised: First Written Warning
29	Community Safety	Absent Without Leave	0	1	Not yet finalised
30	Civil Engineering Services & Human Settlements	Abscondment from work	0	1	Not yet finalised
TOTAL					30

Table 79: Number of employees who were disciplined

SUMMARY OF DISCIPLINARY CASES (JULY 2023 – JUNE 2024)

Number of Disciplinary cases =30
Number of Dismissed employees = 5
Number of withdrawn Disciplinary cases/suspension uplifted = 4
Number of Disciplinary cases which had an outcome of not guilty, thus suspension uplifted = 1
Number of employees who resigned pending a Disciplinary case = 2
Number of Disciplinary cases which had an outcome of a Final Written Warning = 6
Number of Disciplinary cases which had an outcome of a First Written Warning = 6
Number of Disciplinary cases which had an outcome of a suspension without pay = 1
Number of Disciplinary cases which were closed resulting from an employee passing on = 1
Number of Disciplinary cases which are currently not yet finalised = 4

COMPONENT C

Skills Development

The vision of the Skills Development Unit is to ensure that Council has a skilled and capable workforce to support inclusive growth and development of skills within KwaDukuza Municipality. This is achieved through the co-ordination and provision of quality assured skills development interventions for Council employees to ensure that they function at an optimal level thus contributing to effective and efficient service delivery.

Skilling of Council employees, Interns and Councillors is achieved through relevant training interventions and sustainable development initiatives that cascade skills to all disciplines on all levels within the organisation. This is done through The Workplace Skills Plan (WSP) that serves as the strategic document that gives direction to training and development.

The Budget allocation for skills development for the year under review was R3 002 420.00 ,94 % was spent.

Skills Development Conducted for Staff

The Skills Development Act,1998 (Act No 97 of 1998) and the MSA, require that Employers provide the employees with requisite training to develop the human capital capacity. Section 55(1)(1) provides that the Head of Administration, the Municipal Manager is responsible for the management as well as training of staff.

This section highlights the efforts of the Municipality with regards to skills development. Capacitating Municipal Workforce-Occupational Levels.

Occupational Category	Males	Females	Total
Legislators	0	0	**0**
Directors and Corporate Managers	22	8	**30**
Professionals	3	1	**4**
Technicians and Trade Workers	0	0	**0**
Community and Personal Service Workers	90	26	**116**
Clerical and Administrative Workers	5	6	**8**
Machine Operators and Drivers	1	0	**1**
Labourers	11	4	**15**

Table 80: Trainings provided

Bursaries Awarded to Internal Staff

The aim of the KDM Staff Bursary Policy is to is to assist staff members to obtain academic qualifications that are relevant to the objectives of the municipality to improve their level of contribution towards service delivery.

Total number of bursaries awarded	55
Number of females	34
Number of males	21
Total budget	**R828 311.00**

Table 81: Bursaries Awarded

1	BA DEVELOPMENT STUDIES
2	PROGRAMME IN PROJECT MANAGEMENT
3	PGDP. IN INFORMATION TECHNOLOGY
4	N4-N6 PUBLIC MANAGEMENT
5	BA IN POLICING & PUBLIC SECTOR GOVERNANCE
6	ADVANCE DIPLOMA IN INFORMATION RESOURCE MANAGEMENT
7	LLB
8	DIPLOMA IN FIRE TECHNOLOGY
9	ELECTRICAL TRADE TEST
10	DIPLOMA IN FIRE TECHNOLOGY
11	CERTIFICATE IN GOVERNMENT COMMUNICATION & MARKETING
12	NC: PROJECT MANAGEMENT
13	DIPLOMA IN GEO INFORMATION SCIENCE & TECHNOLOGY
14	N4 ELECTRICAL ENGINEERING
15	BA HONOURS IN PUBLIC MANAGEMENT
16	PGDP.INTERNAL AUDIT
17	PGDP.PUBLIC LAW
18	MASTERS IN COMMUNITY WORK
19	BA HONOURS IN DEVELOPMENT STUDIES
20	BA HONOURS IN ARCHITECTURE
21	BA HONOURS IN GENDER STUDIES
22	PGDP.IN BUSINESS ADMINISTRATION
23	BA GOVERNANCE & PUBLIC POLICING
24	BACHELOR OF COMMERCE IN LAW
25	BA GOVERNMENT ADMINISTRATION & DEVELOPMENT
26	ELECTRICITY TRADE TEST
27	PGDP.RISK MANAGEMENT
28	ADVANCE DIPLOMA IN INFORMATION TRCHNOLOGY
29	MASTERS IN REGIONAL & TOWN PLANNING
30	N4-N6 ELECTRICAL ENGINEERING

Table 82: List of courses

The Municipality reviewed its Staff Bursary Policy to include a clause that a staff member will enrol for post graduate course must have achieved target specified in their performance plans and also to contribute to 30% of the total amount to be paid to the education institution.

Name of Official	A	B	C	D	E	F
	Total Number of Employees employed by the Municipality: Regulation 14(4)(a)(c)	Total of officials employed by the municipal entity Regulation 14(a)(c)	Consolidated total of A and B	Consolidated competency assessments completed for A and B: Regulation 14(4)(b)(d)	Consolidated Total number of officials whose performance agreements comply with Regulation 16: Regulation 14(4)(f)	Consolidated Total number of officials that meet the prescribed competency levels: Regulation 14(4)(e)
FINANCIAL OFFICIALS						
Accounting Officer	1	0	1	1	1	1
Chief Financial Officer	1	0	1	1	1	1
Executive Directors	6	0	6	6	6	4
Directors	24	0	24	21	0	21
SUPPLY CHAIN MANAGEMENT OFFICIALS						
Head of SCM	1	0	1	1	1	1
SCM Managers	1	0	1	1	1	1
Any other financial officials	14	0	14	10	14	10
TOTAL	**48**	**0**	**48**	**41**	**23**	39

Table 83: Competency Training For Senior Managers: Municipal Financial Management Programme (MFMP)

Work Integrated Learning / Inservice Training / Internships

During the 2023/2024 Financial year a number of learners and graduates were placed on work integrated learning and internship programmes for different business units as illustrated on the graph below:

INTERNS

BUSINESS UNITS	AREA OF FOCUS /SECTION	NO OF INTERNS
Community safety Business Unit	Intern -Disaster Management	01
Community safety Business Unit	Intern -Traffic & Crime	01
Community Safety Business Unit	Intern-Marine Safety	01
Community Safety Business Unit	Intern-Fire & Emergency	01
Community safety Business Unit	Intern -Testing & Motor Licensing	01
Finance Business Unit	Intern -Finance	05
Economic Development & Planning	Interns - Admin	05
Economic Development & Planning	Intern - Town Planning	01
Economic Development & Planning	Intern -Museum	01
Economic Development & Planning	Intern -Sport	01
Economic Development & Planning	Intern- Environmental	01
Office of the Municipal Manger's Business Unit	Intern -Internal Audit	03
Office of the Municipal Manager's Business Unit	Intern-Compliance & Risk Ethics	03
Office of the Municipal Manager's Business Unit	Intern-Communications	03
Corporate Services	Intern - IT	None
Corporate Services	Intern - Admin	02
Corporate Services	Intern - HR	02
Electrical Engineering	Apprenticeship	02
Electrical Engineering	Internship	02
Youth Development	Youth and Sports	01
Civil Engineering	Roads and Stormwater	None
Community Services and Public Amenities	Admin	02
Community Services and Public Amenities	Parks and Gardens	01
Community Services and Public Amenities	Waste Management	01
Community Services and Public Amenities	Beach Amenities	01
Community Services and Public Amenities	Library and Information	01
		44

Table 84: Work Integrated Learning and Internship Programmes – Various

IN-SERVICE TRAINEES

BUSINESS UNITS	AREA OF FOCUS /SECTION	NO OF IN-SERVICE TRAINEES
Community safety Business Unit	Inservice Trainee -Disaster Management	01
Community safety Business Unit	Inservice Trainee -Traffic & Crime	01
Community safety Business Unit	Inservice Trainee -Testing & Motor Licensing	01
Finance Business Unit	Inservice Trainee -Finance	05
Economic Development & Planning	Inservice Trainee - Admin	01
Office of the Municipal Manger's Business Unit	Inservice Trainee -IDP	01
Office of the Municipal Manager's Business Unit	Inservice Trainee-Communications	01
Corporate Services	Inservice Trainee - IT	01
Corporate Services	Inservice Trainee - Admin	01
Corporate Services	Inservice Trainee - HR	02
Electrical Engineering Services	Inservice Trainee-Electrical Operations	03
Electrical Engineering Services	Inservice Trainee-Admin	02
Civil Engineering	Inservice Trainee-Roads and Stormwater	02
TOTAL		22

EXTERNAL APPOINTED INTERNS

BUSINESS UNITS	AREA OF FOCUS /SECTION	NO OF EXTERNAL APPOINTED INTERNS
Corporate Services	Intern - IT (MICTSETA)	01
Corporate Services	Intern-HR(COGTA)	01
Economic Development & Planning	Intern-EDP (CETA & COGTA)	10
Electrical Engineering	Apprenticeship (UMFOLOZI TVET)	02
Civil Engineering	Roads and Stormwater (COGTA)	03
TOTAL		17

EXTERNAL APPOINTED INSERVICE TRAINEES

BUSINESS UNITS	AREA OF FOCUS /SECTION	NO OF EXTERNAL APPOINTED INSERVICE TRAINEES
Electrical Engineering	Apprenticeship (MUT & MISP)	02
TOTAL		02

COMPONENT D

Employee And Councillor – Remuneration

Table 85: Employee and Councillor Remuneration

COUNCILLORS	2024 (R)	2023 (R)
Mayor	1 092 451	1 155 510
Deputy Mayor	-	788 732
Speaker	883 049	964 138
Executive Committee (EXCO)	7 668 955	7 434 247
Councillors	18 768 579	19 600 460
Councillors' pension contribution	2 233 587	2 835 748
Traditional leaders	20 800	32 800
	30 667 421	**32 811 634**

EMPLOYEES	2024 (R)	2023 (R)
Basic	297 978 287	281 973 055
Bonus	23 106 144	21 814 499
Medical aid - company contributions	30 240 183	27 722 117
UIF	2 285 861	2 199 285
Industrial council levies	149 875	136 069
Leave pay provision charge	9 318 370	9 474 814
Leave & bonus provision expense	1 105 067	5 241 571
Travelling allowances	16 590 191,32	17 726 345
Overtime payments	76 484 959	66 657 454
Housing benefits and allowances	1, 207 652	1, 148 983
Group Life Assurance	3, 184 122	2, 860 673
Pension Contributions	53 613 102	50 580 293
Standby, Uniform, Telephone and Tool allowances	19 093 087	15 986 498
	534,356 899	**503,521 657**

COMPONENT E

INFORMATION COMMUNICATION TECHNOLOGY (ICT)

INTRODUCTION

In the modern business world IT has become a strategic imperative without which organisations cannot survive. Due to this and other factors, IT strategic planning has become critical for every organisation. KwaDukuza Municipality (KDM) has recognised this fact and embarked on a project to develop an IT Strategy to support its vision and strategic objectives.

IT STRATEGY

The KDM IT Strategy Plan 2022-26 was developed in line with the Municipal Corporate Governance of ICT Policy Framework and approved by Council on the 26th of November 2023.

This plan is derived from the IDP, Council Lekgotla resolutions, Legislation, stakeholder engagements, IT risk and audit assessments. The aim is to transform to a digital environment whilst building capacity in IT security and governance.

There are 6 broad initiatives in the plan to be implemented in the next 5-years from 2022 to 2026.

- Automation of Business Processes
- Improvement to Existing Systems
- Network Connectivity & Wi-Fi Access
- IT Structure and IT Training
- IT Governance and IT Security
- Customer Care Centre

The table below gives a high-level summary on the implementation this strategic plan:

Program	Scope	Status
Automation of Business Processes	Performance Management	Completed
	Records and Documents Management	2024/25 FY Q4
	Contract Management	2024/25 FY Q4
	Audit, Compliance and Risk Management	2025/26 FY Q2
	Leave Management/HR	Completed
	Supply Chain Management	2025/26 FY Q4
	Customer Care Management	2025/26 FY Q4
Improvement to Existing Systems	Integration of finance management systems	Completed
	Upgrade of Payroll	2025/26 FY Q4
	Integration of the time and attendance system to the payroll system	2025/26 FY Q4
Network Connectivity & Wi-Fi Access	Upgrade of KDM Office wide area network	Completed
	Implementation of a Corporate Wi-Fi solution	2024/24 FY Q4
	Establishment of Public Wi-Fi hotspots.	2024/24 FY Q4
	Improvement of mobile network connectivity in the municipality	2025/26 FY Q4
	Undersea Internet connectivity landing base feasibility	2025/26 FY Q4
IT Structure and IT Training	IT training plan to develop IT specialist skill	Completed
	IT HR structure reorganisation and capacitation	2024/25 FY Q4
IT Governance and IT Security	Build IT capacity in IT security, risk, and governance.	2025/26 FY Q4
	Build IT audit capacity	2024/25 FY Q4
	Rollout cybersecurity awareness and training in the municipality.	2024/25 FY Q4
	Conduct cybersecurity vulnerability assessment and penetration tests.	Completed/ Ongoing

IT GOVERNANCE

The Auditor General of South Africa (AGSA) commenced its annual audit of the KwaDukuza Municipality's information systems on the 15th of November 2023.

The audit started with an assessment of the level of IT sophistication survey. This was followed-up by an audit of the IT areas below:

A. Follow-up on previous findings
B. IT Organisation Structure
C. IT Infrastructure Environment
D. Network Infrastructure
E. Database Management
F. IT Expenditure

At the conclusion of the audit. The Auditor General made the following opinion:
"Our audit included an assessment of the effectiveness of information technology (IT) security controls that should prevent unauthorised access to key information systems and safeguard the municipality against business interruptions.

We did not identify significant deficiencies in the IT security controls."

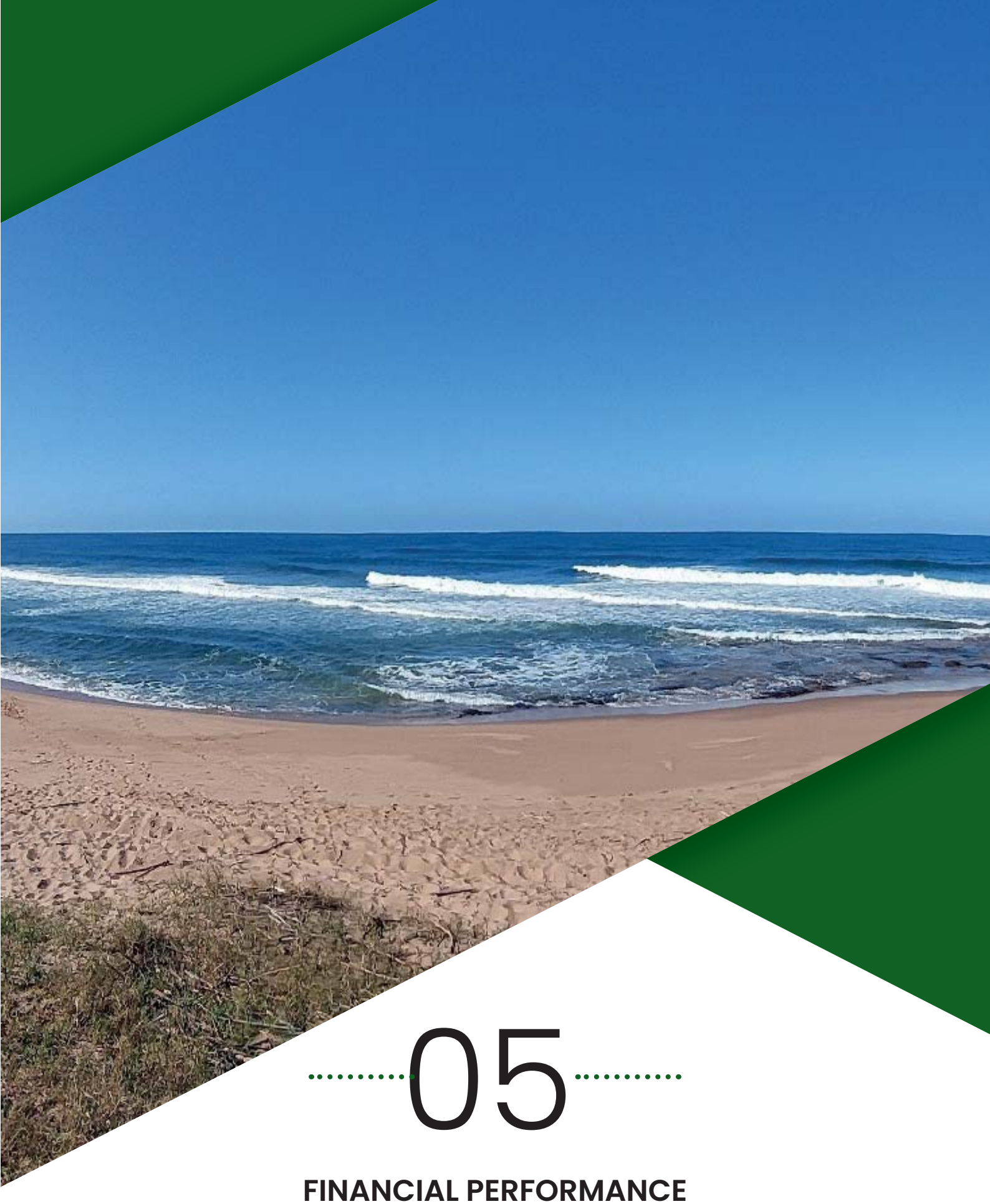
IT RISK AND SECURITY

The existing IT Security Policy was reviewed, revised, workshopped and adopted by Council in October 2023. The implementation of the provisions of this policy is ongoing.

An IT risk assessment exercise was conducted in conjunction with the KwaZulu-Natal Provincial Treasury. A total of eight operational risks and three strategic risks were identified. Mitigation measures have been put in place and are being tested continuously.

IT OPERATIONS

The municipality has recently upgraded its server and network infrastructure. This is to ensure constant availability of its critical IT systems. The municipality has also invested on backup power generators to count the impact of power outages. The municipality has also established a cloud platform to use for disaster recovery purposes.



05

FINANCIAL PERFORMANCE

Component A: Statement of Financial Performance

Revenue

The Annual Financial Statements reflect the continued progress being made by the Municipality to ensure a financially viable institution, which can withstand a certain degree of financial volatility and continue to operate for the benefit of its inhabitants. Revenue year-on-year continued to show improvement, KwaDukuza Municipality's (KDM) operating revenues grew by 21% from R2 759 462 410 (restated) in 2023 to R3 344 711 733in 2024. Major attributes to the increase in revenue are Interest earned on Investments by 35%; Service Charges (15%), Agency Fees (16%); Operational revenue – Other income (25%); Licenses & Permits (37%) The increase in revenue is mainly attributable to significant increases in electricity and refuse charges through back billing and special investigations. Valuation adjustments and an increase in new registrations during the year further contributed to an increase in revenue for the year.

Major attributes to the increase in revenue are Interest earned on Investments by 54%; Fines Income of a 17% increase from 2023 and marginal increases in Property rates by 12% and Agency Services of 19%. The increase in revenue is mainly attributable to significant increases in electricity and refuse charges through back billing and special investigations. Valuation adjustments and an increase in new registrations during the year further contributed to an increase in revenue for the year.

Own revenue is 69% of total revenue. This indicates that the Council is not dependent on grant funding as it operates successfully on its own.

Assessment rates reflected an increase of 12% (2023: 13% restated), refuse income increased by 7% (2023: 17%) and electricity revenue increased by 18%. The increase in the percentage year-on-year electricity and refuse revenue can be attributable to a combination of higher electricity tariff increases and growth of the consumer database. It should also be noted that ESKOM bulk tariff increases for 2023/2024 was 18.49% growth in bulk electricity costs.

Expenditure

An overall increase of 17% was recognized compared to prior financial year (increase of 8%). The following key categories contributed to the increase:

- **Bulk Purchase -** an increase in expenditure by 22%.
- **Contracted Services -** an increase of 15% mainly attributable to an increase in repairs and maintenance.
- **General expenditure –** an increase of 16% - main contributors being external audit fees, Software support & licenses and agreements, ward committee expenditure and various other miscellaneous expenditure items.

Component B: Spending against Capital Budget

The capital budget is committed largely to new infrastructure projects and the renewal of existing capital assets with a focus on direct service delivery projects. KDM had an approved adjusted Capital Budget of R1 122 175 158. The total spending for the year amounted to R 765 512 373 which represents 68% of the total approved adjusted capital budget.

Component C: Cash flow management and investment

The cash and cash equivalents of the municipality as of 30 June 2024 amounts to R1 355 716 370 (2023 - R1 805 281 205). This represents a decrease of 25% as compared to the previous financial year. The decrease is largely due to the spending of disaster grants of R1.2b and R109m. This however excludes the short-term deposits. The interest earned on investments in the 2023/2024 financial year amounted to R142 346 192 - (2022/2023 - R92 233 107) which represents an 35% increase from 2022/2023. This is due to additional interest received on the disaster grants and marginal increases in interest rates due to the gradual stabilization of the economy.

Finance costs have decreased by 6% in the 2023/2024 financial year. No additional loans were taken up during 2023/2024. The purchase of PPE resulted in an outflow of R765 512 373 in 2023/2024 amounting to a 68% capital spend. The following ratios confirm the liquidity of our municipality:

- Current ratio is at 1.81:1 as compared to the previous year of 1.48:1
- The acid test ratio is at 1.79:1 as compared to the previous year 1.48:1

The effect of unspent grant liabilities is skewing the current and acid test ratio's when compared to the previous financial years, however the ratio has increased from the previous year. It must be noted that a substantial component of the cash reserves is ring fenced for statutory or constructive obligations. Further the 2024/2025 capital budget relies heavily on cash reserves which will reduce our cash holdings as the 2024/2025 financial year progresses.

Component D: Other Financial Matters

KwaDukuza Municipality has ensured that it improves its financial management through the implementation of relevant internal controls and adhering to legislation. Financial reporting – finance reports are presented to the Finance and Local Public Administration Portfolio Committee monthly. All statutory returns have been submitted to National Treasury on a monthly, quarterly, bi-annually, and annually basis. S71, S52 (d) & S72 reports are compiled and submitted to National Treasury.

During the 2023/2024 Financial Year, KwaDukuza closely monitored the implementation of MSCOA. This process commenced in the 2017/18 financial year. Various awareness and training sessions were held throughout the municipality to ensure that all necessary role-payers were familiar with the implications and enhancements which MSCOA had on our operations. We will continue to improve on our internal controls to ensure that we achieve our goal of obtaining a clean audit opinion.

Component D1: Indigent support

In terms of Section 74 of the Local Government Municipal Systems Act no. 32 of 2000, a Municipal Council must adopt and implement a Tariff Policy. In terms of section 74(i)) of the Act in adopting a Tariff Policy, the Council should at least take into consideration the extent of subsidization of tariffs for poor households. Arising from the above, Council needs to improve an Indigent Support Policy. This policy must provide procedures and guidelines for the subsidization of basic service and tariff charges to its indigent households.

Indigent households are households that are registered with the municipality as such and meet the criteria of the indigent policy and occupying/ owning a property within the jurisdiction of the municipality.

The income threshold approved by Council for the 2023/2024 year was the greater of: R4500 or the sum of two social old age pensions as prescribed by the National Department of Social Development.

For a household to qualify for subsidies or rebates on the major service charges, the following will apply:

(a) The indigent must be a registered residential consumer of services rendered by council.

(b) Household/ occupants/ residents/ dependents who do not own more than one property.

(c) May be equipped with a pre-paid meter, the conversion shall be done free of charge or alternatively council shall adopt a special tariff for conventional meters.

(d) Only property owners who live in the premises shall qualify for subsidies and/ or rebates.

Approved indigent applicants qualify for the indigent support benefits:

- **Electricity –** they qualify for 100kWh of free basic electricity. Child headed Households qualify for 250 kwh of free basic electricity (100kwh plus extra 150kwh).
- **Refuse –** They quality for a 100% refuse rebate per month. The tariff applicable will be the tariff for indigent customers as per the tariff of charges as approved by Council annually.
- **Burials and cremations:** The tariff applicable will be the tariff for indigent customers as per the tariff of charges as approved by Council annually. Customers who do not appear on the approved annual indigent register will pay the normal applicable burial and cremation tariff unless otherwise authorized by the Municipal Manager in writing.

Current indigent beneficiaries do not need to re-apply for indigent support for the new financial year. These households indigent status shall be further verified during June of each year and benefits will be automatically activated on 01 July should the household be verified as indigent.

Ad hoc applications will be accepted from households that are not on the current indigent register. These households may formally apply for indigent support on the prescribed form if they satisfy the qualifying criteria/principles determined by the Council.

Indigent support granted as of 30 June:

- There were approximately 10 440 indigent households receiving the electricity benefit and the approximate monthly value of the indigent support provided was R1,962,260.64
- There were approximately 12 871 indigent households receiving the refuse benefit and the approximate monthly value of the indigent support provided was R2,113,675.62

Component E: Report of the Audit & Performance Audit Committee

Honourable Speaker
KwaDukuza Municipality
14 Chief Albert Luthuli Street
Stanger Central
4450

REPORT OF THE AUDIT, RISK AND PERFORMANCE AUDIT COMMITTEE TO THE COUNCIL OF KWADUKUZA MUNICIPALITY FOR THE YEAR ENDED 30 JUNE 2024

The Audit, Risk and Performance Audit Committee ("Audit Committee") hereby submits the report to the Council of KwaDukuza Municipality. This report is submitted in terms of the provisions of sections 121 (3) (j), 166(2) (b) and 166(2) (c) of the Municipal Finance Management Act of 2003 ("the MFMA") and covers the financial period from 1 July 2023 to 30 June 2024.

The legal responsibilities of the Audit Committee are set out in terms of the Municipal Finance Management Act, No. 56 of 2003 (Section 166) read in conjunction with the National Treasury's MFMA Circular 65.

Audit Committee members and attendance at meetings

The Audit Committee was re-appointed on 1 January 2023 and is comprised of 5 independent, external members. The contracts for the current audit committee will expire on 31 December 2024.

The Committee is required to meet at least four times per annum as per the Audit Committee Charter and the MFMA. However, additional meetings may be called as the need arises. Members' attendance at the meetings is listed below:

Name	Meetings scheduled	Meetings Attended
Ms. N Mchunu *(AC chairperson)*	13	13
Mr C Meyiwa *(PAC chairperson)*	13	13
Mrs W Oelofse	13	13
Ms S Mthembu	13	13
Mr K Kooverjee	13	13

The following are standing invitees to the Audit Committee Meetings.

Representative from Office of the Auditor-General (AG)
Representatives from Provincial Treasury and COGTA
Honourable Mayor
MPAC Chairperson
Risk Committee Chairperson
Head of Internal Audit
Internal Audit Manager
The Municipal Manager (MM)
The Chief Financial Officer (CFO)
Executive Directors
Director: PMS

Audit Committee responsibility

The Audit Committee has been set up in accordance with the Municipal Finance Management Act, No. 56 of 2003 (Section 166) and operates within the terms of the Audit Committee Charter which has been approved by the Council of the KwaDukuza Municipality.

Section 121(4) (g) of the Municipal Finance Management Act, No. 56 of 2003 also requires that the annual report must include any recommendations of the Municipality's Audit Committee.

In the conduct of its duties, the Audit Committee has performed the following statutory duties:

1. Reviewed internal financial control and internal audits

For the purposes of executing its statutory duties as contained in section 166(2)(a) of the MFMA as well as its mandate as set out in the Audit Charter, the Audit Committee relies on the work performed by the Internal Audit Unit in line with the risk-based internal audit plan.

The risk-based internal audit plan for the financial year ending 30 June 2024 was approved by the audit committee in August 2023. The Audit Committee at each meeting assesses performance against the plan and assesses whether critical risks relating to the administration and operations of KwaDukuza Municipality are identified and addressed.

There is a concern regarding the adequacy of resources to execute the plan to completion due to capacity constraints within the unit. Management has indicated that the organogram is being reviewed to cater for critical posts. The audit committee will monitor capacity and the plan and report on a quarterly basis.

The Internal audit reports which were presented to the committee during the year covered the following areas from which critical findings were identified and therefore management interventions were recommended by the AUDCOM.

Critical matters requiring intervention:

- Repeat Findings not adequately addressed
- Management comments not received or not submitted timeously.
- *Inability by Internal Audit to fully implement the Annual Audit Plan due to resource constraints and prioritisation of Disaster Management Audits. As at the end of Quarter 4, the audit plan was 85% implemented. Audits that were not be completed by year end include, but were not limited to:*
  - *Asset Management*
  - *Grant Management*
  - *Waste Management*
  - *Occupational Health and Safety*
  - *IT Governance and Controls*
  - *Economic Development and Planning*
  - *Records Management*
- Critical findings relating to Supply Chain management
- Critical findings relating to the Disaster Management Audits.
- No coherent effort in addressing matters raised by the Auditor General.
- Findings relating to various areas including Traffic Management
- UIFW expenditure that was not investigated.

It is important to note that the maintenance of an effective system of internal control and risk management, remains the responsibility of management. Leadership both political and administrative is accordingly urged to hold those charged with a duty of responsibility to account when it comes to non-compliance with the internal processes and non-implementation of recommendations made.

2. Risk Management

The MFMA requires the accounting officer of the municipality to take all reasonable steps to ensure that the municipality has and maintains effective, efficient, and transparent systems of financial, risk management and internal control.

Risk management is the identification, assessment and prioritisation of risks and the application of resources to minimise, monitor and control the probability and/or impact of the risks. The Audit Committee is responsible for the oversight of the internal and external audit function as well as financial reporting. The assessment of internal controls over financial reporting is risk based, and as a result the Audit Committee is responsible for overseeing management's risk policies and discussing the Municipality's key risk exposure and management.

The municipality currently has a system of managing risk, as required in terms of S 62 of the MFMA. This function involves an annual assessment of municipal risk, and periodic risk reviews conducted by management and the Risk Committee and relevant personnel at the municipality.

The Risk Management Reports were presented to the committee during quarters one (1) to three (3) of 2023/24 and the following matters are brought to the attention of Council:

- The municipality's risk capability is at Level 3, implying that the risk process although compliant, has not been embedded into the daily activities of the municipality.
- Slow progress in the implementation of Top 10 and Strategic Risk action plans.
- Slow implementation of action plans to address AG findings.
- Inadequate resources in the IA department implies that the municipality may not be able to identify risks timeously.

3. Review of financial statements and Accounting Policies.

The Audit Committee has the obligation to review the Municipality's Annual Financial Statements and provide the Council with an authoritative and credible view of the Municipality's financial position, performance, and cash flow position. To do this, the Audit Committee relies on the work conducted by the Internal Auditors, and therefore such reviews have been provided for in the Annual Internal Audit Plan.

The committee sat to review the financial statements for the year ended 30 June 2024 in a meeting held on 27 August 2024. The following matters are brought to the attention of Council and management:

- The municipality maintained a favourable cash position at year end with cash and bank balances amounting to R 1.3 billion. Unspent grants as at year end amount to R 433 million implying that all unspent grants were cash backed.
- The municipality's current assets significantly exceeded current liabilities, which implies that the municipality can service its obligations and continue to operate.

- In terms of performance, the municipality generated a surplus amounting to R 809 million (2023: R 586 million) as at 30 June 2024. This implies that the municipality has been able to generate sufficient revenue to be able to sufficiently cover its costs and generate surpluses. However, it is important that the municipality still has challenges in recovering some of this revenue from consumers, which impacts financial viability.
- Utilisation of the Capital budget as at 30 June 2024 was at 68% (2023 – 71%). This is a slight regression from last year. The budget was not fully utilised by year end, which is particularly concerning as this has been an area where the municipality has consistently under performed.
- Recovery of long outstanding debtors' balances is still a challenge. The debt impairment at year end amounted to approximately R 317 million.
- Electricity losses amounted to 25.09% (2023: 25.39%), which is still significantly high given that the standard is between 6% to 12%.
- The committee notes the investigation and write-off of Irregular Expenditure amounting to R 65 million, Council and the MPAC are commended for conducting these investigations. It is imperative that the resolution to write off is supported by adequate processes and evidence.
- Unauthorised Expenditure amounting R 115 million was reported as at year end. This is excessive and must be investigated accordingly. Importantly, management must implement processes to prevent the incurrence of UIFW expenditure.

4. The adequacy, reliability and accuracy of financial reporting and information

The Audit Committee is also required to advise council on the adequacy, reliability and accuracy of financial reporting and information in accordance with S 166 of the MFMA.

Internal audit is in the process of conducting audits covering the various cycles supporting reported information at the municipality. Findings from some of the audits concluded are tabled to the Audit Committee at each meeting. Further to that the committee also considered reports presented by management. Reports presented by Internal Audit indicated that while the control environment exists, improvements are needed in areas where weaknesses have been identified. Follow up audits conducted revealed that there was a very slow implementation of auditor's recommendations (both internal and external). This implies that there is a risk that the municipality may receive repeat findings from both internal and external audit, which will impact the audit opinion unless concerted efforts are made to improve the situation.

Internal Audit has been unable to provide an informed status of the implementation of action plans for some of the units/areas as evidence and responses were not provided by management.

It was however established, through management representations, that the municipality was in contact with Treasury in relation to the security contract matter, and the investigation had been commissioned to investigate the tenders that were identified by AG as having fraud indicators. Internal Audit was tasked with following up on these matters and reporting to the committee.

This matter was discussed at length with management, and the Accounting Officer was urged to address this matter accordingly. As it stands, the Audit committee cannot provide Council with a clear view on whether the Audit action plans have been adequately addressed or not as Internal Audit could not conduct this review.

5. Performance Management

The Audit Committee also serves as the Performance Audit Committee (PAC) for KwaDukuza Municipality. The legal responsibilities of the Audit Committee in this regard are set out in terms of the Local Government: Municipal Planning and Performance Management Regulations 2001. Review of the previous Audit Committee reports and engagements with management and internal audit revealed that there were challenges in three critical areas where management performance has been below par namely; underspending of the capital budget, material energy losses and to a lesser extent the continued incurrence of irregular expenditure. The disturbing pattern is the recurrence of these challenges over the past 3 years. The PAC has noted the development of the Accountability and Consequence Management policy which must still be adopted by Council. The policy should be implemented consistently by management. Council should act in addressing the incurrence of (UIFW) expenditure and take appropriate action.

The committee sat to review the Annual Performance Report of the Municipality for the year ended 30 June 2024 and the following was established:

- There were 78 performance targets for 2023/24 and 78% (2023 Q3: 77%) of the targets were achieved.
- The PAC notes the improvement in performance in the key areas relating to Local Economic Development (LED), Municipal Transformation and Institutional Development and Municipal Financial Viability and Management. Management is commended for this good performance.
- However, there is a concern with the low performance in Good Governance and Public participation and Basic Service delivery which both achieved 57% and 62% respectively.
- Reasons for non-achievement were predominantly related to:
  - The impact of the processing of the Disaster Management grants, which slowed the pace of some of the SCM processes in the municipality.
  - Delays in the commencement of projects caused by various factors, including delays in the finalisation of the panel of contractors.
  - Poor performance by service providers.
  - Energy losses that remain high, despite the municipality's efforts to address this matter.

6. Effective Governance

The Audit Committee fulfils an oversight role regarding the Municipality's reporting process, including the system of internal financial control. It is responsible for ensuring that the Municipality's internal audit function is independent and has the necessary resources, standing and authority within the Municipality to enable it to discharge its duties. Furthermore, the Audit Committee oversees cooperation between the internal and external auditors and serves as a link between the Council and these functions.

The internal and external auditors, Council and Council Committees and Management have unlimited direct access to the Audit Committee, primarily through its chairperson(s).

To strengthen accountability the Mayor, Deputy Mayor and MPAC chairperson are standing invitees in the Audit and Performance Audit Committee meetings.

The Committee trusts that these engagements will strengthen governance and oversight by the Audit Committee and result in the improvement of systems and promotion of a clean administration.

7. Compliance with Legislation and Ethics

The Audit Committee noted some instances of non-compliance with policies and procedures, the Municipal Finance Management Act and other related legislation. These instances were brought to the attention of management via the review of Internal Audit reports and engagements with management. Matters requiring attention are listed below:

- Investigation of UIFW and implementation of recommendations.
- Reporting of UIFW to the Mayor, Treasury and AG in line with the MFMA requirements. This was impacted by delays in the submission of information relating UIFW identified.
- Addressing of the findings raised by the AG from the 2022/23 audit.
- Addressing weaknesses and findings raised by IA from the review of SCM documents relating to Disaster Management Grants.
- Compliance management in the municipality is still a challenge due to delayed or non-submission of information by some of the units. This process must be taken seriously by management, and the MM must hold management to account for non-submission of compliance information.
- Management must implement and respond to the resolutions raised by the AUDCOM.
- Compliance Management findings relating to Grants Management were identified, especially reporting requirements.
- Compliance matters relating to expenditure management, including the payments to creditors within 30 Days.
- KDM Accountability and Consequence Management Policy must be approved and implemented.

8. Recommendations

- **Consequence Management –**The municipality has developed a policy and framework for consequence management, and as such must use this policy to enforce a culture of accountability in the municipality.
- **Compliance and risk Management –** The municipality has dedicated and resourced compliance and risk management function. The process must be utilised by the municipality and Accounting Officer must address non-adherences with management.
- **UIFW Expenditure –** Council must continue to investigate the UIFW expenditure and recommendations must be implemented, and action is to be taken against those found to be responsible (including recovery where possible).
- **Vacancies –** Council must fast track the filling of vacancies especially for critical positions including, Internal auditors.
- **Audit Findings –** Council and management should prioritise the implementation of audit recommendations by IA and the AG, to improve systems and promote a clean administration. The following material matters be prioritised/
  - Security tender – follow up on guidance from Cogta/Treasury and AG regarding the procurement processes and engage the Auditor General's office.
  - Panel of contractors – fast track the investigation in respect of findings relating to possible collusion by bidders and Council to consider recommendations.
- **Electricity losses –** Council and management should urgently intensify strategies to curb electricity losses. There must be ongoing monitoring and evaluation of strategies implemented to ensure effectiveness.
- **Disaster Management Grants –** matters raised by the AG and Internal Audit in relation to Disaster Management/Recovery grants must be urgently addressed by management and these action plans must be a standing agenda item in MANCO, EXCO and relevant Portfolio committees.
- **Performance Management –** Council must implement interventions to improve Service delivery and Public participation.

9. Conclusion

The implementation and maintenance of proper systems of internal controls, risk management, the prevention of fraud and errors, safeguarding of the assets of the municipality and compliance with relevant laws and regulations, are the responsibility of Council. The role of the audit committee is to monitor the efficiency of the procedures and mechanism which Council has put in place to ensure that its policies and procedures are adhered to.

The Audit Committee confirms its commitment to assist Council in making progress towards a clean administration and wishes to thank Council, management, internal and external audit for their support and contributions.



Ms N Mchunu
On behalf of the Audit, Risk and Performance Audit Committee
Date: 17 September 2024



06

Annual Financial Statements



REPORT OF THE AUDITOR-GENERAL

KwaDukuza Local Municipality

2023-24

Report of the auditor-general to the KwaZulu-Natal Provincial Legislature and the council on the KwaDukuza Local Municipality

Report on the audit of the financial statements

Opinion

1. I have audited the financial statements of the KwaDukuza Local Municipality set out on pages 255 to 355, which comprise the statement of financial position as at 30 June 2024, statement of financial performance, statement of changes in net assets, cash flow statement and statement of comparison of budget and actual amounts for the year then ended, as well as notes to the financial statements, including a summary of significant accounting policies.

2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the KwaDukuza Municipality as at 30 June 2024 and its financial performance and cash flows for the year then ended in accordance with the South African Standards of Generally Recognised Accounting Practices (GRAP) and the requirements of the Municipal Finance Management Act 56 of 2003 (MFMA) and the Division of Revenue Act 5 of 2023(Dora).

Basis for opinion

3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the auditor-general for the audit of the financial statements section of my report.

4. I am independent of the municipality in accordance with the International Ethics Standards Board for Accountants' *International code of ethics for professional accountants (including International Independence Standards)* (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.

5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of matters

6. I draw attention to the matters below. My opinion is not modified in respect of these matters.

Material impairments – receivables from exchange

7. As disclosed in note 9 to the financial statements, the municipality recognised an allowance for impairment of R78,90 million (2022-23: R73,49 million) as the recoverability of these amounts was doubtful.

Material impairments - non-exchange transactions

8. As disclosed in note 10 to the financial statements, the municipality recognised an impairment of R239,41 million (2022-23: R229,52 million) as the recoverability of these amounts was doubtful.

Material losses - electricity

9. As disclosed in note 52 to the financial statements, material electricity losses of 181 278 588 kwh (2022-23: 172 096 301 kwh) amounting to R321,19 million (2022-23: R262,54 million) were incurred, which represents 25,67% (2022-23: 25,39%) of total electricity purchased against a national norm of between 6% to 12%. The losses were due to transmission or distribution losses and non-technical line losses.

Other matter

10. I draw attention to the matter below. My opinion is not modified in respect of this matter.

Unaudited disclosure notes

11. In terms of section 125(2)(e) of the MFMA, the particulars of non-compliance with the MFMA should be disclosed in the financial statements. This disclosure requirement did not form part of the audit of the financial statements and, accordingly, I do not express an opinion on it.

Responsibilities of the accounting officer for the financial statements

12. The accounting officer is responsible for the preparation and fair presentation of the financial statements in accordance with GRAP and the requirements of the MFMA and Dora; and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

13. In preparing the financial statements, the accounting officer is responsible for assessing the municipality's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the municipality or to cease operations or has no realistic alternative but to do so.

Responsibilities of the auditor-general for the audit of the financial statements

14. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

15. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor's report. This description, which is located at page 250, forms part of our auditor's report.

Report on the audit of the annual performance report

16. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance against predetermined objectives for the selected key performance areas presented in the annual performance report. The accounting officer is responsible for the preparation of the annual performance report.

17. I selected the following key performance areas presented in the annual performance report for the year ended 30 June 2024 for auditing. I selected the key performance areas that measure the municipality's performance on its primary mandated functions and that is of significant national, community or public interest.

Key Performance Area	Page numbers	Purpose
KPA 6- Basic service and Infrastructure development	201 to 209	Expand and maintain the provision of quality basic services and the integrated human settlements
KPA 3- Financial management and viability	192 to 197	To ensure municipal budget complies with MFMA and Treasury regulations

18. I evaluated the reported performance information for the selected key performance areas against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the municipality's planning and delivery on its mandate and objectives.

19. I performed procedures to test whether:

- the indicators used for planning and reporting on performance can be linked directly to the municipality's mandate and the achievement of its planned objectives
- all the indicators relevant for measuring the municipality's performance against its primary mandated and prioritised functions and planned objectives are included
- the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements
- the targets can be linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated

- the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
- the reported performance information is presented in the annual performance report in the prescribed manner and is comparable and understandable.
- there is adequate supporting evidence for the achievements reported and for the reasons provided for any over- or underachievement of targets/ measures taken to improve performance.

20. I performed the procedures for the purpose of reporting material findings only; and not to express an assurance opinion or conclusion.

21. I did not identify any material findings on the reported performance information for the selected key performance areas.

Other matters

22. I draw attention to the matters below.

Achievement of planned targets

23. The annual performance report includes information on reported achievements against planned targets and measures taken to improve performance.

24. The table that follows provides information on the achievement of planned targets and lists the key indicators that were not achieved as reported in the annual performance report. The measures taken to improve performance are included in the annual performance report on pages 186 to 209.

Basic service and infrastructure Development

Targets achieved: 62%		
Key indicators not achieved	**Planned target**	**Reported achievement**
Number of sites serviced by target date	696 sites serviced by 30 June 2024	Target not met. 595 sites serviced, by 30 June 2024.
Percentage completion of stormwater and sewer upgrade for KwaDukuza Taxi Rank by target date.	100% completion of stormwater and sewer upgrade for KwaDukuza Taxi Rank by 30 June 2024.	Target not met. 0%, by 30 June 2024.
Number of m2 of Townsend Road upgraded	3420 m2 of Townsend Road upgraded by 30 June 2024	Target not met. 3032m^2. Completion Certificate dated, 30/11/2023.
Number of bridges to be completed by target date	1 Hullet bridge completed by 30 June 2024	Target not met. 0 completed by 30/06/2024.
Percentage of energy killowatts loss reduced by target date	Energy kilowatts loss reduced by 8% (from 26% to 18%) by 30 June 2024	Target not met. Energy losses recorded at 25,67% at the end of 30/06/2024. 0,05% reduction from 30/06/2023 to 30/06/2024.

Targets achieved: 62%		
Key indicators not achieved	**Planned target**	**Reported achievement**
Number of m2 of roads rehabilitated by target date	4200 m2 of roads upgraded by 31 March 2024	Target not met. 2351m.^{2} Completion certificate for Central Section 2, dated, 3/11/2023.
Number of Enhanced Extended Discount Benefit Scheme (EEDBS) units transferred as per the business plan with Dept of Human Settlements (DOHS) by target date	15 EEDBS units transferred as per business plan with DOHS by 30 June 2024	Target not met. 8 EEDBS units transferred, by 30 June 2024.
Percentage completion of the Groutville Market Sportsfield	100% Groutville Market Sportsfield completed by 30 June 2024	Target not met. 90% completion by 30/06/2024.
Number of Sports fields completed	2 sports fields completed by 30 June 2024	Target not met. 0 completed by 30/06/2024.
Percentage completion of the upgrade to the Driefontein sportsfield by target date	100% upgrade of Driefontein sportsfield completed by 30 June 2024	Target not met. 80% completion by 30/06/2024.
Percentage upgrade to the Ballito taxi rank completed by target date	100% upgrade to the Ballito Taxi rank completed by 30 June 2024	Target not met. 0% completion by 30/06/2024.

Financial management and viability

Targets achieved: 84%		
Key indicators not achieved	**Planned target**	**Reported achievement**
Percentage spend on the National Flood Disaster Grant by target date	100% spend on the National Flood Disaster Grant by 30 June 2024	Target not met. 63%, by 30/06/2024.
The percentage of a municipality's capital budget actually spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan (NKPI)	90% of a municipality's capital budget actually spent on capital projects by 30 June 2024	Target not met. 68%, by 30/06/2024.
Percentage reduction of debt in the greater than 60 days category when compared to debt as at 30 June 2023	2% reduction of debt in the greater than 60 days category when compared to debt as at 30 June 2023	Target not met. Debt increased to 26.12%.

Material misstatements

25. I identified a material misstatement in the annual performance report submitted for auditing. This material misstatement was in the reported performance information for the basic service and infrastructure development. Management corrected the misstatement and I did not report any material findings in this regard.

Report on compliance with legislation

26. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The accounting officer is responsible for the municipality's compliance with legislation.

27. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the Auditor-General of South Africa (AGSA). This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.

28. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the municipality, clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner. The selected legislative requirements are included in the annexure to this auditor's report.

29. The material findings on compliance with the selected legislative requirements, presented per compliance theme, are as follows:

Expenditure management

30. Money owed by the municipality was not always paid within 30 days, as required by section 65(2)(e) of the MFMA.

31. Reasonable steps were not taken to prevent unauthorised expenditure amounting to R55,72 million as disclosed in note 47 to the annual financial statements, in contravention of section 62(1)(d) of the MFMA. The majority of the disclosed unauthorised expenditure was caused by bulk purchases exceeding the approved budgeted amounts.

Consequence management

32. Some of the fruitless and wasteful expenditure incurred by the municipality was not investigated to determine if any person is liable for the expenditure, as required by section 32(2)(b) of the MFMA.

Procurement and contract management

33. Sufficient appropriate audit evidence could not be obtained that contract performance and monitoring measures were in place to ensure effective contract management as required by section 116(2)(c)(ii) of the MFMA.

Other information in the annual report

34. The accounting officer is responsible for the other information included in the annual report. The other information referred to does not include the financial statements, the auditor's report and the selected key performance areas presented in the annual performance report that has been specifically reported on in this auditor's report.

35. My opinion on the financial statements, the report on the audit of the annual performance report and the report on compliance with legislation do not cover the other information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.

36. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the financial statements and the selected key performance area presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

37. I did not receive the other information prior to the date of this report. When I do receive and read this information, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate. However, if it is corrected this will not be necessary.

Internal control deficiencies

38. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.

39. The matters reported below are limited to the significant internal control deficiencies that resulted in the material findings on compliance with legislation included in this report.

40. Management did not implement adequate internal controls to ensure compliance with laws and regulations as material non-compliance relating to consequence, expenditure and contract management was identified.

AUDITOR-GENERAL

Pietermaritzburg

30 November 2024

AUDITOR-GENERAL
SOUTH AFRICA

Auditing to build public confidence

Annexure to the auditor's report

The annexure includes the following:

- The auditor-general's responsibility for the audit
- The selected legislative requirements for compliance testing

Auditor-general's responsibility for the audit

Professional judgement and professional scepticism

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements and the procedures performed on reported performance information for the selected key performance areas and on the municipality's compliance with selected requirements in key legislation.

Financial statements

In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the municipality's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the municipality to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a municipality to cease operating as a going concern
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and determine whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Communication with those charged with governance

I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the accounting officer with a statement that I have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.

Compliance with legislation – selected legislative requirements

The selected legislative requirements are as follows:

Legislation	Sections or regulations
Municipal Finance Management Act 56 of 2003	Section 1 - Paragraph (a), (b) & (d) of the definition: irregular expenditure Section 1 - Definition: service delivery and budget implementation plan Sections 11(1), 13(2), 14(1), 14(2)(a), 14(2)(b), 15, 24(2)(c)(iv), 29(1), Sections 29(2)(b), 32(2), 32(2)(a), 32(2)(a)(i), 32(2)(a)(ii), 32(2)(b), 32(6)(a), Sections 32(7), 53(1)(c)(ii), 54(1)(c), 62(1)(d), 62(1)(f)(i), 62(1)(f)(ii), Sections 62(1)(f)(iii), 63(1)(a), 63(2)(a), 63(2)(c), 64(2)(b), 64(2)(c), 64(2)(e), Sections 64(2)(f), 64(2)(g), 65(2)(a), 65(2)(b), 65(2)(e), 72(1)(a)(ii), 112(1)(j), Sections 87(5)(b), 87(5)(d), 87(5)(d)(i), 87(5)(d)(iii), 87(6)(c), 87(8), 88(1)(a),90(1), 90(2)(a), Sections: 90(2)(b), 95(d), 96(2)(a), 96(2)(b), 97(e), 97(f), 97(h), 97(i), 99(2)(a), 99(2)(b), 99(2)(c), 99(2)(g), 102(1), 102(2)(a), Sections: 112(1)(j), 116(2)(b), 116(2)(c)(ii), 122(1), 126(2)(b), 133(1)(a), 133(1)(c)(i), 133(1)(c)(ii), 170, 172(3)(a), 172(3)(b) Sections 117, 122(2), 126(1)(a), 126(1)(b), Sections 127(2), 127(5)(a)(i), 127(5)(a)(ii), 129(1), 129(3), 133(1)(a), Sections 133(1)(c)(i), 133(1)(c)(ii), 170, 171(4)(a), 171(4)(b)
MFMA: Municipal Budget and Reporting Regulations, 2009	Regulations 71(1), 71(2), 72 Regulations 73(1)(a), 73(1)(b), 73(2)(b), 73(2)(d), 75(1), 75(2)
MFMA: Municipal Investment Regulations, 2005	Regulations 3(1)(a), 3(3), 6, 7, 12(2), 12(3) Regulations: 3(2), 3(3), 6, 7, 12(2), 12(3)
MFMA: Municipal Regulations on Financial Misconduct Procedures and Criminal Proceedings, 2014	Regulations 5(4), 6(8)(a), 6(8)(b), 10(1)
MFMA: Municipal Supply Chain Management Regulations, 2017	Regulations 5, 12(1)(c), 12(3), 13(b), 13(c), 13(c)(i), 16(a), 17(1)(a), 17(1)(b), Regulations 17(1)(c). 19(a), 21(b), 22(1)(b)(i), 22(2), 27(2)(a), 27(2)(e), Regulations 28(1)(a)(i), 28(1)(a)(ii), 29(1)(a) and (b), 29(5)(a)(ii), 29(5)(b)(ii),

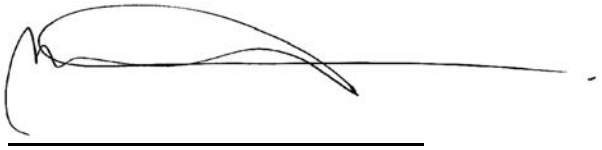
Legislation	Sections or regulations
	Regulations 32, 36(1), 36(1)(a), 38(1)(c), 38(1)(d)(ii), 38(1)(e), 38(1)(g)(i), Regulations 38(1)(g)(ii), 38(1)(g)(iii), 43, 44, 46(2)(e), 46(2)(f)
MSA: Disciplinary Regulations for Senior Managers, 2011	Regulations 5(2), 5(3), 5(6), 8(4)
Annual Division of Revenue Act	Sections 11(6)(b), 12(5), 16(1); 16(3)
Construction Industry Development Board Act 38 of 2000	Section 18(1)
Construction Industry Development Board Regulations, 2004	Regulations 17, 25(7A)
Municipal Systems Act 32 of 2000	Sections 93B(a), 93C(a)(iv), 93J(1)
Preferential Procurement Policy Framework Act 5 of 2000	Sections 2(1)(a), 2(1)(f)
Preferential Procurement Regulations, 2017	Regulations 4(1), 4(2), 5(1), 5(3), 5(6), 5(7), 6(1), 6(2), 6(3), 6(6), 6(8), 7(1), Regulations 7(2), 7(3), 7(6), 7(8), 8(2), 8(5), 9(1), 10(1), 10(2), 11(1), 11(2)
Preferential Procurement Regulations, 2022	Regulations 4(1), 4(2), 4(3), 4(4), 5(1), 5(2), 5(3), 5(4)
Prevention and Combating of Corrupt Activities Act 12 of 2004	Section 34(1)
Municipal Systems Act 32 of 2000	Sections 25(1), 26(a), 26(c), 26(h), 26(i), 27(1), 29(1)(b)(ii), 29(2)(a), Sections 29(2)(c), 34(a), 34(b), 38(a), 41(1)(a), 41(1)(b), 41(1)(c)(ii), 42, Sections 43(2), 56(a), 57(2)(a), 57(4B), 57(6)(a), 66(1)(a), 66(1)(b), Sections 67(1)(d),74(1), 93J(1), 96(b) Parent municipality with ME: Sections 93B(a), 93B(b) Parent municipality with shared control of ME: Sections 93C(a)(iv), 93C(a)(v)
MSA: Municipal Planning and Performance Management Regulations, 2001	Regulations 2(1)(e), 2(3)(a), 3(3), 3(4)(b), 3(5)(a), 7(1), 8, 9(1)(a), 10(a), Regulations 12(1), 15(1)(a)(i), 15(1)(a)(ii)
MSA: Municipal Performance Regulations for Municipal Managers and Managers directly Accountable to Municipal Managers, 2006	Regulations 2(3)(a), 4(4)(b), 8(1), 8(2), 8(3)

Legislation	Sections or regulations
MSA: Regulations on Appointment and Conditions of Employment of Senior Managers, 2014	Regulations 17(2), 36(1)(a)

AUDITED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2024

I am responsible for the preparation of these Annual Financial Statements, which are set out on pages 255 to 355, in terms of Section 126(1) of the Municipal Finance Management Act No. 56 of 2003 and which I have signed on behalf of the Municipality

I certify that the salaries, allowances and benefits of Councillors as disclosed in note 29 of these Annual Financial Statements are within the upper limits of the framework envisaged in Section 219 of the Constitution of South Africa Act No.108 of 1996, read with the Remuneration of Public Officer Bearers Act No. 20 of 1998 and the Minister of Cooperative Governance and Traditional Affairs in accordance with the relevant regulations



31 AUGUST 2024

N J MDAKANE
MUNICIPAL MANAGER

Date

Annual Financial Statements

for

KWADUKUZA LOCAL MUNICIPALITY

for the year ended	30 June 2024
Province:	KwaZulu Natal
AFS rounding:	R

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Contact e-mail address:	NOMALUNGELOM@agsa.co.za
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Contact telephone number:	012 - 315 5534
Contact e-mail address:	Una.Rautenbach@treasury.gov.za

KWADUKUZA LOCAL MUNICIPALITY
ANNUAL FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024

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KWADUKUZA LOCAL MUNICIPALITY

AUDITED FINANCIAL STATEMENTS

for the period ended 30 June 2024

General information

Members of the Council

O L Nhaca	Mayor
Vacant	Deputy Mayor
G Govender	Speaker
S L Cele	Member of the Executive Committee
C M Ntleko	Member of the Executive Committee
D H Mthembu	Member of the Executive Committee
M M Sibisi	Member of the Executive Committee
N Sewraj	Member of the Executive Committee
N C Mdletshe	Member of the Executive Committee
H Mbatha	Chief Whip
T Mkhize	MPAC Chairperson
S K Shandu	Councillor
D N Ngema	Councillor
S O Nxele	Councillor
J M Banda	Councillor
A M Baardman	Councillor
B C Fakazi	Councillor
M E Ngidi	Councillor
N J Mpanza	Councillor
T T Dube	Councillor
S Sithole	Councillor
N Qwabe	Councillor
W N Mntambo	Councillor
B P Ndlovu	Councillor
S S Mthiyane	Councillor
C M Naicker	Councillor
S B Ntuli	Councillor
N S Bhengu	Councillor
N H Sithole	Councillor
V Mwandla	Councillor
S P Khuzwayo	Councillor
TC Nxele	Councillor
S G Mcineka	Councillor
V Govender	Councillor
K Naidoo	Councillor
B Mvulana	Councillor
M Vembali	Councillor
N A Singh	Councillor
R Pooran	Councillor
T N Mthethwa	Councillor
P Naidoo	Councillor
F Abrahams	Councillor
N J Mbonambi	Councillor
M M Madlala	Councillor
P S Shezi	Councillor
E M Kolia	Councillor
J F Magwaza	Councillor
P F Masuku	Councillor
S Zungu	Councillor
S C Mwandla	Councillor
A A Singh	Councillor
S C Pandaram	Councillor
S P Ashworth	Councillor
C P Dumakude	Councillor
T Sithole	Councillor
M Mthiyane	Councillor
S Kheswa	Councillor
N Dube	Councillor
S Khuzwayo	Councillor
V Mathonsi	Traditional Leader
D Gumede	Traditional Leader
A Zulu	Traditional Leader
B Cele	Traditional Leader
H Dube	Traditional Leader
L Magwaza	Traditional Leader
V Mthembu	Traditional Leader

General information (continued)

Municipal Manager

Mr N J Mdakane

Chief Financial Officer

Mr S M Rajcoomar

Grading of Local Authority

Category 4

Auditors

Auditor General South Africa (AGSA)

Primary Bankers

ABSA Bank

Registered Office:	KwaDukuza Municipality
Physical address:	14 Chief Albert Luthuli Street KwaDukuza 4450
Postal address:	PO BOX 72 KwaDukuza 4450
Telephone number:	(032) 437 5000
E-mail address:	municipalm@kwadukuza.gov.za

KWADUKUZA MUNICIPALITY
AUDITED STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2024

	Note	2024 R	2023 Restated R
ASSETS			
Current assets		**1 909 697 496**	**2 328 123 497**
Inventories	8	18 163 638	11 164 795
Receivables from exchange transactions	9	227 935 820	192 929 764
Receivables from non-exchange transactions	10	183 334 533	162 354 165
VAT receivable	11	44 097 192	72 107 994
Current portion of long-term receivables	7	75 174	45 712
Short term investments	12	80 374 769	84 239 862
Cash and cash equivalents	13	1 355 716 370	1 805 281 205
Non-current assets		**3 888 157 657**	**3 169 392 606**
Investment properties	2	180 940 000	187 816 000
Property, plant and equipment	3	3 705 825 341	2 980 135 965
Intangible assets	4	848 059	880 224
Heritage Assets	5	105 386	105 386
Long-term receivables	7	438 871	455 030
Total Assets		***5 797 855 153***	***5 497 516 103***
LIABILITIES			
Current liabilities		**1 057 379 530**	**1 567 603 644**
Leases	16	1 021 753	20 710
Employee benefit obligations	6	4 762 000	4 082 000
Trade and other payables	20	554 239 740	504 018 356
Unspent conditional grants, receipts and Public contributions	17	433 424 830	994 768 912
Current provisions	18	3 001 573	2 869 573
Consumer Deposits	21	43 888 198	43 891 727
Long service awards	6	2 336 000	4 264 000
Current portion of long term liabilities	19	14 705 436	13 688 366
Non-current liabilities		**318 597 134**	**309 433 402**
Leases	16	1 647 203	40 380
Employee benefit obligations	6	118 285 000	103 844 000
Non-current provisions	18	20 370 961	19 852 616
Long service awards	6	30 592 000	23 289 000
Long-term liabilities	19	147 701 970	162 407 406
Total Liabilities		***1 375 976 664***	***1 877 037 046***
Net Assets		***4 421 878 490***	***3 620 479 057***
NET ASSETS			
Reserves			
Revaluation reserve	14	18 313 137	18 313 137
Housing Operating Account	15	8 728 156	8 728 156
Accumulated surplus		4 394 837 194	3 593 437 858
Total Net Assets		***4 421 878 490***	***3 620 479 151***

KWADUKUZA LOCAL MUNICIPALITY
AUDITED STATEMENT OF FINANCIAL PERFORMANCE
FOR THE YEAR ENDED 30 JUNE 2024

	Note	2024 R	2023 Restated R
REVENUE			
Revenue from exchange transactions			
Service charges	22	1 334 608 088	1 140 348 327
Rental of facilities and equipment		2 341 824	2 455 598
Interest earned - outstanding debtors		9 573 627	6 162 069
Operational Revenue (Other Income)	23	59 006 497	44 537 658
Gain / recognition of property, plant and equipment	3	1 730 000	124 550
Interest earned - investments	24	142 346 192	92 384 206
Housing development construction contract revenue	60	4 929 822	9 530 279
Agency Services	63	12 504 712	10 499 210
Total revenue from exchange transactions		**1 567 040 760**	**1 306 041 897**
Revenue from non-exchange transactions			
Taxation revenue			
Property rates	25	703 402 702	626 523 197
Licences and permits (Non-exchange)		886 301	560 114
Transfer and other revenue			
Government grants, subsidies & Public Contributions - Operational allocation	26 & 27	293 321 192	248 851 902
Transfers & subsidies - Capital Allocation	26 & 27	662 162 749	533 299 049
Transfers & subsidies - Capital (In - Kind)	3	75 468 485	856 064
Fines, Penalties and Forfeits	43	38 135 544	32 517 186
Employee and Long Services Gains	6	-	3 067 000
Total revenue from non-exchange transactions		**1 773 376 973**	**1 445 674 513**
Total Revenue		**3 340 417 733**	**2 751 716 410**
EXPENDITURE			
Employee related costs	28	550 825 030	505 091 558
Remuneration of councillors	29	30 667 422	32 811 634
Adjustments to Provisions	18	650 345	33 214
Depreciation and amortisation	30	119 830 902	93 486 127
Impairment loss	31	1 379 142	4 909 419
Finance costs	32	16 842 555	18 001 678
Debt Impairment and write offs	33	20 325 003	16 776 626
Bulk purchases	34	1 240 642 730	1 020 839 395
Contracted services	44	362 555 110	315 107 889
General Expenses	35	129 020 579	111 211 673
Employee and Long Services Benefits	6	20 496 000	188 000
Housing development construction contract expenditure	60	4 929 822	9 530 279
Transfers & subsidies	61	14 164 193	9 874 651
Inventory consumed	62	16 654 952	16 149 636
Operating Leases	64	5 015 200	3 597 849
Total Expenditure		**2 533 998 985**	**2 157 609 628**
Operating Surplus		806 418 748	594 106 782
Loss on disposal /Derecognition of assets	3 & 8	(9 313 412)	(15 130 587)
Fair value adjustments	36	4 294 000	7 746 000
		(5 019 412)	(7 384 587)
SURPLUS FOR THE YEAR		**801 399 336**	**586 722 194**

KWADUKUZA LOCAL MUNICIPALITY
AUDITED STATEMENT OF CHANGES IN NET ASSETS
FOR THE YEAR ENDED 30 JUNE 2024

	Revaluation Reserve R	Housing Operating Account	Total Reserves	Accumulated Surplus R	Total Net Assets R
Balance at 30 June 2022 as previously reported	**18 313 137**	**8 728 156**	**27 041 293**	**3 000 906 150**	**3 027 947 440**
Adjustment to Trade & Other receivables - exchange transactions - Service Charges - electricity back-billing prior 2022/2023 (Note 41)				5 809 087	**5 809 087**
Balance at 30 June 2022 as restated	**18 313 137**	**8 728 156**	**27 041 293**	**3 006 715 236**	**3 033 756 526**
Surplus for the year 2022/2023	**-**	**-**	**-**	**586 722 621**	**586 722 621**
As previously reported				590 094 299	590 094 299
Restatement of comparatives (Note 41)				(3 371 678)	(3 371 678)
Balance at 30 June 2023	**18 313 137**	**8 728 156**	**27 041 293**	**3 593 437 858**	**3 620 479 148**
Surplus for the year 2023/2024	**-**	**-**	**-**	801 399 336	**801 399 336**
Balance at 30 June 2024	**18 313 137**	**8 728 156**	**27 041 293**	**4 394 837 194**	**4 421 878 490**
Note(s)	14	15			

Note 41 provides further details of adjustments pertaining to the 2021/2022 and 2022/2023 financials years.

KWADUKUZA LOCAL MUNICIPALITY
AUDITED CASH FLOW STATEMENT FOR THE YEAR ENDED 30 JUNE 2024

	Note	2024 R	2023 Restated R
Cash flows from operating activities			
Receipts			
Sale of goods and services		1 423 932 093	1 121 435 239
Taxation		682 074 037	599 518 378
Grants		394 139 859	1 711 422 567
Interest Income		142 346 192	92 384 206
Consumer deposits		-	4 013 895
		2 642 492 181	**3 528 774 285**
Payments			
Payments to suppliers		(1717 831 379)	(1294 107 382)
Employee costs & councillors remunerations		(581 492 452)	(537 903 192)
Finance costs		(16 842 555)	(18 001 678)
Consumer deposits		(3 530)	-
		(2316 169 916)	**(1850 012 252)**
Net cash flows from operating activities	42	**326 322 265**	**1 678 762 033**
Cash flows from investing activities			
Purchase of Property, Plant & Equipment	3	(765 437 073)	(729 985 123)
Proceeds from sale of property, plant and equipment	3	-	2 480 084
Purchase of other intangible assets	4	(75 300)	-
Net cash flows from investing activities		**(765 512 373)**	**(727 505 039)**
Cash flows from financing activities			
Movement in long term liabilities		(13 688 366)	(12 593 362)
Finance lease payments		(551 458)	(6 382)
Net cash flows from financing activities		**(14 239 824)**	**(12 599 744)**
Net increase/(decrease) in cash and cash equivalents		**(453 429 931)**	**938 657 251**
Cash and cash equivalents at the beginning of the year		1 889 521 067	950 863 817
Cash and cash equivalents at the end of the year	12/13	**1 436 091 139**	**1 889 521 067**

KWADUKUZA LOCAL MUNICIPALITY
AUDITED STATEMENT OF COMPARISON OF BUDGET & ACTUAL AMOUNTS
FOR THE YEAR ENDED 30 JUNE 2024

	Approved Budget	Adjustments	Final Budget		30 June 2024 Final Budget	Actual amounts as per restated Budget	Actual Outcomes	Variance	Percentage Variance	Note Reference
Statement of Financial Performance										
Revenue										
Revenue from Exchange Transactions:										
Service Charges - Electricity	1 234 386 072	22 400 000	1 256 786 072		1 256 786 072	1 236 948 642	1 236 948 642	(19 837 430)	-2%	
Service Charges - Refuse	99 659 940	-2 500 000	97 159 940		97 159 940	97 659 446	97 659 446	499 506	1%	
Rental of facilities & Equipment	3 333 408	3 000	3 336 408		3 336 408	2 341 824	2 341 824	(994 584)	-30%	
Interest earned outstanding debtors	10 119 996	3 000 000	13 119 996		13 119 996	9 572 133	9 573 627	(3 546 369)	-27%	58.1
Operational Revenue (Other Income & Sale of goods & rendering of services)	121 932 504	-54 384 484	67 548 020		67 548 020	70 707 974	59 006 497	(8 541 523)	-13%	
Agency services	14 124 000	-	14 124 000		14 124 000	12 504 712	12 504 712	(1 619 288)	-11%	
Interest received - investments	79 539 424	49 477 731	129 017 155		129 017 155	142 347 685	142 346 192	13 329 037	10%	
Housing development construction contract revenue	-	-	-		-		4 929 822	4 929 822	100%	
TOTAL REVENUE FROM EXCHANGE TRANSACTIONS	**1 563 095 344**	**17 996 247**	**1 581 091 591**		**1 581 091 591**	**1 572 082 416**	**1 565 310 760**	**-15 780 831**		
Revenue from Non-Exchange Transactions:										
Taxation Revenue										
Property rates	688 865 606	8 000 000	696 865 606		696 865 606	690 234 592	703 402 702	6 537 096	1%	
Licences & permits	833 604	100 000	933 604		933 604	886 301	886 301	(47 303)	-5%	
Transfer and Other Revenue										
Transfers & subsidies - Operational	281 754 496	11 637 518	293 392 014		293 392 014	293 789 677	293 321 192	(70 822)	0%	
Fines, penalties & forfeits	33 464 856	7 600 000	41 064 856		41 064 856	44 531 999	38 135 544	(2 929 312)	-7%	
Gains on disposal of assets	-	-				2 536 919	1 730 000	1 730 000	100%	
Other gains (Investment Property)	5 000 004	-	5 000 004		5 000 004	4 294 000	4 294 000	(706 004)	-14%	
TOTAL REVENUE FROM NON-EXCHANGE TRANSACTIONS:	**1 009 918 566**	**27 337 518**	**1 037 256 084**		**1 037 256 084**	**1 036 273 486**	**1 041 769 739**	**4 513 655**		
Total Revenue	**2 573 013 910**	**45 333 765**	**2 618 347 675**		**2 618 347 675**	**2 608 355 902**	**2 607 080 499**	**(11 267 176)**		

Expenditure									
Employee Related Costs	585 513 385	(20 532 011)	564 981 374	564 360 599	550 825 030	550 825 030	(14 156 344)	-3%	
Remuneration of Councillors	35 392 297	-2 955	35 389 342	34 450 106	30 667 421	30 667 422	(4 721 920)	-13%	
Depreciation, amortisation and impairment / reversal of impairment	164 406 885	-2 994 498	161 412 387	160 412 387	122 081 472	121 210 045	(40 202 342)	-25%	58.2
Finance Costs	22 046 544	-4 345 981	17 700 563	17 700 563	16 842 555	16 842 555	(858 008)	-5%	
Debt Impairment and write offs	16 340 016	14 348 236	30 688 252	30 688 252	20 325 003	20 325 003	(10 363 249)	-34%	58.3
Bulk purchases	1 116 230 876	80 800 000	1 197 030 876	1 197 030 876	1 240 642 730	1 240 642 730	43 611 854	4%	
Contracted services	357 546 464	27 409 388	384 955 852	385 085 875	362 555 110	362 555 110	(22 400 742)	-6%	
Other Expenditure (General Expenditure)	152 479 990	792 774	153 272 764	151 838 586	134 686 123	129 020 579	(24 252 185)	-16%	58,8
Losses on disposal of assets	10 250 000	-	10 250 000	10 250 000	9 301 591	9 313 412	(936 588)	-9%	
Transfers and subsidies	71 506 350	-44 059 166	27 447 184	27 484 189	19 094 015	14 164 193	(13 282 991)	-48%	58.4
Inventory consumed	26 528 325	-4 930 867	21 597 458	25 424 619	16 654 952	16 654 952	(4 942 506)	-23%	58.5
Other losses	14 552 760	-1 000 000	13 552 760	13 552 760	22 173 313	21 146 345	7 593 585	56%	58.6
Operating leases	-	-	-			5 015 200	5 015 200	100%	58,7
Housing development construction contract expenditure	-	-	-	-	-	4 929 822	4 929 822	100%	58,4
Total Expenditure	**2 572 793 892**	**45 484 920**	**2 618 278 812**	**2 618 278 812**	**2 545 849 315**	**2 543 312 397**	**(74 966 415)**		
Operating Surplus	**220 018**	**-151 155**	**68 863**	**68 863**	**62 506 587**	**63 768 102**	**63 699 239**		
Transfers & subsidies - Capital (Monetary allocation)	803 477 653	212 118 976	1 015 596 629	1 015 596 629	662 162 749	662 162 749	(353 433 880)	-35%	
Transfers & subsidies - Capital (In - Kind)		-	-	-	76 730 000	75 468 485	75 468 485	0%	
	803 477 653	**212 118 976**	**1 015 596 629**	**1 015 596 629**	**738 892 749**	**737 631 234**	**-277 965 395**		
Surplus/(Deficit) After Capital Transfers and Contributions	**803 697 671**	**211 967 821**	**1 015 665 492**	**1 015 665 492**	**801 399 336**	**801 399 336**	**-214 266 156**		
Surplus / (Deficit) for the year	**803 697 671**	**211 967 821**	**1 015 665 492**	**1 015 665 492**	**801 399 336**	**801 399 336**	**-214 266 156**		

Capital Expenditure and Fund Source										
Transfers recognised - capital	700 432 772	184 026 840	884 459 612		884 459 612	573 893 130	662 162 749	-222 296 863	-25%	
Internally generated funds	220 465 245	7 250 301	227 715 546		227 715 546	184 297 511	-662 162 749	-889 878 295	-391%	
Public Contributions and Donations		-	-		-	-	-	-	0%	
Borrowings	30 000 000	(20 000 000)	10 000 000		10 000 000	-	-	-10 000 000	-100%	
Financial Position										
Total current assets	1 930 521 192	-200 509 147	1 730 012 045		1 730 012 045	1 967 476 173	1 909 697 496	-179 685 451	-10%	
Total non-current assets	3 785 006 364	174 271 639	3 959 278 003		3 959 278 003	3 887 658 786	3 888 157 657	71 120 346	2%	
Total current liabilities	1 325 237 570	-218 205 329	1 107 032 241		1 107 032 241	1 159 394 039	1 057 379 530	49 652 711	4%	
Total non-current liabilities	315 882 091	-20 000 000	295 882 091		295 882 091	266 506 991	318 597 134	-22 715 043	-8%	
Community wealth/equity	4 074 407 899	211 967 821	4 286 375 720		4 286 375 720	4 429 233 929	4 421 878 490	-135 502 770	-3%	
Cash Flow										
Net cash from / (used) - Operating activities	1 276 787 000	14 409 000	1 291 196 000		1 291 196 000	1 379 130 000	326 322 265	-964 873 735		
Net cash from / (used) - Investing activities	(860 774 533)	(161 147 578)	(1021 922 111)		(1021 922 111)	(724 422 091)	(765 512 373)	256 409 738		
Net cash from / (used) - Financing activities	30 313 700	(7 780 701)	22 532 999		22 532 999	52 736	(14 239 824)	-36 772 823		
Net increase / decrease in cash held	1 267 493 521	(154 519 521)	1 112 974 000		1 112 974 000	2 523 119 447	(453 429 931)	-1 566 403 931		

KWADUKUZA LOCAL MUNICIPALITY
AUDITED REPORTABLE SEGMENTS
FOR THE YEAR ENDED 30 JUNE 2024

For management purposes, the municipality is organised and operates in nine key functional segments (or business units). To this end, management monitors the operating results of these business units for the purpose of making decisions about resource allocations and assessment of performance.
Revenues and expenditures relating to these business units are allocated at a transactional level.

REPORTABLE SEGMENTS - 30 JUNE 2024

	Corporate Services	Youth Development	Chief Operations Officer	Community Services & Public amenities	Community Safety	Finance	Economic Development & Planning	Civil Engineering	Electrical Engineering Services	Total
	R	R	R	R	R	R	R	R	R	R
Segment Revenue										
External revenue from non- exchange transactions	152 851 579	7 788 156	12 731 976	95 744 163	19 175 963	566 630 536	59 026 123	645 062 616	66 488 904	1 625 500 016
External revenue from exchange transactions	8 749 243	-	-	99 596 471	12 834 330	161 599 366	25 997 910	1 231 059	1 262 074 037	1 572 082 416
Revenue from transactions with other segments	-	-	-	-	-	-	-	-	-	-
Interest revenue	-	-	-	-	-	140 521 767	1 493	582 040	-	141 105 301
Loss on disposal / recognition of assets and liabilities	1 730 000					-		-	-	1 730 000
Segment Expenses										-
Total segment expenses	(132 665 844)	(13 233 455)	(71 678 538)	(308 178 532)	(186 415 518)	(75 607 253)	(88 440 215)	(73 845 757)	(1 410 085 117)	(2 360 150 228)
Depreciation and amortisation	(3 020 102)	(74 804)	(185 844)	(21 639 448)	(2 629 466)	(656 262)	(1 880 015)	(54 678 605)	(35 066 356)	(119 830 902)
Interest expense	-	-	-	-	-	-	-	(5 904 359)	(10 938 196)	(16 842 555)
Internal charges	(3 788 261)	-	(4 300)	46 389	(619 551)	(649 858)	(599 863)	(108 816)	5 724 259	(0)
Gain on disposal / recognition of assets and liabilities	(10 293 868)	-	-	(642 188)	(6 363 396)	(3 250 368)	(50 017)	(4 593 427)	(17 001 447)	(42 194 711)
Surplus / deficit for the year	**13 562 747**	**(5 520 103)**	**(59 136 705)**	**(135 073 145)**	**(164 017 638)**	**788 587 927**	**(5 944 584)**	**507 744 752**	**(138 803 916)**	**801 399 336**
Other Information										
Segment assets	459 998 540	36 640 531	(45 614 712)	105 810 868	44 765 541	1 209 619 072	206 054 918	2 141 627 167	1 637 849 912	5 796 751 837
Segment liabilities	(104 087 698)	(2 818 546)	(24 563 919)	(78 819 280)	(98 176 519)	(344 546 034)	(93 153 331)	(501 436 240)	(119 916 340)	(1367 517 907)
Additions to non-current assets	7 849 506	-	5 651 355	10 651 966	32 322 144	193 896	643 567	566 585 831	136 473 410	760 371 675
Non-cash revenue (included above)	-	-	-	-	-	4 294 000	-	-	-	(16 202 000)
Non-cash expense (included above)	13 313 969	74 804	185 844	22 281 636	8 992 862	4 637 477	1 930 033	59 272 032	52 067 803	167 050 460
Cash flows from operating activities	238 667	(1 803 010)	(31 533 323)	(49 445 445)	(55 147 284)	421 175 218	71 468 769	9 761 155	(38 392 481)	326 322 265
Cash flows for investing activities	-	-	(75 300)	-	-	3 865 093	-	(758 967 998)	(6 469 075)	(761 647 280)
Cash flows from financing activities	-	-	(3 159 324)	-	-	34 008 691	-	(25 517 122)	(19 572 069)	(14 239 824)

RESTATED REPORTABLE SEGMENTS - 30 JUNE 2023

	Corporate Services	Youth Development	Chief Operations Officer	Community Services & Public amenities	Community Safety	Finance	Economic Development & Planning	Civil Engineering	Electrical Engineering Services	Total
	R	R	R	R	R	R	R	R	R	R
Segment Revenue										
External revenue from non- exchange transactions	77 868 184	6 855 924	11 395 964	84 584 970	27 732 022	627 094 474	28 693 915	543 131 548	42 252 452	1 449 609 453
External revenue from exchange transactions	1 886 286	-	-	93 079 221	467 818	23 833 473	15 827 739	10 544 749	1 071 704 915	1 217 344 200
Revenue from transactions with other segments	-	-	-	-	-	-	-	-	-	-
Interest revenue	-	-	-	-	-	91 189 306	-	1 194 900	-	92 384 206
Gain on disposal of property, plant and equipment	509	-	-	294	-	64 764	-	-	58 984	124 550
										-
Segment Expenses										-
Total segment expenses	(119 003 192)	(9 740 870)	(62 111 760)	(273 783 364)	(171 272 211)	(94 846 094)	(63 526 635)	(103 331 621)	(1163 636 669)	(2061 252 411)
Depreciation and amortisation	(3 047 984)	(106 165)	(255 148)	(20 616 639)	(2 133 959)	(734 004)	(1 260 630)	(35 801 808)	(29 529 788)	(93 486 127)
Interest expense	-	-	-	-	-	-	-	-6 303 304	-11 698 374	(18 001 678)
Internal charges	(3 121 111)	-	(4 300)	(4 037 069)	(857 967)	(505 379)	(118 753)	(362 568)	9 007 146	-
Surplus / deficit for the year	**(45 417 308)**	**(2 991 112)**	**(50 975 245)**	**(120 772 586)**	**(146 064 297)**	**646 096 540**	**(20 384 364)**	**409 071 896**	**(81 841 334)**	**586 722 195**
Other Information										
Segment assets	370 210 430	36 670 892	(30 336 258)	144 137 506	67 409 153	1 128 428 350	159 056 263	2 024 305 806	1 597 645 135	5 497 527 278
Segment liabilities	(55 394 614)	747 875	992 137	(10 810 880)	(3 457 363)	(586 923 348)	(6 220 573)	(1091 570 345)	(124 399 933)	(1877 037 045)
Additions to non-current assets	18 764 424	-	122 357	56 182 064	6 368 553	109 260	15 714 575	528 164 946	119 138 110	744 564 289
Non-cash revenue (included above)	7 896 509	-	3 067 000	856 358	-	(85 236)	-	-	58 984	11 793 615
Non-cash expense (included above)	1 240 151	106 165	3 323 917	24 266 495	2 506 021	29 999 459	1 261 742	36 712 664	31 091 946	130 508 560
Cash flows from operating activities	(40 107 129)	46 913 223	(94 710 662)	(119 780 541)	(191 569 583)	662 258 166	(16 675 565)	1 570 362 389	(142 802 938)	1 673 887 360
Cash flows for investing activities	(18 764 424)	-	(122 357)	(56 182 064)	(6 368 553)	(3 442 441)	(15 714 575)	(528 164 946)	(103 487 845)	(732 247 206)
Cash flows from financing activities	(47 903)	-	(1 276)	(36 663)	-	4 638 270	(6 209)	(3 829 255)	(9 513 069)	(8 796 105)

1. BASIS OF PRESENTATION

The unaudited Annual Financial Statements have been prepared in accordance with the Standards of Generally Recognised Accounting Practice (GRAP), issued by the Accounting Standards Board in accordance with Section 112(3) of the Municipal Finance Management Act (Act 56 of 2003).

These unaudited annual financial statements have been prepared on an accrual basis of accounting and are in accordance with historical cost convention as the basis of measurement, unless specified otherwise. They are presented in South African Rand.

The Minister has determined the following Standards of GRAP for Municipalities.

GRAP 1	Presentation of Financial Statements
GRAP 2	Cash Flow Statements
GRAP 3	Accounting Policies, Changes in Accounting Estimates and Errors
GRAP 4	The effects of Changes in Foreign Exchange Rates
GRAP 5	Borrowing Costs
GRAP 6	Consolidated and Separate Financial Statements
GRAP 7	Investments in Associates
GRAP 8	Investment in Joint Ventures
GRAP 9	Revenue from Exchange Transactions
GRAP 10	Financial Reporting in Hyperinflationary Economics
GRAP 11	Construction Contracts
GRAP 12	Inventories
GRAP 13	Leases
GRAP 14	Events after the Reporting Date
GRAP 16	Investment Property
GRAP 17	Property, Plant and Equipment
GRAP 18	Segment Reporting
GRAP 19	Provisions, Contingent Liabilities and Contingent Assets
GRAP 20	Related-party disclosures
GRAP 21	Impairment of Non-cash generating Assets

GRAP 23	Revenue from Non-exchange Transactions (Taxes and Transfers)
GRAP 24	Presentation of Budget Information in Financial Statements
GRAP 25	Employee Benefits
GRAP 26	Impairment of Cash Generating Assets
GRAP 27	Agriculture
GRAP 31	Intangible Assets
GRAP 32	Service concession arrangements: Grantor
GRAP 100	Discontinued Operations
GRAP 103	Heritage Assets
GRAP 104	Financial Instruments
GRAP 105	Transfers of Function between Entities under Common Control
GRAP 106	Transfers of Function between Entities Not under Common Control
GRAP 107	Mergers
GRAP 108	Statutory receivables
GRAP 109	Accounting by principals and agents

In addition the municipality has applied all the other Interpretation Standards and directives determined by the Minister in the updated Directive 5.

1.1 Changes in accounting policy and comparability

Changes in accounting policies due to adoption of newly effective Standards of GRAP have been applied retrospectively in accordance with GRAP 3 requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the change in policy or where allowed transitional provisions had been adopted. In such cases the municipality would restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

Changes in accounting estimates are applied prospectively in accordance with GRAP 3 requirements. Details of changes in estimates are disclosed in the notes to the annual financial statements where applicable.

Errors are corrected retrospectively in the period in which the error has occurred in accordance with GRAP 3 requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the error. In such cases the municipality would restate the opening

balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

The municipality changes an accounting policy only if the change:

a) is required by a Standard of GRAP; or

b) results in the financial statements providing reliable and more relevant information about the effects of transactions, other events or conditions on the performance or cash flow.

1.2 Comparative Information

When the presentation or classification of items in the Annual Financial Statements is amended, prior period comparative amounts are reclassified. The nature and reasons for the reclassification are disclosed.

1.3 Presentation of Budget Information in the Financial Statements

The municipality presents a comparison of the budget amounts for which it is held publicly accountable and actual amounts as a separate statement called the 'Statement of Comparison of Budget and Actual Amounts'. This statement compares the budget amounts with the amounts in the financial statements adjusted to be on a comparable basis. The comparison of budget and actual amounts presents separately for each level of legislative oversight the following:

- the approved and final budget amounts;
- the actual amounts ; and
- by way of note disclosure, an explanation of material differences between the budget for which the municipality is held publicly accountable and actual amounts, unless such explanation is included in other public documents issued in conjunction with the financial statements, and a cross reference to those documents is made in the notes.

1.4 Critical judgments, estimations and assumptions

The following are the critical judgments, apart from those involving estimations, that the management has made in the process of applying the municipality's Accounting Policies and that have the most significant effect on the amounts recognised in Annual Financial Statements:

Revenue Recognition

Accounting Policy 1.22 on Revenue from Exchange Transactions and Accounting and Revenue from Non-exchange Transactions describes the conditions under which revenue will be recorded by the management of the municipality.

In making their judgement, the management considered the detailed criteria for the recognition of revenue as set out in GRAP 9: Revenue from Exchange Transactions and GRAP 23: Revenue from Non-exchange Transactions. In particular when services are rendered, whether the service has been rendered. The management of the municipality is satisfied that recognition of the revenue in the current year is appropriate.

Financial assets and liabilities

The classification of financial assets and liabilities into categories is based on relevant accounting standards as assessed by management.

Impairment of Financial Assets

Accounting Policy 1.15.4 on Impairment of Financial Assets describes the process followed to determine the value by which financial assets should be impaired. In making the estimation of the impairment, the management of the municipality considered the detailed criteria of impairment of financial assets as set out in GRAP 104: Financial Instruments. The management of the municipality is satisfied that the impairment of financial assets recorded during the year, is appropriate.

Useful lives of Property, Plant and Equipment ("PPE")

As described in Accounting Policies 1.12.3 and, 1.13.2 the municipality depreciates/amortises its property, plant and equipment, and intangible assets over the estimated useful lives of the assets, taking into account the residual values of the assets at the end of their useful lives, which is determined when the assets are available for use. The useful lives and residual values of the assets are based on industry knowledge.

Impairment: Write down of PPE and Inventories

Significant estimates and judgments are made relating to PPE impairment tests and write down of inventories to net realisable values.

Defined Benefit Plan Liabilities

As described in Accounting Policy 1.18, the municipality obtains actuarial valuations of its defined benefit plan liabilities. The defined benefit obligations of the municipality that were identified are Post-retirement Health Benefit Obligations and Long-service Awards. The estimated liabilities are recorded in accordance with the requirements of GRAP 25 Employee Benefits. Details of the liabilities and the key assumptions made by the actuaries in estimating the liabilities are provided in Note 6 to the Annual Financial Statements.

Multi-employer defined benefit funds are accounted for as defined contribution plan as set out in note 6.

1.5 Presentation currency

These unaudited Annual Financial Statements are presented in South African Rand, which is the functional currency of the municipality.

1.6 Going concern assumption

These unaudited Annual Financial Statements have been prepared based on the expectation that the municipality will continue to operate as a going concern basis for at least the next 12 months.

1.7 Offsetting

Assets, liabilities, revenues and expenses have not been offset, except when offsetting is required or permitted by a Standard of GRAP.

1.8 GRAP 108: Statutory receivables

Municipalities are required to separately account for receivables arising from legislation, regulations or similar means. Examples include receivables related to property rates and fines. Statutory receivables are accounted for initially in accordance with GRAP 23 Revenue from Non-exchange Transactions (Taxes and Transfers) and subsequently at cost less impairment using GRAP 108. Separate disclosure is required for statutory and other receivables.

1.9 Construction Contracts

The Municipality has a level two accreditation in terms of its participation on the National Housing Programme. It is a project developer in terms of the arrangement to construct and transfer houses to the beneficiaries of the Programme.

These are treated in accordance with GRAP 11, Construction contracts.

Grants received to implement the National Housing Programme are recognised as contract revenue.

Contract revenue comprises:

(a) the initial amount of revenue agreed in the contract; and

(b) variations in contract work, claims and incentive payments to the extent that:

(i) it is probable that they will result in revenue; and

(ii) they are capable of being reliably measured.

Contract revenue is measured at the fair value of the consideration received or receivable.

When the outcome of a construction contract can be estimated reliably, contract revenue is recognised as revenue by reference to the stage of completion of the contract activity at the reporting date. The outcome of a construction contract can be estimated reliably when all the following conditions are satisfied:

(a) total contract revenue, if any, can be measured reliably;

(b) it is probable that the economic benefits or service potential associated with the contract will flow to the entity;

(c) both the contract costs to complete the contract and the stage of contract completion at the reporting date can be measured reliably; and

(d) the contract costs attributable to the contract can be clearly identified and measured reliably so that actual contract costs incurred can be compared with prior estimates.

Costs incurred to implement the National Housing Programme are expensed as contract costs. Contract costs comprise:

(a) costs that relate directly to the specific contract;

(b) costs that are attributable to contract activity in general and can be allocated to the contract on a systematic and rational basis; and

(c) such other costs as are specifically chargeable to the customer under the terms of the contract.

Contract costs include the costs attributable to a contract for the period from the date of securing the contract to the final completion of the contract. Costs that cannot be attributed to contract activity or cannot be allocated to a contract are excluded from the costs of a construction contract. Such costs include:

(a) general administration costs for which reimbursement is not specified in the contract;

(b) selling costs;

(c) research and development costs for which reimbursement is not specified in the contract; and

(d) depreciation of idle plant and equipment that is not used on a particular contract.

As with contract revenue, contract costs are recognised as expenses when the outcome of a construction contract can be estimated reliably, by reference to the stage of completion of the contract activity at the reporting date.

1.10 Housing Operating Account

The Housing Operating Account was established in terms of the Housing Act, (Act No. 107 of 1997). Loans from National and Provincial Government used to finance housing selling schemes undertaken by the municipality were extinguished on 1 April 1998 and transferred to the Housing Operating Account. Housing selling schemes both complete and in progress as at 1 April 1998, were also transferred to the Housing Operating Account.

In terms of the Housing Act, all proceeds from housing developments, which include rental income and sales of houses, must be paid into the Housing Operating Account. Where the municipality experiences a nett loss on proceeds realised these are funded by the accumulated surplus. Monies standing to the credit of the Housing Operating Account can be used only to finance housing developments within the municipal area subject to the approval of the Provincial MEC responsible for housing.

1.11 Investment Property

1.11.1 Initial Recognition

Investment property includes property (land or a building, or part of a building, or both land and buildings held under a finance lease) held to earn rentals and/or for capital appreciation, rather than held to meet service delivery objectives, the production or supply of services, or the sale of an asset in the ordinary course of operations.

At initial recognition, the municipality measures investment property at fair value including transaction costs once it meets the definition of investment property. However, where an investment property was acquired through a non-exchange transaction or at a nominal value its cost is its fair value as at the date of acquisition.

The cost of self-constructed investment property is the cost at date of completion.

Based on management's judgement, the following criteria have been applied to distinguish investment properties from owner occupied property or property held for resale:

- All properties held to earn market-related rentals or for capital appreciation or both and that are not used for administrative purposes and that will not be sold within the next 12 months are classified as Investment Properties;
- Land held for a currently undetermined future use. (If the municipality has not determined that it will use the land as owner-occupied property or for short-term sale in the ordinary course of business, the land is regarded as held for capital appreciation);
- Property that is being constructed or developed for future use as investment property;
- A building owned by the municipality (or held by the municipality under a finance lease) and leased out under one or more operating leases; and
- A building that is vacant but is held to be leased out under one or more operating leases on a commercial basis to external parties.

The following assets do not fall in the ambit of Investment Property and shall be classified as Property, Plant and Equipment, Inventory as appropriate:

- Property intended for sale in the ordinary course of operations or in the process of construction or development for such sale;
- Property being constructed or developed on behalf of third parties;
- Owner-occupied property, including (among other things) property held for future use as owner-occupied property, property held for future development and subsequent use as owner-occupied property, property occupied by employees such as housing for personnel (whether or not the employees pay rent at market rates) and owner-occupied property awaiting disposal;

- Property that is leased to another entity under a finance lease;
- Property held to provide a social service and which also generates cash inflows, e.g. property rented out below market rental to sporting bodies, schools, low income families, etc; and
- Property held for strategic purposes or service delivery.

A register of Investment Properties held are available for inspection upon request.

1.11.2 Subsequent Measurement - Fair Value Model

Investment property is measured using the fair value model. Investment property is carried at fair value, representing open market value determined annually by external valuators at the reporting date. Fair value is based on active market prices, adjusted, if necessary, for any difference in the nature, location or condition of the specific asset. A gain or loss arising from a change in the fair value of investment property is included in surplus or deficit for the year.

The carrying amount of an investment property is derecognised on disposal, or when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from de-recognition of an investment property is included in surplus or deficit for the year when the asset is derecognised.

Gains or losses are calculated as the difference between the net book value of assets (fair value) and the sales proceeds.

1.12 Property, Plant and Equipment

1.12.1 Initial Recognition

Property, plant and equipment are tangible non-current assets (including infrastructure assets) that are held for use in the production or supply of services, rental to others, or for administrative purposes, and are expected to be used during more than one year.

The cost of an item of property, plant and equipment is recognised as an asset if, and only if:

- it is probable that future economic benefits or service potential associated with the item will flow to the municipality, and
- if the cost of item can be measured reliably.

Property, plant and equipment are initially recognised at cost on its acquisition date or in the case of assets acquired by grant or donation, deemed cost, being the fair value of the asset on initial recognition. The cost of an item of property, plant and equipment is the purchase price and other costs attributable to bring the asset to the location and condition necessary for it to be capable of operating in the manner intended by the municipality. Trade discounts and rebates are deducted in arriving at the cost. The cost, where applicable, also includes the necessary costs of dismantling and removing the asset and restoring the site on which it was located.

When significant components of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

Where an asset is acquired by the municipality for no or nominal consideration (i.e. a non-exchange transaction), the cost is deemed to be equal to the fair value of that asset on the date acquired.

The cost of an item of property, plant and equipment acquired in exchange for a non-monetary assets or monetary assets, or a combination of monetary and non-monetary assets is measured at its fair value. If the acquired item could not be measured at its fair value, its cost is measured at the carrying amount of the asset given up.

Major spare parts and servicing equipment qualify as property, plant and equipment when the municipality expects to use them during more than one period. Similarly, if the major spare parts and servicing equipment can be used only in connection with an item of property, plant and equipment, they are accounted for as property, plant and equipment.

1.12.2 Subsequent Measurement

Subsequent expenditure relating to property, plant and equipment is capitalised if it is probable that future economic benefits or potential service delivery associated with the subsequent expenditure will flow to the municipality and the cost or fair value of the subsequent expenditure can be reliably measured. Subsequent expenditure incurred on an asset is only capitalised when it increases the capacity or future economic benefits associated with the asset. Where the municipality replaces parts of an asset, it derecognises the part of the asset being replaced and capitalises the new component.

Subsequently all property plant and equipment, are measured at cost (which includes deemed cost for previously unrecognised assets), less accumulated depreciation and accumulated impairment losses.

Compensation from third parties for items of property, plant and equipment that were impaired, lost or given up is included in surplus or deficit when the compensation becomes receivable.

1.12.3 Depreciation

Land is not depreciated as it is regarded as having an indefinite life. Depreciation of assets other than land is calculated, using the straight line method, to depreciate their cost to their residual values over the estimated useful lives of the assets. The depreciation method used reflects the pattern in which the asset's future economic benefits or service potential are expected to be consumed by the municipality. Components of assets that are significant in relation to the whole asset and that have different useful lives are depreciated separately. The depreciation rates are based on the following estimated useful lives.

Depreciation only commences when the asset is available for use, unless stated otherwise.

Details	**Years**
Infrastructure	
Roads	10 – 45

Electricity	5 – 50
Storm Water	10 – 80
Solid Waste Disposal	10 – 45

Community

Community and Recreation Facilities	5 – 50
Other Assets	2 – 50
Vehicles	3 – 10
Furniture and Fittings	3 – 5

The assets' residual values, estimated useful lives and depreciation method are reviewed annually, and adjusted prospectively if appropriate, at each reporting date.

1.12.4 Work in Progress

Work in progress is stated at historical cost. Depreciation only commences when the asset is available for use.

1.12.5 Finance Leases

Assets capitalised under finance leases are depreciated over their expected useful lives on the same basis as PPE controlled by the entity or where shorter, the term of the relevant lease.

1.12.6 Infrastructure Assets

Infrastructure Assets are any assets that are part of a network of similar assets. Infrastructure assets are shown at cost less accumulated depreciation and accumulated impairment. Infrastructure assets are treated similarly to all other assets of the municipality.

1.12.7 De-recognition of Property, Plant and Equipment

The carrying amount of an item of property, plant and equipment is derecognised on disposal, or when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from de-recognition of an item of property, plant and equipment is included in surplus or deficit for the year when the item is derecognised.

Gains or losses are calculated as the difference between the net book value of assets (cost less accumulated depreciation and accumulated impairment losses) and the sales proceeds.

1.12.8 Impairment of Assets

1.12.8.1 Cash - generating Assets

Identification:

The municipality assesses at each reporting date whether there is any indication that an asset may be impaired. If any such indication exists, the municipality estimates the recoverable amount of the asset.

If there is any indication that an asset may be impaired, the recoverable amount is estimated for the individual asset. If it is not possible to estimate the recoverable amount of the individual asset, the recoverable amount of the cash-generating unit to which the asset belongs is determined.

The recoverable amount of an asset or a cash-generating unit is the higher of its fair value less costs to sell and its value in use.

Value in use:

Value in use of a cash generating asset is the present value of the estimated future cash flows expected to be derived from the continuing use of an asset and from its disposal at the end of its useful life.

When estimating the value in use of an asset, the municipality estimates the future cash inflows and outflows to be derived from continuing use of the asset and from its ultimate disposal and the municipality applies the appropriate discount rate to those future cash flows.

Discount rate:

The discount rate is a rate that reflects current market assessments of the time value of money, represented by the current risk free rate of interest and the risks specific to the asset for which the future cash flow estimates have not been adjusted.

Recognition and measurement:

If the recoverable amount of an asset is less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. That reduction is an impairment loss.

An impairment loss of assets carried at cost less any accumulated depreciation or amortisation is recognised immediately in surplus or deficit for the year.

An impairment loss is recognised for cash-generating units if the recoverable amount of the unit is less than the carrying amount of the unit. The impairment loss is allocated to reduce the carrying amount of the assets of the unit as follows:

• To the assets of the unit, pro rata on the basis of the carrying amount of each asset in the unit.

A municipality assesses at each reporting date whether there is any indication that an impairment loss recognised in prior periods for assets may no longer exist or may have decreased. If any such indication exists, the recoverable amounts of those assets are estimated.

The increased carrying amount of an asset attributable to a reversal of an impairment loss does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior periods.

A reversal of an impairment loss of assets carried at cost less accumulated depreciation or amortisation is recognised immediately in surplus or deficit for the year.

1.12.8.2 Impairment of Non-cash Generating Assets

Identification

The municipality assesses at each reporting date whether there is any indication that an asset may be impaired. If any such indication exists, the municipality estimates the recoverable service amount of the asset.

If there is any indication that an asset may be impaired, the recoverable service amount is estimated for the individual asset. If it is not possible to estimate the recoverable service amount of the individual asset no impairment is recognised.

Value in use:

Value in use of an asset is the present value of the asset's remaining service potential.

The present value of the remaining service potential of an asset is determined using the following approach:

Depreciated replacement cost approach:

The present value of the remaining service potential of a non cash generating asset is determined as the depreciated replacement cost of the asset. The replacement cost of an asset is the cost to replace the asset's gross service potential. This cost is depreciated to reflect the asset in its used condition. An asset may be replaced either through reproduction (replication) of the existing asset or through replacement of its gross service potential. The depreciated replacement cost is measured as the reproduction or replacement cost of the asset, whichever is lower, less accumulated depreciation calculated on the basis of such cost, to reflect the already consumed or expired service potential of the asset.

The replacement cost and reproduction cost of an asset is determined on an "optimised" basis. The rationale is that the municipality would not replace or reproduce the asset with a like asset if the asset to be replaced or reproduced is an overdesigned or overcapacity asset. Overdesigned assets contain features which are unnecessary for the goods or services the asset provides. Overcapacity assets are assets that have a greater capacity than is necessary to meet the demand for goods or services the asset provides. The determination of the replacement cost or reproduction cost of an asset on an optimised basis thus reflects the service potential required of the asset.

Recognition and measurement:

If the recoverable service amount of an asset is less than its carrying amount, the carrying amount of the asset is reduced to its recoverable service amount. That reduction is an impairment loss.

An impairment loss of assets carried at cost less any accumulated depreciation or amortisation is recognised immediately in surplus or deficit for the year.

An impairment loss is recognised for non-cash-generating units if the recoverable service amount of the unit is less than the carrying amount of the unit. The impairment loss is allocated to reduce the carrying amount of the assets of the unit as follows:

• To the assets of the unit, pro rata on the basis of the carrying amount of each asset in the unit.

A municipality assesses at each reporting date whether there is any indication that an impairment loss recognised in prior periods for assets may no longer exist or may have decreased. If any such indication exists, the recoverable service amounts of those assets are estimated.

The increased carrying amount of an asset attributable to a reversal of an impairment loss does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior periods.

A reversal of an impairment loss of assets carried at cost less accumulated depreciation or amortisation is recognised immediately in surplus or deficit for the year.

1.13 Intangible Assets

1.13.1 Initial Recognition:

Identifiable non–monetary assets without physical substance which are held for use in the production or supply of services, for rental to others, or for administrative purposes are classified and recognised as intangible assets. The municipality recognises an intangible asset only when it is probable that the expected future economic benefits or service potential that are attributable to the asset will flow to the municipality and the cost or fair value of the asset can be measured reliably.

Internally generated intangible assets are subject to strict recognition criteria before they are capitalised. Research expenditure is recognised as an expense when incurred.

Other development expenditures that do not meet these criteria are recognised as an expense as incurred. Development costs previously recognised as an expense are not recognised as an asset in a subsequent period. Capitalised development costs are recorded as intangible assets and amortised from the point at which the asset is ready for use on a straight-line basis over its useful life. Development assets are tested for impairment annually.

Intangible assets are initially recognised at cost. Where an intangible asset is acquired at no cost or for a nominal consideration, its cost is its fair value as at the date it is acquired. Where an intangible asset is acquired in exchange for a non-monetary asset or monetary assets, or a combination of monetary and non-monetary assets, the asset acquired is initially measured at fair value (the cost). If the acquired item's fair value was not determinable, it's deemed cost is the carrying amount of the asset(s) given up.

The municipality does not recognise electricity servitudes arising from a legal right as intangible assets.

1.13.2 Subsequent Measurement, Amortisation and Impairment

Subsequently all intangible assets are measured at cost, less accumulated amortisation and accumulated impairment losses.

Amortisation is charged on a straight-line basis over the intangible assets' useful lives, which are estimated to be between 2 to 7 years. Where intangible assets are deemed to have an indefinite useful life, such intangible assets are not amortised, for example servitudes (excluding electricity servitudes) obtained by the municipality give the municipality access to land for specific purposes for an unlimited period - however, such intangible assets are subject to an annual impairment test.

Intangible assets are annually tested for impairment, including intangible assets not yet available for use. Where items of intangible assets have been impaired, the carrying value is adjusted by the impairment loss, which is recognised as an expense in the period that the impairment is identified except where the impairment reverses a previous revaluation. The impairment loss is the difference between the carrying amount and the recoverable amount.

The estimated useful life and amortisation method are reviewed annually. Any adjustments arising from the annual review are applied prospectively as a change in accounting estimate in surplus or deficit for the year.

1.13.3 De-recognition of Intangible Assets:

The carrying amount of an intangible asset is derecognised on disposal, or when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from de-recognition of an intangible asset is included in surplus or deficit when the asset is derecognised. Gains are not included in revenue.

Gains or losses are calculated as the difference between the net book value of assets (cost less accumulated amortisation and accumulated impairment losses) and the sales proceeds. This is included in surplus or deficit for the year as a gain or loss on disposal of intangible assets.

1.14 Heritage Assets

Heritage assets, which are culturally significant resources and which are shown at cost, are not depreciated owing to uncertainty regarding their estimated useful lives.

1.15 Financial Instruments

The municipality has various types of financial instruments and these can be broadly categorised as either Financial Assets or Financial Liabilities.

1.15.1 Financial Assets - Classification

A financial asset is any asset consisting of cash or a contractual right to receive cash. The municipality has the following types of financial assets as reflected on the face of the Statement of Financial Position or in the notes thereto:

- Investments in Fixed Deposits (Banking Institutions, etc)

- Long-term Receivables
- Consumer Debtors
- Certain Other Debtors
- Short-term Investment Deposits
- Cash and Cash Equivalents

In accordance with GRAP 104, the Financial Assets of the municipality are classified as follows into the three categories allowed by this standard:

Type of Financial Asset	Classification in terms of GRAP 104
Short-term Investment Deposits	Financial assets at amortised cost
Cash and Cash Equivalents	Financial assets at amortised cost
Long-term Receivables	Financial assets at amortised cost
Consumer Debtors	Financial assets at amortised cost
Other Debtors	Financial assets at amortised cost
Investments in Fixed Deposits	Financial assets at amortised cost

Financial assets at amortised cost are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They are included in current assets, except for maturities greater than 12 months, which are classified as non-current assets.

Cash and cash equivalents include cash on hand (including petty cash) and cash with banks (including call deposits). Cash equivalents are short-term highly liquid investments, readily convertible into known amounts of cash that are held with registered banking institutions with maturities of three months or less and are subject to an insignificant risk of change in value. For the purposes of the cash flow statement, cash and cash equivalents comprise cash on hand, deposits held on call with banks, net of bank overdrafts. The municipality categorises cash and cash equivalents as financial assets: loans and receivables.

1.15.2 Financial Liabilities – Classification

A financial liability is a contractual obligation to deliver cash or another financial asset to another entity. The municipality has the following types of financial liabilities as reflected on the face of the Statement of Financial Position or in the notes thereto:

- Long-term Liabilities
- Certain Other Creditors
- Current Portion of Long-term Liabilities

- Consumer Deposits

In accordance with GRAP 104, the Financial Liabilities of the municipality are classified into the following category as allowed by this standard

- Financial liabilities at amortised cost.

Financial liabilities at amortised cost are initially measured at fair value, net of transaction costs. These are subsequently measured at amortised cost using the Effective interest method, with interest expense recognised on an effective yield basis.

1.15.3 Initial and Subsequent Measurement

1.15.3.1 Financial Assets:

Financial assets at amortised cost are initially measured at fair value plus transaction costs that are directly attributable to the acquisition or issue of the financial asset. Subsequently, these assets are measured at amortised cost using the Effective Interest Method less any impairment, with revenue recognised on an effective yield basis.

1.15.3.2 Financial Liabilities**:**

Financial Liabilities at amortised cost are initially measured at fair value net of transaction costs. Subsequently, these liabilities are measured at amortised cost using the effective interest method, with interest expense recognised on an effective yield basis.

Financial liabilities are recognised on the trade date at which the municipality becomes a party to the contractual provisions of the instrument.

1.15.4 Impairment of Financial Assets:

Financial assets are assessed for indicators of impairment at reporting date. Financial assets are impaired where there is objective evidence of impairment of Financial Assets (such as the probability of insolvency or significant financial difficulties of the debtor). If there is such evidence the recoverable amount is estimated and an impairment loss is recognised in accordance with GRAP 104.

Initially Accounts Receivable are valued at fair value and subsequently carried at amortised cost using the effective interest rate method. An estimate is made for doubtful debt based on past default experience of all outstanding amounts at year-end. Amounts receivable within 12 months from the date of reporting are classified as current.

A provision for impairment of trade receivables is established when there is objective evidence that the municipality will not be able to collect all amounts due according to the original terms of receivables. The amount of the provision is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the original effective interest rate.

The provision is made whereby the recoverability of Consumer Debtors is assessed individually or collectively after grouping the assets in financial assets with similar credit risk characteristics if individual assessment was not possible.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets and recognised in surplus or deficit for the year with the exception of trade receivables, where the carrying amount is reduced through the use of an allowance account. When a trade receivable is considered uncollectible, it is written off against the allowance account. Subsequent recoveries of amounts previously written off are credited against the allowance account. Changes in the carrying amount of the allowance account are recognised in surplus or deficit for the year.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed through surplus or deficit for the year to the extent that the carrying amount of the instruments at the date the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognised.

1.15.5 De-recognition of Financial Assets

The municipality derecognises Financial Assets only when the contractual rights to the cash flows from the asset expire or it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another entity, except when Council approves the write-off of Financial Assets due to non-recoverability.

If the municipality neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the municipality recognises its retained interest in the asset and an associated liability for amounts it may have to pay. If the municipality retains substantially all the risks and rewards of ownership of a transferred financial asset, the municipality continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

1.15.6 De-recognition of Financial Liabilities

The municipality derecognises Financial Liabilities when, and only when, the municipality's obligations are discharged, cancelled or they expire.

1.16 Leases

The Municipality as Lessee

Leases are classified as finance leases where substantially all the risks and rewards associated with ownership of an asset are transferred to the municipality. Property, plant and equipment or Intangible Assets subject to finance lease agreements are capitalised at amounts equal to the fair value of the leased asset or, if lower, the present value of the minimum lease payments, each determined at the inception of the lease. Corresponding liabilities are included in the Statement of Financial Position as Finance Lease Liabilities. The corresponding liabilities are initially recognised at the inception of the lease and are measured as the sum of the minimum lease payments due in terms of the lease agreement, discounted for the effect of interest. In discounting the lease payments, the municipality uses the interest rate that exactly discounts the lease payments and unguaranteed residual value to the fair value of the asset plus any direct costs incurred. Lease payments are allocated between the

lease finance cost and the capital repayment using the effective interest rate method. Lease finance costs are expensed when incurred.

Subsequent to initial recognition, the leased assets are accounted for in accordance with the stated accounting policies applicable to Property, plant, equipment or Intangible Assets. The lease liability is reduced by the lease payments, which are allocated between the lease finance cost and the capital repayment using the effective interest rate method. Lease finance costs are expensed when incurred. The accounting policies relating to de-recognition of financial instruments are applied to lease payables. The lease asset is depreciated over the shorter of the asset's useful life or the lease term.

Operating leases are those leases that do not fall within the scope of the above definition. Operating lease rentals are recognised as an expense in surplus or deficit for the year on a straight-line basis over the term of the relevant lease.

In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis, except where another systematic basis is more representative of the time pattern in which economic benefits from the leased asset are consumed.

The Municipality as Lessor

Operating lease rental income is recognised on a straight-line basis over the term of the relevant lease.

1.17 Inventories

Inventories comprising consumable stores, raw materials and finishing goods are initially measured at cost except where inventories are acquired at no cost, or for nominal consideration, then their costs are their fair value as at the date of acquisition.

Subsequently inventories are measured at the lower of cost and net realisable value, determined on the weighted average cost.

Inventories are measured at the lower of cost and current replacement cost where they are held for:

- Distribution at no charge or for a nominal charge; or
- Consumption in the production process of goods to be distributed at no charge or for a nominal charge

Unsold properties represent unsold units in economic selling schemes where the net realisable value of each unit is either nil or a nominal amount. As a consequence of the passage of time the municipality is not in a position to determine the cost of such inventory. Furthermore, the use of current replacement cost would not only distort the statement of financial position by inflating the value of inventories but would also result in a credit to the Housing operating account contrary to section 14 of the Housing Act, 1997. Accordingly unsold properties are stated in the annual financial statements at net realisable value.

Redundant and slow-moving inventories are identified and written down from cost to net realisable value with regard to their estimated economic or realisable values.

1.18 Employee Benefits

The objective of GRAP 25 is to prescribe the accounting and disclosure for employee benefits. The Standard of GRAP requires a municipality to recognise:

- a liability when an employee has provided service in exchange for employee benefits to be paid in the future; and
- An expense when a municipality consumes the economic benefits or service potential arising from service provided by an employee in exchange for employee benefits.

The Standard of GRAP states the recognition, measurement and disclosure requirements of:

- Short term employee benefits;
- All short term employee benefits;
- Short term compensated absences;
- Bonus, incentive and performance related payments;
- Post-employment benefits;
- Other long term employee benefits; and
- Termination benefits.

The municipality has adopted GRAP 25 Employee Benefits in the current year.

The objective of GRAP 25 is to prescribe the accounting and disclosure for employee benefits. The municipality has recognised:

- a liability when an employee has provided service in exchange for employee benefits to be paid in the future; and
- an expense when a municipality consumes the economic benefits or service potential arising from service provided by an employee in exchange for employee benefits.

This municipality recognises all actuarial gains and losses and past service costs immediately in the statement of financial performance once occurred.

Short-term Employee Benefits

Remuneration to employees is recognised in surplus or deficit for the year as the services are rendered, except for non-accumulating benefits, which are only recognised when the specific event occurs.

The costs of all short-term employee benefits such as leave pay, are recognised during the period in which the employee renders the related service. The liability for leave pay is based on the total accrued leave days at year end and is shown as an accrual in the Statement of Financial Position. The municipality recognises the expected cost of performance bonuses only when the municipality has a present legal or constructive obligation to make such payment and a reliable estimate can be made.

Past service costs

Past service costs are recognised immediately in surplus or deficit, unless the changes to the pension plan are conditional on the employees remaining in service for a specified period of time (the vesting period). In this case, the past-service costs are amortised on a straight-line basis over the vesting period.

Post-employment benefit: Defined Contribution Plans

Defined contribution plan is a plan under which the municipality pays fixed contributions into a separate entity (a fund) and will have no legal or constructive obligation to pay further contributions if the fund does not hold sufficient asset to pay all employee benefits relating to employee service in the current and prior periods.

The municipality's contributions to the defined contribution funds are established in terms of the rules governing those plans. Contributions are recognised in surplus or deficit for the year in which the service is rendered by the relevant employees. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments is available. The municipality has no further payment obligations once the contributions have been paid.

Post-employment benefits: Defined Benefit Plans

Defined benefit plan is a post- employment benefit plan other than a defined contribution plans.

For defined benefit plans the cost of providing the benefits is determined using the projected unit credit method.

Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged to surplus or deficit for the year in which they arise.

Pension obligations

The municipality and its employees contribute to the Natal Joint Municipal Pension Fund (Superannuation, Retirement and Provident fund). The contributions to fund obligations for the payment of retirement benefits are charged against income in the year they become payable. Natal Joint Superannuation & Retirement Funds are defined benefit funds. The Natal Joint Provident Fund is a defined contribution funds.

The schemes are funded through payments to fund administrator or trustee-administered funds, determined by periodic actuarial calculations.

Defined benefit plans have been accounted for as defined contribution plans in accordance with the requirements on multi-employer plans where sufficient information is not available to account for such plans as defined benefit plans. As the fund administrators do not have sufficient information available to allocate the shortfall on liabilities to individual employers, no liability is recognised for any shortfall of fund asset as compared to fund liabilities. Any surcharges that may be levied by the fund from time to time in order to compensate for shortfalls, are recognised as expenses in the period in which they become payable to the fund. As surcharges are advised long in advance, based on actuarial valuations of the fund as a whole, the necessary provision for the payment thereof is made in the course of the municipality's normal budgeting processes."

*Post-retirement Health Care Benefits:

The municipality has an obligation to provide Post-retirement Health Care Benefits to certain of its retirees. According to the rules of the Medical Aid Funds, with which the municipality is associated, a member (who is on the current Conditions of Service), on retirement, is entitled to remain a continued member of the Medical Aid Fund, in which case the municipality is liable for a certain portion of the medical aid membership fee.

The defined benefit liability is the aggregate of the present value of the defined benefit obligation and recognised actuarial gains and losses, adjusted by past service costs where applicable. The plan is unfunded. The present value of the defined benefit obligation is calculated using the projected unit credit method, incorporating actuarial assumptions and an appropriate discount rate. Valuations of these obligations are carried out every year by independent qualified actuaries.

Actuarial gains or losses are accounted for in full and are recognised in the Statement of Financial Performance.

*Long-service Allowance

The municipality has an obligation to provide Long-service Allowance Benefits to all of its employees. According to the rules of the Long-service Allowance Scheme, which the municipality instituted and operates, an employee (who is on the current Conditions of Service), is entitled to a cash allowance, as well as additional once-off leave calculated in terms of the rules of the scheme, after 10, 15, 20, 25, 30, 35, 40 and 45 years of continued service.

The municipality's liability is based on an actuarial valuation. The projected unit credit method has been used to value the liabilities. Actuarial gains and losses on the long-term incentives are accounted for in surplus or deficit for the year.

Actuarial gains or losses are accounted for in full and are recognised in surplus or deficit for the year.

1.19. Provisions

Provisions are recognised when:

- the municipality has a present or constructive obligation as a result of past events,

- it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation; and
- a reliable estimate can be made of the obligation.

Future events that may affect the amount required to settle an obligation are reflected in the amount of a provision where there is sufficient objective evidence that they will occur. Gains from the expected disposal of assets are not taken into account in measuring a provision. Provisions are not recognised for future operating losses. The present obligation under an onerous contract is recognised and measured as a provision.

Provisions are reviewed at reporting date and the amount of a provision is the present value of the expenditure expected to be required to settle the obligation. When the effect of discounting is material, provisions are determined by discounting the expected future cash flows that reflect current market assessments of the time value of money. The impact, if any, of the periodic unwinding of the discount is recognised in the Statement of Financial Performance as a finance cost as it occurs.

1.20 Contingent Assets and Contingent Liabilities

Contingent assets and contingent liabilities are not recognised. Contingencies are disclosed in the notes to the annual financial statements.

1.21 Capital Commitments

In terms of GRAP 17, contractual commitments are disclosed for all assets. The commitment is measured at the value of the contract less amounts paid until year end. Where contacts or letters of awards have been issued, this is classified as an approved and contracted commitment.

1.22 Revenue Recognition

Revenue from exchange transactions

Revenue from exchange transactions refers to revenue that accrued to the municipality directly in return for services rendered / goods sold, the value of which approximates the consideration received or receivable.

Revenue comprises the fair value of the consideration received or receivable for the sale or rendering of services in the ordinary course of the municipality's activities. Revenue is shown net of value-added tax, returns, rebates and discounts.

The municipality recognises revenue when the amount of revenue can be reliably measured, it is probable that future economic benefits or service potential will flow to the municipality and when specific criteria have been met for each of the municipality's activities as described below. The amount of revenue is not considered to be reliably measurable until all contingencies relating to the sale have been resolved. The municipality bases its estimates on historical results, taking into consideration the type of customer, the type of transaction and the specifics of each arrangement.

Revenue from non-exchange transactions

Revenue from non-exchange transactions refers to transactions where the municipality received revenue from another entity without directly giving approximately equal value in exchange. Revenue from non-exchange transactions is recognised to the extent that the related receipt or receivable qualifies for recognition as an asset and there is no liability to repay the amount.

Revenue from Exchange Transactions

Service Charges

Service charges relating to electricity are based on consumption. Meters are read on a monthly basis and are recognised as revenue when invoiced. Provisional estimates of consumption, based on the consumption history, are made monthly when meter readings have not been performed. The provisional estimates of consumption are recognised as revenue when invoiced, except at year-end when estimates of consumption up to year-end are recorded as revenue without being invoiced. Adjustments to provisional estimates of consumption are made in the invoicing period in which meters have been read. These adjustments are recognised as revenue in the invoicing period. In respect of estimates of consumption between the last reading date and the reporting date, an accrual is made based on the average monthly consumption of consumers.

Service charges relating to refuse removal are recognised on a monthly basis in arrears by applying the approved tariff to each property that has improvements. Tariffs are determined per category of property usage, and are levied monthly based on the number of refuse containers on each property.

In circumstances where services cannot readily be measured and quantified, a flat rate service charge is levied monthly on such properties.

Pre-paid Electricity

Revenue from the sale of electricity pre-paid meter cards are recognised at the point of sale. Revenue from the sale of electricity prepaid meter cards made in the last month of the financial year is recognised based on an estimate of the prepaid electricity consumed as at the reporting date with reference to the consumption patterns of the individual users.

Finance income

Interest earned on investments is recognised in surplus or deficit for the year on the time proportionate basis that takes into account the effective yield on the investment.

Tariff Charges

Revenue arising from the application of the approved tariff of charges is recognised when the relevant service is rendered by applying the relevant authorised tariff. This includes the issuing of licences and permits.

Rentals

Revenue from the rental of facilities and equipment classified as operating leases is recognised on a straight-line basis over the term of the lease agreement where material, where such lease periods span over more than one financial year.

1.23 Revenue from Non-exchange Transactions

Rates and Taxes

Revenue from property rates is recognised when the legal entitlement to this revenue arises. Collection charges are recognised when such amounts are legally enforceable. Penalty interest on unpaid rates is recognised on a time proportion basis with reference to the principal amount receivable and effective interest rate applicable. A composite rating system charging different rate tariffs is employed. Rebates are granted to certain categories of ratepayers and are deducted from revenue.

Fines

Fines constitute both spot fines and summonses.

Revenue from traffic fines is initially measured on the value stipulated on the notice, summons or equivalent document.

The revenue from traffic fines is subject to further judicial process which is outside the municipality's control. These reductions are not considered in measuring the revenue and receivable on initial recognition. This is because of the high degree of uncertainty in estimating the likely outcome of this process. Once this separated process has been concluded, any reductions are accounted for as a change in estimated revenue and in accordance with IGRAP1.

Public contributions

Revenue from public contributions is recognised when all conditions associated with the contribution have been met or where the contribution is to finance property, plant and equipment, when such items of property, plant and equipment are brought into use. Revenue is recognised at the fair value of the consideration received. Where public contributions have been received and the municipality has not met the condition, a liability is recognised.

Revenue from Recovery of Unauthorised, Irregular, Fruitless and Wasteful Expenditure

Revenue from the recovery of unauthorised, irregular, fruitless and wasteful expenditure is based on legislated procedures, including those set out in the Municipal Finance Management Act (Act No.56 of 2003) and is recognised when the recovery thereof from the responsible councillors or officials is virtually certain. Such revenue is based on legislated procedures.

Tariff Charges

Revenue arising from the application of the approved tariff of charges is recognised when the relevant service is rendered by applying the relevant authorised tariff. This includes the issuing of licences and permits.

1.24 Government Grants and Receipts

Income received from conditional grants, donations and funding are recognised as revenue to the extent that the municipality has complied with any of the criteria, conditions or obligations embodied in the agreement. To the extent that the criteria, conditions or obligations have not been met, a liability is recognised. Government grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the municipality with no future related costs, are recognised as Accounts Receivable in the period in which they become receivable.

Interest earned on investments is treated in accordance with grant conditions. If it is payable to the funder it is recorded as part of the liability and if it is the municipality's interest it is recognised as interest earned in surplus of deficit for the year.

1.25 Borrowing Costs

Borrowing cost are interest and other expenses incurred by an entity in connection with the borrowing of funds.
The municipality has opted to expense all borrowing costs.

1.26. Cash and Cash Equivalents

Cash includes cash-on-hand and cash with banks. Cash equivalents are short-term highly liquid investments that are held with registered banking institutions with maturities of three months or less and are subject to an insignificant risk of change in value.

For the purposes of the cash flow statement, cash and cash equivalents comprise cash on hand, deposits held on call with banks and investments in financial instruments, net of bank overdrafts.

Bank overdrafts are recorded based on the facility utilised. Finance charges on bank overdrafts are expensed as incurred.

1.27 Unauthorised Expenditure

Unauthorised expenditure is expenditure that has not been budgeted, expenditure that is not in terms of the conditions of an allocation received from another sphere of government, municipality or organ of state and expenditure in the form of a grant that is not permitted in terms of the Municipal Finance Management Act (Act No 56 of 2003). The definition thereof is more fully defined in the MFMA.

1.28 Fruitless and Wasteful Expenditure

Fruitless and wasteful expenditure is expenditure that was made in vain and would have been avoided had reasonable care been exercised. The definition thereof is more fully defined in the MFMA.

1.29 Irregular Expenditure

Irregular expenditure is expenditure that is contrary to the Municipal Finance Management Act (Act No 56 of 2003), the Municipal Systems Act (Act No 32 of 2000), and the Public Office Bearers Act (Act

No 20 of 1998) or is in contravention of the Municipality's or Municipal Entities' supply chain management policies. Irregular expenditure excludes unauthorised expenditure

1.30 Related Parties

Individuals, including councillors, as well as their close family members, and/or entities are related parties if one party has the ability, directly or indirectly, to control or jointly control the other party or exercise significant influence over the other party in making financial and/or operating decisions. Key management personnel is defined as the Municipal Manager, Chief Financial Officer and all other managers reporting directly to the Municipal Manager or as designated by the Municipal Manager.

The objective of this Standard of GRAP is to ensure that a municipality's financial statements contain the disclosures necessary to draw attention to the possibility that its financial position and surplus or deficit may have been affected by the existence of related parties and by transactions and outstanding balances with such parties.

This Standard of GRAP requires disclosure of related party relationships, transactions and outstanding balances, including commitments, in the consolidated and separate financial statements of the municipality in accordance with the Standard of GRAP on Consolidated and Separate Financial Statements. This Standard of GRAP also applies to individual financial statements.

This Standard of GRAP requires that only transactions with related parties where the transactions are not concluded within normal operating procedures or on terms that are no more or no less favourable than the terms it would use to conclude transactions with another municipality, entity or person are disclosed.

The Standard of GRAP sets out the requirements, inter alia, for the disclosure of:
- control;
- related party transactions; and
- remuneration of management.

1.31 Events after the Reporting Date

Events after the reporting date that have been classified as adjusting events have been accounted for in the Annual Financial Statements. The material events after the reporting date that are classified as non-adjusting events after the reporting date have been disclosed in the notes to the Annual Financial Statements.

1.32 Value Added Tax

The Municipality accounts for Value Added Tax on the payments basis.

1.33 Service Concession Arrangements: Grantor

The objective of this Standard is to prescribe the accounting for service concession arrangements by the grantor, a public sector entity.

An entity that prepares and presents financial statements under the accrual basis of accounting shall apply this Standard in accounting for service concession arrangements.

Arrangements within the scope of this Standard involve the operator providing a mandated function related to the service concession asset on behalf of the grantor. The operator providing the mandated function can either be a private party or another public sector entity.

Arrangements outside the scope of this Standard are those that do not involve the delivery of a mandated function and arrangements that involve the provision or management of services where the asset is not controlled by the grantor (e.g., outsourcing, service contracts, or privatisation).

1.34 Accounting by principles and agents

The objective of this Standard is to outline principles to be used by an entity to assess whether it is party to a principal-agent arrangement, and whether it is a principal or an agent in undertaking transactions in terms of such an arrangement.

The definition of a principal-agent arrangement refers to an entity acting on behalf of another entity in relation to transactions with third parties. A principal is an entity that directs another (an agent) to undertake transactions with third parties, for the benefit of the principal, in terms of a binding arrangement. The focus of this Standard is establishing whether one entity directs another in relation to specific transactions with third parties within a particular arrangement, rather than considering whether one entity directs or has the power over another entity generally.

When an entity is party to a principal-agent arrangement, it shall assess whether it is the principal or the agent in accounting for revenue, expenses, assets and/or liabilities that result from transactions with third parties undertaken in terms of the arrangement. The assessment of whether an entity is a principal or an agent requires the entity to assess whether the transactions it undertakes with third parties are for the benefit of another entity or for its own benefit.

Principal-agent arrangements are governed by a binding arrangement. The requirements of these binding arrangements, particularly the rights and obligations established for the various parties, inform an entity's assessment of whether it undertakes transactions for its own benefit, or for the benefit of another entity. The terms and conditions of the binding arrangement should be assessed to determine the roles, responsibilities and authority of parties in relation to the activities and resulting transactions undertaken in terms of that arrangement.

When an entity in a principal-agent arrangement concludes that it undertakes transactions with third parties for the benefit of another entity, then it is the agent. If an entity concludes that it is not the agent, then it is the principal in the transactions.

An entity is an agent when, in relation to transactions with third parties, all three of the following criteria are present:

(a) It does not have the power to determine the significant terms and conditions of the transaction.

(b) It does not have the ability to use all, or substantially all, of the resources that result from the transaction for its own benefit.

(c) It is not exposed to variability in the results of the transaction

Accounting by a principal or an agent

- A principal recognises revenue and expenses that arise from transactions with third parties in a principal-agent arrangement.
- An agent recognises only that portion of the revenue and expenses it receives or incurs in executing the transactions on behalf of the principal.
- An entity recognises assets and liabilities arising from principal-agent arrangements in accordance with the requirements of other Standards of GRAP.

1.35 Reportable Segments

The reportable segments of the municipality has been identified in accordance with GRAP 18. Reportable segments are the actual segments which are reported on in the Segment Report. The municipality has the following segments:

- Corporate Services
- Youth Development
- Chief Operations Officer
- Community Services & Public amenities
- Community Safety
- Finance
- Economic Development, Planning and Human Settlements
- Civil Engineering
- Electrical Engineering Services

KwaDukuza operates in a relatively contained geographical area with no foreign, national or inter-provincial operations. All operations occur within the iLembe district in accordance with the developmental nature of local government. Any further breakdown is not necessary and currently not available and the cost to develop will be excessive.

Management shall consider the cost benefit of the above segment in the upcoming financial year.

1.36 Statutory Receivables

Identification:

Statutory receivables are receivables that arise from legislation, supporting regulations, or similar means, and require settlement by another entity in cash or another financial asset.

Carrying amount is the amount at which an asset is recognised in the statement of financial position.

The cost method is the method used to account for statutory receivables that requires such receivables to be measured at their transaction amount, plus any accrued interest or other charges (where applicable) and, less any accumulated impairment losses and any amounts derecognised.

The transaction amount (for purposes of this Standard) for a statutory receivable means the amount specified in, or calculated, levied or charged in accordance with, legislation, supporting regulations, or similar means.

Recognition:

The Municipality recognises statutory receivables as follows:

- if the transaction is an exchange transaction, using the accounting policy on Revenue from exchange transactions;
- if the transaction is a non-exchange transaction, using the policy on Revenue from non-exchange transactions (Taxes and transfers); or
- if the transaction is not within the scope of the policies listed in the above or another Standard of GRAP, the receivable is recognised when the definition of an asset is met and, when it is probable that the future economic benefits or service potential associated with the asset will flow to the entity and the transaction amount can be measured reliably.

Initial measurement:

The Municipality initially measures statutory receivables at their transaction amount.

Subsequent measurement:

The Municipality measures statutory receivables after initial recognition using the cost method. Under the cost method, the initial measurement of the receivable is changed subsequent to initial recognition to reflect any:

- interest or other charges that may have accrued on the receivable (where applicable); impairment losses; and
- amounts derecognised.

Derecognition:

The Municipality derecognises a statutory receivable, or a part thereof, when:

- the rights to the cash flows from the receivable are settled, expire, or are waived.

2 Investment Properties

	2024			2023		
	COST	ACCUMULATED AMORTISATION AND IMPAIRMENT	CARRYING VALUE	COST	ACCUMULATED AMORTISATION AND IMPAIRMENT	CARRYING VALUE
INVESTMENT PROPERTY	180 940 000	-	180 940 000	187 816 000	-	187 816 000
	180 940 000	**-**	**180 940 000**	**187 816 000**	**-**	**187 816 000**

RECONCILIATION OF INVESTMENT PROPERTY- 2024

	OPENING BALANCE	FAIR VALUE ADJUSTMENTS	TRANSFERS/DISPOSALS	CLOSING BALANCE
INVESTMENT PROPERTY	187 816 000	4 294 000	(11 170 000)	**180 940 000**
	187 816 000	**4 294 000**	**(11 170 000)**	**180 940 000**

The last effective date of the fair value adjustment was June 2024. The valuations were performed by a Professional Valuer. The valuation was based on the estimated amount for which an asset should exchange on the date of evaluation between a willing buyer and willing seller in an arm's length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion. The municipal valuer has extensive experience in the location and category of investment property valued with the necessary qualifications.

Rent income received on the above investment properties during 2023/2024 financial year is R898 919.57

There is no expenditure relating to repairs and maintenance in the investment properties.

RECONCILIATION OF INVESTMENT PROPERTY- 2023

	OPENING BALANCE	FAIR VALUE ADJUSTMENTS	TRANSFERS/DISPOSALS	CLOSING BALANCE
INVESTMENT PROPERTY	192 670 000	7 746 000	(12 600 000)	**187 816 000**
	192 670 000	**7 746 000**	**(12 600 000)**	**187 816 000**

The last effective date of the fair value adjustment was June 2023. The valuations were performed by a Professional Valuer. The valuation was based on the estimated amount for which an asset should exchange on the date of evaluation between a willing buyer and willing seller in an arm's length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion. The municipal valuer has extensive experience in the location and category of investment property valued with the necessary qualifications.

Rent income received on the above investment properties during 2022/2023 financial year is R1 653 242

There is no expenditure relating to repairs and maintenance in the investment properties.

3 Property, Plant and equipment

	2024			2023 - restated		
	COST	ACCUMULATED DEPRECIATION AND IMPAIRMENT	CARRYING VALUE	COST	ACCUMULATED DEPRECIATION AND IMPAIRMENT	CARRYING VALUE
COMMUNITY ASSETS	482 225 380	(179 034 277)	303 191 102	461 757 960	(159 318 773)	302 439 187
SOLID WASTE	6 437 135	(2 216 321)	4 220 814	6 437 135	(1 881 347)	4 555 788
VEHICLES	138 049 454	(67 276 636)	70 772 819	114 680 688	(57 870 922)	56 809 766
INFRASTRUCTURE ROADS AND STORMWATER	2 525 981 459	(504 342 414)	2 021 639 045	1 941 296 809	(449 350 316)	1 491 946 493
INFRASTRUCTURE ELECTRICAL	1 199 253 139	(366 531 045)	832 722 094	1 081 941 662	(337 601 202)	744 340 461
FURNITURE & FITTINGS	100 348 235	(70 211 596)	30 136 639	88 938 906	(61 854 759)	27 084 146
LAND	440 310 618	-	440 310 618	352 410 618	-	352 410 618
LEASED ASSETS	3 226 796	(394 671)	2 832 125	3 965 574	(3 416 065)	549 509
	4 895 832 215	**(1 190 006 960)**	**3 705 825 341**	**4 051 429 352**	**(1 071 293 384)**	**2 980 135 965**

RECONCILIATION OF PROPERTY,PLANT AND EQUIPMENT-2024

	OPENING BALANCE	ADDITIONS	RECLASSIFICATION OF CAPITALISED AUC	RECLASSIFICATION OF ASSETS	DONATIONS	RECOGNITION OF EXPENSED ITEMS	DERECOGNITION OF ASSETS	ASSETS WRITTEN OFF	DEPRECIATION	IMPAIRMENT LOSS	IMPAIRMENT REVERSAL	CLOSING BALANCE
Community Assets	**302 439 186**	37 195 513	(13 566 281)		468 485		-	(3 437 967)	(19 169 330)	(738 506)		**303 191 101**
Solid Waste	**4 555 788**								(334 974)			**4 220 814**
Vehicles	**56 809 766**	23 368 766							(9 405 713)			**70 772 819**
Infrastructure Roads & Stormwater	**1 491 946 491**	585 115 560	1 242 421				-	(1 673 331)	(54 341 532)	(650 566)		**2 021 639 043**
Infrastructure Electrical	**744 340 461**	101 664 763	9 506 688			10 030 021		(3 889 996)	(28 177 309)	(752 534)		**832 722 094**
Furniture & Fittings	**27 084 146**	8 062 449	2 817 172	155 248				(37 526)	(7 835 888)	(108 963)		**30 136 639**
Land	**352 410 618**	1 730 000		11 170 000	75 000 000							**440 310 618**
Leased Assets	**549 509**	3 159 324		(155 248)				(262 771)	(458 688)			**2 832 125**
	2 980 135 965	**760 296 375**	**-**	**11 170 000**	**75 468 485**	**10 030 021**	**-**	**(9 301 591)**	**(119 723 434)**	**(2 250 569)**	**-**	**3 705 825 341**

Classification of Assets Under Construction 2023/2024:

CLASS	OPENING BALANCE	ACCUMMULATED IMPAIRMENT	ADDITIONS	TRANSFERRED OUT OF AUC	WRITE OFF	CLOSING BALANCE
Community Assets	85 335 884		36 637 355	**(83 105 828)**	(3 352 247)	35 515 164
Infrastructure Electrical	57 404 173		95 100 315	**(62 467 678)**	(3 889 996)	86 146 814
Furniture & Fittings	1 644 487					1 644 487
Solid Waste	1 295 797					1 295 797
Roads & Stormwater	154 006 967		583 571 840	**(230 239 520)**	(1 673 331)	505 665 956
	-					-
	299 687 309	**-**	**715 309 510**	**(375 813 026)**	**(8 915 574)**	**630 268 217**

Disclosure of Slow Moving Assets under Construction

Project	Value	Reason for Delay
Motor Licencing & testing centre	974 517	Finalisation of land acqusition processes
Chief Albert Luthuli Sports Complex	4 567 220	Awaiting environmental authorisation

Loss on disposal as reflected on the Statement of Financial Performance consists of :

	2023/2024
Derecognition of Assets	-
Assets Written Off	(9 301 591)
Auction Assets	-
	(9 301 591)

Gain on recognition of assets as reflected on the Statement of Financial Performance consists of :

	2023/2024
Recognition of Land	1 730 000
Assets Written Off	-
Auction Assets	-
	1 730 000

RECONCILIATION OF PROPERTY,PLANT AND EQUIPMENT-2023 - RESTATED

	OPENING BALANCE	ADDITIONS	RECLASSIFICATION OF CAPITALISED AUC	RECLASSIFICATION OF ASSETS	DONATIONS	RECOGNITION OF EXPENSED ITEMS	DERECOGNITION OF ASSETS	ASSETS WRITTEN OFF	DEPRECIATION	IMPAIRMENT LOSS	IMPAIRMENT REVERSAL	CLOSING BALANCE
Community Assets	**252 691 830**	77 780 038	(7 031 127)				-		(18 356 611)	(2 644 944)		**302 439 186**
Solid Waste	**4 192 749**	1 771 797,09					(994 072)		(414 686)			**4 555 788**
Vehicles	**41 935 307**	22 840 968					(1 196 024)	(210 493)	(6 559 856)	(136)		**56 809 766**
Infrastructure Roads & Stormwater	**1 009 166 968**	523 315 230	(2 930 961)				-		(37 183 763)	(420 983)		**1 491 946 491**
Infrastructure Electrical	**668 973 818**	80 387 790	9 901 088			10 698 826	(1 216 574)		(23 612 032)	(792 455)		**744 340 461**
Furniture & Fittings	**20 335 808**	10 157 208	61 000		856 064	2 965 794	(277 694)	(35 461)	(6 956 318)	(22 255)		**27 084 146**
Land	**353 370 618**	-					(960 000)					**352 410 618**
Leased Assets	**731 056**	67 472							(249 019)			**549 509**
	2 351 398 154	**716 320 503**	**-**	**-**	**856 064**	**13 664 620**	**(4 644 364)**	**(245 955)**	**(93 332 285)**	**(3 880 773)**	**-**	**2 980 135 965**

Classification of Assets Under Construction 2022/2023:

	OPENING BALANCE	ACCUMMULATED IMPAIRMENT	ADDITIONS	TRANSFERRED OUT OF AUC	IMPAIRMENT	CLOSING BALANCE
Community Assets	50 776 704		63 673 515	(29 114 334)	-	85 335 884
Infrastructure Electrical	70 754 095		80 387 790	(93 737 712)		57 404 173
Furniture & Fittings	1 644 487		-			1 644 487
Solid Waste	-		1 295 797			1 295 797
Roads & Stormwater	51 625 892		523 179 798	(420 798 723)		154 006 967
TOTAL	**174 801 178**	**-**	**668 536 899**	**(543 650 769)**	**-**	**299 687 309**

Disclosure of Slow Moving Assets under Construction

Project	Value	Reason for Delay
Vlakspruit Cemetery	1 160 618	Technical specifications for the project has been completed. Project is awaiting funding availability to proceed.

Loss on disposal as reflected on the Statement of Financial Performance consists of :

	2022/2023
Derecognition of Assets	12 506 206
Assets Written Off	615 955
Auction Assets	2 008 427
	15 130 587

Gain on disposal as reflected on the Statement of Financial Performance consists of :

	2022/2023
Derecognition of Assets	-
Assets Written Off	-
Auction Assets	124 550
	124 550

4 Intangible Assets

	2024			2023		
	COST	ACCUMULATED AMORTISATION AND IMPAIRMENT	CARRYING VALUE	COST	ACCUMULATED AMORTISATION AND IMPAIRMENT	CARRYING VALUE
Intangible Assets	21 084 260	(20 808 320)	275 940	21 008 960	(20 700 854)	308 105
Intangible Assets - Under Development	926 937	(354 818)	572 119	926 937	(354 818)	572 119
	22 011 197	**(21 163 138)**	**848 059**	**21 935 897**	**(21 055 672)**	**880 224**

Reconciliation of Intangible Assets - 2024

	OPENING BALANCE	ADDITIONS	ASSET UNDER CONSTRUCTION BROUGHT INTO USE	WIP RECLASSIFICATION TO PPE	AMORTISATION	IMPAIRMENT LOSS	CLOSING BALANCE
Intangible Assets	308 105	75 300			(107 465)		**275 940**
Intangible Assets - Under Development	572 119						**572 119**
	880 224	**75 300**	**-**	**-**	**(107 465)**	**-**	**848 059**

Reconciliation of Intangible Assets - 2023

	OPENING BALANCE	ADDITIONS	ASSET UNDER CONSTRUCTION BROUGHT INTO USE	WIP RECLASSIFICATION TO PPE	AMORTISATION	IMPAIRMENT LOSS	CLOSING BALANCE
Intangible Assets	461 947				(153 842)		**308 105**
Intangible Assets - Under Development	572 119	15 650 265		(15 650 265)			**572 119**
	1 034 066	**15 650 265**	**-**	**(15 650 265)**	**(153 842)**	**-**	**880 224**

WIP transfer to PPE:
An amount of R15 650 265 has been transferred from Intangible assets to PPE. The reason for this reclassification is as a result of the assets procured predominately being of a tangible nature.

5 Heritage Assets

	2024			2023		
	COST	ACCUMULATED AMORTISATION AND IMPAIRMENT	CARRYING VALUE	COST	ACCUMULATED AMORTISATION AND IMPAIRMENT	CARRYING VALUE
	105 386	-	105 386	105 386	-	105 386
Historical Monuments	**105 386**	**-**	**105 386**	**105 386**	**-**	**105 386**

	2024 R	2023 - Restated R

6 EMPLOYEE BENEFIT OBLIGATIONS

6.1 Pension benefits

The Municipality's personnel are members of one of the Natal Joint Municipal Pension retirement funds, namely the Superannuation, Retirement and Provident Funds. As the aforementioned funds are multi-employer funds, the allocation of any surplus/deficit to individual municipalities cannot be determined. Furthermore disclosure of further details such as actuarial assumptions, cannot be attributed to any specific municipality and is of no relevance to users of the municipality's financial statements. Below is a synopsis of the most recent pension fund reports.

Superannuation

The interim valuation carried out on the Superannuation Fund as at 31 March 2023 reflected:

•The valuation reveals that the fund is 107.6% funded on the "best estimate" Funding basis as at the valuation date, and is also fully funded on the alternative basis as set out in PF Notice No. 2 of 2016.
•Asset composition on valuation date appropriate to nature of the liabilities.
•Investment strategy suitable for the Fund.
•The view of the valuator is that the fund is in a sound financial position as at the valuation date.

Provident Fund

The interim valuation carried out on the Provident Fund as at 31 March 2023 reflected:

• The Fund is financially sound at valuation date
The valuation reveals that the Fund is 100.6% funded as at the valuation date

The contribution rate allocated towards risk benefits and expenses in the year following the valuation date is expected to be sufficient to cover the cost of these benefits and expenses.

• Asset composition appropriate to the nature of the liabilities
• Investment strategy suitable for Fund
• The fund self-insures its death benefits and disability benefits

Retirement Fund

The latest statutory valuation of the Retirement Fund (defined benefit) as at 31 March 2023 reflected:

The Fund is financially sound at valuation date
The fund is 106.8% funded on the "best estimate" Funding basis as at the valuation date, and it is not fully funded on the alternative bases as set out in PF Notice No. 2 of 2016.
Asset composition appropriate to the nature of the liabilities
Investment strategy suitable for the Fund
Fund's self insures its risk benefits

	2024 R	2023 - Restated R

6.2 Post-employment medical benefits

The municipality operates on 5 accredited medical aid schemes, namely Bonitas, Key Health, LA Health, Samwumed and HosMed.

Pensioners continue on the option they belonged to on the day of their retirement. The independent valuers, ZAQ Consultants and Actuaries , carry out a statutory valuation on an annual basis as at 30 June 2024.

The principal actuarial assumptions used were as follows:

In estimating the liability for post-employment medical aid benefits a number of assumptions are required as per GRAP 25. APN 30 states that the assumptions should be realistic and mutually compatible. The most relevant actuarial assumptions used in this valuation are discussed below.

Discount rate per annum	13,70%	12,51%
Health care cost inflation rate	9,59%	8,12%
Net effective discount rate	3,75%	4,06%
Average retirement age	62	62
Proportion continuing membership at retirement	75%	75%
Mortality during employment	SA 85-90	SA 85-90
Mortality post-retirement	PA (90)	PA (90)
CPI (Consumer Price Inflation)	8,09%	
(No explicit assumption was made about additional mortality or health care costs due to AIDS).		

Percentage of in-service members withdrawing before retirement:	Males	Females	Males	Females
Age 20 - 24	9%	9%	9%	9%
Age 25 - 29	8%	8%	8%	8%
Age 30 - 34	6%	6%	6%	6%
Age 35 - 39	5%	5%	5%	5%
Age 40 - 44	5%	5%	5%	5%
Age 45 - 49	4%	4%	4%	4%
Age 50 - 54	3%	3%	3%	3%
Age 55 - 59	0%	0%	0%	0%
Age 60+	0%	0%	0%	0%

Discount Rate:

GRAP 25 defines the determination of the Discount rate assumption to be used as follows: “The discount rate that reflects the time value of money is best approximated by reference to market yields at the reporting date on government bonds. Where there is no deep market in government bonds with a sufficiently long maturity to match the estimated maturity of all the benefit payments, an entity uses current market rates of the appropriate term to discount shorter term payments, and estimates the discount rate for longer maturities by extrapolating current market rates along the yield curve.”

The nominal and real zero curve as at 28 June 2024 supplied by the JSE to determine the discounted rates and the CPI assumptions at each relevant time period was used.

	2024 R	2023 - Restated R

Maturity Profile:

The implied duration of the liabiltiy for this valuation is 15.30 years. It is however important to note that this is solely for indicative purposes as we use the entire yeald curve to obtain the financial variables.

Maturity Analysis

Liability Value:

Within one year from valuation date	4 762 000
Between 1 and 5 years from valuation date	15 978 000
Longer than 5 years from valuation date	102 307 000
Total	**123 047 000**

The amounts recognised in the Statement of Financial Position were determined as being the present value of the obligation:	**123 047 000**	**107 926 000**
Movement in the defined benefit obligation is as follows:		
Balance at beginning of the year	107 926 000	110 993 000
Current service cost	3 724 000	3 980 000
Interest cost	13 254 000	11 337 000
Benefit payments	(4 082 000)	(3 757 000)
Actuarial (gains)/losses	2 225 000	(14 627 000)
Balance at end of year	**123 047 000**	**107 926 000**
The amounts recognised in the Statement of Financial Performance were as follows:		
Current service cost	3 724 000	3 980 000
Interest cost	13 254 000	11 337 000
Benefit payments	-4 082 000	(3 757 000)
Actuarial (gains)/losses	2 225 000	(14 627 000)
TOTAL	**15 121 000**	**(3 067 000)**

SENSITIVITY RESULTS

In order to illustrate the sensitivity of the results to changes in certain key variables, the liability has been recalculated using the following assumptions:

(1) A 20% increase / decrease in the assumed level of mortality
(2) A 1% increase / decrease in the medical aid inflation

Mortality Rate

Deviations from the assumed level of mortality experience of the current employees and the continuation members (pensioners) will have a large impact on the actual cost to the Municipality. If the actual rates of mortality turn out higher than the rates assumed in the valuation basis, the cost to the Municipality in the form of subsidies will reduce and vice versa.

Illustrated below is the effect of higher and lower mortality rates by increasing and decreasing the mortality rates by 20%. The effect is as follows:

	2024 R	2023 - Restated R

	-20% Mortality rate	Valuation Assumption	+20% Mortality rate
Total Accrued Liability	R 132 008 000	R 123 047 000	R 115 492 000
Interest Cost	R 18 064 000	R 16 813 000	R 15 758 000
Service Cost	R 4 347 000	R 4 006 000	R 3 714 000

Medical Aid Inflation

The cost of the subsidy after retirement is dependent on the increase in the contributions to the medical aid scheme before and after retirement. The rate at which these contributions increase will thus have a direct effect on the liability of future retirees.

The effect of a 1% p.a. change in the medical aid inflation assumption was tested. The effect is as follows:

	-1% Medical aid inflation	Valuation Assumption	+1% Medical aid inflation
Total Accrued Liability	R 110 399 000	R 123 047 000	R 135 449 000
Interest Cost	R 15 033 000	R 16 813 000	R 18 559 000
Service Cost	R 3 322 000	R 4 006 000	R 4 690 000

Discount Rate

The value of the liability is directly dependent on the level of the discount rate used to discount the future expected cashflows. If the discount rate is higher the present value of the liability will be lower and vice versa.

The effect of a 1% p.a. change in the discount rate assumption was tested. The effect is as follows:

	-1% Discount rate	Valuation Assumption	+1% Discount rate
Total Accrued Liability	R 141 245 000	R 123 047 000	R 108 266 000
Interest Cost	R 19 372 000	R 16 813 000	R 14 737 000
Service Cost	R 4 972 000	R 4 006 000	R 3 259 000

	2024 R	2023 - Restated R

Average retirement age

The liability value is directly influenced by the assumption about the average retirement age of members as this determines the length these benefits are paid out to members.

The effect of a one-year increase and decrease in the assumed average retirement age was tested. The effect is as follows:

	-1-year Average Retirement Age	Valuation Assumption	+1-year Average Retirement Age
Total Accrued Liability	R 128 588 000	R 123 047 000	R 117 351 000
Interest Cost	R 17 577 000	R 16 813 000	R 16 019 000
Service Cost	R 4 322 000	R 4 006 000	R 3 678 000

6.3 Long service awards and retirement gifts

The independent valuers, ZAQ Consultants and Actuaries, carry out a statutory valuation on an annual basis as at 30 June 2024.

The principal actuarial assumptions used were as follows:

In estimating the liability for long service leave benefits, a number of assumptions are required as per GRAP 25. These assumptions should be realistic and mutually compatible. The most relevant actuarial assumptions used in this valuation are discussed below.

Discount rate per annum	10.35%	11.38%
CPI (Consumer Price inflation)	5.33%	6.62%
General Salary Inflation (long term)	6.33%	4.47%
Net effective discount rate	3.78%	
Examples of mortality rates used were as follows:		
Average retirement age		
Mortality during employment	62 years	62 years
	SA85-90	SA85-90
Members withdrawn from service:		
Age 20 - 24	Males Females	Males Females
Age 25 - 29	9% 9%	9% 9%
Age 30 - 34	8% 8%	8% 8%
Age 35 - 39	6% 6%	6% 6%
Age 40 - 44	5% 5%	5% 5%
Age 45 - 49	5% 5%	5% 5%
Age 50 - 54	4% 4%	4% 4%
Age 55 - 59	3% 3%	3% 3%
Age 60+	0% 0%	0% 0%
	0% 0%	0% 0%

	2024 R	2023 - Restated R

Discount Rate:

GRAP 25 defines the determination of the Discount rate assumption to be used as follows: "The discount rate that reflects the time value of money is best approximated by reference to market yields at the reporting date on government bonds. Where there is no deep market in government bonds with a sufficiently long maturity to match the estimated maturity of all the benefit payments, an entity uses current market rates of the appropriate term to discount shorter term payments, and estimates the discount rate for longer maturities by extrapolating current market rates along the yield curve."

The nominal and real zero curves as at 30 June 2024 supplied by the JSE to determine the discounted rates and the CPI assumptions at each relevant time period has been applied.

Maturity Profile:

The implied duration of the liabiltiy for this valuation is 5.52 years. It is however important to note that this is solely for indicative purposes as we use the entire yeald curve to obtain the financial variables.

Maturity Analysis

Liability Value:

Within one year from valuation date	2 336 000
Between 1 and 5 years from valuation date	12 636 000
Longer than 5 years from valuation date	17 956 000
Total	**32 928 000**

The amounts recognised in the Statement of Financial Position were determined as follows:		
Liability in the Statement of Financial Position	**32 928 000**	**27 553 000**
Movement in the defined benefit obligation is as follows:		
Balance at beginning of the year	27 553 000	27 365 000
Current service cost	2 535 000	2 530 000
Interest cost	2 900 000	3 242 000
Actuarial (Gain)/losses	3 537 056	(1 549 000)
Benefit payments	(3 597 056)	(4 035 000)
Balance at end of year	**32 928 000**	**27 553 000**
The amounts recognised in the Statement of Financial Performance were as follows:		
Current service cost	2 535 000	2 530 000
Interest cost	2 900 000	3 242 000
Actuarial (Gain)/losses	3 537 056	(1 549 000)
Benefit payments	(3 597 056)	(4 035 000)
TOTAL	**5 375 000**	**188 000**

	2024 R	2023 - Restated R
Summary:		
Statement of Financial Position obligation for:		
Post-employment medical benefits	123 047 000	107 926 000
Current Portion	4 762 000	4 082 000
Non- Current Portion	118 285 000	103 844 000
Long Service Award	32 928 000	27 553 000
Current Portion	2 336 000	4 264 000
Non- Current Portion	30 592 000	23 289 000
	155 975 000	**135 479 000**
Statement of Financial Performance obligation for:		
Post-employment medical benefits	15 121 000	(3 067 000)
Long Service Award loss	5 375 000	188 000
	20 496 000	**(2 879 000)**

SENSITIVITY ANALYSIS

In order to illustrate the sensitivity of our results to changes in certain key variables, the liabilities were recalculated using the following assumptions: -
(1) 20% increase / decrease in the assumed level of withdrawal rates.
(2) 1% increase/decrease in the Normal Salary cost inflation

Mortality rate

Deviations from the assumed level of mortality experience of the current employees and the continuation members (pensioners) will have a large impact on the actual cost to the Municipality. If the actual rates of mortality turn out higher than the rates assumed in the valuation basis, the cost to the Municipality in the form of subsidies will reduce and vice versa.

Illustrated below is the effect of higher and lower mortality rates by increasing and decreasing the mortality rates by 20%. The effect is as follows:

	-20% Mortality rate	Valuation Assumption	+20% Mortality rate
Total Accrued Liability	R 132 008 000	R 123 047 000	R 115 492 000
Interest Cost	R 18 064 000	R 16 813 000	R 15 758 000
Service Cost	R 4 347 000	R 4 006 000	R 3 714 000

	2024 R	2023 - Restated R

Medical aid inflation

The cost of the subsidy after retirement is dependent on the increase in the contributions to the medical aid scheme before and after retirement. The rate at which these contributions increase will thus have a direct effect on the liability of future retirees.

The effect of a 1% p.a. change in the medical aid inflation assumption was tested. The effect is as follows:

	-1% Medical aid inflation	Valuation Assumption	+1% Medical aid inflation
Total Accrued Liability	R 110 399 000	R 123 047 000	R 135 449 000
Interest Cost	R 15 033 000	R 16 813 000	R 18 559 000
Service Cost	R 3 322 000	R 4 006 000	R 4 690 000

Discount rate

The value of the liability is directly dependent on the level of the discount rate used to discount the future expected cashflows. If the discount rate is higher the present value of the liability will be lower and vice versa.

The effect of a 1% p.a. change in the discount rate assumption was tested. The effect is as follows:

	-1% Discount rate	Valuation Assumption	+1% Discount rate
Total Accrued Liability	R 141 245 000	R 123 047 000	R 108 266 000
Interest Cost	R 19 372 000	R 16 813 000	R 14 737 000
Service Cost	R 4 972 000	R 4 006 000	R 3 259 000

Average retirement age

The liability value is directly influenced by the assumption about the average retirement age of members as this determines the length these benefits are paid out to members.

The effect of a one-year increase and decrease in the assumed average retirement age was tested. The effect is as follows:

	-1-year Average Retirement Age	Valuation Assumption	+1-year Average Retirement Age
Total Accrued Liability	R 128 588 000	R 123 047 000	R 117 351 000
Interest Cost	R 17 577 000	R 16 813 000	R 16 019 000
Service Cost	R 4 322 000	R 4 006 000	R 3 678 000

7 LONG-TERM RECEIVABLES

Housing selling scheme loans	2 737 059	2 715 848
Less: Allowance for impairment and future housing discounts	(2 223 014)	(2 215 105)
Total	514 045	500 742

	2024 R	2023 - Restated R
Transfer to Current Portion		
Less: Current portion transferred to current receivables	(75 174)	(45 712)
Total Receivables	**438 871**	**455 030**
Written - off during the year	-	441 690

HOUSING SELLING SCHEME LOANS

Loans have been granted to individuals who qualified in terms of the KwaZulu-Natal Department of Housing' s programme. The loans are repayable over terms ranging from 5 to 30 years at interest rates varying between 11.25% and 13.5%

8 INVENTORIES

Housing Inventory	123 406	135 227
Consumable stores	1 551 277	2 479 221
Mechanical spares	21 689	33 893
Electrical maintenance spares	16 467 266	8 516 453
Fuel	-	-
Total Inventories	**18 163 638**	**11 164 795**
Loss on disposal as reflected on the Statement of Financial Performance consists of :		
Loss on Housing Inventory transfer	**11 821**	**-**

Periodically, physical stock counts are carried out.

	2024 R	2023 - Restated R
9. RECEIVABLES FROM EXCHANGE TRANSACTIONS		
Electricity	219 078 917	184 947 220
Estate	103 145	98 356
Refuse	24 812 773	24 790 674
VAT on Consumer debtors	36 891 496	33 759 488
Legal Fees	7 655 994	7 601 457
Encroachment and plot clearing	475 354	530 309
Sundry Adjustments	154 029	182 248
Interest	17 049 796	13 193 151
Add back credits included above	616 410	1 314 450
Less: Allowance for impairment	(78 902 092)	(73 487 589)
	227 935 820	**192 929 764**
Electricity		
Current (0 – 30 days)	154 275 748	146 558 220
31 - 60 Days	9 913 083	6 383 672
61 - 90 Days	3 980 112	2 713 710
91 - 120 Days	2 583 792	1 258 734
Greater than 120 days	48 326 181	28 032 884
Total	**219 078 917**	**184 947 220**
Estate		
Current (0 – 30 days)	2 123	1 869
31 - 60 Days	1 413	1 413
61 - 90 Days	1 413	1 179
91 - 120 Days	1 197	1 086
Greater than 120 days	97 000	92 809
Total	**103 145**	**98 356**
Refuse		
Current (0 – 30 days)	4 873 606	4 905 141
31 - 60 Days	1 233 109	1 515 664
61 - 90 Days	1 161 325	1 085 097
91 - 120 Days	979 438	1 029 559
Greater than 120 days	16 565 295	16 255 213
Total	**24 812 773**	**24 790 674**

	2024 R	2023 - Restated R
9. RECEIVABLES FROM EXCHANGE TRANSACTIONS (Continued)		
VAT on Consumer Debtors - Statutory Receivables		
Current (0 – 30 days)	23 535 976	24 466 390
31 - 60 Days	1 705 872	1 214 794
61 - 90 Days	810 888	630 661
91 - 120 Days	552 899	356 682
Greater than 120 days	10 285 861	7 090 962
Total	**36 891 496**	**33 759 488**
Legal Fees		
Current (0 – 30 days)	83 028	784 562
31 - 60 Days	230 682	160 895
61 - 90 Days	113 232	432 349
91 - 120 Days	22 663	1 961
Greater than 120 days	7 206 390	6 221 690
Total	**7 655 994**	**7 601 457**
Encroachment and plot clearing		
Current (0 – 30 days)	29 100	43 616
31 - 60 Days	-	-
61 - 90 Days	-	-
91 - 120 Days	-	-
Greater than 120 days	446 254	486 694
Total	**475 354**	**530 309**
Sundry Adjustments		
Current (0 – 30 days)	362 575	447 918
31 - 60 Days	(30 091)	(49 322)
61 - 90 Days	(5 021)	(117 831)
91 - 120 Days	(6 041)	(29 325)
Greater than 120 days	(167 393)	(69 193)
Total	**154 029**	**182 248**
Interest		
Current (0 – 30 days)	951 892	617 443
31 - 60 Days	718 864	452 005
61 - 90 Days	610 119	378 323
91 - 120 Days	567 882	322 101
Greater than 120 days	14 201 038	11 423 280
Total	**17 049 796**	**13 193 151**

	2024 R	2023 - Restated R
Nett Credits included above		
Total	**616 410**	**1 314 450**

Statutory receivables included in receivables from Exchange transactions are as follows;

Gross Debtors:

VAT on Consumer Debtors	**36 891 496**	**32 591 148**
	36 891 496	**32 591 148**

Impairment:

VAT on Consumer Debtors impairment	**(6 005 984)**	**(6 383 106)**
	(6 005 984)	**(6 383 106)**

Net Debtors:

VAT on Consumer Debtors	**30 885 511**	**26 208 042**

Reconciliation of the Allowance for Impairment

Balance at beginning of the year		
Receivables from exchange transactions	73 487 589	65 912 575
Long term receivables	2 215 105	2 728 659
Receivables from non-exchange transactions	229 521 783	223 415 851
Total balance at beginning of the year	**305 224 478**	**292 057 084**
(Release from) / Contribution to provision		
Receivables from exchange transactions	5 414 503	7 575 015
Long term receivables	7 909	(513 554)
Receivables from non-exchange transactions	9 889 566	6 105 933
Total (Release from) / Contribution to provision	**15 311 978**	**13 167 393**

	2024 R	2023 - Restated R
Balance at end of year		
Receivables from exchange transactions	78 902 092	73 487 589
Long term receivables	2 223 014	2 215 105
Receivables from non-exchange transactions	239 411 349	229 521 783
Total Balance at end of year	**320 536 455**	**305 224 478**
Bad debts written off		
Bad debts written off - Exchange Transactions	1 485 151	864 382
Bad debts written off - Non - Exchange Transactions	3 527 875	2 303 160
Total Bad debts written off	**5 013 025**	**3 167 542**

10. RECEIVABLES FROM NON-EXCHANGE TRANSACTIONS

Rates - Statutory Receivables	223 595 897	204 447 864
Other debtors	198 173 697	186 152 396
Department of Housing - RDP projects	251 934	251 934
Operating leases	724 354	1 023 754
less: Allowance for impairment	(239 411 349)	(229 521 783)
	183 334 533	**162 354 165**
Rates		
Current (0 – 30 days)	33 436 940	32 865 406
31 - 60 Days	14 264 642	12 408 247
61 - 90 Days	11 845 746	9 981 435
91 - 120 Days	8 394 686	7 842 465
Greater than 120 days	155 653 884	141 350 311
Total	**223 595 897**	**204 447 864**
Other Debtors:		
Included in Other Debtors are:		
Traffic Fines Debtor - Statutory Receivables	143 913 092	132 166 256
Accrued Income	12 758 660	14 356 455
iLembe water deposits	56 491	56 491
Sundry Debtors - R&G	37 973 509	36 196 361
Prepaid expenditure	2 625 578	2 599 502
Housing bridge financing and medical aid	158 062	162 656
Over payment of contractors	224 052	224 052
Department of Transport (DOT) - Motor vehicle licensing commission	464 255	390 623
	198 173 697	**186 152 396**

Statutory receivables included in receivables from non-exchange transactions are as follows;

	2024 R	2023 - Restated R
Gross Debtors:		
Traffic Fines	**143 913 092**	**132 166 256**
Property Rates	**223 595 897**	**204 447 864**
	367 508 989	**336 614 120**
Impairment:		
Traffic Fines impairment	**(95 071 916)**	**(88 729 720)**
Property Rates impairment	**(100 596 415)**	**(132 615 008)**
	(195 668 331)	**(221 344 728)**
Net Debtors:		
Traffic Fines	**48 841 176**	**43 436 536**
Property Rates	**122 999 482**	**71 832 856**
	171 840 659	**115 269 392**

Traffic fines constitute both spot fines and summonses. They are issued in terms of the Criminal Procedures Act, hence this is therefore recognised as a statutory receivable. Revenue from traffic fines is initially measured on the value stipulated on the notice, summons or equivalent document. The revenue from traffic fines is subject to further judicial process which is outside the municipality's control. These reductions are not considered in measuring the revenue and receivable on initial recognition. This is because of the high degree of uncertainty in estimating the likely outcome of this process. Once this separated process has been concluded, any reductions are accounted for as a change in estimated revenue and in accordance with IGRAP1.

Property rates is levied in terms of the Municipal Properties Rates Act, hence this is therefore recognised as a statutory receivable. The receivable is calculated by applying the Council approved rates randage against the valuation of the individual properties within the municipal jurisdiction. Council approved rebates and exemptions are further applied to reduce the receivable. Interest and admin charges are applied on outstanding debt as per council's approved tariff of charges.

The basis of impairment takes into account the following:
1. The estimate was determined in accordance with the Credit Control Policy of the municipality, and the impairment methodology.
2. In assessing whether statutory receivables are impaired, management considered both individual receivables that may be impaired as well as groups of similar receivables that may be impaired.
3. The total debtors were further separated into groups of similar receivables with similar risk profiles and assessed for impairment (indigent, in liquidation, accounts not paid for 3 months or longer, handed-over and deemed not recoverable and handed over accounts that have not been paid in the last 3 months and longer - 100%)

	2024 R	2023 - Restated R

11 VAT Receivable

VAT	**44 097 192**	**72 107 994**

VAT is recognised / (accounted for) on a payments basis. Once payment is received from debtors VAT is paid over to SARS.

These amounts are receivable by the municipality as a result of transaction attracting value added tax (VAT) as legislated under the Value Added Tax Act 89 of 1991 from the South African Revenue Services.
VAT is deemed as Statutory Receivables

No impairments against the VAT receivables.

12 Short term investments

The municipality has the following short term investments

ABSA Bank Account - Stanger Branch Account Number 2079270909	32 512 741	32 512 741
ABSA Bank Account - Stanger Branch Account Number 2080460797	-	25 829 730
Nedbank Bank Account - Treasury Branch Account Number 03/7881022337/000169/000171	-	15 897 390
Nedbank Bank Account - Treasury Branch Account Number 03/7881022337/173	10 862 027	10 000 000
Nedbank Bank Account - Treasury Branch Account Number 03/7881022337/174	27 000 000	-
ABSA Bank Account - Stanger Branch Account Number 2081342297	10 000 000	-
	80 374 769	**84 239 862**

13 Cash and cash equivalents

Cash and cash equivalents consist of:	Bank statement balances 2024	Bank statement balances 2023	Cash book balances 2024	Cash book balances 2023
Bank Balances and short term deposits	1 348 438 691	1 790 899 695	1 355 716 370	1 805 281 205

The municipality had the following Investment and Bank accounts

Account number / description	Bank statement balances 2024	Bank statement balances 2023	Cash book balances 2024	Cash book balances 2023
First National Bank Account - Stanger Branch Account Number 62288308672	757 440	708 710	757 440	708 710
First National Bank Account - Stanger Branch Account Number 62288306147	376 653	353 606	376 653	353 606
First National Bank Account - Stanger Branch Account Number 62363519251	-	18 784 858	-	18 784 858
ABSA Account - Durban Branch Account Number 93 1800 0892	1 240 328	74 687 597	1 240 328	74 687 597
ABSA Bank Account - Stanger Branch Account Number 9330098057	42 334 194	39 139 697	42 334 194	39 139 697
ABSA Bank Account - Stanger Branch Account Number 932 12992298	947 980	877 758	947 980	877 758
ABSA Bank Account - Stanger Branch Account Number 932 1890676	284 367	263 302	284 367	263 302
ABSA Bank Account - Stanger Branch Account Number 932 1890529	1 052 223	974 278	1 052 223	974 278
ABSA Bank Account - Stanger Branch Account Number 932 1063433	3 606 547	3 339 387	3 606 547	3 339 387
ABSA Bank Account - Stanger Branch Account Number 932 1889635	4 800 721	4 445 101	4 800 721	4 445 101
ABSA Bank Account - Stanger Branch Account Number 932 1890113	327 159	302 924	327 159	302 924
ABSA Bank Account - Stanger Branch Account 932 3556707	15 257 143	14 112 882	15 257 143	14 112 882
ABSA Bank Account - Stanger Branch Account Number 932 6885911	7 416 409	6 867 028	7 416 409	6 867 028
First National Bank Account - Stanger Branch Account Number 53730256310: Cheque Account	-	-	-	1 329 289

13 Cash and cash equivalents (Continued)

Account number / description	Bank statement balances 2024	Bank statement balances 2023	Cash book balances 2024	Cash book balances 2023
Primary Bank Account ABSA Bank Stanger Branch Account Number 4087 627126	160 044 541	30 410 721	167 044 541	43 188 883
Grants Bank Account (2) ABSA- Stanger Branch Account Number 408 8893526: Cheque Account	70 372 484	65 781 284	70 372 484	65 781 284
ABSA Bank - Stanger Branch Account Number 408 8890536	5 581 749	2 879 445	5 581 749	2 879 445
ABSA Bank - Stanger Branch Account Number 408 8890196	1 919 727	4 148 020	1 919 727	4 148 020
ABSA Bank - Stanger Branch Account Number 408 889105	13 533 619	12 647 823	13 533 619	12 647 823
ABSA Bank - Stanger Branch Account Number 408 8891427	39 640	38 875	39 640	38 875
ABSA Bank - Stanger Branch Account Number 408 8892732	56 230	54 382	56 230	54 382
ABSA Bank - Stanger Branch Account Number 408 8893047	158 151	149 651	158 151	149 651
ABSA Bank - Stanger Branch Account Number 408 8893306	30 946	30 744	30 946	30 744
ABSA Bank - Stanger Branch Account Number 93 5527 2791	9 905 725	9 171 945	9 905 725	9 171 945
ABSA Bank - Stanger Branch Account Number 9357410284	17 242 244	16 154 881	17 242 244	16 154 881
ABSA Bank Account - Stanger Branch Account Number 93 3046 2759	3 038 795	2 813 692	3 038 795	2 813 692
ABSA Bank Account - Stanger Branch Account Number 93 3924 6273	16 619 097	15 372 692	16 619 097	15 372 692
ABSA Bank Account - Stanger Branch Account Number 93 3252 2727	-	6 621 068	-	6 621 068
ABSA Bank Account - Stanger Branch Account Number 40 9577 4472	222 007 694	111 835 203	222 007 694	111 835 203
Standard Bank Account - Durban Branch Account Number 058756442-092	50 498 077	46 731 729	50 498 077	46 731 729
Standard Bank Account - Durban Branch Account Number 058756442-094	59 204 775	54 789 046	59 204 775	54 789 046
Nedbank Account - Stanger Branch Account Number 03/7881022337/166	75 168 297	69 392 406	75 168 297	69 392 406
Investec Bank Account - Durban Branch Account Number 1100-482666-620	50 902 512	46 595 151	50 902 512	46 595 151
ABSA Bank Account - Stanger Branch Account Number 4100653842	3 220 351	2 973 959	3 220 351	2 973 959
Nedbank Bank Account - Treasury Branch Account Number 03/7881022337/163	-	2 670	-	2 670
Petty Cash & Cash on hand	-	-	277 680	274 059
ABSA Bank Account - Stanger Branch Account Number 93 7782 6059 (Disaster R&R Grant)	475 451 031	1 059 700 030	475 451 031	1 059 700 030
ABSA Bank Account - Stanger Branch Account Number 93 734 01425 (Disaster R Grant)	14 444 248	67 747 149	14 444 248	67 747 149
Investec Bank Account - Durban Branch Account Number 1100-482666-621	20 597 594	-	20 597 594	-
	1 348 438 691	**1 790 899 695**	**1 355 716 370**	**1 805 281 205**

	2024 R	2023 - Restated R
14 Revaluation reserve		
Opening balance	18 313 137	18 313 137
Movement for the year	-	-
Closing balance	**18 313 137**	**18 313 137**
15 HOUSING OPERATING ACCOUNT		
The Housing Operating Account is represented by the following assets and liabilities:		
Fixed Assets	2 656 820	3 030 015
Housing Inventory	123 406	135 227
Debtors	316 112	474 581
Debtors: Department of Human Settlements	251 934	251 934
Accumulations	5 512 911	5 020 371
Prepaid debtors	(133 028)	(183 972)
	8 728 156	**8 728 156**
16 LEASES		
Minimum Finance lease payments due:		
Within one year	1 281 491	26 796
Later than 1 year and no later than 5 years	1 795 349	44 660
	3 076 840	**71 456**
less: Future finance charges	(407 884)	(10 366)
Present value of minimum lease payments	**2 668 956**	**61 090**
Present value of minimum Finance lease payments due:		
Within one year	1 021 753	20 710
Later than 1 year and no later than 5 years	1 647 203	40 380
	2 668 956	**61 090**
The municipality has entered into a lease agreement with Vodacom for the use of tablets effective March 2023.		
The municipality had entered into lease agreement with Motswako Office Solutions for the use of photocopy machines, effective 01 December 2023. The lease runs for a period of 3 years.		
OPERATING LEASES - RECEIVABLES (Municipality as a Lessor)		
The future minimum lease payments receivable under operating leases for the actual receivables are as follows:		
No later than 1 year	864 475	823 309
Later than 1 year and no later than 5 years	907 698	1 772 173
Later than 5 years	-	-
	1 772 173	**2 595 482**
Salient leases		
The municipality has entered into a non-cancellable lease with a private contractor to operate the Dolphin Caravan park. The lease runs for a period of 25 years, starting 1 July 2001. Rental income escalates at 5% per annum.		

	2024 R	2023 - Restated R
OPERATING LEASES - PAYABLES (Municipality as a Lessee)		
The future minimum lease payments payable under operating leases for the actual payables are as follows:		
No later than 1 year	-	-
Later than 1 year and no later than 5 years	-	-
Later than 5 years	-	-
	-	-

The municipality has entered into lease agreement with Shann Investments (Pty) Ltd for the occupation of premises. The lease runs for a period of 3 years, which terminated on the 31 August 2018, with an option to extend for a further 2 years. Rental expense escalates at 8% per annum. The lease is currently month to month.

17 Unspent conditional grants, receipts and Public contributions

Unspent conditional grants and receipts comprises of:

Unspent conditional grants and receipts:		
Energy Efficiency and Demand Side Management Grant	1 051	-
Municipal Infrastructure Grant	-	148 777
Department of Minerals and Energy DME (INEP)	485 348	1 145 832
New library	-	508 000
Housing Accreditation	15 467	3 300 988
Ballito Junction Road	9 873 612	9 873 612
IFA Hulletts Sports Facility	97 810	97 810
IFA Hulletts Beach Node Development	20 725	20 725
KZN EDTEA - Prize Money cleanest town	477 223	1 000 000
Title Deeds Restoration Grant	2 688 225	2 688 225
Natural Resource Management Project Grant (EDTEA)	212 868	192 437
Housing Grant (DOHS)	51 688 383	48 249 726
Municipal Disaster Response Grant	20 317 734	26 823 089
Municipal Disaster Recovery Grant (R&R)	338 048 171	899 719 693
CETA Candidacy grant	-	-
Municipal Employment Initiative Grant	77 913	1 000 000
Energy Loss Project (EDTEA) Vuthela Project	9 420 300	-
	433 424 830	**994 768 912**

Further details of amounts recognised in Revenue - refer to Note 26

18 Provisions

Reconciliation of Current provision		
Reimbursement of Developers Contribution		
Opening balance	-	-
Transfer to current provisions	-	-
Utilised during the year	-	-
Total	-	-
Rehabilitation of Landfill Site		
Opening balance	2 869 573	2 760 651
Additional provision raised	132 000	108 922
Increases (Passage of Time/Discounted Rate)	-	-
Decreases (Passage of Time/Discounted Rate)	-	-
Total	3 001 573	2 869 573
Total Current Provision:	**3 001 573**	**2 869 573**

	2024 R	2023 - Restated R
Reconciliation of Non - Current provision		
1. Rehabilitation of Landfill Site		
Opening balance	11 268 362	11 344 069
Additions / (Decrease) to provisions	518 345	(75 708)
Increases (Passage of Time/Discounted Rate)	-	-
Decreases (Passage of Time/Discounted Rate)	-	-
Total	**11 786 706**	**11 268 362**
2. Developers Contribution		
Opening balance	5 504 431	5 775 147
Additions / (Decrease) to provisions	646 771	(270 716)
Utilised during the year	-	-
Total	**6 151 202**	**5 504 431**
3. Deferred Interest		
Opening balance	3 079 823	2 809 107
Additions / (Decrease) to provisions	(646 771)	270 716
Utilised during the year	-	-
Total	**2 433 052**	**3 079 823**
Total Non - Current Provision:	**20 370 961**	**19 852 616**
Total Current Provision:	3 001 573	2 869 573
Total Non - Current Provision	20 370 961	19 852 616
Total Provisions:	**23 372 534**	**22 722 189**
Net adjustments to Provisions	650 345	33 214

The provision created for the rehabilitation of the landfill site is based on a professional study conducted by Ecological and Environmental Services of the rehabilitation costs of the Shakaville dumpsite.

The provision reflects a total of R14 788 279 as the present value.

The provision created for the Developers Contribution is based on potential reimbursement of bulk infrastructure development undertaken by the respective developers. These are in terms of agreements signed between the municipality and the relevant developers and reimbursements will only occur when various conditions have been met.

19 Long term Liabilities

Loans - Bank Loans

Bear interest at 9.73% to 11.36% and is redeemed in bi-annual instalments, including interest, over varying periods until 2032.

Please refer to Appendix A for further details.

Loans	162 407 406	176 095 772
Current portion transferred to Current Liabilities	(14 705 436)	(13 688 366)
Total Long Term Liabilities	**147 701 970**	**162 407 406**

		2024 R	2023 - Restated R
20	**TRADE & OTHER PAYABLES**		
	Trade payables	355 748 529	358 895 998
	Payments received in advance	37 248 806	36 931 890
	Other creditors	32 736 213	21 274 225
	Housing Agency Creditor - Department of Human Settlements	(6 079)	(6 079)
	Expenditure captured on Cash Book but not released	11 067	4 762 803
	Deposits - other	5 138 415	3 543 235
	Staff leave	29 553 900	28 792 044
	Staff bonus	12 725 822	12 185 648
	Retentions	81 083 067	37 638 592
		554 239 740	**504 018 356**
	Payments in advance includes prepaid electricity accruals		
21	**Consumer Deposits**		
	Consumer Deposits in respect of:		
	Electricity	43 700 118	43 728 074
	Other	188 079	163 653
		43 888 198	**43 891 727**
22	**Service charges**		
	Sale of electricity	1 236 948 642	1 049 156 971
	Refuse removal	97 659 446	91 191 356
		1 334 608 088	**1 140 348 327**
23	**Other Income**		
	Contributions demand based	23 430 315	20 204 845
	Building plan fees	12 266 168	9 373 236
	Sundries	469 408	426 701
	Proceeds from Insurance	6 650 998	365 082
	Admin charges	2 010 616	1 941 187
	Miscellaneous income	5 507 498	6 243 115
	Special Rating Areas Income	-	-
	Advertising	5 360 139	4 069 722
	Road Master Plans	1 845 664	1 045 452
	Burial Fees	863 292	868 318
	Staff recoveries	602 400	-
		59 006 497	**44 537 658**
24	**Investment revenue**		
	Interest revenue		
	Interest Earned on Investments & Bank Accounts	**142 346 192**	**92 384 206**

	2024 R	2023 - Restated R
25 PROPERTY RATES		
Residential	368 557 156	337 780 830
Business and Commercial	150 054 185	131 103 955
Industrial	34 330 025	32 361 331
Mining	205 229	192 708
Education and State	12 059 843	11 324 787
Agriculture	3 455 392	1 534 309
Vacant	107 755 267	92 439 976
Public Service Infrastructure	18 801	17 387
Illegal Use/Unauthorised Use	13 168 110	6 562 101
Special rating areas	13 798 695	13 205 814
Total Actual Assessment Rates	**703 402 702**	**626 523 197**
Property Valuations		
Residential	63 574 170 586	61 625 157 586
Commercial	9 207 343 000	8 818 763 000
Education and State	564 179 000	564 379 000
Municipal	1 468 603 000	1 461 117 000
Agriculture	4 363 352 000	4 280 007 000
Vacant	5 406 465 000	4 973 752 600
Land reform	1 251 442 000	1 252 242 000
Monuments	2 620 000	2 620 000
Public Service Infrastructure	1 607 352 000	1 607 352 000
Worship / Public Benefit Organisations	262 840 000	236 190 000
Illegal Use/Unauthorised Use	262 076 000	243 260 000
Total Property Valuations	**87 970 442 586**	**85 064 840 186**

The last general valuation came into effect on 01July 2021

Property rates levied in terms of the Local Government: Municipal Property Rates Act No. 6 of 2004 (MPRA) with effect from 01 July 2007

Adjustments to the valuation roll in terms of Section 78 of the MPRA (as amended) are effected on an on-going basis. The adjustments take into account consolidations and subdivisions as well as property category changes.

Assessment rates: Cents in the rand on market valuation as follows:		
Residential, informal settlements, land reform, monuments	0,921	0,865
Residential for commercial purposes	2,850	0,948
Agricultural	0,231	0,217
Industrial, business and commercial, vacant, public infrastructure, Municipal owned and worship	2,850	2,676
Properties used by an organ of state and used for public service purposes	2,850	2,676
Guest houses	2,850	2,422
Public service infrastructure	0,231	0,217
Illegal Use/Unauthorised Use	0,050	0,050

The first R100 000 of the valuation of residential properties are exempt from the calculation of rates.

The first 30% of the valuation of public service infrastructure properties are exempt from the calculation of rates.

	2024 R	2023 - Restated R
Rebates:		
Land reform, worship, state land, PBO's, monuments, informal settlements and municipal owned property	100%	100%
Additional rebates applicable:		
Excluded services	15%	15%
All Pensioners		
Pensioners under 65 years	25%	25%
Pensioners between 65 & 75 years	30%	30%
Pensioners older than 75 years	35%	35%
Industrial incentives including:		
In the first and second year, thereafter phased out by 10% per annum	100%	100%
Residential Developers incentives		
In first & second year thereafter phased out by 10% per annum	100%	100%
Bonafide Agricultural properties	50%	50%
Rates are levied as follows (in terms of Section 26 of the Municipal Property Rates Act No. 6 of 2004) for the 2023/2024 financial year:		
On an annual basis, by application, and the final date of payment being:	30 September 2023	30 September 2022
On a monthly basis, and the final dates of payment being the last working day of the month from August 2023 to June 2024.		
Interest is levied on outstanding rates per annum at :	10% per annum	10% per annum
Plus administration charges two months after the final date of payment in respect of annual rate payers and 01 July in respect of monthly rate payers.	10%	10%

26 GOVERNMENT GRANTS AND SUBSIDIES

Equitable Share	259 016 143	228 012 000
Municipal Infrastructure Grant	40 788 776	68 722 222
Financial Management Grant	1 750 000	1 750 000
Department of Minerals and Energy - INEP	11 460 484	14 272 168
Community Library Services Grant	1 270 000	762 000
Library Subsidy	5 890 000	5 890 000
Title Deeds Restoration Grant	-	-
Museum	249 000	235 000
Energy Efficiency & Demand Side Management Grant	6 998 949	-
Expanded Public Works Programme	1 624 000	1 868 000
Housing Accreditation	5 200 245	5 533 779
Natural Resource Management Project Grant (EDTEA)	1 479 568	1 507 563
Municipal Disaster Response Grant	28 532 355	82 219 911
Municipal Disaster Recovery Grant (R&R)	561 671 522	371 378 307
CETA Candidacy grants	-	-
General Budget Support - GBS Grant (SCADA)	15 630 264	-
General Budget Support - GBS Grant (Ease of Business)	12 477 771	-
Municipal Employment Initiative Grant	922 087	-
KZN EDTEA - Cleanest town Prize money	522 777	-
Energy Loss Project (EDTEA) Vuthela Project	-	-
	955 483 941	**782 150 951**

	2024 R	2023 - Restated R
Equitable Share		
Balance unspent at the beginning of year	-	-
Current year receipts	259 016 143	228 012 000
Conditions met – transferred to revenue	(259 016 143)	(228 012 000)
	-	-
In terms of the Constitution, this grant is used to subsidise the provision of basic services to indigent community members.		
Municipal Infrastructure Grant		
Balance unspent at beginning of year	148 755	
Current year receipts	40 640 000	68 871 000
Conditions met - transferred to revenue	(40 788 776)	(68 722 245)
Paid back to the National Revenue Fund	-	-
Conditions still to be met - remain liabilities (see note 17)	**(21)**	**148 755**
This grant was used for municipal infrastructure. The original allocation was reduced via the adjustments DORA Government Notice No. 4540		
Financial Management Grant		
Current year receipts	1 750 000	1 750 000
Conditions met - transferred to revenue	(1 750 000)	(1 750 000)
Conditions still to be met - remain liabilities (see note 17)	-	-
This grant is used to assist the municipality to implement financial reforms required by the MFMA.		
Department of Minerals and Energy Grant - INEP		
Balance unspent at beginning of year	1 145 832	-
Current year receipts	10 800 000	15 418 000
Conditions met - transferred to revenue	(11 460 484)	(14 272 168)
Conditions still to be met - remain liabilities (see note 17)	**485 348**	**1 145 832**
This grant is used for electrification projects as part of upgrading of informal settlement areas.		
Community Library services grant		
Balance unspent at beginning of year	508 000	-
Current year receipts	762 000	1 270 000
Conditions met - transferred to revenue	(1 270 000)	(762 000)
Conditions still to be met - remain liabilities (see note 17)	**-**	**508 000**
This Grant is used for the payment of the cyber cadets at the Shakaskraal, Stanger Manor and KwaDukuza libraries.		

	2024 R	2023 - Restated R
Museum		
Balance unspent at beginning of year	-	-
Current year receipts	249 000	235 000
Conditions met - transferred to revenue	(249 000)	(235 000)
Conditions still to be met - remain liabilities (see note 17)	**-**	**-**
This grant is for the Museum expenditure incurred.		
Energy Efficiency & Demand Side Management		
Balance unspent at beginning of year	-	-
Current year receipts	7 000 000	-
Conditions met - transferred to revenue	(6 998 949)	-
Paid back to the National Revenue Fund	-	-
Conditions still to be met - remain liabilities (see note 17)	**1 051**	**-**
This grant is for community upliftment		
Expanded Public Works Program		
Balance unspent at beginning of year	-	-
Current year receipts	1 624 000	1 868 000
Conditions met - transferred to revenue	(1 624 000)	(1 868 000)
Conditions still to be met - remain liabilities (see note 17)	**-**	**-**
EPWP grant funding is used to expand job creation efforts in specific focus areas where labour intensive delivery methods can be measured.		
26 Government grants and subsidies		
Library Subsidy		
Balance unspent at beginning of year	-	-
Current year receipts	5 890 000	5 890 000
Conditions met - transferred to revenue	(5 890 000)	(5 890 000)
Conditions still to be met - remain liabilities (see note 17)	**-**	**-**
This grant is used to fund operational expenditure within the various libraries in KwaDukuza.		
Housing Accreditation Grant		
Balance unspent at beginning of year	3 300 988	6 550 354
Current year receipts / transfers in	1 914 724	2 284 412
Conditions met - transferred to revenue	(5 200 245)	(5 533 779)
Conditions still to be met - remain liabilities (see note 17)	**15 467**	**3 300 988**
This grant is for community upliftment		
General Budget Support - GBS Grant (SCADA)		
Balance unspent at beginning of year	-	-
Current year receipts	15 630 264	-
Conditions met - transferred to revenue	(15 630 264)	-
Paid back to the National Revenue Fund	-	-
Conditions still to be met - remain liabilities (see note 17)	**-**	**-**
This grant is for Electricity Network Management.		

	2024 R	2023 - Restated R
General Budget Support - GBS Grant (Ease of Business)		
Balance unspent at beginning of year	-	-
Current year receipts	12 477 771	-
Conditions met - transferred to revenue	(12 477 771)	-
Paid back to the National Revenue Fund	-	-
Conditions still to be met - remain liabilities (see note 17)	**-**	**-**
This grant is for Economic Development and Planning.		
Title Deeds Restoration Grant		
Balance unspent at beginning of year	2 688 225	2 688 225
Current year receipts	-	-
Conditions met - transferred to revenue	-	-
Conditions still to be met - remain liabilities (see note 17)	**2 688 225**	**2 688 225**
This grant is to be used to fund expenses in respect of property transfers.		
Natural Resource Management Project Grant (EDTEA)		
Balance unspent at beginning of year	192 437	1 700 000
Current year receipts	1 500 000	-
Conditions met - transferred to revenue	(1 479 568)	(1 507 563)
Conditions still to be met - remain liabilities (see note 17)	**212 868**	**192 437**
This grant is in respect of the Mavivane Transformative Riverine Management Project (TRMP) dealing with the rehabilitation of river catchments and addressing the issues of climate change.		
Municipal Disaster Response Grant		
Balance unspent at beginning of year	26 823 089	-
Current year receipts	22 027 000	109 043 000
Conditions met - transferred to revenue	(28 532 355)	(82 219 911)
Conditions still to be met - remain liabilities (see note 17)	**20 317 734**	**26 823 089**
Municipal Disaster Recovery Grant (R&R)		
Balance unspent at beginning of year	899 719 693	-
Current year receipts	-	1 271 098 000
Conditions met - transferred to revenue	(561 671 522)	(371 378 307)
Conditions still to be met - remain liabilities (see note 17)	**338 048 171**	**899 719 693**
CETA Candidacy Grant		
Balance unspent at beginning of year	-	-
Current year receipts	-	-
Conditions met - transferred to revenue	-	-
Conditions still to be met - remain liabilities (see note 17)	**-**	**-**
Municipal Employment Initiative Grant		
Balance unspent at beginning of year	1 000 000	1 000 000
Current year receipts	-	-
Conditions met - transferred to revenue	(922 087)	-
Conditions still to be met - remain liabilities (see note 17)	**77 913**	**1 000 000**

		2024 R	2023 - Restated R
	Energy Loss Project (EDTEA) Vuthela Project		
	Balance unspent at beginning of year	-	-
	Current year receipts	9 420 300	-
	Conditions met - transferred to revenue	-	-
	Conditions still to be met - remain liabilities (see note 17)	**9 420 300**	**-**
27	**Public Contributions**		
	IFA Hulletts Sports Facility	-	-
	Ballito Junction Road	-	-
	IFA Hulletts Beach Node Development	-	-
	KwaDukuza Mall Development	-	-
	KZN EDTEA - Cleanest town Prize money	(522 777)	-
		(522 777)	**-**
	Balance unspent at beginning of year	10 992 147	9 992 147
	Current-year receipts	-	1 000 000
	Conditions met - transferred to revenue	(522 777)	-
	Balance unspent at end of year (Note 16)	**10 469 370**	**10 992 147**
	Conditions still to be met - remain liabilities (see note 17)		
28	**Employee related costs**		
	Basic	310 112 953	281 973 055
	Bonus	23 969 392	21 814 499
	Medical aid - company contributions	30 240 183	27 722 117
	UIF	2 303 219	2 199 285
	Industrial council levies	149 875	136 069
	Leave pay provision charge	9 318 370	9 474 814
	Leave & bonus provision expense	1 302 029	5 241 571
	Travelling allowances	18 228 052	17 726 345
	Overtime payments	76 484 959	66 657 454
	Housing benefits and allowances	1 207 652	1 148 983
	Group Life Assurance	3 184 122	2 860 673
	Pension Contributions	55 003 653	52 150 195
	Standby, Uniform, Telephone and Tool allowances	19 320 572	15 986 498
		550 825 030	**505 091 558**
	Remuneration of the Municipal Manager		
	Salary and Allowances	1 955 496	1 525 037
	Travel Allowance	96 000	96 000
	Cell Allowance	17 160	17 160
	Performance Bonus	145 441	68 962
	Pension	180 459	146 708
	Other contributions	2 125	2 125
	Leave Pay Out	-	-
		2 396 681	**1 855 992**

	2024 R	2023 - Restated R
Remuneration of the Chief Financial Officer		
Salary and Allowances	1 105 804	1 028 749
Travel Allowance	612 558	569 864
Cell Allowance	14 520	14 520
Performance Bonus	-	122 205
Pension	237 758	212 673
Other contributions	2 125	2 125
	1 972 765	**1 950 136**
Executive Director: Economic Development & Planning		
Salary and Allowances	1 372 222	1 197 213
Travel Allowance	186 000	96 000
Cell Allowance	14 520	14 520
Performance Bonus	166 932	101 421
Pension	250 657	236 544
Other contributions	2 125	915
	1 992 456	**1 646 613**
Executive Director: Corporate Services		
Salary and Allowances	1 665 245	1 243 468
Travel Allowance	89 242	-
Cell Allowance	121 611	11 765
Leave Pay	-	-
Performance Bonus	-	-
Pension	-	-
Other contributions	2 303	1 948
	1 878 401	**1 257 181**
Executive Director: Community Safety		
Salary and Allowances	1 686 427	1 368 497
Travel Allowance	120 000	120 000
Cell Allowance	14 520	14 520
Performance Bonus	133 546	72 444
Pension	-	-
Other contributions	2 125	2 125
	1 956 618	**1 577 586**
Executive Director: Community Services & Public Amenities		
Salary and Allowances	1 423 708	1 022 539
Travel Allowance	180 000	180 000
Cell Allowance	14 520	14 520
Performance Bonus	166 932	101 421
Pension	233 490	196 499
Other contributions	2 125	3 335
	2 020 776	**1 518 314**
Chief Operations Officer		
Salary and Allowances	1 450 142	1 158 446
Travel Allowance	135 000	164 400
Cell Allowance	14 520	14 520
Performance Bonus	133 546	72 444
Pension	230 784	210 338
Other contributions	2 125	2 125
	1 966 118	**1 622 272**

	2024 R	2023 - Restated R
Executive Director: Civil Engineering & Human Settlements		
Salary and Allowances	195 621	1 039 350
Travel Allowance	50 000	80 000
Cell Allowance	2 420	12 100
Performance Bonus	-	43 466
Pension	23 912	174 971
Other contributions	177	1 948
	272 130	**1 351 836**
The Executive Director: Civil Engineering & Human Settlements was appointed on the 01 May 2024.		
Executive Director: Electrical Engineering Services		
Salary and Allowances	1 384 534	1 178 885
Travel Allowance	180 000	180 000
Cell Allowance	14 520	14 520
Performance Bonus	116 852	72 444
Pension	233 490	196 499
Other contributions	2 125	2 125
	1 931 522	**1 644 472**

29 REMUNERATION OF COUNCILLORS

Mayor	1 092 451	1 155 510
Deputy Mayor	-	788 732
Speaker	883 049	964 138
Executive Committee (EXCO)	8 362 871	7 434 247
Councillors	17 668 678	19 600 460
Councillors' pension contribution	2 639 572	2 835 748
Traditional leaders	20 800	32 800
	30 667 422	**32 811 634**

The post of the Deputy Mayor was vacant in 2023/2024 financial year.

30 Depreciation and amortisation

Property, Plant & Equipment	119 723 434	93 332 285
Intangible assets	107 465	153 842
	119 830 899	**93 486 128**

31 Impairment Loss

Impairments / (Impairment Reversals)		
Property, Plant & Equipment	2 250 569	3 880 773
Inventory	- 871 427	1 028 646
	1 379 142	**4 909 419**

32 Finance costs

Finance costs on borrowings	**16 842 555**	**18 001 678**

		2024 R	2023 - Restated R
33	**Debt impairment and write offs**		
	Receivables from exchange transactions		
	Debt impairment movement for the year	5 197 947	1 246 191
	Bad debt written off	1 485 151	880 515
		6 683 098	**2 126 706**
	Receivables from non-exchange transactions		
	Debt impairment movement for the year	3 758 491	11 549 140
	Bad debt written off	3 527 875	2 728 718
		7 286 366	**14 277 858**
	Traffic fines		
	Debt impairment movement for the year	6 355 540	372 062
		6 355 540	**372 062**
	Total for the year	**20 325 003**	**16 776 626**
	Summary:		
	Contributions to debt impairment provision	15 311 978	13 167 393
	Bad debts written off	5 013 025	3 609 233
		20 325 003	**16 776 626**
34	**Bulk purchases**		
	Electricity	**1 240 642 730**	**1 020 839 395**

Bulk Purchases are the cost of commodities not generated by the municipality, which the municipality distributes in the municipal area for resale to the consumers. Electricity is purchased from Eskom and Nersa approved an 18.49% tariff hike in favour of Eskom for the 2023/2024 financial year.

		2024 R	2023 - Restated R
35	**GENERAL EXPENSES**		
	Included in general expenses is the following: -		
	Replacement of faulty meters	415 373	387 268
	Marketing and social responsibility	2 458 940	1 628 068
	Audit fee - external audit	6 860 292	5 048 522
	Bank charges	4 796 933	4 170 389
	Insurance general	8 062 312	6 573 070
	Ward Committee	4 960 500	3 945 290
	Advertising	4 070 548	3 886 568
	Printing, Stationery & postage	4 568 703	4 849 604
	SALGA Subscriptions	6 465 949	5 814 238
	Water & Sanitation	11 272 199	11 141 763
	Sundry Oils & Fuels	15 977 821	15 803 315
	Staff & councillor training costs and bursaries	4 836 361	2 336 735
	Travelling & subsistence	2 053 985	3 998 290
	Telephone calls / rentals	2 736 013	5 225 595
	Software support & licences and agreements	13 591 514	6 200 581
	Miscellaneous Expenses	2 798 963	2 995 581
	Special Rating Area Expenditure	14 889 993	12 242 978
	Public Affairs	2 065 457	180 000
	Workman's Compensation	3 823 956	3 040 237
	Skills Development Levy	4 521 671	4 110 593
	Commission on Electricity vending	4 013 582	4 448 656
	Indigent Support - Grass cutting	3 779 515	3 184 333
	TOTAL GENERAL EXPENSES	**129 020 579**	**111 211 673**
36	**Fair value adjustment**		
	Investment property (Fair value model)	**4 294 000**	**7 746 000**
37	**Commitments**		
	Authorised capital expenditure		
	Approved and Contracted for:		
	Infrastructure	676 265 977	420 922 921
	Community	29 748 866	65 431 555
		706 014 842	**486 354 476**

		2024 R	2023 - Restated R
	Total capital commitments		
	Approved and Contracted for:	**706 014 842**	**486 354 476**
	Capital Commitments are exclusive of VAT		
38	**Contingent liabilities**		
	Details of Contingent Liabilities		
	Reimbursement of capital costs of bulk supply to developers: (Vat Exc)		
	The reimbursement is dependent on the developers meeting future targets as set out in the service level agreements. The timing and outcome of the reimbursements cannot presently be determined and therefore no provision for any liability that may result has been made in the financial statements.	107 371 310	107 371 310
	SMADA Construction - municipality is being sued for contractual damages due to cancellation of contract.	18 841 161	18 841 161
	B S P Pillay - the Plaintiff is suing a municipal employee in her personal capacity for the damages, who was acting under her scope of employment.	149 640	149 640
	Rejoice T Ndlovu - claim against the municipality for damages suffered in the removal of a fence	300 000	250 000
	Lorris L Sunker - claim against the municipality from damages to vehicle by pot holes	26 330	26 330
	Wandile Nicolson Ndaba - claim against the municipality for breach of agreement - duplication of sale of property ERF 56 Shakaville.	50 000	50 000
	Catide Investments (Pty) Ltd- claim against the municipality in respect of services rendered in the Sakhamkhaya Housing Project.	1 341 626	1 125 751
	T P Ngcobo & Associates - this matter is linked to the Sakhamkhaya Housing project.	3 033 723	1 078 603
	Keith A MacVicar - claim against the municipality - stormwater damage to the plaintiffs property	180 000	100 000
	Edison Power (PTY) Ltd - this is a claim against the municipality in respect of a tender.	550 000	-
	Dladla & others - claim against the municipality for overtime worked	457 472	-
	Performance bonuses for Section 57 managers	772 287	402 064
	The performance bonus provision relating to Section 57 managers reporting to the Municipal Manager and Municipal Manager is payable after the approval of annual performance assessment report for the period 2023/2024 financial year. The bonus is based on the assessment outcome.		
	Contingent Liability for Salaries, Allowances and Benefits of Different Members of Municipal Councils		
	Contingent liability payable to municipal councils upon publishing of Gazette by the Minister for Cooperative Governance and Traditional Affairs – determination of upper limits of the salaries, allowances and benefits of the different members of municipal councils on an annual basis.	1 606 807	1 120 433
		134 680 356	**130 515 291**

	2024 R	2023 - Restated R
39 Related parties and close family members		
Related Parties		
Staff member: P Murugan		
General Expenses for the year:	167 416	257 546
Contract Value	167 416	257 546
Nature of Transaction: The brother of the employee provide pest control services to the municipality.		
Councillor: G Govender		
General Expenses for the year:	25 818	46 920
Contract Value	25 818	46 920
Nature of Transaction: The son of the Councillor owns a company that provides panel beating and spray painting services.		
Councillor: C M Naicker		
General Expenses for the year:	1 671 838	1 926 321
Contract Value	1 671 838	1 926 321
Nature of Transaction: The son of the Councillor provided uniform and protective clothing services to the municipality.		
Staff member: M Naidoo		
General Expenses for the year:	39 767	5 635
Contract Value	39 767	5 635
Nature of Transaction: The relative of the employee provides air-conditioning services to the municipality.		
Staff member: N Nxumalo		
General Expenses for the year:	1 984 096	2 437 644
Contract Value	1 984 096	2 437 644
Nature of Transaction: The partner of the employee provides fixtures and fittings to the municipality.		
Staff member: J Sewdular		
General Expenses for the year:	12 767 919	7 289 113
Contracted Value	12 767 919	7 289 113
Nature of Transaction: The spouse of the employee provides consultancy services in respect of various projects.		

	2024 R	2023 - Restated R
Staff member: L Mwandla		
General Expenses for the year:	150 525	205 150
Contracted Value	150 525	205 150
Nature of Transaction: The partner of the employee provides construction services to the municipality.		
Staff member: T Ntuli		
General Expenses for the year:	10 500	
Contracted Value	10 500	
Nature of Transaction: The spouse of the employee provides sound equipment hire services to the municipality.		
Staff member: B Mchune		
General Expenses for the year:	8 400	
Contracted Value	8 400	
Nature of Transaction: The spouse of the employee provides catering services to the municipality.		
Staff member: Mr Mkhize		
General Expenses for the year:	21 264	
Contracted Value	21 264	
Nature of Transaction: The spouse of the employee provides building maintenance services to the municipality.		

Payments of remuneration to Senior Managers and Councillors - details of payments are set out in Notes 28 & 29

Awards to close family members of persons in the Service of the State:	**2024**
Particulars of Award	Conlog
Expenditure	R24 810
Individual's name / Service Provider	Mr Moodley & Mr Gaxeni
Relation in Service of the State	Spouse
State Employer	KZN Dept. of Health / Eskom
Particulars of Award	Rocky Park Hardware
Expenditure	R747 827
Individual's name / Service Provider	L Naidoo
Relation in Service of the State	Spouse
State Employer	Dept. Of Education
Particulars of Award	Singh's Hardware
Expenditure	R351 901.78
Individual's name / Service Provider	Mrs Divesh
Relation in Service of the State	Spouse
State Employer	Dept. Of Education
Particulars of Award	Munsoft
Expenditure	R2 608 011
Individual's name / Service Provider	M Rerani
Relation in Service of the State	Daughter
State Employer	Office of Chief Justice

	2024 R	2023 - Restated R

Awards to close family members of persons in the Service of the State: - Cont.

	2024
Particulars of Award	PSA Africa
Expenditure	R7 245
Individual's name / Service Provider	T Frost
Relation in Service of the State	Spouse
State Employer	Dept. Of Justice
Particulars of Award	Allied Hardware
Expenditure	R147 983
Individual's name / Service Provider	Dr A Kazi
Relation in Service of the State	Son
State Employer	Intern Doctor - Stanger Hospital
Particulars of Award	Amanganga Power
Expenditure	R17 743
Individual's name / Service Provider	N Dlamini
Relation in Service of the State	Mother
State Employer	Educator - Lee Primary

40 Change in estimate

Property, Plant and equipment

The Municipality reviewed the remaining useful lives of items of property, plant and equipment and intangible assets. Adjustments to these useful lives affect the amount of depreciation for the current year and is expected to affect future periods as well. As a result of this adjustment, the current year total depreciation decreased by a net R4 446 902 and will continue to affect annual depreciation for the remainder of these assets' useful lives. The detail breakdown of the depreciation adjustment is as follows:

	2024
Community Assets	(939 996)
Electricity Infrastructure	(220 418)
Roads and Storm water	(374 101)
Furniture and Fittings	(1 750 321)
Vehicles	(1 091 358)
Intangible Assets	(51 375)
Solid Waste	(19 334)
	(4 446 902)

	2024 R	2023 - Restated R
41 Prior Period Errors		
Errors and reclassification in terms in mSCOA prescripts		
The comparatives for 2022/2023 have been restated in respect of the following reallocations:		
41.1 Restatement of General Expenses (Note 35)		**166 210 102**
General expenses as previously reported		
Reallocation of General Expenses to Contracted Services		(33 582 555)
Reallocation of General Expenses from Contracted Services		8 326 066
Reallocation of General Expenses to Bulk Purchases		(125 590)
Reallocation of General Expenses to Transfers & Subsidies - Expenditure		(9 874 651)
Reallocation of General Expenses to Inventory consumed		(16 149 636)
Reallocation of Operating lease expenditure to Operating leases		3 604 231
Restated balance as at 30 June 2023		**118 407 969**
41.2 Restatement of Contracted Services (Note 44)		**285 955 713**
Reallocation of Contracted Services from General Expenses		33 582 555
Reallocation of Contracted Services to General Expenses		(8 326 066)
Restated balance as at 30 June 2023		**311 212 201**
41.3 Restatement of Bulk Purchases (Note 34)		**1 020 713 805**
Reallocation of Bulk Purchases from General Expenses		125 590
Restated balance as at 30 June 2023		**1 020 839 395**
41.4 Restatement of Transfers & Subsidies - Expenditure (Note 61)		**-**
Reallocation of Transfers & Subsidies - Expenditure from General Expenses		9 874 651
Restated balance as at 30 June 2023		**9 874 651**
41.5 Restatement of Other Income (Note 23)		**58 910 750**
Reallocation of Other Income to Property Rates		(13 205 814)
Reallocation of Other Income to Service Charges		(62 822)
Reallocation of Other Income to Fines, Penalties & Forfeits		(1 104 456)
		44 537 658
41.6 Restatement of Property Rates (Note 25)		**613 317 383**
Reallocation of Property Rates from Other Income		13 205 814
		626 523 197

	2024 R	2023 - Restated R
41.7 Restatement of Service Charges (Note 22)		**1 138 305 661**
Reallocation of Service Charges from Other Income		62 822
		1 138 368 483
41.8 Restatement of Fines, Penalties & Forfeits (Note 43)		**12 673 538**
Reallocation of Fines, Penalties & Forfeits from Other Income		1 104 456
Reallocation of Fines, Penalties & Forfeits from Property Rates - penalties imposed		18 739 192
		32 517 186
41.9 Restatement of Property Rates - penalties imposed (Note 25)		**18 739 192**
Reallocation of Property rates - penalties imposed to Fines, Penalties & Forfeits		(18 739 192)
		-
41.10 Restatement of Inventory consumed (Note 62)		**-**
Reallocation of Inventory consumed from General expenses		16 149 636
		16 149 636
41.11 Restatement of Licences & permits (Note 59)		**11 059 325**
Reallocation of licences and permits to Agency services		(10 499 210)
		560 114
41.12 Restatement of Agency services (Note 63)		**-**
Reallocation of Agency services from Licences and permits		10 499 210
		10 499 210
41.13 Restatement of Operating Leases		**-**
Reallocation of Inventory consumed from General expenses		3 604 231
		3 604 231
41.14 Restatement of Consumer Deposits (Note 21)		**43 728 074**
Reallocation of Consumer Deposits from Trade & Other Payables (Other Deposits)		161 461
		43 889 535
41.15 Restatement of Trade & Other Payables (Note 20)		**497 903 844**

	2024 R	2023 - Restated R
Reallocation of Trade & Other Payables (Other deposits) to Consumer Deposits		(161 461)
		497 742 383

The above represents reclassifications to ensure alignment with mSCOA prescripts and must be read in conjunction with below prior period errors for restated comparatives.

Prior Period errors

41.16 Restatement of Trade & Other Receivables Exchange (Note 9)		**183 972 493**
Adjustment to Trade & Other receivables - exchange transactions - Back billing of electricity Service Charges 2022/2023 due to faulty meters being subsequently replaced. The consumption was monitored over a period and adjustments were processed in terms of Section 57 of the Electricity bylaws. Various consumer debtors accounts were adjusted accordingly.		2 276 821
Adjustment to Trade & Other receivables - exchange transactions - Back billing of electricity Service Charges Prior 2022/2023 - due to faulty meters being subsequently replaced. The consumption was monitored over a period and adjustments were processed in terms of Section 57 of the Electricity bylaws. Various consumer debtors accounts were adjusted accordingly.		6 680 450
		192 929 764
41.17 Restatement of Trade & Other Receivables Non-Exchange (Note 10)		**162 219 687**
Recognition of trade & other receivables in respect of interest and admin fee earned on monies paid to Shepstone & Wylie for the transfer of the OK Mall building. Prior year accrued income was adjusted accordingly.		134 478
		162 354 165
41.18 Restatement of VAT Receivable (Note 11)		**72 639 619**
Adjustment to VAT receivables - Back billing of electricity Service Charges 2022/2023 due to faulty meters being subsequently replaced. The consumption was monitored over a period and adjustments were processed in terms of Section 57 of the Electricity bylaws.		(296 977)
Adjustment to VAT receivables - Back billing of electricity Service Charges Prior 2022/2023 due to faulty meters being subsequently replaced. The consumption was monitored over a period and adjustments were processed in terms of Section 57 of the Electricity bylaws.		(871 363)
Adjustment to Input VAT 2022/2023 - Adjustment to invoice by refuse contractor, Dolphin Coast Waste Management for escalation charges after conducting refuse surveys for domestic and commercial properties on refuse collection in the 2022/2023 financial year. Prior year VAT was adjusted accordingly.		585 382
Adjustment to Input VAT Accrual 2022/2023 - in respect of retentions that was not previously raised - Yebo YS Projects - MN 92/2020 KwaDukuza Municipality Replacement of Grid Protection relays - contractor Claim No 7. Prior year VAT was adjusted accordingly.		39 301
Adjustment to Input VAT 2022/2023 - Return of various items to stores - GRV 10902; GRV 87346; GRV 95799		(3 316)

	2024 R	2023 - Restated R
Adjustment to Input VAT 2022/2023 - Payment to CIGFARO on Invoice 8627 for attendance at CIGFARO Conference in November 2022. Prior year VAT was adjusted accordingly.		2 002
Adjustment to Input VAT Accrual 2022/2023 in respect of retentions that was not previously raised - Nap Holdings (Pty) Ltd - MN134/2022 Construction of Stormwater Culvert Bridges In Ward 18 - contractor claim No 8. Prior year VAT was adjusted accordingly.		12 163
Adjustment to Input VAT Accrual 2022/2023 - VAT on admin fee expense in respect of monies paid to Shepstone & Wylie for the transfer of the OK Mall building.		1 182
		72 107 994
41.19 Restatement of Trade & Other Payables (Note 20)		**497 742 383**
Adjustment to Trade & Other payables (Trade Creditors) - Adjustment to invoice by refuse contractor, Dolphin Coast Waste Management for escalation charges after conducting refuse surveys for domestic and commercial properties on refuse collection in the 2022/2023 financial year. The effect of this is an increase in trade payables, VAT and contracted services expenditure. Prior year accruals were adjusted accordingly.		4 487 925
Adjustment to Trade & Other payables 2022/2023 - in respect of retentions that was not previously raised - Yebo YS Projects - MN 92/2020 KwaDukuza Municipality Replacement of Grid Protection relays - contractor Claim No 7. Prior year accruals were adjusted accordingly.		301 309
Adjustment to Trade & Other payables (Trade Creditors)- Pension fund adjustment 2022.2023 - Revaluation of staff appointment.		1 569 902
Adjustment to Trade & Other payables (Trade Creditors) 2022/2023 - return of various items to stores - GRV 10902; GRV 87346; GRV 95799		(26 792)
Adjustment to Trade & Other payables (Trade Creditors) 2022/2023 - Payment to CIGFARO on Invoice 8627 for a CIGFARO Conference in November 2022. Prior year accruals were adjusted accordingly.		15 352
Adjustment to Trade & Other payables 2022/2023 - in respect of retentions that was not previously raised - Nap Holdings (Pty) Ltd - MN134/2022 Construction of Stormwater Culvert Bridges In Ward 18 - contractor claim No 8.		93 249
Adjustment to Trade & Other payables 2022/2023 - Raising retentions for capital project - Fencing at Woodmead taxi rank - 2022/2023 (capital project)		660 531
Adjustment to Trade & Other payables 2022/2023 - Housing Agency Creditor (DOHS). Correction of Duplicated Interest and Bank charges Fees transactions from Housing Bank Accounts		(825 504)
		504 018 356
41.20 Property, Plant & Equipment (Note 3)		**2 963 429 683**
Adjustment to Property, Plant & Equipment - in respect of retentions that was not previously raised in 2022/2023 - Yebo YS Projects - MN 92/2020 KwaDukuza Municipality Replacement of Grid Protection relays - contractor Claim No 7.		262 008
Adjustment to Property, Plant & Equipment Accumulated Depreciation adjustment (2022/2023) (Community Assets)		4 032
Adjustment to Property, Plant & Equipment Accumulated Depreciation adjustment (2022/2023) (Electrical Assets)		2 633
Adjustment to Property, Plant & Equipment Accumulated Depreciation adjustment (2022/2023) (Machinery & Equipment)		1 413
Adjustment to Property, Plant & Equipment - Cost adjustment(2022/2023) (Machinery & Equipment)		(401)
Adjustment to Property, Plant & Equipment Accumulated Depreciation adjustment (2022/2023) (Roads Infrastructure)		2 570

	2024 R	2023 - Restated R
41.20 Property, Plant & Equipment (Note 3) Cont.		
Adjustment to Property, Plant & Equipment , Retentions not previously raised 2022/2023 Nap Holdings (Pty) Ltd - MN134/2022 Construction of Stormwater Culvert Bridges In Ward 18 - contractor claim No 8.		81 086
Adjustment to Property, Plant & Equipment - Capitalisation of the fence at Woodmead taxi rank - 2022/2023 (capital project)		660 531
Adjustment to Property, Plant & Equipment , Accumulated Depreciation leg for capitalised fence at Woodmead taxi rank - 2022/2023 (capital project)		(145)
Adjustment to Property, Plant & Equipment , 2022/2023 Cost - recognition of leases (Tablets).		67 472
Adjustment to Property, Plant & Equipment , 2022/2023 Accumulated depreciation leg on capitalised leases (tablets).		(5 541)
41.20 Property, Plant & Equipment (Note 3)		
Prior year completed projects now being capitalised in 2022/2023 cost - These projects are made up of electrical infills; roads rehabs projects and refurbishment of basket ball court.		10 810 993
Prior year completed projects now being capitalised in 2022/2023 WIP transferred.		(10 810 993)
Prior year completed projects now being capitalised in 2022/2023 Accumulated depreciation leg for electrical infills; roads rehabs projects and refurbishment of basket ball court.		(19 547)
Transfer from Intangible assets to PPE - SCADA project - 2022/2023. The reclassification is as a result of the assets procured predominately being of a tangible nature.		15 650 265
		2 980 136 059
41.21 Restatement of Intangible Assets (Note 4)		**16 530 489**
Transfer from Intangible assets to PPE - SCADA project - 2022/2023. The reclassification is as a result of the assets procured predominately being of a tangible nature.		(15 650 265)
		880 224
41.22 Restatement of Consumer Deposits (Note 21)		**43 889 535**
Reallocation of 2022/2023 hall hire rental deposit from Other Income to Consumer deposits Liability due to misallocation of receipts 0433179 for R1 708.70 & 0416236 for R483.48		2 192
		43 891 727

	2024 R	2023 - Restated R
41.22 Restatement of Unspent conditional grants, receipts and Public contributions (Note17)		**993 929 340**
Reallocation of grant receipt from the CETA Candidacy Grant to the Municipal Employment initiative grant . The grant receipt was incorrectly posted against the CETA candidacy grant liability data string.		14 068
Reallocation of grant receipt from the CETA Candidacy Grant to the Municipal Employment initiative grant . The grant receipt was incorrectly posted against the CETA candidacy grant liability data string.		(1 000 000)
Reversal of Grant revenue recognition on the CETA candidacy grant due to incorrect posting of receipt.		1 000 000
Adjustment to Unspent conditional grants, receipts and Public contributions 2022/2023 - Housing Agency Creditor (DOHS). Correction of Duplicated Interest and Bank charges Fees transactions from Housing Bank Accounts		825 504
		993 943 408
41.23 Restatement of Leases (Note 16)		-
Liability raised in respect of tablets for the 2022/2023 financial year.		67 472
Redemption in respect of tablets for the 2022/2023 financial year.		(8 932)
Adjusting for the current portion of leases (tablets) 2022/2023 financial year		2 550
		61 090
Reconciliation of Adjusted 2022/2023 Surplus:		
Surplus for the year as previously stated		
Surplus for the year as previously stated:		**590 094 299**
Service Charges		
Back billing of electricity Service Charges 2022/2023 - various meters were faulty and subsequently replaced. The consumption was monitored over a period and adjustments were processed in terms of Section 57 of the Electricity bylaws and the accounts electricity back-billing.		1 979 844
Contracted Services		
Adjustment to invoice by refuse contractor, Dolphin Coast Waste Management for escalation charges after conducting refuse surveys for domestic and commercial properties on refuse collection in the 2022/2023 financial year. The effect of this is an increase in trade payables and contracted services expenditure.		(3 902 544)
Adjustment to Contracted Services 2022/2023 - return of various sundry items to stores - GRV 10902; GRV 87346; GRV 95799		22 294
Adjustment to Contracted Services 2022/2023 - Admin fee expense in respect of monies paid to Shepstone & Wylie for the transfer of the OK Mall building.		(15 438)
Employee Related Costs		
Adjustment to Employee Related Cost 2022/2023 - pension fund payments		(1 569 902)
General Expenses		
Adjustment to General Expenses 2022/2023 - return of various sundry items to stores - GRV 10902; GRV 87346; GRV 95799		1 183
Adjustment to General Expenses 2022/2023 - Payment to CIGFARO on Invoice 8627 for a CIGFARO Conference attended in November 2022.		(13 350)

	2024 R	2023 - Restated R
Depreciation and amortisation		
Adjustment to Depreciation 2022/2023 - Reallocation of accumulated depreciation.		10 648
Adjustment to Depreciation 2022/2023 - Depreciation on capitalised fence at Woodmead taxi rank		(145)
Adjustment to Depreciation 2022/2023 - Depreciation on capitalised Leases (tablets)		(5 541)
Adjustment to Depreciation 2022/2023 - Prior year completed projects depreciation of electrical infills; roads rehabs projects and refurbishment of basket ball court.		(19 547)
Loss on disposal of assets and liabilities		
Adjustment to loss on disposal of assets 2022/2023		(401)
Other Income		
Reallocation of 2022/2023 hall hire rental deposit from Other Income to Consumer deposits Liability due to misallocation of receipts 0433179 for R1708.70 & 0416236 for R483.48		(2 192)
Reallocation of 2022/2023 revenue between Other Income & Rental of facilities and equipment due to misallocation of receipts 0433179 for R1708.70 & 0416236 for R483.48		2 192
Rental of facilities and equipment		
Reallocation of 2022/2023 revenue between Other Income & Rental of facilities and equipment due to misallocation of receipts 0433179 for R1708.70 & 0416236 for R483.48		(2 192)
Government grants, subsidies & Public Contributions		
Reversal of Grant revenue recognition 2022/2023 on the CETA candidacy grant due to incorrect posting of receipt. Revenue could not be recognised in terms of GRAP 23 as grant funds were not received.		(14 068)
Operating Leases		6 382
Being redemption on leases (tablets) for the 2022/2023 financial year		
Interest earned - investments		
Adjustment to interest earned 2022/2023 - being interest earned on monies paid to Shepstone & Wylie for the transfer of the OK Mall building.		151 099
Restated Surplus as at 30 June 2023		**586 722 621**

42 Cash flows from Operating Activities:

Operating Surplus before working capital		
Total Surplus for the year	**801 399 336**	**586 722 194**
Adjustment for:		
Depreciation of Property, Plant and Equipment	119 723 434	93 332 285
Donations of assets	(75 468 485)	(856 064)
Gains on disposal of assets	(1 730 000)	(124 550)
Loss on disposal of assets	9 313 412	15 130 587
Impairment loss	1 379 142	4 909 419
Amortisation of intangible assets	107 465	153 842
Contribution to provision	650 345	33 214
Retirement obligation	20 496 000	(3 067 000)
Long service award	-	188 000
Investment Properties - Fair Value	(4 294 000)	(7 746 000)
Allowance for impairment	15 311 978	13 167 393
Bad debts written off	5 013 025	3 609 233
Donation expense		
	891 901 653	**705 452 553**

	2024 R	2023 - Restated R
Cash Generated by Operations		
Operating Surplus before working capital	**891 901 653**	**705 452 553**
Movement in current assets and liabilities		
(Increase)/decrease in inventory	(6 139 237)	(1 967 642)
Increase/(decrease) in conditional grants and receipts	(561 344 082)	929 271 616
(Increase)/decrease in trade and other receivables	(76 675 908)	(75 282 656)
Increase/(decrease) in Trade and Other Payables	41 751 561	182 673 711
Increase/decrease in VAT	29 114 119	(65 399 444)
Increase/(decrease) in Consumer Deposits	(3 530)	4 013 895
Net cash flows from operating activities	**318 604 579**	**1 678 762 033**
Interest earned on Investments	(142 346 192)	(92 384 206)
Finance expense	16 842 555	18 001 678

43 Fines, Penalties and Forfeits

Traffic Fines	13 932 600	12 673 538
Property Rates Penalties & collection charges	21 945 814	18 739 192
Meter tampering Fees	2 249 532	1 092 891
Other Fines, penalties and forfeits	7 598	11 566
Total revenue from Fines Income	**38 135 544**	**32 517 186**

Fines are issued in terms of S341 & S56 of the Criminal Procedures Act 51 of 1977

44 Contracted Services

Refuse removal	112 302 984	103 648 312
Grass cutting	38 351 069	34 355 495
Specialist services	798 732	470 644
Storm water	9 705 843	7 414 363
Pothole repairs	7 484 500	4 931 985
Other Contracted Services	19 049 321	5 050 809
Dump charges	17 417 988	16 022 896
Security Services	44 326 415	42 158 735
Shark Control Expenditure	5 042 291	4 703 630
Valuation and Valuation Rolls	202 900	388 048
Professional Fees	2 690 018	16 741 849
Maintenance of building facilities and equipment	42 394 293	29 457 069
Electrical Mains Repairs	20 737 158	16 573 372
Replacement of faulty meters	3 304 782	2 833 968
Legal costs	9 316 470	7 064 570
Refuse bags contract	3 392 476	2 256 574
Ballito Pro Expenditure	11 390 179	11 781 529
Software support & licences and agreements	1 435 052	1 399 384
Salga games	2 030 535	1 369 844
Ease of Doing business expenditure	2 140 142	-
Revenue protection programme	9 041 961	6 484 813
	362 555 110	**315 107 889**

	2024 R	2023 - Restated R
45 Refer to Page 94		
46 Events after the reporting date		
NERSA has approved an 12.72% increase in Eskom bulk purchase tariffs for 2024/2025. Apart from the above effect, due to the variable nature of the Eskom expenditure, the municipality is unable to determine any further financial impact.		
47 Unauthorised expenditure		
Bad debts write off (Non cash)	2 173 017	-
Bulk Purchases - (Cash)	43 611 854	35 075 477
Actuarial and Other Non Cash Losses (Non Cash)	7 672 144	-
Capitalised Lease (Non Cash)	2 263 638	-
Expenses exceeding Budget (Cash)	-	4 116 467
Transfers and subsidies	-	4 355 334
	55 720 653	**43 547 278**
Unauthorised budgeted overspending - Municipal vote		
Finance Business Unit (Non Cash)	**-**	**3 189 239**
Analysed as follows:		
Provision for bad debts - (Non-Cash)	-	3 189 239
Less: Provision for bad debts Non cash recognised under item analysis	-	-
Electrical Business Unit (Cash)	**1 528 034**	**-**
Analysed as follows:		
Total Unauthorised - (Cash)	30 902 542	-
Less: Bulk Purchases already recognised above	-29 374 508	-
The above unauthorised balance is attributable to expenditures which exceeded the vote		
Total authorised expenditure for the year	**57 248 687**	**46 736 517**
Reconciliation of Unauthorised expenditure written off		
Opening Balance	59 207 458	27 014 115
Incurred for the year	57 248 687	46 736 517
Written off by council	(15 845)	(14 543 174)
Remaining to be considered	**116 440 300**	**59 207 458**
48 Fruitless and wasteful expenditure		
Fruitless and wasteful expenditure	**-**	**481 002**
Reconciliation of Fruitless and Wasteful expenditure written-off by Council		
Opening Balance	1 861 262	1 380 260
Incurred for the year	-	481 002
Written Off by Council	-	-
Remaining to be considered	**1 861 262**	**1 861 262**
Bank Charges on FNB bank account	-	6 719
Interest on water and sanitation for long outstanding debtor accounts	-	474 283
	-	**481 002**

	2024 R	2023 - Restated R
Fruitless and Wasteful expenditure under Investigation:		
Alleged Fraudulent payment of ward committee stipends	602 400	602 400
Alleged Fraudulent payment of ward committee stipends recovered	(602 400)	-
Alleged Fraudulent payments of fictitious contractor invoices	785 436	785 436
	785 436	**1 387 836**

49 Irregular Expenditure:

Other goods and/or services not procured through competitive bidding processes.	-	9 370 427
Irregular expenditure pertaining to grass cutting contracts.	-	-
Section 36 approvals subsequently reclassified as irregular expenditure.	295 998	114 750
Irregular expenditure pertaining to the procurement of security services.	-	36 584 006
irregular expenditure due to non-compliance with legislation	2 994 176	6 056 344
	3 290 174	**52 125 526**

Reconciliation of Irregular Expenditure Written-off by Council

Opening Balance	65 466 998	98 287 145
Irregular expenditure incurred - Current Period	3 290 174	52 125 526
Written-off by Council	(65 466 998)	(84 945 674)
Current	-	(45 967 728)
Previous period	(65 466 998)	(38 977 946)
Remaining to be considered	**3 290 174**	**65 466 998**

The closing balance of R 3 290 174 is inclusive of matters for the period 2023/24 have been reported to Council however still pending investigation by the Investigating committee.

Amounts Written off :

After the Council's committee investigations, Council resolved to write-off R 65 466 998 from the total irregular expenditure amount as it was found that there was no financial loss, the municipality received value and the services were delivered to the municipality.

50 Deviation from supply chain management regulations

Emergency	295 000	482 234
Sole Provider	-	895 249
Any other exceptional case which it is impractical to follow the official procurement process	450 000	43 300
Section 36 deviation transferred to irregular expenditure	(295 998)	(114 750)
Total Section 36 deviations for the financial year	**449 002**	**1 306 033**

	2024 R	2023 - Restated R
51 Repairs and Maintenance		
Buildings	5 772 821	5 418 464
Solid waste	81 949	-
Electrical	40 769 897	25 882 306
Furniture and fittings	4 588 704	4 179 233
Refuse	206 960	10 500
Roads	15 525 153	11 347 470
Storm water	9 705 843	7 414 363
Vehicles	14 599 884	13 655 571
	91 251 209	**67 907 907**

The above note is provided for disclosure purposes only. The underlying accounts aggregated to the above is reflected under the categories of the nature of the expense they relate to on the Statement of Financial Performance , i.e. Contracted Services and General Expenses.

52 Material losses incurred		
Electricity distribution losses	321 190 087	262 542 086
Bad debts written off	5 013 025	3 609 233

Electricity energy losses of 181 278 588 kWh as at June 2024 (June 2023: 172 096 301 kWh) occurred during the year which resulted in revenue loss amounting to R321 190 087 (June 2023: R 262 542 086). The National norm for electricity losses ranges from 6% to 12%. The energy loss incurred by the municipality as at June 2024 is 25.67% (June 2023: 25.39%) and is predominantly due to transmission/distribution losses and non-technical line losses.

53 Councillor's Arrear consumer Accounts as at 30 June 2024

In terms of Section 124 (1) (b) the following particulars are disclosed in respect of any arrears owed by individual councillors during the financial year: The following councillor had debt in excess of 90 days for the months stipulated below:

Councillor: V Govender	
July 2023	646 679
August 2023	630 054
September 2023	632 848
October 2023	635 642
November 2023	638 436
December 2023	641 230
January 2024	644 024
February 2024	646 818
March 2024	649 612
April 2024	362 592
May 2024	321 727
June 2024	264 863

In terms of S124 (1) (b) the above are disclosed is respect of any arrears owed by individual Councillors during the financial year. In terms of clause 30.2 of KwaDukuza Municipality Credit Control & Debt Collection Policy, this matter has been consistently reported to the Office of the Speaker. The Councillor had debt in excess of 90 days for the months as stipulated. The above account has been under dispute and after an extensive audit, it had been finalised in 2023/2024. Councillor has been making regular payments on the account.

		2024 R	2023 - Restated R
54	**Contributions to Organised Local Government**		
	Amount paid current year	6 116 016	5 546 840
	Audit Fees		
	Amount paid - current year	6 860 292	5 048 522
55	**VAT**		
	VAT received for the year	168 002 348	58 909 615
	VAT paid for year	-	495 023

VAT input receivables and VAT output payables are shown in Note 11.

All VAT returns have been submitted by the due date throughout the year.

56	**PAYE and UIF**		
	Current year payroll deductions	89 820 095	87 395 557
57	**Pension and Medical Aid deductions**		
	Current year payroll deductions and Council contributions	125 945 826	115 381 571

58 Budget verses Actual variances

Below is a reconciliation between the Annual Financial Statements and the Budget Statement. All restatements are as a result of the Annual Financial Statements being based on the nature of the transactions.

Interest earned outstanding debtors	
As per Budget Statement	9 572 133
Reconciling items:	
026025085 Protea Heights Interest on Installment	1 493
As per Statement of Financial Performance	9 573 627
Operational Revenue (Other Income & Sale of goods & rendering of services)	
As per Budget Statement	70 707 974
Reconciling items:	
Housing development construction contract revenue	(4 929 822)
Operational Revenue: Collection Charges	(6 771 656)
As per Statement of Financial Performance	59 006 497
Interest received - investments	
As per Budget Statement	142 347 685
Reconciling items:	
026025085 Protea Heights Interest on Installment	(1 493)
As per Statement of Financial Performance	142 346 192
Housing development construction contract revenue	
As per Budget Statement	-
Reconciling items:	
Housing development construction contract revenue	4 929 822
As per Statement of Financial Performance	4 929 822

	2024 R	2023 - Restated R
Property rates		
As per Budget Statement	690 234 592	
Reconciling items:		
Revenue Fines, Penalties & Forfeits - Illegal Unauthorised Use	13 168 110	
As per Statement of Financial Performance	703 402 702	
Transfers & subsidies - Operational		
As per Budget Statement	293 789 677	
Reconciling items:		
Transfers and Subsidies - Operational - Allocation in Kind	(468 485)	
As per Statement of Financial Performance	293 321 192	
Fines Revenue		
As per Budget Statement	44 531 999	
Reconciling items:		
Revenue Fines, Penalties & Forfeits - Illegal Unauthorised Use	(13 168 110)	
Operational Revenue: Collection Charges	6 771 656	
As per Statement of Financial Performance	38 135 544	
Gains on disposal of assets		
As per Budget Statement	2 536 919	
Reconciling items:		
Gains :Inventory Write Offs	(2 536 919)	
Umsekeli Municipal Support Service (mapped under losses)	1 730 000	
As per Statement of Financial Performance	1 730 000	
Depreciation, amortisation and impairment / reversal of impairment		
As per Budget Statement	122 081 472	
Reconciling items:		
Gains and Losses:Inventory:Decrease in net-realisable Value	1 665 491	
Gains and Losses:Inventory:Increase to net-realisable Value	(2 536 919)	
As per Statement of Financial Performance	121 210 044	
Other Expenditure (General Expenditure)		
As per Budget Statement	134 686 123	
Reconciling items:		
Operational Cost:Contribution to Provisions:Decommissioning: Restoration and Similar Liabilities:Landfill Sites	(650 345)	
Operating Leases:Community Assets	(2 928 995)	
Operating Leases:Community Assets	(324 689)	
Operating Leases:Furniture and Office Equipment	(1 074 562)	
Operating Leases:Furniture and Office Equipment	(41 191)	
Operating Leases:Machinery and Equipment	(12 500)	
Operating Leases:Machinery and Equipment	(279 731)	
Operating Leases:Machinery and Equipment	(34 000)	
Operating Leases:Machinery and Equipment	(277 000)	
Operating Leases:Machinery and Equipment	(17 300)	
Operating Leases:Machinery and Equipment	(25 232)	
As per Statement of Financial Performance	129 020 579	
Losses on disposal of assets		
As per Budget Statement	9 301 591	
Reconciling items:		
Loss on sales of Housing Stock	11 821	
As per Statement of Financial Performance	9 313 412	

	2024 R	2023 - Restated R
Transfers & subsidies		
As per Budget Statement	19 094 015	
Reconciling items:		
Housing development construction contract expenditure	(4 929 822)	
As per Statement of Financial Performance	14 164 193	
Other losses		
As per Budget Statement	22 173 313	
Reconciling items:		
Loss on sales of Housing Stock	(11 821)	
Operational Cost:Contribution to Provisions:Decommissioning: Restoration and Similar Liabilities:Landfill Sites	650 345	
Gains and Losses:Inventory:Decrease in net-realisable Value	(1 665 491)	
As per Statement of Financial Performance	21 146 345	
Operating leases		
As per Budget Statement	-	
Reconciling items:		
Operating Leases:Community Assets	2 928 995	
Operating Leases:Community Assets	324 689	
Operating Leases:Furniture and Office Equipment	1 074 562	
Operating Leases:Furniture and Office Equipment	41 191	
Operating Leases:Machinery and Equipment	12 500	
Operating Leases:Machinery and Equipment	279 731	
Operating Leases:Machinery and Equipment	34 000	
Operating Leases:Machinery and Equipment	277 000	
Operating Leases:Machinery and Equipment	17 300	
Operating Leases:Machinery and Equipment	25 232	
As per Statement of Financial Performance	5 015 200	
Housing development construction contract expenditure		
As per Budget Statement	-	
Reconciling items:		
Housing development construction contract expenditure	4 929 822	
As per Statement of Financial Performance	4 929 822	
Contributions recognised - capital		
As per Budget Statement	76 730 000	
Reconciling items:		
Transfers and Subsidies - Operational - Allocation in Kind	468 485	
Umsekeli Municipal Support Service (mapped under losses)	(1 730 000)	
As per Statement of Financial Performance	75 468 485	

A high level overview of significant Operating Variances between the budget as at 30 June 2024 and Actual amounts are summarised below :

Significant for the purposes of this note is defined as greater than 15% and R1 000 000.

58,1 Interest on Outstanding Debtors
Increased collections resulted in lower interest on debtors.

58,2 Depreciation, amortisation and impairment / reversal of impairment
The variance is as a result of delays in completion of projects which has influenced the capitalization and subsequent depreciation of these assets.

	2024 R	2023 - Restated R

58,3 Debt Impairment and write offs
Debt Impairment was lower than anticipated.

58,4 Transfers and subsidies
DOHS Construction expenditure was R4,9m incurred by year end which is allocated as a sperate line item as per the AFS.

58,5 Inventory consumed
Due to the nature of the work undertaken these have been classified as capital resulting in lower operating expenses

58,6 Other losses
The over expenditure under the category is as a result of the actuarial assessments for Long service and post retirement medical benefits.

58,7 Operating leases
Budget variance is due to technical mSCOA classification changes between the budget and AFS.

58,8 Other Expenditure (General Expenditure)
Variance due to various operational savings.

59 Accounting for Principals and Agents

Motor Vehicle Registrations

The municipality is a party to a principal-agent arrangement in terms of motor vehicle registrations and licensing. The municipality is considered to be an agent in accordance with GRAP 109, with the Provincial Department of Transport being the principal in this arrangement.

Details of the arrangement

The purpose of the principal-agent relationship is to provide a service to the community and to enhance the municipality's revenue.

Significant terms and conditions of the arrangement are as follows:
The Provincial Department issues the motor vehicle license renewal form to the respective owners of the motor vehicles, indicating the amount due for the year.

The municipality provide facilities for owners of motor vehicles to pay their licenses. The Provincial Department provides the municipality with access to its IT systems to enable capturing of the amounts received and issuing of the motor vehicle licenses on their behalf. The system automatically generates the motor vehicle license upon capturing the payment of the fees due.

The municipality collects the fees due from motor vehicle owners and simultaneously issues the new licenses on behalf of the Department.

The municipality is required to pay over any revenue (cash) collected to the Department in respect of motor vehicle licenses. The municipality is entitled to payment by the Department of 10% of the cash collected for undertaking this activity on behalf of the Department.

	2024 R	2023 - Restated R

Significant risks have been identified as follows:

The significant risks relates to the possible loss of any monies during transit and potential theft by employees.

Mitigation strategies and benefits associated with the relationship are as follows:
Monies collected are banked daily.
Security – Segregation of duties, each operator has their own username and password for banking details.

Resources held on behalf of the principal, but recognised in the entity's own financial statements

	2024	2023
Total collections for the year	90 960 451	83 878 718
Amount recognised as revenue	7 935 986	6 287 257
Total Collected on behalf of DOT	83 024 464	77 591 461
Total paid to DOT	83 024 464	77 591 461
Debtor as at year end	511 226	437 595
Cash received	26 382	46 971

Liabilities and corresponding rights of reimbursement recognized as assets

No liabilities were incurred on behalf of the principal during the financial year, and hence no outstanding payments were recorded at year end.
No corresponding rights of reimbursement that have been recognized at year end.

Resources (including assets and liabilities) of the entity under the custodianship of the agent

No resources have been recognized by the municipality in its financial statements. The equipment supplied by the department must be returned to DOT when the agreement is terminated.

60 Housing development construction contract revenue and expenditure

Housing Grant (DOHS)

Housing development construction contract revenue	4 929 822	9 530 279
Housing development construction contract expenditure	(4 929 822)	(9 530 279)
Conditions still to be met - remain liabilities (see note 17)	-	-

The Housing Development Construction contracts relate to agreements entered between the Municipality and the KwaZulu-Natal Department of Housing in respect of housing projects where the Municipality is a project developer in this arrangement. This arrangement is accounted for in line with the accounting policy for National Housing programmes. The Housing Development Construction Contract Expenses consists mainly of contracted services wherein the Municipality procures the services of building contractors and other consultants in the construction of the houses on its behalf.

		2024 R	2023 - Restated R
	The Housing Development Construction Contract Revenue is recognised on a stage of completion based on the costs incurred. There are no contracts accounted for as work in progress given that costs are expensed when incurred. The amounts received in advance for work to be done is recognised as a liability and disclosed on Note 17: Payables from exchange transactions.		
61	**Transfers & Subsidies - Expenditure**		
	Operational		
	Allocation in-kind	105 100	102 450
	Monetary allocations	14 059 093	9 772 201
	Total transfers and subsidies - Operational	**14 164 193**	**9 874 651**
61.1	**Allocation in-kind - Operational**		
	Households	**105 100**	**102 450**
61.2	**Monetary allocations - Operational**		
	Higher Educational Institutions	840 300	576 000
	Households	10 695 821	7 585 119
	Non-profit Institutions	154 761	70 718
	Provincial Government	2 368 212	1 540 363
		14 059 093	**9 772 201**
62	**Inventory Consumed**		
	Cleansing material	1 310 006	955 038
	Mains repairs & maintenance	6 546 863	6 730 870
	Street light maintenance	1 384 991	1 145 615
	Protective clothing	4 755 301	4 953 903
	Miscellaneous inventory items	2 657 791	2 364 210
		16 654 952	**16 149 636**
63	**Agency Services**		
	District Municipality	-	-
	National	-	-
	Provincial	12 504 712	10 499 210
	Total	**12 504 712**	**10 499 210**
64	**Operating Leases**		
	Rent of Property / Offices / House - OK Mall	3 253 684	2 783 905
	Lease office Machinery & Equipment	1 115 753	433 836
	Miscellaneous operating lease expenditure	645 763	380 109
		5 015 200	**3 597 849**

	2024 R	2023 - Restated R

65 Going Concern

Going Concern assessment

The current adverse economic conditions have resulted in consumers defaulting on paying municipal accounts due to a reduction in their disposable income, retrenchments and unemployment. The following interventions are being implemented which have resulted in the improvement of the collection rates:

• Telephonic or email follow ups on outstanding debt, however there is a need for establishment of a call centre or interim employment of temporary staff , in order to ensure that follow ups are done regularly to all arrear debtors that are recorded on KDM financial system and optimize the revenue collection.
• Increased use of SMSs to notify debtors about collection campaigns and disconnections/blocking. All customers with cell phone numbers recorded on the billing system are sent SMS messages on a monthly basis to notify them of any amounts outstanding.
• Educating staff members about work streams that they perform regularly for consistent applications.
• Data cleansing and meter audit primarily to ensure correct billing thereby eliminating debtor queries. This is carried out on an ongoing basis.
• Credit Control utilises the debtors ageing report that is extracted from Munsoft financial system to identify monthly defaulters for follow up. The list is scrutinized and submitted to staff for contacting debtors.
• Disconnection of electricity meters on arrears debtors. Continuous enhancements and internal workshops are carried out to review and improve internal processes for a more effective approach. This has proven to be extremely effective.
• Accounts where a prepaid meter has been linked, that are outstanding for more than 30 days, are flagged automatically and instituted with a 40% partial block from purchasing prepaid electricity.
• Total block of prepaid electricity meters on arrears debtors. Similar to the conventional meters process, the consumer age analysis is scrutinized and accounts with prepaid meters are submitted to the service provider for full blocking.
• Encouraging debtors to enrol on the ACB payment platform.
• Encouraging debtors who have email addresses to receive their invoices via emails.
• Encouraging consumers to register on the e-Portal Platform to view and download statements.

Amid the current economic conditions, the Municipality is still able to pay its creditors as and when payments are due and still maintains a healthy financial position.

Conclusion

Based on the above the KwaDukuza Municipality will continue operating in the foreseeable future, thus supporting the going concern basis of accounting.

45 FINANCIAL RISK MANAGEMENT

Financial Risk Management Objectives

Due to the largely non-trading nature of activities and the way in which they are financed, municipalities are not exposed to the degree of financial risk faced by business entities.

The municipality's Corporate Treasury function provides services to the business, co-ordinates access to domestic financial markets, monitors and manages the financial risks relating to the operations of the municipality. These risks include market risk (including, fair value and interest rate risk), credit risk and liquidity risk.
The use of financial derivatives is governed by the municipality's policies approved by the Council, which provide written principles on interest rate risk, credit risk, the use of financial derivatives and non-derivative financial instruments, and the investment of excess liquidity. The municipality does not enter into or trade financial instruments, including derivative financial instruments, for speculative purposes.

45,1 *Liquidity risk*

The municipality's risk to liquidity is a result of the funds available to cover future commitments. The municipality manages liquidity risk through an ongoing review of future commitments and credit facilities.

Cash flow forecasts are prepared and adequate utilised borrowing facilities are monitored.
The table below analyses the municipality's financial liabilities into relevant maturity groupings based on the remaining period at the Statement of Financial Position to the contractual maturity date. The amounts disclosed in the table are the undiscounted cash flows.

2024	1 Year or less	Greater than 1 year	Total
Gross finance lease obligations	-	-	-
Long Term Borrowings	14 705 436	147 701 970	162 407 406
Trade and other payables	554 239 740	-	554 239 740
Consumer deposits	43 888 198	-	43 888 198
Government Grants	433 424 830	-	433 424 830
	1 046 258 204	**147 701 970**	**1 193 960 174**

2023	1 Year or less	Greater than 1 year	Total
Gross finance lease obligations	-	-	-
Long Term Borrowings	13 688 366	162 407 406	176 095 772
Trade and other payables	504 018 356	-	504 018 356
Consumer deposits	43 891 727	-	43 891 727
Government Grants	994 768 912	-	994 768 912
	1 556 367 361	**162 407 406**	**1 718 774 767**

45,2 *Maximum credit risk exposure*

Credit rate risk consist mainly of cash deposits, cash equivalents and trade debtors. The municipality only deposits cash with major banks with high quality credit standing and limits exposure to any one counter-party

Except as detailed below, the carrying amount of financial assets recorded in the Annual Financial Statements, which is net of impairment losses, represents the municipality's maximum exposure to credit risk without taking account of the value of any collateral obtained:

The maximum credit exposure in respect of the relevant financial instruments is as follows (domestic exposure only)

	2024	2023
Short term Investments	80 374 769	84 239 862
Cash and Cash Equivalents	1 355 716 370	1 805 281 205
Trade and other receivables	411 784 398	355 784 672

Consumer Debtors to the value of R 1,108,362 which are neither past due not impaired are deemed as highly collectable. Should there be any change in the credit quality this shall trigger a reassessment and impairment to the extent necessary.

45,3 Market Risk:

Interest rate risk

As the municipality has no significant interest-bearing assets, the municipality's income and operating cash flows are substantially independent of changes in the market interest rates.

At year end, financial instruments exposed to interest rate risk were as follows:

	2024	2023
Bank balances and cash	1 355 716 370	1 805 281 205
Short term Investments	80 374 769	84 239 862
Maximum Interest exposure	**1 436 091 139**	**1 889 521 067**

Price risk

The municipality is not exposed to equity price risks arising from equity investments as the municipality does not trade these investments.

KWADUKUZA LOCAL MUNICIPALITY

UNAUDITED APPENDIX A: SCHEDULE OF EXTERNAL LOANS FOR THE YEAR ENDED 30 JUNE 2024

DESCRIPTION	Loan Number	Interest Rate	Date Repayable	Balance at 30/06/2023	Received during the year	Redeemed during the year	Balance at 30/06/2024
		%		R	R	R	R
Loans							
DBSA R43M LOAN	101267/1	11,36%	31/03/2026	6 249 136	-	2 083 045	4 166 091
DBSA R28.9M (ELECT)	61006918/19	9,73%	30/09/2030	107 965 914	-	7 377 120	100 588 794
DBSA: R5.888 LOAN	61006918/19	9,73%	31/12/2032	61 880 722	-	4 228 200	57 652 521
TOTAL EXTERNAL LOANS				**176 095 772**	**-**	**13 688 366**	**162 407 406**

KWADUKUZA LOCAL MUNICIPALITY
UNAUDITED APPENDIX B: GRANTS AND SUBSIDIES RECEIVED 2023/2024

Name of Grants	Name of organ of state or municipal entity	Unspent portion 2022/2023 financial statements	Returned to National Treasury	Quarterly Receipts					Quarterly Expenditure							Grants and Subsidies delayed / withheld	Reason for delay withholding of funds	Did your municipality comply with the grant conditions in terms of grant framework in the latest Division of Revenue Act	Reason for non-compliance
				July to Sept 1	Oct to Dec 2	Jan to Mar 3	April to June 4	**Total Receipts**	July to Sept 1	Oct to Dec 2	Jan to Mar 3	April to June 4	**Total Expenditure**	Unspent portion 2023/2024 financial statements					
Equitable Share	National Treasury	-	-	107 923 000	86 339 143	64 754 000	-	**259 016 143**	107 923 000	86 339 143	64 754 000	-	**259 016 143**	-	NO	N/A	YES	N/A	
Municipal Infrastructure Grant (MIG)	COGTA	148 777	-	32 000 000		8 640 000		**40 640 000**	6 611 021	20 642 715	3 344 093	10 190 948	**40 788 777**	-	YES		YES	N/A	
INEP Grant	Integrated National Electrification Grant	1 145 832	-	2 900 000	3 300 000	4 600 000		**10 800 000**	3 912 576	2 663 118	155 846	4 728 944	**11 460 484**	485 348	NO	N/A	YES	N/A	
Finance Management Grant	National Treasury	-	-	1 750 000				**1 750 000**	290 130	158 806	212 745	1 088 320	**1 750 000**	-	NO	N/A	YES	N/A	
EPWP	National Treasury	-	-	405 000	731 000	488 000		**1 624 000**	629 198	608 303	386 499		**1 624 000**	-	NO	N/A	YES	N/A	
Disaster Relief Grant	National Treasury	-	-	22 027 000				**22 027 000**		6 607 605	3 278 277	1 642 293	**11 528 175**	10 498 825	No	N/A	YES	N/A	
Museum	Office Of the Premier	-	-			249 000		**249 000**	140 586	108 414	-	-	**249 000**	-	NO	N/A	YES	N/A	
New Library	Department of Arts & Culture	508 000	-		762 000			**762 000**	277 725	357 213	299 521	335 541	**1 270 000**	-	NO	N/A	YES	N/A	
Housing Accreditation	Department Of Human Settlements	2 475 483	-	532 064	3 344 825		770 486	**4 647 375**	1 371 078	1 249 527	1 163 064	1 416 576	**5 200 245**	1 922 613	NO	N/A	YES	N/A	
Library Subsidy	Department of Arts & Culture	-	-		5 890 000			**5 890 000**	173 692	148 999	4 856 325	710 983	**5 890 000**	-	NO	N/A	YES	N/A	
Neighbourhood Development Partnership Grant- (NDPG)-EASE OF BUSINESS	National Treasury	-	-		12 477 771			**12 477 771**	12 138 621			339 150	**12 477 771**	-	NO	N/A	YES	N/A	
Neighbourhood Development Partnership Grant (NDPG)-SCADA	National Treasury	-	-		15 630 264			**15 630 264**	15 630 264				**15 630 264**	-	NO	N/A	YES	N/A	
Title Deeds Restoration Grant	Department Of Human Settlements	2 688 225	-		10 547	19 500	1 308 283	**1 338 330**	-	-	-	-	-	4 026 555	NO	N/A	YES	N/A	
EDTEA	Dept Of Enviromental Affairs	192 437	-		1 500 000			**1 500 000**	-	-	153 355	1 326 213	**1 479 568**	212 868	NO	N/A	YES	N/A	
Municipal Employment Initiative		-						-		922 087		-	**922 087**	(922 087)	NO	N/A	YES	N/A	
Disaster Recovery Grant	National Treasury - Disaster Management	26 823 089	-				-	-	266 564	4 823 895	5 209 804	5 379 934	**15 680 198**	11 142 891	NO	N/A	YES	N/A	
Disaster Rehabilitation & Relief Grant	National Treasury - Disaster Management	899 719 693						-	18 658 857	154 105 196	131 749 677	212 101 552	**516 615 281**	383 104 412	NO	N/A	YES		
Energy Efficiency and Demand Side Management Grant (EEDS	National Treasury			2 000 000	2 000 000	3 000 000		**7 000 000**	3 860 331	1 139 314		1 999 303	**6 998 949**	1 051					
Integrated National Electrification Programme (EDTEA)	Dept Of Enviromental Affairs				9 420 300			**9 420 300**	-	-	-	-	-	9 420 300					
		933 701 536	**-**	**169 537 064**	**141 405 850**	**81 750 500**	**2 078 769**	**394 772 183**	**171 883 643**	**279 874 336**	**215 563 206**	**241 259 758**	**908 580 943**	**419 892 775**					

AUDITOR GENERAL ACTION PLAN 2023/24

AUDITOR GENERAL ACTION PLAN

2023/2024 FINANCIAL YEAR

SECTION 1 AUDIT REPORT MATTERS							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
12	**Material Losses: Electricity**	***Material Losses*** Material losses on electricity as disclosed in note 52 to the financial statements, material electricity losses of 1 81 278 588 kwh (2022-23: 1 72 096 301 kWh) amounting to **R321,19 million** (2022-23: **R262,54 million**) were incurred, which represents (2022-23: of total electricity purchased against a national norm of between 6% to 12%. The losses were due to transmission or **distribution losses and non-technical line losses** With regards to electricity losses, there has been slow response by senior leadership at the municipality during previous years to deal with issues that contribute to electricity losses. The delay in implementing the recommended strategies to address high levels of energy losses might negatively affect the financial sustainability of the municipality and have a negative impact on the provision of basic services to public	1. T2 -493 Large power user customers to be on automatic metering. 2. F1-Large Power User customer audits (Commercial and Technical Audit) and consumption verification. 3. F3- 36 000 Small power User customer prepaid metering/vending assurance. 4. I12-Tariff study review. 5. Evaluation of the effectiveness of the 5 high impact energy losses interventions. 6. panel of contractors to conduct 49 000 (Prepaid & post-paid) meter audits and verifications	ED: Electrical Services	Monthly	Electrical Services	1.1 Monthly reports of zero/low electrical consumption to EBU; 1.2 Monthly report of faulty meters EBU. 1.3 Monthly/Quarterly reports of meters investigated and resulted to adjustments (when applicable).
15	**Material impairment of receivables from exchange transactions**	***Material impairment of receivables from exchange transactions*** As disclosed in note 9 to the financial statements, the municipality recognised an allowance of for impairment of R78,90 million (2022-23: R73,49 million) as the recoverability of these amounts was doubtful	**1. Writing off the uncollectable debt:** Submission to Council to write of the uncollectable debt to reduce the impairment	Chief Financial Officer: Revenue	30 June 2025	Finance	1.1 Debt write off item to Council 1.2 Council resolution approving the writing off of the uncollectable debt.
	Material impairment of receivables from non-exchange transactions	As disclosed in note 10 to the financial statements, the municipality recognised an impairment of R239,41 million (202223: R229,52 million) as the recoverability of these amounts was doubtful	**1. Writing off the uncollectable debt:** Submission to Council to write of the uncollectable debt to reduce the impairment	Chief Financial Officer: Revenue	30 June 2025	Finance	1.1 Debt write off item to Council 1.2 Council resolution approving the writing off of the uncollectable debt.

AUDITOR GENERAL ACTION PLAN 2023/24 *...continued*

AUDITOR GENERAL ACTION PLAN *...continued*

2023/2024 FINANCIAL YEAR *...continued*

SECTION 1 AUDIT REPORT MATTERS							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
15	**Budgeting**	The Municipality overspent on bulk purchases for the third year is an indication of poor planning as it pertains to bulk expenditure	1. ***Budget Provision: Bulk Purchases:*** Utilization of the Eskom data methodology for the past 12 months and projected Eskom proposed % increase to be approved by NERSA when developing bulk purchases increases	Chief Financial Officer: Budgets ED: Electrical Services	31st March 2025 & 30th June 2025	Finance Electrical BU	1.1 Bulk Purchases 2025/26 Budget Workings 1.2 Draft & Final 2025/26 Budget Report summary (Reflecting Bulk Purchases)
20	**Expenditure Management**	We identified non-compliance with legislation with regards to payments made within 30 days applicable to the municipality on financial management.	1. **Invoice Receipt Register** Date stamping and Recording of all invoices received and submitted for payment by each BU 2. **Invoice Dispute Register:** Date Stamping and Recording of all disputed invoices by each BU 3. **Compulsory communication for payment of invoices within 30 days:** Memorandum by the AC compelling all ED's to ensure payment of invoices within 30 days.	All ED's All ED; s Municipal Manager	Monthly Monthly Annually	All BU's All BU's Corporate Governance	1.1 Invoice Receipts Register 1.2 Invoice Dispute Register 1.3 Memorandum by the MM: Payment of invoices within 30 days
42	**Significant internal control deficiencies, Performance planning, management and reporting**	Management did not adequately review the underlying records and evidence to support calculations for reported achievements to ensure that the reported achievements were valid and accurate	1. ***Review of Performance Achievements:*** perform adequate reviews of underlying records and evidence supporting calculations making up the reported achievements to ensure that the reported achievements are valid and accurate	Chief Operating Officer: IA	Quarterly	Chief Operating Officer	1.1 IA quarterly performance internal audit reports
45	**Planned targets not achieved** *Basic service delivery and infrastructure development & Finance*	As disclosed in the annual performance report, not all the planned targets were achieved for the development priorities we selected for auditing. Some reasons for targets not being achieved were delays in SCM processes, poor performance from contractors due to cash flow problems, challenges in pouring concrete on the bridge and fencing.	1. ***Achievement of Planned Targets:*** All planned targets to be achieved in line with the commitments as per the ED scorecards as per the confirmation by IA	All ED's	Quarterly	All BU's	1.1 IA quarterly performance management reports

AUDITOR GENERAL ACTION PLAN 2023/24 *...continued*

AUDITOR GENERAL ACTION PLAN *...continued*

2023/2024 FINANCIAL YEAR *...continued*

SECTION 2 MANAGEMENT REPORT MATTERS							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
1	**Infrastructure Projects:** Hullets Bridge	We selected key infrastructure projects for assessment over their project life cycle. We tested whether the projects are planned, implemented, managed and commissioned efficiently, effectively and economically. The Hullet Bridge Project was selected as a key project and followed up on the previous year the project was funded by the disaster grant. The project components comprise of foundation, abutment, wing walls, piers, deck slab, approach slab and parapets. The project cost amounted to R25 619 551 ,68 and the contractor was appointed on 2 January 2023. The site was handed over to the contractor on 13 February 2023 with the original planned completion date on 29 February 2024. However, the project was not completed as planned and reported as 50% complete as of June 2024	1. ***Detailed Project Monitoring Plan:*** Develop a detailed project monitoring plan with all the AG findings on the project and clear timelines for monitoring the project until project completion.	ED: Civil Engineering	31st January 2025	Civil Engineering	1.1 Project Monitoring plan 1.2 Progress report on the Project Monitoring plan
2	**Infrastructure Projects:** Kwamfanomdala Bridge	We selected key infrastructure projects for assessment over their project life cycle. We tested whether the projects are planned, implemented, managed and commissioned efficiently, effectively and economically. The Kwamfanomdala Bridge Construction project in Ward 20, was selected as a key project and followed up on the previous year the project was funded by the disaster grant. the project was not completed as planned and reported as 50% complete as of June 2024	2. ***Detailed Project Monitoring Plan:*** Develop a detailed project monitoring plan with all the AG findings and clear timelines for monitoring the project until project completion	ED: Civil Engineering	31st January 2025	Civil Engineering	1.1 Project Monitoring plan 1.2 Progress report on a project Monitoring plan
3	**Delivery of key Services:** indigent Households	Lack of review of the indigent register to confirm that all people receiving indigent benefits are valid indigents resulting in the following findings on Indigents • Deceased Consumers receiving free basic services • Invalid ID Numbers • Indigents Employed in Government or Municipalities • Indigents on CIPC:Directors • Spouses of Indigents Employed in Government or Municipalities • 10 Indigents with Old ID Numbers • Duplicate Beneficiaries	1. **Review of Indigent Register Beneficiaries:** Vetting of all Indigent applications to ensure that qualifying and eligible applicants are approved indigent beneficiaries	Chief Financial Officer: Revenue	30 June 2025	Finance	1.1 Vetting Report: Indigent Support Applications 2025/26 Financial year

AUDITOR GENERAL ACTION PLAN 2023/24 *...continued*

AUDITOR GENERAL ACTION PLAN *...continued*

2023/2024 FINANCIAL YEAR *...continued*

SECTION 2 MANAGEMENT REPORT MATTERS							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
82	**Use of Consultants**	***Consultancy Reduction Plan:*** No evidence to support the fact that the Municipality has a consultancy reduction plan in place and gap analysis is performed for all areas where consultants were used	1. **Consultancy Reduction Plan:** For every appointment of Consultant, a Cost Containment assessment form detailing need for appointment, project planning and implementation requiring a Built Environment Professional Resources Team comprising of among others the following disciplines: Surveying, Quantity Surveying and evaluators, Electrical Engineering and Civil Engineering 2. ***Approval of the organogram:*** Increasing the capacity of the scarce skills in the Technical BU;s 3. ***Filling in of budgeted approved scarce skills vacancies:*** increasing the scarce skills capacity in the Technical BU's	ED: Electrical Engineering ED: Civil Engineering ED: Community Services ED: EDP ED: Community Safety	As and when required	Electrical Engineering Civil Engineering Community Services EDP Community Safety	1.1 Consultant Cost Containment Assessment Form. 1.2 Approved Organogram: Technical BU's 1.3 Proof of Vacancy filling: Technical BU's
		Consultants Skills Transfer plan: No evidence to support skills transfer from consultants	2. ***Consultants Skills Transfer Plan:.*** Include a mandatory Skills transfer clause in all new contracts to be undertaken during the 2025/26 financial year 3. ***Skills Transfer:*** for all positions identified for the skills transfer process during projects implementation	Chief Financial Officer: Contracts Management Chief Operations officer: Legal All ED's	30 June 2025 As and when required	Finance Corporate Governance All BU's	1.1 SLA with skills transfer clause. 1.2 1.Skills Transfer Report

AUDITOR GENERAL ACTION PLAN 2023/24 *...continued*

AUDITOR GENERAL ACTION PLAN *...continued*

2023/2024 FINANCIAL YEAR *...continued*

SECTION 2 MANAGEMENT REPORT MATTERS							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
83	**Expenditure Management**	Payments not made within 30 days of receipt of invoice: Section 65(2) (e) of the MFMA requires that the accounting officer take all reasonable steps to ensure that all money owing by the municipality be paid within 30 days of receiving the relevant invoice or statement, unless prescribed otherwise for certain categories of expenditure	2. ***Invoice Receipt Register*** Date stamping and Recording of all invoices received and submitted for payment by each BU 3. **Invoice Dispute Register:** Date Stamping and Recording of all disputed invoices by each BU 4. **Compulsory communication for payment of invoices within 30 days:** Memorandum by the AC compelling all ED's to ensure payment of invoices within 30 days.	All ED's All ED; s Municipal Manager	Monthly Monthly Annually	All BU's All BU's Corporate Governance	1.1 Invoice Receipts Register 1.2 Invoice Dispute Register 1.3 Memorandum by the MM
84		***Unauthorized Expenditure: Bulk Purchases*** Reasonable steps taken by management to prevent the unauthorized expenditure as required by section 62(1) of the MFMA.	1. ***Budget Provision: Bulk Purchases:*** Utilization of the Eskom data methodology for the past 12 months and projected Eskom proposed % increase to be approved by NERSA when developing bulk purchases increases	Chief Financial Officer: Budgets ED: Electrical Services	31st March 2025 & 30th June 2025	Finance Electrical BU	1.1 Bulk Purchases Budget Workings 1.2 Draft & Final Budget Report summary (Reflecting Bulk Purchases)
109	Procurement and Contract Management	**Contracts assessments** were not consistent with the SCM policy with lead to a material noncompliance with Section 1 6(2) of the MFMA. **Conflict of interest:** Suppliers in the service of the state	1. ***Contract Assessment:*** Quarterly assessments of suppliers contracted to undertake services and supply goods for the municipality by the BU; s 2. **Ongoing verification of bids:** Verification of all bids via CSD &MBD4 during the finalization of the procurement process 3. ***Suspension of Suppliers in the service of the state:*** Suspension of services of the suppliers in the service of the state who failed to declare their interest 4. ***Vetting of Suppliers:*** Submission of schedule to AG in third quarter for a full verification for accurate disclosure in the AFS	All BU's Chief Financial Officer: SCM Chief Financial Officer: SCM Chief Financial Officer: SCM	Quarterly As and when bids are evaluated 31ST December 2024 Quarterly	All BU's Finance Finance Finance	1.1 Contractor Assessment reports 1.2 Bid Verification outcome report 1.3 Suspension Letters 1.4 Vetting Reports

AUDITOR GENERAL ACTION PLAN 2023/24 *...continued*

AUDITOR GENERAL ACTION PLAN *...continued*

2023/2024 FINANCIAL YEAR *...continued*

SECTION 2 MANAGEMENT REPORT MATTERS							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
110	**UIFW Expenditure**	Non-compliance with legislation resulted in irregular expenditure of R3,3 million. The irregular expenditure incurred constitutes non-compliance with supply chain management regulations.	1. Development of a procurement plan for all goods and services to be procured for the period 2025/26 2. Advertising of the Expired Contract 12 months before of expiry 3. Appointment of a panel of contractors/suppliers/Contractors for project Execution 4. Incorporation of the timeous procurement plan implementation in the ED Scorecard	All ED's	30 June 2025 As and when required As and when required 30 June 2025	ALL BU'S	1.1 Procurement Plan 1.2 Advert for expired contracts 1.3 Appointment letters for Panel of Contractors, Suppliers & Consultants 1.4 Copies of ED's Scorecards
111	Consequence management	Legislation stipulates that matters such as incurring unauthorized, irregular, and fruitless and wasteful expenditure; the possible abuse of the supply chain management system (including fraud and improper conduct); and allegations of financial misconduct should be investigated. Disciplinary steps should be taken based on the results of these investigations. Our audit included an assessment of the municipality's management of consequences. Some of the prior year fruitless and wasteful expenditure was not investigated by council.	1. ***Investigation of prior year Fruitless and Wasteful Expenditure:*** Submission of investigation reports by all affected BU; s 2. ***Investigation of prior year Fruitless and Wasteful Expenditure*** MPAC to undertake an investigation on the UIFW submissions by BU's 3. ***Submission of investigation outcome to Council:*** Submission of the MPAC investigation report to Council	Municipal Manager: BU with UIFW investigation	30 June 2025	Corporate Governance	1.5 UIFW Submission to MPAC 1.6 MPAC investigation report/ Resolution 1.7 Council resolution on the MPAC report

AUDITOR GENERAL ACTION PLAN 2023/24 *...continued*

AUDITOR GENERAL ACTION PLAN *...continued*

2023/2024 FINANCIAL YEAR *...continued*

SECTION 2 MANAGEMENT REPORT MATTERS							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
3	Fraud Risk	• **Possible Collusion's** Accounting Officer should institute an independent investigation into the risks and observations noted and where necessary take steps in line with paragraph 38(1)(i) of the Municipality's SCM policy	***Independent Investigation:*** Management reported the same to the Competition's Commission for their independent investigation as per the legal advice obtained. Quarterly follow reports from the Competition's Commission will be provided	Municipal Manager	Quarterly	Corporate Governance	Quarterly Report
		• Bid Documentation for high-risk tenders awarded to a panel of suppliers should be reviewed by SCM and assessed by internal audit to ensure that all documentation submitted appears authentic and where irregularities are suspected t, perform additional procedures on SCM processes	***Assessment of high-risk panel tenders by IA:*** All Panel tenders deemed to be high risk will be assessed by IA	Chief Operation Officer: IA	As and when reported	Corporate Governance	IA report: High Risk Panel Suppliers
				Chief Financial Officer: SCM	Annually	Finance	Attendance Register: Fraud Prevention Training
		• Fraud prevention training should be given to the SCM unit on an annual basis.	***Fraud Prevention Training:*** Fraud prevention training to be provided to all tender committees and SCM unit	Chief Financial Officer: SCM	As and when confirmed	Finance	National Treasury Report: Reported suppliers
		• Suppliers should be reported to National Treasury for providing false bid documentation if confirmed.	***Reporting of Suppliers to National Treasury:*** Reporting of suppliers providing false bid documentation if confirmed	Chief Financial Officer: SCM	31ST December 2024	Finance	Suspension Letters
		• Conflict of interest: Suppliers in the service of the state	***Suspension of Suppliers in the service of the state:*** Suspension of services of the suppliers in the service of the state who failed to declare their interest	Chief Financial Officer: SCM	Quarterly	Finance	Vetting Report
			Vetting of Suppliers: Submission of suppliers for vetting to determine conflict of interest				

AUDITOR GENERAL ACTION PLAN 2023/24 *...continued*

AUDITOR GENERAL ACTION PLAN *...continued*

2023/2024 FINANCIAL YEAR *...continued*

SECTION 4 OVERALL CONTROL ENVIRONMENT							
NO	**NATURE OF QUERY**	**NATURE OF QUERY AUDIT QUERY**	**DETAILED ACTION PLAN**	**RESPONSIBLE OFFICIAL**	**TIME FRAME**	**BUSINESS UNIT**	**PROPOSED POE**
130-132	**Accountability Ecosystem:** AO &Senior Management	• The prior year's deficiencies have not been addressed adequately and these have contributed to repeat findings on compliance with laws and regulations. • The accounting officer did not perform adequate monitoring of the action plan to address prior year audit findings. • There is inadequate consequence management for repeat transgressions and non-compliance with laws and regulations	1. ***Development of an AG action plan:*** Development and approval of the AG action plan 2. ***Approval of the AG Action Plan:*** Submission of the AG action plan to Council for approval. 3. ***Monitoring of the AG Action plan implementation:*** Submission of the AG Action Plan to Audit Committee for monitoring	Municipal Manager: COO Municipal Manager: COO Municipal Manager: IA	31st January 2025 31st January 2025 Quarterly	Corporate Governance All Business units Corporate Governance	1.1 AG Action Plan. 1.2 Council Resolution/ Minutes 1.3 AG Action Plan.
133	**Accountability Ecosystem:** Audit Committee	• The audit committee's monitoring of internal audit and their audit coverage to mitigate risk and provide assurances over the municipality control environment needs to be significantly intensified to avoid repeat findings in the audit report relating to compliance with legislation. • Audit committee should improve their oversight over internal audit coverage and risk mitigation and take corrective action	1. ***Monitoring of the internal audit coverage plan:*** Submission of the progress report on the implementation of the internal audit coverage plan to the audit committee	Municipal Manager: IA	Quarterly	Corporate Governance	1.1 Internal audit coverage plan progress report. 1.2 AC: Resolution/ Minutes
134	**Accountabili8ty Eco system:** Internal Audit	• Internal audit provided limited assurance over some key controls as several key audit assignments were • not completed due to capacity issues within the internal audit unit, limited internal audit coverage and related assurance	1. ***Co-Sourcing the Internal Audit Function:*** appointment of a panel of internal audit firms to implement the IA Plan 2. ***Review of the Organogram:*** incorporate additional Staff capacity of the internal audit section 3. ***Prioritize filling in of vacant IA post:*** Budget allocation of at least 2 additional IA positions upon the approval of the organogram.	Chief Operations Officer Municipal Manager	30 June 2025	Corporate Governance	1.1 Panel Appointment letter 1.2 Copy of the Corporate Governance organogram 1.3 Approved Corporate Governance salary Budget.

APPENDICES A to T

Appendix A: Councillors: Committee Allocation & Council Attendance

Purpose of the Council Committee

Established in terms of Municipal Structures Act, Section 80. Portfolio Committees meet monthly to discuss service delivery issues and ways to improve service delivery where needed. The Council continues with its role as a strong and effective advocate, lobbying on behalf of our community for action on important local issues and continues to receive grants from other spheres of government and external bodies.

2021-2026 TERM OF OFFICE (1ST JULY 2023 TO 30 JUNE 2024)

COUNCIL MEETINGS

List of Councillors	Political Party	Ward Represented	Planned Meetings	Council Meetings Attended
Clllr OL Nhaca	ANC	MAYOR	12	11-(26/10/2023- Council business)
Cllr NP Dube	ANC	PR	12	10- (27/03/2024-Absent) (27/06/2024-Leave)
Cllr G. Govender	ANC	Speaker Ward Cllr 19	12	12
Cllr H Mbatha	ANC	Chief Whip Ward 12	12	12
Cllr SK Shandu	ANC	1	12	11-(27/06/2024-Absent)
Cllr DN Ngema	ANC	2	12	8- (28/09/2023-Leave) (28/02/2024 & 22/05/2024-Leave) (27/06/2024-Absent)
Cllr SO Nxele	ANC	3	12	10 (26/03/2024)
Cllr JM Banda	ANC	4	12	10-(30/11/2023-Leave) & 27/03/2024-Apology)
Cllr AM Baardman	ANC	5	12	11-(27/06/2024-Leave)
Cllr T Colley (Ceased to be in council in May)	DA	6	12	11-(31/03/2023-Leave)
Cllr BC Fakazi	ANC	7	12	12
Cllr ME Ngidi	ANC	8	12	12
Cllr NJ Mpanza	ANC	9	12	12
Cllr TT Dube	ANC	10	12	08- (27/07/2023 & 30/11/2023-Leave) (28/02/2024;22/05/2024; 27/06/2024-Leave)
Cllr S Sithole	ANC	11	12	9-(26/03/2024 –leave 27/03/2024-leave & 27/06/2024-Leave)
Cllr WN Mntambo	ANC	14	12	10- (27/03/2024 & 23/04/2024-Absent)
Cllr BP Ndlovu	ANC	15	12	9 -(30/11/2023-Leave) (26/03/2024-Leave) (27/03/2024-Absent)
Cllr SS Mthiyane	ANC	16	12	10-(27/03/2024-Apology) (27/06/2024-Leave)
Cllr CM Naicker	ANC	17	12	07 -(26/10/2023-Absent) (30/11/2023-Leave) (26/03/2024-Leave)(27/03/2024-Absent &(23/04/2024-Leave)

COUNCIL MEETINGS *...continued*

List of Councillors	Political Party	Ward Represented	Planned Meetings	Council Meetings Attended
Cllr SB Ntuli	ANC	18	12	9-(28/09/2023)-leave 26/10/2023-leave 28/02/2024-leave
Cllr NS Bhengu	ANC	20	12	11-(26/10/2023-Absent)
Cllr NH Sithole	ANC	21	12	11-(26/03/2023-Absent)
Cllr P Naidoo	DA	22	12	12
Cllr NC Mdletshe	ANC	23	12	11-(27/07/2023-Council business)
Cllr V Mwandla	ANC	24	12	11-(27/06/2024-Leave)
Cllr SP Khuzwayo	ANC	25	12	11-(27/06/2024-Leave)
Cllr TC Nxele	ANC	26	12	11-(26/10/2024-Leave)
Cllr SG Mcineka	ANC	27	12	11-(26/10/2024-Leave)
Cllr V Govender	ANC	28	12	8- (26/10/2023-leave 30/11/2023-Leave) (26/03/2024-Leave) (27/03/2024-Absent)
Cllr SL Cele	ANC	29	12	12
Cllr F Abrahams	DA	30	12	9-(27/07/2023-Council business) (28/02/2024-Leave) (27/03/2024-Apology)
Cllr K Naidoo	DA	PR	12	11-(23/04/2024-Leave)
Cllr B Mvulana	DA	PR	12	10- (30/11/2023-Leave & 27/03/2024-Apology)
Cllr NA Singh	DA	PR	12	11-(28/02/2024)
Cllr M Vembali	DA	PR	12	10- (27/03/2024 Apology) (23/04/2024-Leave)
Cllr R Pooran	DA	PR	12	11- (28/02/2024-Leave)
Cllr TN Mthethwa	DA	PR	12	9-(28/09/2023 & 26/10/2023& 30/11/2023-Leave)
Cllr N Sewraj	ACTIONSA	PR	12	11-(22/05/2024-Leave)
Cllr S Zungu	ACTIONSA	PR	12	12
Cllr SC Mwandla	ACTIONSA	PR	12	12
Cllr SP Ashworth	ACTIONSA	PR	12	9-(26/10/2023-Leave) & 25/01/2024-Leave) (22/05/2024-Leave)
Cllr AA Singh	ACTIONSA	PR	12	9- (27/07/2023 -Leave) (27/03/2024 & 22/05/2024-Apology)
Cllr CM Ntleko	Independent Alliance	PR	12	9-(27/07/2023-Leave)(27/03/2024 & 23/04/2024-Leave)
Cllr MM Madlala	Independent Alliance	PR	12	8-(27/07/2023-Leave)(25/01/2024-Leave) (28/02/2024-Apology)(27/06/2024-Leave)
Cllr PS Shezi (Ceased to hold an office of Councillor on the 5thJuly 2024)	Independent Alliance	PR	12	11-(26/10/2023-Leave)
Cllr SP Khuzwayo (Joined KDM Council on 15/11/2023 replacing Cllr PL Zungu)	Independent Alliance	PR	12	8
Cllr EM Kollia	Independent Alliance	PR	12	12
Cllr MM Sibisi	IFP	PR	12	07- (31/08/2023 & 28/09/2023-Absent) 25/01/2024 & 26/03/2024-Leave) (27/03/2024-Absent)

COUNCIL MEETINGS *...continued*

List of Councillors	Political Party	Ward Represented	Planned Meetings	Council Meetings Attended
Cllr SC Pandaram	IFP	PR	12	9-(31/08/2023-Leave) (30/11/2023-Leave) (22/05/2024-Leave)
Cllr JF Magwaza	IFP	PR	12	9 -(31/08/2023-Leave) (27/03/2024-Apology) (22/05/2024-Leave)
Cllr PF Masuku	IFP	PR	12	2-(27/07/2023-Apology) (28/09/2023-Leave) (30/11/2023-Absent, 25/01/2024-Apology) (28/02/2024-Absent) (26/03/2024-Apology) (27/03/2024-Absent 23/04/2024-Absent) (22/05/2024-Apology) (27/06/2024-Leave)
Cllr S.Kheswa	EFF	PR	12	07- (27/07/2023-Absent) (31/08/2023 -leave) 30/11/2023-leave) 27/03/2024-Apology) (23/04/2024-Leave)
Cllr MM Mthiyane	EFF	PR	12	05-(27/07/2023-Absent) (31/08/2024-Leave) (28/09/20243 -Absent 26/10/2023 -Absent 30/11/2024-Absent) (28/02/2024-Absent 27/03/2024-Absent)
Cllr NJ Mbonambi	EFF	PR	12	5-31/08/2023-leave 26/10/2023-leave 30/11/2023-Leave 27/03/2024-Absent 23/04/2024 -leave 22/05/2024 Leave 27/06/2024-Absent
Cllr CP Dumakude	EFF	PR	12	8-(31/08/2023-Leave) (25/01/2024 -Absent 23/04/2024-Absent) (22/05/2024-Apology)
Cllr TT Mkhize	ATM	PR	12	10-(26/10/2023- Council business) (23/04/2024-Leave)
Cllr TT Sithole	ACDP	PR	12	10-(27/07/2023-Leave) (27/03/2024-Apology)
Cllr DH Mthembu	AIC	PR	12	10- (27/03/2024-Apology) (23/04/2024-Leave)
Cllr SF Phungula (joined KDM on 17 July 2024 replacing PS Shezi)				

Council Portfolio Committee Allocation and Attendance

Purpose of the Portfolio Committees

KwaDukuza Municipality has 4 Portfolio Committees, which are all chaired by the members of Executive Committee as prescribed by the legislation. Portfolio Committees meet on monthly basis to discuss service delivery issues and ways to improve service delivery where needed.

2021-2026 TERM OF OFFICE (1ST JULY 2023 TO 30 JUNE 2024)

FINANCE AND CORPORATE SERVICES PORTFOLIO COMMITTEE

Committee of Council	Names of Councillors	Planned meetings	Meetings attended
FINANCE AND CORPORATE SERVICES PORTFOLIO COMMITTEE	Cllr OL Nhaca (Chairperson	11	9
	Cllr V Mwandla	11	9
	Cllr SS Mthiyane	11	7 (19/06/2024-leave 20/0/2024-leave)
	Cllr CM Naicker	11	5 (18/10/2023-leave) 21/02/2023-leave) 17/04/2024) leave 20/06/2024-Leave
	Cllr SC Pandaram	11	4 (23/08/2023-Absent) 18/10/2023-Absent 29/11/2023-leave 21/02/2024-Absent 20/06/2024-Leave
	Cllr NS Bhengu	11	9
	Cllr NJ Mbonambi	11	3 (20/09/2023-leave 18/10/2023-Absent 29/11/2023-Leave 17/04/2024-Leave 19/06/2024-Leave 20/06/2024-Leave
	Cllr R Pooran	11	9
	Cllr TT Sithole	11	8 (20/09/2023-Leave 17/04/2024-Leave
	Cllr SP Ashworth	11	8 (18/10/2023-Leave)

20 MARCH 2024 - MEETING DID NOT TAKE PLACE (NO QUORUM)
22 MAY 2024 FLPA MEETING DID NOT (NO QUORUM))

INFRASTRUCTURE AND TECHNICAL

Committee of Council	Names of Councillors	Planned meetings	Meetings attended
INFRASTRUCTURE AND TECHNICAL	Cllr NP Dube	11	9
	Cllr TT Dube	11	9
	Cllr BC Fakazi	11	8 (14/05/2024-Leave
	Cllr SG Mcineka	11	8(22/09/2023-Leave)
	Cllr TC Nxele	11	9
	Cllr MM Madlala	11	7 (10/08/2023-Leave) 14/05/2024-Leave
	Cllr P Naidoo	11	8 (22/09/2023-Leave)
	Cllr NA Singh	11	9

30 APRIL 2024- MEETING DID NOT TAKE PLACE (NO QUORUM)
12 JANUARY 2024-MEETING DID NOT TAKE PLACE (ITEMS WERE NOT SUBMITTED SINCE OFFICIALS WERE STILL ON ANNUAL LEAVE)

ECONOMIC DEVELOPMENT PLANNING, SPECIAL PROGRAMMES & YOUTH AFFAIRS PORTFOLIO COMMITTEE

Committee of Council	Names of Councillors	Planned meetings	Meetings attended
ECONOMIC DEVELOPMENT PLANNING, SPECIAL PROGRAMMES & YOUTH AFFAIRS	Cllr SL Cele	11	9
	Cllr JM Banda	11	7 (06/09/2023-Absent 05/12/2023-Absent)
	Cllr ME Ngidi	11	7 (12/07/2023 -Leave of Absence) (28/06/2024-Absent)
	Cllr S. Ntuli	11	9
	Cllr BP Ndlovu	11	7 (5/12/2023-Special Leave) (05/03/2024-Absent)
	Cllr P Shezi	11	6 (12/07/2023-Leave of Absence) (01/11/2023 -Absent 09/02/2024 – Absent)
	Cllr S. Kheswa	11	3 (Replaced Cllr Dumakude who is now sitting on MPAC). Started to serve at ESY in November 2023. (09/02/2024 – Absent) (05/03/2024 – Apology)
	Cllr PS Masuku	11	4 (02/08/2023-Absent 25/08/2023-Absent 01/11/2023-Absent) (09/02/2024 -Apology & 05/03/2024-Apology)
	Cllr S. Zungu	11	8 (25/08/2023-Apology)
	Cllr B.Mvulana	11	8 (05/03/2024-Absent)

26 JANUARY 2023-12- MEETING DID NOT TAKE PLACE (BEGINNING OF THE YEAR, MOST OF STAFF MEMBERS WERE ON ANNUAL LEAVE AND NO ITEMS WERE SUBMITTED)
26 APRIL 2024- MEETING DID NOT TAKE PLACE (NO QUORUM)

MUNICIPAL SERVICES PORTFOLIO COMMITTEE

Committee of Council	Names of Councillors	Planned meetings	Meetings attended
MUNICIPAL SERVICES	Cllr CN Mdletshe	11	10
	Cllr S Sithole	11	9 (07/07/2023-Apology)(21/09/2023-Leave)
	Cllr SK Shandu	11	6 (11/08/2023-Apology (31/10/2023-Apology) (30/01/2024-Absent) (13/06/2024-Leave)
	Cllr WN Mntambo	11	9 (11/08/2023-Apology)
	Cllr V Govender	11	1 (19/07/2023-Absent) (11/08/2023 -Leave (21/09/2023-Leave) (31/10/2023-Absent) (30/01/2024-Absent 15/02/2024-Absent 09/04/2024-Absent 15/05/2024 -Absent 13/06/2024-Absent)
	Cllr SO Nxele	11	9 (13/06/2024-Leave)
	Cllr PF Masuku	11	2(07/07/2023-Absent) (19/07/2023-Apology) (21/09/2023-Absent) 30/01/2024-Absent 15/02/2024-Absent 09/04/2024-Leave 15/05/2024-Leave 13/06/2024
	Cllr F Abrahams	11	10
	Cllr AA Singh	11	9 (19/07/2023-Apology
	Cllr PS Khuzwayo (He joined on the 30/01/2024)	11	5

15 MARCH 2024- MEETING DID NOT TAKE PLACE (NO QUORUM)

Appendix B: Executive Committee and Committee Purpose

Purpose of the Executive Committee

Members of the Executive Committee are appointed by the Mayor from among Councillors. The duties of the Executive Committee are to assist the Mayor in the execution of his/her duties. The Mayor may delegate specific responsibilities to each member of the Executive Committee. The following Councillors are the members of the Executive Committee of KwaDukuza Municipality.

2021-2026 TERM OF OFFICE (1ST JULY 2023 TO 30 JUNE 2024)

EXECUTIVE COMMITTEE

Committee of Council	Names of Councillors	Planned Exco meetings	Exco Meetings Attended
EXECUTIVE COMMITTEE	Cllr OL Nhaca VACANT	13	12 (08/05/2024-Leave Of Absence)
	Cllr SL Cele	13	11 (19/09/2023-Absent 29/02/2024-Leave
	Cllr NC Mdletshe	13	10 (26/07/2023-Council Business (17/01/2024-Apology) (29/02/2024-Leave of Absence)
	Cllr DH Mthembu	13	13
	Cllr MM Sibisi	13	09 (19/09/2023 -Absent 27/09/2023 -Absent 11/10/2023-Absent) (31/01/2024 – Leave)
	Cllr T Colley	13	13
	Cllr MM Mthiyane	13	11 (27/09/2023-Absent (29/02/2024-Absent)
	Cllr CM Ntleko	13	09 (26/07/2023-Leave (27/09/2023-Absent) (25/10/2003-Absent) (08/11/2023-Leave)
	Cllr N Sewraj	13	11 (08/11/2023 – Leave) (31/01/2024-Apology)

Appendix C: Third Tier Administrative Structure



Appendix D: Functions of the Municipality

KwaDukuza Municipality is one of the Local Municipalities within the family of Ilembe District Municipality. As a Local Authority, KwaDukuza is responsible, in terms of the Constitution of the Republic of South Africa, 1996 - Schedule 4: Functional areas, Part B for,

Air pollution
Building regulations
Childcare facilities
Electricity and gas reticulation
Firefighting services
Local tourism
Municipal planning
Stormwater management systems in built-up areas
Trading regulations

The Municipality is also responsible for the following Schedule 5 Part B functions,

Beaches and amusement facilities
Billboards and the display of advertisements in public places
Cemeteries, funeral parlours, and crematoria
Cleansing
Control of public nuisances
Control of undertakings that sell liquor to the public
Facilities for the accommodation, care, and burial of animals
Fencing and fences
Licensing of dogs
Licensing & control of undertakings that sell food to public
Local amenities
Local sport facilities
Markets
Municipal abattoirs
Municipal parks and recreation
Municipal roads
Noise pollution
Pounds
Public places
Refuse removal, refuse dumps and solid waste disposal
Street trading
Street lighting
Traffic and parking

KwaDukuza Municipality is not responsible for the provision of water and sanitation as it is the competency of iLembe District Municipality.

Appendix E: Ward Reporting

Ward Committee Functionality Indicators

Indicator	Minimum Requirement	Evidence Required
Number of ward committee meetings held	One meeting per month	Minutes and attendance register
Number of ward committee meetings chaired by Ward Councillor i.t.o Sec 73 of the Municipal Structures Act;	One meeting per month	Minutes and attendance Register
Percentage attendance by ward committee members	50% + 1	Attendance register
Number of community feedback meetings held	One per quarter	Minutes / Report and attendance register
Percentage of reports submitted by ward committee members	100% submission of reports per month	Ward committee members' reports
Submission of ward reports on planned activities	One report per quarter	Ward report by ward councillor

Appendix F: Ward Information

Last functionality results received from COGTA: 2023/24 FINANCIAL YEAR

TOTAL NO OF WARDS	NO OF FUNCTIONAL WARD COMMITTEES	% OF FUNCTIONAL WARD COMMITTEES	FUNCTIONAL WARD COMMITTEES	NO OF NON-FUNCTIONAL WARD COMMITTEES	% OF NON-FUNCTIONAL WARD COMMITTEES
30	19	63%	1, 2, 5,8,9,10,11, 13,15,16, 19, 20, 24, 25, 26, 27, 28, 29 and 30.	11	37%

Appendix G: Reccomendations of the Municipal Audit Committee

- **Consequence Management –** The municipality has developed a policy and framework for consequence management, and as such must use this policy to enforce a culture of accountability in the municipality.
- **Compliance and risk Management –** The municipality has dedicated and resourced compliance and risk management function. The process must be utilised by the municipality and Accounting Officer must address non-adherences with management.
- **UIFW Expenditure –** Council must continue to investigate the UIFW expenditure and recommendations must be implemented, and action is to be taken against those found to be responsible (including recovery where possible).
- **Vacancies –** Council must fast track the filling of vacancies especially for critical positions including, Internal auditors.
- **Audit Findings –** Council and management should prioritise the implementation of audit recommendations by IA and the AG, to improve systems and promote a clean administration. The following material matters be prioritised:
  - **Security tender –** follow up on guidance from Cogta/Treasury and AG regarding the procurement processes and engage the Auditor General's office.
  - **Panel of contractors –** fast track the investigation in respect of findings relating to possible collusion by bidders and Council to consider recommendations.
- **Electricity losses –** Council and management should urgently intensify strategies to curb electricity losses. There must be ongoing monitoring and evaluation of strategies implemented to ensure effectiveness.
- **Disaster Management Grants –** matters raised by the AG and Internal Audit in relation to Disaster Management/ Recovery grants must be urgently addressed by management and these action plans must be a standing agenda item in MANCO, EXCO and relevant Portfolio committees.
- **Performance Management –** Council must implement interventions to improve Service delivery and Public participation.

Appendix H: Long term contracts & public private partnership

LONG TERM TENDER AWARDS REGISTER

2023/2024

TENDER NO	DESCRIPTION	CLOSING DATE	AWARD DATE	SUCCESSFUL BIDDER	PREFERENTIAL POINTS	AMOUNT IN RANDS	REASON FOR AWARD	DEPARTMENT
MN 240/2022	Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Substations, Mini-Substations And Associated Equipment During And After Normal Working Hours For A Period Of Three (3) Years	03/02/2023	04/08/2023	Imbawula Technical Services, Capital Power Projects (Pty) Ltd, Gubhuza 3 Trading	100 87 85	Rates	They Have Scored The Highest Number Of Evaluation Points	Electrical Engineering Services
MN 117/2022	Panel Of Up To Three Contractors For Testing, Fault Locating, Cable Identification And Very Low Frequency (Pressure) Testing Of Low (Lv) And Medium (Mv) Voltage Cables During Normal And After Normal Working Hours For A Period Of Three (3) Years	03/02/2023	04/08/2023	Ijubane Investments (Pty) Ltd	85	Rates	Appeal Upheld	Electrical Engineering Services
MN 199/2021	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty Six Months: Zone 1 (Ward 1,3,25,27)	09/02/2023	11/08/2023	Siyakhula Trading		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 220/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty Six Months: Zone 14 (Ward 18)	09/02/2023	11/08/2023	D.T Owami Investments		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 222/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty Six Months: Zone 15.3 (Ward 19)	09/02/2023	11/08/2023	Njomco Enterpise (Pty) Ltd		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 224/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty Six Months: Zone 16.2 (Ward 22)	09/02/2023	11/08/2023	Usiko Holdings (Pty) Ltd		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 226/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty Six Months: Zone 6 (Ward 10)	09/02/2023	11/08/2023	Mbuyazi Partners		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 227/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty Six Months: Zone 10 (Ward 14 & 24)	09/02/2023	11/08/2023	Zama Zama Konke Trading And Projects		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 228/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty Six Months: Zone 11(Ward 15)	09/02/2023	11/08/2023	Zama Zama Engineering		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services

Appendix H: Long term contracts & public private partnership ...continued

LONG TERM TENDER AWARDS REGISTER ...continued

2023/2024 ...continued

TENDER NO	DESCRIPTION	CLOSING DATE	AWARD DATE	SUCCESSFUL BIDDER	PREFERENTIAL POINTS	AMOUNT IN RANDS	REASON FOR AWARD	DEPARTMENT
MN 214/2022	Establishment Of A Panel Of Contractors (Grades 1-3) For Rehabilitation And Creating Of New Municipal Public Infrastructure Within Kwadukuza Municipality	24/01/2023	11/08/2023	Nhlosimphiwe Trading Pty Ltd Imihla Construction And Trading Danasa Holdings Pty Ltd Zipvila Holdings Pty Ltd Insika Yesizwe Holdings Mvelase Intel Pty Ltd African Compass Trading 746 Siyaphambili Chem Pty Ltd Immita Holdings Pty Ltd Dinabantu Investors Pty Ltd Onombutho Pty Ltd Amanzini Trading Siza Sandla Pty Ltd Bandezi Development Services Mfuyi Electrical And Civil Work Vezisipho Pty Ltd Mbuyazi Partners Pty Ltd Future Valdo Projects Pty Ltd Khulekwayo Group Skhothemlo Construction & Trading Mabhodla Civils Construction & Plant Hire Njomiso Boerdery Gabhise Entrepreneurs Pty Ltd Umrph Entrepreneurs Pty Ltd Ntandoyakhe Projects Pty Ltd Limvelo Projects Masthwalane Trading Pty Ltd		Rates	They Have Scored The Highest Number Of Evaluation Points	Civil Engineering Services
MN 216/2022	Establishment For The Panel For Contractors (Grade 7-9) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years			Litha Africa (Pty) Ltd Jamjo Civils Sibaya Civils Thelbridge Enterprise		Rates	Appeal Upheld	Civil Engineering Services
MN 44/2022	Panel Of Contractors For Pothole Patches 3 Years		21/08/2023	Samnotho Havilah Commercial Projects Future Valdo Projects Gxabashe Trading		Rates	Appeal Upheld	Civil Engineering Services

Appendix H: Long term contracts & public private partnership *...continued*

LONG TERM TENDER AWARDS REGISTER *...continued*

2023/2024 *...continued*

TENDER NO	DESCRIPTION	CLOSING DATE	AWARD DATE	SUCCESSFUL BIDDER	PREFERENTIAL POINTS	AMOUNT IN RANDS	REASON FOR AWARD	DEPARTMENT
MN 215/2022	Establishment For The Panel For Contractors (Grade 4-6) For Rehabilitation And New Municipal Public Infrastructure For A Period Of Three (3) Years		21/08/2023	Kb Level Construction North Coast General Suppliers Flaxen Lake Zondivila Trading Cc Thembekile Plumbing And Civils Mlombomvu Projects Cc Celsaw Consulting (Pty) Ltd Hambagashle		Rates	Appeal Upheld	Civil Engineering Services
MN 223/2022	THE CUTTING OF GRASS AND LITTER PICKING WITHIN THE ROAD RESERVES FOR A PERIOD OF THIRTY-SIX MONTHS: Zone 16.1 (WARD 20, 23 And 28)	24/01/2023	21/08/2023	Mavali Makhuzeni Trading Enterprise		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 239/2022	Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Overhead Lines Infrastructure During And After Normal Working Hours For A Period Of Three (3) Years	08/02/2023	11/08/2023	Capital Power Projects Yebo Ys Projects Cc Worth Kings Trading Electric Instrument		Rates	They Have Scored The Highest Number Of Evaluation Points	Electrical Engineering Services
MN 02/2023	Supply And Delivery Of Traffic/ Social And Crime Prevention Uniforms/ Protective Gear For Kwadukuza Community Safety Officers For Three Years	14/06/2023	14/09/2023	Sparks And Ellis Pty Ltd	100	Rates	They Have Scored The Highest Number Of Evaluation Points	Community Safety Services
MN 240/2022	Panel Of Contractors For The Repairs, Maintenance And Refurbishment Of Kwadukuza Municipality Electrical Mv Substations, Mini-Substations And Associated Equipment During And After Normal Working Hours For A Period Of Three (3) Years	03/02/2023	01/09/2023	Ijubane Investments Imbawula Technical Services Worth Kings Trading Cc T/A Xxx Electrical Yebo Ys Projects Cc Capital Power Projects Gubhuza 3 Trading			They Have Scored The Highest Number Of Evaluation Points	Electrical Engineering Services

Appendix H: Long term contracts & public private partnership ...continued

LONG TERM TENDER AWARDS REGISTER ...continued

2023/2024 ...continued

TENDER NO	DESCRIPTION	CLOSING DATE	AWARD DATE	SUCCESSFUL BIDDER	PREFERENTIAL POINTS	AMOUNT IN RANDS	REASON FOR AWARD	DEPARTMENT
MN 229/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 12.2	09/02/2023	20/10/2023	Dukuza Tree Felling	100	Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
TAC 095	Procurement Of Office Automation/Printing Solutions Through The Participation In The Transversal Contract Rt3-2022: Supply, Delivery, Installation, Commissioning And Maintenance Of Office Automation Solutions To The State For The Period Of 01 April 2022 -31 March 2026.	02/06/2023	27/10/2023	Motswako Office Solutions (Pty) Ltd			NATIONAL TRESURY TRANSVERSAL CONTRACT	Corporate Services
MN 247/2022	Call For Proposals: Appointment Of Panel Of Service Providers: Travel Agency For A Three-Year Period		24/11/2023	City Of Choice Travels		Rates	They Have Scored The Highest Number Of Evaluation Points	Corporate Services
MN 09/2023	Lease Of Sanitary Bins And Regular Collection For Disposal For A Period Of Three Years	29/09/2023	24/11/2023	Hankai Pest Control And Trading		717 600,00	THEY HAVE SCORED THE HIGHEST NUMBER OF EVALUATION POINTS	Corporate Services
MN 230/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 12.3	09/02/2023	24/11/2023	Demi Dumalang Maintenance		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 248/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 7.1 (Ward 11)	09/02/2023	24/11/2023	Sakhona Vilakazi Construction		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 225/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 5 (Ward 7, 8 & 9)	09/02/2023	24/11/2023	Bigmow Garden Maintenance		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services

Appendix H: Long term contracts & public private partnership *...continued*

LONG TERM TENDER AWARDS REGISTER *...continued*

2023/2024 *...continued*

TENDER NO	DESCRIPTION	CLOSING DATE	AWARD DATE	SUCCESSFUL BIDDER	PREFERENTIAL POINTS	AMOUNT IN RANDS	REASON FOR AWARD	DEPARTMENT
MN 231/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 13.2 (Ward 17)	09/02/2023	24/11/2023	Masugay Civil Projects		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 218/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 3 (Ward 4, 6 & 21)	09/02/2023	24/11/2023	Njanduzwe Trading		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 219/2022	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 7.2 (Ward 11)			Ingudle Construction And Maintenance		Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 77/2023	Appointment Of A Qualified And Competent Service Provider To Undertake The Kwadukuza Municipality Data Cleansing For A Three-Year Period - Stage 2 Evaluation			Sekela Xabiso Ca Inc		6 555 328,00	They Have Scored The Highest Number Of Evaluation Points	Corporate Governance Services
MN 250/2023	Appointment Of Panel Of Service Providers To Supply School Uniforms And Shoes For A Period Of Three (3) Years Be Awarded To	12/10/2023	18/12/2023	Indalo Yesizwe Holdings (Pty) Ltd		Rates	They Have Scored The Highest Number Of Evaluation Points	Economic Development And Planning Services
MN 38/2023	Panel Of Consultants For Traffic Engineers For A Period Of Three	02/06/2023	26/01/2023	Smec South Africa, Nyeleti Consulting Pink Africa Consulting Zutari		Rates	They Have Scored The Highest Number Of Evaluation Points	Economic Development And Planning Services
MN 27/2023	Supply And Delivery Of Protective Clothing For A Period Of Three	11/05/2023	09/02/2024	Kwalanga Safety Indalo Yesizwe Siyaphambili Chem Pty Ltd Kayosi Trading				

Appendix H: Long term contracts & public private partnership ...continued

LONG TERM TENDER AWARDS REGISTER ...continued

2023/2024 ...continued

TENDER NO	DESCRIPTION	CLOSING DATE	AWARD DATE	SUCCESSFUL BIDDER	PREFERENTIAL POINTS	AMOUNT IN RANDS	REASON FOR AWARD	DEPARTMENT
MN 87/2023	Supply And Delivery Of Medium And Low Voltage Electrical Cables And Associated Equipments For A Period Of Three (3) Years	05/10/2023	09/02/2024	Ufg Electrical & Lighting Maboneng Electrical Distributors Pty Ltd Shantis Electrical Pty Ltd Gubhuza3 Trading Pty Ltd Capital Power Projects Pty Ltd Yebo Ys Projects Smart Switch Distributors Pty Ltd			They Have Scored The Highest Number Of Evaluation Points	Economic Development And Planning Services
MN 01/2023	Provision Of Outdoor Advertising Freestanding Litter Bins For The Collection Of Refuse To Be Placed On Council Property Within The Boundaries Of Kwadukuza With Side Panels To Be Used For Commercial Advertising For A Three (3) Year Period	11/09/2023	19/03/2024	Outdoor Network (Pty) Ltd	100	Rates	They Have Scored The Highest Number Of Evaluation Points	Economic Development And Planning Services
MN 22/2022	Establishment Of A Prequalified List Of Professional Service Providers To Provide Built Environment And Related Services For A Period Of Three (3) Years, As And When Needed.	30/01/2023	18/03/2024	Mzansi Africa Civils Nexor 312 (Pty) Ltd Btmn Engineers (Pty)Ltd Eyethu Engineers (Pty) Ltd Siwa Consulting Engineers Gibb (Pty) Ltd Urban Ru (Pty) Ltd Bumbano Group (Pty) Ltd Likhanyile Consulting Engineers Delca Systems (Pty) Ltd Smec South Africa (Pty) Ltd Nyeleti Consulting (Pty) Ltd Sivest Sa (Pty) Ltd Ngeja Consulting Engineers		Rates	They Have Scored The Highest Number Of Evaluation Points	Economic Development And Planning Services
MN 88 / 2023	Supply And Delivery Of Street Lights Luminaires And Associated Equipments For A Period Of Three (3) Years	05/10/2023	15/04/2024	13-Smart Switch Distributors 14-Nmr Electrical 2-Ijubane Investment (Pty) Ltd 9-Capital Power Projects 8-Yebo Yes Project 17-Worth Kings Trading Cc-T/A Xxx Electrical 10-Wenzani Electrical Services				Electrical Engineering Services

Appendix H: Long term contracts & public private partnership *...continued*

LONG TERM TENDER AWARDS REGISTER *...continued*

2023/2024 *...continued*

TENDER NO	DESCRIPTION	CLOSING DATE	AWARD DATE	SUCCESSFUL BIDDER	PREFERENTIAL POINTS	AMOUNT IN RANDS	REASON FOR AWARD	DEPARTMENT
MN 20/2024	Supply And Delivery Of Laptops And Peripherals To The Kwadukuza Municipality As Per The Sita Transversal Agreement: Rfb 740-2020	N/A	25/04/2024	Agape Harvest Enterprises			TRANSVERSAL CONTRACT	Corporate Services
MN 28/2023	Panel Of Contractors For The Supply And Fitment Of Batteries &Tyres For A Period Of 3 Years	06/02/2024	26/04/2024	Endless Day Trading T/A Tyre Solution Seelans Tyre Sizabantu Motor Spares Sugar Coast Motors Cc			They Have Scored The Highest Number Of Evaluation Points	Civil Engineering Services
MN 336/2023	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 3 (Ward 4,6 And 21)	31/01/2024	07/06/2024	Atreb Trading	100	Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 335/2023	The Cutting Of Grass And Litter Picking Within The Road Reserves For A Period Of Thirty-Six Months: Zone 15.2 (Ward 19)	31/01/2024	07/06/2024	Ndonga Construction	100	Rates	They Have Scored The Highest Number Of Evaluation Points	Community Services
MN 256/2023	Panel Of Electrical Contractors For The Supply, Installation And Refurbishment Of Public Lighting For A Period Of Three (3) Years	28/02/2024	07/06/2024	Yebo Yes Projects Worth Kings Trading Wezan Electrical Ijubane Investments	100 98 96 95	Rates	They Have Scored The Highest Number Of Evaluation Points	Electrical Engineering Services
MN 36/2023	Panel Of Consultants For Town Planners For A Period Of Three (3)Years	02/06/2023	14/06/2024	Ubuhlebuse Projects The Markewicz Redman Partnership Inkasa Development Planning Consultants Cc Isibuko Development Planners Sivest, Nexor 312 (Pty) Ltd	10 98 97 96 95 94	Rates	They Have Scored The Highest Number Of Evaluation Points	Economic Development And Planning Services
MN 37/2023	Panel Of Consultants For A Period Of Three Years – Panel Of Environmentalists	02/06/2023	14/06/2024	Sat Environmental Consultants (Pty) Ltd Sivest Sa (Pty) Ltd Earth Free Environmental Consultancy Wallace And Greenand Hanslab (Pty) Ltd Mondli Mthembu Consulting Services Asande Projects (Pty) Ltd	100 98 97 96 96 95 95	Rates	They Have Scored The Highest Number Of Evaluation Points	Economic Development And Planning Services
TOTAL						**7 272 928,00**		

Appendix I: Service Provider Performance Assessment Schedule

The monitoring of the service provider performance is ensured through the signing of the Service Level Agreement. It is currently being done by user department levels. The end user department is providing monthly reports to the Portfolio Committee. Service providers who fail to perform are reported to SCM and the necessary action is taken including the termination of the contract or cancellation of an order. The following are the service providers engaged in each business unit during the **2023/2024** financial year.

Assessment Key	
Good (G)	The service has been provided at acceptable standards and within the time frames stipulated in the SLA/Contract
Satisfactory (S)	The service has been provided at acceptable standards and outside of the timeframes stipulated in the SLA/Contract
Poor (P)	The service has been provided below acceptable standards

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
OFFICE OF THE MUNICIPAL MANAGER – LEGAL SECTION											
MN 90/2022	Cebisa Attorney's	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Dwarika, Naidoo & Company	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Gosai & Company Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Harkoo, Brijlal & Reddy Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	HSG Attorneys	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Hughes Madondo Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Jay Pundit & Company	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Joselyn Moodley t/a Vani Moodley	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	M L Mateme Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Mohale Incorporated	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Morgan Pillay, Reddy & Co.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Naidoo Maharaj Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Ndlovu de Villiers Attorneys	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
OFFICE OF THE MUNICIPAL MANAGER – LEGAL SECTION *...continued*											
MN 90/2022	Nompumelelo Hadebe Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	PC Andrews Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Phumlani Ngubane & associates	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Reggie Gopal Attorneys	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	SD Moloi And Associates Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Shepstone And Wylie Attorneys	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Vathers Attorneys	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Veronica Singh & Associates	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Z M Zuma & Co Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
MN 90/2022	Zuma & Partners Inc.	27 Feb 2023	Provision of Legal Services	Undetermined, as and when required	N/A	N/A	N/A	N/A	X		
OFFICE OF THE MUNICIPAL MANAGER – COMMUNICATIONS											
MN 162/2022	Madampi Media (Pty) Ltd	19/05/2023	N/A	R 6, 245 162.00	N/A	N/A	N/A	N/A	X		
MN 162/2022	Sivubela	19/05/2023	N/A		N/A	N/A	N/A	N/A	X		
COMMUNITY SAFETY											
	KZN Sharks Board	01/07/2021	Provision of shark's net and drumlines at KwaDukuza beaches	R5 097 700.92	R4 529 580.00	R4 359 041.50	R5 097 700.92	R5 042 291.13	X		
MN 105/2021	Pro Secure (Pty) Ltd	01/04/2023	Provision of security service	N/A	R14 902 544.00 (Electrical) N/A (Community Safety)	R13 284 473.72 (Electrical) R48 430 107.52 (Community Safety)	R13 692 376.00 (Electrical) N/A (Community Safety)	R12 762 572.83 (Electrical) R51 258 746.46 (Community Safety)	X		
MN 56/2023	Fidelity Cash Solutions (Pty) Ltd	13/12/2023	Provision of cash-in- transit services	R1 642 959.00	N/A	R469 322.24	N/A	R512 577.52	X		
MN 02/2023	Sparks & Ellis (Pty) Ltd	14/11/2023	Supply and Delivery of Traffic/ Social Crime Fire and Emergency Services uniforms/ PT gear & protective clothing for three (3) years	N/A	N/A	N/A	N/A	R99 796.92			

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
COMMUNITY SAFETY *...continued*											
MN 65/2023	FG Uniforms cc	23/01/2024	Supply and Delivery of Fire and Emergency Services uniforms/ PT gear & protective clothing for three (3) years	N/A	N/A	R62 394.30	N/A	R214 400.39	X		
MN 65/2023	3D Sensation Trading (Pty) Ltd	23/01/2024	Supply and Delivery of Fire and Emergency Services uniforms/ PT gear & protective clothing for three (3) years	N/A	N/A	R1 926 320.66	N/A	R1 671 837.58	X		
MN 65/2023	Vanguard Fire and Safety Inland (Pty) Ltd	23/01/2024	Supply and Delivery of Fire and Emergency Services uniforms/ PT gear & protective clothing for three (3) years	N/A	N/A	N/A	N/A	R313 864.34	X		
MN 262/2019	Sundari Investments CC	06/09/2021	Supply and delivery of goods for disaster management unit for a period of 3 years	N/A	N/A	R3 021 582.90	N/A	R2 786 679.88	X		
MN 147/2021	Rural Metro Emergency Management Services (Pty) Ltd	18/11/2022	Supply and delivery of specialised fleet (Fire trucks) for a period of 3 years	R19 944 834.00	N/A	R4 829 994.25	N/A	R9 899 193.48	X		
-	Total Client Services Limited	17 January 2014 Currently on a month-to- month contract	Provision of Services – Software & Product License, Product Maintenance, Client Support, Telephonic Support, Remote Support & Diagnostics, On-Site Support, Consultancy and Other Related Services.	N/A	R347 759.88	R229 693.26	R365 146.80	R182 573.40	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
FINANCE BUSINESS UNIT											
MN 187/2021	Revenue and utility management solutions (pty) ltd	2022/08/01	Supply, installation and management of an indigent software system and the audit of the indigent data base on an ad hoc basis for a period of 3 years	Rate based contract as per appointment letter	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	X		
MN 186/2021	Insidedata north (pty) ltd	2022/11/09	Bulk printing and mailing of monthly statements and ad hoc notices for a period of three years	R1,149,126.00 and rates based as per appointment letter	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	X		
MN 188/2021	Contour Technology (Pty) Ltd	2022/10/01	Supply, Installation And Management Of An STS Compliant Prepayment Electricity Vending System For A Period Of Three Years	R 9, 999, 999.00 And Rates Based As Per Appointment Letter	Work Completed Monthly As Of Scope Of Work In Terms Of Contract	Work Completed Monthly As Of Scope Of Work In Terms Of Contract	Work Completed Monthly As Of Scope Of Work In Terms Of Contract	Work Completed Monthly As Of Scope Of Work In Terms Of Contract	X		
MN 92/2022	Payat Electronic Payment Processing Services	2023/02/01	Receipting Of Payments Done On Behalf Of The Municipality Monthly.	Rate based contract as per appointment letter	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	Work completed monthly as of scope of work in terms of contract	X		
MN200/2022	Serenity Financial Services	01 October 2023	Short Term Insurance	R5 865 257	N/A	The Service Provider provides short term insurance – no actual value can be attached to the contact	N/A	The Service Provider provides short term insurance – no actual value can be attached to the contact	X		
MN 158/2020	Mega roads and civils pty ltd	03 December 2021	Supply and delivery of protective clothing for period of three years	Rate based contract as per appointment letter	N/A	N/A	N/A	N/A	X		
MN 158/2024	Siza Sandla Pty Ltd	24 April 2023	Supply And Delivery Of Toilet Paper For A Period Of Three Years	Rate Based Contract As Per Appointment Letter	N/A	N/A	N/A	N/A	X		
MN 153/2024	Rekabal Pty Ltd	29 May 2023	Supply And Delivery Of Printing Paper For A Period Of Three Years	Rate Based Contract As Per Appointment Letter	N/A	N/A	N/A	N/A	X		
MN 27/2023	Siyaphambili Chem Pty Ltd	09 April 2024	Supply And Delivery Of Protective Clothing For Period Of Three Years	Rate Based Contract As Per Appointment Letter	N/A	N/A	N/A	N/A		X	
MN 139/20219	BPG Mass Appraisals Ltd Pty	20 March 2020	Valuating Of Property Within Kwadukuza Boundaries And Maintaining Of Valuation Roll	As Per Appointment Letter	Monthly As Of Scope Of Work In Terms Of Contract	Monthly As Of Scope Of Work In Terms Of Contract	Monthly As Of Scope Of Work In Terms Of Contract	Monthly As Of Scope Of Work In Terms Of Contract	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
ECONOMIC DEVELOPMENT PLANNING AND HUMAN SETTLEMENTS											
MN19/2021	Iyer cc Consortium	10 November 2021	KwaDukuza Ease of Doing Business Systems and Tools Project – digitalization of development applications processes	R15 246 712.65	R7 605862.75 (Inclusive VAT)	R7 605862.75 (Inclusive VAT)	R2 461 162.85 (Inclusive VAT)	R2 461 162.85 (Inclusive VAT)	X		
MN 52/2023	Goshen Enterprise Hub (Pty) Ltd	07/08/2023	Supply and delivery of goods for LED Start Up programme	R810 344.87 (Inclusive VAT)	N/A	N/A	N/A	R810 344.87 (Inclusive VAT)	X		
MN 52/2023	Hlomuka Suppliers & Trading (Pty) Ltd	07/08/2023	Supply and delivery of goods for LED Start Up programme	R 26 300.00 (Inclusive VAT)	N/A	N/A	N/A	R26 300.00 (Inclusive VAT)	X		
MN 52/2023	Indalo Yesizwe Holdings	07/08/2023	Supply and delivery of goods for LED Start Up programme	R 99 808.55 (Inclusive VAT)	N/A	N/A	N/A	R 99 808.55 (Inclusive VAT)	X		
MN 52/2023	Unlimited ABC Trading & Projects (Pty) Ltd	07/08/2023	Supply and delivery of goods for LED Start Up programme	R533 002.00	N/A	N/A	N/A	R533 002.00 (Inclusive VAT)	X		
MN 52/2023	Khulanimathenjwa Trading (Pty) Ltd	07/08/2023	Supply and delivery of goods for LED Start Up programme	R 24 840.00 (Inclusive VAT	N/A	N/A	N/A	R 24 840.00 (Inclusive VAT)		X	
MN211/2019	Masakhe Media (Pty) Ltd	01/05/2021	Streetlamp Pole Advertising	R 4 111 020.00	R1 366 200	R 2 298 550.82	R1 502 820	R 2 409 481.97		X	
MN127/2020	Primedia Outdoor	01/01/2022	Billboards	R1 038 323.39	R326 370.00	R326 370.00	R345 724.50	R345 724.50	X		
MN127/2020	Outdoor Network	01/04/2022	Billboards	R 2 430 596.43	R771 006.00	R771 006.00	R809 556.30	R809 556.30	X		
MN71/2022	Primedia Outdoor	01/03/2023	Ad Lights- (Street Name Signs)	R579 340.56	-	-	R183 773.52	R183 773.52	X		
MN250/2023	Indalo Yesizwe Holdings	22/01/2024	Supply of School uniforms and shoes for a period of 3 years	R 855 241.40	600	600	600 uniforms	535		X	
MN251/2023	Bargain Uniforms	23/11/2023	"Appointment of panel of service providers to supply sportwear and sports equipment for a period of twelve months.	R933 788,50	Contract was for 2023/24 FY	N/A	Goods are requested as and when required	N/A		X	

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
COMMUNITY SERVICES AND PUBLIC AMENITIES											
MN 227/2022	ZamaZama Konke trading	10 /10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R4 107 395.50	R4 107 395.50	R2 846 249.59	R2 846 249.59	X		
MN225/2022	Bigmow garden services	09/02/2024	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R2 333 577.56	R2 333 577.56	R2 222 093.10	R2 222 093.10	X		
MN 226/2022	Mbuyazi partners	10/10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 976 827.81	R1 976 827.81	R2 272 437.32	R2 272 437.32	X		
MN 182/2019	BNE general trading	17/05/2021	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 495 547.08	R1 495 547.08	R1 547 003.04	R1 547 003.04	X		
MN 219/2022	Ingudle construction & main.	04/01/2024	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 463 445.27	R1 463 445.27	R1 759 853.57	R1 759 853.57	X		
MN 183/2019	Atreb trading	01 /06/2021	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 457 333.04	R1 457 333.04	R1 716 071.03	R1 716 071.03	X		
MN 221/2022	Roadlogic civils	10/10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R2 014 197.83	R2 014 197.83	R2 153 404.80	R2 153 404.80	X		
MN 185/2019	Ukuza kwendoda constr.	19/05/2020	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R2 042 118.49	R2 042 118.49	R474 570.19	R474 570.19	X		
MN 124/ 2020	TJDK Trading	10/01/2022	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R2 211 028.58	R2 211 028.58	R2 115 901.23	R2 115 901.23	X		
MN 229/2022	Dukuza tree felling & gen.	28/11/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 133 313.28	R1 133 313.28	R1 270 734.05	R1 270 734.05	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
COMMUNITY SERVICES AND PUBLIC AMENITIES *...continued*											
MN 190/2019	Plants unlimited	14/12/2020	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R737 749.42	R737 749.42	R424 713.45	R424 713.45	X		
MN 224/2022	Usiko Holding	20/11/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 508 634.51	R1 508 634.51	R1 339 440.00	R1 136 607.69	X		
MN 222/2022	Njomco foods	10/10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 268 150.42	R1 268 150.42	R1 132 445.78	R1 132 445.78	X		
MN 223/2022	Mavali makhuzeni	10/10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 188 415.22	R1 188 415.22	R1 281 280.80	R1 294 606.51	X		
MN 149/2018	Sinethemba	25/08/2020	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 394 755.58	R1 394 755.68	R366 341.72	R366 341.72	X		
MN 123/2020	Bongs garden services	10/01/2022	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 482 700.15	R1 482 700.15	R1 444 236.66	R1 444 236.66	X		
MN 218/2022	Njanduzwe trading	18/03/2024	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R3 467 595.72	R3 467 595.72	R2 723 593.52	R2 723 593.52	X		
MN 119/2020	Nhlongoti	10/01/2022	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R834 681.79	R834 681.79	R849 490.88	R849 490.88	X		
MN 159/2020	Nang-u-Mzamo	10/01/2022	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R950 234.68	R950 234.68	R994 983.50	R998 498.74	X		
MN120/2020	Hand on Hand trading	10/01/2022	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 088 598.52	R1 088 598.52	R1 035 915.00	R1 035 915.00	X		
MN 121/2020	Skadie trading	10/01/2022	Grass cutting	Service provided as and when required in line with the Service Level Agreement	R1 047 569.22	R1 047 569.22	R1 060 316.69	R1 060 316.69	X		
MN 189/2019	Clavic Investments	07/06/2021	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	R1 223 821.50	R1 223 821.50	R1 598 078.87	R1 598 078.87	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
COMMUNITY SERVICES AND PUBLIC AMENITIES *...continued*											
MN 146/2018	Ndonga Contractors	01/06/2021	Grass cutting	Service provided as and when required in line with the Service Level Agreement	R1 298 438.62	R1 298 438.62	R1 251 853.92	R1 251 853.92	X		
MN 228/2022	Zama Zama Engineering	10/10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	n/a	n/a	R1 382 623.29	R1 382 623.29	X		
MN 199/2021	Siyakhula Trading & Projects	10/10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	n/a	n/a	R1 717 740.00	R1 768 991.29	X		
MN 220/2022	DT Owami Investments	10/10/2023	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	n/a	n/a	R932 956.77	R932 956.77	X		
MN 230/2022	Demi Dumalang Manit. Services	09/02/2024	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	n/a	n/a	R426 682.80	R426 682.80	X		
MN 231/2022	Masugay Civil T/A Nyanga Contractors	03/04/2024	Grass Cutting	Service provided as and when required in line with the Service Level Agreement	n/a	n/a	R143 997.06	R143 997.06	X		
MN 244/2023	Ntandoyakhe Projects	01/02/2024	Contract no MN 244/2023: the upgrade of Driefontein Sportsfield in Ward 21, the renewal of Stanger Manor Sportsfield in Ward 17 and the renewal of Glenhills Sportsfield in ward 13	R2 296 563.15	n/a	n/a	R2 296 563.15	R1 752 884.57			X
MN 91/2022	Engineered Thermal Systems	21. 11. 2022	Upgrade or Modifications to the KwaDukuza Crematorium to comply with the conditions of the Atmospheric Emission License issued for the facility	R15 996 285.00	R15 996 285.00	R14 806 343.10	Servicing of the cremators	Servicing of the cremators	X		
MN 233/2022	Rambros Funeral Services	18.05.2023	Provision of Indigent and Pauper burial services	N/A	New Contracts	New Contracts	N/A	N/A	X		
MN294/2023	African Compass Trading 746 CC	7.05.2024	Rehabilitation of the access road to Vlakspruit cemetery	R1 540 498.31	New Contract	New Contract	TBC	TBC	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
COMMUNITY SERVICES AND PUBLIC AMENITIES *...continued*											
MN 144/2022	Zama Zama Engineering cc.	02/11/2022	Manufacture, supply, and delivery of 8 cubic meters and 14 cubic meters Bulk	R500 000.00	New Contracts	New Contracts	R500 000.00	R 484 000.00	X		
MN 116/2022	Inakonke Trading (Pty) Ltd	04/11/2022	Establishment of KDM buyback Centre at Ntshawini cluster.	R2000 000.00	New Contracts	New Contracts	R2000 000.00	R1 976 556.05		X	
MN 267/2023	Zondivila Trading cc	14/06/2024	Upgrade of Ballito taxi rank	R 5 607 251.08	New Contract	New Contract	R5 607 251.08	TBC		X	
MN 268/2023	Edge To Edge 1154cc	03/06/2024	Refurbishment of KwaDukuza taxi rank	R 17 946 577,13	New Contract	New Contract	R17 946 577.13	TBC	X		
MN 92/2022	Ijubane Investments	18/12/2023	Nonoti Beach Node upgrade – MV Network Ward 3	R 2 754 784.75	n/a	n/a	R2 754 784.75	R2 754 784.75	X		
MN 79/2021	Future Valdo Projects Pty (Ltd)	22/09/2023	The Rehabilitation of the Ablution Facilities at Chaka's Cove Main Beach in Ward 06	R 213 712.55	n/a	n/a	R 172 564.60	R 172 564.60	X		
MN 56/2020	Shakti Plant and Civils cc	23/10/2023	Thompsons Bay Beach Reinstatement – Timber Staircase in Ward 6	R 1 124 473.29	n/a	n/a	R 986 380.08	R 986 380.08	X		
MN 88/2020	Ukhozi Distributors	01/10/2022	Nonoti Beach Node Development Phase 1	R 8 285 753.41	n/a	n/a	R8 285 753.41	R8 132 164.22	X		
MN 79/2018	Nzuza Inn Projects (PTY) LTD	22/09/2023	The Rehabilitation of Hawkins Bay Stairwell, Ballito	R 118 593.75	n/a	n/a	R 118 593.75	R 118 562.50	X		
MN 79/2018	Nzuza Inn Projects (PTY) LTD	22/09/2023	The Rehabilitation of Salmon Bay Promenade in Ballito	R 665 743.79	n/a	n/a	R 665 743.79	R 665 689.08	X		
MN 79/2018	Edge to Edge 1154 CC	22/09/2023	The Rehabilitation of Clarke Bay Amphitheater	R 4 542 898.18	n/a	n/a	R4 542 898.12	R4 542 895.08	X		
MN 79/2018	Road Logic (PTY) LTD	22/09/2023	The Rehabilitation of Ballito Promenade Phase 2	R 2 020 728.65	n/a	n/a	R2 020 728.65	R2 020 648.39	X		
CQ 3577/10	Nhlathumba Trading (PTY) LTD	14/02/2024	Granny's Pool Sewer Repairs	R 107 184.00	n/a	n/a	R107 184.00	R107 184.00	X		
MN 79/2021	Somadi Trading (Pty) Ltd	19/09/2023	Black Rock Beach Node Maintenance: Ablution Building, Car Park, Stormwater Infrastructure, Sewer Infrastructure, and Recreational Areas.	R 2 352 975.90	n/a	n/a	R2 352 975.90	R2 304 844.31	X		
MN 79/2021	Nang-U-Mzamo Retailers	19/09/2023	Tinley Manor Phase 2	R 874 968.88	n/a	n/a	R874 968.88	R867 186.55	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CORPORATE SERVICES											
TAC 095	Motswako	01/11/2023	Supply, delivery, installation, commissioning and maintenance of office automation solutions	R1 200 000	N/A	N/A	Continuous Supply, delivery, installation, commissioning and maintenance of office automation solutions	Continuous Supply, delivery, installation, commissioning and maintenance of office automation solutions	X		
TAC011	Motswako	30/09/2019	Supply, delivery, installation, commissioning and maintenance of office automation solutions	R1 200 000	N/A	N/A	Continuous Supply, delivery, installation, commissioning and maintenance of office automation solutions	Continuous Supply, delivery, installation, commissioning and maintenance of office automation solutions	X		
MN 276/2023	Dolphin Coast Business Solutions cc	02/04/2024	Enterprise Content Management and Business Process Automation	R 1122630,00	N/A	N/A	Enterprise Content Management and Business Process Automation	Implementation Phase	X		
MN 34/2022	- REMAU OFFICE FURNITURE - CARS IN ACTION	19/05/2023	- Supply, Delivery And Installation Of Office Furniture For A Period Of Three (3) Years	R500 000.00	N/A	N/A	Supply, Delivery And Installation Of Office Furniture For A Period Of Three (3) Years	Supply, Delivery And Installation Of Office Furniture For A Period Of Three (3) Years	X		
MN 140/2020	EoH Mthombo (PTY) Ltd	1/7/2021	Network and Server Support	R2 372 095 - R104 993,85/ month	N/A	N/A	Network and Server Support Services for 36 months	Network and Server Support Services	X		
MN 132/2021	EoH Mthombo (PTY) Ltd	1/1/2023	SD Wan	R4 979 840,40	N/A	N/A	SD Wan Implementation and Services for 36 Months	90% completed, awaiting handover of 2 sites	X		
MN46/2022	Smart HR Solutions	24/02/2023	Risk Assessments	R324 659.00	N/A	N/A	On-going vetting of new appointments	On-going vetting of new staff appointments	X		
MN130/2022	Dr R.M. Pather	24/02/2023	Staff Medical Examination and Psychosocial assistance	R996 723.00	N/A	N/A	On-going in line with the SLA	On-going in line with the SLA	X		
	Uphembele PTY LTD	24/02/2023	Staff Medical Examination and Psychosocial assistance		N/A	N/A	On-going in line with the SLA	On-going in line with the SLA	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CORPORATE SERVICES *...continued*											
MN108/2021	SARYX Engineering Group PTY LTD	17/04/2023	Provision of training to Staff members	R 3 558 632.00	N/A	N/A	On-going in line with the SLA	On-going in line with the SLA	X		
	Caylin Firearms and Training PTY LTD	17/04/2023	Provision of training to Staff members		N/A	N/A	On-going in line with the SLA	On-going in line with the SLA	X		
MN 09/2023	Hankai Pest Control	02/05/2024	Lease of sanitary bins and regular collection for disposal for a period of three years	R250 000	N/A	N/A	Lease of sanitary bins and regular collection for disposal for a period of three years	Lease of sanitary bins and regular collection for disposal for a period of three years	X		
MN 247/2022	Global Travel	09/06/2023	Appointment of panel of service providers-travel agency for a three-year period	3090899.00	N/A	N/A	Appointment of panel of service providers-travel agency for a three-year period	Appointment of panel of service providers-travel agency for a three-year period	X		
	Travel with Flair	09/06/2023	Appointment of panel of service providers-travel agency for a three-year period	3090899.00	N/A	N/A	Appointment of panel of service providers-travel agency for a three-year period	Appointment of panel of service providers-travel agency for a three-year period	X		
	Adventure Travel	09/06/2023	Appointment of panel of service providers-travel agency for a three-year period	3090899.00	N/A	N/A	Appointment of panel of service providers-travel agency for a three-year period	Appointment of panel of service providers-travel agency for a three-year period	X		
	City of Choice	23/12/2023	Appointment of panel of service providers-travel agency for a three-year period	3090899.00	N/A	N/A	Appointment of panel of service providers-travel agency for a three-year period	Appointment of panel of service providers-travel agency for a three-year period	X		
MN 21/2023	Quality Web Designs	15/02/2024	Installation and Maintenance of Staff Time and Attendance Clocking System	714688.33	N/A	N/A	On-going in line with the SLA	On-going in line with the SLA	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING SERVICES AND PMU											
Kufanikiwa											
MN139/2022	Ukhozi Distributors	24/11/2022	Disaster Response Grant: 2022/23	R 6 086 956.52	R 6 086 956.52	R 6 086 956.52	N/A	N/A	X		
	Sqimtwana Construction	12/11/2022	Disaster Response Grant: 2022/23	R 347 826.00	R 347 826.00	R 347 826.00	N/A	N/A	X		
MN132/2018	Edge 2 Edge 1154cc	22/08/2022	Disaster Response Grant: 2022/23	R 421 304.10	R 421 304.10	R 421 304.10	N/A	N/A	X		
FDKL Consulting											
MN133/2022	Sihawusethu Trading	16/11 2022	Disaster Response Grant: 2022/23	R7,500,000.00	R7,500,000.00	R7,500,000.00	N/A	N/A		X	
MN138/2022	Flaxen Lake Trading	16/11/2022	Disaster Response Grant: 2022/23	R8,136,044.48	R4,000.000.00	R ,268,809.72	R 4,424,142.68	R3,542,369.63			X
Delca System											
MN137/2022	Nap Holdings JV Margate Construction	23/02/2023	Disaster Response Grant: 2022/23	R10 000 000	R10 000 000	R ,952,690.78	N/A	N/A	X		
MN137/2022	Nap Holdings JV Margate Construction	16/11/2022	Disaster Response Grant: 2022/23	R10 000 000	R10 000 000	R9,532,148.45	N/A	N/A	X		
Vijay Orie Associates											
MN 07/2022	Tongaat Asphalt	18/07/2022	Disaster Response Grant: 2022/23	R849 999,50 (Incl. VAT)	TBC by 26/08/2024	TBC by 26/08/2024	TBC by 26/08/2024	TBC by 26/08/2024		X	
Stormwater Ward 6 Zen drive	Edge2Edge	18/07/2022	Disaster Response Grant: 2022/23	R1 000 000.00 (Incl. VAT)	TBC by 26/08/2024	TBC by 26/08/2024	TBC by 26/08/2024	TBC by 26/08/2024	X		
MN 56/2020	Jada Holdings	18/07/2022	Disaster Response Grant: 2022/23	R450 000,00 (Incl. VAT)	TBC by 26/08/2024	TBC by 26/08/2024	TBC by 26/08/2024	TBC by 26/08/2024		X	
TLS Engineers											
MN56/2020	Mlombomvu Projects	29/09/2022	Disaster Response Grant: 2022/23	R850 000,00	R850 000,00	R850 000,00	N/A	N/A	X		
MN56/2020	Afri-Success	29/09/2022	Disaster Response Grant: 2022/23	R1 275 000,00	R1 275 000,00	R1 275 000,00	N/A	N/A	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING SERVICES AND PMU *...continued*											
SMA Group											
MN 56/2020	Njomco Enterprise (Pty) Ltd	22/08/2022	Disaster Response Grant: 2022/23	R 521 739,00	R 521 739,00	R 521 739,00	N/A	N/A	X		
MN 132/2018	Jamjo Civils CC	22/08/2022	Disaster Response Grant: 2022/23	R 621 051,00	R 621 051,00	R 621 051,00	N/A	N/A	X		
MN 56/2022	Sihawusethu Trading (Pty) Ltd	22/08/2022	Disaster Response Grant: 2022/23	R 173 913,00	R 173 913,00	R 173 913,00	N/A	N/A	X		
MN 135/2022	Njomco Enterprise (Pty) Ltd	24/11/2022	Disaster Response Grant: 2022/23	R2 534 400,00	R2 534 400,00	R2 534 400,00	N/A	N/A	X		
Reflective Thinking											
Construction of C1 Shisampama Pedestrian Bridge	OKWAKHE KONKE NKK (PTY) LTD	16/11/2022	Disaster Response Grant: 2022/23	R 500 000.00	R 500 000.00	R 500 000.00	R 0.00	R 0.00	X		
Urban-Ru											
MN 131/2022	Inakonke Trading Pty Ltd	01/11/2022	Disaster Response Grant: 2022/23	R3 500 000.00	R2 543 998.00	R2 543 998.00	N/A	N/A		X	
MN 140/2022	Khulanimathenjwa Trading (Pty) Ltd	16/11/2022	Disaster Response Grant: 2022/23	R10 000 000.00	R6 033 732.08	R6 033 732.08	N/A	N/A			X
MN 07/222 – MN 56/2020	North Coast General Suppliers	16/05/2024	Disaster Response Grant: 2022/23	R2 183 803.52	N/A	N/A	R1 912 991.65	R1 911 659.95	X		
Likhanyile											
MN56-2020 – Manqofini new culvert - War 11	Owethu Lomsebenzi	11/03/2023	Disaster Response Grant: 2022/23	R434 783.00	R434 783.00	R434 783.00	R0.00	R0.00	X		
MN56-2020 (Diphini Stormwater Upgrade - Ward 10)	Usiko Holdings	22/08/2022	Disaster Response Grant: 2022/23	R608 696.00	R608 696.00	R608 696.00	R0.00	R0.00	X		
MN96-2023 (Mnyundwini) Bridge)	BENJIVERT PTY LTD	05/12/2023	Disaster Response Grant: 2022/23	R6 800 000.00	R0.00	R0.00	R6 800 000.00	R19 571 778,70	X		
VUBA IMAGINEERS											
MN 136/2022	Benjivert (Pty) Ltd	2/01/2023	Municipal Infrastructure Grant	R25 610 551.68	R25 610 551.68	R6 897 702.06	R25 610 551.68	R11 191 618.82		X	

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING SERVICES AND PMU *...continued*											
NYELETI CONSULTING											
MN13/2022	YENA UYABUSA TRADING	19/05/2024	Municipal Infrastructure Grant	R 23 616 901	R6 300 000	R5 691 763.29	R17 316 763.29	Nil			X
ETILWENI											
MN07/2022 & MN56/2020	North Coast Suppliers	15/02/2024	KDM MIG : 2023/2024	R8 122 290.02	R4 277 987.00	R1 749 204.00	R3 250 244.97	R440 032.50			X
MN42/2023	Ukhozi Distributors	12/02/2024	KDM MIG : 2023/2024	R7 528 232.00	R4 277 987.00	R3 755 446.02	R3 250 244.97	R424 919.25	X		
DLV											
MN 123/2023	Ukhozi Distributors CC	17/01/2023	Municipal Infrastructure Grant	R17 415 205.20	N/A	N/A	R4 702 105.41	R1 383 373.47			X

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU											
UFANIKIWA											
MN133/2023	Eswazi Projects	24/06/2024	Disaster Response Grant: 2022/23	R 2 844 709.65	N/A	N/A	R 1 962 849,65	R 0.00			X
MN130/2023	Eswazi Projects	24/06/2024	Disaster Response Grant: 2022/23	R 2 155 521.15	N/A	N/A	R 1 487 309,59	R 614 205.00			X
MN131/2023	Khulekwayo Group	14/05/2024	Disaster Response Grant: 2022/23	R 1 183 110.00	N/A	N/A	R 1 183 110.00	R 957 490.33	X		
MN132/2023	Eswazi Projects	16/05/2024	Disaster Response Grant: 2022/23	R 1 713 333.00	N/A	N/A	R 1 713 333.00	R 763 623.00			X
MN134/2023	Skhothemlo Construction	16/05/2024	Disaster Response Grant: 2022/23	R 2 526 907.00	N/A	N/A	R 2 526 907.00	R 0.00		X	
MN135/2023	Nang u Mzamo Retailers	18/06/2024	Disaster Response Grant: 2022/23	R 6 916 070.00	N/A	N/A	R 3 872 999,2	R 804 951.90		X	
MN136/2023	Njomco Enterprise	09/11/2023	Disaster Response Grant: 2022/23	R 5 997 445.00	N/A	N/A	R 5 997 445.00	R 4 086 798.81			X

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
UFANIKIWA *...continued*											
MN137/2023	Usiko Holdings	13/11/2023	Disaster Response Grant: 2022/23	R 3 333 151.00	N/A	N/A	R 3 333 151.00	R 2 250 561.78			X
MN138/2023	Nang u Mzamo Retailers	22/10/2023	Disaster Response Grant: 2022/23	R 6 961 070.00	N/A	N/A	R 6 961 070.00	R 5 537 570.35			X
MN139/2023	Nang u Mzamo Retailers	01/11/2023	Disaster Response Grant: 2022/23	R 4 750 706.00	N/A	N/A	R 4 750 706.00	R 3 959 469.05			X
MN140/2023	Zama Zama Engineering	02/04/2024	Disaster Response Grant: 2022/23	R 4 658 304.00	N/A	N/A	R 3 680 060,16	R 3 939 321.50	X		
MN141/2023	Usiko Holdings	13/11/2023	Disaster Response Grant: 2022/23	R 5 587 055.00	N/A	N/A	R 5 587 055.00	R 4 668 978.51			X
MN142/2023	Usiko Holdings	12/04/2024	Disaster Response Grant: 2022/23	R 4 750 706.00	N/A	N/A	R 4 750 706.00	R 630 522.00		X	
MN07/2022	Hambagashle Construction	19/04/2023	Disaster Response Grant: 2022/23	R 1 564 109.18	N/A	N/A	R 1 564 109.18	1 407 698,262	X		
MN07/2023	Edge 2 Edge 1154cc	26/02/2024	Disaster Response Grant: 2022/23	R 2 171 819.00	R 2 171 819.00	R 2 171 819.00	N/A	N/A	X		
MN07/2023	Aqua Transport	19/04/2023	Disaster Response Grant: 2022/23	R 2 960 950.68	R 2 960 950.68	R 2 960 950.68	N/A	N/A	X		
MN07/2023	Flaxen Lake	07/06/2023	Disaster Response Grant: 2022/23	R 3 102 455.00	R 3 102 455.00	R 3 102 455.00	N/A	N/A	X		
MN07/2023	SM Holdings	19/04/2023	Disaster Response Grant: 2022/23	R 9 716 694.97	R 9 716 694.97	R 9 716 694.97	N/A	N/A		X	
MN07/2023	GWSB	19/04/2024	Disaster Response Grant: 2022/23	R 1 551 076.65	R 1 551 076.65	1 333 925,91	N/A	N/A		X	
MN07/2023	Saneh's Constructing	13/04/2024	Disaster Response Grant: 2022/23	R 1 934 255.80	R 1 934 255.80	R 1 934 255.80	N/A	N/A			X
MN07/2023	GWSB	19/04/2024	Disaster Response Grant: 2022/23	R 1 745 529.65	R 1 745 529.65	1 728 074,35	N/A	N/A		X	
MN07/2023	GWSB	19/04/2024	Disaster Response Grant: 2022/23	R 1 624 114.13	R 1 624 114.13	1 607 872,98	N/A	N/A		X	
MN07/2023	uMzulu Trading	19/04/2023	Disaster Response Grant: 2022/23	R 1 018 017.82	R 1 018 017.82	R 1 018 017.82	N/A	N/A		X	
MN07/2023	uMzulu Trading	19/04/2023	Disaster Response Grant: 2022/23	R 1 774 151.96	R 1 774 151.96	R 1 117 715,73	N/A	N/A		X	
MN07/2023	uMzulu Trading	19/04/2023	Disaster Response Grant: 2022/23	R 2 040 806.83	R 2 040 806.83	R 59 179,2101	N/A	N/A			X

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
FDKL Consulting											
MN304/2023	TBC	TBC	Disaster Response Grant: 2022/23	R687,525.48	R6,000.000.00	R687,525.48	N/A	N/A	n/a		
MN99/2023	Njomco Enterprise	4 September 2023	Disaster Response Grant: 2022/23	R7,829,618.95	N/A	N/A	R8,120,779.88	R7,829,618.95	X		
MN07/2022 & MN56/2020	Roadlogic Civils	9 July 2023 & 22 April 2023	Disaster Response Grant: 2022/23	R7,665,905.31	R7,182,243.01	R7,665,905.31	N/A	N/A		X	
MN07/2022 & MN 56/2020	Roadlogic Civils	21 April 2023 & 5 May 2023	Disaster Response Grant: 2022/23	R6,849,607.84	R7,321,367.25	R6,849,607.84	N/A	N/A		X	
MN89/2021 & 56/2020	Roadlogic Civils	14 March 2023 & 9 July 2023	Disaster Response Grant: 2022/23	R10,782,490.87	N/A	N/A	R10,788,155	R10,782,490.87		X	
MN07/2022	Roadlogic Civils	21 April 2023	Disaster Response Grant: 2022/23	R5,800,451.25	R5,885,372.25	R5,800,451.25	N/A	N/A		X	
MN07/2022	Roadlogic Civils	22 April 2023	Disaster Response Grant: 2022/23	R4,634,005.50	R4,321,910.25	R4,634,005.50	N/A	N/A		X	
MN07/2022	Edge2Edge	5 May 2023	Disaster Response Grant: 2022/23	R8,076,968.96	R8,408,090.25	R8,076,968.96	N/A	N/A	X		
MN101/2023	Inakonke Trading (PTY) LTD	29 April 2024	Disaster Response Grant: 2022/23	R1,461,509.68	N/A	N/A	R3,287,722.50	R1,461,509.68	X		
MN07/2022	Edge2Edge	5 May 2023	Disaster Response Grant: 2022/23	R1,108,459.539	R1,144,749.15	R1,108,459.539	N/A	N/A	X		
Delca System											
MN07/2022 Road Rehabilitation of Road D1	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 837,109.74	R 837,109.74	R 821,189.03	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D2	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 390,653.53	R 390,653.53	R 383,457.27	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D3	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 972,240.64	R 972,240.64	R 954,328.49	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D10	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 197,469.41	R 197,469.41	R 126,193.49	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D13	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 260,239.60	R 260,239.60	R 172,920.27	N/A	N/A	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Delca System											
MN07/2022 Road Rehabilitation of Road D18	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 188,363.36	R 188,363.36	R 184,165.59	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D19	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 325,142.31	R 325,142.31	R 319,150.93	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D20	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 925,107.13	R 925,107.13	R 908,065.68	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D21	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 249,407.91	R 249,407.91	R 244,707.20	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D21a	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 86,126.02	R 86,126.02	R 84,539.48	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D23	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 92,289.93	R 92,289.93	R 90,589.85	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D24	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 70,530.51	R 70,530.51	R 65,276.74	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D25	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 126,579.76	R 126,579.76	R 123,520.09	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road D26	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 125,004.09	R 125,004.09	R 124,658.68	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 7a	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 79,759.52	R 79,759.52	R 78,290.25	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 9	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 228,473.85	R 228,473.85	R 223,474.46	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 13	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 112,262.22	R 112,262.22	R 94,961.99	N/A	N/A	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Delca System *...continued*											
MN07/2022 Road Rehabilitation of Road 20	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 47,795.68	R 47,795.68	R 47,795.68	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 22	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 259,519.66	R 259,519.66	R 254,738.82	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 24	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 718,486.49	R 718,486.49	R 705,248.76	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 30	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 149,502.20	R 149,502.20	R 146,020.25	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 31	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 198,010.67	R 198,010.67	R 193,634.59	N/A	N/A	X		
Road Rehabilitation of Road 32	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 279,190.17	R 279,190.17	R 270,960.70	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 33	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 112,650.67	R 112,650.67	R 142,901.43	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 34	Hershan M Contractors	19/04/23	Disaster Recovery Grant: 2022/23	R 100,531.11	R 100,531.11	R 83,767.89	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 45	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 176,024.75	R 176,024.75	R 176,024.75	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 46	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 180,080.97	R 180,080.97	R 180,080.97	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 47&48	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 743,207.11	R 743,207.11	R 743,207.11	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 51	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 329,572.29	R 329,572.29	R 329,572.29	N/A	N/A	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Delca System *...continued*											
MN07/2022 Road Rehabilitation of Road 52	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 386,051.75	R 386,051.75	R 386,051.75	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 53	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 280,388.29	R 280,388.29	R 280,388.29	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 54	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 83,099.37	R 83,099.37	R 83,099.37	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 56	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 225,457.16	R 225,457.16	R 225,457.16	N/A	N/A	X		
MN07/2022 Road Rehabilitation of Road 84	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 956,276.77	R 956,276.77	R 956,276.77	N/A	N/A	X		
MN07/2022 Riverside Drive	GNS Civils	07/07/2023	Disaster Recovery Grant: 2022/23	R 1,133,293.26	R 1,133,293.26	R 1,133,293.26	N/A	N/A	X		
MN108/2023 Mfecane Road link Riverside Drive at Doesberg	Ntungani Construction	25/01/2024	Disaster Recovery Grant: 2022/23	R 6,127,191.95	N/A	N/A	R996,733.31	R996,733.31	X		
MN104/2023 C-section Pedestrian Bridge	Ntandoyakhe Projects	05/05/2023	Disaster Recovery Grant: 2022/23	R 1,550,517.84	N/A	N/A	R151,950.75	R151,950.75		X	
MN56/2020 Emarasteni Retaining Wall & Stormwater Construction	Sihawusethu Trading (Pty) Ltd	07/05/2024	Disaster Recovery Grant: 2022/23	R 1,880,194.80	N/A	N/A	R164,650.49	164,650.49		X	
MN172/2023 Mfecane Road between Riverside Drive and Mbozamo Hall	Zipvilla Holdings	29/04/2024	Disaster Recovery Grant: 2022/23	R 2,138,318.05	N/A	N/A	R809,490.62	R809,490.62	X		
MN109/2023 Mfecane Street (Near Mbozamo Hall) Culvert Bridge	Camson Investments	13/11/2023	Disaster Recovery Grant: 2022/23	R 5,064,364.25	N/A	N/A	R2,573,751.77	R2,573,751.77	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Delca System *...continued*											
MN110/2023 Mfecane Street to link Lindelani (D Section / Mbozamo)	Ntungani Construction	11/06/2024	Disaster Recovery Grant: 2022/23	R 3,675,541.50	N/A	N/A	R360,203.07	R360,203.07	X		
MN127/2023 Ngulube Street Pedestrian Bridge	Eswazi Projects	16/05/2024	Disaster Recovery Grant: 2022/23	R 2,972,216.17	N/A	N/A	R291,277.18	R291,277.18	X		
MN173/2023 G46247 D Section / Mbozamo in Shakaville in Ward 18 St. improvement (WIP)	Onombuthu (Pty) Ltd	29/04/2023	Disaster Recovery Grant: 2022/23	R 2,345,378.66	N/A	N/A	R0.00	R0.00	X		
MN174/2023 G46247 D Section / Mbozamo (Culvert Crossing near Mbozamo Hall & Collapsed Road) in Ward 18 (WIP)	Onombuthu (Pty) Ltd	29/04/2023	Disaster Recovery Grant: 2022/23	R 1,806,197.00	N/A	N/A	R0.00	R0.00	X		
Extension of Nokhenke to link Lindelani	Mvelarse Trading	07/05/2024	Disaster Recovery Grant: 2022/23	R 1,063,801.75	N/A	N/A	R104,252.57	R104,252.57		X	
CONSTRUCTION OF STREET CHANNEL IN MBONOKUHLE	Mgwily's Trading	26/02/2024	Disaster Recovery Grant: 2022/23	R 9,937,745.13	N/A	N/A	R3,770,896.27	R3,770,896.27	X		
D Section / Mbozamo Regravelling of Access Road	Ibambanani Africa Trading (Pty) Ltd	03/08/2023	Disaster Recovery Grant: 2022/23	R 924,129.94	N/A	N/A	R 916,094.03	R 916,094.03		X	
Vijay Orie Associates											
MN56/2020	Zipvila Holdings	22-Aug-23	Disaster Recovery Grant: 2022/23	R414 436,71	N/A	N/A	R414 436.71	R414 436.71	X		
MN56/2020	Sithembakogawozi Trading Enterprise	26-Jan-24	Disaster Recovery Grant: 2022/23	R747 826,09	N/A	N/A	R747 826.09	R747 826.09	X		
MN07/2022	Tongaat Asphalts	19-Apr-23	Disaster Recovery Grant: 2022/23	R4 013 859,30	R4 013 859.30	R4 013 859.30	N/A	N/A		X	
MN56/2020	Sithembakogawozi Trading Enterprise	22-Aug-23	Disaster Recovery Grant: 2022/23	R659 703,41	N/A	N/A	R659 703.41	R659 703.41	X		
MN56/2020	Zipvila Holdings	22-Aug-23	Disaster Recovery Grant: 2022/23	R747 826,09	N/A	N/A	R747 826.09	R747 826.09	X		
MN56/2020	Sithembakogawozi Trading Enterprise	23-Oct-23	Disaster Recovery Grant: 2022/23	R748 989,28	N/A	N/A	R748 989.28	R748 989.28	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Vijay Orie Associates *...continued*											
MN56/2020	Sithembakogawozi Trading Enterprise	23-Oct-23	Disaster Recovery Grant: 2022/23	R146 816,93	N/A	N/A	R146 816.93	R146 816.93	X		
MN56/2020	Sithembakogawozi Trading Enterprise	26-Jan-24	Disaster Recovery Grant: 2022/23	R186 706,00	N/A	N/A	R186 706.00	R186 706.00	X		
MN07/2022	Shakti Plant and Civils	19-Apr-23	Disaster Recovery Grant: 2022/23	R1 466 939,99	R1 466 939.99	R1 466 939.99	N/A	N/A		X	
MN07/2022	Tongaat Asphalts	19-Apr-23	Disaster Recovery Grant: 2022/23	R747 826,09	R747 826.09	R0	N/A	N/A		X	
MN56/2020	Sithembakogawozi Trading Enterprise	05-Feb-24	Disaster Recovery Grant: 2022/23	R920 269,16	N/A	N/A	R920 269.16	R920 269.16	X		
Closed Tender MN160/2023	Edge to Edge 1154	02-Jul-24	Disaster Recovery Grant: 2022/23	R6 732 995,50	N/A	N/A	R6 732 995,50	R0.00	X		
MN07/2022	Tongaat Asphalts	19-Apr-23	Disaster Recovery Grant: 2022/23	R165 841,98	R165 841.98	R165 841.98	N/A	N/A		X	
MN56/2020	Zipvila Holdings	07-Jun-23	Disaster Recovery Grant: 2022/23	R12 166,76	R12 166.76	R12 166.76	N/A	N/A		X	
MN07/2022	Tongaat Asphalts	19-Apr-23	Disaster Recovery Grant: 2022/23	R181 585,75	R181 585.75	R181 585.75	N/A	N/A		X	
MN56/2020	Usiko Holdings	03-Jul-23	Disaster Recovery Grant: 2022/23	R198 201,96	N/A	N/A	R198 201.96	R198 201.96	X		
MN56/2020	Usiko Holdings	03-Jul-23	Disaster Recovery Grant: 2022/23	R18 583,10	N/A	N/A	R18 583.10	R18 583.10	X		
MN56/2020	Usiko Holdings	03-Jul-23	Disaster Recovery Grant: 2022/23	R840 451,15	N/A	N/A	R840 451.15	R840 451.15	X		
MN56/2020	Sqimntwana Construction and Trading	03-Jul-23	Disaster Recovery Grant: 2022/23	R1 881 271,82	N/A	N/A	R1 881 271.82	R1 693 144.64			X
MN07/2022	Yena Uyabusa Trading	19-Apr-23	Disaster Recovery Grant: 2022/23	R4 563 072,17	R4381296.17	R4381296.17	R181776	R181776		X	
MN56/2020	Saneh's Contracting and Trading	23-Oct-23	Disaster Recovery Grant: 2022/23	R907 106,31	N/A	N/A	R907 106.31	R907 106.31	X		
MN56/2020	Usiko Holdings	24-Oct-23	Disaster Recovery Grant: 2022/23	R400 613,43	N/A	N/A	R400 613.43	R400 613.43	X		
MN56/2020	Usiko Holdings	22-Aug-23	Disaster Recovery Grant: 2022/23	R390 816,34	N/A	N/A	R390 816.34	R390 816.34	X		
"MN 102/2023	Usiko Holdings	06-Feb-24	Disaster Recovery Grant: 2022/23	R3 309 208,10	N/A	N/A	R3 309 208.10	R1 643 500.00	X		
Closed Tender"	Usiko Holdings	22-Aug-23	Disaster Recovery Grant: 2022/23	R351 437,95	N/A	N/A	R351 437.95	R351 437.95	X		
MN56/2020	Owethu Lomsebenzi Trading	TBC	Disaster Recovery Grant: 2022/23	R1 215 067,68	N/A	N/A	R1 215 067.68	R1 215 067.68	X		
MN56/2020	Sithembakogawozi Trading Enterprise	07-Jun-23	Disaster Recovery Grant: 2022/23	R6 840,99	N/A	N/A	R6 840.99	R6 840.99	X		

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					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Vijay Orie Associates *...continued*											
MN56/2020	Zipvila Holdings	TBC	Disaster Recovery Grant: 2022/23	R1 371 434,07	N/A	N/A	R1 371 434.07	R1 371 434.07	X		
MN56/2020	Sithembakogawozi Trading Enterprise	07-Jun-23	Disaster Recovery Grant: 2022/23	R929 074,43	R929 074.43	R929 074.43	N/A	N/A	X		
MN56/2020	Usiko Holdings	19-Apr-23	Disaster Recovery Grant: 2022/23	R939 048,00	R939 048.00	R939 048.00	N/A	N/A	X		
MN56/2020	Sibaya Asphalts	19-Apr-23	Disaster Recovery Grant: 2022/23	R4 045 740,73	R4 045 740.73	R4 045 740.73	N/A	N/A		X	
MN56/2020	Usiko Holdings	internal	Disaster Recovery Grant: 2022/23	R356 020,20	R356 020.20	R356 020.20	N/A	N/A	X		
MN56/2020	Zipvila Holdings	22-Aug-23	Disaster Recovery Grant: 2022/23	R638 699,60	R638 699.60	R638 699.60	N/A	N/A	X		
MN56/2020	Zipvila Holdings	TBC	Disaster Recovery Grant: 2022/23	R2 735 146,17	R2 735 146,17	R2 735 146,17	N/A	N/A	X		
MN56/2020	Unlimited ABC + Sakhona Vilakazi	13-Apr-23	Disaster Recovery Grant: 2022/23	R4 774 196,71	R4 774 196,71	R4 774 196,71	N/A	N/A	X		
MN89/2021	Zipvila Holdings	24-Oct-23	Disaster Recovery Grant: 2022/23	R2 822 355,21	N/A	N/A	R2 822 355,21	R2 822 355,21	X		
MN56/2020	Usiko Holdings	24-Oct-23	Disaster Recovery Grant: 2022/23	R113 277,70	R113 277,70	R113 277,70	N/A	N/A	X		
MN56/2020	Sithembakogawozi Trading Enterprise	19-Apr-23	Disaster Recovery Grant: 2022/23	R259 150,46	R259 150,46	R259 150,46	N/A	N/A	X		
MN56/2020	Onzwakele	13-Apr-23	Disaster Recovery Grant: 2022/23	R391 708,31	R391 708,31	R391 708,31	N/A	N/A		X	
MN56/2020	Zipvila Holdings	23-Oct-23	Disaster Recovery Grant: 2022/23	R291 362,95	N/A	N/A	R291 362,95	R291 362,95	X		
MN56/2020	Unlimited ABC	13-Apr-23	Disaster Recovery Grant: 2022/23	R561 916,52	R561 916,52	R561 916,52	N/A	N/A	X		
MN56/2020	North Coast General Suppliers	19-Apr-23	Disaster Recovery Grant: 2022/23	R371 313,04	N/A	N/A	R371 313.04	R371 313.04	X		
MN56/2020	Edge to Edge 1154	21-Apr-23	Disaster Recovery Grant: 2022/23	R9 418 041,72	R9 418 041.72	R9 418 041.72	N/A	N/A	X		
MN07/2022	Zondivula Trading	16-May-23	Disaster Recovery Grant: 2022/23	R2 626 821,57	N/A	N/A	2057994.57	2057994.57	X		
MN79/2021	Edge to Edge 1154	08-May-23	Disaster Recovery Grant: 2022/23	R3 243 744,53	1495652.17	1495652.17	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	19-Apr-23	Disaster Recovery Grant: 2022/23	R914 212,52	R914 212,52	R914 212,52	N/A	N/A	X		
MN07/2022	Grace and Goodness	21-Apr-23	Disaster Recovery Grant: 2022/23	R863 003,22	R863 003,22	R863 003,22	N/A	N/A		X	
MN07/2022	Grace and Goodness	19-Apr-23	Disaster Recovery Grant: 2022/23	R595 505,13	R595 505,13	R595 505,13	N/A	N/A		X	
MN07/2022	Grace and Goodness	21-Apr-23	Disaster Recovery Grant: 2022/23	R2 070 380,45	R2 070 380,45	R2 070 380,45	N/A	N/A		X	
MN07/2022	Grace and Goodness	21-Apr-23	Disaster Recovery Grant: 2022/23	R2 097 763,48	R2 097 763,48	R2 097 763,48	N/A	N/A		X	

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Vijay Orie Associates *...continued*											
MN07/2022	Edge to Edge 1154	18-May-23	Disaster Recovery Grant: 2022/23	R1 139 104,83	R1 139 104,83	R1 139 104,83	N/A	N/A	X		
MN07/2022	Grace and Goodness	21-Apr-23	Disaster Recovery Grant: 2022/23	R3 081 951,71	R3 081 951,71	R3 081 951,71	N/A	N/A		X	
MN07/2022	Usiko Holdings	05-Jul-23	Disaster Recovery Grant: 2022/23	R318 242,69	R318 242,69	R318 242,69	N/A	N/A	X		
MN56/2020	Sithembakogawozi Trading Enterprise	05-Feb-24	Disaster Recovery Grant: 2022/23	R9 658,55	N/A	N/A	R9 658,55	R9 658,55	X		
MN56/2020	Edge to Edge 1154	08-May-23	Disaster Recovery Grant: 2022/23	R1 473 796,21	R1 473 796,21	R1 473 796,21	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	08-May-23	Disaster Recovery Grant: 2022/23	R1 402 716,20	R1 402 716,20	R1 402 716,20	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	21-Apr-23	Disaster Recovery Grant: 2022/23	R8 416 460,91	N/A	N/A	R8 416 460,91	R8 416 460,91	X		
MN79/2021	Edge to Edge 1154	19-Apr-23	Disaster Recovery Grant: 2022/23	R138 870,28	R138 870,28	R138 870,28	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	21-Apr-23	Disaster Recovery Grant: 2022/23	R1 464 891,10	R1 464 891,10	R1 464 891,10	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	19-Apr-23	Disaster Recovery Grant: 2022/23	R889 129,94	R889 129,94	R889 129,94	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	08-May-23	Disaster Recovery Grant: 2022/23	R992 153,25	R992 153,25	R992 153,25	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	19-Apr-23	Disaster Recovery Grant: 2022/23	R618 389,91	R618 389,91	R618 389,91	N/A	N/A	X		
MN07/2022	Edge to Edge 1154	19-Apr-23	Disaster Recovery Grant: 2022/23	R404 394,79	R404 394,79	R404 394,79	N/A	N/A	X		
MN07/2022	Yena Uyabusa Trading	21-Apr-22	Disaster Recovery Grant: 2022/23	R6 813 941,03	R6 813 941,03	R6 813 941,03	N/A	N/A		X	
MN07/2022	Yena Uyabusa Trading	19-Apr-23	Disaster Recovery Grant: 2022/23	R5 748 189,72	R5 748 189,72	R5 748 189,72	N/A	N/A		X	
MN07/2022	Benjivert	08-May-23	Disaster Recovery Grant: 2022/23	R6 765 164,85	R6 765 164,85	R6 765 164,85	N/A	N/A		X	
MN56/2020	Zipvila Holdings	22-Aug-23	Disaster Recovery Grant: 2022/23	R414 436,71	N/A	N/A	R414 436.71	R414 436.71	X		
TLS Engineers											
MN126/2023	Shakti Plant Hire	06/05/2024	Disaster Recovery Grant: 2022/23	R3 501 596,38	R0,00	R0,00	R892 531,00	R0,00			X
MN128/2023	Njomco Enterprise (Pty) Ltd	06/05/2024	Disaster Recovery Grant: 2022/23	R6 359 648,35	R682 905,47	R0,00	R1 891 233,10	R2 629 992,60	X		
MN129/2023	Saneh's Contracting and Trading	29/04/2024	Disaster Recovery Grant: 2022/23	R4 486 551,47	R504 015,98	R0,00	R1 235 789,10	R2 397 368,43	X		
MN125/2023	Ntandoyakhe Projects (Pty) Ltd	27/06/2024	Disaster Recovery Grant: 2022/23	R1 593 443,50	R0,00	R0,00	R0,00	R0,00		X	

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
SMA Group											
MN 56/2020	Havilah Commercial Projects	03/10/2023	Disaster Recovery Grant: 2022/23	R437 178,94	N/A	N/A	R437 178,94	R415 329,08	X		
MN 07/2022	Egxeni Engineering CC	19/04/2023	Disaster Recovery Grant: 2022/23	R1 348 058,87	N/A	N/A	R1 348 058,87	R188 236,44	X		
MN 07/2022 & MN 56/2020	Edge to Edge 1154 CC & Sithembakogawozi Trading Enterprise	13/05/2024	Disaster Recovery Grant: 2022/23	R1 198 378,09	N/A	N/A	R1 198 378,09	R982 605,54	X		
MN 07/2022	Clives Transport CC	03/10/2023	Disaster Recovery Grant: 2022/23	R1 395 374,20	N/A	N/A	R1 395 374,20	R1 255 836,77	X		
MN 07/2022	Amagambushe Construction	19/04/2023	Disaster Recovery Grant: 2022/23	R1 144 046,01	N/A	N/A	R1 144 046,01	R892 384,03	X		
MN 07/2022	Amagambushe Construction	19/04/2023	Disaster Recovery Grant: 2022/23	R2 288 551,26	N/A	N/A	R2 288 551,26	R2 059 696,13	X		
MN 56/2020	Mlombomvu Projects CC	14/11/2023	Disaster Recovery Grant: 2022/23	R419 345,86	N/A	N/A	R419 345,86	R192 385,71	X		
MN 07/2022	Hambagashle Construction	19/04/2023	Disaster Recovery Grant: 2022/23	R1 925 182,79	N/A	N/A	R1 925 182,79	R1 275 682,87	X		
MN 56/2020	Kuhle Konke Emseni Trading and Projects	23/04/2024	Disaster Recovery Grant: 2022/23	R475 576,74	N/A	N/A	R475 576,74	R451 797,90	X		
MN 189/2023	Njomco Enterprise (Pty) Ltd	16/05/2024	Disaster Recovery Grant: 2022/23	R2 865 500,00	N/A	N/A	R2 865 500,00	N/A	X		
MN 07/2022	Hershan M Contractors	11/10/2023	Disaster Recovery Grant: 2022/23	R1 108 714,32	N/A	N/A	R1 108 714,32	R992 348,91	X		
MN 56/2020	Mlombomvu Projects CC	14/11/2023	Disaster Recovery Grant: 2022/23	R137 177,57	N/A	N/A	R137 177,57	R123 459,82	X		
MN 07/2022	Egxeni Engineering CC	19/04/2023	Disaster Recovery Grant: 2022/23	R3 845 146,87	N/A	N/A	R3 845 146,87	R1 360 752,75	X		
MN 07/2022	Sibaya Asphalting and Civils	11/08/2023	Disaster Recovery Grant: 2022/23	R2 050 267,86	N/A	N/A	R2 050 267,86	R1 845 241,08	X		
MN 07/2022	Hambagashle Construction	19/04/2023	Disaster Recovery Grant: 2022/23	R1 801 558,96	N/A	N/A	R1 801 558,96	R1 355 538,41	X		
MN 07/2022	Roadlogic Civil (Pty) Ltd	03/10/2023	Disaster Recovery Grant: 2022/23	R1 000 799,82	N/A	N/A	R1 000 799,82	R900 719,84	X		
CQ3573-101	Ngcobo Contractors	01/12/2023	Disaster Recovery Grant: 2022/23	R80 378,10	N/A	N/A	R80 378,10	N/A	X		
MN 07/2022	GNS Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R353 449,68	N/A	N/A	R353 449,68	R318 104,71	X		
MN 07/2022	Tez Truck Plant & Civils CC	03/10/2023	Disaster Recovery Grant: 2022/23	R423 920,93	N/A	N/A	R423 920,93	R423 920,93	X		
MN3572-10	Siskelelwe Trading (Pty) Ltd	15/11/2023	Disaster Recovery Grant: 2022/23	R161 916,00	N/A	N/A	R161 916,00	N/A	X		
MN 07/2022	Tez Truck Plant & Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R2 734,98	N/A	N/A	R2 734,98	R2 461,48	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
SMA Group *...continued*											
MN 07/2022	Zama Zama Engineering Manufacturers	23/04/2024	Disaster Recovery Grant: 2022/23	R809 660,67	N/A	N/A	R809 660,67	R728 694,60	X		
MN 07/2022	Zama Zama Engineering Manufacturers	21/11/2023	Disaster Recovery Grant: 2022/23	R295 076,71	N/A	N/A	R295 076,71	R295 076,71	X		
MN 07/2022	North Coast General Suppliers	11/08/2023	Disaster Recovery Grant: 2022/23	R1 464 042,91	N/A	N/A	R1 464 042,91	R1 464 042,91	X		
MN 07/2022	North Coast General Suppliers	03/10/2023	Disaster Recovery Grant: 2022/23	R1 025 842,57	N/A	N/A	R1 025 842,57	R1 025 842,57	X		
MN 89/2021	Havilah Commercial Projects	17/10/2023	Disaster Recovery Grant: 2022/23	R389 807,70	N/A	N/A	R389 807,70	R370 317,32	X		
MN 07/2022	Zama Zama Engineering Manufacturers	21/11/2023	Disaster Recovery Grant: 2022/23	R799 627,36	N/A	N/A	R799 627,36	R759 645,99	X		
MN 89/2021 & MN 56/2020	KB Level Construction & Mvelarse Trading (Pty) Ltd	08/03/2024	Disaster Recovery Grant: 2022/23	R839 642,28	N/A	N/A	R839 642,28	R792 269,50	X		
MN 07/2022	Tez Truck Plant & Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R144 042,66	N/A	N/A	R144 042,66	R129 638,39	X		
MN 07/2022	Tez Truck Plant & Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R473 000,15	N/A	N/A	R473 000,15	R425 700,13	X		
MN 07/2022	GNS Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R468 849,07	N/A	N/A	R468 849,07	R421 964,16	X		
MN 07/2022	Tez Truck Plant & Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R922 966,46	N/A	N/A	R922 966,46	R830 669,81	X		
MN 07/2022	GNS Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R1 229 889,28	N/A	N/A	R1 229 889,28	R1 106 900,35	X		
MN 07/2022	GNS Civils CC	19/04/2023	Disaster Recovery Grant: 2022/23	R3 097 355,17	N/A	N/A	R3 097 355,17	R715 464,12	X		
MN 07/2022	Tez Truck Plant & Civils CC	14/04/2023	Disaster Recovery Grant: 2022/23	R2 753 835,50	N/A	N/A	R2 753 835,50	R1 037 877,57	X		
MN 07/2022	North Coast General Suppliers	19/04/2023	Disaster Recovery Grant: 2022/23	R9 240 260,66	N/A	N/A	R9 240 260,66	R4 172 963,01	X		
MN 56/2020	Owethu Lomsebenzi Trading	13/05/2024	Disaster Recovery Grant: 2022/23	R108 992,73	N/A	N/A	R108 992,73	R98 093,46	X		
MN 07/2022	Ukhozi Distributors	03/10/2023	Disaster Recovery Grant: 2022/23	R341 268,46	N/A	N/A	R341 268,46	R324 205,04	X		
MN 07/2022	Tez Truck Plant & Civils CC	17/10/2023	Disaster Recovery Grant: 2022/23	R541 924,23	N/A	N/A	R541 924,23	R541 924,23	X		
MN 56/2020	Owethu Lomsebenzi Trading	13/05/2024	Disaster Recovery Grant: 2022/23	R198 256,54	N/A	N/A	R198 256,54	R178 430,89	X		
MN 07/2022	Zama Zama Engineering Manufacturers	03/10/2023	Disaster Recovery Grant: 2022/23	R396 384,32	N/A	N/A	R396 384,32	R396 384,32	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
SMA Group *...continued*											
MN 56/2020	Owethu Lomsebenzi Trading	13/05/2024	Disaster Recovery Grant: 2022/23	R187 824,11	N/A	N/A	R187 824,11	R169 041,70	X		
MN 89/2021	Owethu Lomsebenzi Trading	15/05/2024	Disaster Recovery Grant: 2022/23	R255 397,22	N/A	N/A	R255 397,22	R114 928,75	X		
MN 89/2021	Heavy Feather Trading 62 CC	08/03/2024	Disaster Recovery Grant: 2022/23	R248 897,25	N/A	N/A	R248 897,25		X		
MN 07/2022 & MN 56/2020	Shakti Plant and Civils	13/05/2024	Disaster Recovery Grant: 2022/23	R412 588,95	N/A	N/A	R412 588,95	R248 277,96	X		
MN 07/2022 & MN 56/2020	Sibaya Asphalting and Civils & Flaxen Lake Trading CC	26/04/2024	Disaster Recovery Grant: 2022/23	R1 391 899,76	N/A	N/A	R1 391 899,76		X		
MN 07/2022 & MN 56/2020	Shakti Plant and Civil & Mvelarse Trading (Pty) Ltd	05/03/2024	Disaster Recovery Grant: 2022/23	R 1 180 779,25	N/A	N/A	R 1 180 79,25	R288 362,25	X		
MN 07/2022 & MN 56/2020	North Coast General Suppliers	13/05/2024	Disaster Recovery Grant: 2022/23	R 1 705 682,02	N/A	N/A	R1 705 682,02	R1 317 004,12	X		
MN 07/2022 & MN 56/2020	Edge to Edge 1154 CC & KB Level Construction	05/03/2024	Disaster Recovery Grant: 2022/23	R 1 960 437,90	N/A	N/A	R1 960 437,90	R 942 038,51	X		
MN 07/2022	Onombuthu (Pty) Ltd	05/03/2024	Disaster Recovery Grant: 2022/23	R 981 020,25	N/A	N/A	R981 020,25	R-	X		
MN 07/2022	Onombuthu (Pty) Ltd	19/04/2023	Disaster Recovery Grant: 2022/23	R 655 350,92	N/A	N/A	R655 350,92	R589 815,83	X		
MN 07/2022	Zama Zama Engineering Manufacturers	19/04/2023	Disaster Recovery Grant: 2022/23	R 517 386,07	N/A	N/A	R517 386,07	R465 647,46	X		
MN 07/2022	Zama Zama Engineering Manufacturers	19/04/2023	Disaster Recovery Grant: 2022/23	R 1 571 920,73	N/A	N/A	R1 571 920,73	R612 316,06	X		
MN 07/2022 & MN 56/2020	Edge to Edge 1154 CC & Mvelarse Trading (Pty) Ltd	05/03/2024	Disaster Recovery Grant: 2022/23	R 2 574 047,65	N/A	N/A	R2 574 047,65	R1 511 413,49	X		
MN 07/2022 & MN 56/2020	North Coast General Suppliers	14/11/2023	Disaster Recovery Grant: 2022/23	R 3 723 611,51	N/A	N/A	R3 723 611,51	R3 492 750,14	X		
MN 07/2022 & MN 56/2020	Road Logic Civils (Pty) Ltd	22/04/2024	Disaster Recovery Grant: 2022/23	R 4 692 040,46	N/A	N/A	R4 692 040,46	R3 145 832,21	X		
MN 07/2022 & MN 56/2020	Tez Truck Plant and Civil	14/11/2023	Disaster Recovery Grant: 2022/23	R 3 136 955,75	N/A	N/A	R3 136 955,75	R 2 910017,39	X		
MN 07/2022	Zama Zama Engineering Manufacturers	19/04/2023	Disaster Recovery Grant: 2022/23	R 299 404,95	N/A	N/A	R 299 404,95	R 192 493,64	X		
MN 07/2022	Onombuthu (Pty) Ltd	19/04/2023	Disaster Recovery Grant: 2022/23	R2 353 418,36	N/A	N/A	R 2 353418,36	R2 118 076,53	X		
MN 07/2022	Zama Zama Engineering Manufacturers	19/04/2023	Disaster Recovery Grant: 2022/23	R135 507,58	N/A	N/A	R135 507,58	R121 956,83	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
SMA Group											
MN 07/2022	Onombuthu (Pty) Ltd	03/10/2023	Disaster Recovery Grant: 2022/23	R1 858 219,26	N/A	N/A	R1 858 219,26	R -	X		
MN 07/2022	Onombuthu (Pty) Ltd	05/03/2024	Disaster Recovery Grant: 2022/23	R1 051 346,77	N/A	N/A	R1 051 346,77	R1 051 346,77	X		
MN 44/2022 & MN 56/2020	Rekabal (Pty) Ltd & Njomco Enterprise (Pty) Ltd	13/05/2024	Disaster Recovery Grant: 2022/23	R 764 869,67	N/A	N/A	R764 869,67	R393 361,44	X		
MN 07/2022	Shakti Plant and Civils	14/11/2023	Disaster Recovery Grant: 2022/23	R 1 691 983,91	N/A	N/A	R1 691 983,91	R1 691 983,91	X		
MN 56/2020	Havilah Commercial Projects	11/05/2023	Disaster Recovery Grant: 2022/23	R 2 035 621,67	N/A	N/A	R2 035 621,67	R-	X		
MN 07/2022 & MN 56/2022	North Coast General Suppliers	29/04/2024	Disaster Recovery Grant: 2022/23	R 2 515 213,00	N/A	N/A	R2 515 213,00	R-	X		
MN 07/2022 & MN 56/2022	North Coast General Suppliers	19/04/2024	Disaster Recovery Grant: 2022/23	R 1 970 340,84	N/A	N/A	R1 970 340,84	R-	X		
MN 190/2023	Celsaw Consulting (Pty) Ltd	16/05/2024	Disaster Recovery Grant: 2022/23	R 4 188 178,50	N/A	N/A	R4 188 178,50	R294 705,00	X		
MN 07/2022 & MN 56/2022	Sibaya Asphalting and Civils & Flaxen Lake Trading CC	23/04/2024	Disaster Recovery Grant: 2022/23	R 1 873 759,62	N/A	N/A	R1 873 759,62	R-	X		
MN 56/2020	Saneh's Contracting and Trading	13/05/2024	Disaster Recovery Grant: 2022/23	R 460 000,17	N/A	N/A	R 460 000,17	R 437 000,16	X		
MN 07/2022	Mela Okuhle Trading	19/04/2023	Disaster Recovery Grant: 2022/23	R 5 407 926,64	N/A	N/A	R5 407 926,64	R4 867 136,68	X		
MN 07/2022	Simamisa Construction	19/04/2023	Disaster Recovery Grant: 2022/23	R 2 101 335,56	N/A	N/A	R2 101 335,56	R772 949,05	X		
MN 89/2021 & MN 56/2020	Heavy Feather Trading 62 CC & Usiko Holdings (Pty) Ltd	13/05/2024	Disaster Recovery Grant: 2022/23	R 298 682,25	N/A	N/A	R298 682,25	R155 358,00	X		
	Complete with KDM Technician		Disaster Recovery Grant: 2022/23	R 481 710,29	N/A	N/A	R481 710,29	R-	X		
MN 07/2022	Onombuthu (Pty) Ltd	11/08/2023	Disaster Recovery Grant: 2022/23	R 2 111 974,84	N/A	N/A	R2 111 974,84	R-	X		
MN 07/2022 & MN 56/2022	Amagambushe Construction CC	13/05/2024	Disaster Recovery Grant: 2022/23	R 1 007 131,71	N/A	N/A	R1 007 131,71	R906 418,54	X		
MN 07/2022	Mela Okuhle Trading	19/04/2023	Disaster Recovery Grant: 2022/23	R 747 826,09	N/A	N/A	R 747 826,09	R673 043,48	X		
MN 07/2022	Ukhozi Distributors	14/11/2023	Disaster Recovery Grant: 2022/23	R 1 187 467,99	N/A	N/A	R1 187 467,99	R1 128 094,59	X		
MN 56/2020	Saneh's Contracting and Trading	13/05/2024	Disaster Recovery Grant: 2022/23	R 564 094,04	N/A	N/A	R564 094,04	R535 889,34	X		
MN 07/2022 & MN 56/2022	North Coast General Suppliers	24/04/2024	Disaster Recovery Grant: 2022/23	R 1 576 157,77	N/A	N/A	R1 576 157,77	R-	X		
MN 07/2022	Ukhozi Distributors	02/06/2023	Disaster Recovery Grant: 2022/23	R 917 769,07	N/A	N/A	R917 769,07	R-	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
SMA Group											
	Complete with KDM Technician		Disaster Recovery Grant: 2022/23	R321 489,07	N/A	N/A	R 321 489,07	R-	X		
MN 07/2022 & MN 56/2022	Tez Truck Plant and Civil	13/05/2024	Disaster Recovery Grant: 2022/23	R663 162,21	N/A	N/A	R 663 162,21	R-	X		
	Complete with KDM Technician		Disaster Recovery Grant: 2022/23	R581 885,44	N/A	N/A	R 581 885,44	R-	X		
	Complete with KDM Technician		Disaster Recovery Grant: 2022/23	R379 289,34	N/A	N/A	R 379 289,34	R-	X		
MN 56/2020	Saneh's Contracting and Trading	22/05/2024	Disaster Recovery Grant: 2022/23	R116 566,14	N/A	N/A	R 116 566,14	R 110 737,83	X		
Reflective Thinking											
MN 150/2023	Ntungani Pty Ltd	23 February 2024	Disaster Recovery Grant: 2022/23	R6 283 770,25	R0,00	R0,00	R6 283 770,25	R4 967 408,04	X		
MN 155/2023	Sakhona Vilakazi Construction Pty Ltd	02 April 2024	Disaster Recovery Grant: 2022/23	R5 466 945,12	R0,00	R0,00	R5 466 945,12	R4 679 700,76	X		
MN 152/2023	Zoma M Projects	29 April 2024	Disaster Recovery Grant: 2022/23	R5 802 575,72	R0,00	R0,00	R5 802 575,72	R1 791 699,07	X		
MN 153/2023	Njomco Enterprise	09 November 2024	Disaster Recovery Grant: 2022/23	R5 693 126,17	R0,00	R0,00	R5 693 126,17	R4 413 036,98	X		
MN 154/2023	Insika Yesizwe Holdings	25 January 2024	Disaster Recovery Grant: 2022/23	R987 824,20	R0,00	R0,00	R987 824,20	R987 824,20	X		
G46247 Rehab. of Rosehill Road & St. upgrade in Shakaskraal in Ward 28 (WIP)	Kuhle Konke Emseni Trading And Projects (Pty) Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R698 668,01	R698 668,01	R 698 668,01	R0,00	R0,00	X		
G46247 Rehab. of Nkobongo Roads in Ward 28 (C1) (WIP)	Benjivert (Pty)Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R2 185 667,00	R2 185 667,00	R2 185 667,00	R0,00	R0,00	X		
G46247 Rehab. of Nkobongo Roads in Ward 28 (C2) (WIP)	Grace And Goodness Building Construction And Maintenance	Implemented Internal	Disaster Recovery Grant: 2022/23	R1 519 460,24	R1 519 460,24	R1 519 460,24	R0,00	R0,00	X		
G46247 St. upgrade in Nkobongo in Ward 28 (C3) (WIP)	Usiko Holdings	Implemented Internal	Disaster Recovery Grant: 2022/23	R1 739 130,43	R1 739 130,43	R 1 739 130,43	R0,00	R0,00	X		
G46247 Rehab. of Rd of Ndlanzi Road & St. upgrade in Nkobongo in Ward 28 (WIP)	Gns Civils Cc	Implemented Internal	Disaster Recovery Grant: 2022/23	R250 829,06	R250 829,06	R250 829,06	R0,00	R0,00	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Reflective Thinking *...continued*											
G46247 Rehab. of Laduma Road & St. upgrade in Nkobongo in Ward 28 (WIP)	Yena Uyabusa Trading (Pty) Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R463 095,05	R463 095,05	R463 095,05	R0,00	R0,00	X		
G46247 Rehab. of Millview Way in Shakaskraal in Ward 28 (WIP)	Benjivert (Pty) Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R2 884 784,49	R2 884 784,49	R2 884 784,49	R0,00	R0,00	X		
G46247 Rehab. of Millview Way & St. upgrade in Shakaskraal in Ward 28 (WIP)	Benjivert (Pty) Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R1 739 130.43	R1 739 130.43	R1 739 130.43	R0,00	R0,00	X		
G46247 Valley Lane Culvert bridge & St. upgrade in Shakaskraal in Ward 28 (WIP)		Implemented Internal	Disaster Recovery Grant: 2022/23	R7 399 203.53	R0,00	R0,00	R7 399 203.53	R7 399 203.53	X		
G46247 Rehab. of Protea Road & St. upgrade in Shakaskraal in Ward 28 (WIP)	Benjivert (Pty) Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R3 544 892.83	R3 544 892.83	R3 544 892.83	R 0,00	R 0,00	X		
G46247 Rehab. of Old main Road/ School Road in Shakaskraal in Ward 28 (WIP)	Benjivert (Pty) Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R1 251 608.25	R1 251 608.25	R1 251 608.25	R 0,00	R 0,00	X		
G46247 Rehab. of Firewood Place & St. upgrade in Shakaskraal in Ward 28 (WIP)	Benjivert (Pty) Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R428 354.46	R428 354.46	R428 354.46	R 0,00	R 0,00	X		
G46247 Rehab. of Mpangele Road & St. upgrade in Shakaskraal in Ward 28 (WIP)	Gns Civils Cc	Implemented Internal	Disaster Recovery Grant: 2022/23	R3 561 197.57	R3 561 197.57	R3 561 197.57	R 0,00	R 0,00	X		
G46247 Rehab. of Cemetery Lane & St. upgrade in Shakaskraal in Ward 28 (WIP)	Gns Civils Cc	Implemented Internal	Disaster Recovery Grant: 2022/23	R5 191 298.92	R5 191 298.92	R5 191 298.92	R 0,00	R 0,00	X		
G46247 Rehab. of Warren Height in Ward 30 (WIP)	Zondivila Trading	Implemented Internal	Disaster Recovery Grant: 2022/23	R699 980.27	R699 980.27	R699 980.27	R 0,00	R 0,00	X		
G46247 Rehab. of Ellis Place in Ward 30 (WIP)	Grace And Goodness Building Construction And Maintenance	Implemented Internal	Disaster Recovery Grant: 2022/23	R1 727 333.84	R1 727 333.84	R1 727 333.84	R 0.00	R 0.00	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Reflective Thinking *...continued*											
G46247 Rehab. of Ashley Road in Ward 30 (WIP)	Benjivert (Pty)Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R4 53 7500.48	R4 53 7500.48	R4 53 7500.48	R0.00	R0.00	X		
G46247 Rehab. of Reutenbach Place in Ward 30 (WIP)	Benjivert (Pty)Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R794 258.78	R794 258.78	R794 258.78	R 0.00	R 0.00	X		
G46247 Rehab. of Patricia Road in Ward 30 (WIP)	Benjivert (Pty)Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R4 971 083.21	R4 971 083.21	R4 971 083.21	R 0.00	R 0.00	X		
G46247 Rehab. of Allen Place in Ward 30 (WIP)	Grace And Goodness Building Construction And Maintenance	Implemented Internal	Disaster Recovery Grant: 2022/23	R1 491 237.97	R1 491 237.97	R1 491 237.97	R 0.00	R 0.00	X		
G46247 Rehab. of Elizabeth Drive in Ward 30 (WIP)	Yena Uyabusa Trading (Pty)Ltd	Implemented Internal	Disaster Recovery Grant: 2022/23	R3 602 112.08	R3 602 112.08	R3 602 112.08	R 0.00	R 0.00	X		
Urban-Ru											
Panel MN 89/2021	Bobusa Cooperative	13/04/2023	Disaster Recovery Grant: 2022/23	R2,002,297.08	R1,497,369.95	R1,497,369.95	N/A	N/A	X		
MN 303/2023	Tac		Disaster Recovery Grant: 2022/23	R5,238,425.00	N/A	N/A	N/A	N/A			
Panel MN 56/2020	Sithembakogawozi Trading Enterprise	03/05/2023	Disaster Recovery Grant: 2022/23	R1,171,809.00	R911,964.27	R911,964.27	N/A	N/A	X		
Panel MN 07/2022	Benjivert PTY LTD	03/07/2023	Disaster Recovery Grant: 2022/23	R2,390,783.00	R2,056,084.89	R2,056,084.89	N/A	N/A		X	
Panel MN 07/2022	Benjivert PTY LTD	03/07/2023	Disaster Recovery Grant: 2022/23	R5,948,593.00	N/A	N/A	N/A	N/A			
Panel MN 56/2020	Zipvila Holdings Pty Ltd	11/01/2024	Disaster Recovery Grant: 2022/23	R207,953.00	N/A	N/A	R175,826.93	R175,826.93	X		
Panel MN 07/2022	Clive Transport Cc	03/07/2023	Disaster Recovery Grant: 2022/23	R2,528,983.00	R2,174,925.38	R2,174,925.38	N/A	N/A	X		
Panel MN 07/2022	Clive Transport Cc	03/07/2023	Disaster Recovery Grant: 2022/23	R990,364.00	R851,713.03	R851,713.03	N/A	N/A	X		
Panel MN 56/2020	Usiko Holdings Pty Ltd	13/07/2023	Disaster Recovery Grant: 2022/23	R1,195,004.00	R1,069,503.65	R1,069,503.65	N/A	N/A	X		
MN 169/2023	Zipvila Holdings Pty Ltd	11/01/2024	Disaster Recovery Grant: 2022/23	R292,286.00	N/A	N/A	R247,130.96	R247,130.96	X		
Panel MN 56/2020	Zipvila Holdings Pty Ltd	15/06/2023	Disaster Recovery Grant: 2022/23	R1,145,589.00	R1,025,252.60	R1,025,252.60	N/A	N/A	X		
Panel MN 56/2020	Saneh's Contracting & Trading	03/07/2023	Disaster Recovery Grant: 2022/23	R1,409,564.00	1,212,225	1,212,225	N/A	N/A		X	

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Urban-Ru *...continued*											
Panel MN 56/2022	Zipvila Holdings Pty Ltd	15/06/2023	Disaster Recovery Grant: 2022/23	R1,342,218.00	R1,179,040.49	R1,179,040.49	N/A	N/A	X		
MN 169/2023	Zipvila Holdings Pty Ltd	11/01/2024	Disaster Recovery Grant: 2022/23	R697,897.00	N/A	N/A	R590,078.11	R590,078.11	X		
MN 169/2023	Zipvila Holdings Pty Ltd	11/01/2024	Disaster Recovery Grant: 2022/23	R608,449.00	N/A	N/A	R514,448.46	R514,448.46	X		
Panel MN 07/2022	SKHOTHEMILO	13/04/2023	Disaster Recovery Grant: 2022/23	R1,901,833.00	R1,635,576.38	R1,635,576.38	N/A	N/A	X		
Panel MN 07/2022	SKHOTHEMILO	13/04/2023	Disaster Recovery Grant: 2022/23	R3,269,268.00	R2,811,570.48	R2,811,570.48	N/A	N/A	X		
Panel MN 07/2022	SKHOTHEMILO	13/04/2023	Disaster Recovery Grant: 2022/23	R974,085.00	R837,735.90	R837,735.90	N/A	N/A	X		
Panel MN 07/2022	Roadlogic Civil PTY LTD	03/07/2023	Disaster Recovery Grant: 2022/23	R414,477.00	R356,450.22	R356,450.22	N/A	N/A	X		
Panel MN 07/2022	Roadlogic Civil PTY LTD	03/07/2023	Disaster Recovery Grant: 2022/23	R2,010,742.00	R1,729,238.14	R1,729,238.14	N/A	N/A	X		
Panel MN 07/2022	Sibaya Asphalting and Civils	06/12/2023	Disaster Recovery Grant: 2022/23	R896,977.00	R771,400.22	R771,400.22	N/A	N/A	X		
Panel MN 56/2022	Saneh's Contracting & Trading	13/10/2023	Disaster Recovery Grant: 2022/23	R671,750.00	R601,216.55	R601,216.55	N/A	N/A	X		
Panel MN 07/2022	Sibaya Asphalting and Civils	06/12/2023	Disaster Recovery Grant: 2022/23	R937,747.00	R816,812.42	R816,812.42	N/A	N/A	X		
Panel MN 07/2022	Sibaya Asphalting and Civils	15/06/2023	Disaster Recovery Grant: 2022/23	R4,201,091.00	R3,612,938.26	R3,612,938.26	N/A	N/A	X		
Panel MN 07/2022	SKHOTHEMILO	03/07/2023	Disaster Recovery Grant: 2022/23	R1,719,913.00	R1,479,125.18	R1,479,125.18	N/A	N/A	X		
Panel MN 89/2021	Nhlangothi Cleaning Services	13/04/2023	Disaster Recovery Grant: 2022/23	R1,035,384.00	R890,430.26	R890,430.26	N/A	N/A	X		
Panel MN 89/2021	Khulekwayo Group	13/04/2023	Disaster Recovery Grant: 2022/23	R1,086,842.00	812,768.81	812,768.81	N/A	N/A	X		
Panel MN 89/2021	Onzwakele	13/04/2023	Disaster Recovery Grant: 2022/23	R375,861.00	281,078.68	281,078.68	N/A	N/A	X		
Panel MN 07/2022	North Coast General Suppliers	03/07/2023	Disaster Recovery Grant: 2022/23	R1,599,882.00	R1,375,898.52	R1,375,898.52	N/A	N/A	X		
MN 315/2023	Zipvila Holdings Pty Ltd	02/04/2024	Disaster Recovery Grant: 2022/23	R529,106.00	N/A	N/A	R435,049.94	R435,049.94	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Urban-Ru *...continued*											
MN 89/2021	Nangu Anele Pty Ltd	13/04/2023	Disaster Recovery Grant: 2022/23	R795,948.00	R684,515.28	R684,515.28	N/A	N/A	X		
MN 315/2023	Zipvila Holdings Pty Ltd	02/04/2024	Disaster Recovery Grant: 2022/23	R575,108.00	N/A	N/A	R468,895.02	R468,895.02	X		
MN 148/2023	Zipvila Holdings Pty Ltd	23/01/2024	Disaster Recovery Grant: 2022/23	R663,019.00	N/A	N/A	R414,437.73	R473,280.83	X		
MN 148/2023	Zipvila Holdings Pty Ltd	23/01/2024	Disaster Recovery Grant: 2022/23	R499,985.00	N/A	N/A	R445,852.24	R420,537.12	X		
MN 148/2023	Zipvila Holdings Pty Ltd	23/01/2024	Disaster Recovery Grant: 2022/23	R731,935.00	N/A	N/A	R551,167.58	R521,056.95	X		
Panel MN07/2022	Camson Investments	19/04/2023	Disaster Recovery Grant: 2022/23	R1,930,356.00	R1,909,122.08	R1,909,122.08	N/A	N/A	X		
Panel MN07/2022	Camson Investments	19/04/2023	Disaster Recovery Grant: 2022/23	R2,377,807.00	R2,044,908.27	R2,044,908.27	N/A	N/A	X		
Panel MN07/2022	Camson Investments	19/04/2023	Disaster Recovery Grant: 2022/23	R1,921,768.00	R1,652,720.48	R1,652,720.48	N/A	N/A	X		
MN 100/2023	Usiko Holdings Pty Ltd	08/12/2023	Disaster Recovery Grant: 2022/23	R1,632,502.00	N/A	N/A	R1,322,008.73	1,255,908.30	X		
MN 100/2023	Usiko Holdings Pty Ltd	08/12/2023	Disaster Recovery Grant: 2022/23	R1,897,906.00	N/A	N/A	R1,390,670.51	R1,320,741.74	X		
MN 100/2023	Usiko Holdings Pty Ltd	08/12/2023	Disaster Recovery Grant: 2022/23	R367,525.00	N/A	N/A	R270,001.18	R253,988.37	X		
MN 100/2023	Usiko Holdings Pty Ltd	08/12/2023	Disaster Recovery Grant: 2022/23	R826,074.00	N/A	N/A	R732,243.29	R693,715.49	X		
MN 100/2023	Usiko Holdings Pty Ltd	08/12/2023	Disaster Recovery Grant: 2022/23	R1,155,942.00	N/A	N/A	R849,886.52	R805,620.09	X		
Panel MN07/2022	Camson Investments	18/04/2023	Disaster Recovery Grant: 2022/23	R3,096,685.00	R2,473,283.01	R2,473,283.01	N/A	N/A	X		
MN 148/2023	Zipvila Holdings Pty Ltd	23/01/2024	Disaster Recovery Grant: 2022/23	R994,095.00	N/A	N/A	R774,608.08	R735,623.95	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
Likhanyile											
MN119-2023	Grace And Goodness Building Construction And Maintenance (Pty) Ltd	18/08/2023	Disaster Recovery Grant: 2022/23	R8 505 867,40	R0.00	R0.00	R8 505 867,40	R7 593 687,76		X	
MN91/2023	Emihle Live	18/08/2023	Disaster Recovery Grant: 2022/23	R23 891 477,72	R0.00	R0.00	R23 891 477,72	R18 052 550,96		X	
MN118-2023	Usiko Holdings	14/11/2023	Disaster Recovery Grant: 2022/23	R7 509 141,71	R0.00	R0.00	R7 509 141,71	R5 640 228,06		X	
MN117/2023	Manotrim (Pty) Ltd	01/09/2023	Disaster Recovery Grant: 2022/23	R18 499 203,92	R0.00	R0.00	R18 499 203,92	R16 812 682,34		X	
MN94/2023	Benjivert (Pty) Ltd	22/09/2023	Disaster Recovery Grant: 2022/23	R32 074 225,80	R0.00	R0.00	R32 074 225,80	R28 665 984,37		X	
MN121/2023	Sm Holding (Pty) Ltd	13/11/2023	Disaster Recovery Grant: 2022/23	R3 199 206,39	R0.00	R0.00	R3 199 206,39	R3 002 834,27		X	
MN111/2023	Ntungani Construction (Pty) Ltd	23/10/2023	Disaster Recovery Grant: 2022/23	R 5 255 124,88	R0.00	R0.00	R 5 255 124,88	R3 391 101,57		X	
MN112	Ntungani Construction (Pty) Ltd	05/12/2023	Disaster Recovery Grant: 2022/23	R 5 301 323,00	R0.00	R0.00	R 5 301 323,00	R1 117 046,80		X	
MN07/2022 (Nduli Rd)	Sibaya	07/05/2024	Disaster Recovery Grant: 2022/23	R4 812 779,32	R0.00	R0.00	R962 555,86	R1 734 041,07	X		
MN56/2020 (Nduli Rd)	Kb Level	07/05/2024	Disaster Recovery Grant: 2022/23	R2 632 886,49	R0.00	R0.00	R789 865,95	R789 761,75	X		
MN93/2023	Amagambushe Construction	18/08/2023	Disaster Recovery Grant: 2022/23	R45 417 105,88	R0.00	R0.00	R45 417 105,88	R38 042 778,23	X		
MN56/2020 (Manqofini Wall)	Owethu Lomsebenzi	03/07/2023	Disaster Recovery Grant: 2022/23	R1 227 602,20	R0.00	R0.00	R1 227 602,20	R1 969 678,70	X		
MN 97/2023	Owethu Lomsebenzi	18/08/2023	Disaster Recovery Grant: 2022/23	R4 712 624,95	R0.00	R0.00	R4 712 624,95	R4 893 255,17		X	
MN 113/2023	Edge To Edge	08/02/2024	Disaster Recovery Grant: 2022/23	R8 556 874,09	R0.00	R0.00	R8 556 874,09	R7 776 220,39	X		
MN120/2023	Manotrim (Pty) Ltd	28/10/2023	Disaster Recovery Grant: 2022/23	R17 169 923,76	R0.00	R0.00	R17 169 923,76	R14 919 036,35		X	
MN92/2023	Benjivert (Pty) Ltd	19/09/2023	Disaster Recovery Grant: 2022/23	R44 476 962,94	R0.00	R0.00	R44 476 962,94	R36 016 914,35		X	
MN95/2023	Benjivert (Pty) Ltd	18/08/2023	Disaster Recovery Grant: 2022/23	R30 276 402,57	R0.00	R0.00	R30 276 402,57	R26 953 895,99		X	
MN122/2023	Yena Uyabusa (Pty) Ltd	13/11/2023	Disaster Recovery Grant: 2022/23	R10 212 375,95	R0.00	R0.00	R10 212 375,95	R9 281 741,91		X	
MN07/2022 (Kheswa RD)	Benjivert (Pty) Ltd	07/05/2024	Disaster Recovery Grant: 2022/23	R8 764 534,82	R0.00	R0.00	R2 629 360,45	R8 426 255,17	X		
MN56/2020 (Kheswa RD)	Hokomabovu Trading (Pty) Ltd	10/06/2024	Disaster Recovery Grant: 2022/23	R5 054 880,34	R0.00	R0.00	R1 010 976,07	R2 908 882,69	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

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					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
ELECTRICAL											
MN 266/2019	Isizwe Electrical	7.12.2020	High Mast Lighting and streetlights in all wards	1 416 942,68	1 971 022,70	1 971 022,70	1 416 942,68	1 681 781.77	X		
MN 266/2019	Yebo Yes Electrical	7.12.2020	High Mast Lighting and streetlights in all wards	1 854 594,45	2 511 331,77	2 511 331,77	1 854 594,45	-	X		
MN 266/2019	NMR Electrical	15.04.2021	High Mast Lighting and streetlights in all wards	2 502 943,37	3 309 935,77	3 309 935,77	2 502 943,37	6 571 461.27	X		
MN 266/2019	XXX Electrical	7.12.2020	High Mast Lighting and streetlights in all wards	883 019,21	3 855 083,66	3 855 083,66	1 416 942,68	1 732 739.77	X		
MN 158/2019	Veritas Engineering	29.07.2020	33/11 KV intake substation between Shakaskraal & point of supply substations	42 495 295,68	6 140 152,88	6 140 152,88	2 495 295.60	-	X		
MN 202/2021	Thake	26.07.2022	Electrification, extensions and infills	8 686 296,61	8 686 296,61	8 686 296,61	8 686 296,61	3 987 321.50	X		
MN 202/2021	XXX Electrical	26.07.2022	Electrification, extensions and infills	5 467 908,92	5 467 908,92	5 467 908,92	5 467 908,92	2 417 897.92	X		
MN 84/2021	Thake	02.12.2022	Lot 14 Switchroom upgrade	4 979 952,25	4 979 952,25	4 979 952,25	4 979 952,25	5 725 631.01	X		
MN 33/2021	Solethu CSI JV	01.04.2022	SCADA system	23 757 645,97	13 990 715,91	13 990 715,91	6 500 365	6 305 612.35	X		
MN 94/2022	XXX Electrical	27.02.2023	LV network upgrade	Panel	244 007,50	244 007,50	N/A	741 391.40	X		
MN 94/2022	Capital Power	27.02.2023		Panel	625 228,25	625 228,25	N/A	731 856.25	X		
MN 94/2022	Yebo Yes	27.02.2023	LV network upgrade	Panel	569 448,05	569 448,05	N/A	1 052 942.00	X		
MN 94/2022	Wenzan Electrical	27.02.2023	LV network upgrade	Panel	737 584,75	737 584,75	N/A	1 169 131.75	X		

Appendix I: Service Provider Performance Assessment Schedule *...continued*

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2022/2023		Current Financial Year 2023/2024		Assessment of Service Providers Performance (Please mark with an x)		
					Target	Actual	Target	Actual	G	S	P
CIVIL ENGINEERING AND PMU *...continued*											
ELECTRICAL *...continued*											
MN 92/2022	Yebo Yes	21.06.2021	Grid protection relays upgrade	8 482 400,00	5 197 642,90	5 197 642,90	8 482 400.00	7 893 199.37	X		
MN 83/2020	Veritas	21.12.2021	Dukuza 132/33kV substation construction	139 000000	11 800000	6 455022	139 000000	0	X		
MN 135/2020	Yebo Yes	21.01.2022	MV cable upgrade – Tinley Manor	2 192 852,15	998 088,65	998 088,65	0	0	X		
MN 135/2020	Yebo Yes	21.01.2022	MV cable upgrade – Lavopiere	11 427 489,00	3 468 312,00	3 468 312,00	0	0	X		
MN 91/2020	Capital Power	01.09.2021	Disconnections and reconnections	Panel	1 530 769,20	1 530 769,20	N/A	1 203 956.90	X		
MN 91/2020	XXX Electrical	31.08.2021	Disconnections and reconnections	Panel	3 323 068,00	3 323 068,00	N/A	N/A	X		
MN 91/2020	Ijubane Investments	20.06.2022	Disconnections and reconnections	Panel	1 516 929,60	1 516 929,60	N/A	2 059 170	X		
MN 69/2022	Lishememi	16.11.2022	Backup generators supply and installation	1 500000	1 110 556,96	1 110 556,96	1 458 118.61	1 458 118.61		X	
MN 51/2019	XXX Electrical	01/04/2021	Repairs and maintenance	Panel	2 963 919,55	2 963 919,55	N/A	N/A	X		
MN 51/2019	Capital Power	01/04/2021	Repairs and maintenance	Panel	3 151 104,31	3 151 104,31	N/A	N/A	X		
MN 51/2019	Shantis Electrical	01/04/2021	Repairs and maintenance	Panel	3 566 127,35	3 566 127,35	N/A	N/A		X	
MN 51/2019	Best Guys	01/04/2021	Repairs and maintenance	Panel	1 347 983,70	1 347 983,70	N/A	N/A		X	

Appendix J: Disclosure of Financial Interest

KwaDukuza Municipality (KDM) Municipal Manager and Executive Directors (Section 56 & 57 Managers)

NAME AND SURNAME	POSITION WITH KDM	SHARES & OTHER FINANCIAL INTERESTS (not bank accounts with financial institutions)	DIRECTORSHIP & PARTNERSHIP	REMUNERATED WORK OUTSIDE THE MUNICIPALITY (As sanctioned by Council)	CONSULTANCIES AND RETAINERSHIP	SPONSORSHIPS	GIFTS & HOSPITALITY FROMA SOURCE OTHER THAN A FAMILY MEMBER	LAND AND PROPERTY
Mr Mdakane NJ	Municipal Manager	NONE	Mdukwose Family Trust	NONE	NONE	NONE	NONE	Flat Pretoria (R550 000) House Ladysmith (R600 000) House Ladysmith (R900 000)
Mr Hlongwane SV	ED: Economic Development & Planning	Sasol Inzalo 100 shares MTN Zakhelel Futhi 150	NONE	NONE	NONE	NONE	NONE	House Fernwood Estate Shelly Beach (2 100 000) Flat Sheffield Gardens (R850 000)
Mr Jali SM	ED: Electrical Engineering Services	NONE	NONE	NONE	NONE	NONE	NONE	House at Salt Rock R2 400 000.00 House at Nkandla R400 000
Mr Khanyile SM	ED: Community Services and Public Amenities	SMK Empire Group PTY (LTD	SMK Empire Group PTY (LTD)	NONE	NONE	NONE	NONE	House Witpeer Avenue (R 2 500 000.00) House Gierington Way (R 2 500 000.00)
Mr Manzini AM	Chief Operations Officer	None	Manzini Drayage & Trucking Pty Ltd. Manzini Tyres & wheels. Manzini Properties. Migro Holdings	Manzini Drayage & Trucking Pty Ltd. Manzini Tyres & wheels. Manzini Properties. Migro Holdings	NONE	NONE	NONE	House La Lucia (R2 100 000)
Mr Rajcoomar SM	Chief Financial Officer	Balwin property REIT- 6100 shares. Chromecto Resources-10000 shares . Steinhoff Retail- 7000 shares. Wearne Mining- 600 shares	NONE	NONE	NONE	NONE	NONE	Farm portion 10 (R180 000). House Stanger Manor (R1 300 000). House Sheffield Beach (R2 950 000).
Mr Nxumalo TT	ED: Civil Engineering	NONE	NONE	NONE	NONE	NONE	NONE	Residential property in Phoenix R400 000.
Mr Viramuthu SC	Richemont opt-1000 shares. PhutumaNathi- 100 shares. Growthpoint- 155 shares. Murray and Roberts- 670 shares	NONE	NONE	NONE	NONE	NONE	NONE	House Rocky Park (R900 000). House Tinley Manor (R875 000). Flat Palm Lakes (R780 000)
Mrs P.S Mntaka	Executive Director : Corporate Services	NONE	Nimble consulting. Ezamntaka cc.	NONE	NONE	NONE	NONE	Modelkoop R650 000 Acaiaville R710 000

Appendix K: Revenue Collection Performance

Appendix K(1): Revenue Collection by Vote

Description	Ref	2022/ 23	Budget Year 2023/24							
R thousands		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance %	Full Year Forecast
Revenue by Vote										
Vote 1 - Chief Operations Officer Business Unit	1	11 208	12 732	12 732	-	12 732	12 732	-		12 732
Vote 2 - Corporate Services Business Unit		80 356	86 113	86 229	81 582	163 331	86 229	77 102	89.4%	86 229
Vote 3 - Finance Business Unit)		742 362	814 455	868 658	93 217	867 766	868 658	(893)	-0.1%	368 658
Vote 4 - Economic Development Planning Business Unit		44 522	57 558	67 287	3 319	72 314	67 287	5 027	7.5%	67 287
Vote 5 - Community Services and Public Amenities Business Unit		177 596	196 587	195 595	9 829	195 237	195 595	(359)	-0.2%	195 595
Vote 6 - Community Safety Business Unit		28 268	30 906	30 956	13 347	32 114	30 956	1 159	3.7%	30 956
Vote 7 - Civil Engineering and Human Settlement Business Unit		554 871	854 867	1 023 283	175 443	657 414	1 023 283	(365 869)	-35.8%	1 023 283
Vote 8 - Electrical Engineering Business Unit		1 104 088	1 315 485	1 336 283	219,799	1 331 100	1 336 283	(5,183)	-0.4%	1 336 283
Vote 9 - Youth Development Business Unit		6 856	7 788	7 788	-	7 788	7 788	-		7 788
Vote 10 - Null		-	-	-	-	-	-	-		-
Vote 11 - Null		-	-	-	-	-	-	-		-
Vote 12 - Null		-	-	-	-	-	-	-		-
Vote 13 - Null		-	-	-	-	-	-	-		-
Vote 14 - Null		-	-	-	-	-	-	-		-
Vote 15 - Null		-	-	-	-	-	-	-		-
Total Revenue by Vote	2	2,747,127	3,376,492	3,628,811	596,536	3,339,795	3,628,811	(289,016)	-8.0%	3,628,811

Appendix K(2): Revenue Collection by Source

Description	Ref	2022/ 23	Budget Year 2023/24						
R thousands		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance %	Full Year Forecast
Revenue										
Exchange Revenue										
Service charges - Electricity		1 054 831	1 234 386	1 256 786	199 634	1 236 949	1 256 786	(19 837)	-2%	1 256 786
Service charges - Water		-	-	-	-	-	-	-	-	-
Service charges - Waste Water Management		-	-	-	-	-	-	-	-	-
Service charges - Waste management		91 191	99 660	97 160	8 680	97 659	97 160	500	1%	97,160
Sale of Goods and Rendering of Services		30 583	89 360	44 360	2 167	27 667	44 360	(16 693)	-38%	44 360
Agency services		10 499	14 128	14 124	1 397	12 505	14 124	(1 619)	-11%	14 128
interest		-	-	-	-	-	-	-	-	-
Interest eared tom Receivables		6 162	10 120	13 120	888	9 572	13 120	(3 548)	-27%	13 120
Interest from Curent and Non Current Assets		92 384	79 539	129 017	23 981	142 348	129 017	13 331	10%	129 017
Dividends		-	-	-	-	-	-	-		-
Rent on Land		-	-	-	-	-	-	-		-
Rental fom Fixed Assets 292 3%]		2 456	3 333	3 336	(232)	2 342	3 336	(995)	-30%	3 336
Licence and permits		-	-	-	-	-	-	-		-
Operational Revenue		9 437	32 572	23 188	22 153	40 868	23 188	17 680	76%	23 188
Non-Exchange Revenue										
Property rates		619961	688,866	696 866	64 404	690 235	696 866	(6 631)	-1%	696 866
Surcharges and Taxes		-	-	-	-	-	-	-	-	-
Fines, penalties and forfeits		33 430	33 465	41 065	14 524	44 532	41 065	3 467	8%	41 065
Licence and permits		560	834	934	35	886	934	(47)	-5%	934
Transfers and subsidies - Operational		248 852	281 754	293 392	2 845	293 790	293 392	398	0%	293 392
Interest		-	-	-	-	-	-	-		-
Fuel Levy		-	-	-	-	-	-	-		-
Operational Revenue		-	-	-	-	-	-	-		-
Gains on disposal of Assets		155	-	-	-	-	-	-		-
Other Gains		12 471	5 000	5 000	4 294	6831	5 000	1 831	37%	5 000
Discontinued Operations		-	-	-	-	-	-	-		-
Total Revenue (excluding capital transfers and contributions)		**2 212 972**	**2 573 014**	**2 618 348**	**344 770**	**2 606 183**	**2 618 348**	**(12,165)**	**0%**	**2 618 348**

Appendix L: Conditional grants received: excluding MIG

This is contained as Annexure B to the AFS.

Appendix M: Capital Expenditure - New & Upgrade/ Renewal Programmes: including MIG

Appendix M (i) : Capital Expenditure: New Assets Programme

Capital Expenditure: New Assets Programme	Total Budget	Total Actuals
Assets:Non-current Assets: Construction Work-in-progress:Acquisitions: Outsourced	254,185,847.00	169,102,601.32
Assets:Non-current Assets: Heritage Assets:Cost Model: Works of Art:Paintings Cost:Acquisitions	450,000.00	-
Assets:Non-current Assets:Intangble Assets:Cost:Internally Generated: In-use: Computer Software: Acquisitions	246,857.00	75,300.00
Assets:Non-current Assets: Intangible Assets:Cost: Other:In-use: Computer Software:Acquisitions	14,000,365.00	-
Assets:Non-current Assets: Property, Plant and Equipment: Cost Model: Community Assets: Cost: Acquisitions	984,100.00	536,400.00
Assets: Non-current Assets: Property, Plant and Equipment: Cost Model: Computer Equipment:In-use:Cost:Acquisitions	2,026,000.00	1,671,632.31
Assets: Non-current Assets:Property, Plant and Equipment: Cost Model: Hectrical Infrastructure: In-use:Capital Spares:Cost:Acquisitions	14,000,000.00	16,594,469.44
Assets:Non-current Assets: Property, Plant and Equipment: Cost Model: Furniture and Office Equipment:In-use:Cost: Acquisitions	2,237, 139.00	1,590,064.60
Assets: Non-current Assets:Property, Plant and Equipment: Cost Model: Information and Communication Infrastructure: Cost:Acquisitions		-
Assets:Non-current Assets: Property, Plant and Equipment: Cost Model: Machinery and Equipment:In-use:Cost: Acquisitions	7,435,955.00	4,740,749.67
Assets: Non-current Assets:Property, Plant and Equipment: Cost Model: Other Assets:Cost: Acquisitions		-
Assets:Non-current Assets:Property, Plant and Equipment: Cost Model: Solid Waste Infrastructure:Cost: Acquisitions		-
Assets:Non-current Assets:Property, Plant and Equipment: Cost Model: Transport Assets: Owned and In-use:Cost:Acquisitions	23,810, 703.00	23,368, 766.16
Assets: Non-current Assets: Property, Plant and Equipment:Leased Assets: Furniture and Office Equipment:In-use:Cost:Acquisitions		3,159,324.11
	319,376,966.00	**220,839,307.61**

Appendix M(ii): CAPITAL EXPENDITURE- UPGRADE/ RENEWAL PROGRAMME

WARD NUMBER	CURRENT PROGRESS OF PROJECTS	BUDGET	TYPE
1/25	Sakhamkhanya- Implementation Stage: Yield:2 224 Houses & VIPs Built: 421 & 460 Redesigning of services and revising Town planning layout approved.	R 7 669 020	ISU Integrated Settlement Unit
1	Sokesimbone: Implementation Stage Yield:1 000 Houses & VIPs Built:987 13 Beneficiaries are the missing the project is at closeout Phase	Closeout Phase	RURAL
2	Nkwazi Siyembezi Phase 2 Title deeds Transfers Yield: 1100 Houses and services completed: 1094	R 6 000 000	URBAN BEFORE ISU
3	Nonoti Mouth Planning Stage Yield: 500 Record of Decision Environmental Authorisation received(Approved) Outstanding Wula application and collection of comments for the SPLUMA Application	R2 475 994	ISU
4	Shakashead Phase 2 Title Deeds Transfer Yield: 737 Houses & VIPs Built:701 Outstanding: 36 there is no land to construct more houses Human Settlement approved R 1 955 942.21 for replanning/ redesigning and transfers The Land surveyor is currently on site for site pegging for the review of the layout to submit for planning approval "SPLUMA"	R500 000	Urban/ISU
5	Lindelani 303 reduced to 284 because of 19 withdrawals Title deeds transfer stage Yield: 284 Houses and services -284 Title deeds handed over -254 Title deeds in Deeds offices -19 7 sites had RDP Houses; 12 sites had bad access/ there was no space to build	R 26 000	URBAN/ISU
7/20	Etete Phase 4 Implementation stage. Houses Built: (Phase 1) 141 sites 113 houses & VIPs completed 141 serviced sites completed (Phase2&3):279 sites. 279 services 261 houses completed TOTAL 425 SITES AND UNITS COMPLETED (Phase 4&5):553 sites. 553 sites serviced Challenges: Obstructions, Siza water, water connection fees, Bulk water, and sewer (Ilembe is awaiting WULA application)	R 944 568 61	374 HOUSES COMPLETED/ ISU
9	Groutville Priority 5 (Mnyundwini+) Implementation Stage: Yield: 900 Houses and VIPs Built:724 Outstanding: 94 Lost Few Sites Due Wetlands & Graves 82 The province approved R 2 022 400.35 replanning in order to be able to issue title deeds The project will be aligned to 2022 subsidy quantum in order to unblock for the construction of the remaining 94 houses and sewer connection	R321 000	ISU
9	Mgigimbe Implementation stage (Installation of services) Yield: 534 Water:90%sites, stormwater 30%sites, and Roads 20% sites Installation of services is underway 173 sites serviced	R 4 493 167.54	ISU

Appendix M(ii): CAPITAL EXPENDITURE- UPGRADE/ RENEWAL PROGRAMME *...continued*

WARD NUMBER	CURRENT PROGRESS OF PROJECTS	BUDGET	TYPE
10/11/29	CHARLOTTEDALE The Project is under planning (approved for Stage 1), earmarked for a 1500 yield. Environmental Authorization was issued in June 2020. SPLUMA pre-submission was submitted in November 2020. It has since lapsed as the application was waiting for the comments from Transnet. The New pre-application is required with the comments from Transnet. Challenges: Land invasion There are previous owners who raised issues on eight (8) properties already transferred to KDM and they want these properties to be transferred back to them.	R1200 000	ISU
11	Groutville Priority 2 Implementation stage: (Blocked) Yield: 1980. Houses: 1441 20 Homes were built by KZNHS in partnership with Flemish Government Province approved funding for replanning in order to effect transfers amounting to R 3 195 748 The project will be aligned to 2022 subsidy quantum in order to unblock for the construction of the remaining plus 200 houses and sewer connection. Challenges. Land invasion	R 300 000	ISU
12	Ethafeni (Blocked Project) Yield: 842. Houses completed: 663 KZNHS approved funds for Title deeds transfers amounting to R 795 600. Challenges: 40 houses were left at different stages of construction Intervention. Human Settlements will be appointing a service provider to do the assessment of the houses	R300 000	URBAN/ ISU
13/16&26	Steve Biko Phase 2 Implementation Stage Yield:1 028. House completed: 182 Sites services: sewer 30%, water 45%, Roads 7% and stormwater 18%. Challenges:122 houses left at roof level by the previous constructor were vandalized Massive land invasion	R27 357 546.00	ISU
16&19	Enhance the Extended Discount Benefit Scheme Yield: 1887. Transferred Units:1766 Outstanding:94	R53 000.00	FLATS
19	Rocky Park Integrated Development Implementation Stage Yield: 776. Completed and Handed over:60 6 Low income and 54 CRU. Outstanding:752	R13 000 000	IRDP
26	Ntshawini Implementation stage 1000 sites services and 45 houses approved Progress: Services:308 sites serviced 45 houses completed. Challenges: obstructions on the projects, people that have built in the way of services	R 8 000 000	ISU
27	Madundube Implementation Stage Yield:2400. The project was approved for site services in February 2022. Services completed: 254 SITES	R 300 000	ISU

Appendix N: Capital Programme by business unit including adjusted budgets

SUMMARY CAPITAL EXPENDITURE 2023/24							
Business Unit	**Approved Budget**	**1st Adjusted Budget**	**2nd Adjusted Budget**	**3rd Adjusted Budget**	**YTD EXP**	**YTD %**	**Available Balance**
Office of the Muncipal Manager	3 356 266	3 356 266	8 208 993	1 720 638	1 456 870	84.7%	263 768
Corporate Services	4 700 000	6 310 568	5 510 568	5 510 568	7 774 206	141.1%	(2 263 638)
Finance	100 000	100 000	500 000	500 000	193 896	38.8%	306 104
EDP	7 180 000	7 180 000	7 685 620	7 685 620	(35 902)	-0.5%	7 721 522
Community Services & Public Amenities	47 686 539	55 593 956	56 170 517	42 687 123	34 641 874	81.2%	8 045 249
Community Safety	23 328 336	19 168 341	19 439 192	14 439 192	12 753 864	88.3%	1 685 328
Civil Engineering	703 140 882	891 216 215	891 087 861	876 572 209	564 857 123	64.4%	311 715 522
Electrical Engineering	161 105 994	155 992 962	171 020 674	172 759 808	136 488 710	79.0%	36 271 098
Youth Development	300 000	300 000	300 000	300 000	-	0.0%	300 000
Total	**950 898 017**	**1 139 218 308**	**1 159 923 426**	**1 122 175 158**	**758 130 642**	**67.6%**	**364 044 516**
						67.6%	***32.4%***

Appendix O: Capital Programme by project by ward

Whole of the Municipality (WOM)

PROJECT NAME	WARD/LOCATION	2023/24 FY
G46247 Stormwater Upgrade in Ten Acre Road in Ward 29 (WIP)	Ward 29	R205 749,81
Municipal Offices: Upgrade to Blythedale Offices	WOM	R200 000.00
Municipal Offices: Upgrade to Council Chambers	WOM	R450 000.00
Furniture and Office Equipment: Office Furniture & Equipment	WOM	R750 000.00
Machinery and Equipment: Sporting Equipment	WOM	R300 000.00
Municipal Offices: Construction of Caretaker Quarters	WOM	R300 000.00
Halls: Refurbishment of Glenhills MPCC	Ward 13	R125 000.00
Halls: Refurbishment of Velani Hall Ward 7	Ward 7	R1,210 000.00
Halls: Fencing	WOM	R,101 750.00
Halls: Security Gates	WOM	R200 000.00
Furniture and Office Equipment: Furniture & Equipment	WOM	R160 000.00
Outdoor Facilities: Upgrade Driefontein Sportsfield	Ward 21	R1,284 129.00
Road Structures Infrastructure Upgrades	WOM	R7,736 136.00
Computer Equipment: Laptops (FMG Interns)	WOM	R126 000.00
Machinery and Equipment Electronic Equipment	WOM	R100 000.00
Computer Software and Applications: MS System Implementation	WOM	R246 857,00
Transport Assets: Disaster 4 x 4 vehicle	WOM	R685 000.00
Yards: Parking Signage & Access Control	WOM	R65 000.00
Libraries: KDM Library Green Rectification Building	Ward 19	R700 000.00
Municipal Offices: Nokukhanya Luthuli Building Security Upgrade	Ward 4	R385 000.00
MV Networks:Repl & Grad Prot Relays 11K P3 (Ward 22)	Ward 22	R100 000,00
HV Substations: Lot 14 Substation WIP	Ward 13	R3,397 092.00
LV Networks: Metering Kiosk - Vuthela Project	WOM	R3,155 000.00
MV Substations: Lavoupierre Substations	WOM	R6,294 061.00
LV Networks: LV Network Upgrades Cluster E	WOM	R600 000.00
Workshops: Buildings refurbishment - Mechanical workshop	WOM	R350 000.00
Workshops: Buildings refurbishment - Electrical workshop Lavoipierre	WOM	R250 000.00
Workshops: Buildings refurbishment - Electrical workshop Ballito	WOM	R250 000.00
MV Substations Upgrades and Refurbishment: Sheffield Substations	WOM	R500 000.00
LV Networks: Public building services electrical infrastructure refurbishment	WOM	R4,500 000.00
MV Substations : Simbiti Infrastructure Refurbishment	Ward 6	R500 000.00
MV Substations : Zimbali Infrastructure Refurbishment	Ward 6	R500 000.00
Road Furniture: NV Street Lights Refurbishment Cluster C	WOM	R1,500 000.00
Road Furniture: NV Street Lights Refurbishment Cluster D	WOM	R1,500 000.00
Road Furniture: NV Street Lights Refurbishment Cluster E	WOM	R1,500 000.00
Road Furniture: NV Street Lights Refurbishment Cluster F	WOM	R1,500 000.00
Road Furniture: NV Street Lights Refurbishment Cluster G	WOM	R1,500 000.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
LV Networks: Housing Electrification Projects INEP	WOM	R141 300,21
LV Networks: Housing electronification Projects INEP	WOM	R695 652.00
LV Networks: LV Network Upgrades Cluster A	WOM	R350 000.00
LV Networks: LV Network Upgrades Cluster B	WOM	R1, 300 000.00
LV Networks: LV Network Upgrades Cluster C	WOM	R312 696.00
LV Networks: LV Network Upgrades Cluster D	WOM	R700 000.00
LV Networks: LV Network Upgrades Cluster F	WOM	R600 000.00
LV Networks: LV Network Upgrades Cluster G	WOM	R600 000.00
MV Networks' Network Upgrades Cluster A	WOM	R637 595.00
MV Networks' Network Upgrades Cluster B	WOM	R2,209 109.00
MV Networks' Network Upgrades Cluster C	WOM	R737 595.00
MV Networks' Network Upgrades Cluster D	WOM	R1, 017 290.00
MV Networks' Network Upgrades Cluster E	WOM	R1, 672 000.00
HV Substations: New Dukuza 132/33/11Kv 80Mva Bulk (Ward 28)	Ward 28	R1,500 000.00
HV Substations: New Dukuza 132/33/11Kv 80Mva Bulk (Ward 28)	Ward 28	R1,000 000.00
MV Networks' Network Upgrades Cluster F	WOM	R1,872 000.00
MV Networks:MV Network Upgrades Cluster G	WOM	R6,207 250.00
MV Substations Upgrades and Refurbishment: Stanger Substations	WOM	R5,000 000.00
MV Substations Upgrades and Refurbishment: Lavoupierre Substations	WOM	R2,0480 68.00
MV Substations Upgrades and Refurbishment: Glenhills Substations	WOM	R2,400 000.00
MV Substations Upgrades and Refurbishment: Gledhow Substations	WOM	R500 000.00
MV Substations Rebuild: SAPPI Substations - KDM	WOM	R1, 400 000.00
MV Substations Upgrades and Refurbishment: Shakasrock Substations	WOM	R3,987 446.00
MV Substations Upgrades and Refurbishment: Business Park Substations	WOM	R50 000.00
MV Substations Upgrades and Refurbishment: Ballito Substations	WOM	R1,411 288.00
MV Substations Upgrades and Refurbishment: Shakaskraal Substations	WOM	R3,000 000.00
Road Furniture: Streetlights(Cluster A) 100S/L (Ward 1;2;3;25)	WOM	R1, 600 000.00
Road Furniture: Streetlights (Cluster B) 37S/L (Ward 13;19;27)	WOM	R1, 600 000.00
Road Furniture: Streetlights (Cluster C)100S/L (Ward 14;15;24;26)	WOM	R2, 200 000.00
Road Furniture: Streetlights (Cluster D)100S/L (Ward 9;10;11;12)	WOM	R2, 200 000.00
Road Furniture: Streetlights (Cluster E)100S/L (Ward 7;8;20;23)	WOM	R1,600 000.00
Road Furniture: Streetlights (Cluster F)50 S/L (Ward 4;6;21;22)	WOM	R1,100 000.00
Road Furniture: Streetlights (Cluster G)50 S/L (Ward 5;16;17;8)	WOM	R2,200 000.00
LV Networks: Energy Efficient Retrofit	WOM	R4,347 826.00
Road Furniture: NV Street Lights Refurbishment Cluster A	WOM	R1 500 000.00
Road Furniture: NV Street Lights Refurbishment Cluster B	WOM	R1 500 000.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Computer Software and Applications: Tools & Systems Project	WOM	R6,500 365.00
Computer Software and Applications: Network Master Planning (Reticulation)	WOM	R1 500 000.00
Computer Software and Applications: Tools & Systems Project	WOM	R6,000 000.00
Capital Spares: Capital Spares	WOM	R14,000 000.00
Furniture and Office Equipment:Funiture & Equipment	WOM	R200 000.00
Machinery and Equipment: Safety Equip Fas PPE Portable	WOM	R100 000.00
Machinery and Equipment: Tools & Equipment	WOM	R800 000.00
Computer Equipment and Printer Upgrades	WOM	R300 000.00
Furniture and Office Equipment: Equipment	WOM	R200 000.00
Municipal Offices: Upgrade Northern Fire Station (Office Block)	WOM	R200 000.00
Municipal Offices: Upgrade Ballito Control Room	WOM	R200 000.00
Yards: Car Ports (North Fire Station)	WOM	R200 000.00
Municipal Offices: Upgrade Zinkwazi Repeater Site	Ward 3	R196 800.00
Yards: Clear View Fence (Ballito Fire Station)	WOM	R200 000.00
Computer Equipment:042 Computers & Projector	WOM	R100 000.00
Furniture and Office Equipment:042 Furniture	WOM	R179 000.00
Furniture and Office Equipment:042 Aircons	WOM	R100 000.00
Machinery and Equipment: Emergency Equipment	WOM	R200 000.00
Machinery and Equipment: Security Cameras (North & South Fire Station)	WOM	R171 691.00
Machinery and Equipment:042 Portable & Mobile Two Way Radios	WOM	R97 625.00
Transport Assets: Fire Fleet	WOM	R13,843 341.00
Machinery and Equipment: Tools & Equipment	WOM	R200 000.00
Transport Assets: Municipal Fleet	WOM	R7,138 323.00
Public Ablution Facilities: Ablution Facility (VIP)	WOM	R1,500 000.00
Social Housing: Etete Housing Retaining Walls and Access Roads (Ward 7;20)	Ward 20	R2,000 000.00
Social Housing: Steve Biko Housing Retaining Walls and Access Roads (Ward 13;16;26)	Ward 13	R1,000 000.00
Municipal Offices: Relocation of infrastructure services	Administrative or Head Office (Including Satellite Offices)	R200 000.00
Furniture and Office Equipment: Furniture & Equipment	WOM	R50 000.00
Machinery and Equipment: Tools & Equipment	WOM	R74 800,00
Machinery and Equipment: Elec Staff Attendance Register 021419516	WOM	R500 000.00
Computer Equipment and Printer Upgrades	WOM	R1,500 000.00
Machinery and Equipment: Back-up Generators	WOM	R1,610 568.00
Machinery and Equipment: Portable Audio visual (AV) Equipment	Administrative or Head Office (Including Satellite Offices)	R500 000.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Libraries: Refurbishment of Darnall library roof (renewal)	Ward 2	R75 300.00
Libraries: Stanger Manor Library Fencing	Ward 17	R191 781.00
Libraries: Refurbishment of Umhlali library roof (renewal)	Ward 28	R100 000.00
Libraries: Refurbishment of Shakaskraal library (renewal)	Ward 22	R100 501.00
Libraries: Refurbishment of Stanger Manor Library roof	Ward 17	R77 820.00
Furniture and Office Equipment: Furniture & Equipment	WOM	R160 000.00
Machinery and Equipment: Tools & Equipment	WOM	R320 000.00
Taxi Ranks/Bus Terminals: Refurbishment of KwaDukuza Taxi rank	Taxi Ranks/ Bus terminals: Refurbishment of KwaDukuza Taxi rank	R11,383 490.00
Taxi Ranks/Bus Terminals: Upgrade of Ballito Taxi Rank	Taxi Ranks/ Bus Terminals: Upgrade of Ballito Taxi Rank	R5,547 060.00
MV Networks: Nonoti MV Network	MV Networks: Nonoti MV Network	R2,395 465.00
Machinery and Equipment: 065 CCTV	Machinery and Equipment: 065 CCTV	R400 000.00
Museums: Construction of Museum	Ward 19	R950 000.00
Works of Art: Museum Artifacts	WOM	R450 000.00
Furniture and Office Equipment: Museum Furniture & Specialised Fittings	Ward 19	R250 000.00
Police: Law Enforcement Equipment	WOM	R100 000.00
Police: Bullet Proof Vests	WOM	R100 000.00
Machinery and Equipment: Sirens And Blue Lights	WOM	R90 000.00
Machinery and Equipment's Equipment	WOM	R800 000.00
Furniture and Office Equipment:035 Furniture & Equipment	WOM	R60 000.00
Machinery and Equipment: Tools & Equipment	WOM	R650 000.00
Machinery and Equipment: 015 Tools and Equipment	WOM	R39 000.00
Machinery and Equipment: Marine Safety Equipment	WOM	R33 000.00
Transport Assets: Jet Ski	WOM	R1,091 000.00
Transport Assets: Quad Bikes	WOM	R395 000.00
Outdoor Facilities: Upgrade of Tinley Manor Tidal Pool	Ward 12	R1, 009 929
Outdoor Facilities: Zinkwazi Black Rock Beach	Ward 3	R2,571 080.00
Outdoor Facilities: Renewal Stanger Manor Sportsfield	Ward 17	R722 622.00
Outdoor Facilities: Renewal Glenhills Sportsfield	Ward 13	R746 332.00
Municipal Offices: Hawkins Car Park	Ward 6	R166 220.00
Outdoor Facilities: Salmon Bay	Ward 6	R775 455.00
Outdoor Facilities: Thompsons Bay Beach Reinstatement	Ward 6	R995 816.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Outdoor Facilities: Renewal of Shakas Cove (outdoor facilities)	Ward 6	R178 079.00
Outdoor Facilities: Renewal Clark Bay Amphitheatre	Ward 6	R4,663 395.00
Outdoor Facilities: Upgrade to Beach Facilities	WOM	R5,265 986.00
Outdoor Facilities: Nonoti Beach Node Development	Ward 3	R2,877 062.00
Machinery and Equipment: KDM 75 - water pump and hosepipe mechanism	WOM	R119 934.00
Machinery and Equipment: Motor Licencing Equipment	WOM	R100 000.00
Roads:G46247 Const. of road in Monophony road in Ward 27 (WIP)	Ward 27	R300 000.00
Roads: Rehab of Roads in Cluster C (Ward 15;24;26)	Ward 15	R9,511 314.00
Roads: Upgrading of Stormwater Avondale Ward 30	Ward 6	R1,084 588.00
Roads: Rehab of Roads in Cluster E (Wards 7;8;20;23;28)	Ward 8	R2,854 955.00
Roads: Rehab of Urban Roads in Ward 6 and 21	Ward 6	R843 010.00
Roads: Rehab of Roads in Ward 16 and 17	Ward 16	R2,035 508.00
Drainage Collection:G46247 Resealing & stormwater management of USA ngoma Street - ward 23	Ward 23	R6,096 555.00
Roads:G46247 Rehabilitation of damaged road /stormwater management- ward 8	Ward 8	R3,292 423.00
Road Structures:G46247 Retaining walls and foundation underling Mbozamo D section - ward 18	Ward 18	R1,553 922.00
Drainage Collection:G46247 Resealing and stormwater management of Ngulube/Mafuya Road ward 18	Ward 18	R3,111 308.00
Drainage Collection:G46247 Rehabilitation of stormwater culverts in Mfecane Road- ward 18	Ward 18	R5,099 703.00
Roads: Ward 11 Rehab of Blythedale Road	Ward 11	R2,000 000.00
Roads: Regravelling in Ward 12	Ward 12	R1, 000 000.00
Roads: Regravelling in Ward 20	Ward 20	R1,000 000.00
Outdoor Facilities: Chris Hani Sport field	Ward 15	R3900 00.00
Outdoor Facilities: Groutville Market Sportsfield	Ward 10	R3,129 371.00
Drainage Collection:G46247 Upgrade of St. pipeline & Rd Rehab. of Shakas Road Main road in Ward 6 (WIP)	Ward 6	R2,046 649.00
Roads:G46247 Road Rehab. of Kudu Road in Ward 6 (WIP)	Ward 6	R181 776.00
Drainage Collection:G46247 St. Infrastructure & Regravelling in Kwabonambini Etete in Ward 7	Ward 7	R376 177.00
Road Structures:G46247 Erect pedestrian bridge over the Etete River Ward 7	Ward 7	R4,390 620.00
Drainage Collection:G46247 St. Improvement Etete in Ward 7 (Isle& Section 1) (WIP)	Ward 7	R928 819.00
Drainage Collection:G46247 St. Improvement Etete in Ward 7 (Isle& Section 2) (WIP)	Ward 7	R1,895 022.00
Drainage Collection:G46247 St. & Street Improvement Etete in Ward 7 (Main Road) (WIP)	Ward 7	R4,662 926.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward 7 (Central Section 1) (WIP)	Ward 7	R174 298.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward7 (Central Section 2) (WIP)	Ward 7	R2,119 683.00
Roads:G46247 Rd. & St. Upgrade at Saddle lane in Darnall in Ward 2 (WIP)	Ward 2	R5,311 934.00
Roads:G46247 Rd. & St. Upgrade at Mill Way in Darnall in Ward 2 (WIP)	Ward 2	R1,096 003.00
Road Structures:G46247 Columbus Road Culvert Crossings Ward 3 (WIP)	Ward 3	R6,791 429.00
Roads:G46247 1000m of Gravel Roads in Ward 3 (WIP)	Ward 3	R488 074.00
Roads:G46247 1100m of Gravel Roads in Ward 3 (WIP)	Ward 3	R279 599.00
Drainage Collection:G46247 Upgrade of St. in Ward 4 S 1 (WIP)	Ward 4	R238 237.00
Drainage Collection:G46247 Upgrade of St. in Ward 4 S2 (WIP)	Ward 4	R869 565.00
Roads 46247 Road Rehabilitation in Ward 4 S1 (WIP)	Ward 4	R1,072 681.00
Drainage Collection:G46247 Upgrade of St. in Ward 4 S3 (WIP)	Ward 4	R686 552.00
Drainage Collection:G46247 Upgrade of St. in Ward 4 S4 (WIP)	Ward 4	R869 565.00
Roads:G46247 Rd. & St. Upgrade in School Road Ward 4 (WIP)	Ward 4	R870 917.00
Roads:G46247 Road Rehab. of Gugu Maxis road in Ward 23 (WIP)	Ward 23	R21 137.00
Roads:G46247 Road & Stormwater Upgrade; retain Embankment. In Zika Ward 23	Ward 23	R1,368 292.00
Drainage Collection:G46247 Upgrade of Stormwater & retain embankment in Seleka Ndoda - Sibiya road Ward 23	Ward 23	R1,590 743.00
Drainage Collection:G46247 Upgrade of Stormwater in Gugu Maxase road in Shayamoya in Ward 23 (Section 1) (WIP)	Ward 23	R319 587.00
Drainage Collection:G46247 Stormwater Upgrade in Gugu Maxase road in Shayamoya in Ward 23 (Section 2) (WIP)	Ward 23	R692 380.00
Drainage Collection:G46247 Upgrade the St. infrastructure & the road in Shayamoya in Ward 23 Gugu Maxase road (WIP)	Ward 23	R968 860.00
Roads:G46247 Road Rehab. & St. infrastr. & retain the embankment in Ward 23 Mgwenya road (WIP)	Ward 23	R482 110.00
Roads:G46247 Road & St. improvement in Shayamoya in Ward 23 (WIP)	Ward 23	R833 207.00
Roads:G46247 Const. of Rd in Mphithiza circle Rd in Ward 24 (006) (WIP)	Ward 24	R1,240 752.00
Roads:G46247 Road Rehab. & upgrade of St. infrastructure in Dunkirk road in Ward 22 (WIP)	Ward 22	R121 645.00
Roads:G46247 Road Rehab. of Gifford in Ward 22 (Section 2) (WIP)	Ward 22	R468 365.00
Roads:G46247 Road repair in Summit in Ward 22 (WIP)	Ward 22	R346 218.00
Drainage Collection:G46247 St. upgrade in Ward 22 (WIP)	Ward 22	R11 231.00
Roads:G46247 Road Rehab. on Peter Hullet Place in Ward 22 (Section 1) (WIP)	Ward 22	R125 184.00
Roads:G46247 Road Rehab. on Osbourne drive in Ward 22 (WIP)	Ward 22	R228 349.00
Roads:G46247 Road Rehab. & St. improvement in Ralphs place/George Hullet in Ward 22 (WIP)	Ward 22	R2,164 928.00
Roads:G46247 Road Rehab. & upgrade of St. infrastructure in Fayle Road in Ward 22 (WIP)	Ward 22	R22 800.00
Roads:G46247 Road Rehab. & upgrade of St. infrastructure in Hotel road in Ward 22 (WIP)	Ward 22	R60 136.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Road Rehab. & upgrade of St. infrastructure in Peter Hullet Road in Ward 22 (Section 2) (WIP)	Ward 22	R144 742.00
Roads:G46247 Road Rehab. on Little Maritzburg road in Ward 22 (WIP)	Ward 22	R40 730.00
Roads:G46247 Road Rehab. of Ward 22 (WIP)	Ward 22	R1,739 130.00
Roads:G46247 Rehab. of Reutenbach Place in Ward 30 (WIP)	Ward 6	R44 257.00
Roads:G46247 Rehab. of Patricia Road in Ward 30 (WIP)	Ward 6	R276 982.00
Roads:G46247 Rehab. of Allen Place in Ward 30 (WIP)	Ward 6	R62 632.00
Roads:G46247 Rehab. of Elizabeth Drive in Ward 30 (WIP)	Ward 6	R200 710.00
Roads:G46247 Rehab. of Marriom North/ South/ Place in Ward 6 (WIP)	Ward 6	R1,165 166.00
Roads:G46247 Rehab. of Minerva Road in Ward 6 (WIP)	Ward 6	R233 783.00
Roads:G46247 Rehab. of Stella/ Lindsay/Adriene Road in Ward 6 (WIP)	Ward 6	R1,101 306.00
Drainage Collection:G46247 St. improvement of Haysom in Ward 19 (WIP)	Ward 19	R1,713 333.00
Roads:G46247 Road rehab of Maurice & Perrie road in Ward 19 (WIP)	Ward 19	R741 424.00
Roads:G46247 Road rehab of Gizenga road in Ward 19 (WIP)	Ward 19	R2,171 829.00
Roads:G46247 Repair road & St. upgrade in Khalafukwe in Ward 20 (WIP)	Ward 20	R3,347 463.00
Roads:G46247 Repair & improve the St. Knock out in Etete in Ward 20 (Section 1) (WIP)	Ward 20	R1,441 557.00
Roads:G46247 Regravel in Kwamfanomdala/ Shavins/ Phola in Ward 20 S1 (WIP)	Ward 20	R93 527.00
Roads:G46247 Regravel in Kwamfanomdala/ Shavins/ Phola in Ward 20 S 2 (WIP)	Ward 20	R204 188.00
Roads:G46247 Regravel in Kwamfanomdala/ Shavins/ Phola in Ward 20 S3 (WIP)	Ward 20	R70 614.00
Drainage Collection:G46247 St. upgrade in Knock out in Etete in Ward 20 (Section 2) (WIP)	Ward 20	R1,340 951.00
Drainage Collection:G46247 Stormwater drainage; gabion structures in Etete Phase 3 Housing in Ward 20 (WIP)	Ward 20	R443 473.00
Roads:G46247 Regravelling in Khalafukwe in Ward 20 (WIP)	Ward 20	R149 537.00
Drainage Collection:G46247 St. infrastructure & install gabion retaining wall. in Ward 20 (Kwamfanomdala) (WIP)	Ward 20	R482 030.00
Drainage Collection:G46247 St. infrastructure & gabion retaining wall in eyinkonjaneni & Main road in Ward 21 (WIP)	Ward 21	R986 847.00
Roads:G46247 Upgrade of Rd in Mbekaphezulu in Ward 15 (081) (WIP)	Ward 15	R1,498 424.00
Road Structures:G46247 Const. of Gabion Ret. Wall & St. Upgrade in Ward 4 (WIP)	Ward 4	R170 717.00
Drainage Collection:G46247 Upgrade of St. in Shakashead in Ward 4 (WIP)	Ward 4	R217 100.00
Roads:G46247 Road Rehab. of Ward 4 S2 (WIP)	Ward 4	R205 374.00
Roads:G46247 Road Rehab. of Ward 4 S3 (WIP)	Ward 4	R869 565.00
Road Structures:G 46247 Uguqu Low-level Culvert Crossing Ward 1 (WIP)	Ward 1	R1,838 901.00
Road Structures:G46247 St Christopher (Uguqu) Pedestrian Bridge Ward 1 (WIP)	Ward 1	R1,263 600.00
Roads:G46247 St Christopher Asphalt Road in Ward 1 (WIP)	Ward 1	R1,521 867.00
Roads:G46247 Ward 1 Nkwezani Gravel Road (WIP)	Ward 1	R203 380.00
Roads:G46247 KwaShoti Asphalt Road Ward 1 (WIP)	Ward 1	R975 723.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Ward 1 Inkwazi Gravel Road (WIP)	Ward 1	R380 192.00
Roads:G46247 Ward 1 Ndalazini Gravel Road S1 (WIP)	Ward 1	R251 554.00
Roads:G46247 Ward 1 Ndalazini Gravel Road S2 (WIP)	Ward 1	R202 501.00
Roads:G46247 Ward 1 Ndalazini Gravel Road S3 (WIP)	Ward 1	R100 338.00
Roads:G46247 Ward 1 Ndalazini Gravel Road S4 (WIP)	Ward 1	R305 032.00
Roads:G46247 Ingwe Road & St. upgrade in Zamani in Ward 2 (WIP)	Ward 2	R3,387 567.00
Roads:G46247 Ingwe Road Upgrade in Zamani in Ward 2 S2 (WIP)	Ward 2	R4,056 710.00
Roads:G46247 Road & St. Upgrade at Old Main in Darnall in Ward 2 (WIP)	Ward 2	R2,564 121.00
Roads:G46247 Rd. & St. Upgrade at Nkwazi Road in Darnall in Ward 2 S1 (WIP)	Ward 2	R3,009 000.00
Roads:G46247 Rd. & St. Upgrade at Nkwazi Road in Darnall in Ward 2 S2 (WIP)	Ward 2	R3,009 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D21A (WIP)	Ward 5	R1,200 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D23 (WIP)	Ward 5	R1,300 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D24 (WIP)	Ward 5	R14,000 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D25 (WIP)	Ward 5	R1,800 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D26 (WIP)	Ward 5	R17,000 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 7A (WIP)	Ward 5	R1,1000 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 9 (WIP)	Ward 5	R3,300 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 13 (WIP)	Ward 5	R2,800 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 20 (WIP)	Ward 5	R3,800 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 22 (WIP)	Ward 5	R150 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 24 (WIP)	Ward 5	9,865 400.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD30 (WIP)	Ward 5	R190 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 31 (WIP)	Ward 5	R2,500 000.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 32 (WIP)	Ward 5	R3,700 000.00
Drainage Collection:G46247 Repair to St. Catchpit in Leonora Drive in Ward 6 (WIP)	Ward 6	R1, 000 000.00
Roads:G46247 Road Rehab. of Lorna Avenue in Ward 6 (WIP)	Ward 6	R4,300 000.00
Road Structures:G46247 Const. of Retaining Wall in Ward 6 (WIP)	Ward 6	R230 000.00
Drainage Collection:G46247 St. System Upgrade in Dolphin cres in Ward 6 (WIP)	Ward 6	R200 000.00
Drainage Collection:G46247 Upgrade of st. infrastructure in Ocean Drive (aruba) in Ward 6 (WIP)	Ward 6	R914 000.00
Drainage Collection:G46247 St. upgrade in Sangoma road in Ward 23 (WIP)	Ward 23	R556 000.00
Drainage Collection:G46247 St. upgrade in Mnyam&e road in Ward 23 (WIP)	Ward 23	R419 000.00
Drainage Collection:G46247 St. upgrade in Shayamoya road in Ward 23 (WIP)	Ward 23	R613 000.00
Roads:G46247 Road Rehab. & St. upgrade in Kenny Khanyayo road in Ward 23 (WIP)	Ward 23	R174 000.00
Roads:G46247 Road Rehab. & St. upgrade in Shongololo road in Ward 23 (WIP)	Ward 23	R447 000.00
Roads:G46247 Const. in Dube road in Ward 15 (035) (WIP)	Ward 15	R569 000.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Const. in Manyaseni road in Ward 15 (076) (WIP)	Ward 15	R204 000.00
Roads:G46247 Const. in Ntshangase road in Ward 15 (013) (WIP)	Ward 15	R417 000.00
Roads:G46247 Rehab. & Const. in Second stop main road in Ward 15 (077) (WIP)	Ward 15	R193 000.00
Roads:G46247 Const. in Kwakhoza road (Mzimela store) in Ward 15 (078) (WIP)	Ward 15	R262 000.00
Roads:G46247 Const. in Mw&la Rd in Ward 15 (079) (WIP)	Ward 15	R262 000.00
Roads:G46247 Const. in Ntabaningi in Ward 15 (080) (WIP)	Ward 15	R424 000.00
Roads:G46247 Road Upgrade in Community Hall Road in Ward 29 (WIP)	Ward 29	R12,582 000.00
Drainage Collection:G46247 Stormwater Upgrade in Village Main Road in Ward 29 (WIP)	Ward 29	5,710 000.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Ten Acre Road in Ward 29 (WIP)	Ward 29	R2,106,373.90
Roads:G46247 Road & Stormwater Upgrade in Bhuzu Road in Ward 29 (WIP)	Ward 29	1,796 000.00
Roads:G46247 Road & Stormwater Upgrade in Mthethwa Road in Ward 29 S1 (WIP)	Ward 29	R1,886 000.00
Roads:G46247 Road & Stormwater Upgrade in Kwasolo Road in Ward 29 (WIP)	Ward 29	R2,218 000.00
Drainage Collection:G46247 Stormwater Upgrade in Myeza Road in Ward 29	Ward 29	R4,479 000.00
Drainage Collection:G46247 Causeway Bridge Stormwater Upgrade at Bhatata Road in Ward 29	Ward 29	R14,583 356.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Mbatha Masuku Road in Ward 29 (WIP)	Ward 29	R2, 888 256.00
Roads:G46247 Road & Stormwater Upgrade in Nkani Road in Ward 29 (WIP)	Ward 29	R2,553 606.00
Roads:G46247 Road & Stormwater Upgrade in Mlungana Street in Ward 29 (WIP)	Ward 29	R3,196 082.00
Roads:G46247 Road & Stormwater Upgrade in Mthethwa Road in Ward 29 S2 (WIP)	Ward 29	R6,951 300.00
Roads:G46247 Road & Stormwater Upgrade in Cebisa Road in Ward 29 S1 (WIP)	Ward 29	R3,686 689.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Namba Road in Ward 29 (WIP)	Ward 29	R992 390.00
Roads:G46247 Road Rehab. & upgrade of St. infrastructure in Garl & in Ward 22 (WIP)	Ward 22	R100 669.00
Roads:G46247 Road Rehab. & upgrade of St. infrastructure in Shad lane in Ward 22 (WIP)	Ward 22	R16 601.00
Roads:G46247 Road and stormwater Upgrade Estheni Ward 21	Ward 21	R131 718.00
Roads:G46247 Rehab. Of Road;footpath & stormwater in Soul City Ward 21	Ward 21	R61 479.00
Roads:G46247 Rehab. of gravel roadway & stormwater in Rain farm;Ebhokweni Ward 21 (WIP)	Ward 21	R92 923.00
Roads:G46247 Road & footpath Rehab.; St. infrastructure upgrade in Esinqobile area in Ward 21 (WIP)	Ward 21	R316 976.00
Roads:G46247 Rehab. of gravel roadway & St. infrastructure upgrade in Nyannyadu area in Ward 21 (WIP)	Ward 21	R133 301.00
Roads:G46247 Road Rehab. & St. upgrade in Hugh dent Drive in Ward 22 (WIP)	Ward 22	R410 966.00
Roads:G46247 Road Rehab.; upgrade of St. in Sheffield in Ward 22 (WIP)	Ward 22	R893 474.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Road Rehab.; upgrade of St. infrastructure in Ward 22 (WIP)	Ward 22	R568 827.00
Roads:G46247 Rehab. of road in Ward 22 (WIP)	Ward 22	R243 478.00
Roads:G46247 Road Rehab. of Colwyn Drive in Ward 22 (WIP)	Ward 22	R212 510.00
Roads:G46247 Road Rehab. & St. infrastructure in Mc Donald Road in Ward 22 (Section 1) (WIP)	Ward 22	R462 630.00
Roads:G46247 Road Rehab. & St. infrastructure in Gifford Crescent in Ward 22 (Section 1) (WIP)	Ward 22	R692 448.00
Roads:G46247 Road Rehab. of Mc Donald road in Ward 22 (Section 2) (WIP)	Ward 22	R558 347.00
Roads:G46247 Road Rehab. of Murray crescent in Ward 22 (WIP)	Ward 22	R497 643.00
Drainage Collection:G46247 St. infrastructure & gabion retaining wall in Snenhlanhla Tavern in Ward 21 (WIP)	Ward 21	R435 830.00
Roads:G46247 Road & Stormwater Upgrade in Mthombeni Area in Ward 21 (WIP)	Ward 21	R425 172.00
Roads:G46247 Road & Stormwater Upgrade in Ward 21 S1 (WIP)	Ward 21	R4,763 344.00
Drainage Collection:G46247 Upgrade of St. infrastructure in Maguyane Area in Ward 21 (WIP)	Ward 21	R382 331.00
Roads:G46247 Road & Stormwater Upgrade in Etsheni Main Road Ward 21 (WIP)	Ward 21	R1,330 236.00
Roads:G46247 Road Rehab. of Asifunde creche in Ward 21 (WIP)	Ward 21	R1,626 000.00
Roads:G46247 Road & Stormwater Upgrade in Ward 21 S2(WIP)	Ward 21	R1,594 691.00
Roads:G46247 Rehab of Rd with new sidewalk in Emzin Kababa store in Ward 21 (WIP)	Ward 21	R220 402.00
Roads:G46247 Rehab of Rd with new sidewalk in Ward 21 S1 (WIP)	Ward 21	R275 357.00
Roads:G46247 Rehab of Rd with new sidewalk in Ward 21 S2 (WIP)	Ward 21	R1,028 692.00
Roads:G46247 Rehab of Rd in Taxi Rank Area in Ward 21 S2 (WIP)	Ward 21	R84 458.00
Roads:G46247 Road & Stormwater Upgrade with sidewalk in Ward 21 S3 (WIP)	Ward 21	R742 674.00
Roads:G46247 Road & Stormwater of Access Road (khuzwayo) in Ward 21 (WIP)	Ward 21	R2,954 454.00
Roads:G46247 Upgrade of gravel roadway in Ward 21 (WIP)	Ward 21	R1,398 906.00
Roads:G46247 Road & Stormwater Upgrade near Tennis Court in Ward 21 (WIP)	Ward 21	R2,822 065.00
Drainage Collection:G46247 Const. of St. channel in Mbonokuhle in Shakaville in Ward 18 (WIP)	Ward 18	R8,230 045.00
Road Structures:G46247 D Section / Mbozamo in Shakaville culvert crossing in Ward 18 (WIP)	Ward 18	R803 591.00
Roads:G46247 Retaining of Chief Albert road in Ward 19 (WIP)	Ward 19	R2,718 863.00
Road Structures:G46247 ReConst. of Riverside bridge in Ward 19 (WIP)	Ward 19	R6,587 366.00
Roads:G46247 Road rehab of Rockwell Road in Ward 19 (WIP)	Ward 19	R1,985 844.00
Roads:G46247 Road Rehab. Byrne road Stanger Central in Ward 19 (WIP)	Ward 19	R523 966.00
Roads:G46247 Rehab. of Van Der Wagen road in Ward 19 (WIP)	Ward 19	R251 601.00
Roads:G46247 Road Rehab. of Theneussen road in Ward 19 (WIP)	Ward 19	R2,284 746.00
Roads:G46247 Rehab. of Ashley Road in Ward 30 (WIP)	Ward 6	R252 844.00
Roads:G46247 Const. in 84 Glenhills drive in Ward 26 (050) (WIP)	Ward 26	R592 745.00
Roads:G46247 Upgrade in Glenhills MPC road in Ward 26 (051) (WIP)	Ward 26	R1, 696 742.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Const. in Memory gravel road in Ward 26 (018) (WIP)	Ward 26	R258 111.00
Roads:G46247 Const. in Ezihlabathini road in Ward 26 (019) (WIP)	Ward 26	R337 818.00
Roads:G46247 Const. in Ezihlabathini road 2 in Ward 26 (020) (WIP)	Ward 26	R681 317.00
Drainage Collection:G46247 Upgrade of St. Ward 14 (028) (WIP)	Ward 14	R1,466 246.00
Roads:G46247 Rehab. & Upgrade of Road in Ward 14 (029) (WIP)	Ward 14	R93 278.00
Roads:G46247 Rehab. & Upgrade of Road opposite Twist in Ward 14 (009) (WIP)	Ward 14	R160 018.00
Roads:G46247 Rehab. & Upgrade in Opposite Darkis corner in Ward 14 (031) (WIP)	Ward 14	R430 435.00
Roads:G46247 Rehab. of Road opposite 4336 in Ward 14 (030) (WIP)	Ward 14	R302 019.00
Drainage Collection:G46247 St. Upgrade Zungu home in Ward 14 (064) (WIP)	Ward 14	R499 733.00
Roads:G46247 Rehab. of Road in Mashaba Area in Ward 14 (010) (WIP)	Ward 14	R3,749 435.00
Drainage Collection:G46247 St. Upgrade next to house 4387 in Ward 14 (032) (WIP)	Ward 14	R1,119 467.00
Roads:G46247 Upgrade of Yellow wood road Culvert 2 in Ward 16 (WIP)	Ward 16	R6,140 814.00
Road Structures:G46247 Replace Gabion retaining structure in Strelitzia road in Ward 16 (WIP)	Ward 16	R6,794 072.00
Roads:G46247 Rehab & St. improvement in Primrose in Ward 16 (WIP)	Ward 16	R3,408 200.00
Roads:G46247 Const. of road in Nyoniyamanzi road in Ward 16 (WIP)	Ward 16	R9,054 264.00
Roads:G46247 Rehab. & St. improvement in Palm Road in Ward 16 (WIP)	Ward 16	R531 656.00
Roads:G46247 Rehab. & St. in Acacia & Willow road in Ward 16 (WIP)	Ward 16	R746 989.00
Roads:G46247 Rehab. & St. improvement in Azalea road in Ward 16 (WIP)	Ward 16	R1,573 961.00
Roads:G46247 Rehab. of Road in Ward 17 (WIP)	Ward 17	R783 543.00
Road Structures:G46247 Retaining wall & St. improvement in Manor drive in Ward 17 (WIP)	Ward 17	R2,757 659.00
Roads:G46247 Rehab. of hornbeam road in Ward 17 (WIP)	Ward 17	R105 397.00
Drainage Collection:G46247 Mfecane Street (Near Mbozamo Hall) in Shakaville; Ward 18 St. improvement (WIP)	Ward 18	R4,121 873.00
Roads:G46247 Mfecane Street to link Lindelani (D Section / Mbozamo) in Lindelani & Shakaville in Ward 18 (WIP)	Ward 18	R3,041 827.00
Road Structures:G46247 Ngulube Stret; Const. of a new pedestrian bridge in Lindelani & Shakaville in Ward 18 (WIP)	Ward 18	R2,398 736.00
Roads:G46247 Road & Stormwater Upgrade in Butcher Road in Ward 29 S2 (WIP)	Ward 29	R1,624 303.00
Roads:G46247 Road & Stormwater Upgrade in Chibini Road in Ward 29 S2 (WIP)	Ward 29	R9,527 180.00
Roads: G46247 Road & Stormwater Upgrade in Nonhlebu Road in Ward 29 S2 (WIP)	Ward 29	R1,445 428.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Sibiya Road in Ward 29 (WIP)	Ward 29	R2,892 258.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Thenga Eduza Road in Ward 29 S1 (WIP)	Ward 29	R5,980 607.00
Drainage Collection:G46247 Stormwater Upgrade in Thenga Eduza Road in Ward 29 S2 (WIP)	Ward 29	R2,850 985.00
Roads:G46247 Rehab of Rusta Road in Ward 29 (WIP)	Ward 29	R6,302 530.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Sondweni Road in Ward 29 (WIP)	Ward 29	R1,435 105.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Road & Stormwater Upgrade in Cemetery in Ward 29 S2 (WIP)	Ward 29	R2,122 553.00
Roads:G46247 Road & Stormwater Upgrade in Cebisa Road in Ward 29 S2 (WIP)	Ward 29	R2,415 166.00
Roads:G46247 Road & Stormwater Upgrade in House 2149 in Ward 29 (WIP)	Ward 29	R2,900 857.00
Roads:G46247 Rehab. of Warren Height in Ward 30 (WIP)	Ward 6	R640 985.00
Roads:G46247 Rehab. of Ellis Place in Ward 30 (WIP)	Ward 6	R96 247.00
Roads:G46247 Rehab. of Light house parking in Ward 6 (WIP)	Ward 6	R31 573.00
Drainage Collection:G46247 D Section / Mbozamo in Shakaville in Ward 18 St. improvement (WIP)	Ward 18	R1,950 351.00
Road Structures:G46247 D Section / Mbozamo (Culvert Crossing near Mbozamo Hall & Collapsed Road) in Ward 18 (WIP)	Ward 18	R1,570 606.00
Roads:G46247 Extension of Nokhenke to link Lindelani in Lindelani; Ward 5 in Ward 18 (WIP)	Ward 18	R865 826.00
Roads:G46247 Rehab. of Muslim Church street in Ward 15 (043) (WIP)	Ward 15	R24 412.00
Roads:G46247 Rehab. & Upgrade in Sofaya road in Ward 15 (044) (WIP)	Ward 15	R193 041.00
Roads:G46247 Rehab. of Road in Mbhekaphezulu in Ward 15 (011) (WIP)	Ward 15	R485 941.00
Roads:G46247 Rehab. of Road in Ubuwela road in Ward 15 (034) (WIP)	Ward 15	R72 831.00
Roads:G46247 Rehab. of Road of Chris Hani Hall road in Ward 15 (033) (WIP)	Ward 15	R1,090 733.00
Roads:G46247 Const. in Zinswampeni road in Ward 15 (074) (WIP)	Ward 15	R128 773.00
Roads:G46247 Const. in Kwampinana Rd in Ward 15 (075) (WIP)	Ward 15	R358 601.00
Roads:G46247 Road Rehab. of Last driveway road in Glenhills in Ward 13 (WIP)	Ward 13	R1,142 551.00
Roads:G46247 Road Rehab. Aries Crescent road in Glenhills in Ward 13 (WIP)	Ward 13	R1,728 777.00
Roads:G46247 Road Rehab. of Shembe road Glenhills in Ward 13 (WIP)	Ward 13	R324 649.00
Roads:G46247 Road Rehab. of Mercury drive in Glenhills in Ward 13 (WIP)	Ward 13	R862 810.00
Roads:G46247 Road Rehab. of Mercury close in Glenhills in Ward 13 (WIP)	Ward 13	R1,581 788
Roads:G46247 Road Rehab. of Mpongoweni road in Ward 13 (WIP)	Ward 13	R198 585.00
Road Structures:G46247 Retaining wall in Glenhills drive in Ward 13 (WIP)	Ward 13	R1,183 110
Roads:G46247 Road Rehab. of Venus in Ward 13 (WIP)	Ward 13	R500 928.00
Drainage Collection:G46247 St. Uprade in Lloyd School Back gate in Ward 14(008) (WIP)	Ward 14	R459 383.00
Roads:G46247 Rehab. Of Dumakhude Road in Ward 14(026) (WIP)	Ward 14	R236 010.00
Drainage Collection:G46247 St. Upgrade in Ward 14 (027) (WIP)	Ward 14	R1,231 185.00
Roads:G46247 Const. in E43 Eris crescent in Ward 26 (045) (WIP)	Ward 26	R483 364.00
Roads:G46247 Rehab of Rd in Lot 16 Glenhills drive in Ward 26 (085) (WIP)	Ward 26	R4, 655 416.00
Roads:G46247 Const. in Ezihlabathini in Ward 26 (047) (WIP)	Ward 26	R306 859.00
Roads:G46247 Const. in Zone 5 in Ward 26 (048) (WIP)	Ward 26	R506 176.00
Roads:G46247 Const. in Gidela road in Ward 26 (016) (WIP)	Ward 26	R2,219 243.00
Roads:G46247 Const. in Memoria Nevas in Ward 26 (017) (WIP)	Ward 26	R1,034 703.00
Roads:G46247 Rehab of Menekwane in Ward 26 (WIP)	Ward 26	R117 317.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Const. in Ebhuba in Ward 26 (049) (WIP)	Ward 26	R1,247 781.00
Roads:G46247 Road & Stormwater Upgrade in Sondweni in Ward 9 (WIP)	Ward 9	R6,730 143.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Sofaya Road in Ward 9 (WIP)	Ward 9	R4,598 671.00
Roads:G46247 Road & Stormwater Upgrade in Mhlongo & Mphenyane in Ward 10 (WIP)	Ward 10	R7,078,727.00
Roads:G46247 Road Upgrade at Alderville Luke Road in Ward 10 (WIP)	Ward 10	R7, 160 639.00
Roads:G46247 Rehab. Of Rd in Gledhow mill road in Ward 15 (036) (WIP)	Ward 15	R55 448.00
Drainage Collection:G46247 St. Upgrade in Village road in Ward 15 (037) (WIP)	Ward 15	R445 453.00
Roads:G46247 Rd Upgrade in Western road in Ward 15 (070) (WIP)	Ward 15	R170 140.00
Roads:G46247 Rehab. of Temple road in Ward 15 (071) (WIP)	Ward 15	R280 700.00
Drainage Collection:G46247 St. Upgrade in Power of God Rd in Ward 15 (015) (WIP)	Ward 15	R831 826.00
Drainage Collection:G46247 St. Upgrade in Nkukhwini Rd in Ward 15 (0014) (WIP)	Ward 15	R310 064.00
Drainage Collection:G46247 St.Upgrade in Gledhow in Ward 15 (038) (WIP)	Ward 15	R1,538 402.00
Drainage Collection:G46247 St. Upgrade in Sun city shop (Melville Rd) in Ward 15 (072) (WIP)	Ward 15	R1,077 945.00
Drainage Collection:G46247 St. Upgrade in Malangeni Rd in Ward 15 (073) (WIP)	Ward 15	R409 607.00
Drainage Collection:G46247 St. Upgrade in Dube road in Ward 15 (039) (WIP)	Ward 15	R840 241.00
Drainage Collection:G46247 St. Upgrade in Mhlongo road in Ward 15 (012) (WIP)	Ward 15	R882 287.00
Roads:G46247 Rehab. in Londi road in Ward 15 (040) (WIP)	Ward 15	R381 100.00
Roads:G46247 Rehab. of Road Sofaya street in Ward 15 (041) (WIP)	Ward 15	R12 634.00
Roads:G46247 Rehab. of Khoza street in Ward 15 (042) (WIP)	Ward 15	R73 552.00
Roads:G46247 Rehab. of Nkobongo Roads in Ward 28 (C1) (WIP)	Ward 28	R406 433.00
Roads:G46247 Rehab. of Nkobongo Roads in Ward 28 (C2) (WIP)	Ward 28	R268 003.00
Drainage Collection:G46247 St. upgrade in Nkobongo in Ward 28 (WIP)	Ward 28	R1,739 131.00
Roads:G46247 Rehab. of Rd of Ndlanzi Road & St. upgrade in Nkobongo in Ward 28 (WIP)	Ward 28	R63 252.00
Roads:G46247 Rehab. of Laduma Road & St. upgrade in Nkobongo in Ward 28 (WIP)	Ward 28	R142 760.00
Roads:G46247 Rehab. of Millview Way in Shakaskraal in Ward 28 (WIP)	Ward 28	R403 870.00
Roads:G46247 Rehab. of Millview Way & St. upgrade in Shakaskraal in Ward 28 (WIP)	Ward 28	R243 478.00
Road Structures:G46247 Valley Lane Culvert bridge & St. upgrade in Shakaskraal in Ward 28 (WIP)	Ward 28	R6,903 778.00
Roads:G46247 Rehab. of Protea Road & St. upgrade in Shakaskraal in Ward 28 (WIP)	Ward 28	R496 285.00
Roads:G46247 Rehab. of Oldmain Road/School Road in Shakaskraal in Ward 28 (WIP)	Ward 28	R175 225.00
Roads:G46247 Rehab. of Firewood Place & St. upgrade in Shakaskraal in Ward 28 (WIP)	Ward 28	R59 969.00
Roads:G46247 Rehab. of Mpangele Road & St. upgrade in Shakaskraal in Ward 28 (WIP)	Ward 28	R662 219.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Rehab. of Cemetery Lane & St. upgrade in Shakaskraal in Ward 28 (WIP)	Ward 28	R965 343.00
Roads:G46247 Road Upgrade in Kheswa Road in Ward 29 (WIP)	Ward 29	R11,550 500.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward7 (Stone City Section 2) (WIP)	Ward 7	R1,124 989.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward7 (Kwabonambi S 2) (WIP)	Ward 7	R584 947.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward7 (Kwabonambi S 3) (WIP)	Ward 7	R509 975.00
Roads:G46247 Road Rehab & St. improvement in Nkobongo in Ward 8 S1 (WIP)	Ward 8	R207 918.00
Roads:G46247 Road Rehab & St. improvement in Nkobongo in Ward 8 S2 (WIP)	Ward 8	R357 412.00
Roads:G46247 Road Rehab & St. improvement in Nkobongo in Ward 8 S3 (WIP)	Ward 8	R106 492.00
Drainage Collection:G46247 St. Infrast. Impr. & Rd. in Nkobongo in Ward 8 (Dumysani / Ngidi road) (WIP)	Ward 8	R341 548.00
Drainage Collection:G46247 St. Infrast. Impr. & Rd. in Nkobongo in Ward 8 (Echidini) (WIP)	Ward 8	R1,593 787.00
Roads:G46247 Road Rehab in Nkobongo in Ward 8 S4 (WIP)	Ward 8	R710 977.00
Drainage Collection:G46247 St. improvement in 2-4 Nkobongo in Ward 8 (WIP)	Ward 8	R532 454.00
Roads:G46247 Rehab of Nkobongo in Ward 8 (Dumysani / Ngidi road) (WIP)	Ward 8	R730 275.00
Roads:G46247 Rehab of Road & Stormwater in Xezon Rd in Ward 9 (WIP)	Ward 9	R3,018 186.00
Drainage Collection:G46247 St. Upgrade in Creche Ward 9 S1 (WIP)	Ward 9	R386 174.00
Drainage Collection:G46247 St. Upgrade in Mdluli Raod Ward 9 S2 (WIP)	Ward 9	R311 134.00
Roads:G46247 Road & Stormwater Upgrade in Khwanini (WIP)	Ward 9	R12,172 095.00
Drainage Collection:G46247 Causeway Bridge Stormwater Upgrade in Bhabha Section A in Ward 9 (WIP)	Ward 9	R323 534.00
Drainage Collection:G46247 Causeway Bridge Stormwater Upgrade in Bhabha Section B in Ward 9 (WIP)	Ward 9	R2,238 806.00
Roads:G46247 Road & Stormwater Upgrade in Hangoes in Ward 9 (WIP)	Ward 9	R431 723.00
Roads:G46247 Road & Stormwater Upgrade in Khanyile in Ward 9(WIP)	Ward 9	R10,604 269.00
Roads:G46247 Road & Stormwater Upgrade in Mthethewa Road in Ward 9 (WIP)	Ward 9	R8,883 763.00
Roads:G46247 Road & Stormwater Upgrade in Solomuzi Road in Ward 9(WIP)	Ward 9	R637 927.00
Roads:G46247 Road & Stormwater Upgrade in Zikhali Road in Ward 9 (WIP)	Ward 9	R4,148 471.00
Roads:G46247 Road & Stormwater Upgrade in Mzoneli in Ward 9 (WIP)	Ward 9	R17,277 608.00
Roads:G46247 Road & Stormwater Upgrade in Zilungisele in Ward 9 (WIP)	Ward 9	R4,113 471.00
Drainage Collection:G46247 St. Upgrade next to house 4579 in Ward 14 (065) (WIP)	Ward 14	R144 144.00
Roads:G46247 Rehab of Roads in Bar area in Ward 14 (082) (WIP)	Ward 14	R603 217.00
Drainage Collection:G46247 St. Upgrade in Lloyd road in Ward 14 (066) (WIP)	Ward 14	R2,154 402.00
Roads:G46247 Rehab. of Rd. in Mzuvela shop in Ward 14 (067) (WIP)	Ward 14	R282 624.00
Drainage Collection:G46247 St. Upgrade in Sawoti area in Ward 14 (068) (WIP)	Ward 14	R1,051 632.00
Drainage Collection:G46247 St. Upgrade in Papyrus road in Ward 15 (069) (WIP)	Ward 15	R84 460.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G46247 Const. in Ezihlabathini road 3 in Ward 26 (021) (WIP)	Ward 26	R611 440.00
Roads:G46247 Const. in Nevas site road in Ward 26 (052) (WIP)	Ward 26	R398 554.00
Roads:G46247 Const. & upgrade in Sagittarius street in Ward 26 (053) (WIP)	Ward 26	R122 000.00
Drainage Collection:G46247 St. improvement in Mabhodweni in Ward 27 (WIP)	Ward 27	R2,739 000.00
Roads:G46247 Road rehab in Oqaqeni road in Ward 27 (WIP)	Ward 27	R405 000.00
Roads:G46247 Const. of Asherville road in Ward 27 (WIP)	Ward 27	R7,495 877.00
Roads:G46247 Road Const. of Gcugcwa road in Ward 27 (WIP)	Ward 27	R6,457 000.00
Roads:G46247 Road Const. of Mgwaba road in Ward 27 (WIP)	Ward 27	R3,587 000.00
Roads:G46247 Road Const. in Nsikeni road Ward 27 (WIP)	Ward 27	R7,495 000.00
Roads:G46247 Road Const. of Maphophoma road in Ward 27 (WIP)	Ward 27	R5,114 000.00
Roads:G46247 Const. of road in Mbhobhoni road in Ward 27 (WIP)	Ward 27	R5,015 000.00
Roads:G46247 Road Const. of Shonalanga road in Ward 27 (WIP)	Ward 27	R6,015 000.00
Roads:G46247 Road Const. in Nyongo road in Ward 27 (WIP)	Ward 27	R5,114 000.00
Roads:G46247 Rehab. of Rosehill Road & St. upgrade in Shakaskraal in Ward 28 (WIP)	Ward 28	R129 000.00
Roads:G46247 Rehab.of Road in Mphithiza (Ntshawini) in Ward 24 (061) (WIP)	Ward 24	R1,105 000.00
Roads:G46247 Ward 14 Priority Road rating 16 in Main road Emadanishini in Ward 24 (WIP)	Ward 24	R786 000.00
Roads:G46247 Const. in Congo Msweli in Ward 24 (062) (WIP)	Ward 24	R1,778 000.00
Roads:G46247 Const. in Gravel internal roads Emadanishini in Ward 24 (063) (WIP)	Ward 24	R55 000.00
Road Structures:G46247 Const. & upsizing of Mdlebeni Low-level Culvert Crossing in Mdlebeni in Ward 25 (WIP)	Ward 25	1,859 000.00
Road Structures:G46247 Const. & upsizing of Hlalankosi Low-level Culvert Crossing in Gungu in Ward 25 (WIP)	Ward 25	R1,794 000.00
Roads:G46247 ReConst. of Vulingqondo Asphalt Road in Gungu in Ward 25 (WIP)	Ward 25	R5,753 000.00
Roads:G46247 Re-Const. of Hlalankosi Asphalt Road in Gungu in Ward 25 (WIP)	Ward 25	R5,988 000.00
Roads:G46247 ReConst. of Gravel Roads in Mdlebeni/Hlalankosi in Ward 25 (WIP)	Ward 25	R412 394.00
Roads:G46247 Rehab. of Mdlebeni Concrete Road in Ward 25 (WIP)	Ward 25	R254 815.00
Roads:G46247 Rehab. of Roads in Lot 16 Glenhills drive in Ward 26 (002) (WIP)	Ward 26	R2,942 205.00
Roads:G46247 Const. in Memory culvert in Ward 26 (003) (WIP)	Ward 26	R263 6914.00
Roads:G46247 Rehab. of Ezinsimbini Road in Ward 26 (001) (WIP)	Ward 26	R5,882 070.00
Roads:G46247 Upgrade in Mbambo road to memory in Ward 26 (004) (WIP)	Ward 26	R2,507 500.00
Roads:G46247 Road Rehab. of Glenhills in Ward 13 (WIP)	Ward 13	R325 030.00
Roads:G46247 Road Rehab. of Mamush road in Glenhills in Ward 13 (WIP	Ward 13	R435 910.00
Roads:G46247 Road Regravelling in Glenhills in Ward 13 (WIP)	Ward 13	R160 198.00
Roads:G46247 Mfecane Rd. btw Riverside Drive & Mbozamo Hall Ward 5 (WIP)	Ward 5	R1,738 176.00
Roads:G46247 Road Rehabilitation in Lindelani in Ward 5 D1 (WIP)	Ward 5	R115 318.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D2 (WIP)	Ward 5	R82 841.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D3 (WIP)	Ward 5	R133 496.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D10 (WIP)	Ward 5	R27 115.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D13 (WIP)	Ward 5	R37 765.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D18 (WIP)	Ward 5	R26 414.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D19 (WIP)	Ward 5	R44 646.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D20 (WIP)	Ward 5	R66 124.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 D21 (WIP)	Ward 5	R34 325.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 33 (WIP)	Ward 5	R14 159.00
Roads:G 46247 Road Rehabilitation in Lindelani in Ward 5 ROAD 34 (WIP)	Ward 5	R18 544.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD 45 (WIP)	Ward 5	R141 881.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD 46 (WIP)	Ward 5	R145 149.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD 47&48 (WIP)	Ward 5	R599 045.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD 51 (WIP)	Ward 5	R265 644.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD52 (WIP)	Ward 5	R311 167.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD53 (WIP)	Ward 5	R226 000.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD54 (WIP)	Ward 5	R71 123.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD56 (WIP)	Ward 5	R181 724.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 ROAD84 (WIP)	Ward 5	R770 784.00
Roads:G46247 New Road Const. in Lindelani; Ward 5 Riverside Dr. (WIP)	Ward 5	R913 465.00
Roads:G46247 Road Upgrade in Alderville Hall Road in Ward 10 (WIP)	Ward 10	R4,070 471.00
Roads:G46247 Road Upgrade in Alderville Stend Road in Ward 10 (WIP)	Ward 10	R4,243 043.00
Roads:G46247 Road Upgrade in AldervilleRoad Zoh Salon in Ward 10 (WIP)	Ward 10	R7,698 329.00
Roads:G46247 Road Upgrade in Alderville Community Hall Road in Ward 10 (WIP)	Ward 10	R10, 087 420.00
Roads:G46247 Upgrade Mlambo main road (Mphithiza) in Ward 24 (022) (WIP)	Ward 24	R1,810 839.00
Roads:G46247 Upgrade Mlambo main road (Mphithiza) in Ward 24 (023) (WIP)	Ward 24	R2,214 195.00
Roads:G46247 Const. in Hlalanathi 40 60 in Ward 24 (007) (WIP)	Ward 24	R1,455 888.00
Roads:G46247 Rehab. & Const. in Hlalanathi 4006 in Ward 24 (083) (WIP)	Ward 24	R17 329.00
Roads:G46247 Rehab. & Const. in Hlalanathi 4005 in Ward 24 (024) (WIP)	Ward 24	R81 167.00
Roads:G46247 Rehab. of Roads in Hlalanathi road 3 in Ward 24 (054) (WIP)	Ward 24	R247 000.00
Roads:G46247 Rehab. of Roads in Hlalanathi main road in Ward 24 (025) (WIP)	Ward 24	R2,754 000.00
Roads:G46247 Rehab. of Roads in Hlalanathi road 4 in Ward 24 (084) (WIP)	Ward 24	R3,949 000.00
Roads:G46247 Rehab. of Roads in Hlalanathi 2nd stop in Ward 24 (005) (WIP)	Ward 24	R4,765 000.00
Roads:G46247 Rehab. of Roads in Melville school road in Ward 24 (056) (WIP)	Ward 24	R3,296 000.00
Roads:G46247 Rehab. of Mlambo main road (Mphithiza) in Ward 24 (059) (WIP)	Ward 24	R21 000.00
Roads:G46247 Const. in Mlambo main road (Mphithiza) in Ward 24 (060) (WIP)	Ward 24	R1,953 000.00
Roads:G46247 Road & Stormwater Upgrade in Diphini Road in Ward 10 (WIP)	Ward 10	R984 000.00
Drainage Collection:G46247 Stormwater Upgrade in Mjoza Road in Ward 11 (WIP)	Ward 11	R6,587 000.00
Roads:G46247 Road & Stormwater Upgrade in Njekane Road in Ward 11 (WIP)	Ward 11	R953 000.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Road Structures:G46247 Retaining Wall at Manqofini Road in Ward 11	Ward 11	R2,090 000.00
Roads:G46247 Road Upgrade in Emoyeni Road in Ward 11 (WIP)	Ward 11	R6,054 000.00
Road Structures:G46247 Retaining Wall in KwaDukuza in Ward 11	Ward 11	R1,100 000.00
Roads:G46247 Road & Stormwater Upgrade in Sckool Gravel Road in Ward 11 (WIP)	Ward 11	R277 000.00
Drainage Collection:G46247 Stormwater Upgrade in Langa & Maputo Road in Ward 12 (WIP)	Ward 12	R1,812 000.00
Drainage Collection:G46247 Stormwater Upgrade at Mthethwa Road in Ward 12 (WIP)	Ward 12	R646 000.00
Drainage Collection:G46247 Road & Stormwater Upgrade in Palm Avenue Road in Ward 12 (WIP)	Ward 12	R2,324 000.00
Drainage Collection:G46247 Stormwater Upgrade in Mpunzana Road in Ward 12 (WIP)	Ward 12	R2,868 000.00
Drainage Collection:G46247 Stormwater Upgrade in Cemetery Road in Ward 12 (WIP)	Ward 12	R2,143 000.00
Roads:G46247 Road Rehab of KwaZulu shop in Glenhills Ward 13 (WIP)	Ward 13	R179 000.00
Drainage Collection: G46247 St. Improvement in Steve Biko road in Glenhills Ward 13 (WIP)	Ward 13	R2,075 066.00
Drainage Collection: G46247 Upgrade of St. pipeline in Jacqueline /Zen Drive in Ward 6 (WIP)	Ward 6	R4,839 054.00
Drainage Collection:G46247 Upgrade of St. pipeline in Gillian/ Zen Road in Ward 6 (WIP)	Ward 6	R2,556 645.00
Roads:G46247 Road Rehab. of Michele Street in Ward 6 (WIP)	Ward 6	R39 342.00
Drainage Collection: G46247 St. & Street Improvement in Etete in Ward 7 (Dark City) (WIP)	Ward 7	R830 081.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward 7 (Isle& Section 3) (WIP)	Ward 7	R947 204.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward 7 (Isle& Section 4) (WIP)	Ward 7	R244 982.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward 7 (Isle& Section 5) (WIP)	Ward 7	R960 183.00
Drainage Collection:G46247 St. & Street Improvement in Etete in Ward 7 (Stone City Section 1) (WIP)	Ward 7	R1,181 434.00
Roads:Ward 2 Internal roads	Ward 2	R1,000 000.00
Roads:Ward 1 Regravelling of Road	Ward 1	R1,000 000.00
Storm water Conveyance:Townsend Road/ Avondale Stomrwater Upgrade	Ward 6	R1,300 000.00
Roads:G46247 Road Rehab in Malende/Mnyundini in Ward 9 (WIP)	Ward 9	R36 342 287.00
Drainage Collection:G46247 Stormwater Upgrade in Twice in Ward 9 (WIP)	Ward 9	R3,304 045.00
Roads:G46247 Road & Stormwater Upgrade in Khumalo Road in Ward 9 (WIP)	Ward 9	R4,893 035.00
Roads:G46247 Road & Stormwater Upgrade at Old Railway Road in Ward 9 (WIP)	Ward 9	R8,105 657.00
Roads:G46247 Road & Stormwater Upgrade at Nduli Road in Ward 9 (WIP)	Ward 9	R7,091 405.00
Roads:G46247 Rehab. & Const. of St. Infrastructure in Lot 867 in Ward 4 (WIP)	Ward 4	R1,025 267.00
Roads:G46247 Mfecane Road link Riverside Drive at Doesburg Ward 5 (WIP)	Ward 5	R5,036 068.00
Road Structures:G46247 C-Section (Pedestrian Bridge) in Shakaville in Ward 5 (WIP)	Ward 5	R1,260 370.00
Drainage Collection:G46247 Emarasteni (St. Const. & Ret. Structure) in Ward 5 (WIP)	Ward 5	R1,528 355.00

Appendix O: Capital Programme by project by ward *...continued*

Whole of the Municipality (WOM) *...continued*

PROJECT NAME	WARD/LOCATION	2023/24 FY
Road Structures:G46247 Jabula Road Retaining walls	Ward 27	R59 239.00
Storm water Conveyance:G46247 MANQOFINI NEW CULVERT	Ward 11	R56 710.00
Road Structures:G46247 New pedestrian wooden bridge Mdlebeni	Ward 25	R161 010.00
Road Structures:G46247 Construction of a new bridge kwamfanomdala	Ward 20	R832 546.00
Road Structures:G46247 Install new bridge Sugra and Mbozamo	Ward 17	R3,328 232.00
Road Structures:G46247 Bridge - replacement Hullet Bridge	Ward 2	R14,079 376.00
Road Structures:G46247 Etsheni wooden bridge	Ward 21	R33 151.00
Road Structures:G46247 Salt Rock main beach Retained beach banks	Ward 22	R242 941.00
Roads:G46247 Inkwazi Low Level crossing	Ward 1	R18 411.00
Road Structures:G46247 Upgrading Smithers bridge	Ward 19	R158 277.00
Roads:G46247 Rehab. of Riverside Drive bridge to link Stanger manor bridge and road	Ward 5	R292 195.00
Road Structures:G46247 Upgrade the MNYUNDWINI CULVERT BRIDGE	Ward 9	R3,306 356.00
Road Structures:G46247 upgrade Venus Drive culvert bridge and Road Eroded	Ward 26	R,100 867.00
Storm water Conveyance:G46247 LETHIWE STORMWATER repairs and upgrade	Ward 29	R101 626.00
Road Structures:G46247 Construction of new vehicle bridge Mfecane street	Ward 18	R553 489.00
Roads:Ward 3 Nonoti Beach Road Access	Ward 3	R8,980 476.00
Halls: Charlotdale Community Hall - WIP	Ward 14	R4,277 987.00
Creches:Lindelani Creche	Ward 18	R2,676 522.00
Creches:Lindelani Crèche	Ward 18	R1,000 000.00
Roads:Ward 17 Rehab of Road	Ward 17	R2,000 000.00
Roads: Sokesimbone Access Road & Stormwater (Ward 1)	Ward 1	R4, 320 935.00
Roads:Ward 3 Nonoti Beach Road Access	Ward 3	R2,167 708.00
Halls: Melville Hall	Ward 24	R5,272 412.00
Road Structures: Ward 14 Retaining of Lloyds Housing Project Walls (Gabion; Guard Rails)	Ward 14	R2,614 025.00
Roads: Ward 12 Rehab Tinley Manor Road (Lagoon Drive; Ocean View; Seaview Road)	Ward 12	R2,000 000.00
Roads: Rehabilitation of Urban Roads(MIG)	Whole of the Municipality	R2,332 292.00
Transport Assets :170 Vehicle (Double Cab)	Whole of the Municipality	R503 471.00
Parks:Mini Park	Ward 15	R250 000.00
Stalls:Informal Trading Facilities	Ward 12	R250 000.00
Waste Separation Facilities:Recycling and Waste Buyback Centre	Whole of the Municipality	R425 800.00
Transport Assets:Compactor Truck -Single diff	Whole of the Municipality	R2,212 187.00
Transport Assets:Compactor Truck - Double diff	Whole of the Municipality	R2,942 646.00
Furniture and Office Equipment:Bulk Filers	Whole of the Municipality	R128 139.00
	TOTAL	1159923424

Appendix P: Service connection backlogs at schools & clinics

No backlogs at schools and clinics during this financial year

Appendix Q: Service Backlogs experienced by the community where another sphere of government is responsible for service provision

WATER																	
Local Municipality	**Population**	**Households**	**2010/ 2011**	**2011/ 2012**	**2012/ 2013**	**2013/ 2014**	**2014/ 2015**	**2015/ 2016**	**2016/ 2017**	**2017/ 2018**	**2018/ 2019**	**2019/ 2020**	**2020/ 2021**	**2021/ 2022**	**2022/ 2023**	**2023/ 2024**	**Percentage of HH served to date**
Mandeni	147 808	45 678	23 031	19 717	19 580	19 528	19 452	18 534	18 400	18 400	18 400	18 400	18 400	17 347	17 347	17 347	
KwaDukuza	276 719	91 284	9 725	9 725	9 725	9 479	9 119	9 119	9 119	9 119	9 119	9 119	9 119	8 621	8 621	8 621	
Ndwedwe	143 117	33 883	6 255	5 725	4 798	4 798	4 798	4 798	4 798	4 798	4 298	4 298	4 298	4 298	4 298	4 298	
Maphumulo	89 969	20 524	11 116	10 737	9 252	8 447	7 528	5 982	2 032	1 431	327	327	327	327	327	327	
	657 613	191 369															
HH without access to sanitation			50 127	45 904	43 355	42 252	40 897	38 433	34 349	33 748	32 144	32 144	32 144	30 593	30 593	30 593	15.99%
Achievements per year			2 350	4 223	2 549	1 103	1 355	2 464	4 084	601	1 604	-	-	1 551	-	-	
HH served			141 242	145 465	148 014	149 117	150 472	152 936	157 020	157 621	159 225	159 225	159 225	160 776	160 776	160 776	84.01%
Calculation for sanitation backlog																	
Backlog for 2022/2023	15.99% (30 593/191 369)																
Backlog for 2023/2024	15.99% (30 593/191 369)																
% decrease in backlog as at end of June 2024	**0.00%** (0/191 369)																

Source: iLembe District Municipality Performance Management Unit 2024
NB : In 2023/24 Implementation of Bulk infrastructure, as a result there were no households connected with water.

Appendix Q: Service Backlogs experienced by the community where another sphere of government is responsible for service provision *...continued*

SANITATION																	
Local Municipality	**Population**	**Households**	**2010/ 2011**	**2011/ 2012**	**2012/ 2013**	**2013/ 2014**	**2014/ 2015**	**2015/ 2016**	**2016/ 2017**	**2017/ 2018**	**2018/ 2019**	**2019/ 2020**	**2020/ 2021**	**2021/ 2022**	**2022/ 2023**	**2023/ 2024**	**Percentage of HH served to date**
Mandeni	147 808	45 678	8 167	6 767	5 256	3 786	2 919	1 892	1 571	799	638	78	(412)	(722)	(1 377)	(2 033)	
KwaDukuza	276 719	91 284	12 311	12 311	12 311	12 311	12 311	12 311	12 311	12 311	12 311	12 311	12 311	12 311	12 311	12 311	
Ndwedwe	143 117	33 883	12 660	11 116	9 395	7 995	6 805	5 053	4 741	3 947	3 347	2 103	1 613	929	314	(426)	
Maphumulo	89 969	20 524	19 440	18 040	17 169	15 769	14 579	13 182	12 922	12 150	11 550	10 990	10 500	10 190	9 575	8 825	
	657 613	191 369															
HH without access to sanitation			52 578	48 234	44 131	39 861	36 614	32 438	31 545	29 207	27 846	25 482	24 012	22 708	20 863	18 677	9.76%
Achievements per year			6 219	4 344	4 103	4 270	3 247	4 176	893	2 338	1 361	2 364	1 470	1 304	1 845	2 186	
HH served			138 791	143 135	147 238	151 508	154 755	158 931	159 824	162 162	163 523	165 887	167 357	168 661	170 506	172 692	90.24%
Calculation for sanitation backlog																	
Backlog for 2022/2023	10.90% (20 863/191 369)																
Backlog for 2023/2024	9.76% (18 677/191 369)																
% decrease in backlog as at end of June 2024	**1.14%** (2 186/191 369)																

Source: iLembe District Municipality Performance Management Unit 2024

Appendix R: Declaration of loans & grants made by the municipality

This is contained as Annexure A to the AFS.

Appendix S: Declaration of returns not made in due time under MFMA S71

All returns in terms of Section 71 of the MFMA were made within the stipulated timeframes.

Appendix T: National & Provincial outcome for Local Government

The powers and functions of the municipality have been detailed in the annual report under the Municipal Manager's Executive Summary in the Annual Report.

Appendix U: 2024/2025 Organisation SDBIP

KwaDukuza Municipality 2024/2025 Organisational : Service Delivery & Budget Implementation Plan								
STRATEGIC OBJECTIVE FROM THE IDP	**ORG OPMS-No.**	**KEY PERFORMANCE INDICATOR**	**ANNUAL TARGET**	**Q1 TARGET**	**Q2 TARGET**	**Q3 TARGET**	**Q4 TARGET**	**Ward**
NATIONAL KEY PERFORMANCE AREA 1 : MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT (Weighting 18%) 13 TARGETS								
To build capable and transformed institutional capacity	OPMS 01	The number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan (NKPI) Highest Three levels :- 1) Top Management MM, ED, and Directors (Task Grade 19 -26) 2) Senior Management (Task Grade 16 - 18) 3) Professionals (Task Grade 14 -15)	**4**	1	1	1	1	All Wards
To build capable and transformed institutional capacity	OPMS 02	The percentage employment of women candidates from all levels.	**50%**	50%	50%	50%	50%	All Wards
	OPMS 03	The percentage employment of youth candidates from all levels.	**50%**	50%	50%	50%	50%	All Wards
To invest in skills development	OPMS 04	The percentage of a municipality's budget actually spent on implementing its workplace skills plan (WSP)(NKPI)	**90%**	20%	30%	70%	90%	N/A
To enhance organisational performance	OPMS 05	The turnaround time for the approval of the SDBIP by the Mayor after the approval of the Budget	**28**	0	0	0	28	N/A
To enhance organisational performance	OPMS 06	The turnaround time for the submission of Performance Agreements to the MEC for Local Government	**14**	14	0	0	0	N/A
To enhance organisational performance	OPMS 07	The number of the Annual Performance Reports submitted to the Auditor General.	**1**	1	0	0	0	N/A
To enhance organisational performance	OPMS 08	The number of Annual Reports for 2023/24 tabled at Council.	**1**	0	0	1	0	ALL
To enhance organisational performance	OPMS 09	The number of MPAC Oversight reports on the Annual Report submitted to Council for adoption.	**1**	0	0	1	0	N/A
To enhance organisational performance	OPMS 10	The number of quarterly performance reports submitted to the EXCO/ Council.	**4**	1	1	1	1	N/A
To enhance organisational performance	OPMS 11	The number of Performance reviews and performance assessments for Section 56/57 Managers conducted.	**2**	0	0	1	1	N/A

Appendix U: 2024/2025 Organisation SDBIP *...continued*

KwaDukuza Municipality 2024/2025 Organisational : Service Delivery & Budget Implementation Plan								
STRATEGIC OBJECTIVE FROM THE IDP	**ORG OPMS-No.**	**KEY PERFORMANCE INDICATOR**	**ANNUAL TARGET**	**Q1 TARGET**	**Q2 TARGET**	**Q3 TARGET**	**Q4 TARGET**	**Ward**
NATIONAL KEY PERFORMANCE AREA 1 : MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT (Weighting 18%) 13 TARGETS *...continued*								
To enhance organisational performance	OPMS 12	The turnaround time for Performance Agreements to be placed on the municipal website.	**14**	14	0	0	0	N/A
To enhance organisational performance	OPMS 13	The turnaround time for the Publication of the Oversight Report on the Annual Report.	**5**	0	0	0	5	N/A
NATIONAL KEY PERFORMANCE AREA 2: GOOD GOVERNANCE & PUBLIC PARTICIPATION (Weighting 10%) 7 TARGETS								
To ensure co-ordination and alignment of developmental programmes of the municipality with other spheres of government	OPMS 14	The percentage adoption of the 2025/2026 IDP in line with S129 MFMA & Chapters 5 & 6 MSA by Council.	**100%**	0%	0%	66%	34%	N/A
To provide effective and efficient Internal Audit services for Council	OPMS 15	The number of Risk based Annual Internal Audit Plan submitted to council.	**1**	0	0	0	1	N/A
To provide effective and efficient Internal Audit services for Council	OPMS 16	The number of quarterly reports on organisational compliance with relevant laws and regulations compiled by Internal Audit and submitted to EXCO/Council.	**4**	1	1	1	1	N/A
To ensure compliance with the laws and regulations	OPMS 17	The number of Audit and Performance Audit Committee Reports submitted to Council as required by MPPMR 14(4) (a) (iii).	**4**	1	1	1	1	N/A
To ensure compliance with the laws and regulations	OPMS 18	The number of progress reports on the percentage of AG findings resolved in the AG action plan, compiled by IA and submitted to EXCO/Council.	**4**	1	1	1	1	N/A
To identify, assess and manage key risks of which organisation is exposed to	OPMS 19	The number of Risk Registers for 2025/2026 adopted by council.	**1**	0	0	0	1	N/A
To address oversight requirements of risk management and institution's performance with regards to risk management	OPMS 20	The number of reports on top 10 risk action plans submitted to Risk Management Committee and EXCO	**4**	1	1	1	1	N/A
NATIONAL KEY PERFORMANCE AREA 3: FINANCIAL MANAGEMENT AND VIABILITY (Weighting 26%) 18 TARGETS								
To improve expenditure on Municipal Infrastructure Grant (MIG) allocation	OPMS 21	The percentage of expenditure on the Municipal Infrastructure Grant (MIG) funding.	**100%**	25%	50%	75%	100%	All Wards
To improve expenditure on Capital Budget	OPMS 22	The percentage of a municipality's capital budget actually spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan (NKPI)	**90%**	22.5%	45%	67.5%	90%	N/A

Appendix U: 2024/2025 Organisation SDBIP *...continued*

KwaDukuza Municipality 2024/2025 Organisational : Service Delivery & Budget Implementation Plan								
STRATEGIC OBJECTIVE FROM THE IDP	**ORG OPMS-No.**	**KEY PERFORMANCE INDICATOR**	**ANNUAL TARGET**	**Q1 TARGET**	**Q2 TARGET**	**Q3 TARGET**	**Q4 TARGET**	**Ward**
NATIONAL KEY PERFORMANCE AREA 3: FINANCIAL MANAGEMENT AND VIABILITY (Weighting 26%) 18 TARGETS *...continued*								
To ensure that the revenue of the municipality is collected and accounted for.	OPMS 23	The percentage reduction of Irregular Expenditure in comparison to 2023/2024 Financial Year End Irregular Expenditure.	**70%**	20%	30%	50%	70%	N/A
To ensure that the revenue of the municipality is collected and accounted for by improving Credit Control and Debt Collection processes	OPMS 24	The percentage reduction of debt in the greater than 60 days category when compared to debt as at 30 June 2024	**2%**	0,5%	1%	1.5%	2%	N/A
To ensure municipal budget complies with MFMA and Treasury regulations	OPMS 25	The number of milestones achieved towards the approval of the Annual Budget.	**2**	No target	No target	1	1	N/A
To ensure municipal budget complies with MFMA and Treasury regulations	OPMS 26	The number of Budget implementation reports submitted to Council on budget spent	**4**	1	1	1	1	N/A
To ensure that at least 45% of procurement is awarded to designated sectors i.e. Youth, Women and disabled.	OPMS 27	Number of progress reports submitted to Finance & Local Public Administration (FLPA) on the percentage of awards made to designated sectors (i.e. Youth, Women and disabled, military veterans)	**4**	1	1	1	1	N/A
To ensure financial viability of the municipality	OPMS 28	Ratio of Outstanding service debtors to annual revenue actually received for services (i.e. electricity and refuse)	**0,25:1**	0,25:1	0,25:1	0,25:1	0,25:1	N/A
To ensure financial viability of the municipality	OPMS 29	Debt coverage ratio. Total operating revenue received • operating grants/ debt service payments	**15:01**	15:01	15:01	15:01	15:01	N/A
To ensure financial viability of the municipality	OPMS 30	Unencumbered cash coverage Ratio	**1**	1	1	1	1	N/A
To ensure financial viability of the municipality	OPMS 31	The number of Annual Financial Statements (AFS) to the Auditor General (AG).	**1**	1	0	0	0	N/A
To ensure that all citizens have an electricity service connection	OPMS 32	"The percentage of indigent households earning less than R5000 per month with access to Free Basic Electricity. "	**100%**	100%	100%	100%	100%	All wards
To provide access to basic solid waste services to all citizens	OPMS 33	"The percentage of indigent households earning less than R5000 per month with access to Free Basic Solid Waste."	**100%**	100%	100%	100%	100%	All wards
To maintain and upgrade existing municipal infrastructure	OPMS 34	The percentage expenditure on MV Network upgrades in Cluster A to Cluster G; Zimbali & Simbithi	**90%**	0%	20%	60%	90%	Cluster A TO G
To maintain and upgrade existing municipal infrastructure	OPMS 35	The percentage expenditure on LV Network Upgrades in Cluster A to Cluster G.	**90%**	30%	70%	90%	0%	Cluster A to G

Appendix U: 2024/2025 Organisation SDBIP *...continued*

KwaDukuza Municipality 2024/2025 Organisational : Service Delivery & Budget Implementation Plan								
STRATEGIC OBJECTIVE FROM THE IDP	**ORG OPMS-No.**	**KEY PERFORMANCE INDICATOR**	**ANNUAL TARGET**	**Q1 TARGET**	**Q2 TARGET**	**Q3 TARGET**	**Q4 TARGET**	**Ward**
NATIONAL KEY PERFORMANCE AREA 3: FINANCIAL MANAGEMENT AND VIABILITY (Weighting 26%) 18 TARGETS *...continued*								
To maintain and upgrade existing municipal infrastructure	OPMS 36	The percentage expenditure on Street Lights Refurbishment in Cluster A to Cluster G.	**100%**	5%	70%	100%	0%	All Wards
To maintain and upgrade existing municipal infrastructure	OPMS 37	The percentage expenditure on new streetlights in Cluster A to Cluster G.	**90%**	5%	70%	90%	0%	All Wards
To maintain and upgrade existing municipal infrastructure	OPMS 38	The percentage expenditure on MV Substations Upgrades and Refurbishment.	**90%**	5%	0%	70%	90%	Ward 6; 13, 19; 28
NATIONAL KEY PERFORMANCE AREA 4: SPATIAL PLANNING, ENVIRONMENTAL MANAGEMENT & SOCIAL SERVICES (CROSS CUTTING ISSUES) (Weighting 10%)7 TARGETS								
To contribute to a safe and secure environment	OPMS 39	The number of multi-disciplinary law enforcement operations conducted.	**135**	30	37	38	30	All wards
To prevent and reduce the impact of disasters within KDM jurisdiction	OPMS 40	The number of outreach programmes conducted on fire safety, social crime and road safety campaigns.	**30**	6	9	6	9	Various Wards
To prevent and reduce the impact of disasters within KDM jurisdiction	OPMS 41	The number of Fire Trucks Delivered.	**2**	0	2	0	0	N/A
Developing and sustaining the spatial, natural and built environment	OPMS 42	The percentage of SPLUMA applications (Rezoning/subdivision/Scheme Amendments) processed within stipulated the time	**90%**	90%	90%	90%	90%	All Wards
Developing and sustaining the spatial, natural and built environment	OPMS 43	The percentage of consent applications (i.e. relaxations) processed within 60 days from closing date of advert or date of submission	**90%**	90%	90%	90%	90%	All Wards
Developing and sustaining the spatial, natural and built environment	OPMS 44	The percentage of building plans more than 500m2 approved within 60 days of submission	**95%**	95%	95%	95%	95%	All Wards
Developing and sustaining the spatial, natural and built environment	OPMS 45	The number of Environmental Awareness Programmes conducted	**10**	3	2	2	3	Various Wards
NATIONAL KEY PERFORMANCE AREA 5: LOCAL ECONOMIC DEVELOPMENT (Weighting 7%) 5 TARGETS								
To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed	OPMS 46	The number of jobs created through municipality's local economic development initiatives. (NKPI)	120	30	30	30	30	All wards
To develop a prosperous, inclusive, transformative and diverse local economy	OPMS 47	The number of Business sessions conducted	20	5	5	5	5	Various Wards

Appendix U: 2024/2025 Organisation SDBIP *...continued*

KwaDukuza Municipality 2024/2025 Organisational : Service Delivery & Budget Implementation Plan								
STRATEGIC OBJECTIVE FROM THE IDP	**ORG OPMS-No.**	**KEY PERFORMANCE INDICATOR**	**ANNUAL TARGET**	**Q1 TARGET**	**Q2 TARGET**	**Q3 TARGET**	**Q4 TARGET**	**Ward**
NATIONAL KEY PERFORMANCE AREA 5: LOCAL ECONOMIC DEVELOPMENT (Weighting 7%) 5 TARGETS *...continued*								
To develop a prosperous, inclusive, transformative and diverse local economy	OPMS 48	The percentage implementation of the tertiary assistance programme that benefits 100 youth.	100%	10%	10%	60%	20%	All wards
To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed	OPMS 49	The number of jobs created through municipality's Capital Projects in the IDP	290	40	50	50	150	All wards
To use capital infrastructure and social investment to provide poverty and income relief through temporary work for the unemployed	OPMS 50	The number of job opportunities created through implementation of Expanded Public Works Programme (EPWP).	80	80	80	80	80	All wards
NATIONAL KEY PERFORMANCE AREA 6: BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT (Weighting 29%) 20 TARGETS								
To facilitate provision of formal housing through construction of high quality houses.	OPMS 51	The number of new houses constructed.	100	25	25	25	25	All wards
To ensure fair, transparent and compliant housing beneficiary management system.	OPMS 52	The number of houses handed over to beneficiaries.	100	25	25	25	25	All wards
Improved access to adequate housing	OPMS 53	The number of sites serviced.	300	100	55	55	90	All wards
To restore human dignity through asset ownership	OPMS 54	The number of Enhanced Extended Discount Benefit Scheme (EEDBS) units transferred as per the business plan with Dept of Human Settlements (DOHS).	10	0	5	0	5	All wards
To ensure that the community has access to functional public amenities	OPMS 55	The number of Community Halls completed.	4	0	0	0	4	1) Ward 01 2) Ward 10 3) Ward 24 4) Ward 27
To ensure that the community has access to functional public amenities	OPMS 59	The percentage completion of the Lindelani Creche	100%	40%	20%	20%	20%	Ward 5
To facilitate provision of formal housing through construction of high quality houses.	OPMS 51	The number of new houses constructed.	100	25	25	25	25	All wards
To ensure fair, transparent and compliant housing beneficiary management system.	OPMS 52	The number of houses handed over to beneficiaries.	100	25	25	25	25	All wards
Improved access to adequate housing	OPMS 53	The number of sites serviced.	300	100	55	55	90	All wards

Appendix U: 2024/2025 Organisation SDBIP *...continued*

KwaDukuza Municipality 2024/2025 Organisational : Service Delivery & Budget Implementation Plan								
STRATEGIC OBJECTIVE FROM THE IDP	**ORG OPMS-No.**	**KEY PERFORMANCE INDICATOR**	**ANNUAL TARGET**	**Q1 TARGET**	**Q2 TARGET**	**Q3 TARGET**	**Q4 TARGET**	**Ward**
NATIONAL KEY PERFORMANCE AREA 6: BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT (Weighting 29%) 20 TARGETS *...continued*								
To restore human dignity through asset ownership	OPMS 54	The number of Enhanced Extended Discount Benefit Scheme (EEDBS) units transferred as per the business plan with Dept of Human Settlements (DOHS).	10	0	5	0	5	All wards
To ensure that the community has access to functional public amenities	OPMS 55	The number of Community Halls completed.	4	0	0	0	4	1) Ward 01 2) Ward 10 3) Ward 24 4) Ward 27
To ensure that the community has access to functional public amenities	OPMS 59	The percentage completion of the Lindelani Creche	100%	40%	20%	20%	20%	Ward 5
To maintain and upgrade existing municipal infrastructure	OPMS 60	The percentage completion of the Reinstatement of Salt Rock Bridge.	100%	43%	28%	14%	15%	Ward 22
To maintain and upgrade existing municipal infrastructure	OPMS 61	The number of meters squared (m2) of road upgraded.	20000m^2	0%	0%	15000m^2	5000m^2	1) Ward 19 2) Ward 19 3) Ward 23
To maintain and upgrade existing municipal infrastructure	OPMS 62	The number of kilometers (km) of Ward 3 Nonoti Beach Road Access upgraded	1.8km	0	0	0	1.8km	Ward 10
To ensure that all citizens have an electricity service connection	OPMS 63	The number of new households with access to basic level of electricity.	524	0	150	150	224	All wards
To ensure that all citizens have an electricity service connection	OPMS 64	The number of households with access to basic level of electricity	62 799	0	0	0	62 799	All wards
To ensure that energy losses are reduced within legislated guidelines	OPMS 65	The percentage of Energy kilowatts loss reduced	18%	24%	22%	20%	18%	All wards
To provide access to basic solid waste services to all citizens	OPMS 66	The percentage of households with access to basic level of solid waste removal (NKPI)	100%	100%	100%	100%	100%	All wards
To ensure that the community has access to functional public amenities	OPMS 67	The percentage completion of the Sewer System at Zinkwazi Beach upgraded.	100%	34%	34%	16%	16%	Ward 03
To ensure that the community has access to functional public amenities	OPMS 68	The percentage completion of the Upgrade to the Darnall Sportsfield.	100%	25%	50%	12%	13%	Ward 02
To ensure that the community has access to functional public amenities	OPMS 69	The percentage completion of the rehabilitation of the parking area in Vlakspruit cemetery	100%	33%	33%	22%	12%	Ward 21
To ensure that the community has access to functional public amenities	OPMS 70	The number of Taxi Ranks upgraded.	2	0	1	0	1	1) Ward 19 2) Ward 6

2023/2024 FINANCIAL YEAR

OVERSIGHT REPORT

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1. INTRODUCTION

The Municipal Finance Management Act (MFMA) assigns specific oversight responsibilities to Council regarding the Annual Report and the preparation of an Oversight Report.

Given the processes required by Council to effectively undertake its oversight role, the establishment of the Municipal Public Accounts Committee (MPAC) of Council provides the appropriate mechanism through which Council fulfills its oversight responsibilities.

Their primary role is to consider the Annual Report, receive input from the various role players and to prepare a draft Oversight Report for consideration by Council.

2. BACKGROUND

The oversight role of Council is an important component of the financial reforms, and it is achieved through the separation of roles and responsibilities between Council, the Executive (Mayor and Executive Committee) and Administration. Good governance, effective accountability, and oversight can only be achieved if there is a clear distinction between the functions performed by the different role players.

Non-executive Councilors are required to maintain oversight on the performance of specific responsibilities and delegated powers that they have given to the Mayor/ Executive Committee. In other words, in exchange for the powers in which Council have delegated to the Executive, Council retains a monitoring and oversight role ensuring that there is accountability for the performance or nonperformance of the municipality.

The Municipal Finance Management Act, No.56 of 2003 (MFMA) vests in Council specific powers of approval and oversight.

- Approval of budgets.
- Approval of Budget related Policies; and
- Review of the Annual Report and adoption of the Oversight Report.

The Council is vested with a responsibility to oversee the performance of KwaDukuza Municipality as required by the Constitution, Municipal Finance Management Act, 56 of 2003 (MFMA) and the Municipal Systems Act, 32 of 2000 (MSA). The oversight responsibility for Council is key when considering the Annual Report.

Both the MFMA and MSA recognize the Council as a critical role player to ensure that all Municipal Departments perform according to what has been planned in the SDBIP. There is a critical linkage between the strategic goals set by Council in the Integrated Development Plan (IDP), which is translated into budget and the delivery of those goals through the Service Delivery Budget Implementation Plan which is reported in the Annual Report. It is essential that the Council ensures the budget gives effect to priorities as contained in the IDP. A good budget will form the basis of a better oversight and the fulfillment of a contract between the Executive/Council, the administration and the public.

The MFMA gives effect to financial management reforms that place a greater emphasis on service delivery responsibilities to Managers and make them more accountable for their own performance. Whilst it is the responsibility of the Mayor and the Executive Committee to resolve any performance failures, the Council is also vested with powers and responsibility to oversee both the Executive and Administration. Oversight occurs at various levels in the municipality and is clearly explained in the table below:

	Responsible for	Oversight over	Accountable to
Council	Approving policy and budget	Mayor or Executive Committee	Community
Mayor or Executive Committee	Policy, Budget, and Outcomes	Municipal Manager	Council
Municipal Manager	Outputs and Implementation	Administration	Mayor or Executive Committee
Chief Financial Officer and Senior Managers	Outputs and Implementation	Financial Management and Operational functions	Municipal Manager

Table 1: Financial Governance Framework applicable to Local Government

3. FUNCTIONS OF THE OVERSIGHT COMMITTEE

The functions of the Oversight Committee are to:

- Undertake a review and analysis of the Annual Report.
- Invite, receive, and consider inputs from Councilors and Portfolio Committees, on the Annual Report.
- Consider written comments received on the Annual Report from the public consultation process.
- Conduct Public Hearing(s) to allow the local community or any organs of state to make representations on the Annual Report.
- Receive and consider Council's Audit Committee views and comments on the annual financial statements and the performance report.
- Preparation of the draft Oversight Report, taking into consideration, the views and inputs of the public, representative(s) of the Auditor-General, organs of state, Council's Audit Committee and Councilors.

4. COMPOSITION OF OVERSIGHT COMMITTEE

4.1 Membership

The Municipal Public Accounts Committee (MPAC) is a committee of Council established under section 79 of the Municipal Structures Act, 1998. Section 79 allows for the co-option of advisory members to a Committee of Council, who are not members of the Council.

Due to the separation of roles and responsibilities, between Council and the Mayor and Executive Committee it is not appropriate/allowed that member of the Executive Committee be members of the MPAC, also referred to as Oversight Committee. The sole function of the Oversight Committee can be performed by MPAC.

The KwaDukuza Municipality MPAC is made up of the following members:

Chairperson – Cllr TT Mkhize	Cllr K Naidoo
Cllr N Qwabe	Cllr AM Baardman
Cllr EM Kolia	Cllr DN Ngema
Cllr JF Magwaza	Cllr NJ Mpanza
Cllr SC Mwandla	Cllr CP Dumakude

4.2 Authority & Power

The Oversight Committee is delegated the responsibility to conduct meetings and to hold public hearings to receive and hear public submissions on the Annual Report, on behalf of Council.

Timely notice of all meetings should be given, and all meetings held by the Oversight Committee must be open to the public and minutes of the meetings must be submitted to Council.

4.3 Meeting Schedule

The Annual Report was submitted to Council at its Council Meeting held on the 30th of January 2025, as per MFMA S127 (2)(3)(a)(b).

The Public were invited to the tabling of the Annual Report to Council on the 30th of January 2025, and the media had been invited to attend the meetings through an advert sent to local newspapers.

The report was referred from Council to the MPAC Committee being tasked with the Oversight function on the Annual Report. The community was advised through the speech delivered by the Mayor and the local media of the availability of the Annual Report in Municipal Buildings and Libraries and was invited to submit written representations on the annual report. These written representations must be aligned to content and page number in the Annual Report and submitted to judys@kwadukuza.gov.za and/or municipalm@kwadukuza.gov.za.

The Annual Report was available at all municipal libraries and offices and was also placed on the KwaDukuza Municipality website at www.kwadukuza.gov.za. The Annual Report was submitted to the Auditor-General (31/01/2025), Provincial Treasury (31/01/2025) and the Department of Local Government and Traditional Affairs (31/01/2025).

At the closing date of 13 February 2025, for public comments on the Annual Report, 2 submissions were received.

Comments and questions were received from the various public meetings and were addressed by the Municipality. This feedback is attached hereto as Annexure A on the minutes and under Annexure B under responses.

5. Revisions received on the Annual Report post tabling

CHAPTER	PAGE/S	QUERY	KDM COMMENT	ACTION
Chapter 6	244	AGSA - Change page number reference from 252 to 250.	To be adjusted before adoption of Final Annual Report.	Before final hard copy print - all updates to be done.

6. ANNUAL REPORT CHECKLIST

Information Required to Be Included in Annual Reports	Council / Committee Considerations & Questions	Responses/Comments
1. Financial Matters – Annual Financial Statements - Section 121 (3) MFMA	**Financial reporting matters to be considered**	
121 (3)(a) The Annual Financial Statements (AFS) for the municipality and, if applicable, consolidated statements (with all entities) as submitted to the Auditor-General.	To ensure the Annual Financial Statements complies with GRAP as issued by the Accounting Standards Board. MFMA Circular 18 with Annexures, 23 June 2005, provides guidelines on the new accounting standards for municipalities.	Kwa-Dukuza Municipality's AFS has been prepared in accordance with South African Standards of Generally Recognised Accounting Practice (GRAP) as prescribed by the Minister of Finance and in terms of the standards and principles contained in Directives 3 and 5 issued by the Accounting Standards Board ("ASB") respectively, as amended. Refer to pages 255 - 357 of Annual Report.
121(3)(b) The Auditor-General's reports on the financial statements of the municipality	Is the audit report included in the Annual Report as tabled? If not, when will the audit report be tabled? What are causes for the delays? What actions are being taken to expedite the report?	The audit report is included in the Annual Report. Refer to pages 241-254 of the Annual Report
121 (3)(h) Any explanations that may be necessary to clarify issues in connection with the financial statements.	The accounting standards require that notes accompany the Kwa-Dukuza Municipality's Annual Financial Statements to provide explanations of issues and matters reported.	The notes have been included in the Annual Report. Refer to pages 298-355 of the Annual Report.
121 (3)(e) An assessment by the accounting officer on any arrears on municipal taxes and service charges, including municipal entities.	Has the Accounting Officer of Kwa-Dukuza Municipality included the following in the Annual Report? An adequate assessment, on the arrears?	An adequate assessment on the arrears has been included in the Annual Report. Refer to page 16 of the Annual Report.
	• Sufficient explanation of the causes of the arrears and of actions to be taken to remedy the situation?	Sufficient explanation of the causes of the arrears is contained on pages 16 of the annual report however actions to be taken to remedy the situation is not included – This will however be included in the final report to be tabled to Council.
121 (3)(g) Of any corrective action taken or to be taken in response to issues raised in the audit reports.	The conclusions of the annual audit must be an unqualified audit opinion with or without management issues, which means that the financial statements are acceptable;	Kwa-Dukuza Municipality has received an unqualified audit report with matters of emphasis and other issues. Refer to pages 241 - 254 of the Annual Report.
	The objective of the municipality should be to achieve an unqualified audit opinion.	The Municipality received its 19th Unqualified audit opinion for the 2023/2024 financial year.
	Taking into account the audit report, audit opinion and the views of the audit committee, Council should consider: To what extent does the report indicate serious or minor financial issues?	The following issues were raised in the Audit report: Material losses – electricity As disclosed in note 52 to the financial statements, material electricity losses of 181 278 588 kwh (2022-2023 172 096 301 kwh) amounting to R321.19 million (2022-2023: R262.54 million) were incurred, which represents 25.67% (2022-23: 25.39%) of total electricity purchased against a national norm of between 6% to 12%. The losses were due to transmission/ distribution losses and illegal connections.
	Is the action proposed considered to be adequate to effectively address the issues raised in the audit report?	The various issues raised by AG together with Management actions and commitments are detailed in the Audit action plan with specific target dates for resolving issues raised by the AG on pages 358 - 365 of the Annual Report

6. ANNUAL REPORT CHECKLIST *...continued*

Information Required to Be Included in Annual Reports	Council / Committee Considerations & Questions	Responses/Comments
1. Financial Matters – Annual Financial Statements - Section 121 (3) MFMA	**Financial reporting matters to be considered**	
	Has a schedule of action to be taken been included in the Annual Report, with appropriate due dates?	Yes, the schedule of actions is included in the management action plan on pages 358 - 365 of the Annual report.
	Note that actions taken on audit issues are to be reported to the provincial legislature, the MEC's for local government and finance to report on any omissions by municipalities in addressing issues. Council should confirm that the audit report has been forwarded to the MEC's.	Yes – the audit reports have been forwarded to the National, Provincial Treasury & COGTA.
121 (3)(f) An assessment by the municipality's accounting officer of the municipality's performance against measurable performance objectives for revenue collection from each revenue source and for each vote in the approved budget.	Does the budget of KwaDukuza Municipality contain measurable performance objectives for revenue from each source and for each vote in the budget, taking into account the IDP (MFMA s17(3)(b))?	Yes, the budget of KwaDukuza Municipality contains measurable performance objectives for revenue from each source and for each vote in the budget.
	Has the Accounting Officer included these objectives in the Annual Report and report on performance accordingly?	Pg 264-266 Yes, the Accounting Officer included these objectives in the Annual Report and reported on performance, refer to pages 264-266 of the annual report–Audited Statement of Comparison of Budget & Actual Amounts.
	Has the performance met the expectations of council and the community?	Yes, the performance has met the expectation of council and the community in terms of financial matters–revenue exceeded expenditure with the result being a surplus position.
	Have the objectives been met?	Yes, the objectives have been met as detailed above.
	What explanations have been provided for any non-achievement?	No explanations were provided for non-achievement as the objectives were met.
	What was the impact on the service delivery and expenditure objectives in the budget?	All capital and operational spending was against the Council approved budget.
121 (3)(i)(k) Any information as determined by the municipality, the entity, or its parent municipality.	Review any other information that has been included in regard to the AFS.	N/A
121 (3)(j) and 121 (4)(g) Recommendations of the audit committee in relation to the AFS and audit reports of the municipality and its entities.	Have the recommendations of the Kwa-Dukuza Municipality's Audit Committee with regard to the AFS been adequately addressed by the municipality?	Yes, the recommendations of the Audit Committee regarding the AFS have been adequately addressed. The review process of the AFS by the Audit committee, involves meetings and discussions, queries and review notes and various suggestions on possible changes to the draft AFS.
	What actions have been taken in terms of these recommendations?	The draft AFS was amended to consider the recommendations of the Audit committee.
	The conclusions on these recommendations and the actions required must be incorporated in this Oversight Report.	Recommendations of the Municipal Audit committee is contained in Component E, on pages 236-239, of the Annual report. These recommendations incorporate issues such as consequence management, compliance, UIFW expenditure, vacancies, electricity losses, contact management & the disaster management grants. Some of these matters are incorporated into the AG Action plan.

6. ANNUAL REPORT CHECKLIST *...continued*

2. Allocations Received and Made Information required to be included in the Annual Report	Considerations relating to section 124	Responses and comments
123 (1)(a) Allocations received by and made to the municipality.	Does the Kwa-Dukuza Municipality 2023/2024 Annual Report disclose the following:	
	Details of allocations received from another organ of state in the national or provincial sphere. (Government grants and subsidies).	Refer to page 357 of the Annual Report (Appendix B, Grants & Subsidies)
	Details of allocations received from a municipal entity or another municipality.	No allocations were received from a municipal entity or another municipality.
	Details of allocations made to any other organ of state, another municipality, or a municipal entity.	No allocations were made to any other organ of state, another municipality, or a municipal entity.
	Any other allocation made to the municipality under Section 214(1)(c) of the Constitution.	Yes, allocation was made to the municipality in terms of section 214(1)(c) of the Constitution. Refer to page 322 of Annual Report
	Have these allocations been received and made?	Yes – Refer to page 357 of the Annual Report. – Grants and Subsidies.
	Does the audit report confirm the correctness of the allocations received in terms of DORA and provincial budgets?	Yes, the audit report confirms the correctness as there are no matters reported on in terms of allocations received.
	Does the audit report or the audit committee recommend any action?	No shortcomings were identified in the audit of grants and subsidies. Hence no recommendations were necessary by AG or Audit committee.
125 (1) Information in relation to outstanding debtors and creditors of the municipality and entities	Has Kwa-Dukuza Municipality reported on whether it has met its statutory commitments, including the payment of taxes, audit fees, and contributions for pension and medical aid funds?	Yes, this has been included in the Notes to Annual Financial Statements. Refer to notes 54 to 57 on pages 348 of the Annual Report.
	Was Council satisfied that – • The information has been properly disclosed;	Yes, this has been included in the Notes to Annual Financial Statements. Refer to notes 54 to 57 on pages 348 of the Annual Report.
	• Conditions of allocations have been met; and	Yes, this has been included in the Notes to Annual Financial Statements. Refer to note 54 to 57 on pages 348 of the Annual Report.
	• That any explanations provided are acceptable.	Yes, this has been included in the Notes to Annual Financial Statements. Refer to notes 54 to 57 on pages 348 of the Annual Report.
	The comments of the Auditor-General and the views of the audit committee should be used to determine the accuracy and appropriateness of this information.	No informal audit queries were raised by the Auditor-General in respect of this.
123 (1)(c) Information in relation to the use of allocations received.	In terms of Section 123 of the MFMA and MFMA guidance circular 11, has Kwa-Dukuza Municipality provided information per allocation received per vote and include:	Yes, information in relation to the use of allocations received has been provided in the Annual report – The grant note in the AFS provides details of the purpose of each grant.
	• The current year and details of spending on all previous conditional grants, for the previous two financial years.	Yes – refer to Note 26 on pages 324-328 of Annual report which gives details of all allocations received and spent.
	• Information stating whether the municipality has complied with the conditions of the grants, allocations in terms of section 214(1)(c) of the Constitution and allocations received from other than another organ of state.	Yes – refer to pages 324-328 of Annual Report.
	• Information on whether allocations under the DORA were delayed or withheld and the reasons advanced for this.	Yes – refer to Appendix B – Grants & subsidies – Pages 357 of the Annual, report.
	Has the Auditor-General ensured that the audit process included a proper assessment (and reconciliation) on all national grants received by Kwa-Dukuza Municipality?	Yes, the grants received by the Municipality have been highlighted in the Note 26 to the Annual Financial Statements. Refer to pages 324-328 of the Annual Report.

6. ANNUAL REPORT CHECKLIST *...continued*

3. Disclosures in notes to AFS Information required to be included in the Annual Report	Considerations relating to section 124	Responses and comments
Information relating to benefits paid by municipality and entity to Councillors, directors and officials	Has the following information been included in the notes to the KwaDukuza Municipality 2023/2024 Annual Report and Annual Financial Statements: • salaries, allowances and benefits of political office bearers, Councillors and boards of directors, whether financial or in kind;	Yes, refer to Note 29 on page 330 of the Annual Report.
	• any arrears owed by individual Councillors to the municipality or entity for rates and services, which at any time were outstanding for more than 90 days, including the names of Councillors:	Yes – refer to Note 53 – page 347 of Annual Report
	• salaries allowances and benefits of the municipal manager, CEO of a municipal entity, CFO and every senior manager;	Yes, refer to Note 28 on pages 328-330 of Annual Report.
	• contributions for pensions and medical aid; travel, motor car, accommodation, subsistence and other allowances; housing benefits and allowances;	Yes, refer to Note 28 on pages of 328-330 Annual Report.
	• overtime payments;	Yes, refer to Note 28 on pages 328-330 of Annual Report.
	• loans and advances, and boards of directors, whether financial or in kind;	N/A
	• any other type of benefit or allowance related to staff.	N/A
	Was Council satisfied that – • the information has been properly disclosed;	Yes – there were no shortcoming identified during the audit process.
	• conditions of allocations have been met; and	Yes. – there was no shortcoming identified during the audit process
	• That any explanations provided are acceptable.	Yes, refer to Note 29 on page 330 of the Annual Report.

6. ANNUAL REPORT CHECKLIST *...continued*

4. Municipal Performance Information required to be included in the Annual Report	Council comments & considerations	Responses and comments
The annual performance reports of the municipality and entities	Section 46, of the MSA requires Kwa-Dukuza Municipality to submit a performance report reflecting performance. A comparison of the performance with targets set for the previous year and measures taken to improve performance.	
	Does the performance evaluation in the Annual Report compare actual performance with targets expressed in the budgets and SDBIP approved for the financial year?	Yes. Refer to pages 169 to 213 of the Annual Report.
	Is the Council satisfied with the performance levels achieved?	Partly, due to the ongoing flood that have occurred, this phenomenon had a regressive effect on service delivery. The performance outcome has remained at 77% as per the previous financial year.
	Is the community satisfied with performance?	Partly, as 77% of the planned targets were achieved. There are corrective measures in place for each target that has not been met.
	Has a customer satisfaction survey (CSS) been undertaken and, if so, how do the results align with the Annual Report contents?	No, for the 2023/2024 Financial Year A Customer Satisfaction Survey was not undertaken. A customer Satisfaction Survey did however take place in May 2023. This was done both online and physical. The municipality is currently ensuring that all internal processes and submissions to committees are followed before the results are made public. The survey was done for a period of 10 days starting from the 15th of May to the 26th of May 2023. The total responses received from both the online and physical was 2942. Of the 2942 respondents, 2372 respondents were from the thirty wards where the survey was conducted physically, and 570 responses came from the online survey.
	What were the outcomes of public consultation and public hearings in relation to the customer satisfaction survey?	N/A.
	What actions have been taken and planned to improve performance?	In terms of the Annual Performance Report there are challenges and measures to improve on Pages 180 to 185 of the Annual Report.
	Is the Council satisfied with actions to improve performance?	Yes.
	Did the targets set in the budgets, SDBIP agree with the targets set in the performance contracts of the municipal manager and each senior manager?	Yes
	Does the report evaluate the efficiency of mechanisms applied to deliver the performance outcomes?	Yes.

6. ANNUAL REPORT CHECKLIST *...continued*

4. Municipal Performance Information required to be included in the Annual Report	Council comments & considerations	Responses and comments
	Taking into account the audit report and opinion and the views of the audit committee, is performance considered to be efficient and effective?	In terms of the Audit Report from the AGSA, the municipality has received an Unqualified with no findings on Performance, however there are internal control deficiencies that need to be rectified by the various departments. Performance has remained the same over the 22/23 and 24/25 financial years being 77%.
	To what extent have actions planned for the previous year been carried over to the financial year reported upon? Have any actions planned in the reported year been carried over to the current or future years? If so, are any explanations been provided by the municipal manager and are these satisfactory?	The carried over action plans have been reported on 100%. Yes- there are actions plans carried over such as UIFW expenditure, electricity losses, Expenditure Management, Infrastructure Management and consequence management as some of these actions are not once off actions but ongoing in nature. Yes – there are explanations provided by management that can be considered satisfactory as these have served before the Good Governance Committee and has been submitted to COGTA and Audit Committee for their inputs and comments before approval by Council. The full action plan in response to the Auditor Generals Report can be found on Page 358 of the Annual Report.
Audit reports on performance.	Section 45, MSA requires that the Auditor-General audit the results of performance measurements, as part of the internal auditing processes and annually.	
	Have the recommendations of internal audit been acted on during the financial year?	Yes.
	Have recommendations by internal audit and/or the Auditor-General been included in action plans to improve performance in the following year?	Yes.
Performance of municipal entities and municipal service providers.	The Annual Report of Kwa-Dukuza Municipality should provide an assessment of the performance of the municipal entities and all contracted service providers. The report should evaluate the effectiveness of these services and whether alternative mechanisms should be considered.	
	Is the Council satisfied with the evaluation and conclusions of the Kwa-Dukuza Municipality?	Yes. The Council has indicated the rating of satisfaction, in terms of contracted services being Good Satisfactory or Poor. Municipal Entities – N/A Service Providers Assessment can be found on Appendix I: Page 382 of the Annual Report
	What other actions are considered necessary to be taken by the accounting officers?	The necessary action that is considered, is that non-performing service providers are put on terms and if they fail to implement satisfactory work then their contracts are terminated and another service provider is appointed to complete the work, using the municipality's supply chain management policy.

6. ANNUAL REPORT CHECKLIST *...continued*

5. General information	The following general information is required to be disclosed in the Annual Report.	
Information required to be included in the Annual Report	**Council comments & considerations**	**Responses and comments**
The use of any donor funding support.	What donor funding has Kwa-Dukuza Municipality received?	None
	Have the purposes and the management agreements for the funding been properly agreed upon?	N/A
	Have the funds been used in accordance with agreements?	N/A
	Have the objectives been achieved?	N/A
	Has the use of funds been effective in improving services to the community?	N/A
	What actions need to be taken to improve utilisation of the funds?	N/A
Agreements, contracts and projects under Private-Public-Partnerships. Information on long-term contracts.	Information similar to the details of municipal entities should be provided. Council should ensure that all details have been supplied. Details of all long-term contracts including levels of liability to the municipality should be included.	Included under Appendix H Refer to Pages 375 of the Annual Report.
Service delivery performance on key services provided.	This may be a high-level summary, in addition to detailed information on performance, which sets out overall performance under the strategic objectives of the municipality. Overall results on the strategic functions and services should be summarised. This should cover all services whether provided by the municipality, entities or external mechanisms.	Summary included on Pages 186-209 and Appendix I on Page 382 Service Provider Performance Assessment Schedule.

6. ANNUAL REPORT CHECKLIST *...continued*

6. Other considerations recommended Information required to be included in the Annual Report	Council comments & considerations	Responses and comments
Oversight Committee or other mechanism	What mechanisms have been put in place to prepare the oversight report?	The Oversight Committee that is being used is the Municipal MPAC to provide the Oversight processes on the Annual Report and its meetings were advertised in the newspaper inviting members of public to attend.
	Has a schedule for its completion and tabling been adopted?	Yes, the MPAC Oversight meetings to review the 2023/2024 Annual Report were advertised with the following dates: 1. 18 February 2025 2. 25 February 2025 3. 04 March 2025 4. 11 March 2025 These meetings also invited members of the public to attend as well as officials from COGTA, Treasury and the Office of the AGSA. Tabling for adoption is scheduled for 27 March 2025.
Payment of performance bonuses to municipal officials.	As per Section 57 MSA as amended, bonuses based on performance may be awarded to a municipal manager or a manager directly accountable to the municipal manager after the end of the financial year and only after an evaluation of performance and approval of such evaluation by the municipal Council. The basis upon which performance is evaluated for payment of bonuses should be reconciled with the municipal performance reported in the Annual Report.	
	Have bonuses been paid based on achievements of agreed outputs and after consideration of the Annual Report by Council?	Payment of bonuses for the 2023/2024 has not yet been done. This will only be done after the evaluation process has been completed for all Section 56/57 Employees and once approval by Council has been obtained. This is usually after the adoption of the Annual Report and Oversight Report which is scheduled for the end of March 2025.
	If so, has a proper evaluation of performance been undertaken?	N/A.

7. REPORT OF THE AUDITOR GENERAL SOUTH AFRICA (AGSA)

This is found on Page 241 of the Annual Report.

Comments by the MPAC: Noted by MPAC

7.1 AG ACTION PLAN

This is found on page 358 of the Annual Report.

Comments by the MPAC: Noted by MPAC

8. CONCLUSION AND RECOMMENDATIONS TO COUNCIL

After having performed the following tasks:

- Undertook a review and analysis of the Annual Report.
- Invited, received, and considered inputs from Councillors and Portfolio Committees, on the Annual Report.
- Considered written comments received on the Annual Report from the public consultation process.
- Conduct Public Hearing(s) to allow the local community or any organs of state to make representations on the Annual Report.
- Received and considered Council's Audit Committee views and comments on the annual financial statements and the performance report.
- Prepared the draft Oversight Report, taking into consideration, the views and inputs of the public, representative(s) of the Auditor-General, organs of state, Council's Audit Committee and Councilors.

MPAC has pleasure in presenting the Oversight Report to Council for consideration and, thereafter, forwarding to the relevant Government Departments and Provincial Legislature.

The MPAC RECOMMENDS:

1. That Council adopts the Annual Report of the KwaDukuza Municipality for the 2023/2024 Financial Year.
2. That Council having fully considered the Annual Report of the KwaDukuza Municipality for the 2023/2024 Financial Year, adopts the Annual Report in accordance with Section 46(4) of the Local Government Municipal Systems Act No 32 of 2000; and Oversight Report for the 2023/2024 Financial Year.
3. That the Oversight Report be made public in accordance with Section 129(3) of the Municipal Finance Management Act 56 of 2003.
4. That the Oversight Report be submitted to the Provincial Legislature in accordance with Section 132(2) of the Municipal Finance Management Act 56 of 2003.
5. That MPAC, in consideration of public comments that were submitted on the annual report as well as its ongoing oversight responsibility recommends that Management prioritizes its focus on the following issues:-
   - 5.1 Energy losses : Management to identify as well as implement actionable strategies to address the ongoing challenges of energy losses. This is an urgent priority as it affects the future going concern of the municipality.
   - 5.2 The issue of Aging Infrastructure especially roads and potholes in the urban centers is another common concern from the public comments. Management to focus its attention on strategies to address the issue of aging road infrastructure.
   - 5.3 The UIFW expenditure remains another key concern. Management is urged to implement the UIFW reduction strategy in preparation for 2024/5 audit.
   - 5.4 Management is urged to finalize all processes for approval of consequence management policies as per the commitment provided in the responses. This matter has been raised numerous times in the Audit Reports by the Auditor General.
   - 5.5 Management must also improve the implementation of actions to address the Strategic Risks.
   - 5.6 The Management note the Community and the Municipal Public Accounts Committees concern regarding the risk around revenue losses.
   - 5.7 Management to implement all the commitments in the AG action plan in order to avoid recurring audit findings during the 2024/25 audit.
   - 5.8 That Management action the billing of consumers in areas where municipal services are being received but consumers are not paying for these services, such as waste collection.

9. ANNEXURE A: RESPONSES TO COMMENTS/QUESTIONS/ QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC

Only those queries and questions that are relevant to the 2023/2024 Annual Report will be reflected in the Oversight Report. Letters and comments received from: -

1. Kwadukuza Organised Residents, Ratepayers and Civic Associations (KORA) which (includes DOCRRA, ZBRRA, Tinley Manor Ratepayers, Blythedale Ratepayers, KwaDukuza Residents Forum and iLembe Community Action Network)
2. Democratic Alliance
3. Action SA
4. Chairperson of the Infrastructure Portfolio Committee of KwaDukuza Municipality

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
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1		We congratulate KDM on the achievement of another unqualified, with findings report. We look forward to the achievement of an unqualified report with no findings in the near future. We also note that there has been no deterioration in the achievement of targets for 2023/24 from the prior year, both at 77%. We also note the improvement in the presentation of the annual report from prior year.	COO/CFO/ Director Budget and Compliance	The comments are noted with appreciation. KDM will endeavour to improve with each coming year.
2		Please provide the professional qualifications and business experience of the chairperson of MPAC.	MM / Director Risk & Compliance	The Chairperson of the MPAC is a Councillor. The qualification to be a Councillor is that you should be a South African citizen, 18 years or older, not insolvent or in a good state of mind, and enter local elections to be a ward or proportional representative Councillor. Council elects the chairperson of the MPAC through a fair and transparent process. These are the requirements. Therefore, the chairperson of the MPAC is democratically elected by other councillors, by virtue that he or she is the member of council.
3		KDM has not presented the collection percentages achieved against prior year or the budget set, as previously presented in previous annual reports. Please can you advise the actual collection percentages achieved for rates, electricity and refuse revenues for 2023/24 and the comparatives for 2022/23?	CFO/Director Revenue	As per the final audit report for 2023/2024. The debt collection period improved from 68 to 45 days. Collection rate for year 2022/2023 was 95.95% and collection rate for year 2023/2024 was 98.32%. The final audit report for 2023/2024 also confirmed that the debt collection period improved from 68 to 45 days.

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4	Page 243. AG note 9 Pages 328 and 330	**Electricity losses have again increased from R262m in 2022/23 to R321m in the 2024 financial year. This is despite the supposed many interventions initiated by Council.** **Electrical Engineering Services (page 267) deficit increased from R83m in 2022/23 to R138m in 2023/24.** **The following was contained in the mayor's foreword in the 2022/23 annual report:** **ENERGY LOSS** During the year in question, the municipality experience excessive electricity challenges, coupled with energy losses which continue to be our biggest threat to our financial viability. Such challenges have led council to intensify its response by beefing up the staff complement of the electrical business unit, and we also launched the Gizenga Substation in Groutville which is a 33/11kV substation. This facility will surely loosen the pressure on the network and assure stability in the supply of electricity across several areas of KwaDukuza. These drastic reforms have stabilised most parts of our areas of supply and in the past few months we have dealt with the following matters to ensure that we attain 100% energy stability: 1. Assured that council approved the Non-Revenue Electricity Strategy within the financial year. The strategy is costed and ready to be implemented. 2. The Electricity Business Unit in collaboration with the Finance Business Unit, have identified faulty meters, which are currently being replaced and consumption being monitored. 3. The Electricity Business Unit is also focusing on the meter audit which is being conducted by our internal staff and contractors.		Addressing energy loss challenge remains a short-, medium- and long-term commitment. The Municipality has taken ownership of the various strategies and measures designed to reduce electricity losses and has instituted measures to prioritize implementation by allocating required funding for the measures/initiatives to reduce electricity losses identification of leakages in the electricity distribution network of the municipality.

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		In the upcoming financial year, we will allocate over R9 million for the implementation of the adopted council strategy on energy losses. Further to this, we have submitted the funding proposal of R10 million for the implementation of the energy loss strategy before the consideration of the SWISS government agency, SECO. The Electricity Business Unit has been given a target to collect an additional R50 million to R100 million from the energy loss reduction programme. This will translate to a percentage decrease of energy loss in the next financial year. Energy loss reduction is everybody's business, and that decent infrastructure remains the cornerstone of our economy. Please advise what consequence action, if any, has been taken against the Municipal Manager and/or the Executive Director Electrical Engineering Services for the increased losses to KDM and its ratepayers and residents? We note on pages 328 and 330 that both of the above executives were awarded "performance" bonuses of R145 441 and R116 852 respectively. What criteria were evaluated in determining the performance bonuses?	MPAC / COO COO/Director PME	The Municipality has further committed to capacitating the revenue protection unit so that it can commence critical work of conducting raids to identify illegal connections, dysfunctional meters, and other issues that result in underbilling of electricity consumption. An additional strategy to reduce the energy losses entails engaging communities on the negative impact of illegal connections, and bypassing of meters on the resources of the municipality. This will assist in influencing residents to embrace the culture of paying for services used. Management will continue to prioritize the resources available to implement the various energy loss reduction strategies recommended by the Vuthela Programme which includes the development of a non-revenue electricity management programme and strategy. Each Key Performance Area is weighted and evaluated using the rating calculator as provided by COGTA. Part 1 - Each KPI is awarded a rating of between 1 to 5 as guided by the Local Government: Municipal Performance Regulations for Municipal Managers and Managers Directly Accountable to Municipal Managers, 2006. Chapter 3, Section 26 & 27, which is then calculated on the rating calculator. This is a process carried out by an Evaluation Committee as guided by the Regulations, under Section 27 (d) and (e). This makes up 80% of the score. Part 2 - There are Core Competency Requirements (CCR's) which each Section 56/67 employee allocates a weight which is also rated between 1 to 5 which is used to make up 20% of the score. Part 3 - The % allocation is then determined using the Municipal Framework on Performance Management as approved by Council, which uses a sliding scale for each score to then determine the percentage of bonus allocation.

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		What has happened to the "Revenue Protection Unit' which was approved by Council in the 2021/22 financial year? In late 2022 there was a significant amount of back billing of electricity usage billed to consumers following detailed audits. What value of back billings have been processed in the 2023/24 year based on audits of usage of consumers, particularly large business?	COO/Director Special Projects CFO/Director Revenue	Recruitment processes are currently underway to fill in the approved vacancies within the RPU unit as approved by Council. R7,788,931.28 was raised during 2023/2024 but all of which related to the prior years and Rnil for 2023/2024.
		What is the extent of vacancies of maintenance personnel in the electrical services department and what concrete actions have been taken to fill those vacancies?	ED Corporate Services / Director Human Resources/ ED Electrical Services	The Electrical Business Unit Structure was reviewed in October 2022 to cater for implementation of a shift system as well as adequate manning levels. During the approval Council approved a phased in budget for the posts. The percentage has now reduced as 22 posts have been filled during the period of July to December 2024 and 6 will be filled by 30 June 2025. Council will prioritise further posts to be filled.
5	Page 260	Short term investments plus cash and cash equivalents totals R1436m at 30 June 2024. Current liabilities are R1057m, indicating a surplus of funds of R378m. This has increased by R56m over the 2022/23 year end. The above amount excludes further funds to be collected from debtors. As KORA, we believe that this is sufficient justification for KDM to substantially increase the maintenance budget on all assets, but particularly electrical infrastructure, for the balance of the 2024/25 financial year as well as for the 2025/26 financial year. This is in line with section 18(1) of the Municipal Finance Management Act which states: 18. (1) An annual budget may only be funded from- (u) realistically anticipated revenues to be collected; (h) cash-backed accumulated funds from previous years' surplus not committed	CFO/Director Budget and Compliance	The surplus of funds on the actual vs budget cannot be considered as "available for use" as this may contain non-cash components. Only the cash and investments in the bank can be considered. KDM is currently compiling the Adjustment Budget for the 2024/2025 financial year and has increased the repairs and maintenance utilising the reserves as a funding source. It must be noted that this will result in a deficit budget. Further the same reserves are utilized for capital funding and once utilized there will be a reduction of future capital spend. MPAC is also advised that reserves represent a once off funding source therefore will not be reoccurring by its very nature.

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6	Page 261	KDM has made an operational surplus of R68.7m (excluding capital transfers and subsidies; (806 418 - 662 162 – 75 468)). This is against a 1st approved budgeted surplus of R220k and a final approved budget surplus of R68k. The surplus arises primarily from • Revenue from Non-Exchange transactions exceeding 1st approved budget by R31.8m, • Interest on investments exceeding 1st budget by R62.8m, • Various expenditures, excluding bulk purchases, such as Employee costs, being less than 1st budget. As rates revenues are set against original budgeted expenditures, which are often not fully incurred for various reasons such as not filling vacancies, ratepayers pay more than what is eventually spent by KDM. The result is that ratepayers' precious funds ends up in KDM bank account. Many of the ratepayers and residents of KwaDukuza are pensioners living on fixed incomes and with increases in all costs, are battling to meet their monthly obligations. The above is now a common trend developing over the past 5 financial years, being over-estimation of expenditure resulting in over charging of ratepayers and residents. We request KDM to set realistic cost budgets, which once approved need to be actioned. Ratepayers and residents are willing to fund necessary expenditures for the benefit of the municipality as a whole, but do not want to be left out of pocket due to approved expenditures not being spent.	CFO/Director Budget and Compliance	The surpluses referred to are not on the cash basis of accounting but rather on the GRAP basis, therefore the surplus includes various noncash components. The cash flow statement provides a better analysis of the cash movement of the municipality. Any cash surpluses are used to fund future capital budgets "from internal reserves" and most recently increased repairs and maintenance during the adjustment budget. However, the concerns will be escalated to the upcoming management meetings to ensure the requested budgets will be fully spent and if and savings are realised a reduction on tariffs will be considered.
7	Page 299	Please explain the source of the donation of Land of R75m?	ED EDP	The land was donated by the KwaZulu-Natal Human Settlements Department, which purchased it via the Housing Development Agency (HDA) and thereafter transferred its ownership to KwaDukuza Municipality.
8	Page 311	Electricity debtors greater than 120 days increased by over 172% from R28m to R48m. Please explain why this has occurred and why credit collection interventions have not worked?	CFO/Director Revenue/ ED Electrical Services	The electricity account increase is due to back billing for previous years processed in 2023/2024 financial year. Part of that is a single consumer account back billed R20m and not yet settled the account. The matter is sub-judice and looking forward to having this amount collected soon.

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9	Page 314	Rates debtors greater than 120 days has increased by R14m from the prior year end. Please explain the reason therefore. We note no recovery actions of properties in line with clause 35.4 of KDM "Credit Control and Debt Collection Policy" which states: 35.4. The municipality may make application to court for judgement, costs and the summary sale of the property in appropriate circumstances. Legal costs and collection commission if applicable shall be debited to the relevant debtors accounts. In the event of the Municipality through its internal collection procedure recovering thedebt from the customer, the customer shall be liable for any disbursements and any other charges as reflected in the tariff of charges and collection commission if applicable. 35.5. Once judgement is obtained the properties will be advertised and sold through public auction, unless appropriate settlement has been made to the satisfaction of the Municipality, however, proceeds of Sale in Execution shall be appropriate to any of the debtor's accounts in arrears. 35.6. The municipality shall follow the legal process to recover any portion of the debt outstanding for more than sixty (60) days. Can you explain why this mechanism has not been applied by KDM to ensure appropriate recovery of rates income from non-compliant property owners?	CFO/Director Revenue	The current debtor's collection rate range between 95 and 98 percent pr month. The main contributing factors to a collection rate less than 100 percent include rising property values (additions/subdivisions) in the valuation roll, increased rates levied by the municipality, or a lack of ability for property owners to pay their bills, leading to accumulating debt
10	Page 320	Included in note 17 is a balance of R9 873 612 for Ballito Junction Road. Please explain the purpose of this grant and why there has been no expenditure over the past 3 financial years?	Director Budget & Compliance/ ED EDP	Director Budget & Compliance - R13.2M Public contribution from Ballito Junction Regional Mall in respect of Upgrade to the P445. ED EDP- The amount of R9 873 612 is the Developer Contribution that was paid by Ballito Junction, as their share reimbursement of money that was spent on re-development of P454. The municipality received an amount of approximately R13,500 000.00, R3 million was used to build phase 1 of KwaDukuza Taxi Rank. The Balance of R9,873 612 has been ring-fenced as a contribution by Ballito Junction to implement the M4 realignment, which forms part of the approved Ballito-Salt Rock Transportation Master Plan. The funding cannot be used for anything outside this plan as per our agreement with Ballito Junction. The project of alignment and improvement of road connectivity between Ballito and Salt Rock is dependent on other developers making their contributions and KDM being able to get additional funding. The money is kept as part of reserves.

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11	Pages 322 and 323	**Revenue** In previous council meetings during 2022/23 it has been reported that certain households are not billed for refuse due to there being no erf number allocated to or attached to the household. An area identified was those homes in the Zimbali Groutville area. Can KDM please confirm that all households who receive a service of either electricity or refuse are billed for the service and that each property is charged rates in accordance with the rates policy?	ED EDP	The properties that are not billed are those that were falling in the areas outside the town-planning scheme until 31st of March 2017, and all the townships which were developed after 1994, through the government scheme (known as RDP Houses). KwaDukuza Municipality has always exempted these houses for paying rates as they were deemed indigent. The municipality has various programmes which include formalisation of township establishment for a township developed in an informal manner i.e. Ethembeni and part of the Groutville area. The municipality is trying to formalise those townships in order to ensure that they have ERFs numbers. The municipality is also finalising the issuing of title deeds to those who benefited from the RDP houses. This part is important as some of the houses still reflect KwaDukuza Municipality as the owner. Parallel to this the municipality has approved a process of implementing the billing of all areas that receive the services. This process will involve public participation and gradual introduction of charges for services. It is also envisaged that with the new valuation roll process, the municipality will do a physical verification of properties within the townships in order to distinguished between those houses which remains as an RDP house (no improvement done) and those which have major extensions and improvements done. This will ensure that rates are also charged on those houses.
12	Page 327	National Treasury set a deadline of 30 June 2024 for the spending of the National Disaster Recovery Grant of R1.2 billion, of which R338m remained unspent. How much, if any, has KDM had to return to National Treasury of the unspent grant in the current financial year? Does KDM generally have the capacity to spend the Capital Budget it sets annually as we note a recurring trend of under-spending of Capex (32% in 2023/24 and 29% for 2022/23 as reported on page 177).	Director Budget and Compliance/ Director PMU	Dir Budget & Compliance - R485 000 was withheld by National Treasury in respect of the INEP Grant. The ED: Electrical is in liaison with the Department of Energy to recoup these funds. Director PMU- Flood Disaster Grant - There is no money that has been returned to National Treasury, NT approved the rollover of R338M. The KwaDukuza Municipality has capacity, but it should be noted the under expenditure on the two years in question was because of the disaster grant, which was received towards the end of 2022/2023 financial year, thus affecting the overall capital expenditure. Adjustment budget for disaster grant was done in April 2022 which left the municipality with only 2 months hence the expenditure was low.

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13	Pages 328 to 330	Please explain the reason for the 28% increase in the Municipal Manager's Salary and Allowance in 2023/24? Similarly, most ED Salary and Allowance amounts increased by between 15 and 39% in 2023/24 over 2022/23. Please advise the reason for this?	ED Corporate Services/ Director Human Resources	The total remuneration package of Senior Managers is regulated and is annually determined by the Minister by a notice in the Gazette according to different categories of municipalities, refer to clause 35 of the Local Government: Regulations on appointment and Conditions of Employment of Senior Managers.
14	Page 334	Please can KDM explain the: • Nature of the consultancy services of R12.7m paid the spouse of an employee, and • Confirm whether appropriate SCM, including open tender procedures have been followed for the service?	Head SCM	The consultant was selected through an open public tender process and is now part of a panel of professional service providers specialising in Civil and Structural Engineering Services. Furthermore, both parties have submitted the required declarations as per the Supply Chain Management (SCM) Regulations.
15	Page 344, note 44	Please can KDM explain the following significant increases in for 2023/24 over 2022/23 in Other contracted services increased from R5m to R19m?	MM	The matters are still in court and is sub- judice.
16	Page 345	Please can MPAC chairperson explain why • Fruitless and Wasteful expenditure of R1 861 262 has not been investigated during 2023 and 2024 financial years? • Why Unauthorised expenditure opening balance of R59 207 458 has not been investigated and cleared during the 2023/24 financial year?	COO/ Chair of MPAC	The fruitless and wasteful expenditure of R1 861 262 relates to the expenditure incurred through the municipality's failure to pay the iLembe District Municipality account. This amount is the interest. MPAC is waiting for the CFO and his team to submit relevant information related to this matter, which dates to 2007. This information will allow MPAC to perform its duties based on the correct information. The matter is expected to be considered during the current financial year. The Auditor General has commended MPAC for dealing with old matters not previously investigated. MPAC dealt with old issues emanating from the previous administration (2016-2021). The municipality adopted a clear framework for investigation, which assisted the MPAC to investigate these matters and conclude them properly on time. The progress needs to be celebrated as the municipality has reduced its UIFW to less than R4 million.
17	Page 354	The note on Going concern does not cover the fact that Electricity losses is the major financial risk to KDM's going concern. We suggest that this be corrected in the final report.	Director Budget and Compliance	The AFS cannot be amended after the audit, however this will be considered during the compilation of the 2024/25 AFS.

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18		Can KDM confirm that it avails itself of all the available National and Provincial grants made accessible to municipalities annually? In this regard, is the indigent register up to date to ensure that KDM receives its fair share of the Equitable Share grant from National Treasury? We believe that the number of indigents with KwaDukuza are substantially more than the 10- 12 871 reported on page 235?	Director Revenue	The municipality has a standing program of registering the indigent consumers. However, communities who do not cooperate with this registration process are left out as a result. It is correct that many indigent consumers are not registers. The municipality is doing its best, but communities are not cooperative as desired.
19	Page 374	Can MPAC explain why vacancies in Internal Audit have not been filled as recommended by the Municipal Audit Committee over the past two years?	COO/ Chair MPAC	All budgeted approved vacancies within the Internal Audit unit have been filled in the year under review and current financial year. Additional vacancies have been proposed in the new organizational structure whose approval processes are currently underway. Only once the new organizational structure has been approved will the Internal Audit be allocated a budget to fill those new additional posts.
20	Page 323	• Property value of VL increased from R4.9bn in 2023 to R5.4bn, 9%. - Where did this increase in value come from if KDM hadn't been given or bought land? R75m added via donation in 2024. • Randage increased to 2.850 from 2.676, 6.5%. • How come did rates revenue from vacant land increase from R92m in 2023 to R107m in 2024, 17%, taking the above factors into account?	Director Revenue	The main contributors to the increased property values are the increase on the vacant land revenue is due to Section 78 changes from the municipal valuer's monthly reports where properties are moved from agriculture to vacant land category for development purposes.
21	Page 140	DOCRRA has previously raised its concerns with the significant increase in outdoor advertising which we believe is a poor reflection to visitors to Ballito and Salt Rock. We note the significant number of temporary advertising approvals. Please can KDM explain the reason for and term of a temporary approval.	ED: EDP	The concern is noted and previously a response was provided. All approvals follow KwaDukuza Municipality Outdoor Advertisement Bylaw. The municipality has acted responsibly in approving outdoor advertisement applications. The key driver of the increase of temporary adverts in Ballito must be attributed to the existing and potential market that the advertisers are targeting. The municipality still restrict adverts and approve what is required. There might be a possibility that some of the adverts that are seen around are illegal. The municipality will continue to review and monitor the adverts, and deal with illegal adverts.
22		The KORA community consists of a number of active and retired residents including accountants, engineers, town planners and lawyers, as well as many other disciplines. As a community we are willing to assist KDM in our collective efforts to make this an environment where all would love to live, work and play.	MM	MM will have ongoing engagements with KORA community regarding the proposition.

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2. DEMOCRATIC ALLIANCE				
1	Page 24	Public participation is not adequately consultative and input from communities during IDP processes are not aligning to the budget.	Director IDP / Director Budget and Compliance	Director IDP - On the point of Public Participation for the IDP and Budget roadshows not adequately consultative kindly note the following. • Izimbizo roadshows are conducted in all Municipal 30 Wards in a form of clusters. • These includes the ward committees-based ones, Traditional Authorities, special groups/ratepayers of the North and South and the general Public. • This is where we take all comments, capital project requests and operational based service delivery requests. • Other platforms used as public participation include websites and social media. • All comments received and the follow up meeting requests by any member of the public are also allowed with both political heads and management. • All minutes are shared with all internal business units. • All captured Operational and Capital based comments/requested are included in all 30 Ward based Plans which is an important annexure of the IDP. This above remains our public participation strategy which allows for sufficient consultative input expected from the public. In the future we will be exploring other on-line platforms such as sessions showcased through live feeds as well as zoom meetings especially for tourist and other business personnel living abroad. Through the office of the Mayor, Ward to Ward Izimbizo consultative sessions will be explored. Director Budget and Compliance - The Public Participation process allows for both the IDP and Budget process to be undertaken concurrently. The IDP is however a long term 5-year plan whilst the budget is a 3-year budget with a focus on the following financial year. Further whilst the IDP process collates all submissions from the public the budget process has the difficult task of matching these requests to the funding that is available. Hence although it may appear that there is nonalignment, this is due to resource constraints. However, the implementation of mSCOA has enforced alignment between the IDP and the budget as each budget line item is linked to an IDP KPA and programme as part of the necessary 7 regulated segments.

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NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
2. DEMOCRATIC ALLIANCE				
2	Page 34	There are no reports to Section 79 committees or council on the budget expenditure by the Implementing Agent for the Sheffield Housing Project	ED EDP	The portfolio committee responsible for the Human Settlements function (ESY) conducted an inspection in loco during the current financial year, during which time they were taken through the project. The Sheffield Housing Project's current phase is implemented and paid directly by the KZN Department of Human Settlements. There has been an ongoing report on the project's performance. As part of the review and improving reporting, active projects are expected to be reported individually to ensure that all required information is provided to the portfolio committee members to ensure that they play their oversight. A project's financial implications will form part of that report.
3	Page 39	Local government needs to have a more aggressive strategy on addressing the youth unemployment rate. A key mechanism would be to create a conducive environment for business and investment	ED EDP	The municipality, working with the National Department of Cooperative Governance (DCOG), is in the process of developing the KwaDukuza Local Economic Development Plan. It is envisaged that the plan will consider the changing demographics of the area, emphasizing that most of our population is young people. Therefore, the strategy will respond to the youth unemployment challenge and ensure that the economic development plan puts the youth at the centre. The municipality will also continue to work with both the public and private sectors in promoting skills development, entrepreneurship development, internships, and leadership, targeting the youth of KwaDukuza.
4	Page 42	We request that the terms of reference for the Housing Tribunal sub committee is presented to council	ED EDP	The comment is noted. The municipality is working with the province to revive the Housing Tribunal, which, as per the guidance, must include qualified and independent members to deal with housing disputes. The terms of reference were presented to the portfolio committee, but the process was never taken forward. This process will be restarted, considering the new guidelines and KwaDukuza housing dispute context.

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
2. DEMOCRATIC ALLIANCE				
5	Page 61	Fast track and implement risk descriptions SR09 and SR16	Director Risk and Compliance	SR 16 Risk Description: Failure to grow, protect and sustain municipal revenue source / stream (energy). Action Plans Progress 1) *Develop alternative energy bylaw: The draft energy bylaw has been developed and currently in review to align to new electricity regulations act.* 2) *Implement energy policy. Currently in review to align to new electricity regulations act. Implementation will only take place after conclusion of the review and alignment process* 3) *Finalize revenue enhancement Strategy. The study was conducted and concluded, the study outcome and recommendation are currently undergoing various internal consultation process.* 4) *Implement revenue enhancement strategy. An implementation plan will be developed upon conclusion of the internal consultation processes. Implementation of the study outcomes will be ongoing and reported to various council structures on a quarterly basis,* 5) *Investigate possibilities of reducing or waving demand-based component for basic electricity supply: The action was carried over to the 2024/25 risk register and investigation has been concluded with recommendations considered by Council as not feasible so the action will be removed as a mitigation strategy as its proven not feasible to contribute towards protection of Municipal energy revenue stream.* SR 09: Lack of existing assets renewal and replacement plan Action plan Progress • *Develop a 10-year asset management plan for Municipal infrastructure: Different Business units are in the process of development of asset management plans for the different infrastructure categories such as Electricity, Community Facilities, Roads Master Plan and Stormwater Master plan. The different plans are at different phases in terms of development with the Roads and Electricity masterplan drafts having been completed and undergoing internal consultation processes and Stormwater and community facilities currently under development and anticipated for completion by the end of the 2024/25 financial year.*

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
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2. DEMOCRATIC ALLIANCE				
6	Page 62	In relation to SR20, the action plans appear to be limited to the appointment of a service. Can the user department advise what can be done internally to address spatial transformation	Director Risk and Compliance	SR 20 Risk Description: High pace of rapid urbanization Action Plan: Development of a comprehensive response plan to address rapid urbanization • The action plan to address the risk description above was to develop comprehensive response plan to rapid urbanization not the appointment of the service provider as referenced in the question. This risk remained in the 2024/25 financial year and implementation of the action which is quite a complex process is currently underway. The BU is the process of updating Spatial Development Framework which will include draft action plan dealing with rapid urbanisation, this action is being monitored on a quarterly basis
7	Page 68	The fraud hotline is not effectively publicized	Director Risk and Compliance	The various mechanisms of publicising the Fraud hotline includes amongst others 1. Display of the fraud hotline on all email signatures of employees. 2. Display of the fraud hotline on the municipal website and various social media platform. 3. Display of the fraud hotline on various public documentation. 4. Display of the fraud hotline on the various branded communication material such as posters and banners. 5. Display of the fraud hotline on the Quarterly Municipal Newsletter. 6. Quarterly pamphlets and animated videos on various anti-fraud & corruption messaging, displayed on various social media platforms. Additional Publication strategies include: 1. Display of the fraud hotline number on the Municipal billing statements. 2. Display of the fraud hotline on the various public places.
8	Page 69	In order to curtail the leaking of confidential information and unfair procurement processes, the entire tender process should be video recorded, as implemented by the KZN Department of Public Works	Head SCM	Video recordings will be considered for future implementation, subject to budget availability and other requirements.

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
2. DEMOCRATIC ALLIANCE				
9	Page 96	The bylaws are antiquated and must be reviewed and published on the municipal website	ED EDP	In the last few years, the municipality has been involved in reviewing old bylaws and creating new ones. The process of bylaws has been transparent and widely publicized. New bylaws have been developed and will be gazetted during the current financial year. 1. Informal business bylaw, 2. Amended SPLUMA bylaw, 3. Business Licensing bylaw, 4. Cemeteries and Crematorium bylaw, 5. Traffic bylaws. The municipality will ensure that all approved and gazetted bylaws will be published on our website. A schedule of bylaws will also publish.
10	Page 104	Multiple energy loss strategies have not yet commenced.	ED Electrical Engineering Services	The strategies need budget availability to commence. There was R9m secured from SECO grant. This will be used for activities on resellers metering installations inspections and audits, supply agreements reviews, rectifications of defects on installations have started. The establishment of revenue protection unit under office of MM has started. This is the main team that will be dedicated full time on revenue protection activities which include disconnections.
11	Page 154	what is the impact of the electricity demand by the ALPLA Recycling facility on the KwaDukuza electricity network	ED Electrical Engineering Services	ALPLA Recycling affects the demand from Imbonini substation of which the developer has contributed to the upgrade of the substation. The project is in progress to install a 10MVA transformer. Upstream from Eskom side at Shakaskraal substation there is capacity to cater for the ALPLA Recycling facility.
12	Page 223	OPMS96- Is the contractor on the defaulters register	ED Community Services and Public Amenities	There have been multiple attempts to enforce the terms of the contract and demand corrective action from the contractor. A formal termination letter was issued on November 14, 2024, following the due process outlined in the General Conditions of Contract (GCC). Subsequently, the Community Services and Public Amenities Department provided all necessary documents to the Contracts Management team, who will evaluate these documents and register the service provider in the defaulters' registry for both the KDM and the National Treasury.
13	Page 250	Please ensure that credible numbers of indigent users are being submitted to National Treasury in order to ensure that the equitable share allocation is proportionate	Director Revenue	This comment is noted.

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
3 - COMMENTS FROM THE CHAIR OF THE INFRASTRUCTURE PORTFOLIO				
1.		**Acknowledgment of Achievements** Financial Compliance: It is commendable that the municipality has presented its financial statements fairly and in accordance with GRAP and relevant legislation. This reflects a commitment to transparency and accountability in financial management. Performance Reporting: The absence of material findings on the reported performance information for key performance areas demonstrates a dedication to accurately reporting achievements and challenges. This is crucial for informed decision-making and community trust.	MM/COO	Thanks for the comment. KDM management will always strive to ensure that there is accurate reporting. We appreciate that our efforts are applauded by the community representatives.
2.		**Areas for Improvement** Infrastructure Development Targets: The report indicates that only 62% of planned infrastructure targets were achieved. Specifically: The number of sites serviced fell short of the target (595 serviced vs. 696 planned). It is imperative to analyze the reasons behind this shortfall and implement corrective measures to enhance project execution and monitoring.	ED: EDP	The comment is noted. The sites felt short due to two problems mainly, stoppage of projects by business forums (i.e. Madundube & Nyathikazi Housing Projects) and funding/budget constrains faced by Department of Human Settlements. These challenges have impacted negatively for the municipality to achieve the set targets. There is on-going engagement with the KZN DOHS to address the issue of budget constraints. The corrective measures are being implemented, with more focus on social facilitation and addressing payment of service providers on time by KZN DOHS.
		The completion of the stormwater and sewer upgrade for the KwaDukuza Taxi Rank was at 0%. This is concerning, given the importance of this project for public health and safety. A revised action plan with strict timelines should be developed to ensure this project is prioritized and completed without further delay.	ED: Community Services & Public Amenities	The feedback and concerns expressed by the community regarding the KwaDukuza Taxi Rank is appreciated. The project is a multi-year project. What has been achieved so far is the installation of the steel structure including the installation of gutter, down pipes and roof sheeting. Jetting of sewer and stormwater lines have been completed. Stormwater upgrade is at 40% and the removal of asphalt layer is 3000square meters. As of 30 January 2025, the project stood at 52% completion for the entire Upgrade of the Taxi Rank, with anticipation of full completion by 30 June 2025.
		The upgrading of Townsend Road and completion of the Hullet bridge also did not meet their targets. A detailed project review should be conducted to identify bottlenecks and streamline processes.	ED: Civil Engineering / Director PMU	The comment is noted. There are factors which are beyond the control of the BU that affects the completion of projects on time. We are working on strategies to minimise delays in the completion of projects.

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
3 - COMMENTS FROM THE CHAIR OF THE INFRASTRUCTURE PORTFOLIO				
3.		**Addressing Material Losses** Electricity Losses: The reported electricity losses of 181,278,588 kWh, amounting to R321.19 million, are significantly above the national norm. This indicates a need for an urgent review of our electricity distribution systems. I recommend that we engage in a comprehensive audit of our infrastructure to identify and rectify the sources of these losses, particularly focusing on both technical and non-technical losses.	ED: Electrical Engineering Services	The strategies developed and activities-initiated deal with issues on separation of technical and non-technical losses where the measuring system for each supply line or feeder. A simulation software for simulation of technical losses is being procured, expecting delivery by April 2025. The tender is at appeals stage.
4.		**Strategic Planning and Resource Allocation** Improved Planning: To achieve better outcomes, it is crucial that future infrastructure projects undergo rigorous planning and feasibility assessments. This should include stakeholder engagement to ensure that community needs are fully understood and addressed. **Resource Management:** Adequate resources—both financial and human—must be allocated to ensure that projects are completed on time and within budget. Regular progress reviews and adjustments to resource allocation should be part of our ongoing project management practices.	ED: Civil Engineering / Director PMU ED: Civil Engineering / Director PMU	The comment is noted. The BU has developed a checklist to assist with proper planning of projects. This has been shared with all professional service providers that are implementing projects for KwaDukuza Municipality. There is currently a new organogram that has been adopted by council and the BU is working on implementing it, based on the availability of budget. There is a plan to prioritise PMU as they are currently understaffed.
5.		**Community Engagement and Communication** Transparency with the Public: Maintaining open lines of communication with the community regarding the status of infrastructure projects is vital. Regular updates on project progress, especially for those that are delayed, will help build public trust and understanding.	ED: Civil Engineering / Director PMU	The BU is working on improving engagements with stakeholders through the Project Steering Committee (PSC). Also ensuring regular reporting to all stakeholders, especially ward councillors on projects that are taken from stages of planning to completion.
		Conclusion In conclusion, while the KwaDukuza Local Municipality has made notable strides in financial management and performance reporting, there are critical areas in infrastructure development that require immediate attention. By addressing the highlighted concerns and building on our successes, we can enhance the quality of life for our residents and ensure that our infrastructure meets the growing demands of our community. I look forward to collaborating with fellow council members and stakeholders to implement these recommendations and drive our infrastructure initiatives forward.	MM/COO	We are looking forward to sitting down and have more and constructive discussion on the issues.

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NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
4. ACTIONSA'S COMMENTS ON THE ANNUAL REPORT 2023/ 2024				
1.	Page 374	Appendix G: Recommendations of the Municipal Audit Committee (Page 374) *1.1"The municipality has developed a policy and framework for consequence management, and as such must use this policy to enforce a culture of accountability in the municipality."* ActionSA has been actively advocating for a workshop to be conducted to train councillors on the implementation process of this crucial policy. Could you please clarify the reasons for the delay in scheduling the workshop for this policy, and provide an expected timeline for when it will be conducted?	MM/COO	Consequence management policy was presented to Council, but there were no comments received from Council, instead council asked to be workshopped on consequence management policy. Management is awaiting the date of the workshop from the speaker. Management shall ask the speaker to schedule the workshop before the end of March 2025.
		1.2 "Audit Findings: Panel of contractors – fast track the investigation in respect of findings relating to possible collusion by bidders and Council to consider recommendations." -It is important to note that the outcomes of these investigations and their recommendations have not yet been presented to the Council. The Council is currently unaware of the results of these investigations. Could you please provide an estimated timeline for when a preliminary report of these investigations will be tabled before the Council? -Could you please explain why contractors flagged in the audit finding for potential collusion in the bidding processes continue to be awarded contracts by the municipality's bid committees?	MM Head SCM	The matter of collusion has been referred to Competition Commission for investigation and Council is awaiting the outcome of this process. No timelines can be provided at the moment. It must be noted that the three companies alleged to be in collusion have not been appointed by the Tender committees. The AG in its Audit has not ruled conclusively on the alleged collusion. This matter is now with the Competition Commission.
		1.3 "Electricity losses – Council and management should urgently intensify strategies to curb electricity losses. There must be ongoing monitoring and evaluation strategies implemented to ensure effectiveness." Could the municipality establish a dedicated task team specifically to monitor and evaluate the implementation of the energy loss strategies? And reports be presented monthly before Council? The reports must include energy losses per category and by percentages (%) of losses per category.	ED: Electrical Engineering Services	The energy loss task team (ELTT) will be reinstated to deal with monitoring and evaluation of strategies being implemented.

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4. ACTIONSA'S COMMENTS ON THE ANNUAL REPORT 2023/ 2024				
2.	Page 364 and 365	Auditor-General Action Plan 2023/24 (Page 364 and 365) 2.1 Page 364: Section 2 (Management Report Matters); No.3 (Fraud Risk) 2nd bullet: "Possible Collusion: Bid Documentation for high-risk tenders awarded to a panel of suppliers should be reviewed by SCM and assessed by internal audit to ensure that all documentation submitted appears authentic and where irregularities are suspected, perform additional procedures on SM processes." Read in conjunction with "Internal Control Deficiencies" of the Auditor-General's report (Page 248/9) where "Management did not implement adequate internal controls to ensure compliance with laws and regulations as material non-compliance relating to consequence, expenditure and control management was identified." AudCom also noted on Page 389 under Vacancies (Bullet 4) that "Council must fast track the filling of vacancies especially for critical positions, including internal auditors." - Please outline the "additional procedures" that Supply Chain Management and Internal Audit will implement to authenticate documentation submitted by contractors.	Head SCM & Director Internal Audit	Director: IA - Any tender over R10m as per Circular 62, at the discretion of the Accounting Officer is submitted to Internal Audit for verification, however all tenders relating to disaster is audited by Internal Audit. Several reports have been issued to Management. Head SCM – The Tender Evaluation Committee (TEC) & Tender Adjudication Committee (TAC) currently use the CSD, the MBD 4, the MBD 9 and the CIPRO to authenticate documentation provided by the service provider. At this stage there is no additional procedure available to authenticate the submitted documents.
		-It is evident that certain vacancies within the municipality's Internal Audit unit have become critical. It is essential that these key positions be filled promptly. Could you please provide an estimated timeline for when this will be accomplished?	Director: Internal Audit / ED: Corporate Services	Director: IA - A revised organigram has been submitted to Council and approved; however, the Municipality is awaiting the CoGTA process for finalisation. ED:CS - The response with comments by the MEC on the draft organisational structure have been received from the MEC and are currently being discussed at Manco. Once finalised by Manco, it will go to a workshop as previously resolved by Council and thereafter to Council for final adoption. Unfortunately, it is not easy for us to provide the exact timeframes on this, if all goes well, the organisational structure may be finally adopted by Council at the end of March. Thereafter there will still be a need for the provision of the budget for posts identified as critical, which will effectively mean that this will be considered during the new financial year budget.

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
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4. ACTIONSA'S COMMENTS ON THE ANNUAL REPORT 2023/ 2024				
		2.2 Page 365: Section 4 (Overall Control Environment); No.130-132 (Overall Control Environment) The three details outlined in the "Detailed Action Plan" column does not speak directly to the three audit queries listed in the "Nature of Query / Audit Query" column. Please review and rectify.	Director Risk and Compliance	The AG action plan is an instrument through which prior audit queries are addressed, consequently addressing bullet 1 (One). The AG action plan has sought to address all audit queries as can be demonstrated in Sections 1 to 3 of the AG action plan. The regular monitoring of the implementation of the proposed actions by all assurance provides including the Audit committee will assist in addressing bullet 2(two) of the actions whilst bullet three will be considered as and when necessary. Bullet 3(three) Management will collectively look into the action.
3.	Page 134	Spatial Planning and Land Use Management (SPLUMA) (Page 134f) 3.1 Incomplete SPLUMA By-Laws Finalization (Section 2.5.5, Page 134). Although the "Senzalula Project" has resulted in the review of SPLUMA by-laws, the final gazetting remains incomplete. The business unit must take necessary actions to expedite this process within the 2024/2025 financial year and improve stakeholder engagement to ensure clarity and prevent future delays	ED: EDP	There is an existing SPLUMA bylaw. The current draft Bylaw that has not be finalised is the amendments. The bylaw will be gazetted before end of 2024/2025 financial year. There was adequate public consultation with all key role players and public. Our public participation process meets the criteria as set by the constitutional court in 2016 in the matter between City of Tshwane vs AfriForum and another. The delays in finalising our amended Bylaw does not have any negative impact on our constitutional mandate of land use planning. The municipality continues to accept applications and assessed them based on the existing bylaw.

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4. ACTIONSA'S COMMENTS ON THE ANNUAL REPORT 2023/ 2024				
	Page 136	3.2 Backlog in SPLUMA Applications (Section 2.5.5, Page 136). Despite an increase in approved applications, pending applications still remain high. Therefore, there needs to be a focus on implementing a digital tracking system to improve efficiency in processing and approving land-use applications.	ED: EDP	The municipality continues to be leading in assessing and approving development planning applications. The EDP business unit adopted the concept of a learning business unit who thrives by implementing continuous improvement process when it comes to business processes. The pending application must be read in the correct context as described on page 136. We have decreased the pending application from 28 during the 2022/2023 financial year to 15 during 2023/2024 financial year. The 15 pending applications are divided in the following categories: Pending applications include the following: (i) Applications awaiting MPT and MPAO decision. (ii) Applications deferred by the MPT. (iii) Pre-submission applications to be assessed. (iv) Pre-submission application deferred by the Municipal Planning Registrar. These applications have been deferred to the next financial year as some of them were considered in the month of June 2024, and the MPT/MPAO have 21 days to issue record of decision. Others were deferred to the town planner or applicant to provide additional information, which is critical for deciding. The municipality SPLUMA decision making process is efficient and the business unit have reached their performance targets and even do more. The digitisation will transform what we are doing and improve the turnaround times. We also hope the applicants that we serve, that they will also transform their own processes and improve quality of their submissions to complement our SENZALULA approach.
	Page 142	3.3 Limited Small Business Development Support (Section 2.5.5, Page 142) Business support programs remain fragmented and inaccessible to many entrepreneurs. As a way forward the EDP business unit should look into establishing one-stop business support hubs in strategic wards to improve access to licensing, funding, and mentorship.	ED: EDP	The municipality mainly plays a role of being a facilitator of the SMME development. The business support programmes are also dependent on participation of other key government departments and entities with a mandate of SMME development, support and finance. The municipality has been doing several programmes targeting sectors or even wards. The key area of needs by our SMMEs is provision of business premises in strategic wards. There are on-going efforts in reviving of such facilities within our area i.e. Shakashead business Hive or Groutville Market with private partners.

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4. ACTIONSA'S COMMENTS ON THE ANNUAL REPORT 2023/ 2024				
4.	Page 145-147	Infrastructure Development and Investment Promotion (Page 145-147) 4.1 Blocked Development Projects due to Land Invasion & Contractor Failures (Section 2.5.5, Page 145) Projects such as the Rocky Park Integrated Development and Groutville Housing remain stalled due to land invasions and contractor inefficiencies. The municipality should form a municipal land security task force and implement stricter contractor vetting and performance tracking.	ED: EDP	Council adopted the Human Settlement Turnaround strategy in November 2023. The strategy did focus in unblocking various stalled projects working closely with the KZN Department of Human Settlements. Rocky Park Project – council adopted a resolution allowing the KZN Department of Human Settlements to become a developer. As part of resuscitating this project KDM was allocated a task to evict people who have invaded the buildings. The eviction action is underway. The Office of the Premier has also conducted a forensic investigation on the same project. The report is due for presentation to council and MEC for Human settlements during the current financial year. All of these steps have been taken to ensure that there is accountability and the project is resuscitated. Whilst the KZN DOHS is currently in the process of finalising the appointment of various professionals to work on this project resuscitation. The other project in Groutville area i.e. Sihle Phakathi Housing Project has been resuscitated during the financial under review. There is already an existing anti-land invasion task team, which has comprised various business units and our contracted service provider. The contractor appointments are done in line with the Supply Chain Management policies and considering compliance with industry regulations i.e. NHBRC and CIDB. The municipality will continue to act against those contractors who are not performing. The municipality will continue to appoint contractors and implementing agents based on their capacity and previous performance.
		4.2 Exclusion of Informal Traders in Transport Hub Upgrades (Section 2.5.5, Page 147) While the Ballito and KwaDukuza Taxi Rank upgrades are significant, there are no clear provisions for integrating informal traders. These projects must consider allocating designated trading spaces within the transport hubs for informal traders to support local businesses.	ED: EDP	This has been rectified by integrating the informal trading facilities in the current project designs. A budget of R2 million has been made available to implement and erect the informal traders' facilities in our transport hubs/taxi rank. Community Services BU is acting as the implementing agent on behalf of EDP, in this project. The municipality will continue to look for additional funding internal and external to ensure that adequate informal traders' facilities are being built within the public transport nodes.

RESPONSES TO QUESTIONS/QUERIES RECEIVED FROM MEMBERS OF THE PUBLIC				
NO.	**Chapter/ Section/Page**	**QUERIES/QUESTIONS**	**RESPONSIBLE DEPARTMENT**	**MANAGEMENT RESPONSE AND CORRECTIVE ACTIONS**
4. ACTIONSA'S COMMENTS ON THE ANNUAL REPORT 2023/ 2024				
5.	Page 150	Investment Attraction & Ease of Doing Business (Page 150f) 5.1 Lack of Impact Assessment on Business Reforms (Section 2.5.5, Page 150). The "Senzalula Project" aims to simplify business licensing, but its impact has not been formally assessed. Hence it is difficult to ascertain the level of impact this project has in easing various processes.	ED: EDP	The impact of Senzalula can only be determined, when the project has been implemented fully. The project will be going live before the end of this financial (2024/2025). There will be an on-going measurement of the impact. However, there is on-going assessment of our reforms as part of the Performance Management System. The EDP Business Unit Scorecard have the following KPIs, which measures turnaround times on assessing various applications, in particular town planning and building control related (building plans assessment and issuing of occupation certificates).
		5.2 Absence of a Dedicated Investment Promotion Office (Section 2.5.5, Page 152). There is no centralized office focusing on attracting and facilitating investment. The BU must look to establish an Investment Facilitation Desk to work with national and provincial governments in cutting red tape and attracting investors	ED: EDP	The KZN investment strategy advocates for investment in a one-stop shop to be established in each district. Ilembe District has a one-stop shop housed and managed by Enterprise iLembe. KwaDukuza Municipality has all relevant structures which deal with investment projects. These structures include Special Projects Task Team (SPPT), Development Assessment Committee (DAC) and Special Project Director. There is a clear process of dealing with investment. The recommended establishment of Investment Facilitation desk is noted; however, these existing structures have delivered in the past. There is current work being done to review some of our policies and strategies, which will inform how investment will be facilitated.
6.		Budget and Financial Performance Concerns 6.1 Underspending in the EDP Budget (Section 2.5.5, Page 160) The EDP budget utilization is currently at -0.5%, highlighting considerable underspending and inefficiencies. Could the EDP business unit detail the measures they will implement to enhance project planning and contractor accountability to ensure effective use of funds within the financial year?	ED: EDP	Page 160 of the annual report refers to Lloyd Housing Project. It is not clear where -0.5% is derived from by the commentator (Action SA). It might be an arithmetic error. However, it is the fact that the municipality finalised the approval of a variation order for the retaining walls for the 2023/2024, due to the quality of report and missing documents that were required for submission. The project started late, and the money allocated was spent on time. The project is multi-year, and it continues to be implemented. The contractor management and monitoring are being done on monthly, Quartey and yearly basis.

10. ANNEXURE B: OVERSIGHT MINUTES

KWADUKUZA MUNICIPALITY

MINUTES OF THE MUNICIPAL PUBLIC ACCOUNTS OVERSIGHT COMMITTEE MEETING HELD IN THE COUNCIL CHAMBER, ON TUESDAY, 18 FEBRUARY 2025 AT 09H00.

Present:

Councillors: Cllr TT Mkhize (Chairperson), Cllr N Qwabe, Cllr EM Kolia, Cllr SC Mwandla, Cllr A Baardman, Cllr K Naidoo, Cllr CP Dumakude and DN Ngema

Officials: NJ Mdakane (Municipal Manager), M Manzini (COO), T Nxumalo (ED: Civils), PM Mntaka (ED: Corporate Services), SM Khanyile (ED: Community Services and Public Amenities), Y Pillay (Head: Internal Audit), S Ngiba (Project Executive: Risk Management & Compliance), J Sewdular (Dir: Performance Management and Evaluation), P Govender (Director: Legal), SC Viramuthu (ED: Community Safety), SV Hlongwane (ED: Economic Development and Planning), S Zulu (Director: Communications), P Mbili (PMS Specialist), Q Msweli (Assistant Manager PM&E),P Murugan (Act Manager AFS) & Z Mgobhozi (Secretariat), A Nunkumar (Director: Budget)

M Mahlalela (Assistant Manager: PME), Mr John Phahla (PMS Specialist)

Other: Cllr D Govender (Speaker), M Brook (ZBRRA), B Jay (DOCRA), D Viljoen (KORA).

1. **Opening prayer & welcome**

   The meeting opened with a prayer by Cllr N Qwabe, and the chairperson welcomed all present.

2. **Notice of Meeting**

   The notice of the meeting was taken as read.

3. **Signing of Attendance Register**

   The attendance register was noted by the meeting and was circulated for all present to sign

4. **Declarations of Pecuniary Interest/ Other Forms of Interest**

   a. **Councillors:** None
   b. **Staff:** None

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

5. **Apologies:**

   a. S Chonguene (Director Expenditure) was on council business.
   b. A Nunkumar (Director B&C) was busy with National Treasury.
   c. AUDCOM chairperson.

6. **Councillors leave of Absence:**
   a. **Applications:** Cllr JF Magwaza (18 - 19/02/2025) Party Commitment
      Cllr NJ Mpanza (18/02/2025) Party Commitment
   b. **Granted:** None

7. **Official Announcements**

- There are ~~an~~ additional agendas that are being photo copied, these copies ~~to~~ will be distributed however the agenda is also going to be projected on the screen. ~~for everyone to see.~~
- At the closing date of 13 February 2025 – there were 2 e-mailed submissions from KORA and the DA.
- Any party wishing to submit via e-mail can do so by 24 February 2025 as the e-mail addresses were omitted on the 1st Advert – a second advert did go out.
- The deadline for the submissions of comments from Political Parties is Friday, 21 February 2025.
- Invites have been sent to AGSA, COGTA and Treasury.
- ~~The invite was sent to the~~ Auditor General SA, ~~and they~~ have indicated that they are unable to attend all the sessions, however they may attend session three or/and four in the meantime they will appreciate if comments or questions directed to them be forwarded to the AG's office by the secretariat and they will gladly respond.
- That all the information with italic font style indicates that the matters are not yet updated.
- That there were no comments received from Portfolio Committee Chairpersons.

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8. **Business of the day:**

- The MPAC Chair outlined the purpose of the Oversight meeting on the Oversight report, she outlined the background, roles and responsibilities of the oversight committee.
- The MPAC Chair introduced the oversight committee members to the members of the public present.
- The MPAC Chair afforded Director PM&E an opportunity to present schedule of meetings and handed back the proceedings to PM&E Team.
- Then the Director PM&E proceeded with the Oversight report checklist on the Annual report as required by MFMA guidelines.

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

- Questions were read by the PM&E officials and answers were provided by Finance Business Unit.

- The questions that were raised are as follows:

Page 10

QUESTIONS / COMMENTS

1 Sufficient explanation of the causes of the arrears is contained on pages 16 of the annual report however actions to be taken to remedy the situation is not included. This will however be included in the final report to be tabled to Council.

1.1 Why will the final report on arrears be submitted to Council and not MPAC Oversight first?

Cllr Kolia

Response

1.2 That a detailed report on arrears will be submitted in the next MPAC Oversight meeting.

Act Manager: AFS

Page 11

QUESTIONS / COMMENTS

2. That some guidance be given as to what percentage were the technical losses and non-technical losses?

Cllr Kolia

Response

2.1 The response to this matter remains outstanding due to non-representation of the Electrical Business Unit to this Oversight meeting.

Municipal Manager

Page 12

QUESTIONS / COMMENTS

3.1 Mr. Viljoen from KORA congratulated the municipality on receiving the Clean Audit on the recent financial year.

3.2 Raised concerns about the audit function not given the attention it deserves.

3.3 The notice for the community to attend the oversight was only received in 10 days which is a bit of a concern.

3.4 The poor attendance of the officials to the oversight meeting was a concern.

121 (3) (f)

The performance has met the expectation of council and the community in terms of financial matters -revenue exceeded with the end result being a surplus position.

3.1 The community disputed the above statement by saying they are not satisfied with the overall performance of the municipality. They cited the problem of underspending in the municipality; however, they are delighted with the service they receive from MPAC in terms of information sharing and transparency.

KORA

3.2 The operational surplus can be re-directed to other areas of service delivery since the municipality is lacking as far as service delivery to the community is concerned.

Cllr Kolia

Page 14

QUESTIONS / COMMENTS

4. The clarity on the actual expenditure of grants was sought for DUKUZA Sub-station and SCADA system.

KORA

Responses

4.1 That the Executive Director Electrical is on leave, more detailed responses will be given in the next meeting.

Municipal Manager

Human Settlement Grant

4.2 The Department of Human Settlement decided to pay service providers directly, there is a quite a few functions undertaken by the municipality.

ED: EDP

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5. The chairperson sought clarity about the issue of arrears owed by the individual councilors to the municipality.

5.1 The information on the above will be provided and clarified in the next MPAC Oversight meeting.

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6. It is unacceptable that 77% of target has been achieved. The community is not satisfied with the 77% of target performance achieved. The matter needs to be corrected.

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

6.1 That it be noted that there was a serious concern about the slow pace at which the issue of Customer Satisfaction Survey is moving. The result for the survey done in 2023 is still being analyzed yet we are now in 2025.

6.2 The municipality to try and use the Customer Satisfaction Survey to their advantage. They need to use it to identify the areas of improvement as far as service delivery is concerned.

KORA

Response

The Customer Satisfaction survey will be submitted to MANCO and all ED's to provide their inputs before submission to council

COO

The meeting was adjourned at 10h30 due to Special Council taking place at 11h00. The last page reviewed was page 17.

The next meeting will be held on Tuesday ,25 February 2025.

There being no further matters for discussion the meeting terminated at 10h30

SIGNED AT KWADUKUZA ON THIS 17 March **DAY OF** _____ **2025**



CLLR TT MKHIZE (CHAIRPERSON)

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

KWADUKUZA MUNICIPALITY

MINUTES OF THE MUNICIPAL PUBLIC ACCOUNTS OVERSIGHT COMMITTEE MEETING, HELD AT THE COUNCIL CHAMBER, ON TUESDAY, 25 FEBRUARY 2025, WHICH COMMENCED AT 09H00.

Present:
Councillors: Cllr TT Mkhize (Chairperson), Cllr EM Kolia, Cllr JF Magwaza, Cllr SC Mwandla, Cllr K Naidoo, Cllr DN Ngema & Cllr CP Dumakude

Officials: NJ Mdakane (Municipal Manager), AM Manzini (COO), TT Nxumalo (ED: Civil Engineering Services), PM Mntaka (ED: Corporate Services), SM Jali (ED: Electrical Engineering Services), SC Viramuthu (ED: Community Safety), SV Hlongwane (ED: EDP&HS), A Nunkumar (Acting: CFO), Y Pillay (Head: Internal Audit), TS Ngiba (Director: Risk Management & Compliance), J Sewdular (Director: PM&E), P Govender (Director: Legal), NL Ngwane (Director: Community Services & Public Amenities), FM Mhlongo (Director: Civil Engineering Services), C Saib (Manager: Income), P Murugan (Act Manager AFS), Q Msweli (Assistant Manager PM&E), M Mahlalela (Assistant Manager: PME), P Mbili (PMS Specialist), M Mpanza (Secretariat)

Other: M Kassam (DOCRAA), D Viljoen (KORA),

1. **Opening prayer & welcome**

   The meeting opened with a moment of silent prayer, and the chairperson welcomed all members present.

2. **Notice of Meeting**

   The notice of the meeting, which had been circulated, was taken as read, and the meeting was declared to be properly constituted.

3. **Signing of Attendance Register**

   The attendance register was noted by the meeting and was circulated for all present to sign

4. **Declarations of Pecuniary Interest/ Other Forms of Interest**

   a. **Councillors:** None

   b. **Staff:** None

5. **Apologies:**

6. **Councillors leave of Absence:**

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

a. **Applications:** None

b. **Granted:** None

7. Official Announcements

7.1. **Mrs Sewdular** (Director: PM&E) indicated that no more submissions will be considered as the last e-mail submission date was 24 February 2025 and officials require time to respond to comments and queries.

7.2. The Committee to note that there were 4 submissions made, which are as follows:

a. KORA
b. DA
c. Chairperson of Infrastructure Portfolio Committee
d. Action SA

7.3. **Mrs Sewdular** (Director: PM&E) welcomed **COGTA** (Cooperative Governance & Traditional Affairs) Official **Mrs Kantha Subramanien,** to the Oversight meeting on the Annual Report

7.4. The committee was reminded that at our last meeting we had stopped on page 18.

7.5. **KORA** indicated to the **MPAC** (Municipal Public Accounts Committee) that they are making themselves available as the community for the meeting, but the Municipality keeps cutting the meetings short – due to commitments.

8. Outstanding Matters

8.1. That a report on technical and non technical electricity losses be submitted in the form of a written report by **Mr Jali** (ED: Electrical Engineering Services)

8.2. The Finance Business Unit to submit a report pertaining to contractors terminated, as well as breach letters served to contractors

9. Business of the day:

PAGE 18 AG ACTION PLAN

DISCUSSION

1. The committee noted that while several action plans were in place, there was a significant concern regarding their lack of implementation. It was emphasized that these plans must be executed promptly and effectively to achieve the desired outcomes. The committee expressed the need for a clear and structured approach to ensure that these action plans are not only documented but also actively carried out, as this would demonstrate the municipality's commitment to progress and accountability. Without proper implementation, these plans risk becoming ineffective and losing the trust of both stakeholders and the community.

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

RESOLUTION

1. The committee resolved that all action plans must be prioritized and implemented without further delay. A detailed progress report on the status of these plans should be presented at the next meeting to ensure accountability and track the effectiveness of the initiatives.

DISCUSSION

1. During the meeting, the Electrical Engineering Business Unit presented their plans for addressing energy losses in the community. However, KORA expressed concerns regarding the introduction of new plans when the existing ones had not yet been fully implemented. KORA emphasized that introducing new strategies without addressing the current ones would undermine public confidence in the municipality's ability to deliver on its promises. The community's trust could be significantly eroded if the municipality continued to develop new plans without demonstrating progress on those that had already been established.
2. KORA further suggested that the municipality focus on the effective implementation of current energy loss reduction plans before considering new ones. This approach would not only ensure the completion of ongoing projects but also reinforce the municipality's commitment to tackling energy losses in a transparent and accountable manner. KORA highlighted that, without successful execution of existing plans, introducing new ones would likely be seen as an attempt to divert attention from unaddressed issues, leading to a 0% confidence level in the community.

RESOLUTION:

1. The Electrical Engineering Business Unit is tasked with prioritizing the implementation of current energy loss reduction plans before introducing new initiatives. A progress report on the ongoing plans should be submitted at the next meeting to demonstrate tangible results and maintain public confidence in the municipality's efforts.

PAGE 19,

1. During the meeting, concerns were raised regarding contractor performance and compliance with the terms outlined in their agreements. It was noted that several contractors have been terminated due to non-performance or failure to meet the required standards. In addition, breach letters have been issued to contractors in violation of their contractual obligations. To ensure transparency and provide a comprehensive overview of the situation, the Finance Business Unit was tasked with submitting a detailed report at the next meeting. This report should include the number of contractors who were terminated, the reasons for termination, and a summary of the breach letters served, as well as any corrective actions taken.

RESOLUTION

1. The Finance Business Unit is requested to submit a report at the next meeting outlining the number of contractors terminated, the breach letters served, and any further actions

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

taken to address performance issues. This report will assist in ensuring effective management and accountability of contractors.

PAGE 20

DISCUSSION

1. It was raised during the meeting whether the Community Services & Public Amenities Business Unit could quantify the value of donations made to the KwaDukuza community (KORA). This inquiry focused on understanding the total value of donations that the municipality or relevant department had contributed to the community, as well as the breakdown of these donations, whether in cash, goods, or services. The request was made to provide clarity on the impact of these contributions and ensure that proper records are maintained for compliance and transparency purposes.

2. The matter was referred to the responsible department for further clarification, with an emphasis on ensuring that a detailed report on the donations could be prepared. It was noted that having a clear understanding of the donations' value would aid in evaluating the effectiveness of community support initiatives and in fulfilling compliance requirements. The department was expected to review the records and report back at the next meeting with a breakdown of the donations and their respective values.

The next meeting will be held on Tuesday , 04 March 2025.

There being no further matters for discussion the meeting terminated at 11h00

SIGNED AT KWADUKUZA ON THIS 17 March **DAY OF** _____ **2025**

CLLR TT MKHIZE (CHAIRPERSON)

10. ANNEXURE B: OVERSIGHT MINUTES

KWADUKUZA MUNICIPALITY

MINUTES OF THE MUNICIPAL PUBLIC ACCOUNTS OVERSIGHT COMMITTEE MEETING, HELD AT THE COUNCIL CHAMBER, ON TUESDAY, 04 MARCH 2025, WHICH COMMENCED AT 09H00.

Present:
Councillors: Cllr TT Mkhize (Chairperson), Cllr EM Kolia, Cllr JF Magwaza, Cllr SC Mwandla, Cllr K Naidoo, Cllr DN Ngema & Cllr CP Dumakude

Officials: NJ Mdakane (Municipal Manager), AM Manzini (COO), TT Nxumalo (ED: Civil Engineering Services), PM Mntaka (ED: Corporate Services), SM Jali (ED: Electrical Engineering Services), SC Viramuthu (ED: Community Safety), SV Hlongwane (ED: EDP&HS), A Nunkumar (Acting: CFO), Y Pillay (Head: Internal Audit), TS Ngiba (Director: Risk Management & Compliance), J Sewdular (Director: PM&E), P Govender (Director: Legal), NL Ngwane (Director: Community Services & Public Amenities), FM Mhlongo (Director: Civil Engineering Services), C Saib (Manager: Income), P Murugan (Act Manager AFS), Q Msweli (Assistant Manager PM&E), M Mahlalela (Assistant Manager: PME), P Mbili (PMS Specialist), M Mpanza (Secretariat)

Other: M Kassam (DOCRAA), D Viljoen (KORA), Mrs Mchunu (Audit Committee Chairperson)

1. **Opening prayer & welcome**

   The meeting opened with a moment of silent prayer, and the chairperson welcomed all members present.

2. **Notice of Meeting**

   The notice of the meeting, which had been circulated, was taken as read, and the meeting was declared to be properly constituted.

3. **Signing of Attendance Register**

   The attendance register was noted by the meeting and was circulated for all present to sign

4. **Declarations of Pecuniary Interest/ Other Forms of Interest**

   a. **Councillors:** None

   b. **Staff:** None

5. **Apologies:**

   5.1. An apology was tendered on behalf of **M Brook** (ZBRRA), as she was unable to attend the meeting. She requested that **D Viljoen** (KORA) and **M Kassam** (DOCRAA) represent her.

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

6. Councillors leave of Absence:

a. Applications: None

b. Granted: None

7. Official Announcements

7.1. **Mr Mdakane** (MM) indicated that both he and **Mr Nxumalo** (ED: Civil Engineering Services) attended a virtual meeting with **COGTA** (Cooperative Governance & Traditional Affairs) on **MIG** (Municipal Infrastructure Grant) spending. **Mr Nxumalo** (ED: Civil Engineering Services) is still engaged in that meeting, as they could not both leave at the same time; one had to remain behind to continue attending the meeting

7.2. **Cllr Mkhize** (Chairperson) requested that all Executive Directors be present at the upcoming MPAC oversight meeting scheduled for 11th March 2025.

7.3. **Mrs Sewdular** (Director: PM&E) made an announcement that the Auditor General had sent an email indicating that they were unable to join the meeting. However, they will join the meeting scheduled for 11th March 2025.

7.4. **Mrs Sewdular** (Director: PM&E) also announced that there are tabled items for discussion: **MPAC: 10/2025 - REPORT ON COUNCILLORS IN ARREARS FROM 2023/2024, DEBTORS IN ARREARS, AND BACKBILLED ACCOUNTS**, as well as **MPAC: 11/2025 - TECHNICAL AND NON-TECHNICAL ENERGY LOSSES.**

7.5. **Mrs Mntaka** (ED: Corporate Services) indicated that the minutes for the meeting held on 25th February 2025 were delayed due to one of the Secretariats allocated to this particular committee, ZP Mgobhozi, being involved in an accident. One of the other Secretariats will begin working on the minutes from today, 4th March 2025, immediately after receiving the meeting recording.

7.6. **Mr Pillay** indicated that the Chairperson of the Audit Committee was running late and would join the meeting in approximately 10 minutes.

7.7. **Mrs Mchunu** (Chairperson: Audit Committee) greeted the **MPAC** (Municipal Public Accounts) Committee and expressed her gratitude for the opportunity to be part of the meeting. She apologized for her absence at the last two **MPAC** (Municipal Public Accounts) oversight meetings due to prior commitments. **Mrs Mchunu** (chairperson of the Audit Committee) further indicated that she was available for the meeting taking place on 4th March 2025 and would also be available for the one scheduled on 11th March 2025.

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8. Business of the day:

8.1. **Mrs Sewdular** (Director: PM&E) indicated that she would drive the process. She further explained that any text in black had already been covered, while any text in red meant it would not be covered on 4th March 2025

PAGE 26, Number 2

QUESTIONS

2. Please provide the professional qualifications and business experience of the chairperson of MPAC?

RESPONSE

The Chairperson of the MPAC is a Councillor. The qualifications to be a Councillor include being a South African citizen, at least 18 years old, not insolvent or of unsound mind, and having participated in local elections to be either a ward or proportional representative Councillor. The Councillors elect the Chairperson of the MPAC through a fair and transparent process. These are the requirements. Therefore, the Chairperson of the MPAC is democratically elected by other Councillors, by virtue of being a member of the council.

Mrs Sewdular (Director: PM&E) indicated that Question Number 3 was left out, as the response to the question was incomplete.

QUESTIONS / COMMENTS

Cllr Mwandla commented on Question Number 2, indicating that a Councillor is elected by the public, following the necessary selection criteria, and therefore such questions should not be asked.

Cllr Naidoo commended **Cllr Mwandla**'s comments and indicated that while her concerns were partially addressed, it raised further concerns. She stated that it is not only the Chairperson of **MPAC** (Municipal Public Account Committee) who should be scrutinized in terms of qualifications, but also the Chairpersons of Portfolio Committees. From her perspective, qualifications are vetted, police clearance needs to be in order, and these are the things they normally look out for. She further questioned the relevance of the inquiry, stating that there must have been something that prompted the question about qualifications.

D Viljoen (KORA) indicated that the question was raised by the community. This is a respectful question and requires a respectful answer so that they can return to the community with a clear response, avoiding uncertainties.

Resolved:

It was resolved that the question be removed from the final report, as the report is to be submitted to council and will be in the public domain. It was further resolved that the municipality formally write to DOCRA to respond to the question.

PAGE 27, NUMBER 4, PAGES 243, 328 & 330

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

QUESTIONS

Electricity losses have again increased from R262m in 2022/2023 to R321m in the 2024 financial year. this is despite the supposed many interventions initiated by council.
Electrical Engineering Services (page 267) deficit increased from R83m in 2022/2023 to R138m in 2023/2024.
The following was contained in the mayor's foreword in the 2022/2023 annual report, this was extracted exactly from the annual report.
The responding official was COO/ MPAC chairperson, the question that was being responded to was, please advise what consequence actions, if any, have been taken against the Municipal Manager, and Executive Director: Electrical Engineering Services, for the increased losses to KwaDukuza, Rate Payers and Residence.

RESPONSE

Response, Addressing energy loss challenge remains a short, medium and long term commitment. The municipality has taken ownership of the various strategies and measures designed to reduce electricity losses and has instituted measures to prioritize implementation by allocating required funding for the measures/ initiatives to reduce electricity losses identification of leakages in the electricity distribution network of the municipality.

The municipality has further committed to capacitating the Revenue Protection Unit, so that it can commence critical work of conducting raids to identify illegal connections, dysfunctional meters, and other issues that result in underbilling of electricity consumption.
An additional strategy to reduce the energy losses entails engaging communities on the negative impact of illegal connections, and bypassing of meters on the resources of the municipality. This will assist in influencing residents to embrace the culture of paying for services used.

Management will continue to prioritize the resources available to implement the various energy loss reduction strategies recommended by the Vuthela Programme which includes the development of a non-revenue electricity management programme and strategy.

D Viljoen (KORA) commented that energy losses remain one of the critical challenges facing the KwaDukuza Municipality over the past few years, and this issue is expected to worsen in the future. He noted that there has been no clear response or guidance provided regarding the performance that has been achieved. The Vuthela programme, introduced 3 to 4 years ago, included suggested plans, and there was an opportunity to meet with the municipality's executive to discuss them. Feedback was received, and requests were made for a performance management framework to monitor the progress of these plans. While several strategies have been proposed to address the energy losses, the figures continue to rise year on year. He expressed concern that the municipality is not effectively managing this issue, which could severely impact its revenue in the long term.
M Kassam (DOCRAA) commented and indicated that she noted the comments by DOCRA as well as KORA, on pages 328 and 330, relating to bonuses given to executives. The question was raised: If performance bonuses are given based on

continuing energy losses, what motivation do administrators have to fix the problem if they receive the bonuses but the problem remains unresolved?

Cllr Kolia remarked that one of the interventions indicated that an audacious strategy is in place to reduce energy losses, could that be responded to.

Cllr Naidoo indicated that the **Electrical Business Unit** is critical. She also noted that she had been partially covered by **Cllr Kolia** and then asked if strategies had been put in place to educate the community regarding illegal connections. She also raised concerns about the billing process, noting that some members of the community are being billed incorrectly in certain instances. She personally observed that some communities and businesses were not being billed at all because the meters were not being read. Her concern was about the capacitation of the meter readers to ensure accurate readings, which she felt needed to be addressed.

Mr Jali (ED: Electrical Engineering Services) first in terms of indicators we are not only meandering energy losses, so there is quite a number of indicators, when they are swapped in terms of performance although there is one which is risk to energy losses but now its total number made up of performance indicators, as per scorecard.

Mr Jali (ED: Electrical Engineering Services) first explained that, in terms of indicators, they were not only measuring energy losses. There were several other indicators that were swapped in terms of performance, although energy losses was one of the risks considered, with a total number made up of performance indicators, as per the scorecard.

An item providing progress would be presented for discussion in the next **MPAC** (Municipal Public Accounts Committee) meeting.

M Kassam (DOCRA) noted that the strategies referenced above had been ongoing for a number of years. She questioned what caused a change, as it was clear that things were not moving in the direction they wanted in terms of recouping the lost revenue. She asked what prevented them from implementing a new strategy, possibly one used in the public sector, such as appointing a debt collector to recover a portion of the lost revenue and motivate its collection.

Mr Jali (ED: Electrical Engineering Services) responded that, in terms of monitoring strategies, an energy indaba had been held in February 2025. During this event, they reviewed all the strategies developed before and came up with new activities that would be implemented. An item regarding the energy indaba would be presented to the council, outlining what was discussed.

Mr Hlongwane (ED: EDP & HS) stated that clear programs had been implemented, including one where a grant was received in the form of a plan approved by council. In terms of strategies, about 8 or 9 had been implemented as part of the plan. They had also focused on larger consumers, where meters were assessed and replaced with new models. These efforts were part of monitoring through electronic environmental strategies. He noted that one gap identified was the presence of third parties, such as malls and gated estates, with which they did not have agreements, as required by NERSA. There was an intervention to address this, and they were also focusing on

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

cottages in townships, where it was believed that owners were not paying what they should have been paying for infrastructure. These strategies were being implemented and monitored, with **Mr Jali** (ED: Electrical Engineering Services) reporting on progress. There were monthly meetings with funders to assess progress. Community awareness was also being raised, with a door-to-door assessment of meters in all areas using the SMEC system. This was a separate contract, but it was integrated with the awareness campaign. In public meetings, this was being communicated, and **Mr Jali** (ED: Electrical Engineering Services) responded that performance was measured through several indicators, with energy losses being a major factor. He emphasized that energy losses was a cross-cutting issue and should not be solely attributed to the **Electrical Engineering Services Business Unit**, as billing errors and delays also contributed. He called for collaboration between the **Finance** and **Electrical Engineering Services Business Unit**.

D Viljoen (KORA) thanked **Mr Hlongwane** (ED: EDP & HS) for the response, which provided more critical information regarding what was being implemented and the different processes in place. He acknowledged awareness of the processes but expressed concern about understanding which of them were actually working. He suggested a project to remeasure large businesses and recalculate the outstanding amounts, such as R7m or R10m, and track the collection of that revenue. He also noted that the item **Mr Jali** (ED: Electrical Engineering Services) had mentioned, to be available for the next meeting, was highly anticipated. **D Viljoen** (KORA) stated that, as a community, they were aware that this issue is cross-cutting, but the final responsibility lies with **Mr Mdakane** (Municipal Manager), the Accounting Officer. Therefore, responsibility for resolving the issue ultimately fell to him. He highlighted the importance of alerting **MPAC** (Municipal Public Accounts Committee) and all attendees to the community's grave concerns. He emphasized that this situation presented an opportunity for the municipality to engage with the community, acknowledge the longstanding problem, and outline the actions being taken. He expressed concern that, despite these efforts, energy losses were still increasing. He urged that this debate could play a crucial role in addressing the issue.

PAGE 31, NUMBER 8

QUESTION

Electricity debtors greater than 120 days increased by over 172% from R28m to R48m.
Please explain why this has occurred and why credit collection interventions have not worked?

RESPONSE

The responding officials, were the CFO/ Director Revenue/ ED: Electrical Engineering Services,

The electricity account increase is due to back billing for previous years processed in 2023/2024 financial year. Part of that is a single consumer account back billed R20m

and not yet settled the account. The matter is sub-judice and looking forward to having this amount collected soon.

PAGE 31, NUMBER 9,

QUESTION

Rates debtors greater than 120 days has increased by R14m from the prior year end. Please explain the reason therefore.

RESPONSE

We note no recovery actions of properties in line with clause 35.4 of KDM "Credit Control and Debt Collection Policy" which states:
"35.4. The Municipality may make application to court for judgement, costs and the summary sale of the property in appropriate circumstances. Legal costs and collection commission if applicable shall be debitted to the relevant debtors accounts. In the event of the Municipality through its internal collection procedure recovering the debt from the customer, the customer shall be liable for any disbursements and any other charges as reflected in the tariff of charges and collection commission if applicable."
"35.5. Once judgement is obtained the properties will be advertised and sold through public auction, unless appropriate settlement has been made to the satisfaction of the Municipality, however, proceeds of Sale in Execution shall be appropriate to any of the debtors's accounts in arrears."
Can you explain why this mechanism has not been applied by KDM to ensure appropriate recovery of rates income from non-compliant property owners?
The responding official is from the Finance Business Unit, CFO/ Director Revenue: The current debtor's collection rate range between 95 and 98 percent pr month. The main contributing factors to a collection rate less than 100 percent include rising property values (additions/subdivisions) in the valuation roll, increased rates levied by the municipality, or a lack of ability for property owners to pay their bills, leading to accumulating debt
Mrs Sewdular (Director: PM&E) indicated that item number 10 on page 31 would be skipped due to the fact that, at this point in time, the response is incomplete.

QUESTIONS / COMMENTS

Cllr Kolia made a comment in line with item number 8 on page 311, where it was stated that there was a significant increase in the reported 172% in terms of debtors, from R28 million to R48 million. He explained that this figure had been largely escalated by one consumer who owed approximately R20 million. He expressed some confusion, as he was unsure whether the next question would be answered due to the matter being sub judice. He suggested that this might involve a consumer who had likely taken legal action against the municipality. Regarding recoverability, he noted that the municipality might not necessarily be privy to the identity of the consumer owing that amount.

Cllr Naidoo indicated that she had been largely covered by **Cllr Kolia** regarding the R20 million owed by one consumer. She also acknowledged that the matter was sub

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

judice. However, her concern was that the money rightfully belonged to the municipality, and even though the matter was being dealt with legally, as MPAC (Municipal Public Accounts Committee), they should have access to the details. She emphasized that the amount in question, R20 million, was not a small sum and needed to be looked into. She suggested that further deliberations on this matter were critical.

D Viljoen (KORA) made a comment regarding question number 9 on page 314. He indicated that, in response to the municipality's statement on the collection rate, which ranged between 95% and 98%, he found it commendable. He noted that this was one of the municipality's strengths, stating that they did not have many strengths, so it was important to highlight them. However, he added that it was a two-pronged strategy: one focused on collection, and the other on the community's willingness to pay. He stressed that this should not be taken lightly, and while the collection rate was good, they were currently dealing with a community that was prepared to pay its bills. He also pointed out that new developments were constantly coming online, which affected property rates. He raised the question of whether the collection percentage was calculated based on the initial outstanding amount at the beginning of the year (e.g., R100) or if it included additional billing resulting from new developments (e.g., R105). He believed that understanding this calculation was important, as it could impact the billing rate and efficiency. He suggested that the municipality should recognize this additional income and ensure correct collection, as they had a fast-growing municipality with new properties being developed each year.

Mr Nunkumar (Acting: CFO) responded to the questions above and clarified that information on all top consumer debtors was submitted to FLPA on a monthly basis for deliberation. He emphasized that this particular matter was not the appropriate topic for discussion in this forum, as MPAC (Municipal Public Accounts Committee) serves as an oversight platform and a public forum. He suggested that the issue could be further addressed in one of the regular MPAC (Municipal Public Accounts Committee) meetings. Regarding the collection rate and the recognition of updated figures, he mentioned that the most recent adjustment budget did not account for additional revenue expected from new developments.

Mr Saib (Manager: Income) addressed the R20 million owed and explained that, with regards to KwaDukuza Municipality, they were able to recover outstanding debts primarily through electricity services, which could be disconnected as a means of recovery. He noted that the R20 million that had been back-billed was initially disconnected, but the municipality had to reconnect the service due to the matter being taken to court. They were instructed not to disconnect until the matter was finalized. The issue with the back-billing was that the dispute was related to equipment, and this was still under investigation. As the matter was in court, the municipality had not been able to take further action, and the account remained in arrears by R20 million until the court made a decision.

Mrs Mchunu (Audit Committee Chairperson) explained that at each Audit Committee meeting, they reviewed the top 50 debtors, which included both consumer debtors and rates. They then looked at the top 20 electricity debtors and tracked the progress in terms of billing. She mentioned that concerns had been raised regarding some of the accounts, and management had provided reports on these specific accounts.

PAGE 32, NUMBER 11, PAGE 322 AND 323 ON ANNUAL REPORT,
QUESTION

In previous council meetings during 2022/23 it has been reported that certain households are not billed for refuse due to there being no erf number allocated to or attached to the household. An area identified was those homes in the Zimbali Groutville area.
Can KDM please confirm that all households who receive a service of either electricity or refuse are billed for the service and that each property is charged rates in accordance with the rates policy?

RESPONDING OFFICIAL, WAS CFO/ DIRECTOR: REVENUE,

The council has adopted a program to consult all the affected areas about changes to be introduced. Once that process has been finalised. The billing will incorporate all those areas going forward.

PAGE 12, PAGE 327 ON ANNUAL REPORT,
QUESTION

National Treasury set a deadline of 30 June 2024 for the spending of the National Disaster Recovery Grant of R1.2 billion, of which R338m remained unspent.
How much, if any, has KDM had to return to National Treasury of the unspent grant in the current financial year?
Does KDM generally have the capacity to spend the Capital Budget it sets annually as we note a recurring trend of under-spending of Capex (32% in 2023/24 and 29% for 2022/23 as reported on page 177).

RESPONSE

Responding official, was CFO/Director Budget & Compliance/ ED: Civil Engineering Services/ Director: PMU:
Dir Budget & Compliance - R485 000 was withheld by National Treasury in respect of the INEP Grant. The ED: Electrical is in liaison with the Department of Energy to recoup these funds.
Flood Disaster Grant - There is no money that has been returned to National Treasury, NT approved the rollover of R338M.
The KwaDukuza Municipality has capacity, but it should be noted the under expenditure on the two years in question was because of the disaster grant, which was received towards the end of 2022/2023 financial year, thus affecting the overall capital expenditure. Adjustment budget for disaster grant was done in April 2022 which left the municipality with only 2 months hence the expenditure was low.

COMMENTS/ QUESTIONS

D Viljoen (KORA) commented in line with question number 12, where he indicated that it was good to hear that the municipality had managed to rollover R338m for the Flood Disaster Grant, and that they looked forward to those projects continuing. Regarding the R485,000 withheld by National Treasury in respect of the INEP Grant,

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

he wished **Mr Jali** (ED: Electrical Engineering Services) success in recouping this amount. In reference to question 13, which was outside the Fairview of the municipality and came from an external organization, he understood that this meant the municipality would increase salaries, and the requirements would increase as well. Regarding number 11, Groutville Zimbali, he noted that this area had been reported in 2022/2023 for not paying for services provided by the municipality. Now, in 2025, they were still not paying, and it was his understanding that they were still receiving services. He referred to the MFMA Act, which stated that if services were being provided to a person without billing, that would be gross misconduct. However, if billing was done but the collection process was struggling, that would be an operational issue that could be addressed with proper collection procedures.

Cllr Kolia asked if the consumers who were not paying for services could be quantified, and what the financial implications were. He emphasized that this was a critical issue, as there might be contractors in the respective business units who were appointed to provide services that were not being paid for.

Mr Hlongwane (ED: EDP & HS) commented in line with number 11, beginning by indicating that the response provided by the municipality in the annual report was not well captured, as the background should have been included. He suggested rephrasing the response to clarify that the area in question was an unplanned development, and therefore there were no ERFs, as the original owner had sold the land directly to the people. He explained that, under such circumstances, area rates could not be billed, and if they were, they should be billed to the original owner of the undeveloped property. He noted that this was a critical issue because the area was outside the town planning scheme and lacked proper approvals, including town planning and building control. No building plans were submitted to the municipality for approval, and as a result, when billing was introduced, public consultation was required by law, as it is for tariffs and rates. **Mr Hlongwane** (ED: EDP & HS) emphasized the importance of incorporating this background in the response, as the absence of ERFs meant that bills could not be raised for those currently occupying the land. He also mentioned the municipality's attempt to formalize the eThembeni area by working with COGTA Quarters, the project funders, but they had not passed the Environmental Impact Assessment approval due to the discovery of new properties being developed in the area without the municipality's control. Consequently, the department had not approved the submission, and this issue remained unresolved. He proposed that the management rephrase the response and present a refined version in the meeting on 11th March 2025, incorporating the background and the required legislated procedure.

D Viljoen (KORA) commented, stating that he understood the complexity of the issue but did not realize the area had not been planned or approved. He questioned why the municipality allowed development to take place if it was not approved, particularly since the development should have been stopped. He noted that the original owner benefitted through land sales for land without ERFs, which hindered the municipality from billing individual properties. His suggestion was that billing for the entire property should be raised to the original owner, as they were responsible for the area. He expressed confusion as to why the municipality continued to service these areas without payment.

Mr Hlongwane (ED: EDP & HS) added that the development he was referring to occurred in an area outside the town planning scheme. He clarified that KwaDukuza had only had a wall-to-wall town planning scheme since 31st March 2017, meaning that every piece of land was now under a town planning scheme, which the municipality had been enforcing where possible. He gave the example of a property near the N2 where a person had attempted to develop land, but the municipality had stopped the development as part of enforcing the bylaws. He explained that the area in question was not subject to any town planning scheme, whether uMhlali or Stanger TLC. He further clarified that in 2010 and 2011, the council had decided not to provide infrastructure to private properties, but later, due to community unrest, they decided to provide infrastructure in some of these properties. The people who had bought these properties were willing to pay for services, and the intervention by the municipality had guaranteed land tenure status, though the residents still did not have title deeds. **Mr Hlongwane** (ED: EDP & HS) emphasized that this issue involved a council policy decision, noting that KwaDukuza's policy exempted RDP house owners from paying rates. Some residents had upgraded their properties beyond the threshold, and these cases required public consultation. He assured that the administration was committed to addressing the issue strategically, with political support from the council.

PAGE 33, NUMBER 14, PAGE 334 OF THE ANNUAL REPORT,

QUESTION

Please can KDM explain the:

- Nature of the consultancy services of R12.7m paid the spouse of an employee, and
- Confirm whether appropriate SCM, including open tender procedures have been followed for the service?

RESPONSE

That responding official was CFO/ Head SCM, The consultant was selected through an open public tender process and is now part of a panel of professional service providers specialising in Civil and Structural Engineering Services. Furthermore, both parties have submitted the required declarations as per the Supply Chain Management (SCM) Regulations.

NUMBER 15, PAGE 344, NOTE 44

QUESTION

Please can KDM explain the following significant increases in for 2023/24 over 2022/23 in Other contracted services increased from R5m to R19m?
Please can KDM advise on the cost for legal services paid to attorneys relating to the suspension of the CFO from July 2023 to July 2024, and what costs will be reflected in the 2024/25 annual financial statements?

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

RESPONSE

The responding official was the Municipal Manager, The matters are still in court and is sub- judice.

NUMBER 16, PAGE 345,

QUESTION

Please can MPAC chairperson explain why

- Fruitless and Wasteful expenditure of R1 861 262 has not been investigated during 2023 and 2024 financial years?
- Why Unauthorised expenditure opening balance of R59 207 458 has not been investigated and cleared during the 2023/24 financial year?

RESPONSE

Responding official was COO/ Chairperson of MPAC,
The fruitless and wasteful expenditure of R1 861 262 relates to the expenditure incurred through the municipality's failure to pay the iLembe District Municipality account. This amount is the interest. MPAC is waiting for the CFO and his team to submit relevant information related to this matter, which dates to 2007. This information will allow MPAC to perform its duties based on the correct information. The matter is expected to be considered during the current financial year.
The Auditor General has commended MPAC for dealing with old matters not previously investigated. MPAC dealt with old issues emanating from the previous administration (2016-2021). The municipality adopted a clear framework for investigation, which assisted the MPAC to investigate these matters and conclude them properly on time. The progress needs to be celebrated as the municipality has reduced its UIFW to less than R4 million.

PAGE 34, NUMBER 17, PAGE 354 ON THE ANNUAL REPORT

QUESTION

The note on Going concern does not cover the fact that Electricity losses is the major financial risk to KDM's going concern. We suggest that this be corrected in the final report.

RESPONSE

Response, the responding official, was CFO/ Director Budget & Compliance:

The AFS cannot be amended after the audit, however this will be considered during the compilation of the 2024/25 AFS.

PAGE 34, NUMBER 18:

QUESTION

Can KDM confirm that it avails itself of all the available National and Provincial grants made accessible to municipalities annually?
In this regard, is the indigent register up to date to ensure that KDM receives its fair share of the Equitable Share grant from National Treasury?
We believe that the number of indigents with KwaDukuza are substantially more than the 10- 12 871 reported on page 235?

RESPONSE

Response, the responding official, CFO/ Director Revenue:

The municipality has a standing program of registering the indigent consumers. However, communities who do not cooperate with this registration process are left out as a result. It is correct that many indigent consumers are not registers. The municipality is doing its best, but communities are not cooperative as desired.

PAGE 34, NUMBER 19, PAGE 374,

QUESTION

Can MPAC explain why vacancies in Internal Audit have not been filled as recommended by the Municipal Audit Committee over the past two years?

RESPONSE

Response, the responding official was COO/ Chairperson of MPAC

All budgeted approved vacancies within the Internal Audit unit have been filled in the year under review and current financial year. Additional vacancies have been proposed in the new organizational structure whose approval processes are currently underway. Only once the new organizational structure has been approved will the Internal Audit be allocated a budget to fill those new additional posts.

PAGE 34, NUMBER 20, PAGE 323,

QUESTION

- **Property value of VL increased from R4.9bn in 2023 to R5.4bn, 9%.**
- **Where did this increase in value come from if KDM hadn't been given or bought land? R75m added via donation in 2024.**
- **Randage increased to 2.850 from 2.676, 6.5%.**
- **How come did rates revenue from vacant land increase from R92m in 2023 to R107m in 2024, 17%, taking the above factors into account?**

RESPONSE

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

Response, the responding official was CFO/ Director Revenue:

The main contributors to the increased property values are the increase on the vacant land revenue is due to Section 78 changes from the municipal valuer's monthly reports where properties are moved from agriculture to vacant land category for development purposes.

Resolved that, Page 34, Number 21, page 140: will be covered in the next meeting.

QUESTION/ COMMENTS

D Viljoen (KORA) commented in line with number 18, page 34, noting the challenge with indigent registration. He acknowledged the complexity of getting everyone to register but advised the municipality to look at practices elsewhere in the country, as this problem is likely experienced everywhere. He suggested benchmarking and learning from other areas to ensure the municipality receives the equitable share, not only for its income but also to provide services to its citizens. He highlighted two key angles: social responsibility, ensuring those who qualify for indigent services receive them, and securing the right income for the services provided by the municipality.
Cllr Kolia, commented, agreeing with D. Viljoen (KORA) and recalling an initiative where the indigent registration system was being linked to the municipality's system, with the intention for registration to be done online.
Mr Nunkumar (Director: Budget & Compliance) responded, explaining that the municipality engages with the community through Izimbizo to encourage registration in the indigent database. He further mentioned that the municipality conducts verification of indigents on the database to ensure their eligibility remains valid. He also noted that the municipality is still working towards implementing the online system.
M Kassam (DOCRA), commented that accessing information from the municipality was often difficult, and she encouraged the municipality to make information more readily available, particularly for programs like the indigent register. She suggested using communication channels such as Facebook and Twitter to better engage with young people and others within the community, ultimately improving participation.

PAGE 35, NUMBER 22, PAGE 21
QUESTION

The KORA community consists of a number of active and retired residents including accountants, engineers, town planners and lawyers, as well as many other disciplines. As a community we are willing to assist KDM in our collective efforts to make this an environment where all would love to live, work and play.

RESPONSE

Response, the responding official was the Municipal Manager:
MM will have ongoing engagements with KORA community regarding the proposition.

Resolved that, Page 35, Number 1, page 24, be skipped as the response is still incomplete, the Director Budget & Compliance is still to add comments. This will be discussed in the next meeting on 11th March 2025.

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

PAGE 36, NUMBER 2, PAGE 34,

QUESTION/ COMMENT

There are no reports to Section 79 committees or council on the budget expenditure by the Implementing Agent for the Sheffield Housing Project.

RESPONSE

Response, the responding official was ED EDP & Human Settlement/ Director Human Settlement:

The portfolio committee responsible for the Human Settlements function (ESY) conducted an inspection in loco during the current financial year, during which time they were taken through the project. The Sheffield Housing Project's current phase is implemented and paid directly by the KZN Department of Human Settlements. There has been an ongoing report on the project's performance. As part of the review and improving reporting, active projects are expected to be reported individually to ensure that all required information is provided to the portfolio committee members to ensure that they play their oversight. A project's financial implications will form part of that report.

PAGE 36, NUMBER 3, PAGE 39:

QUESTION

Local government needs to have a more aggressive strategy on addressing the youth unemployment rate. A key mechanism would be to create a conducive environment for business and investment

RESPONSE

Response, the responding official was ED EDP & Human Settlement:

The municipality, working with the National Department of Cooperative Governance (DCOG), is in the process of developing the KwaDukuza Local Economic Development Plan. It is envisaged that the plan will consider the changing demographics of the area, emphasizing that most of our population is young people. Therefore, the strategy will respond to the youth unemployment challenge and ensure that the economic development plan puts the youth at the centre. The municipality will also continue to work with both the public and private sectors in promoting skills development, entrepreneurship development, internships, and leadership, targeting the youth of KwaDukuza.

PAGE 37, NUMBER 4, PAGE 42,

QUESTION:

We request that the terms of reference for the Housing Tribunal sub committee is presented to council

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

RESPONSE

Response, the responding official was ED EDP & Human Settlement:

The comment is noted. The municipality is working with the province to revive the Housing Tribunal, which, as per the guidance, must include qualified and independent members to deal with housing disputes. The terms of reference were presented to the portfolio committee, but the process was never taken forward. This process will be restarted, considering the new guidelines and KwaDukuza housing dispute context.

PAGE 38 – 39, NUMBER 5, PAGE 61:

QUESTION:

Fast track and implement risk descriptions SR09 and SR16

Response, the responding official was COO/ Director Risk & Compliance:

SR 16 Risk Description: Failure to grow, protect and sustain municipal revenue source / stream (energy).
Action Plans Progress

1) Develop alternative energy bylaw: The draft energy bylaw has been developed and currently in review to align to new electricity regulations act.
2) Implement energy policy. Currently in review to align to new electricity regulations act. Implementation will only take place after conclusion of the review and alignment process
3) Finalize revenue enhancement Strategy. The study was conducted and concluded, the study outcome and recommendation are currently undergoing various internal consultation process.
4) Implement revenue enhancement strategy. An implementation plan will be developed upon conclusion of the internal consultation processes. Implementation of the study outcomes will be ongoing and reported to various council structures on a quarterly basis,

Investigate possibilities of reducing or waving demand-based component for basic electricity supply: The action was carried over to the 2024/25 risk register and investigation has been concluded with recommendations considered by Council as not feasible so the action will be removed as a mitigation strategy as its proven not feasible to contribute towards protection of Municipal energy revenue stream.

SR 09: Lack of existing assets renewal and replacement plan
Action plan Progress
Develop a 10-year asset management plan for Municipal infrastructure: Different Business units are in the process of development of asset management plans for the different infrastructure categories such as Electricity, Community Facilities, Roads Master Plan and Stormwater Master plan. The different plans are at different phases in terms of development with the Roads and Electricity masterplan drafts having been completed and undergoing internal consultation processes and Stormwater and

community facilities currently under development and anticipated for completion by the end of the 2024/25 financial year.

PAGE 39, NUMBER 6, PAGE 62:

QUESTION

In relation to SR20, the action plans appear to be limited to the appointment of a service. Can the user department advise what can be done internally to address spatial transformation

RESPONSE

Response, the responding official was Director Risk & Compliance:

SR 20 Risk Description: High pace of rapid urbanization
Action Plan: Development of a comprehensive response plan to address rapid urbanization

- The action plan to address the risk description above was to develop comprehensive response plan to rapid urbanization not the appointment of the service provider as referenced in the question.

This risk remained in the 2024/25 financial year and implementation of the action which is quite a complex process is currently underway. The BU is the process of updating Spatial Development Framework which will include draft action plan dealing with rapid urbanisation, this action is being monitored on a quarterly basis

COMMENTS/ QUESTIONS

D Viljoen (KORA) commented on number 5, page 38, noting that when reviewing the responses and plans, most actions were either under review or in consultation processes. His concern was that there was very little implementation or action.

M Kassam (DOCRA) enquired whether the municipality had an asset management register, stating that she had requested the register 4 to 6 weeks ago, but had not yet received it.

Mr Nunkumar (Acting CFO) responded to the comment regarding the asset management register, confirming that it existed. He explained that if an application was received, it would be looked into, and the register could then be provided.

PAGE 40, NUMBER 7, PAGE 68:

QUESTION

The fraud hotline is not effectively publicized

RESPONSE

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

Response, the responding official was COO/ Director Risk & Compliance:

1. The various mechanisms of publicising the Fraud hotline includes amongst others Display of the fraud hotline on all email signatures of employees.1
2. Display of the fraud hotline on the municipal website and various social media platform.
3. Display of the fraud hotline on various public documentation.
4. Display of the fraud hotline on the various branded communication material such as posters and banners.
5. Display of the fraud hotline on the Quarterly Municipal Newsletter.
6. Quarterly pamphlets and animated videos on various anti-fraud & corruption messaging, displayed on various social media platforms.

Additional Publication strategies include:

1. Display of the fraud hotline number on the Municipal billing statements
2. Display of the fraud hotline on the various public places.

PAGE 40, NUMBER 8, PAGE 69:

QUESTION

In order to curtail the leaking of confidential information and unfair procurement processes, the entire tender process should be video recorded, as implemented by the KZN Department of Public Works.

RESPONSE

Response, the responding official was CFO/ Head SCM:

Video recordings will be considered for future implementation, subject to budget availability and other requirements.

COMMENTS/ QUESTIONS:

Cllr Kolia commented on number 7, page 40, regarding the fraud hotline not being effectively publicized. He indicated that this issue kept recurring and expressed concern about whether the desired outcome of having a fraud hotline was being achieved. He requested clarity on how many calls were received monthly via the fraud hotline and what types of issues were reported, if possible.

Mrs Ngiba (Director: Risk Management & Compliance) responded to the question, explaining that the fraud hotline was a shared service with the **Ilembe District Municipality**. A service provider had been appointed to assist with monitoring the service. She stated that monthly reports were received, detailing various cases that were logged. Some cases were not fraud-related, likely because the entire public was taking advantage of the opportunity. Cases relevant to **KwaDukuza Municipality** were escalated to the relevant **Business Units** on a monthly and quarterly basis, and if investigation was necessary, it was carried out. If no investigation was required, a

response was provided. She also mentioned that some cases were reported anonymously, which made it difficult to liaise with the person and provide progress updates.

Mrs Ngiba (Director: Risk Management & Compliance) further indicated that she was not in a position to dispute what artificial intelligence was reporting. She clarified that she was reporting based on what was practically visible on the website, where the hotline number was listed. If artificial intelligence was unable to pick that up, she could not account for it.

PAGE 41, NUMBER 9, PAGE 96,

QUESTION

The bylaws are antiquated and must be reviewed and published on the municipal website

RESPONSE

Response, the responding official was ED EDP & Human Settlement:

In the last few years, the municipality has been involved in reviewing old bylaws and creating new ones. The process of bylaws has been transparent and widely publicized. New bylaws have been developed and will be gazzeted during the current financial year.

1. Informal business bylaw,
2. Amended SPLUMA bylaw,
3. Business Licensing bylaw,
4. Cemeteries and Crematorium bylaw,
5. Traffic bylaws.

The municipality will ensure that all approved and gazzeted bylaws will be published on our website. A schedule of bylaws will also publish.

RESPONSE

Resolved that, Page 41, Number 10, Page 104, as well as Page 41, Number 11, Page 154 will be deliberated on in the next meeting, on 11th March 2025.

PAGE 41, NUMBER 12, PAGE 223

QUESTION

OPMS96- Is the contractor on the defaulters register

RESPONSE

Response, the responding official was ED Community Services & Public Amenities

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

There have been multiple attempts to enforce the terms of the contract and demand corrective action from the contractor. A formal termination letter was issued on November 14, 2024, following the due process outlined in the General Conditions of Contract (GCC). Subsequently, the Community Services and Public Amenities Department provided all necessary documents to the Contracts Management team, who will evaluate these documents and register the service provider in the defaulters' registry for both the KDM and the National Treasury.

PAGE 42, NUMBER 13, PAGE 250:

QUESTIONS

Please ensure that credible numbers of indigent users are being submitted to National Treasury in order to ensure that the equitable share allocation is proportionate

Response, responding official was CFO/Director Revenue

RESPONSE

This comment is noted.

PAGE 42, NUMBER 1,

COMMENT/ QUESTION

Acknowledgment of Achievements
Financial Compliance: It is commendable that the municipality has presented its financial statements fairly and in accordance with GRAP and relevant legislation. This reflects a commitment to transparency and accountability in financial management.
Performance Reporting: The absence of material findings on the reported performance information for key performance areas demonstrates a dedication to accurately reporting achievements and challenges. This is crucial for informed decision-making and community trust.

RESPONSE

Response, responding official was MM/ COO:

Thanks for the comment. KDM management will always strive to ensure that there is accurate reporting. We appreciate that our efforts are applauded by the community representatives.

Resolved that, Page 43, Number 2, be skipped, will be discussed in the next meeting, on 11th March 2025.

QUESTION/ COMMENT:

The completion of the stormwater and sewer upgrade for the KwaDukuza Taxi Rank was at 0%. This is concerning, given the importance of this project for public health and safety. A revised action plan with strict timelines should be developed to ensure this project is prioritized and completed without further delay.

RESPONSE

Response, responding official was ED Community Services & Public Amenities:

The feedback and concerns expressed by the community regarding the KwaDukuza Taxi Rank is appreciated. The project is a multi-year project. What has been achieved so far is the installation of the steel structure including the installation of gutter, down pipes and roof sheeting. Jetting of sewer and stormwater lines have been completed. Stormwater upgrade is at 40% and the removal of asphalt layer is 3000square meters. As of 30 January 2025, the project stood at 52% completion for the entire Upgrade of the Taxi Rank, with anticipation of full completion by 30 June 2025.

QUESTION/ COMMENTS:

The upgrading of Townsend Road and completion of the Hullet bridge also did not meet their targets. A detailed project review should be conducted to identify bottlenecks and streamline processes.

RESPONSE

Response, responding official was:

The comment is noted. There are factors which are beyond the control of the BU that affects the completion of projects on time. We are working on strategies to minimise delays in the completion of projects.

Mr Nxumalo (ED: Civil Engineering Engineering Services) commented that the problem around the Taxi Rank, is a historical problem and this is not only a matter that touches KwaDukuza Municipality, but Ilembe District Municipality as well, as sewer lines are connected to the stormwater lines, and its not only the Taxi Rank, the entire KwaDukuza.

Resolved that, Page 44, Number 4 & 5, will not be responded to, as these are just for noting.

QUESTION/ COMMENT

Conclusion
In conclusion, while the KwaDukuza Local Municipality has made notable strides in financial management and performance reporting, there are critical areas in infrastructure development that require immediate attention. By addressing the highlighted concerns and building on our successes, we can enhance the quality of life for our residents and ensure that our infrastructure meets the growing demands of our community.
I look forward to collaborating with fellow council members and stakeholders to implement these recommendations and drive our infrastructure initiatives forward.

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

RESPONSE

The responding official was, MM/COO
Comment:

We are looking forward to sitting down and have more and constructive discussion on the issues.

PAGE 45, NUMBER 1, PAGE 374,

QUESTION

Appendix G: Recommendations of the Municipal Audit Committee (Page 374)

1.1 "The municipality has developed a policy and framework for consequence management, and as such must use this policy to enforce a culture of accountability in the municipality."

ActionSA has been actively advocating for a workshop to be conducted to train councillors on the implementation process of this crucial policy. Could you please clarify the reasons for the delay in scheduling the workshop for this policy, and provide an expected timeline for when it will be conducted?

RESPONSE

Response, the responding official was MM/ COO:

Consequence management policy was presented to Council, but there were no comments received from Council, instead council asked to be workshopped on consequence management policy. Management is awaiting the date of the workshop from the speaker. Management shall ask the speaker to schedule the workshop before the end of March 2025.

QUESTION

1.2 "Audit Findings: Panel of contractors – fast track the investigation in respect of findings relating to possible collusion by bidders and Council to consider recommendations."

-It is important to note that the outcomes of these investigations and their recommendations have not yet been presented to the Council. The Council is currently unaware of the results of these investigations. Could you please provide an estimated timeline for when a preliminary report of these investigations will be tabled before the Council?
The above has not responded to

QUESTION

Could you please explain why contractors flagged in the audit finding for potential collusion in the bidding processes continue to be awarded contracts by the municipality's bid committees?

RESPONSE

Response, responding official was, CFO/ Head SCM:

It must be noted that the three companies alleged to be in collusion have not been appointed by the Tender Committees. The AG in its Audit has not ruled conclusively on the alleged collusion. This matter is now with the Competition Commission.

Resolved that, Page 46, be skipped for the next meeting, on 11 March 2025, as **Mr Jali** (ED: Electrical Engineering Services, did cover it.

PAGE 47, NUMBER 2, PAGE 364 TO 365

QUESTION

Read in conjunction with "Internal Control Deficiencies" of the Auditor-General's report (Page 248/9) where "Management did not implement adequate internal controls to ensure compliance with laws and regulations as material non-compliance relating to consequence, expenditure and control management was identified." AudCom also noted on Page 389 under Vacancies (Bullet 4) that "Council must fast track the filling of vacancies especially for critical positions, including internal auditors."

RESPONSE

Response, the responding official was Head SCM & Director Internal Audit: Director: IA - Any tender over R10m as per Circular 62, at the discretion of the Accounting Officer is submitted to Internal Audit for verification, however all tenders relating to disaster is audited by Internal Audit. Several reports have been issued to Management.

Resolved that, the question around the vacancies within Internal Audit, be skipped as its incomplete, will be covered in the next meeting. Further to the above, pages 48 up to 50 will also be covered in the next meeting, on 11th March 2025.

The next meeting will be held on Tuesday , 11 March 2025.

There being no further matters for discussion the meeting terminated at 11h30

SIGNED AT KWADUKUZA ON THIS 17 March **DAY OF** _____ **2025**

CLLR TT MKHIZE (CHAIRPERSON)

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

KWADUKUZA MUNICIPALITY

MINUTES OF THE MUNICIPAL PUBLIC ACCOUNTS OVERSIGHT COMMITTEE MEETING, HELD AT THE COUNCIL CHAMBER, ON TUESDAY, 11 MARCH 2025, WHICH COMMENCED AT 09H22.

Present:
Councillors: Cllr TT Mkhize (Chairperson), Cllr EM Kolia, Cllr SC Mwandla, Cllr K Naidoo & Cllr CP Dumakude

Officials: AM Manzini (COO), TT Nxumalo (ED: Civil Engineering Services), SM Jali (ED: Electrical Engineering Services), SC Viramuthu (ED: Community Safety), SV Hlongwane (ED: EDP&HS), Y Pillay (Head: Internal Audit), TS Ngiba (Director: Risk Management & Compliance), J Sewdular (Director: PM&E), P Govender (Director: Legal), MSC Mbili (Director: ITC), SA Chonguene (Director: Expenditure), C Saib (Manager: Income), P Murugan (Act Manager AFS), F Shaik (Acting Manager: Contracts Management), Q Msweli (Assistant Manager PM&E), M Mahlalela (Assistant Manager: PME), JS Phahla (PMS Specialist), P Mbili (PMS Specialist), M Mpanza (Secretariat)

EX OFFICIO: ME Ngidi (His Worship the Mayor)

Other: M Kassam (DOCRAA), D Viljoen (KORA), Mrs Mchunu (Audit Committee Chairperson), M Brook (DOCRA), B Pottinger (DOCRA), M Coates (Auditor General), M Harku (Auditor General).

1. **Opening prayer & welcome**

   Cllr Mwandla opened the meeting with a prayer, and the chairperson (**Cllr TT Mkhize**) welcomed all members present.

2. **Notice of Meeting**

   The notice of the meeting, which had been circulated, was taken as read, and the meeting was declared to be properly constituted.

3. **Signing of Attendance Register**

   The attendance register was noted by the meeting and was circulated for all present to sign

4. **Declarations of Pecuniary Interest/ Other Forms of Interest**

   a. **Councillors:** None

   b. **Staff:** None

5. **Apologies:**

5.1. An apology was tendered on behalf of **Mr Mdakane** (Municipal Manager) for his absence, which was due to being on sick leave.

5.2. An apology was tendered on behalf of **Mr Viramuthu** (ED: Community Safety) for his absence at the start of the meeting, which was due to prior engagements. It was further indicated that he was to join later, and he ultimately joined.

5.3. An apology was tendered on behalf of **Mrs Mntaka** (ED: Corporate Services) for her absence, which was due to being on annual leave. It was further indicated that authority was delegated to **Mr Mbili** (Director) to represent her.

5.4. An apology was tendered on behalf of **Mr Rajcoomar** (CFO) for his absence, which was due to other commitments. He delegated authority to **Mr Nunkumar** (Director: Budget & Compliance) to represent him. It was further indicated that **Mr Nunkumar** had not arrived, but it was requested that he attend the meeting as the acting CFO.

5.5. An apology was tendered on behalf of **Mr Jali** (ED: Electrical Engineering Services) for missing the commencement of the meeting, which was due to prior engagements. It was further indicated that he was to join the meeting later, and he ultimately joined.

6. Councillors leave of Absence:

a. Applications: None

b. Granted: None

7. Official Announcements

7.1. **Mr Viljoen** (KORA) enquired if there was an official representing the Electrical Engineering Services Business Unit at the meeting. He further indicated that, in particular, they were expecting a comprehensive report on the performance of energy losses to be presented by **Mr Jali** (ED: Electrical Engineering Services) at the meeting, as resolved in the previous meeting, held on 04 March 2025.

7.2. **Cllr Kolia** made a statement, following what the Chairperson had said in the previous meeting, that all Executive Directors must be present at the **MPAC (Municipal Public Accounts Committee)** oversight meeting. It was noted that it was sad and very embarrassing that members of the public and representatives had made time to attend the meeting, yet the committee found itself in a precarious situation where not all Executive Directors were in attendance.

The unfortunate part was that the representatives of the various Business Units who were not in attendance may not have been in a position to assist when items were brought up for discussion.
Cllr Kolia further indicated that he assumed everything requested by the committee at the previous meeting held on 04th March 2025 was included in the agenda, dated 11th March 2025, which was the latest agenda, as this was the last meeting.

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7.3. **Mrs Sewdular** (Director: PM&E) announced that, as part of the agenda under official announcements, the COGTA analysis of the 2023/2024 KwaDukuza Municipal Annual Report was attached. She mentioned that it was the first time the municipality had complied 100% with the legislation, with no corrections to be made.

8. **Confirmation of Minutes**: 25 March 2025, the minutes were confirmed, with the following comments:

   a. **Corrections of Minutes:**

   b. **Matters Arising from Minutes**

The Minutes of the 04th March 2025 as well as the 11th March 2025, were moved by Cllr Naidoo, and were seconded by Cllr Kolia

MINUTES OF THE MEETING HELD ON 04TH MARCH 2025

8.1. **PAGE B, OUTSTANDING MATTERS: Cllr Kolia** indicated that the SCM (Supply Chain Management) section was expected to submit a report pertaining to contractors who had been terminated, as well as breach letters served to contractors. He enquired if that was forming part of the agenda.

8.2. **Mr Saib** (Manager: Income) responded to the question and indicated that both himself and **Mr Murugan** (Acting Manager: AFS) were not aware or familiar with the item in question. He suggested that maybe the committee wait for **Mr Nunkumar** (Acting CFO), as he might have information to share under such item.

Resolved:

That the committee wait for **Mr Nunkumar** to attend to the question raised as referenced above.

8.3. **PA GE C, RESOLUTION: Cllr Naidoo** enquired about the progress report on the ongoing plans regarding energy losses, asking if the report would be presented at the meeting, as previously resolved.

8.4. **PAGE C, RESOLUTION: Mr Khanyile** (ED: Community Services & Public Amenities) requested clarity on discussion points 1 and 2, indicating that they were quite lengthy. He further noted that this was generally the observation regarding the minutes they appeared to be somewhat bulky, as if they were taken exactly as per the comments.

8.5. **Cllr Kolia** indicated that what **Cllr Naidoo** was referring to on **PAGE C, under Resolution 1,** was essentially a progress report on the ongoing plans regarding energy losses, as requested in that particular resolution. This had obviously stemmed from a discussion that occurred prior to that.

8.6.

8.7. **Mr Viljoen** (KORA), in reference to **PAGE C, under Resolution 1**, indicated that what was requested was the progress on the interventions made by the Electrical Engineering Services Business Unit to curb energy losses and the performance of those interventions. He also noted that they were aware that there were several prioritized interventions, such as those concerning electricity sales, illegal connections, businesses, and incorrect billing. He asked for details on what interventions were implemented and the success of each of them.

8.8.

8.9. **PAGE D, DISCUSSIONS, NUMBER 2: Cllr Kolia** indicated that the relevant department, Community Services & Public Amenities, was expected to review their records and report back at the meeting regarding donations and their respective values.

8.10. **Mr Khanyile** (ED: Community Services & Public Amenities) began by apologizing and indicated that he was unaware of the matter, as he had not been part of the meeting when the issue was discussed. He stated that he had a representative who attended the meeting. Upon going through the agenda when it was circulated, he noted that there was a request for the **Community Services & Public Amenities Business Unit** to provide a report, quantifying the value of donations made by KORA. Unfortunately, they did not have that information at the time. During the discussion, the representative could not provide input, preventing the ultimate resolution from being implemented. The Business Unit did not keep information regarding the donations that were made. However, as part of a task for the oversight committee, there could be further engagements. The process of engaging with those providing donations and creating a database to track the information could be undertaken, but it would require some time. He further explained that such donations were often initiated privately in a ward, sometimes in consultation with the ward councillor and sometimes not. In conclusion, he stated that, in the spirit of providing the requested information, they could move forward with engagements and create a database of those providing any social relief and then attempt to quantify it.

MINUTES OF THE MEETING HELD ON 11TH MARCH 2025

8.11. **PAGE C, PAGE 26 ON THE ANNUAL REPORT, NUMBER 2, UNDER COMMENTS/QUESTIONS, RESOLUTION**: "It was resolved that the question relating to the MPAC Chairperson's qualifications be removed from the final report, as the report was to be submitted to Council and would be in the public domain. The second part of the resolution stated that the municipality would formally write to DOCRA to respond to the question raised." **Cllr Kolia** based on the quoted paragraph from the minutes of the previous meeting, held on 04 March 2025, indicated that the resolution had been erroneously captured. He then made the correction that it was resolved that the question remain on the report and be responded to accordingly.

8.12. **PAGE E, PAGE 27, NUMBER 4 PAGES 243, 328 & 330**: Cllr Kolia enquired regarding **Cllr Naidoo**'s comment about the capacitation of meter readers to ensure accurate readings. He asked if they could get direction on whether there

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was a genuine effort to address the issue of meter readers, and if there were any vacancies that could be filled in order to mitigate the issue as referenced above.

8.13. **Mr Saib** (Manager: Income) indicated that they were not prepared for such questions. He then stated that he believed **Mr Nunkumar** (Acting CFO) could have provided a better answer to such a question.

8.14. Mr D **Viljoen** (KORA) indicated that this highlighted the problems they were facing. He compared it to a pinball machine, where they did not know where the answers would come from. They would ask a question to the **Electricity Business Unit**, and be told it was the **Finance Business Unit**. He emphasized that it remained the responsibility of the Executive Directors to ensure that the other Business Units provided them with the correct answers. **Mr Viljoen** (KORA) further stated that they could not continue with this "pinball" situation, where an answer was bounced around various Business Units. There needed to be better coordination, and they found the situation unacceptable.

8.15. **Mr Manzini** (COO) responded to the question regarding meter readers within the Finance Business Unit. He stated that he was unaware of whether there had been any vacancies for meter readers in the structure. They would check among the positions already advertised to determine if meter readers were not included among those vacancies. They would also review the structure, and if there were vacant positions, they would have authorized the advertisement of those vacancies.

8.16. **Cllr Kolia** made a comment that it was unfortunate they had to wait for **Mr Nunkumar** (Acting CFO) to provide an answers. He expressed that this was a big disappointment and caused frustration.

8.17. **Cllr Kolia** commented on a statement made by **Mr Hlongwane** (ED: EDP & HS), where he mentioned that one gap identified was the presence of third parties, such as malls and gated estates, with which they did not have agreements as required by **NERSA**. He requested further elaboration on this comment, asking what agreements were being referred to and what was preventing the municipality from entering into those agreements with the parties in question.

8.18. **Mr Jali** (ED: Electrical Engineering Services) responded and indicated that in terms of the agreements with consumers, it was the electricity supply agreement. These agreements were six pages long. There was a guideline from **NERSA** outlining the context for those agreements. For example, the municipality has an agreement with Eskom, which specifies the requirements from both sides. Similarly, the municipality should have a similar agreement with its consumers. These agreements had been drafted and forwarded to the Legal section for review to ensure they were correct in terms of their content. A service provider would then be appointed, and the agreements would be presented to the consumers. Currently, the municipality had targeted 139 resellers with whom they should have agreements.

8.19. **Mrs Govender** (Director: Legal) commented that the agreements in question were still under review. She further indicated that reviewing these agreements was a significant task, as there was a large number of resellers involved in the process, which would take some time.

8.20. **Mr Viljoen** (KORA) asked if the agreements mentioned were in response to new or recent requirements. He noted that the municipality had likely had these requirements in place since **NERSA** instructed them to do so. He questioned why this issue was now being raised and why the process was taking so long to implement, given the ongoing challenges.

8.21. **Mr Jali** (ED: Electrical Engineering Services) responded and explained that the agreements were old and had been in existence for a long time. They were being reviewed due to changes in the Bylaws over time, for compliance purposes. The tariffs had also changed, so the agreements needed to align with the new tariffs in the updated Bylaws. For example, with the introduction of renewable energy, these changes needed to be incorporated into the agreements, as some consumers had local generation, such as solar panels, that needed to be addressed.

Cllr Kolia indicated that he was not sure between points G and H, but when reviewing the comments and questions, it was clear that at one point it had been mentioned that the matter was sub judice. He noted that they had responded on the fact that the Top 20 Debtors were presented to FLPA on a monthly basis, and in no way should the name of the consumer be omitted. He emphasized that while the matter being sub judice was understandable, the committee needed to know who the consumer was. The Legal section had responded accordingly and clarified who the consumer in question was.

8.22. **Mrs Govender** (Director: Legal) responded to the comment and clarified that she had addressed the matter at the last meeting, held on 04th March 2025. She had even disclosed the name of the creditor in question and had reflected on the FLPA meeting. The only thing she had not done was to discuss the merits of the case, but the name had been disclosed.

8.23. **Cllr Kolia** responded and began by thanking **Mrs Govender** (Director: Legal) for the response. However, he pointed out that the name of the creditor, **Cllr V Govender**, had not been mentioned in the minutes. He indicated that this should have been reflected in the minutes accordingly, as clarified by **Mrs Govender** (Director: Legal).

8.24. **PAGE J, PAGE 12, PAGE 327 OF THE ANNUAL REPORT: "Cllr Kolia** asked if the consumers who were not paying for services could be quantified, and what the financial implications were. He emphasized that this was a critical issue, as there might be contractors in the respective Business Units who were appointed to provide services that were not being paid for." **Cllr Kolia** enquired about the above quoted question, asking if the response to it was part of the agenda or what, as he had not seen it when he perused through the agenda in question. The question was expected to come from the **Community Services & Public Amenities** and the **Finance Business Units**.

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

8.25. **Mr Khanyile** (ED: Community Services & Public Amenities) responded to the question and indicated that, according to the minutes, the issue was about the provision of **Refuse Removal services** and the financial implications thereof. In most instances, the two interrelated issues had been clarified: **Community Services & Public Amenities** was responsible for providing **Refuse Removal services** to all customers within their area of jurisdiction, while the collection of payment for these services was the responsibility of the **Finance Business Unit**.

8.26. **Mr D Viljoen** (KORA) made a comment and indicated that if one Business Unit is providing a service and another is billing for that service, there must be some collaboration between the Business Units. Someone must take responsibility. The municipality cannot be providing a service on one hand and not charging for it on the other. If that was the problem, the Business Units should provide a concise answer. If the matter was unresolved, it would fall on the Municipal Manager (**Mr Mdakane**), who is the Accounting Officer of KwaDukuza Municipality. Therefore, the answer should be provided either by **Mr Manzini** (COO) or **Mr Mdakane** (Municipal Manager), because if the two Business Units cannot communicate with each other to resolve the issue of one providing a service and the other billing for it, the issue remains unresolved.

8.27. **Mr Saib** (Manager: Income) responded to the above question and clarified that the situation was not specific to Stanger but involved areas like eThembeni, where entire properties could be owned by various entities such as Government Departments, KwaDukuza Municipality, or the community. These areas had temporary houses, shacks, and hundreds of other structures, all requiring Refuse Removal services. The issue raised by a customer at the FLPA meeting was about the billing process. The area was structured in a way that there was a road around all the properties, leaving the shacks and smaller units inside. The question was who to bill in this setup. If 300-400 units of Refuse were billed under the owner's account, how could credit control recover the money.

He mentioned that discussions had been ongoing for some time regarding this issue. A meeting was scheduled for 11th March 2025 with Revenue Management, but it was postponed due to other commitments. The municipality had also tried benchmarking with other municipalities, but it had proven difficult to manage. For example, if they billed R7m but only a portion was recovered, it created financial discrepancies. The discussions around this issue were still ongoing, as many of the problems were historical, going back 20-30 years. There was a lack of information on the properties, with house numbers like 3215 and 3216, but no postal addresses or contact numbers. The municipality did not even know if these properties were registered. When properties were transferred, they had been done in bulk, sometimes without proper documentation. These challenges made it difficult to address the billing issue.

In general, every property had a basic charge, and there were multiple units of Refuse Removal service. However, the challenge were primarily for those properties where there were issues with the billing process. While it might be easy to bill every unit for the sake of revenue recovery, it was important to be certain about who was to be billed.

8.28. **Mr Khanyile** (ED: Community Services & Public Amenities) made a comment and indicated that context in the discussion was very important. He also stated that they took the comments raised by DOCRA seriously and acknowledged the frustration regarding the municipality's inability to respond to the issues stemming from the exchange between the Business Units. He explained that, in terms of Section 24 of the Constitution, KwaDukuza Municipality had a constitutional obligation, expanded in terms of powers and functions, to ensure that every household had access to **Refuse Removal services**. This was measured in terms of national key performance indicators, which required 100% access to the provision of the service. This national imperative guided the instruction to **Community Services & Public Amenities** to take steps to ensure its achievement.

To address this, various strategies were developed, including different standards for **Refuse Removal services**. The principle behind this was the "user pay" concept, as Refuse Removal was considered a trading service that should be able to self-fund or generate sufficient revenue. The "user pay" principle meant that everyone who received the service should pay for it. However, challenges arose when the municipality failed to uphold this requirement, ultimately affecting the revenue of the council.

Mr Khanyile (ED: Community Services & Public Amenities) highlighted that illegal dumping and overflowing skips in certain wards were becoming significant problems. In response, Community Services & Public Amenities had developed a multi-pronged strategy, which included about five initiatives, to address the issue. This strategy was presented to the council, and the problem identified was a serious leakage in revenue, where most residents in KwaDukuza were receiving the service but not paying for it. The responsible Business Unit for addressing this was the **Finance Business Unit**, and by law, when people received the service, they were required to pay for it.

While there were challenges, including the absence of township establishments, **Mr Khanyile** (ED: Community Services & Public Amenities) emphasized that discussions with colleagues in the Revenue Section often focused more on just explaining the reasons for inaction rather than working to resolve the issues. He placed it on record that there had been many instances where **Community Services & Public Amenities** had taken the initiative to support the **Finance Business Unit** by providing them with information that could be used.

Among other things, surveys had been commissioned where staff went into the field, identified households, mapped the areas, and showed gaps between the billing data and what was on the ground. Recently, **Mr Khanyile** (ED: Community Services & Public Amenities) had taken the initiative to create a spreadsheet to help address the issue.

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He stressed that the municipality could not shy away from its constitutional obligation to provide waste management services and that there needed to be interventions to solve the challenges arising. However, he emphasized the need for collaborative efforts, with the **Finance Business Unit** also taking responsibility. He gave the example of Shakashead, a formal township established according to town planning and documented by the Surveyor General's office, where billing should be possible. Although some residents may not afford to pay, the government's equitable share should cover these costs, and this must be reflected in the documents to ensure the service is not shown as unprofitable.

Mr Khanyile (ED: Community Services & Public Amenities) further explained that properties in areas like eThembeni, next to the Shell garage, were assumed to be valued under R140,000, but in reality, their value were higher than that. These residents were receiving the service but were not being billed for it. He acknowledged that while it was easy to assume that all properties under this threshold should not be rated, this assumption was incorrect, and those who received the service should be billed for it.

He emphasized that despite the challenges, **Community Services & Public Amenities** had made several attempts, provided support, and had done everything possible to assist the Revenue Section. He noted that there had been a previous attempt to bill for around R7 million, which had been reversed, and while the decision to reverse the bill was respected, he reflected on the matter to ensure that, going forward, the context and background of the issue were better understood.

Mr Khanyile (ED: Community Services & Public Amenities) concluded by stressing that the municipality did not want the **Refuse Removal service** to end up in the same situation as electricity, where difficulties in revenue collection could arise. He pointed out that, in a constrained fiscal environment, it was crucial to ensure that those who were able to pay for the service did so. He also noted that some residents, including municipal officials and councillors, living in the same areas were classified as indigent, and he was perplexed as to why there had been a lack of willingness to resolve the matter.

8.29. **Cllr Kolia** made a comment in response to the previous statement by **Mr Khanyile** (ED: Community Services & Public Amenities). He began by commending the Executive Director for his response, stating that he thought it was quite an explosive reply and he really appreciated it. He explained the process thoroughly, going through each detail as slowly as possible so everyone could understand the situation. He mentioned that the interventions suggested by **Mr Khanyile** (ED: Community Services & Public Amenities) made sense to him. **Cllr Kolia** then continued, mentioning that if the service provider is, as he understood, a private service provider for a certain area, they would likely submit an invoice every month for that specific area. In essence, if he were the service provider, he would send an invoice for a place like eThembeni, not Ballito, which had caused confusion earlier. He would charge for that specific area, say 140 consumers, and the invoice would amount to R2m or R3m. **Cllr Kolia** further

pointed out that the precise question he had posed was: "Can the consumers who were not paying for services be quantified?" He was confident that this could be done, as the service provider would have the information on how they arrived at the figure of 1,140 consumers. This information could likely be imported into the municipality's system. **Cllr Kolia** stated that he did not think this would be difficult to establish. He also referenced a comment by **Mr Viljoen** (KORA), who expressed confusion about why the municipality continued to service areas without payment. A solution, as suggested by **Mr Khanyile** (ED: Community Services & Public Amenities), was to either bill the main property owner for the entire property or bill individuals in different structures. **Cllr Kolia** agreed with **Mr. Khanyile**'s (ED: Community Services & Public Amenities) suggestion, emphasizing that the municipality was already running a loss in the Electricity Business Unit, which was the highest revenue generator, along with **Rates** and **Refuse Removal**. If services were provided without payment, the municipality could find itself running the **Finance Business Unit** at a loss as well.

8.30. **Mr Viljoen** (KORA) thanked **Mr Khanyile** (ED: Community Services & Public Amenities) for the detailed response and said he appreciated the explanation. He wanted to follow up on **Cllr Kolia's** comment but emphasized a broader concern: the municipality was facing a growing revenue risk due to non-billing. The risk was increasing every year. For example, electricity was being purchased but not sold, and waste management services were provided without payment. These were major concerns. Even if the municipality claimed a 97% collection rate, that statistics were misleading, as many people were not being billed at all, and therefore were not paying. The issue was only growing, and the municipality could soon face a situation where people who were paying would have to shoulder higher costs to make up for the non payers. **Mr Viljoen** (KORA) also mentioned the developments in areas where no formal approvals had been granted, citing **Mr Hlongwane**'s (ED: EDP & HS) earlier comments. People were building expensive houses, receiving services, but the municipality did not know who to invoice due to the lack of ERF numbers. He stressed that this was a significant concern from the community that was only worsening.

8.31. **M Kassam** (DOCRA) added that the issue of revenue risk had been raised multiple times, and the community was feeling increasingly cornered, with no clear solutions from the municipality. There was no motivation across the business units to address the issue. **M Kassam** (DOCRA) asked if the municipality needed to go public with the issue to spark action, though it was not the community's preference. They hoped to avoid negative media coverage but were being pushed toward that by the lack of response.

8.32. **Cllr Naidoo** expressed concern that municipal officials and councillors were contributing to the municipality's losses. He recalled that this issue had been discussed at council but remained open-ended. He suggested there should be consequence management in place since officials and councillors should set an example by ensuring revenue was collected.

8.33. **PAGE K, Page 12, and Page 327 of the Annual Report, Cllr Kolia** quoted, "He assured that the administration was committed to addressing the issue strategically, with political support from the council." **Cllr Kolia** enquired about

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the meaning of political support, questioning whether it referred to support for not paying.

8.34. **Mr Manzini** (COO) responded, stating that **Mr Saib** (Manager: Income) should liaise with **Mr Khanyile** (ED: Community Services & Public Amenities) to gather information related to eThembeni area to address the issue. He suggested that the matter be taken to the **Revenue & Debt Steering Committee,** to discuss it further and make recommendations. **Mr Mdakane** (Municipal Manager) also committed to engaging with the ratepayers' association, and the committee was to await feedback from both **Mr Mdakane** (Municipal Manager) and **Mr Saib** (Manager: Income).

8.35. **PAGE K, PAGE 33, NUMBER 14, AND PAGE 334 OF THE ANNUAL REPORT, Cllr Kolia** quoted. "Please can KDM explain the following significant increases for 2023/24 over 2022/23 in other contracted services, which increased from R5m to R19m. Please can KwaDukuza Municipality advise on the cost for legal services paid to attorneys relating to the suspension of the CFO from July 2023 to July 2024." **Cllr Kolia** questioned the relevance of these costs in relation to the merits and demerits of the case.

8.36. **Mr Viljoen** (KORA) understood that this was an ongoing matter and that there may be cost recovery, but he pointed out that the financial year had a cutoff date of June 30th. He asked whether accounting policies allowed for clarification on the costs incurred for the issue within that financial year, even if there were potential future recoveries. He also expressed concerns that the legal costs were being used to obscure the true financial impact.

8.37. **PAGE L, NUMBER 16, PAGE 345 OF THE ANNUAL REPORT Cllr Kolia** quoted, "The fruitless and wasteful expenditure of R1,861,262 related to expenditure incurred through the municipality's failure to pay the Ilembe District Municipality account. This amount represented the interest. MPAC was awaiting the CFO and his team to submit relevant information related to the matter, which dated back to 2007." He then indicated that, while they had appreciated the information, they were still awaiting the collation of the full details, given the complexity of the issue. He further stated that there could not have been any difference between KwaDukuza Municipality's credit control and debt collection policies and those of Ilembe District Municipality. **Cllr Kolia** indicated that he had found it difficult to understand why the issue and the amount had been allowed to linger for such a long period, especially considering the interest of R1,861,262. However, when one looked back, the issue of prescription should have come into play, as it had dated back to 2007, and by then it was 2025. If this matter had been outstanding for that long, it should have been subject to prescription. Back billing could have worked, but only for a maximum of three years. Any amounts older than that were likely prescribed. He did not know to what extent this matter had been raised between KwaDukuza Municipality and Ilembe District Municipality.

8.38. **Mr Hlongwane** (ED: EDP & HS) responded that prescription did not apply in this matter. He stated that the municipality had always acknowledged the debt and engaged on the issue. Once someone engages and acknowledges a debt, prescription does not apply. The matter had been presented to the council in detail. The issue was to submit a report to the **MPAC** (Municipal Public Accounts)

committee, explaining why the amount had not been paid. The second aspect was that he was aware there had been engagements with Ilembe District Municipality, who had indicated that they were willing to deal with the issue of interest in terms of their policies, provided that the amount was paid in full.

8.39. **Mrs Govender** (Director: Legal) explained the engagement they had, which consisted of herself, the Municipal Manager (**Mr Mdakane**), the CFO, and the Municipal Manager from Ilembe District Municipality. They had agreed to waive the interest, so long as the full amount owed to them was paid. **Mrs Govender** (Director: Legal), asked **Mr Chonguene** (Director: Expenditure) to confirm whether the amount owed had been paid already.

8.40. **Mr Chonguene** (Director: Expenditure) responded that the amount had been committed to be paid on the capital amount in conjunction with the credit control of Ilembe District Municipality. The issue of prescription and write-offs would normally differ between organs of state in transactions between the two. Therefore, an intergovernmental discussion was necessary to settle the matter, which had already started. He believed it would be sorted out before the end of the financial year 2023/2024. Regarding the settlement of the capital amount, there was a possibility that the interest would be waived if the capital amount was settled.

8.41. **Cllr Kolia** expressed appreciation for **Mr Chonguene**'s (Director: Expenditure) comments but indicated they were looking forward to seeing the final report. He asked whether a service level agreement was already in place with Ilembe District Municipality for damage to their property when fixing burst pipes. He also sought to understand the IGR aspect and whether they could offset what they owed iLembe District Municipality against what iLembe District Municipality owed KwaDukuza Municipality. He further asked whether they were billing iLembe District Municipality.

8.42. **Mrs Govender** (Director: Legal) responded that the matter raised by **Cllr Kolia** had been part of the discussions in the meeting. Ilembe District Municipality had agreed to pay what they owed to KwaDukuza Municipality, provided the municipality submitted invoices bearing the balance owed to KwaDukuza Municipality.

8.43. **Cllr Kolia** commented that they had discussed the aspect of indigent registration and received positive feedback from **KORA** and **DOCRA**. There was a suggestion to take further steps to maximize the use of these platforms. In a long discussion, the aspect of streamlining the application process for consumers who may fall under the indigent category was raised. This provided some sense of synergy between KwaDukuza Municipality and Ilembe District Municipality on the matter. He recalled that **Mr Nunkumar** (Director: Budget & Compliance) had indicated that he would reacquaint himself with the Vuthela program, where an application in one municipality automatically qualified the applicant in another municipality. However, he doubted they would receive answers as **Mr Nunkumar** (Director: Budget & Compliance) was not part of the meeting. **Cllr Kolia** then referred to the bottom of **PAGE N, PAGE 35, NUMBER 22, PAGE 21 OF THE ANNUAL REPORT**, which contained an offer of assistance from

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

KORA: "The **KORA** community consists of a number of active and retired residents, including accountants, engineers, town planners, and lawyers, as well as many other disciplines. As a community, we are willing to assist KwaDukuza Municipality in our collective efforts to make this an environment where all would love to live, work, and play." The Municipal Manager (**Mr Mdakane**) responded, as quoted from the minutes: "The Municipal Manager (**Mr Mdakane**) will have ongoing engagements with the **KORA** community regarding the proposition." **Cllr Kolia** expressed that while they welcomed this, he had made comments about whether **KORA** would assist the **MPAC** (Municipal Public Accounts) committee, given the budgetary constraints in terms of resources. He was unsure whether **KORA** had given a decisive answer on their availability to assist.

8.44. **Mr Viljoen** (KORA) responded that they would consider any assistance requested by the municipality for collaboration. They would value the opportunity to be involved with the specialist expertise and would do so on a voluntary basis.

8.45. **PAGE P, PAGE 38–39, NUMBER 5, PAGE 61 OF THE ANNUAL REPORT: Cllr Kolia** quoted from the minutes: "Investigate possibilities of reducing or waiving the demand-based component for basic electricity supply. The action was carried over to the 2024/25 risk register, and investigation has been concluded with recommendations considered by council as not feasible. Therefore, the action will be removed as a mitigation strategy, as it has proven not feasible to contribute towards the protection of the Municipal energy revenue stream." **Cllr Kolia** indicated that he found this quoted paragraph difficult to understand. He noted that the demand-based component for single-phase 3 was somewhere between R28,000 and R60,000. This had a huge financial implication for applicants at the time of applying for power. He emphasized that if this matter was not examined closely, even with a partial reduction of the demand-based component, people might resort to illegal connections, especially first-time homeowners who were already burdened by the consolidated costs of homeownership. These figures had a negative impact on their ability to cover the associated costs, and therefore the matter needed to be revisited, at least to bring it to a feasible level.

8.46. **PAGE Q, NUMBER 6, PAGE 62 OF THE ANNUAL REPORT: Cllr Kolia** quoted: "**M Kassam** (DOCRA) enquired whether the municipality had an asset management register, stating that she had requested the register 4 to 6 weeks ago but had not yet received it."

8.47. **Mr Manzini** (COO) indicated that **Mr Nunkumar** had responded to the question regarding the asset management register. As quoted, "**Mr Nunkumar** (Director: Budget & Compliance) responded to the comment regarding the asset management register, confirming that it existed. He explained that if an application was received, it would be looked into, and the register could then be provided."

8.48. **Mr Viljoen** (KORA) mentioned that they had submitted a prior application, but the requested information had either not been provided or was incomplete. They

had re-written to the municipality, specifically to **Mr Jali** (ED: Electrical Engineering Services), requesting the outstanding information.

8.49. **Mrs Govender** (Director: Legal) responded to KORA's comment, stating that she was unaware of what information was outstanding on the application in question. However, she would attend to it shortly and respond or provide whatever was outstanding by 12thMarch 2025.

8.50. **Cllr Kolia** quoted, "The completion of the stormwater and sewer upgrade for the KwaDukuza Taxi Rank was at 0%. This is concerning, given the importance of this project for public health and safety. A revised action plan with strict timelines should be developed to ensure this project is prioritized and completed without further delay." He then indicated that, in line with the same item, they had raised the issue that the project is close to some business houses operating within the precinct of that area. It was noted that when there was a heavy downpour, several businesses in close proximity to the Taxi Rank experienced excessive flooding. This matter had been recurring for many years, much to the detriment of some of these business owners. He then inquired whether an upgrade at the Taxi Rank would have had a positive impact on businesses in close proximity. He also mentioned that in the previous meeting, they had been promised a report, but the relevant individual had not been part of the meeting. The report might have been presented only if there had been a link to the problem raised.

8.51. **Mr Khanyile** (ED: Community Services & Public Amenities) responded that there was no link, as the area being cited fell outside the project scope. The project scope only included the infrastructure related to the stormwater within the Taxi Rank and the immediately adjacent lines. While the stormwater system is interconnected, the problem being referred to was outside the scope. He mentioned that he believed Civil Engineering Services Business Unit had been looking into the issue and would be able to address the problem of constant flooding at the front of workshops in that area. He further explained that in the context of stormwater, which was interlinked through the process they had engaged in, they had been able to resolve another problem within Balcom Street. Since their intervention, there had been mitigation, as their proximity had enabled them to assist in that instance. However, the issue of stormwater remained ongoing, as stormwater infrastructure required regular maintenance. Prior to rainfall, it was necessary to inspect and treat the lines to ensure that heavy flooding would not occur. He also noted that excessive rain, which had been more than usual, had contributed to the difficulties.

8.52. **PAGE W, PAGE 45, NUMBER 1, PAGE 374 ON THE ANNUAL REPORT, Cllr Kolia** quoted from the minutes of the 4th of March 2025, "Could you please explain why contractors flagged in the audit findings for potential collusion in the bidding processes continue to be awarded contracts by the municipality's bid committees?" He also quoted the answer to the above question for reference purposes: "It must be noted that the three companies alleged to be in collusion have not been appointed by the Tender Committees. The Auditor General in its audit has not ruled conclusively on the alleged collusion. This matter is now with the Competition Commission." **Cllr Kolia** then requested clarity or feedback on this, possibly from the Auditor General, as they were part of the meeting.

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

8.53. **Mrs Ngiba** (Director: Risk Management & Compliance) indicated that the matter was with the Competition Commission, which had started investigating it. Ongoing requests for information had been submitted to the commission. **Mr Mdakane** (Municipal Manager) was tracking the matter, and reports were being submitted on a quarterly basis to the Auditor General.

8.54. **Martin** (Auditor General) confirmed that they were tracking the progress of the matter, as referenced above by **Mrs Ngiba** (Director: Risk Management & Compliance).

9. Business of the day:

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1. **PAGE 26, NUMBER 3,** the committee did not make any comments under this item.

2. **PAGE 32, NUMBER 10, PAGE 320 OF THE ANNUAL REPORT**, no comments.

3. **PAGE 33, NUMBER 11, PAGES 322 & 323 OF THE ANNUAL REPORT**, no comments provided.

4. **PAGE 36, NUMBER 21, PAGE 140 OF THE ANNUAL REPORT**, M Kassa commented. She began by thanking the municipality for the response to the question. She also indicated that they had submitted an application 4 to 6 weeks ago for the Ballito residential area filling station and, in the interest of transparency, requested if a response could be provided.

DEMOCRATIC ALLIANCE

5. **PAGE 1, PAGE 24 OF THE ANNUAL REPORT**
Mr Viljoen (KORA) commented in line with the response and indicated that this was the procedural response, not the practical response. This was not what was happening on the ground. Later in 2024, DOCRA attended an IDP session at the Salt Rock library. They learned that, traditionally, they do not ask questions but submit them in writing. There were not many attendees, to an extent that the Speaker had to even drive the meeting. During the session, DOCRA handed in a list of questions and suggestions, and they were promised a response within 7 days. However, no responses were received. **Mr Viljoen** (KORA) further referenced the Izimbizo that took place in 2024. Some of them were postponed, and they were not held in different wards. One session was held collectively, where attendees were expected to contribute on behalf of all wards, which was sometimes difficult.

One of the challenges with Izimbizo was that the Municipality decided which topics or problems were relevant to the specific Imbizo in that particular ward. He also noted that only selected departments presented information. Another issue was with the IDP (Integrated Development Plan) and the Budget. The IDP (Integrated Development Plan) is a five-year plan, while the budget is a one-year plan. Regarding the IDP (Integrated Development Plan), there was no progress report for the five-year period. The community consultation was lacking, and according to the law, there should be extensive consultation with stakeholders. He expressed hope that the process would

become more consultative rather than just a tick-box exercise for the IDP (Integrated Development Plan) and budget.

6. **Mr Manzini** (COO) responded and indicated that, in terms of the IDP (Integrated Development Plan) consultation, it could not be done during Izimbizo consultations. He advised that the councillors' reports should also be considered, as they report on the IDP (Integrated Development Plan) and the budget. He acknowledged the comment and clarified that, throughout the year, councillors were expected to report back to their constituencies and then return in accordance with legislation to report on the IDP (Integrated Development Plan) for the next financial year. According to the legislation, the process should start in July.

However, according to the public participation policy, there are four pillars: to inform (which is done using social media), to consult, and to engage. The councillors were responsible for doing the engagement through community visits, and the Mayor also played a role as the driver of the IDP (Integrated Development Plan), ensuring compliance with the policy, which required him to present the IDP (Integrated Development Plan).

Mr Manzini (COO) added that the missing element was the follow-up on previous commitments made, specifically on what had been promised in the previous year. He explained that during presentations, the focus was usually on what had been in the previous year's budget and IDP (Integrated Development Plan), and the status of whether those items had been achieved. He noted that the comments were taken into account, as improvements were made based on the information that had been reported.

7. **Mr Viljoen** (KORA) thanked **Mr Manzini** (COO) for the response and highlighted that DOCRA had learned that using Izimbizo for budget meetings was not the most efficient approach. They submitted a comprehensive list of questions and suggestions during the last two budget meetings, and it was unfortunate that **Mr Nunkumar** (Director: Budget & Compliance) was not present to answer those questions. In both instances, they were promised a response, but none was received. DOCRA had reported the matter to COGTA (Cooperative Governance and Traditional Affairs) due to the lack of feedback. He noted that the process was not a true consultation but more of a presentation of the budget. While attendees could ask questions, they were not guaranteed any answers, and when answers were provided, there was no opportunity to interrogate them. During the last budget process, a Zoom meeting was held, which they appreciated. However, a suggestion made in that meeting was deemed too complex to analyze during the Zoom session, and they were promised involvement in the budget calculation process for 2025. However, they had not received an invitation yet, and with the draft budget set to be presented in April, they expressed a desire to contribute.

8. **Mr Manzini** responded that he had just recalled that, after the MANCO meeting on 10th March 2025, the budgeting process had already started. He confirmed that, in terms of ensuring consultation, DOCRA, KORA, and other stakeholders would be invited. **Mr Nunkumar** (Director: Budget and Compliance) had been delegated to facilitate the meeting before the process was completed.

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

9. **PAGE 43, NUMBER 10, PAGE 104 OF THE ANNUAL REPORT:**
Ms Kassam (DOCRA) commented and indicated that there seemed to be some misinterpretation from their meeting the previous week, specifically regarding the separation between technical and non-technical electricity losses, which was what they were looking for. She also noted that the measurement of interventions to curb energy losses was lacking, and therefore, she felt the answer provided was incomplete.

10. **PAGE 43, NUMBER 11, PAGE 154:**
Ms Kassam (DOCRA) further commented that it seemed this facility had been commissioned but that a developer's contribution for the upgrade of the substation had not been made. She wanted to place on record that it was their community that had been suffering due to the lack of power from this facility, especially when the Imbonini substation was constantly going down. She mentioned that multiple faults were occurring at Imbonini, and she expressed concern that the community was suffering for the profit of Imbonini. She questioned whether the commissioning should have been done earlier.

11. **Mr Jali (ED: Electrical Engineering Services)** responded that the report on interventions was still being prepared as requested. He clarified that the faults related to the **ALPLA** plant were not linked to the commissioning of the plant itself, as the faults stemmed from existing infrastructure and were primarily due to the **ALPLA** plant's operations.

12. **Mr Khanyile** (ED: Community Services & Public Amenities) acknowledged the expectations of **DOCRA** and their frustration that the matter had not been tabled and presented during the current meeting. He emphasized the importance of the issue and requested that **Mr Jali** (ED: Electrical Engineering Services) be afforded an opportunity to include the report in future engagements, specifically during the upcoming budget meeting, to ensure the matter received the attention it deserved and was handled with credibility.

13. **Mr Viljoen (KORA)** sought clarification from **Mr. Jali (ED: Electrical Engineering Services)**, stating that in order for everyone to be on the same page, they needed to know which interventions had been identified to curb energy losses, the progress made regarding those interventions, and the success of each intervention.

14. **PAGE 55, NUMBER 4, PAGES 145 – 147, Mr Viljoen** (KORA) commented on the taxi rank in Ward 8, indicating that the taxi rank was not being utilized. He asked why the taxi rank was not being used for the benefit of informal traders, as well as for the transport hub.

15. **Mr Khanyile (ED: Community Services & Public Amenities)** responded and clarified that the taxi rank at Nkobongo was indeed in operation. He explained that the rank was highly utilized in the mornings when commuters were traveling to work and in the afternoon when they returned home. During the day, however, it was quiet, which may have led to the impression that it was not operating.

CONCLUSION AND RECOMMENDATIONS TO COUNCIL

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

After having performed the following tasks:

- Undertook a review and analysis of the Annual Report.
- Invited, received, and considered inputs from Councillors and Portfolio Committees, on the Annual Report.
- Considered written comments received on the Annual Report from the public consultation process.
- Conduct Public Hearing(s) to allow the local community or any organs of state to make representations on the Annual Report.
- Received and considered Council's Audit Committee views and comments on the annual financial statements and the performance report.
- Prepared the draft Oversight Report, taking into consideration, the views and inputs of the public, representative(s) of the Auditor-General, organs of state, Council's Audit Committee and Councilors.

MPAC has pleasure in presenting the Oversight Report to Council for consideration and, thereafter, forwarding to the relevant Government Departments and Provincial Legislature.

The MPAC RECOMMENDS:

1. That Council adopts the Annual Report of the KwaDukuza Municipality for the 2023/2024 Financial Year.
2. That Council having fully considered the Annual Report of the KwaDukuza Municipality for the 2023/2024 Financial Year, adopts the Annual Report in accordance with Section 46(4) of the Local Government Municipal Systems Act No 32 of 2000; and Oversight Report for the 2023/2024 Financial Year.
3. That the Oversight Report be made public in accordance with Section 129(3) of the Municipal Finance Management Act 56 of 2003.
4. That the Oversight Report be submitted to the Provincial Legislature in accordance with Section 132(2) of the Municipal Finance Management Act 56 of 2003.
5. That MPAC, in consideration of public comments that were submitted on the annual report as well as its ongoing oversight responsibility recommends that Management prioritizes is focus on the following issues:
   - 5.1 Energy losses: Management to identify as well as implement actionable strategies to address the ongoing challenges of energy losses as raised by the Auditor General. This is an urgent priority as it affects the future going concern of the municipality.

10. ANNEXURE B: OVERSIGHT MINUTES ...continued

5.2 The issue of Aging Infrastructure especially roads and potholes in the urban centers is another common concern from the public comments. Management to focus its attention on strategies to address the issue of aging road infrastructure.

5.3 The UIFW expenditure remains another key concern. Management is urged to implement the UIFW reduction strategy in preparation for 2023/4 audit.

5.4 Management is urged to finalize all processes for approval of consequence management policies as per the commitment provided in the responses. This matter has been raised numerous times in the Audit Reports by the Auditor General.

5.5 Management must also improve the implementation of actions to address the Strategic Risks, following a decline in the Final results for the strategic Risk Register during 2022/23 financial year.

5.6 The community and the municipality's concern regarding the risk around revenue loss.

5.7 Management to implement all the commitments in the AG action plan to avoid recurring audit findings during the 2023/24 audit.

MPAC 12 **MPAC: 11/03/2025**

REPORT ON COUNCILLOR IN ARREARS FROM 2023/2023, DEBTORS IN ARREARS AND BACKBILLED ACCOUNTS.

1. **Mr Saib** (Manager: Income) introduced the report and indicated that it was regarding **Cllr V Govender's** account, which was reported in the 2023/2024 Annual Financial Statement. The councillor in question had been engaging with the municipality for quite some time regarding his account and had always maintained that the billings were incorrect. This had been a historical problem, where there had been a meter on the property that was converted to a prepaid meter. The councillor had been purchasing prepaid electricity, yet on the municipality's side, the meter had been identified as a conventional meter. The meter movement form had been allocated, and the billings were reversed, including their interest, from the date of the conversion. The councillor had settled his capital amount and was in good standing with the municipality.

RESOLVED

1. That the MPAC (Municipal Public Accounts Committee) noted the report on the status and history of the arrear account for Councillor V Govender, as reported in the 2023/2024 Annual Financial Statement, as well as the debtor's arrear accounts and the rise in debtors year on year.

MPAC 13 **MPAC: 11/03/2025**

TECHNICAL AND NON TECHICAL ENERGY LOSSES

DISCUSSIONS

1. **Mr Jali** (ED: Electrical Engineering Services) introduced the report and indicated that this report had been requested by the MPAC (Municipal Public Accounts Committee). It was a combination of technical and non-technical energy losses. Technical losses were mainly the losses that occurred through the flow of energy through the conductors and equipment. Currently, there was no system in place to measure the extent of energy losses. A service provider had been appointed, which then estimated the energy loss at 10%, although this figure fluctuated, varying between 9%, 10%, or even 11%. Since there was no software to perform these calculations, the municipality relied on this estimate. The procurement of the software had been initiated, but it had not yet materialized. The procurement process was still at the appeals stage, which caused delays. The municipality had even requested intervention from Mr. Mdakane (Municipal Manager). Once the software procurement process was finalized, the municipality would be able to monitor the energy losses on a monthly basis.
2. In terms of technical energy losses, the current rate was 10%, while the non-technical energy losses were at 15%. Non-technical losses were defined as commercial losses, which included energy consumed but not invoiced. Any energy that was not paid for was categorized as non-technical losses. This category included factors such as illegal connections, installation errors, meter tampering, and delays in payments.

3. In terms of strategies that had been developed included, among others, T3, which focused on the separation of technical and non-technical losses. In terms of this strategy, the first step was to procure the software, then proceed with further analysis. Once the software was in place, the municipality would be able to quantify the extent of energy losses.

RESOLUTIONS

1. That the committee notes the report on technical and non technical energy losses.

MPAC 14 **MPAC: 11/03/2025**

TECHNICAL AND NON TECHICAL ENERGY LOSSES

DISCUSSIONS

1. **Mrs Shaik** (Acting Manager: Contracts Management) introduced the report and indicated that this was the report that had been requested by the MPAC (Municipal Public Accounts) Committee. It must be noted that on a monthly basis, the SCM (Supply Chain Management) unit had emailed the various Business Units, notifying them of the contracts that were due to expire, as well as informing them that action needed to be taken in respect of the expiring contracts. It must also be noted that two contractors had been terminated by the SCM (Supply Chain Management) unit due to poor performance, which led to the issuance of breach and termination notices.

10. ANNEXURE B: OVERSIGHT MINUTES *...continued*

contractors had been terminated by the SCM (Supply Chain Management) unit due to poor performance, which led to the issuance of breach and termination notices.

RESOLUTIONS

1. That this report on the action taken on terminated contracts be noted.
2. That Business Units are requested to inform Contract Management if intervention is required on poor performance of service providers/ contractors, so that contract management may assist with issuing breach and termination notices where necessary.

There being no further matters for discussion the meeting terminated at 11h30

SIGNED AT KWADUKUZA ON THIS 17 March **DAY OF** _____ **2025**

CLLR TT MKHIZE (CHAIRPERSON)


Thompsons
Bay

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